## **REPORT ON**

# CONSENSUS BEST PRACTICES

FOR

# MANAGING HAZARDOUS WASTES IN ACADEMIC RESEARCH INSTITUTIONS

Prepared by the Howard Hughes Medical Institute Office of Laboratory Safety in Collaboration with the Project's Principal Participants

October 2001

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# Report on Consensus Best Practices for Managing Hazardous Wastes in Academic Research Institutions

# Contents

Exe	ecutive <u>Summary</u>	iv
<u>1.</u>	Introduction Congressional Interest	1 1
<u>2.</u>	Framing the RCRA Issue   Introduction to RCRA   Federal Oversight of Environmental Health and Safety in Laboratories   An Example of a Performance-based Regulation   Efforts to Improve RCRA Applicability to Laboratories	2 3 3 4
<u>3.</u>	The Collaborative Initiative Participants Project Approach	5 5 5
<u>4.</u>	The Consensus Best Practices	7
<u>5.</u>	Results and Findings of Demonstration Projects   By Consensus Best Practice.   Executive Commitment.   Responsibility and Accountability   Policies and Procedures for Pollution Prevention   Chemical Hygiene Plan   Chemical Waste Management   Container Labeling.   Laboratory Protocols to Reduce Hazard   Collection, Transport and Storage by Environmental Health and Safety.   Validated Environmental Health and Safety Treatment Protocols for Volume Reduction   RCRA Determination by Environmental Health and Safety   Emergency Response   Training, Education, Communication   Effective Communication within the Organization   Program Evaluation and Improvement   Qualitative Assessment   Partnership and Collaboration	.11 .12 .13 .14 .15 .16 .17 .17 .20 .21 .21 .22 .23 .24 .25
<u>6.</u>	<u>Discussion</u> <u>Validation of Best Practices</u> <u>Treatment</u> <u>RCRA Determination</u> <u>Improving RCRA Applicability to Laboratories</u>	.26 .27 .28 .29 .30
<u>7.</u>	Conclusions and Recommendations	.31

## Report on Consensus Best Practices for Managing Hazardous Wastes in Academic Research Institutions

#### **EXECUTIVE SUMMARY**

The Howard Hughes Medical Institute (HHMI) led a two-year collaborative initiative beginning in August 1999 to establish consensus best practices for managing hazardous wastes in academic research institutions and to demonstrate that a performance-based model can be an effective and practical approach for regulating hazardous wastes in the academic research setting. The initiative partnered environmental health and safety (EH&S) professionals and biomedical research scientists from ten major academic research institutions—one from each Environmental Protection Agency (EPA) region; authorized state regulatory officials from the states of the participating institutions; and the U.S. EPA Office of Solid Waste. The institutions were Duke University Medical Center, Harvard University, Stanford University, The Rockefeller University, University of Colorado at Boulder, University of Pennsylvania, University of Texas Southwestern Medical Center, University of Washington, University of Wisconsin-Madison, and Washington University School of Medicine. A guiding principle of the initiative was a commitment to promote stewardship and responsibility for health, safety, and the environment as an integral part of the nation's biomedical research mission.

The House Committee on Appropriations (House Report 106-674) and the Senate Committee on Appropriations (Senate Report 106-410) included language in the Departments of Veterans Affairs and Housing and Urban Development, and Independent Agencies Appropriations Bill, 2001, supporting the initiative and encouraging the Administrator of EPA to participate and provide the maximum flexibility permissible under the regulatory provisions of the Resource Conservation and Recovery Act (RCRA) in support of the initiative. The Committees requested to receive within 12 months (October 2001) a report from the EPA evaluating the initiative's consensus best practices and the need for regulatory changes, if any, to carry out the recommendations of the initiative.

The initiative responded to the continuing difficulties academic institutions are experiencing in applying the industrial-oriented RCRA regulations to the management of hazardous wastes generated in their laboratories. An objective was to develop a better regulatory approach to apply RCRA to academic institutions—one that builds upon the culture of the institutions and recognizes that laboratories differ from industrial operations in their use and handling of hazardous chemicals. Other objectives were to promote cooperation, understanding, and mutual respect among environmental protection agencies, academic institutions, and the scientific research community, and to propose a plan for implementing a performance-based approach for managing hazardous wastes in academic research institutions.

The initiative included three phases. In phase one, HHMI sponsored a workshop to introduce the initiative; to develop the project scope, objectives, criteria, and approach; and to identify the principal elements of a hazardous waste management plan for academic research institutions. Seven elements were identified: executive commitment; a management plan; responsibility and accountability; policies and procedures to minimize waste; standard operating procedures; training, education, and communication; and continual evaluation and improvement. In phase two, 14 consensus best practices for managing hazardous wastes in the academic research setting were developed. In phase three, plans for demonstrating the consensus best practices and for measuring

their effectiveness at the ten universities were developed. The demonstrations would continue for one year, concluding in October 2001; the universities would prepare comprehensive reports evaluating their demonstrations in June 2001. These evaluations served as the basis for this report.

The findings of the initiative support the views of scientists, EH&S professionals, and many regulators as reported earlier by the National Research Council and other groups, that the extant application of RCRA to laboratories is inefficient and difficult, and that a performance-based approach for the application of RCRA to laboratories is a preferred regulatory model. The initiative found a lack of conformity and consistency nationwide in the application of RCRA to academic laboratories, particularly in the range of allowable practices for making RCRA determinations. In addition, the findings of the initiative reveal that the current regulatory approach for applying RCRA to laboratories in academic institutions is a disincentive to the promotion of environmental stewardship, an objective of RCRA. A new regulatory approach for laboratories could improve RCRA effectiveness and compliance in universities, and become a catalyst to bring about commitment and action to protect human health and the environment and promote excellence in environmental stewardship within the academic research community.

The recommendations of the initiative envision a two-tiered approach for applying RCRA to universities and their laboratories. It involves the application of a performance-based model, using the consensus best practices developed in this initiative, for guiding RCRA compliance in laboratories, and the application of the current provisions of RCRA for guiding RCRA compliance in universities at the time the universities' EH&S programs assume ownership and responsibility for laboratory waste materials and make the RCRA hazardous waste determination. The basis for this approach is the premise that the EH&S program makes the RCRA hazardous waste determination and conducts any appropriate generator treatment on behalf of the academic institution. This initiative found that four of the ten universities are successfully using this approach, with the concurrence of their state regulatory agencies, in managing their hazardous waste programs. This experience is significant because it demonstrates value in this approach as a regulatory model, and indicates that it does not compromise compliance.

There are three principal conclusions resulting from this two-year collaborative initiative.

A performance-based model that has as its core the consensus best practices developed and demonstrated through this initiative is a workable approach for effective and efficient management of hazardous waste in academic research institutions. This approach will not compromise RCRA compliance, and will promote stewardship and responsibility for health, safety, and the environment while respecting the culture of an academic institution and the unique characteristics of the laboratory setting.

Collaboratively, the EH&S professionals, scientifically trained laboratory staff, informed institutional administrators, and staff from federal and state regulatory agencies who are familiar with the laboratory and academic setting will identify safe and practical ways to improve hazardous waste management programs, and they will do this enthusiastically when the outcome promotes environmental stewardship.

The interactions between some of the universities and their corresponding state regulatory agencies provide evidence that common ground is available within RCRA to adopt both the consensus best practices and a performance-based approach for compliance. The difficulty of matching specific requirements of RCRA with the academic laboratory setting stimulated efforts to find this common ground. Four of the ten universities participating in this initiative operate their hazardous waste management programs today with the concurrence of their state regulatory officials on the premise that the EH&S professionals are the most capable for determining whether used or unused laboratory chemicals are

RCRA hazardous waste and, in this capacity, serve as the RCRA generator for overall compliance purposes. This operational practice is the cornerstone for a best practices performance-based regulatory model.

