



---

# International



## Crime Victim Compensation Program Directory

---

**1998-1999**

**RESOURCEDIRECTORY**

Compiled by the U.S. Department of Justice's Office for Victims of Crime in  
coordination with the U.S. State Department's Overseas Citizens Services.



## U.S. Department of Justice

Office of Justice Programs

*Office for Victims of Crime*

---

Washington, D.C. 20531

March 1999

Dear Colleague:

In every country around the world, crime occurs, and when it does, victims suffer physical injury, emotional pain, and financial loss. Crime victim compensation programs provide desperately needed financial assistance to help victims pay some of the costs resulting from the crime such as uninsured medical and mental health counseling expenses, lost wages, and funeral expenses. *The International Crime Victim Compensation Program Resource Directory (Directory)* lists contact information for victim compensation programs located in 29 countries, including the U.S. and the District of Columbia. We hope that you will use the *Directory* to help link victims with the resources they need and deserve in the aftermath of crime.

Federal law requires U.S. compensation programs to provide benefits to State residents who are injured or killed by a terrorist attack while visiting a foreign country. States are not required, however, to pay benefits when the crime is *not* a terrorist act. Consequently, most States do not offer victims any compensation for other crimes occurring outside the U.S. **It is, therefore, imperative that advocates inform crime victims that some foreign countries have crime victim compensation programs, and that in some cases, victims may be eligible to receive benefits from the country where the crime occurred.**

This *Directory* was first published in 1996 by the Office for Victims of Crime (OVC) within the Office of Justice Programs, U.S. Department of Justice, in order to identify program parameters in other countries and to complement the National Association of Crime Victim Compensation Boards' directory of U.S. compensation programs. OVC collaborated with the U.S. Department of State (State Department) to conduct a survey of U.S. embassies in 174 countries; the embassies then forwarded questionnaires to the appropriate officials in each country. Completed questionnaires were translated by State Department officials and returned to OVC.

For the 1998/1999 edition of the *Directory*, OVC contacted victim assistance programs throughout the world. OVC surveyed countries asking if they have a crime victim compensation program and, if so, other programmatic details. OVC received a total of 115 responses, 28 of which described existing programs. Those 28 countries and the United States are listed in this *Directory*. These 29 countries provide financial compensation to victims of crime, and all but 3 offer benefits to foreign citizens. Three countries — France, Spain, and the United States — offer compensation benefits to victims of terrorism as well as to victims of other violent crimes. In addition, 7 countries compensate citizens of their own nations who are victimized in other countries. In general, each program has established rules regarding the eligibility requirements, procedures, and compensable costs while allowing for exceptions to these rules in special circumstances.

Copies of the *Directory* (NCJRS# 173392) are available by contacting the OVC Resource Center (see contact information below). Another resource, the State Department's Overseas Citizens Services, disseminates an array of information about foreign countries, including travel warning advisories, information about incidence of crime and threats of terrorism, instructions on communicating with persons located abroad, and foreign embassy information for every country in the world. The U.S. has established embassies in almost every country in the world, and, in some countries, hosts additional U.S. consular missions. Therefore, a U.S. citizen who becomes a crime victim while abroad should notify the closest U.S. Embassy or consulate for assistance. Other nationals need to contact their own consulates or embassies.

Even as you receive this publication, OVC has begun the lengthy process of updating the *Directory*. We hope to include e-mail addresses for compensation programs in the next version of the *Directory*. If you have other suggestions, corrections, or revisions, please complete the "Information Update" form at the end of the *Directory*.

As always, thank you for your excellent work on behalf of crime victims.

Sincerely,

Kathryn M. Turman  
Acting Director  
Office for Victims of Crime

and

Carol R. Watkins  
Director  
State Compensation & Assistance Division

**For Further Information:**

Office for Victims of Crime  
Office of Justice Programs  
U.S. Department of Justice  
810 7th Street, NW  
Washington, DC 20531

OVC Telephone: 202-307-5983      Fax: 202-514-6383  
OVC Website: <http://www.ojp.usdoj.gov>  
OVC Resource Center: 800-627-6872  
OVC Resource Center Website: <http://www.puborder@ncjrs.org>

National Association of Crime Victim Compensation Boards (NACVCB)  
NACVCB Telephone 703-370-2996

U.S. Department of State's Overseas Citizens Services (OCS)  
OCS Telephone: 202-647-5225  
OCS Website: <http://travel.state.gov>

## International Compensation Programs: Status Summary

Country	Compensation Program	No Compensation Program
Albania		√
Angola		√
Argentina		√
Australia	√(Pg. 7-8)	
Austria	√ (Pg. 9-10)	
Azerbaijan		√
Bahamas		√
Bangladesh		√
Belarus		√
Belgium	√(Pg. 11)	
Bermuda	√ (Pg. 13)	
Bolivia		√
Bulgaria		√
Burma		√
Burkina Faso		√
Cambodia		√
Canada	√(Pg. 15-16)	
Cape Verde		√
Chad		√
Chile		√
China		√
Colombia	√(Pg. 17)	
Comoros		√
Costa Rica		√
Cote D'Ivoire		√
Croatia		√
Cuba		√

Country	Compensation Program	No Compensation Program
Cyprus	√(Pg. 19)	
Czech Republic	√(Pg. 21)	
Denmark	√(Pg. 23-24)	
Djibouti		√
Ecuador		√
Eritrea		√
Estonia		√
Ethiopia		√
Finland	√(Pg. 25-26)	
France	√(Pg. 27-28)	
Gabon		√
Gambia, The		√
Germany	√(Pg. 29-30)	
Ghana		√
Greece		√
Guatemala		√
Guinea-Bissau		√
Guyana		√
Haiti		√
Honduras		√
Hong Kong-SAR	√(Pg. 31)	
Hungary		√
Indonesia		√
Ireland, Republic of	√(Pg. 33)	
Israel	√(Pg. 35)	
Italy	√(Pg. 37)	
Japan	√(Pg. 39)	
Kazakstan		√

Country	Compensation Program	No Compensation Program
Korea		√
Kuwait		√
Kyrgyzstan		√
Laos		√
Latvia		√
Lesotho		√
Liberia		√
Lithuania		√
Luxembourg	√ (Pg. 41)	
Malaysia		√
Malawi		√
Mali		√
Malta		√
Marshall Islands		√
Mauritius		√
Mexico		√
Micronesia		√
Moldavian Republic		√
Mongolia		√
Mozambique		√
Namibia		√
Nauru		√
Netherlands, The	√ (Pg. 43-44)	
Nicaragua		√
Niger		√
Nigeria		√
Norway	√ (Pg. 45-46)	
Oman		√

Country	Compensation Program	No Compensation Program
Pakistan		√
Panama		√
Philippines	√ (Pg. 47)	
Poland	√ (Pg. 49)	
Portugal	√ (Pg. 51)	
Romania		√
Russia		√
Rwanda		√
San Marino		√
Sao Tome and Principe		√
Senegal		√
Seychelles		√
Singapore		√
South Africa		√
Spain	√ (Pg. 53)	
Swaziland		√
Sweden	√ (Pg. 55-56)	
Switzerland	√ (Pg. 57)	
Tanzania		√
Thailand		√
Togo		√
Trinidad and Tobago		√
Turkey		√
Ukraine		√
United Arab Emirates	√ (Pg. 59)	
United Kingdom	√ (Pg. 61-62)	
Uruguay		√
United States	√ (Pg. 63-67)	

<b>Country</b>	<b>Compensation Program</b>	<b>No Compensation Program</b>
<b>Uzbekistan</b>		√
<b>Venezuela</b>		√
<b>Yemen</b>		√
<b>Zimbabwe</b>		√





---

---

# Australia

*Crime victim compensation schemes that provide financial assistance to victims of violent crime are state-based in Australia. Each state administers its own program in accordance with its state statute. This page provides information generally applicable to each of the seven state programs. For specific information on individual state programs contact the program directly. A list of each of the state programs is provided on the next page.*

## **Eligibility Requirements**

*Report to Police:* Yes; some exceptions may be made for cause.