The Howard Hughes Medical Institute and the ten universities participating in this hazardous waste management initiative make the following recommendations to the U.S. EPA and to the nation's academic institutions.

- 1. The U.S. EPA Administrator should recognize the consensus best practices developed through this initiative as a performance-based model for achieving RCRA compliance and for promoting stewardship and responsibility for health, safety, and the environment in academic institutions. The Administrator should determine and initiate the appropriate methods for implementing a performance-based model, using the consensus best practices developed through this initiative, for achieving RCRA compliance in academic institutions.
- 2. The U.S. EPA Administrator should promote conformity and consistency among the U.S. EPA regional offices and state environmental protection agencies in carrying out RCRA assistance and enforcement programs for academic institutions.
- 3. Academic institutions should adopt the consensus best practices developed through this initiative as a performance-based model for managing hazardous wastes in their laboratories and for achieving RCRA compliance.
- 4. Academic institutions should establish dialogue with their regulatory agency officials to plan cooperatively their approaches for implementing the consensus best practices developed through this collaborative initiative.

## Report on Consensus Best Practices for Managing Hazardous Wastes in Academic Research Institutions

### 1. INTRODUCTION

The Howard Hughes Medical Institute (HHMI) led a two-year collaborative initiative to establish consensus best practices for managing hazardous wastes in academic research institutions. A goal of the initiative was to demonstrate that a performance-based model is an effective approach for regulating hazardous wastes in the academic research setting. The initiative partnered environmental health and safety (EH&S) professionals and biomedical research scientists from ten major academic research institutions—one from each Environmental Protection Agency (EPA) region; authorized state regulatory officials from the states of the participating institutions; and the U.S. EPA Office of Solid Waste.

HHMI is a scientific and philanthropic organization whose principal purpose is the direct conduct of biomedical research. Some 350 HHMI investigators carry out their research in laboratories located throughout the United States at 72 academic medical centers, universities and other scientific institutions, under long-term research collaboration agreements. It is the philosophy of the Institute that research of the highest standards occurs in laboratories where the commitment to safeguard human health and the environment is exemplary. In collaboration with the EH&S programs of the 72 host institutions, the HHMI Office of Laboratory Safety provides leadership in promoting stewardship and responsibility for health, safety, and the environment as an integral part of the nation's biomedical research mission.

Annually, HHMI sponsors a two-day conference for the directors of the EH&S programs of the 72 host institutions. The 1999 conference, *Healthy Workers—Healthful Environments—Helpful Regulations*, included a presentation by an EPA Region 1 official on the Agency's enforcement and reinvention programs. From this talk emerged the idea for a nationwide initiative to evaluate a performance-based approach for managing hazardous wastes in academic research institutions.

The HHMI Office of Laboratory Safety drafted a project scope. Key to the proposed project was the criterion that the initiative would uphold the spirit and intent of current EPA regulations. In addition, the EPA would provide the maximum flexibility permissible under the regulatory provisions of the Resource Conservation and Recovery Act of 1976 (RCRA). Since the inception of RCRA, developed with the industrial setting in mind, the academic research community has recognized that allowing sensible flexibility within the academic laboratory setting can potentially yield superior compliance while reducing regulatory burden and promote excellence in environmental stewardship.

### **Congressional Interest**

The U.S. Congress became interested in the collaborative initiative in the summer of 2000. The House Committee on Appropriations (House Report 106-674) and the Senate Committee on Appropriations (Senate Report 106-410) included language in the Departments of Veterans Affairs and Housing and Urban Development, and Independent Agencies Appropriations Bill, 2001, supporting the initiative's approach for development of consensus best practices for hazardous waste management in academic research laboratories, and applauding the initiative's commitment to

minimize the potential for harm to human health and the environment and to promote excellence in environmental stewardship. Both Committees encouraged the Administrator of EPA to participate in the initiative and to provide the maximum flexibility permissible under the regulatory provisions of RCRA in support of the initiative. The Committees requested to receive within 12 months a report from the EPA evaluating the consensus best practices developed through the initiative and the need for regulatory changes, if any, to carry out the recommendations of the initiative.

### 2. FRAMING THE RCRA ISSUE

### Introduction to RCRA

The U.S. Congress enacted the Resource Conservation and Recovery Act (RCRA) in 1976 to address the problem of municipal and industrial solid waste disposal and reduction. The goals set by RCRA are:

To protect human health and the environment from the hazards posed by waste disposal.

To conserve energy and natural resources through waste recycling and recovery.

To reduce or eliminate, as expeditiously as possible, the amount of waste generated, including hazardous waste.

To manage wastes in a manner that is protective of human health and the environment.

Subtitle C of RCRA establishes a system to control hazardous waste from the time of generation until its ultimate disposal. The Act directs EPA to develop and promulgate criteria for identifying hazardous waste and gives the EPA Administrator the authority to develop specific requirements governing the generation, transport, treatment, storage, and disposal of hazardous waste to ensure sound and protective hazardous waste management. The EPA developed the hazardous waste regulations based largely on industrial hazardous waste activities. However, with limited exceptions, these regulations apply to academic laboratories that use chemicals, as well as to the industrial sector.

The industrial orientation of RCRA regulations creates difficulty for the laboratory community in areas of interpretation, application, and compliance. A laboratory setting is significantly different from an industrial setting and is not easily adaptable to control measures appropriate for industry. In the academic research laboratory, relatively small quantities of a large number of chemicals are in use on a non-production basis. In addition, the chemicals in use vary often depending on the frequently changing direction of a research endeavor. The potential environmental risks are of a different magnitude as well. Although the hazard inherent in a small quantity of a chemical from a laboratory is the same as the hazard inherent in a large quantity of the same chemical in an industrial process, the overall potential for harm to human health or the environment can often be less because of the smaller quantity. Further, the scientifically trained laboratory staff generally has a high level of awareness of health, safety, and environmental hazards associated with working with chemicals.

### Federal Oversight of Environmental Health and Safety in Laboratories

Other federal agencies provide regulatory or advisory oversight of EH&S practices and programs in academic research laboratories including issuance of regulations and guidelines that impact waste management. These are the Occupational Safety and Health Administration (OSHA), the Department of Health and Human Services (DHHS), the Department of Transportation (DOT), the Department of Agriculture (USDA), and the Nuclear Regulatory Commission (NRC). For example, OSHA's Laboratory Standard (29 CFR 1910.1450) requires an employer to establish a Chemical Hygiene Plan (CHP). The CHP identifies standard operating procedures (SOP) for employees to follow that will protect them from the health hazards presented by hazardous chemicals in use in their laboratories. The Standard's definition for a hazardous chemical includes all materials RCRA would designate as hazardous waste. The Preamble to the Standard also provides examples of work activities that SOPs should cover including emergency response, waste disposal procedures, and spill clean-up procedures.

Similarly, DHHS, USDA, and the NRC have requirements that address the handling and disposal of laboratory waste containing human pathogens, animal pathogens, and radioactive materials, respectively. The DOT regulates the shipment of hazardous materials. The regulatory model that most of these agencies use, however, differs considerably from the traditional approach used by the EPA to develop and enforce hazardous waste regulations. For example, the <u>NIH</u> <u>Guidelines for Research Involving Recombinant Molecules</u> (66 FR 1146: January 5, 2001), presents three performance-based guidelines as disposal requirements for laboratory wastes from experiments involving the insertion of recombinant DNA molecules into a serious or lethal pathogen such as *Mycobacterium tuberculosis*.

All contaminated liquid or solid wastes are decontaminated before disposal.

Contaminated materials that are to be decontaminated at a site away from the laboratory are placed in a durable leak-proof container which is closed before being removed from the laboratory.

An autoclave for decontaminating laboratory wastes is available preferably within the laboratory.

#### An Example of a Performance-based Regulation

The OSHA Laboratory Standard is an example of a performance-based standard. The basis for this Standard was a determination by the Assistant Secretary of Labor for OSHA that laboratories typically differ from industrial operations in their use and handling of hazardous chemicals, and that an approach different from that found in OSHA's substance-specific health standards was warranted to protect workers. The Standard's definition of a laboratory reads:

"Laboratory" means a facility where the "laboratory use of hazardous chemicals" occurs. It is a workplace where relatively small quantities of hazardous chemicals are used on a non-production basis.

The Standard also characterizes a laboratory by the term "laboratory-scale." The Standard reads:

"Laboratory scale" means work with substances in which the containers used for reactions, transfers, and other handling of substances are designed to be easily and

safely manipulated by one person. "Laboratory-scale" excludes those workplaces whose function is to produce commercial quantities of materials.

To the extent possible, the Standard allows for a large measure of flexibility in compliance methods. For example, the Standard does not intend to dictate the approach that the employer may find effective in meeting the objectives of the CHP or the manner in which the employer implements the approach. (Preamble to 29 CFR Part 1910.)

#### Efforts to Improve RCRA Applicability to Laboratories

In a non-mandatory Appendix to the Laboratory Standard (29 CFR 1910.1450), OSHA offers guidance to laboratory employers on the development of a CHP. The recommendations came from the National Research Council's report, <u>Prudent Practices for Handling Hazardous Chemicals in</u> <u>Laboratories</u>, published in 1981. The recommendations provide an example of a performance-based standard for hazardous waste management in laboratories.

The 1981 report also noted that new regulations to control chemical waste were under development by the EPA. The regulations became effective on November 19, 1980, shortly before the report went to press. In less than six months it became clear that academic, government, and industrial laboratories were having substantial difficulties in interpreting and implementing these regulations. Over the succeeding 15 years, the National Research Council published several authoritative studies on the subject of hazardous waste management recommending that EPA change its approach to regulating laboratories.

In 1995, the National Research Council Committee on Prudent Practices for Handling, Storage, and Disposal of Chemicals published <u>Prudent Practices in the Laboratory—Handling and</u> <u>Disposal of Chemicals</u>. This report contained further recommendations that EPA change its approach to regulating laboratories. Most recommendations made in this and previous reports remain germane today. The recommendations made in 1995 by the National Research Council committee follow.

The committee recommends that regulations directed to laboratories be performance based and be structured to take into account the unique aspects and professional expertise within the laboratory.

The committee recommends that the Environmental Protection Agency extend its permitby-rule provision to allow scientifically sound treatment of small quantities of waste generated in laboratories.

The committee recommends that the Environmental Protection Agency allow storage of small quantities of waste in laboratory facilities for periods longer than the current time limitation on storage of hazardous waste.

The committee recommends that federal, state, and local lawmakers and regulators strive for conformity and consistency in the regulations that affect laboratories.

The committee recommends that the Environmental Protection Agency allow the use of one EPA identification number for all chemical waste generated on a single campus of an educational institution. (Note: The Military Munitions Rule [40 CFR Part 260, effective August 12, 1997], generally addressed this recommendation.)

Other groups have made substantial efforts to encourage the EPA to adopt a performancebased approach for regulating academic laboratories including the National Research Council's Government-University-Industry-Research-Roundtable, the American Chemical Society, the National Institutes of Health, the National Association of College and University Business Organizations, and the American Council on Education. Studies, reports, and recommendations from these groups have a common theme: Sensible regulatory flexibility within the laboratory setting potentially can yield superior compliance while reducing the regulatory burden that results when applying an industrial oriented standard to laboratories.

EPA has recently considered some of the issues addressed by these organizations and groups. The Storage, Treatment, Transportation, and Disposal of Mixed Wastes; Final Rule (66 FR 27218: May 16, 2001; effective November 13, 2001), provides increased flexibility to generators and facilities that manage low-level mixed waste. This Rule resolves a long-standing problem for academic research institutions handling such waste in their laboratories. EPA's approval of the New England University Laboratories Project XL demonstrates the Agency's recognition that there may be value in a performance-based approach to regulating academic laboratories. In addition, the EPA regional offices have initiated several RCRA compliance assistance programs to aid universities in their efforts to achieve RCRA compliance such as Web-based guidance and regional conferences.

# 3. THE COLLABORATIVE INITIATIVE

#### **Participants**

The two-year collaborative initiative led by HHMI to establish consensus best practices for managing hazardous wastes in academic research institutions occurred in three phases. During each phase, the participants included the EH&S directors and hazardous waste managers from ten HHMI host institutions, each from a different EPA region. These were:

Duke University Medical Center	University of Pennsylvania
Harvard University	University of Texas Southwestern Medical Center
Stanford University	University of Washington
The Rockefeller University	University of Wisconsin-Madison
University of Colorado at Boulder	Washington University School of Medicine

Also participating were researchers from the ten HHMI host institutions; authorized state regulatory officials from the states of the host institutions; the Director and staff, Office of Solid Waste, U.S. EPA; staff of the Safety, Health and Environmental Management Division, U.S. EPA; officials from the NIH Office of Extramural Research responsible for the NIH study on regulatory burden; the Director, Office of Environmental Management, Massachusetts Institute of Technology; and the EH&S directors of the three universities involved in the New England University Laboratories Project XL.

#### Project Approach

In August 1999, HHMI sponsored a workshop to introduce and begin phase one. From the outset, the participants agreed that the commitment to protect human health and the environment and to promote excellence in environmental stewardship would govern all discussions. The group finalized the project scope, reached consensus on the objectives and criteria, devised an approach to

carry out the project, and identified seven principal elements of a hazardous waste management plan for academic research institutions.

#### Scope

To develop and carry out a broad collaborative initiative to identify and establish consensus best practices for managing hazardous wastes in major academic research institutions, and develop a proposed regulatory model for implementation at the state or federal levels.

#### **Objectives**

To develop an operational strategy for managing hazardous wastes generated in teaching and research laboratories of major academic research institutions that would (1) establish consensus best practices that are relevant to laboratory activities, practical to carry out, efficient, and cost-effective; and (2) promote excellence in environmental stewardship among students, laboratory employees and other workers, and scientists and academic leaders.

To demonstrate the efficacy of the strategy for managing hazardous laboratory wastes.

To promote cooperation, understanding, and mutual respect among environmental protection agencies, academic institutions, and the scientific research community.

To develop a plan for implementing the best practices approach for managing hazardous wastes in academic research institutions.

#### Criteria

Current EPA and state regulations would apply to all hazardous wastes leaving academic research institutions for treatment, storage or disposal.

Current EPA or state regulations would not constrain the development of best practices for managing on-site hazardous wastes generated in teaching and research laboratories.

The commitment to minimize the potential of harm to human health and the environment and to promote excellence in environmental stewardship would govern all discussions.

#### Seven Principal Elements of a Hazardous Waste Management Plan

Executive commitment Specific management plan Responsibility and accountability Policies and procedures to minimize waste Standard operating procedures Training, education, and communication Continual evaluation and improvement

Phase two of the initiative began in March 2000 following a six-month period during which the ten universities independently identified best practices for managing hazardous wastes in the academic research setting. At a second workshop, using the reports prepared by the ten universities, the group reached consensus on 14 best practices.