*Filing Period:* 1 year is typical; time limits vary from state to state.

## **Claimants**

- Victims of crime
- Dependents of homicide victims
- Relatives of victims of crime; eligible in some states
- Foreign citizens; eligible in most states

## **Procedures**

The claimant must file an application with the compensation agency or court in the state where the crime occurred. Victims of crimes occurring in Tasmania must obtain clearance from the Director of Public Prosecutions to apply for compensation.

The New South Wales compensation scheme provides monetary compensation according to a schedule of injuries which specifies the amount of compensation payable for a particular injury.

Contact information on each of the seven Australian state compensation programs is listed on the following page of this directory.

## **Benefits & Award Limits**

*Most states can pay a maximum combined award of between \$AUS15,000 and \$AUS60,000.*

## **Compensable Costs** (varies by state)

- Medical expenses
- Mental health counseling
- Lost wages
- Funeral
- Travel expenses
- Loss of enjoyment of life
- Incidental

## **Emergency Awards**

Some states provide emergency awards or expedite processing for victims faced with an extraordinary financial hardship.

## **Funding Sources**

Compensation schemes in Australia are funded from consolidated revenue.

---

---

## Australian Crime Victim Compensation Programs (by State)

**New South Wales**-61-2-9375-6488

The Victims of Crime Bureau  
Level 5, 130 Elizabeth Street  
Sydney, NSW  
2000

**Northern Territory**-61-08-8999-7533

The Attorney General's Office  
Compensation Program  
P.O. Box 1722  
Darwin, NT  
0810

**Queensland**-011-617-3239-0176

Human Rights and Administrative Law Branch  
Department of Justice  
GPO Box 149  
Brisbane, QLD 4001

**South Australia**-61-8-8207-1687

The Attorney General's Office  
Compensation Program  
GPO Box 464  
Adelaide, South Australia  
5000

**Tasmania**-61-03-6233-3430

Master of the Supreme Court  
Supreme Court of Tasmania  
Salamanca Place  
Hobart, Tasmania 7000

**Victoria**-61-3-9628-7855

The Crimes Compensation Tribunal  
233 William Street  
Melbourne, Victoria  
3000

**Western Australia**-08-9356-0555

Victims of Crime Unit  
Western Australia Police Service  
8 Burton Street  
Cannington, W.A. 6107  
Fredericton, New Brunswick  
E3B 5H1

---

---

## Austria

Weisser Ring  
Dr. Udo Jesionek  
Maroukanergasse 312  
1030 Vienna  
Austria  
Phone: 022-271-21405  
Fax: 022-271-151-1144

*Austria has a crime victim compensation program to provide financial compensation to victims of severe crime who have suffered physical/mental injuries.*

### **Eligibility Requirements**

*Report to police: Yes.*

*Filing period: 6 months from the month in which the crime occurred for current costs; 2 years for the cost of medical help.*

### **Claimants**

- Victims of crime who suffer serious injuries
- Family of homicide victims
- Citizens of EEC countries unless victim is eligible to receive similar compensation in his/her own country

### **Procedures**

The applicant files a claim at any of the six "Bundessozialaut" located in Austria.

It is required that the applicant provide details of the date and place that the crime occurred, as well as a full list of injuries and losses incurred.

### **Benefits & Award Limits**

*There is no maximum award limit.*

### **Compensable Costs (in Austrian Schillings)**

- Medical expenses
- Mental health expenses
- Burial - up to 27,500
- Lost wages
- Lost support
- Assistance for family of victim
- General social aid to foreign citizens
- Travel expenses (summons-related)
- Rehabilitation
- Disabilities

---

---

**Austria** (*continued*)

**Emergency Awards**

The program does not provide emergency compensation awards but can be advanced or made available prior to an offender's conviction.

**Funding Sources**

The program is funded through fines imposed on convicted offenders and other sources.

---

---

## Belgium

Commission d'aide de l'Etat aux victimes d'actes intentionnels de violences  
Ministere de la Justice  
Boulevard de Waterloo  
115 1000 Bruxelles  
Belgium

*Belgium has a crime victim compensation program to provide financial compensation to victims who suffer serious criminal injuries.*

### **Eligibility Requirements**

*Report to Police: Yes.*

*Filing Period: 1 year after the sentence or 1 year after conclusion of the instructing magistrate if the offender is unknown.*

### **Claimants**

- Victims who suffer serious criminal injuries except when the result of manslaughter, property crimes, and traffic offenses
- Foreign citizens

### **Procedures**

Victims must report the date, place, and details of the crime to the police. They must also provide the program with a full list of injuries and losses incurred.

Applicants can obtain a compensation application from the above address.

### **Benefits & Award Limits**

*There is no maximum award limit.*

### **Compensable Costs**

- Medical expenses
- Lost wages
- Serious disability

### **Emergency Awards**

The program does not provide emergency compensation awards.

### **Funding Sources**

The program is funded through fines imposed on convicted offenders and other sources.



---

---

## **Bermuda**

Criminal Injuries Compensation Board

c/o The Supreme Court

113 Front Street

Hamilton HM12

Bermuda

Phone: (441) 292-1350

Fax: (441) 292-2268

*Bermuda has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police:* As soon as possible.

*Filing Period:* Within 1 year. Exceptions may be made.

### **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens

### **Procedures**

Claimant must obtain an application form from and file it with the Criminal Injuries Compensation Board.

The claimant will receive notification of the program's decision between 2 weeks and 6 months. Compensation is received between 1 day and 3 weeks. This decision can be appealed to an independent committee of three persons, appointed by the government, which is the final decisionmaker.

### **Benefits & Award Limits**

*The maximum award in \$B is 200,000.*

### **Compensable Costs**

- Medical expenses
- Mental health
- Lost wages for disabled victims
- Lost support for dependents of deceased victims
- Funerals
- Travel
- Rehabilitation for disabled victims
- Services to replace work in the home previously performed by the victim

### **Emergency Awards**

The program may give a prepayment if the award decision is delayed due to no fault of the claimant, and it would be reasonable to do so.

### **Funding Sources**

The program is funded through tax revenue.





---

---

## Canada

### (by Province)

*Canada has crime victim compensation programs to provide financial compensation to victims of violent or personal crimes. The programs are administered by the Canadian provinces, according to their own rules and standards. This page provides information generally applicable to all provincial programs; however some programs may offer more services and benefits than those listed here. For specific information concerning the individual programs a list of each of the provincial programs is provided on the next page.*

#### **Eligibility Requirements**

*Report to Police:* Generally within 1 year, (2 years for some provinces) and many exceptions are made.

*Filing Period:* Generally within 1 year, (2 years for some provinces) and many exceptions are made.

#### **Claimants**

- Victims of Crime
- Dependents of homicide victims
- Foreign citizens

#### **Procedures**

A claimant may obtain an application by contacting the program within the province in which the crime occurred. The application should be sent directly to the program office.

Decisions are generally made between 1 and 5 years after an application is made. Compensation will be paid to the claimant in approximately 4 weeks.

#### **Benefits & Award Limits**

*The maximum award benefits range between \$5,000 and \$25,000 Canadian Dollars.*

#### **Compensable Costs and Limits**

- Medical expenses
- Mental health expenses
- Lost wages for incapacitated or disabled victims
- Lost support for dependents of victims
- Funeral expenses
- Rehabilitation for disabled victims
- Services to replace work in the home previously performed by the victim

#### **Emergency Awards**

Expedited compensation is offered for aged or terminally ill victims.

#### **Funding Sources**

Each of the provincial programs are funded through either consolidated revenue of the province, surcharge revenue, general tax revenue, or a combination of these.

---

---

## Canadian Crime Victim Compensation Boards

**Alberta** - (403) 427-7217  
The Crimes Compensation Board  
10365-97th Street  
Edmonton, Alberta  
T5J 3W7

**British Columbia** - (604) 276-3129  
Workers' Compensation Board  
Criminal Injury Section  
6951 Westminster Highway  
Richmond, British Columbia  
V7C 1C6

**Manitoba** - (204) 774-3565  
The Criminal Injuries Compensation Board  
763 Portage Avenue  
Winnipeg, Manitoba  
R3G 3N2

**New Brunswick** - (506) 453-2888  
Department of the Solicitor General  
Correctional Services Division  
Victim Services Programme  
P. O. Box 6000  
Fredericton, New Brunswick  
E3B 5H1

**Newfoundland & Labrador** (709) 729-0900  
Provincial Headquarters  
Victim Services Program  
Department of Justice  
P. O. Box 8700  
315 Duckworth Street  
St. John's, Newfoundland  
A1B 4J6

**Northwest Territories** (403) 873-7464  
Government of the Northwest Territories  
Department of Justice  
c/o Public Trustee Office  
P. O. Box 1320  
Yellowknife, Northwest Territories  
X1A 2L9

**Nova Scotia** - (902) 424-4651  
Criminal Injuries Compensation Board  
Victim Services Division  
5151 Terminal Road, 3rd Floor  
Halifax, Nova Scotia  
B3J 2L6

**Ontario** - (416) 326-2900  
Criminal Injuries Compensation Board  
439 University Avenue, 4th Floor  
Toronto, Ontario  
M5G 1Y8

**Prince Edward Island** (902) 368-4554  
Department of Provincial Affairs and the  
Attorney General  
P. O. Box 2000  
Charlottetown, Prince Edward Island  
C1A 7N8

**Quebec** - (800) 561-IVAC  
Commission de la santé et  
de la sécurité du travail  
Direction l'indemnisation des victimes d'actes  
criminels  
1199 rue Bleury  
P. O. Box 6056  
Station Centreville, Succursale A  
Montreal, Québec  
H3C 4E1

**Saskatchewan** - (306) 787-3500  
Victim Services  
1874 Scarth Street  
Regina, Saskatchewan  
S4P 3V7

**Yukon** - (403) 667-8500  
Territorial Compensation for Victims of Crime  
Authority  
Andrew A. Phillipson Law Centre  
2130 & 2134 2nd Avenue  
Whitehorse, Yukon  
Y1A 5H6

---

---

## Colombia

Red De Solidaridad Social  
Carrera 10a No. 26-71 Int. 106  
piso 11  
Linea Gratuita 9800 13740  
Phone: 336-2400 ext. 19-50

*Colombia operates a program to provide financial compensation to civilian victims of terrorist acts, guerrilla attack, combat, or massacres. Foreign nationals are not eligible for compensation under this program. In addition, Colombia does not currently have a program for compensating victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police: Yes.*

*Filing Period: Within 1 year of the incident.*

### **Claimants**

- Victims of crime
- Dependents of victims

### **Procedures**

Foreign nationals are not eligible for compensation. The Colombian program offers benefits to every civilian Colombian national who, as a result of any terrorist act, guerrilla attack, combat or massacre is personally injured or suffers economic or property losses.

To receive compensation, victim must obtain a certification from a competent authority stating the reason the applicant believes she or he is a victim of violence.

### **Benefits & Award Limits**

*Compensation is awarded on a case specific basis.*

### **Compensable Costs**

- Medical expenses
- Rehabilitation
- Transportation
- Replacement or construction of property damage or loss
- Funeral expenses
- Family housing allowance

### **Emergency Awards**

Emergency or expedited claims are handled on a case-by-case basis.

### **Funding Sources**

Information regarding funding for the Colombia compensation program was not available at the time this directory was published.



---

---

# Cyprus

Department of Social Insurance  
Ministry of Labor and Social Insurance  
Byron Avenue  
Nicosia  
Cyprus  
Phone: (357) (2) 450-907  
Fax: (357) (2) 463-984

*Cyprus has a crime victim compensation program to provide financial compensation to victims of violent crime.*

## **Eligibility Requirements**

*Report to Police:* Within 5 days after the crime.

*Filing Period:* As soon as possible; within 2 years.

## **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens

## **Procedures**

The claimant must file an application with the Director of Social Insurance.

The claimant will receive notification of the program's decision as soon as it is reasonably possible for the Director of Social Insurance to establish eligibility in accordance with the provisions of the law and upon the review of police and medical reports. Temporary disability allowances are paid for a period of 6 months.

## **Benefits & Award Limits**

*Compensation is awarded on a case specific basis.*

## **Compensable Costs**

- Medical expenses
- Hospitalization expenses in Public Institutions
- Lost wages
- Disability and Dependents Pension
- Funeral expenses

## **Emergency Awards**

Information not available.

## **Funding Sources**

Information not available.



---

---

## Czech Republic

The Compensation Department  
Czech Ministry of Justice  
Namesti 14  
Rijna 12  
120 00 Praha 5  
Czech Republic  
Phone: 420-2-5710-4301

*The Czech Republic has a crime victim compensation program to provide financial compensation to victims of violent crime.*

### **Eligibility Requirements**

*Report to police: Yes.*

*Filing period: No later than 1 year following the date of commission of the criminal act.*

### **Claimants**

- Victims of crime who suffer physical injury
- Survivors of victims
- Citizens of the Czech Republic, or to stateless persons authorized to reside permanently or for an extended period in the territory of the Czech Republic
- Foreign nationals to the extent provided by a valid international agreement to which the Czech Republic is party

### **Procedures**

The victim must submit an application to the Ministry of Justice.

The Ministry of Justice shall dispense aid within 3 months following submission of the application and appropriate documentation.

### **Benefits & Award Limits**

*There is no maximum award limit.*

### **Compensable Costs**

- Medical expenses
- Burial
- Lost support

### **Emergency Awards**

Information not available.

### **Funding Sources**

Information not available.





---

---

## Denmark

Naevnet vedrorende erstatning til ofre for forbrydelser (Erstatningsnaevnet)

Store Kongensgade 1, 1.

1264 Kobenhavn K

Denmark

Phone: 453-391-3500

Fax: 453-391-3540

*Denmark has a crime victim compensation program to provide financial compensation to victims who suffer serious criminal injuries.*

### **Eligibility Requirements**

*Report to Police:* Within 24 hours.

*Filing Period:* Within 2 years; exceptions are made.