Phase three of the initiative began in August 2000. At a third workshop, the group formalized the 14 consensus best practices, devised an implementation plan for demonstrating and measuring their effectiveness, and reviewed the maximum regulatory flexibility permissible for each. The group agreed to demonstrate and measure the effectiveness of the consensus best practices for one year beginning October 1, 2000, and ending October 1, 2001.

At the start of the demonstrations, the Director, Office of Solid Waste, U.S. EPA, wrote to all RCRA senior policy managers and branch chiefs encouraging their support of the demonstration projects. Also, at the start of the demonstrations, each university performed an extensive self-assessment of its hazardous waste management program for the 14 consensus best practices and the roughly 120 sub-elements of those practices. Each university repeated the same self-assessment at the conclusion of the demonstrations.

### 4. THE CONSENSUS BEST PRACTICES

The consensus best practices are not prescriptive requirements—they are guidelines that give purpose, direction, and clarity to broad functions that an academic research institution should carry out in managing the hazardous wastes produced in its laboratories. Their value is to promote stewardship and responsibility for health, safety, and the environment as a performance goal. The universities agreed that the best way to meet a performance goal is to develop institutional programs that reflect the style, culture, and nature of the laboratory activities of the individual universities. For this reason, each university could decide how to interpret and carry out the intent of the best practices. In some cases, the universities found that their current programs met the intent of one or more of the best practices and, therefore, chose not to conduct demonstration projects in those areas. However, all ten universities addressed the first best practice concerning executive commitment: Each wanted to assure strong executive commitment to their hazardous waste management program.

The 14 consensus best practices follow. The information included with each best practice clarifies intent without prescribing measures for how to develop or manage a quality hazardous waste management program.

# **Executive Commitment**

1. The executive leadership of the institution embraces, supports, states, and carries out the commitment to protect human health and the environment and to promote excellence in environmental stewardship.

This commitment presumes a willingness to strive for a level of performance that exceeds basic regulatory compliance requirements. Broad performance goals are set to drive and sustain this commitment.

Executive commitment is the critical element for the success of all institutional activities that collectively promote excellence in occupational safety and health and environmental protection, including the management of hazardous wastes. The chief executive officer and all institutional governance bodies endorse the commitment. The institution provides resources sufficient to enable the implementing programs to lead the institution beyond compliance toward a level of excellence in environmental stewardship. The chief executive officer assigns responsibility and authority to senior level managers and laboratory directors for carrying out their program responsibilities. The chief executive officer also defines and assigns responsibility and accountability of all institutional employees, contractors, students, and visitors for carrying out this commitment.

The institution defines its commitment in writing, communicates the written commitment to all individuals and groups associated with the institution, and reinforces its commitment

periodically. An example statement of commitment is: "Our institution is committed to the philosophy that teaching and research are best conducted in laboratories where dedication to safety, health, and environmental stewardship is exemplary."

## **Responsibility and Accountability**

2. All members of the institution's laboratories and environmental health and safety program know their roles in the institution's chemical waste management program and understand they are accountable for their performance.

Responsibilities of individuals and groups are clear, appropriate, and relevant to their work and duties. Individuals and groups are aware of their individual and group performance expectations. The interactions between groups with responsibility are clear. Mechanisms for assuring accountability and correcting identified problems are available. Such mechanisms can include peer review, committee oversight, incentive initiatives, criteria in personnel evaluations, and procedures for reporting problems without fear of reprisal. The term members means employees, students, guests, and contract employees who work in laboratories or in the institution's environmental health and safety program.

### **Policies and Procedures for Pollution Prevention**

3. Policies and procedures for pollution prevention are an integral part of the institution's chemical waste management program.

Pollution prevention is a primary goal of environmental stewardship. Pollution prevention encompasses such practices as waste minimization, recycling, and reuse. There is a high expectation that laboratory scientists with assistance from staff of the institution's environmental health and safety program will voluntarily conduct regular project reviews to identify and implement better ways to reduce hazardous waste, including ways to reduce or eliminate chemical hazards of a protocol waste stream. Inventory procedures including periodic review of current holdings assure the purchasing of minimal chemical quantities and container sizes that are appropriate for laboratory use requirements. Procedures that allow for the voluntary transfer of unused chemicals to other laboratories that can use them are in place. Pollution prevention is a consideration in the selection and development of new research protocols. Laboratories substitute less hazardous chemicals in existing protocols and adopt micro-scale research protocols where appropriate.

# **Standard Operating Procedures**

4. The provisions of the institution's written Chemical Hygiene Plan apply to all practices involving the handling, containing, and storing of chemicals in laboratories.

The Chemical Hygiene Plan is a written program developed and implemented by the institution that specifies the procedures, equipment, personal protective equipment, and work practices that are capable of protecting people from the health hazards presented by hazardous chemicals used in its laboratories. The Chemical Hygiene Plan is a regulatory requirement of the Department of Labor under its Occupational Safety and Health Administration Standard on Occupational Exposures to Hazardous Chemicals in Laboratories. The Standard is applicable to all hazardous chemicals in laboratories including

used and unused chemicals that could potentially present a hazard to human health and the environment.

Institutions that write Chemical Hygiene Plans for individual laboratories provide an institutional model to assure consistent practices for handling, containing, and storing used and unused chemicals.

A State institution not under the jurisdiction of the U.S. Occupational Safety and Health Administration has a comparable written plan that describes its provisions for the protection of human health and the environment.

5. Standard operating procedures that are necessary to carry out the institution's chemical waste management program are written and readily available to members of laboratories and the institution's environmental health and safety program.

The institution incorporates the standard operating procedures for laboratories by reference as provisions of its Chemical Hygiene Plan or comparable written plan. The procedures are performance-based, clearly stated, easy to follow, specific to laboratory activities and quantities of chemicals handled, and free of extraneous material that is not relevant. The standard operating procedures for activities conducted in laboratories and in the facilities of the environmental health and safety program are based on and tailored to the specific waste management functions and responsibilities of these groups. The laboratories and environmental health and safety program jointly develop the standard operating procedures.

6. Chemical materials removed from laboratories have labels with information sufficient to inform the recipient of potential health or safety hazards, and to enable the environmental health and safety program to carry out safely and effectively the institution's chemical waste management program.

The label contains qualitative information, such as the identity of the chemicals present, and sufficient quantitative information to permit the institution's environmental health and safety program to determine the level of hazard.

7. Laboratories adapt, validate, and use laboratory protocols, where appropriate, to reduce or eliminate chemical waste.

Scientists are encouraged to adapt existing laboratory protocols and to create and validate new protocols that reduce or eliminate chemical waste and the use of hazardous chemicals in research protocols. Such initiatives offer great promise for innovative waste minimization processes.

8. The institution's environmental health and safety program collects used and unused chemicals from laboratories and transports them to on-site storage locations. The program selects options regarding reuse, recycling, consolidating, storage, volume reduction, treatment, or disposal.

The environmental health and safety program provides a timely and efficient process for responding to requests for collection of used and unused chemicals from laboratories. At the time of collection, the program verifies chemical information, assures integrity of collection containers, and communicates any discrepancies with the chemical user, laboratory director, or other available laboratory personnel. The program staff transports acceptable collection containers to on-site storage locations in secondary containment to reduce the likelihood of

release to the environment. Spill control equipment is available on vehicles used to transport collection containers between campus facilities. The inter-facility transport of collection containers is coordinated with the institution's emergency response program. Used and unused chemicals may be stored temporarily in on-site facilities under the control of the environmental health and safety program.