### **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens
- Danish citizens victimized in a foreign country

### **Procedures**

The victim must report the crime to the police. The claimant must then file an application for compensation with the police or send it to Naevnet vedrorende erstatning til ofre for forbrydesler at the address above.

The length of time it takes for the claimant to be notified of the program's decision depends on the case, but the earliest is 4 weeks. After a decision is made, it will take 14 days for a claimant to receive compensation.

### **Benefits & Award Limits**

*There is no maximum award limit.*

### **Compensable Costs**

- Medical expenses
- Mental health
- Lost wages for disabled or incapacitated victims
- Lost support for dependents of victims
- Funeral expenses
- Travel expenses
- Rehabilitation for disabled victims
- Clothing worn or personal effects carried by the victim at the time of the crime **C** up to 1,000 Danish Kroner

---

---

**Denmark** (*continued*)

**Emergency Awards**

The program does not provide emergency compensation awards.

**Funding Sources**

The program is funded by State appropriations.

---

---

## Finland

The State Treasury/Victim Compensation Scheme  
P.O. Box 68  
00531 Helsinki, Finland  
Phone: 358-0-772 51  
Fax: 358-0-772 5334

*Finland has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### Eligibility Requirements

*Report to Police:* No time limit.

*Filing Period:* 10 years; exceptions are made.

### Claimants

- Victims of crime
- Dependents of victims of crime
- Foreign citizens
- Citizens of Finland victimized in a foreign country

### Procedures

A crime victim may obtain an application from the State Treasury, the police, or local offices of the Social Insurance Institution. Abroad, applications are normally available at Embassies and Consulates of Finland.

The application should be sent either directly to the State Treasury or to any local office of the Social Insurance Institution. It will take 6 months, on average, for a victim to receive notification of the program's decision. Compensation is paid immediately after the decision is made.

### Benefits & Award Limits

*The maximum awards in Finnish Marks are:*

*Personal injury:* 270.000

*Property damage:* 135.000

*Loss of income:* 660 a day

### Compensable Costs

- Medical expenses
- Mental health
- Lost wages for disabled victims
- Lost support for dependents of homicide victims
- Funerals
- Any clothing, articles for daily use, spectacles, and dental plates damaged by the crime
- Litigation expenses to recover compensation from the offender

---

---

**Finland** (*continued*)**Emergency Awards**

The program does not offer emergency compensation. However, the Act obliges the State Treasury to pay advance compensation where the applicant's right to compensation is evident and the decision is delayed.

**Funding Sources**

The program is funded by the State.

---

---

## France

S.O.S. Attentats  
Francoise Rudetzki, President  
Hotel National des Invalides  
6, bld des Invalides Paris  
France  
Phone: 33 (0) 1 47 04 20 00  
Fax: 33 (0) 1 45 55 55 55

*France has a crime victim compensation program to provide financial compensation to victims of violent or personal crimes.*

### **Eligibility Requirements**

*Report to Police: Yes.*

*Filing Period: Within 3 years after the crime, or 1 year after the last decision of justice. Within 10 years for terrorist acts.*

### **Victims of Terrorist Acts**

Full compensation is payable in respect to personal injury or death caused by an act of terrorism which occurred either on French soil or, in the case solely of French nationals, outside France.

### **Claimants**

- Victims of crime
- Dependents of victims
- Foreign citizens
- Victims of terrorism
- French nationals who are victimized in a foreign country

### **Procedures**

The victim must report the crime to the police. The claimant must file an application with the Fonds de Garantie (compensation fund), with the National Insurance, and with the Department of Civil War Veterans. S.O.S. Attentats help claimants complete application forms.

### **Benefits & Award Limits**

*There is no maximum award limit.*

### **Compensable Costs**

- Medical and mental health expenses
- Lost wages
- Loss of support
- Funeral expenses
- Pain and suffering
- Disfigurement
- Any clothing, spectacles, and dental damages
- Physical therapy
- Vocational rehabilitation
- Rehabilitation for disabled victims
- Services to replace work in home previously performed by the victim

**France** (*continued*)

---

---

---

**Emergency Awards**

The victim receives an advance in a minimum of 2 days and a maximum of 1 month.

**Funding Sources**

The program is funded by tax revenue.

---

---

# Germany

Ministry of Work and Social Order  
Bundesministerium Fuer Arbeit Und Sozialordnung  
Ruchusstrasse 1  
53123 Bonn  
Germany  
Phone: 049-228-527-0  
Fax: 049-228-527-2965

*Germany has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

## **Eligibility Requirements**

*Report to Police: Yes.*

*Filing Period: Within 1 year; exceptions are made.*

## **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens; if the crime was committed after June 30, 1990 and the victim has stayed in Germany for more than 3 years
- EU country citizens from reciprocal states
- Foreign citizens of the victim are from a country (or state) which has a reciprocal agreement covering German citizens

## **Procedures**

The victim must report the crime to the police and provide details of the date, place, and resulting injuries and losses of the crime.

A claimant can obtain an application from Versorgungsamt (war pension office) in almost every large town. Weisser Ring also helps claimants complete the compensation forms. Notification can take approximately 6 months but compensation follows almost immediately.

## **Benefits & Award Limits**

*There is no maximum award limit.*

## **Compensable Costs**

- Medical expenses
- Psychological care
- Vocational rehabilitation
- Pensions for disabled victims if victim's earning capacity is reduced by at least 25 percent for 6 months or more.
- Benefits for dependents of homicide victims
- Physical therapy
- Funeral expenses
- Lost support for dependents
- Services to replace work in the home previously performed by the victim

**Germany** *(continued)*

---



---

**Emergency Awards**

The program does not provide emergency compensation awards.

**Funding Sources**

Information not available.

---

---

# Hong Kong-SAR

Criminal and Law Enforcement Injuries Compensation Boards  
c/o Social Welfare Department  
7/F, Wu Chung House  
213 Queen's Road East  
Wanchai, Hong Kong  
Phone: 2838 6079

*Hong Kong has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

## **Eligibility Requirements**

*Report to Police:* Yes; no time limit.

*Filing Period:* Within 2 years from the date of the crime.

## **Claimants**

- Victims of crime who suffer serious injuries
- Dependents of deceased victims

## **Procedures**

The victim must report the crime to the police, and the police must confirm the victimization. A claimant can obtain an application from the Board's office or police station.

The claimant should sign the application and send it to the Criminal and Law Enforcement Injuries Compensation Boards at the above address. The time necessary to process an application depends upon how promptly the needed information can be supplied by relevant sources. Decisions are rendered by the Compensation Board, and applicants will be notified in writing.

## **Benefits and Award Limits**

*Compensation will be based on the same rates of compensation as are paid under the Emergency Relief Fund. The maximum awards are as follows:*

*Burial Grant: \$10,700*

*Death grant: From \$84,000 to \$119,000*

*Disability Grant: Up to \$100,800*

*Injury Grant: From \$504 up to \$41,770*

*Interim Maintenance Grant: Up to \$7,000 per month for 6 months.*

## **Compensable Costs**

None. The program provides the above lump sum grants.

## **Emergency Awards**

In the event of homicide, payment may be ordered for funeral expenses to be made expeditiously in case of need and urgency.

## **Funding Sources**

The program is funded by the National Expenditure.



---

---

## Republic of Ireland

The Criminal Injuries Compensation Tribunal  
13 Lower Hatch Street  
Dublin 2.  
Republic of Ireland  
Phone: (01) 610604

*The Republic of Ireland has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police:* Yes; exceptions may be made.

*Filing Period:* Within 3 months of the crime; exceptions may be made.

### **Claimants**

- Victims of crime
- Foreign citizens

### **Procedures**

The victim must report the crime to the police and provide details of the date and place that it occurred as well as a full list of injuries and losses suffered.

A claimant can obtain an application from the Criminal Injuries Compensation Tribunal.

### **Benefits & Award Limits**

*There is no maximum award limit.*

### **Compensable Costs**

- Medical expenses
- Loss of earnings
- Travel expenses
- Lost support (for dependents of victims)
- Funeral expenses
- Rehabilitation for disabled victims
- Services to replace work in the home previously performed by the victim

### **Emergency Awards**

The program does not provide emergency awards.

### **Funding Sources**

Information not available.



---

---

# Israel

National Insurance  
Department for Victims of Violence  
62 IBN Givrol Street  
Tel Aviv  
Phone: 03-524-2211 or 03-697-1234

*Israel operates a program to provide financial compensation to victims of terrorism. Foreign national victims are eligible for compensation under the scheme. Israel does not currently have a program for compensating victims of violent or personal crime.*

## **Eligibility Requirements**

*Report to Police:* Yes; within 1 year.

*Filing Period:* Within 1 year after the terrorist act.

## **Claimants**

- Victims of crime
- Dependents of victims
- Foreign citizens

## **Procedures**

The victim must file an application with the National Insurance, Department for Victims of Violence. Applications may be obtained from any branch of the National Insurance and may be sent to any branch for processing.

## **Benefits & Award Limits**

*The maximum award for funeral expenses is NIJ 4400 unless the victim is a foreign citizen and is buried abroad in which case the maximum is U.S. \$1,300. Other compensation is case specific.*

## **Compensable Costs**

- Medical expenses
- Rehabilitation
- Pension for disabled victims
- Lost wages or support
- Rest and recreation allowances
- Funeral expenses
- Replacement services

## **Emergency Awards**

Emergency or expedited claims are handled on a case-by-case basis.

## **Funding Sources**

The program is funded by general appropriations.



---

---

## Italy

Americans to contact the U.S. Embassy in Rome for further information.

Via Veneto 119/A  
00187-Rome  
Phone: 39(6)(46741)

*Italy operates a program to provide financial compensation to victims of terrorism or organized crime. Foreign national victims are eligible for compensation under the scheme. Italy does not currently have a general scheme for compensating victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police: Yes.*

*Filing Period: Within 3 years after the crime; 1 year after the last decision of justice; within 10 years for terrorist acts.*

### **Victims of Terrorist Acts**

Full compensation is payable with respect to personal injury or death caused by an act of terrorism which occurred either on Italian soil or, in the case solely of Italian nationals, outside Italy.

### **Claimants**

- Victims of crime
- Dependents of victims
- Foreign citizens

### **Procedures**

The victim must report the crime to the police and provide details of the date, place, and resulting injuries and losses of the crime. The claimant then must "apply" for compensation, although application forms do not exist. Victim Support Schemes help to explain the procedures and conditions of presenting a demand and obtaining compensation.

The prosecutor may decide to try a *Penal Mediation*. In the case of injuries or property crimes with small prejudices, *Penal mediation* may help the victim to obtain compensation from the offender without a trial.

### **Benefits & Award Limits**

*There is no maximum award limit.*

### **Compensable Costs**

- Criminal injuries
- Entire compensation for all prejudices supported by victims and their family
- Property crimes (condition of resources)

### **Emergency Awards**

The program does not provide for emergency compensation awards.

### **Funding Sources**

The program is funded by State appropriations.





---

---

## Japan

The National Public Safety Commission  
c/o The Office for Victims of Crime  
Pay and Welfare Section  
National Police Agency  
1-2, 2 Chome, Kasumigaseki,  
Chiyoda-ku, Tokyo, 100  
Japan  
Phone: (03) 3580-0141 Ext. 2492  
Fax: (03) 3580-1009

*Japan has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police:* Yes; no time limit.

*Filing Period:* Within 2 years from the day the applicant recognizes the crime, and within 7 years from the day the crime is committed.

### **Claimants**

- Victims of crime who suffer serious injuries
- Dependents of deceased victims if they legally reside in Japan
- Foreign citizens if the victim was a legal resident of Japan when the crime occurred

### **Procedures**

The victim must report the crime to the police, and the police must recognize the victimization. A claimant can obtain an application from any police station or prefectural police department.

The claimant should send the application to the prefectural public safety commission through the police station or the prefectural police department that has jurisdiction over the address of the claimant. It takes approximately 5 months for the applicant to be notified of the decision, and it takes approximately 2 more weeks for the applicant to receive the benefit.

### **Benefits and Award Limits**

*The maximum awards in Yen:*

*Bereaved Family Benefit:* 10.790.000; *Incapacity Benefit:* 12.730.000

### **Compensable Costs**

None. The program provides the above lump sum awards.

### **Emergency Awards**

If the program cannot quickly render the judgment because the offender is unknown or the degree of disability is unclear, the program offers the provisional benefit to the applicant.

### **Funding Sources**

The program is funded by the National Expenditure. For bereaved children, scholarships are available through the Crime Victims' Relief Fund.



---

---

## Luxembourg

The Service D'Accueil et D' Information Juridique  
Bureau 102, 12 Cote D'Eich  
Luxembourg  
Phone: 475981-345

*Luxembourg has a crime victim compensation program to provide financial compensation to victims for losses resulting from personal crime. Compensation will only be granted when adequate financial compensation cannot be obtained from other sources such as the social security system, personal insurance, or the perpetrator.*

### **Eligibility Requirements**

*Report to Police:* As soon as possible, but within 1 year.

*Filing Period:* Within 1 year; exceptions are made.

### **Claimants**

- Citizens of Luxembourg who are victims of crime
- Dependents of homicide victims
- Luxembourg citizens victimized in a foreign country

### **Procedures**

The victim must report the crime to the police. The victim must send or present a letter requesting compensation with the Ministry of Justice, 16 Boulevard Royal, Luxembourg or may first contact the Service D'Accueil et D' Information Juridique at the address above.

The Ministry forwards the letter to a commission, who will contact the victim for additional information. The commission makes recommendations to the Minister of Justice who makes the final decision on granting compensation and the amount of the award. The length of the process is indeterminate.

### **Benefits & Award Limits**

*The maximum award limit Luxfrs 2,000,000 (U.S. \$ 7,000).*

### **Compensable Costs**

- Medical expenses
- Mental health
- Lost wages for disabled or incapacitated victims
- Funeral expenses
- Family home aid for disabled victims

### **Emergency Awards**

The program may grant partial compensation awards prior to a final judgment if the victim can prove urgent financial need.

### **Funding Sources**

The program is funded by general appropriations.



---

---

## The Netherlands

Schadefonds Geweldsmisdrijven  
P.O. Box 20021  
2500 EA DEN HAAG  
Phone: 01131-70-3813990  
Fax: 01131-70-3813313

*The Netherlands has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police:* Within 3 years; exceptions are made.

*Filing Period:* No time limit.

### **Claimants**

- Victims of crime who suffer serious injuries
- Dependents of homicide victims
- Foreign citizens

### **Procedures**

A claimant can obtain a compensation application, by phone or mail, from Schadefonds Geweldsmisdrijven. The application should be sent there as well. It takes approximately 17 months for a claimant to receive notification of the program's decision. Compensation will be received 4 weeks after notification.