Environmental health and safety programs that use contractors for collection of used and unused chemicals identify chemical materials appropriate for inclusion in on-site waste minimization efforts prior to the contractor's characterization of used and unused chemicals for off-site management.

9. The institution's environmental health and safety program uses validated protocols, where appropriate, to recycle, reduce, or eliminate chemical hazards of laboratory-scale quantities of waste chemicals including bulk and consolidated materials.

The environmental health and safety program is encouraged to develop and validate protocols for recycling, reducing, or eliminating hazardous characteristics of waste chemicals collected from laboratories. Protocols will not include combustion. Compliance with the provisions of the institution's Chemical Hygiene Plan or comparable written plan assures the protection of human health and the environment when conducting these activities. Such initiatives offer great promise for innovative waste minimization processes.

10. The institution's environmental health and safety program makes the hazardous waste RCRA determination.

The environmental health and safety program may accumulate used and unused chemicals it collects from laboratories in on-site storage facilities under its control. The environmental health and safety program makes or confirms a hazardous waste RCRA determination following the institution's standard operating procedures at the time the used and unused chemicals are brought to these facilities. Once the environmental health and safety program determines a used or unused chemical is a RCRA hazardous waste, it will comply with all extant provisions of RCRA regulations for the management of hazardous waste. However, flexibility in the accumulation time limit is available to optimize waste management where there are limited treatment and disposal options, or it is necessary to minimize risk to human health and the environment.

11. The institution plans for the appropriate response to chemical emergencies in laboratories and other locations associated with the institution's chemical waste management program.

Members of laboratories know how to respond to emergencies involving hazardous chemicals handled in their laboratories. They receive information and training in the emergency procedures that the institution has established in its emergency response program relevant to work conducted in laboratories.

# Training, Education, and Communication

12. The amount and complexity of training that members of laboratories and the environmental health and safety program receive correspond to the skills and knowledge required to carry out their individual responsibilities. Performance monitoring documents training effectiveness.

All training relevant to chemical waste management clearly communicates the executive commitment to protect human health and the environment and to promote excellence in environmental stewardship. Chemical waste management training is an integral part of orientation and refresher training in laboratory safety. All persons responsible for hazardous waste determination, RCRA waste management, and emergency response receive training consistent with applicable regulations. Appropriate members of the institution's environmental health and safety program participate in orientation training. Each visit to the laboratory by a staff member of the environmental health and safety program provides an opportunity for in-service continuing education. A continuing objective is to optimize learning methods. Innovative computer-assisted programs can provide efficient and effective training.

13. A communication system that links the executive leadership, members of laboratories, and members of the environmental health and safety program is in place to maintain awareness of and commitment to the goals and best practices of the institution's chemical waste management program.

An effective communication process helps individuals stay informed of what they need to know to do their part to maintain the quality of the chemical waste management program. Open communication where there is no fear of reprisal can accelerate the identification of problems, corrective actions, and improvements. Effective communication is vital to the success of any effort to introduce new requirements or procedures.

### **Program Evaluation and Improvement**

14. The institution's environmental health and safety program conducts carefully planned program evaluations to enhance the quality and effectiveness of the institution's chemical waste management program.

The value of a program evaluation for improving program performance is dependent on the professional skill and experience of the person conducting the evaluation. Careful studies require the selection of appropriate criteria for monitoring and documentation. Performance indicators help show measurable improvements. Environmental audits are an excellent means for evaluating program quality and effectiveness and for highlighting areas for improvements. Recommended improvements originate through effective interactions between members of laboratories, including laboratory directors, and members of the environmental health and safety program. Written reports and early feedback help the adoption of recommended improvements. Periodic evaluations allow the institution to adapt easily to changing circumstances. Environmental health and safety programs consider involving the applicable regulatory agencies as active partners in program evaluations and for sharing results of program evaluations with these agencies.

# 5. RESULTS AND FINDINGS OF DEMONSTRATION PROJECTS

### By Consensus Best Practice

The request by Congress for a report in October 2001 evaluating the consensus best practices developed through the initiative caused the universities to shorten their demonstration period to eight months. In this eight-month period the universities made much progress. Although the

demonstration projects will continue until October 1, 2001, most of the best practices are now standard practices at the ten universities.

The following describes the results and findings of the projects that the universities undertook as part of the consensus best practices demonstrations. It does not include information describing the hazardous waste management programs the universities had in place prior to the start of this initiative, except for a few comments to add perspective. The results and findings reflect the diversity and creativity that is indicative of the potential value of a performance-based approach for managing hazardous wastes in academic research institutions.

### **Executive Commitment**

At the beginning of the demonstration projects, Harvard University and the University of Colorado at Boulder assessed their levels of executive commitment to environmental stewardship as excellent. Both universities provide strong support with appropriate resources for their EH&S programs. At Harvard University, executive commitment extends from the President and Deans down to each faculty and administrative group. The President's delegation of authority demonstrates a model approach for assuring subordinate leadership commitment to EH&S in academic institutions having an organizational tradition of decentralization.

Stanford University and the University of Texas Southwestern Medical Center (UTSMC) assessed their levels of executive commitment as acceptable. Both universities have written statements of commitment and appropriate delegations of authority, and resources for their EH&S programs. At Stanford University, the issuance of environmental policy is under the authority of the President. In the University of Texas System, the Chancellor issues environmental policy to all University of Texas System presidents including the President of UTSMC. Stanford University and UTSMC use a committee system to guide implementation of environmental policy.

The remaining six universities made substantial progress toward enhancing their levels of executive commitment to health, safety, and environmental stewardship. Duke University's Executive Vice President issued a statement in support of environmental stewardship and plans are developing to have the Board of Trustees address this issue. The University committed new resources that enabled the EH&S program to hire an environmental engineer to develop and carry out an environmental audit program. The President of The Rockefeller University revised the University's written executive commitment statement to affirm support for excellence in environmental stewardship with regard to hazardous waste management. Plans are underway to encourage the Faculty Senate to show its support for this commitment in writing.

The universities of Pennsylvania, Washington, Wisconsin-Madison, and Washington University do not have formal statements of executive commitment to environmental stewardship, however, projects are in progress to establish these statements. The University of Pennsylvania's Health, Environment, and Safety Committee is currently reviewing a draft statement developed as part of their demonstration. The University of Washington has developed an Environmental Stewardship Task Force under the auspices of the University's Executive Vice President to develop an executive commitment policy statement and a strategy of targeted projects to attain policy goals. Recommendations will go to the University's President, Executive Vice President, and Provost. The Task Force includes faculty, administrators, and students. In addition, the University is updating existing governance documents. The University of Wisconsin-Madison is working to codify policy on health, safety, and the environment. The University's executive commitment project has raised sensitivity to the need for written policies, even when the principles are generally accepted. At Washington University, the Associate Vice Chancellor for Medical Affairs is drafting language to be included in the University's mission statement. The Chancellor will submit the statement to the Executive Faculty for approval this summer.

These projects raised executive leadership awareness of and interest in hazardous waste issues and the role of the universities in promoting environmental stewardship.

### **Responsibility and Accountability**

This best practice is standard practice at the ten universities. At the beginning of the demonstrations, most universities assessed their performance as acceptable. Harvard University increased its performance level after finding that an initiative under another best practice—Effective Communication within an Organization—increased organizational and individual responsibility and accountability. During the course of the project, the University of Colorado at Boulder reassessed its performance to be at the excellent level.