### **Benefits & Award Limits**

*The maximum awards in Guilders:*

*Material damage:* 50.000

*Immaterial damage (not for dependents of deceased victims):* 20.000

### **Compensable Costs**

- Medical expenses
- Mental health
- Lost wages for disabled victims
- Lost support for dependents of homicide victims
- Funerals
- Travel
- Rehabilitation for disabled victims
- Services to replace work in the home previously performed by the victim
- Removal expenses
- Legal aid
- Any other expense reasonably related to the injury

---

---

**The Netherlands** (*continued*)**Emergency Awards**

The program makes emergency awards when the request meets all of the eligibility conditions (except the exact extent of the damage), and when a good reason for expedition exists.

**Funding Sources**

The program is funded by the national government and the Department of Justice.

---

## Norway

Royal Ministry of Justice and the Police  
Department of Civil Affairs  
P.O. Box 8005 Dep., N-0030  
Oslo, Norway  
Phone: 47 22 34 99 90  
Fax: 47 22 24 27 22

*Norway has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police:* As soon as possible; exceptions are made.

*Filing Period:* No time limit.

### **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens
- Citizens of Norway victimized in a foreign country

### **Procedures**

A claimant can obtain an application from the police station, the chief administrative officer of the county, or the Ministry of Justice. It should be sent to the chief administrative officer of the county.

The claimant will receive notification of the program's decision between 2 weeks and 6 months, dependent on whether a complaint is forwarded. Compensation is received between 1 day and 3 weeks. This decision can be appealed to an independent committee of three persons, appointed by the government, which is the final decisionmaker.

### **Benefits & Award Limits**

*The maximum award in Kroner is 200.000.*

### **Compensable Costs**

- Medical expenses
- Mental health
- Lost wages for disabled victims
- Lost support for dependents of deceased victims
- Funerals
- Travel
- Rehabilitation for disabled victims
- Services to replace work in the home previously performed by the victim



---

---

**Norway** (*continued*)

**Emergency Awards**

The program may give a prepayment if the award decision is delayed due to no fault of the claimant, and it would be reasonable to do so.

**Funding Sources**

The program is funded through tax revenue.

---

---

# Philippines

The Department of Justice  
Padra Faura Street, Rm. 125  
Manila  
Phone: 525-1304

*The Philippines has a victim compensation program to provide financial compensation to victims of violent or personal crime.*

## **Eligibility Requirements**

*Report to Police:* Yes; no time limit.

*Filing Period:* Within 6 months of the crime.

## **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens

## **Procedures**

A claimant can obtain an application from the Board of Claims through the Justice Department. U.S. citizens may obtain applications from the U.S. Embassy in Manila. The Board of Claims is required to render a decision within 30 days. Victims should request copies of all medical records from treating hospitals and physicians.

## **Benefits & Award Limits**

*The maximum award in Pesos is 10,000 (U.S. \$400).*

## **Compensable Costs**

- Medical expenses
- Mental health
- Lost wages
- Lost support for dependents of homicide victims

## **Emergency Awards**

The program does not offer emergency compensation awards.

## **Funding Sources**

The program is funded by the government of the Philippines.



---

---

## Poland

The Foundation for Assistance to Crime Victims  
02-520 Warszawa, U1  
Wisniowa 50  
Phone: 48-22-48-28-90

*Poland has a crime victim compensation program to provide financial compensation to victims of violent crime.*

### **Eligibility Requirements**

*Report to Police: Yes.*

*Filing Period: Within 2 years from the date of the crime.*

### **Claimants**

- Victims of crime
- Dependents of victims of crime
- Foreign citizens

### **Procedures**

A crime victim must apply to the Foundation office at the above address. There is no special application form required. Applicants may submit a letter describing their situation along with a court sentence or a document stating that the investigation has been discontinued by the prosecutor. A police report is not required and is not honored.

Decisions to award or deny an application are issued within a month from receipt of the application.

### **Benefits & Award Limits**

*The amount of assistance depends on the economic status of the victim and their range of losses.*

### **Compensable Costs**

- Medical expenses
- Mental health expenses
- Lost wages
- Loss of support

### **Emergency Awards**

No formal emergency program exists, but expedited compensation is paid to children of victims to cover their medical expenses while investigations are underway.

### **Funding Sources**

The program is not run or financed by the Polish government. Since 1991, it has operated solely on donations from individuals and institutions.



---

---

# Portugal

Portuguese Ministry of Justice  
Escandinhas De S.  
Crispim 7  
1100, Lisbon  
Phone: 351-1-8887-6741

*Portugal has an official program available for compensation and assistance to victims of crime. It is managed by a committee, comissao De Proteccao as Victims De Crime Violento, coordinated by the Portuguese Ministry of Justice.*

## **Eligibility Requirements**

*Report to Police:* Yes; no specific time limit.

*Filing Period:* 1 year after the crime.

## **Claimants**

- Victims of crime
- Dependents of victims of crime
- Foreign citizens
- Portuguese citizens victimized in a foreign country if compensation was not available.

## **Procedures**

There is no specific application form required. A claim may be filed by sending a letter that explains the facts surrounding the crime and the victimization. A statement reflecting the amount of compensation requested should be included with the letter. The letter should be directed to the Portuguese Ministry of Justice at the above address.

The committee must conclude their investigation and forward a recommendation to the Ministry for a final decision.

## **Benefits & Award Limits**

*The maximum awards in Portuguese Escudos is 4,000,000.00 (U.S. \$23,500)*

## **Compensable Costs**

- Medical expenses
- Lost wages
- Lost support for dependents of victims
- Funerals
- Rehabilitation for disabled victims

## **Emergency Awards**

The program offers expedited or emergency compensation on a case-by-case basis.

## **Funding Sources**

Information regarding funding for the Portuguese compensation programs was not available at the time this directory was published.



---

---

## Spain

*On December 11, 1995, Spain passed a law initiating a victims' compensation and assistance program to provide financial compensation to victims of violent crimes that are committed in Spain and which cause serious bodily or mental injuries. The law provides for the establishment of a National Commission on Aid and Assistance to Victims of Violent Crimes and Crimes Against Sexual Freedom. As of April 1997, the new law had not yet been implemented.*

### **Eligibility Requirements**

*Report to Police:* As soon as possible; exceptions are made.

*Filing Period:* Within 2 years; exceptions are made.

### **Victims of Terrorist Acts**

Compensation is payable for physical and psychological injuries that are the result of crimes committed by an armed gang or terrorist organization.

### **Claimants**

- Victims of crime
- Dependents of homicide victims and persons who have been living permanently with the deceased for 2 or more years.
- Foreign citizens (only when the country of nationality provides similar assistance to Spanish nationals)

### **Procedures**

Petitions for assistance will be filed with the Ministry of Economy and Finance as soon as the compensation program is fully established. Decisions to award compensation shall be made after a hearing and after considering the report by the Legal Services of the State, which shall participate in the processing of these cases.

### **Benefits & Award Limits**

*There is no maximum award. The amount of assistance shall in no event exceed the compensation determined in the court judgment.*

### **Compensable Costs**

- Medical expenses
- Mental health expenses
- Lost wages for disabled victims
- Lost support for dependents of homicide victims
- Funerals

### **Emergency Awards**

Provisional assistance may be granted before a final court decision provided the precarious situation of the victim or his beneficiaries has been substantiated.