At Stanford University, the EH&S staff invited several laboratories to participate in a demonstration project on a pilot basis. They briefed the laboratories on the project, asked the research staff to incorporate aspects of the consensus best practices into their daily operations, and reviewed with them the results of a University-wide baseline assessment of its hazardous waste program to ensure the results accurately reflected the conditions within the pilot laboratories. During the demonstrations, the EH&S staff provided extra resources and attention to the laboratories. A survey conducted by EH&S several months into the demonstrations showed that performance had improved considerably—to the level of excellent. Using qualitative measures of self-assessments, the EH&S staff found that the members of the pilot laboratories had a better understanding of their responsibilities, and were more knowledgeable of the practices for which they are held accountable than did their counterparts in non-pilot laboratories. Although this increase in performance may be due in part to the special care provided by the EH&S staff, the pilot laboratories reported that they were more motivated by a commitment to environmental stewardship, which guided the development of the project, than by being told to follow strictly administrative compliance activities.

STANFORD UNIVERSITY ELEMENTS OF BEST PRACTICE 2 PERFORMANCE IMPROVEMENTS IN PILOT LABORATORIES						
ELEMENT	INCREASE IN PERFORMANCE OVER BASELINE					
Knowledge of hazardous characteristics	55%					
Knowledge of unusual characteristics	40%					
Knowledge of handling procedures	67%					
Knowledge of emergency procedures	64%					
Investigators convey importance of lab safety	64%					
Day to day training	(-2%)					
Follows up on inspections	50%					

The University of Washington initiated a collaborative demonstration project, that has since become standard practice, involving auditors from its Prevention and Assessment Office and EH&S staff. The group developed a short list of possible hazardous waste deficiencies for the auditors to use during routine laboratory audits. When deficiencies are observed, the auditors encourage immediate corrective action. Where such action is not possible, the auditors notify EH&S. During the demonstration, there were 19 deficiencies noted in audits of 37 laboratories; the laboratory staffs immediately corrected the deficiencies. This same list is included as part of a compliance evaluation form used by EH&S to note deficiencies during waste collection visits to the laboratories. When deficiencies are noted, the EH&S staff leaves the form and requests the investigator to return it within ten days indicating the corrective actions taken. The EH&S staff left compliance forms during 34 waste collection visits. All investigators returned the forms within 10 days. The EH&S staff reports no recurring deficiencies on subsequent waste collection visits; the staff credits use of the compliance forms for decreasing hazardous waste deficiencies and improving performance.

### **Policies and Procedures for Pollution Prevention**

Prior to the start of this initiative, the universities had prepared reference guides for laboratories listing opportunities for pollution prevention and waste minimization. As part of the demonstrations, many of the guides were updated and made available on the EH&S Web pages for easy access by laboratory staff. The Stanford University EH&S staff distributed information on specific practices for pollution prevention and waste minimization to their pilot laboratories. They report that the pilot laboratories were more likely to improve their chemical inventory methods, substitute less hazardous chemicals where possible, and adopt micro-scale protocols than were baseline laboratories. UTSMC is introducing a new environmental compliance audit program that will gather information to identify pollution prevention opportunities.

The University of Washington EH&S staff operates an excellent pollution prevention program. Developed within a five-year Pollution Prevention Plan are performance goals for treatment, recycling, surplus exchange, and hazardous materials use reduction. The EH&S staff tracks and analyzes data annually to identify high volume or high cost wastes that may offer opportunities for pollution prevention and to revise, as necessary, program goals. Promotion of the program occurs with incentives. Laboratories save approximately 60 percent in costs when purchasing recycled solvents. The surplus chemical exchange is operated free of charge. Estimates are that University laboratories participating in the program collectively saved more than \$10,000 in the year 2000. The University, under the authority granted by the Washington State Department of Ecology, also operates a "treatment by generator" program as part of its pollution prevention program. Such state authorized programs allow generators to responsibly treat wastes in tanks or containers without a RCRA permit. The University of Washington EH&S staff treats over 65,000 pounds of hazardous wastes per year.

All ten universities are expanding their silver recovery programs and accelerating efforts to eliminate the use of mercury containing thermometers in clinical and research areas. Most universities have or will implement this year a mercury thermometer exchange program. Health and safety committees and EH&S staffs are reviewing chemical requisitions and inventories to identify opportunities for pollution prevention. Redistribution programs for surplus materials are showing greater promise for intercepting these materials from laboratory waste streams.

### **Chemical Hygiene Plan**

The federal Laboratory Standard of OSHA, which mandates a written CHP, applies to seven of the ten universities. This Standard does not apply to the University of Colorado at Boulder, UTSMC, or the University of Wisconsin-Madison, which are public institutions in non-OSHA Plan states. However, these three public universities have or are developing comparable written plans that describe provisions for protecting human health and the environment. The University of WisconsinMadison EH&S staff is undertaking a project to place greater emphasis on the role of its CHP in laboratory safety and protection. The EH&S staff has shifted emphasis from development of individual laboratory plans to plans that have broader coverage such as for an academic department or an entire building. They expect this shift will increase uniformity, simplify compliance, and increase administrative involvement in environmental, health, and safety issues. The University of Colorado at Boulder and UTSMC are planning projects to evaluate and improve practices for managing hazardous chemicals on their campuses.

The EH&S staffs at The Rockefeller University and Washington University reviewed and updated their CHPs. The Rockefeller University's review concluded that this best practice offers the greatest opportunity for meaningful improvement in waste management in the laboratory because the CHP addresses the waste at the point of generation and recognizes the difference between a laboratory and an industrial setting. Further, good laboratory practices assure the safe handling of wastes in a consistent and efficient manner by appropriate staff.

The EH&S staff at the University of Pennsylvania revised its CHP to reflect changes in its chemical waste management program. This revision increased safety awareness in the laboratories, particularly with regard to hazardous waste management. The EH&S staff plans to work with the laboratories to address the human health and environmental protection issues for unique chemical waste streams generated in research. The staff believes this collaboration will foster educational opportunities and increase knowledge in safe and healthful practices.

### **Chemical Waste Management**

Stanford University reports that members of the pilot laboratories had a better understanding of container segregation and labeling requirements, and considered pollution prevention methods more often when designing new experiments than did their colleagues in non-pilot laboratories. The close interaction between the EH&S staff and the laboratory workers established by this project contributed to this positive outcome. Members of the pilot laboratories showed only a modest interest in conducting bench top treatment; they perceive that the regulatory burden is too high.

The Rockefeller University EH&S staff reviewed the standard operating procedures of its waste management program. They revised the procedure for treatment of ethidium bromide and successfully treated 76 liters of ethidium bromide waste. The staff evaluated a neutralization program for acids and bases and concluded that the potential reduction in waste volume did not justify the use of staff resources. They also identified several improvement projects including the preparation and distribution of waste guidelines for laboratory workers, a review of waste storage practices with a goal of eliminating satellite accumulation areas within laboratories, and a training project to improve container management. An environmental audit by a consulting firm may identify other opportunities for improvements.

The University of Pennsylvania EH&S staff met with investigators, research technicians, and graduate students to review and critique the guidelines of its hazardous waste management program. Their goal was to ensure that the guidelines are current and helpful, and reflect input from the research community. The Washington University EH&S staff developed a pictorial flow chart for laboratories in need of special guidance to aid in improving their performance.