### **Funding Sources**

Information regarding funding is not currently available.





---

---

## Sweden

The Ministry of Justice, Minister of Justice Laila Freivalds  
(Justitiedepartementet, Justitieminister Laila Freivalds)

103 33 Stockholm

Sweden

Phone: 46 8 405 10 00

Fax: 46 8 20 27 34

*Sweden has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police:* Yes; no time limit.

*Filing Period:* 2 years; exceptions are made.

### **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens
- Citizens of Sweden victimized in a foreign country

### **Procedures**

Application forms are available at the local police stations, district courts, the local enforcement service offices, and insurance companies. Applications can also be ordered from the Criminal Victim Compensation and Support Authority.

The application must be sent to the Criminal Victim Compensation and Support Authority which is a central agency covering criminal injuries throughout the country. The claimant is notified of the program's decision within a few days. It then takes another week or two to receive the award.

### **Benefits & Award Limits**

The maximum awards in Kroners:

*Personal Injuries:* limited to twenty times the basic amount or SEK 704 000.

*Property Damage:* half of the above sum.

### **Compensable Costs**

- Medical expenses
- Mental health
- Lost wages for disabled victims
- Lost support for dependents of deceased victims
- Funerals
- Travel
- Rehabilitation for disabled victims
- Services to replace work in the home previously performed by the victim
- Pain and suffering
- Violation of personal integrity
- Inconveniences resulting from the injury

---

---

**Sweden** (*continued*)

**Emergency Awards**

When the victim is in urgent need of medical care, therapy, or has been infected by HIV, an emergency award can be made.

**Funding Sources**

The program is funded by tax revenue.

---

---

# Switzerland

Swiss Federal Bureau of Justice  
Division of Legislative Projects and Methods, Office of Crime Victim Assistance  
Bundeshaus West  
3003 Bern, Switzerland  
011 4131 322 4767

*In October 1991, the Swiss Government enacted the Federal Law on Crime Victims Assistance to be implemented at the Cantonal (State) level. The federal law sets forth general guidelines for crime victims assistance and calls for the establishment of local counseling centers. Crime victims must seek compensation and assistance through the counseling center in the state where the crime was committed. Each state establishes its own guidelines as to the amount and kind of compensation to be awarded.*

## **Eligibility Requirements**

*Report to Police: Yes*

*Filing Period: Within 2 years.*

## **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens
- Swiss citizens victimized in a foreign country that does not have a compensation program.

## **Procedures**

Applications must be filed with the counseling center in the canton (state) where the crime occurred.

The federal law provides for income limits unless the crime is particularly severe. If a victim's income is under the amount for social security and disability, the victim receives full compensation. If it is more than the amount, the victim's award is reduced.

## **Benefits & Award Limits**

*The amount of compensation available varies from state to state.*

## **Compensable Costs**

- Medical expenses
- Psychological care
- Lost wages
- Funerals

## **Emergency Awards**

Crime victims can receive an advance if the victim needs immediate assistance.

## **Funding Sources**

Information regarding funding for the Swiss compensation programs was not available at the time this directory was published.



---

---

# United Arab Emirates

Ministry of Justice  
ABU DHABI, P.O. Box 753  
U.A.E.

*The United Arab Emirates court system provides financial compensation to victims of violent or personal crime.*

## **Eligibility Requirements**

*Report to Police:* Yes; within 3 years.

*Filing Period:* No time limit; exceptions are made.

## **Claimants**

- Victims of all violent personal offenses
- Foreign citizens

## **Procedures**

The victim must report the crime to the police within 3 years of its occurrence. The claimant can obtain an application for compensation from the police. The police will then send the case to the G.P. within 48 hours after which it will be sent to the court of hearing.

The claimant will receive notification of the court's decision within 1 week. Compensation will be paid within 1 month of the court's decision.

## **Benefits & Award Limits**

*There is no maximum award limit.*

## **Compensable Costs**

Information regarding compensable costs is not currently available.

## **Emergency Awards**

The program does not offer emergency or expedited compensation awards.

## **Funding Sources**

The compensation program is funded by the federal government.



---

---

## United Kingdom

Criminal Injuries Compensation Authority (CICA)

Tay House  
300 Bath Street.  
Glasgow  
Scotland G2 4JR  
Phone: 014-133-12726  
Fax: 014-133-12287

The Compensation Agency  
Royston House  
34 Upper Queen Street  
Belfast  
Northern Ireland BT2 6FD  
Phone: 01232-249944  
Fax: 01232-246956

*The United Kingdom (which includes England, Scotland, Wales, and Northern Ireland) has a crime victim compensation program to provide financial compensation to victims of violent or personal crime.*

### **Eligibility Requirements**

*Report to Police:* As soon as possible; exceptions are made.

*Filing Period:* Within 2 years; exceptions are made.

### **Claimants**

- Victims of crime
- Dependents of homicide victims
- Foreign citizens

### **Procedures**

A claimant can obtain an application from police stations, hospitals, CICA, local Victim Support Schemes, Crown Court Witness Service, or local Citizens Advice Bureaus.

The completed application should be sent to the CICA. The program's initial decision should be made within 12 months, while reviews and hearings take several months longer. Compensation will be paid as soon as CICA receives notification that the claimant accepts the decision.

### **Benefits & Award Limits**

*The maximum award in Pounds is 500,000.*

### **Compensable Costs**

- Medical expenses
- Mental health expenses
- Lost wages for disabled victims
- Lost support for dependents of homicide victims
- Funerals
- Travel



---

---

**United Kingdom** (*continued*)

- Rehabilitation for disabled victims
- Pain and suffering
- Bereavement
- Loss of parental services

**Emergency Awards**

Interim payments may be made where a final decision as to the appropriate award is uncertain, for example, when the victim's medical prognosis is unclear.

**Funding Sources**

The program is funded by the Government/Taxpayers' revenue.

---

---

## United States

U.S. Department of Justice, Office for Victims of Crime  
810 Seventh Street, N.W.  
Washington, D.C. 20531  
Phone: (202)307-5983  
Fax: (202)514-6383

*Each of the 50 States in the U.S., plus the District of Columbia and the U.S. Virgin Islands operate a crime victim compensation program to provide financial assistance to victims of violent or personal crime. Each State administers its own program in accordance with its State statute. The U.S. Department of Justice provides supplemental funding and technical support to the States. The following information is generally applicable to all State compensation programs. For specific information regarding individual programs, a list of State programs is provided on the next page.*

### **Eligibility Requirements**

*Report to Police:* Usually within 72 hours; exceptions are made for good cause.

*Filing Period:* One year is typical; time limits vary from State to State.

### **Victims of Terrorist Acts**

Compensation is payable for residents and nonresidents who are injured by crimes involving terrorism occurring within the State or, in the case of U.S. citizens, outside of the U.S.

### **Claimants**

- Victims of crime
- Dependents of homicide victims
- Relatives of victims of crime
- Foreign citizens; eligible in most States

### **Procedures**

The claimant must file an application with the compensation agency in the State in which the crime occurred.

Based on information submitted by the victim, the agency determines if the claimant is eligible and has suffered a financial loss. In most States, the victim can appeal the agency's decision to deny or reduce the award of compensation.