### **Container Labeling**

Stanford University EH&S staff introduced new procedures for labeling containers in its pilot laboratories. A simplified waste label was developed and given to the pilot laboratories along with stickers designating a surplus material. The EH&S staff advised laboratory workers to manage discarded chemicals as either waste or surplus materials. There was no time limit applied to storage or accumulation of surplus materials. The staff defined waste as expired, banned, or degraded materials, and mixtures and solutions typically categorized as hazardous waste. Laboratory workers managed only waste materials as hazardous wastes. When the waste materials were received by EH&S, they were undeclared if necessary, and reclassified as surplus, retrograde, or recyclable materials. The staff used surplus, retrograde, or recyclable stickers to identify the reclassified materials. Product labels provided appropriate identification and hazard warning for materials reclassified as surplus. Upon receipt of the laboratories' surplus materials, the EH&S staff entered the materials into a chemical redistribution program or declared them a hazardous waste and managed them accordingly. The laboratory workers were responsive to the simplified labeling program and mastered the procedures with ease.

The Rockefeller University EH&S staff found through its laboratory audit program a need to improve the procedure for identifying container contents. They developed a standard label for chemical waste accumulation containers, modified the waste guidelines to require use of the label, and alerted the campus community of the changes. The staff will highlight use of the label in an intra-Web training program now in development. This summer, the staff is repeating a campus-wide educational outreach effort. Members of EH&S will meet with researchers in their laboratories, provide additional copies of the labels and updates on waste guidelines, and answer questions on waste management issues.

The University of Pennsylvania EH&S staff revised its Chemical Waste Disposal Procedures in March 2000 and internal SOPs in December 2000 to reflect changes in the storage, handling, and identification of chemical waste material in the laboratory. Large volumes of solvent wastes, for example, halogenated solvents or non-halogenated solvents, are identified as hazardous waste while inside the laboratory. The information on a color-coded tag includes the waste stream, data, and the Treatment, Storage, and Disposal Facility (TSDF) waste stream identification code for the particular waste stream. When initially placing waste into a container, it is the responsibility of the laboratory staff to attach a color-coded tag to the outside of the container. When the container is full, the staff affixes a chemical disposal label to the upper part of the container identifying the chemical compounds' corresponding percentages and principal investigator. Reagents in their original containers with legible manufacturer's labels require no additional labeling or packaging.

#### Laboratory Protocols to Reduce Hazard

The use of a biodegradable scintillation cocktail in place of the past traditional solvent based cocktail is an excellent example of this best practice—a laboratory protocol has been adapted to eliminate a chemical hazard. Several universities recognized the potential benefits of this best practice, but the short time allotted for the demonstrations made progress difficult. The University of Colorado at Boulder encourages laboratories to adopt post-process treatment protocols that reduce hazardous wastes. Protocols for treatments other than neutralization of clean acids and bases require approval of the EH&S program. The University of Wisconsin-Madison reports that laboratories are reluctant to incorporate hazard reduction protocols because initially they may require more time to

perform since laboratory workers are unfamiliar with the procedures. Teaching laboratories are incorporating hazard reduction protocols into procedures as part of the teaching process.

# Collection, Transport, and Storage by Environmental Health and Safety

All ten universities conduct their hazardous waste management programs in accordance with this best practice and, therefore, none considered a demonstration project necessary. Seven universities report excellent performance in many elements of this best practice; three report excellent performance in most elements. Both the University of Colorado at Boulder and UTSMC have authorization under a RCRA Part B Permit to operate a hazardous waste TSDF. The University of Wisconsin-Madison is in the final process of closure to secure its old TSDF. The University built a new chemical waste facility and in the planning process determined that a RCRA Part B Permit is not advantageous. The Rockefeller University is also planning to construct a new waste management facility; the University will not apply for a RCRA Part B Permit.

Five universities reported data on the number of incidents occurring during the demonstration phase involving the collection, transport, and storage of chemical waste. One reported no incidents, three reported one incident, and one reported two incidents. No chemical waste incidents resulted in a release to the environment. All universities reported that chemical waste incidents are rare occurrences. In addition, one university noted that the majority of "unknowns" processed during this period involved clean-out of historical collections and did not originate from daily collections.

# Validated Environmental Health and Safety Treatment Protocols for Volume Reduction

The University of Colorado at Boulder EH&S staff prepared procedures for laboratory workers to neutralize clean acids and bases and to dispose of the treated materials as wastewater. The staff is installing state-of-the-art equipment in its TSDF to perform silver recovery, neutralization of bulk acids and bases, and organic waste ozone and ultraviolet oxidation. The University's RCRA Part B Permit allows certain flexibility to conduct treatment that is not generally available to universities with non-permit facilities.

The University of Washington EH&S staff operates a "treatment by generator" program to treat hazardous waste on-site. The Washington State Department of Ecology allows generators of hazardous waste to treat waste in tanks or containers, without a RCRA permit, in an environmentally responsible manner to reduce the hazard or volume of hazardous waste. This treatment program treats over 65,000 pounds of hazardous wastes annually. In addition, the EH&S staff operates a solvent recycling program that distills waste solvents and markets the purified solvents to the University's laboratories. This program saves disposal costs and reduces the laboratories' cost of new solvents by over 60 percent.

The following table shows the results of Duke University's current chemical waste volume reduction program. The data show a significant reduction in the use of halogenated solvents and major increases in recycling of oil, fluorescent light bulbs, and mercury. The program also redistributed through its chemical waste exchange over 1,400 pounds of usable chemicals in the year 2000. The data does not reflect solid waste that goes to a landfill and liquid waste discharged as wastewater.

CHEMICAL WASTE VOLUME REDUCTION PROGRAM								
DISPOSAL AND TREATMENT METHODS								
WASTE STREAM <sup>1</sup>	INCINERATE		FUEL BLENDING		RECYCLE		NEUTRALIZE	
	1999	2000	1999	2000	1999	2000	1999	2000
Bulk flammable / corrosive	-	63						
Bulk halogenated solvents	7534	5993						
Bulk low solvents	1120	861						
Bulk non-halogenated solvents			11741	11044				
Bulk non-regulated solvents	2014	3954						
Bulk oil					3928	7770		
Bulk photographic fixer					2302	2307		
Bulk spill response solid material	20	1342						
Bulk xylene					2313	1865		
Fluorescent light bulbs					9739	30851		
Labpack corrosive liquid							762	681
Labpack flammable liquid	176	223						
Labpack halogenated solvents	92	-						
Labpack non-halogenated solvent	191	-						
Labpack non-regulated poisonous solid <sup>2</sup>	-	252						
Labpack paint flammable <sup>3</sup>	314	442						
Labpack not in file <sup>4</sup>	1584	-						
Mercury					317	623		
Recyclable wastes <sup>5</sup>					-	408		

<sup>1</sup> All the wastes are approximated in pounds.

<sup>2</sup> These are incinerated or fuel blended with very little landfilled.

<sup>3</sup> Can be incinerated or mixed for fuel blending, depending on the chemical make-up.

<sup>4</sup> Chemical that is not in the EH&S Chemical Waste Inventory Data Base.

<sup>5</sup> Contains waste such as various metals, oxides and empty gas cylinders.

The Duke University EH&S staff has undertaken a major project to expand the treatment capabilities of its chemical waste volume reduction program. The University entered into a Memorandum of Understanding with a process technology company to conduct a final evaluation of the cost and risk benefits of employing an innovative chemical waste treatment technology for oxidation of organic compounds in its chemical waste reduction program. The Pacific Northwest National Laboratory developed the fundamentals of the process technology, which is based on cerium electrochemistry. The North Carolina Division of Waste Management (DWM) is interested in Duke University's pursuit of this initiative. The DWM participated in the regulatory evaluation, and approved Duke University's use of this technology under the provision of the hazardous waste generator regulations.