### **Benefits & Award Limits**

*Most States can pay a maximum of between \$15,000 and \$25,000. A few States have higher or lower maximums.*

### **Compensable Costs**

*All States will cover the following:*

- Medical expenses
- Mental health counseling
- Lost wages for disabled victims
- Lost support for dependents of homicide victims
- Funeral

**United States** *(continued)*

---

---

---

*In addition, many States cover the following:*

- Travel for medical treatment
- Services to replace work previously performed by the victim
- Cleaning of homicide scene if a residence
- Essential personal property
- Rehabilitation

### **Emergency Awards**

Some States provide emergency awards or expedite processing for victims faced with an extraordinary financial or health crisis.

### **Funding Sources**

Most States obtain their funding from fees or charges assessed against offenders. Some States receive appropriations from general revenue. OVC provides supplemental funds from Federal criminal fines.

---

---

**United States Crime Victim Compensation Programs:  
Phone, Fax Numbers and E-mail Addresses**

**Alabama**

(334) 242-4007  
(334) 353-1401 (Fax)

**Alaska**

(907) 465-3040  
(907) 465-2379 (Fax)

**Arizona**

(Programs in Each County)  
(602) 230-0252 [State Coordinator]  
(602) 728-0752 (Fax)

**Arkansas**

(501) 682-1323  
(501) 682-5313 (Fax)  
E-mail: gingerb@ag.state.ar.us

**California**

(916) 323-3432  
(916) 327-2933 (Fax)

**Colorado**

(Programs in Each District)  
(303) 239-4402 [State Coordinator]  
(303) 202-9226 (Fax)

**Connecticut**

(860) 529-3089  
(860) 721-0593 (Fax)

**Delaware**

(302) 995-8383  
(302) 995-8387 (Fax)

**District of Columbia**

(202) 879-4216  
(202)879-4230 (Fax)

**Florida**

(850) 414-3300  
(850) 487-1595 (Fax)

**Georgia**

(404) 559-4949  
(404) 559-4960 (Fax)

**Hawaii**

(808) 587-1143  
(808) 587-1146 (Fax)  
E-mail: lkoga@lava.net

**Idaho**

(208) 334-6000  
(208) 334-6070 (Fax)  
NET: <http://www.state.id.us/iic/index.htm>

**Illinois**

(312) 814-2581 [A.G.'s Office]  
(312) 814-5097  
(217) 782-7101 [Court of Claims]  
(217) 524-8968 (Fax)

**Indiana**

(317) 233-3383  
(317) 232-4979 (Fax)

**Iowa**

(515) 281-5044  
(515) 281-8199 (Fax)  
NET: kbrodie@max.state.ia.us

**Kansas**

785-296-2215  
785-296-0652(Fax)

**Kentucky**

(502) 564-7986/2290  
(502) 564-4817 (Fax)

**Louisiana**

(504) 925-4437  
(504) 925-4998 (Fax)

**Maine**

(207) 626-8800  
(207) 624-7730 (Fax)  
NET: deb.Rice@state.Me.us

**Maryland**

(410) 764-4214  
(410) 764-4182 (Fax)

---

---

**United States Crime Victim  
Compensation Programs** (*continued*)

**Massachusetts**

(617) 727-2200 ext.2251  
(617) 227-1622 (Fax)

**Michigan**

(517) 373-7373  
(517) 241-2769 (Fax)

**Minnesota**

(612) 282-6267  
(612) 282-6269 (Fax)  
NET: Marie.bibus@state.mn.us

**Mississippi**

(601) 359-6766  
(601) 359-3262 (Fax)  
NET: Morriss@dfa.state.ms.us

**Missouri**

(573) 526-6006  
(573) 751-4135 (Fax)  
NET: swright@mail.state.mo.us

**Montana**

(406) 444-3653  
(406) 444-4722 (Fax)

**Nebraska**

(402) 471-2828  
(402) 471-2837 (Fax)

**Nevada**

(702) 486-2740 (Las Vegas)  
(702) 486-2740  
(702) 687-4065 (Reno)  
(702) 687-3983 (Fax)

**New Hampshire**

(603) 271-1284  
(603) 271-2110 (Fax)  
NET: ktherrien@doj.state.nh.us

**New Jersey**

(973) 648-2107  
(973) 648-7031 (Fax)  
NET: [yccb@msn.com](mailto:yccb@msn.com)

**New Mexico**

(505) 841-9432  
(505) 841-9437 (Fax)  
NET: 76123.3550@compuserve.com

**New York**

(212) 417-5136 (New York City)  
(212) 417-4043 (New York City) (Fax)  
(518) 457-8727 (Albany)  
(518) 457-8063 (Albany) (Fax)

**North Carolina**

(919) 571-4736  
(919) 715-4209 (Fax)

**North Dakota**

(701) 328-6195  
(701) 328-6651 (Fax)  
NET: cc.mail.pcoughlin@ranch.state.nd.us

**Ohio**

(614) 466-7190  
(614) 466-7788 (Fax)  
NET: Stiffler@post.cco.state.oh.us

**Oklahoma**

(405) 557-6700  
(405) 524-0581 (Fax)  
NET: Suzanne@telepath.com

**Oregon**

(503) 378-5348  
(503) 378-5738 (Fax)  
NET: MaryEllenJohnson@DOJ.State.OR.US

**Pennsylvania**

(717) 787-2040  
(717) 783-7713 Ext. 3212 (Fax)  
NET: Lavery@pccd.state.pa.us

**Rhode Island**

(401) 222-2287  
(401) 222-4577 (Fax)

**South Carolina**

(803) 734-1900  
(803) 734-1708 (Fax)

---

---

**United States Crime Victim  
Compensation Programs** *(continued)*

**South Dakota**

(605) 773-6317

(605) 773-6834 (Fax)

NET: Annh@dss.state.sd.us

**Tennessee**

(615) 741-2734

(615) 532-4979 (Fax)

NET: sclayton@mail.state.tn.us

**Texas**

(512) 936-1238

(512) 320-8270 (Fax)

**Utah**

(801) 238-2360

(801) 533-4127 (Fax)

**Vermont**

(802) 241-1250

(802) 241-1253 (Fax)

**Virginia**

(804) 367-8686

(804) 367-9740 (Fax)

**Virgin Islands**

(340) 774-1166

(340) 774-3466 (Fax)

**Washington**

(360) 902-5355

(360) 902-5333 (Fax)

NET: nnan235@lni.wa.gov

**West Virginia**

(304) 347-4850

(304) 347-4851 (Fax)

NET: CTCLAIMS@MAIL.WVNET.EDU

**Wisconsin**

(608) 266-6470

(608) 264-6368 (Fax)

NET: GOODWINSM@STATE.WI.US

**Wyoming**

(307) 777-6271

(307) 777-6869 (Fax)

E-Mail: smonta@missc.state.wy.us

**Office for Victims of Crime**

**U.S. Department of Justice**

(202) 307-5983

(202) 514-6383 (Fax)



---

---

## Crime Victim Compensation Program Information Update

Please use this page, and any additional pages you may need, to make corrections to the information in this *Directory* or to submit new information to be included in the next edition.

*Please mail or fax your information to the following address:*

**State Compensation and Assistance Division**

**Office for Victims of Crime**

**810 Seventh Street, NW**

**Washington, D.C. 20531**

**Phone: (202) 616-2145 Fax: (202) 514-6383**

---

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Fax Number:** \_\_\_\_\_

**E-Mail:** \_\_\_\_\_

**Corrections & Additions:**