Duke University's Nicholas School of the Environment is participating in the project. A graduate student joined the project team to study which waste streams are candidates for beneficial treatment using this technology. Current projections suggest that all bulk solvent waste and waste oil, and approximately 25 percent of the labpack waste are candidate waste streams. This represents roughly 75 percent of the waste handled in the chemical waste reduction program, excluding landfill waste and wastewater. However, the program will likely continue to recycle bulk oil and xylene, and use bulk non-halogenated solvents in fuel blending. This would make the beneficial projections approximately 30 percent, or 12,000 pounds of the consolidated waste streams. The program is also

considering introducing a new filtration technology for the treatment of ethidium bromide waste. This approach could reduce the waste volume by another 150 gallons per year.

# RCRA Determination by Environmental Health and Safety

Stanford University and Washington University undertook demonstration projects for this best practice. The EH&S programs at four universities currently make the RCRA determinations; they assess their performance as excellent. Four other universities chose not to address this best practice because they perceived that their state regulatory agencies would not grant this flexibility without specific approval from the EPA.

The EH&S programs at Duke University, The Rockefeller University, University of Washington, and University of Wisconsin make RCRA determinations for waste materials collected from their laboratories with the concurrence of their state regulatory agencies. The University of Washington works closely with the Washington State Department of Ecology and receives extensive guidance in applying regulatory flexibility. The University reports that it achieves improved compliance and efficiency in following the requirements of RCRA by having its trained EH&S staff make the RCRA determinations prior to collection and by operating laboratories as satellite accumulation areas. This approach reduces errors and inconsistencies in making RCRA determinations. Laboratory personnel are able to focus their efforts on container management and hazard communication.

The laboratory staffs at Harvard University, Stanford University, UTSMC, and Washington University are responsible for making the RCRA determinations. Laboratory staffs at the University of Colorado at Boulder and the University of Pennsylvania also are responsible for making the RCRA determinations. However, the EH&S programs at these universities can change the determinations made by the laboratory staff or modify the process for making RCRA determinations. For example, at the University of Colorado at Boulder, when the laboratory staffs are unclear as to whether materials are RCRA hazardous waste, the EH&S staff makes the formal RCRA determinations for waste reagents that are in their original containers with intact labels.

EXISTING RESPONSIBILITIES FOR MAKING RCRA DETERMINATIONS							
UNIVERSITY LABORATORY STAFF EH&S STAFF							
Duke University	No	Yes					
Harvard University	Yes	No					
Stanford University	Yes	Yes, for surplus reagents					
The Rockefeller University	No	Yes					
University of Colorado, Boulder	Yes	Can change determination					
University of Pennsylvania	Yes, for large volume waste	Yes, for labpack waste					
University of Texas S M Center	Yes	No					
University of Washington	No	Yes					
University of Wisconsin-Madison	No	Yes					
Washington University	Yes	Yes, for surplus reagents					

The following table summarizes the variations in RCRA determination responsibilities.

Stanford University's EH&S staff discussed their interest in conducting a demonstration project on this best practice with the California Department of Toxic Substances Control (DTSC).

The DTSC agreed to a project that allowed the EH&S staff to collect surplus materials from the pilot laboratories without the laboratory staffs making a RCRA determination. The EH&S staff made the RCRA determinations for the surplus materials collected from the pilot laboratories that were not suitable for the University's chemical redistribution program. The laboratory staff and the EH&S program found this procedure to be practical and efficient.

The Washington University's EH&S program developed its project in collaboration with the Missouri Department of Natural Resources. The demonstration project requires laboratory personnel to make initial RCRA determinations. EH&S staff makes the final determinations after the waste material is brought to its central facility. The evaluation of the project is not complete since it began toward the end on the demonstration phase.

### **Emergency Response**

All ten universities have plans and procedures for implementing appropriate responses to emergencies including emergencies in laboratories. All report that incidents relating to the operation of their hazardous waste management programs are infrequent. For example, during the past 18 months, Duke University has experienced only one chemical waste incident in a laboratory. In addition, the University reports that of the 80 responses to chemical spills in laboratories, none resulted in a release into the environment. The ten universities agreed that this best practice did not require demonstration projects.

### Training, Education, Communication

The Duke University EH&S staff revised its Web-based training modules for laboratory safety to expand emphasis on best practices. In addition, information on hazardous waste management was incorporated into a new EH&S module for graduate credit through the Nicholas School of the Environment.

Harvard University conducted three projects relating to this best practice. The EH&S staff revised the quiz found in its Web-based hazardous waste training program in response to feedback from trainees and research operational managers. The quiz now randomly selects nine questions from a group of 20 specific to laboratory hazardous waste management. This eliminates repetition and better tests the trainees' knowledge. The EH&S staff anticipates that this will yield better compliance with issues such as labeling and container management, but it is too early to determine the quantitative impact. A second project involved modifying the EH&S training database to allow users to search a department's training status for any program. One of the critical outcomes of this system is that it places the responsibility for re-training on the trainees and their departments, and not on the Harvard University EH&S staff. In addition, the staff revised its Training Requirements Guide to better assist departments in determining the individual training needs. These improvements allow EH&S to customize training programs for various groups and helps management staffs develop better training plans for their departments. In a third project, a hazardous waste module was integrated into a monthly training course that laboratory workers attend to meet their obligations for training in various EH&S disciplines. This resulted in a significant savings in time for the EH&S professionals who previously taught in hazardous waste training sessions, and eliminated confusion for trainees who were unsure about what training courses they needed.

The Stanford University EH&S staff led training sessions for the laboratory workers in its pilot laboratories tailored specifically to the health and safety issues associated with their research; the laboratory staffs appreciated the relevance of this training. The positive results of this training initiative were evident in several of the best practices including responsibility and accountability, policies and procedures for pollution prevention, chemical waste management, chemical labeling, and communication within the organization.

The University of Washington undertook a major review of its training programs and conducted several initiatives as part of this best practice. They assembled a Training Review Committee of EH&S staff, laboratory personnel, and Washington State Department of Ecology staff. The Committee reviewed existing training programs, both internal and external to the University, evaluated the effectiveness of internal programs, and identified key subjects to emphasize in future training. The group considered Web-based training and video in their review. The Committee developed an evaluation tool to obtain feedback from trainees on relevance, course presentation, and value. Several hundred incoming graduate level science students attending the University's annual laboratory safety seminar completed the evaluation. Their comments emphasized that training must be customized to the students, include examples that reflect relevant chemicals and situations, be concise, to the point, and interactive. The EH&S staff is incorporating these elements into its 2001 laboratory safety seminar that will be an interactive workshop with smaller class sizes.

In addition, the EH&S staff evaluated the capabilities of the Web for hazardous waste training. They invited 35 faculty and graduate students from two University departments to evaluate a prototype Web-based training program. The content addressed findings from the University's audit programs, common RCRA violations at academic institutions, and laboratory feedback. The staff is reviewing the evaluations to determine what content should be given emphasis.

Stanford University, The Rockefeller University, and the universities of Colorado at Boulder, Pennsylvania, Texas SMC, Washington, and Wisconsin-Madison also found Web-based training to be an effective method for increasing knowledge and awareness, and for reinforcing prudent practices in the disciplines of health, safety, and environmental protection.

# Effective Communication within the Organization

The Harvard University EH&S management system has created effective communication channels within the University regarding all EH&S matters. The EH&S staff works closely with the EH&S committee structure, environmental and safety compliance officer network, laboratory safety and building manager committees, and other university contacts to provide regular, consistent forms of communications regarding EH&S matters. In addition, EH&S dedicates ample resources to the development and maintenance of its Web site which serves as an excellent means of standard and consistent communication of complex, technical, and regulatory standards to a diverse audience.

The Harvard University EH&S staff developed on its Web site several "toolkit" pages tailored to specific audiences including researchers, building managers, and students. The toolkit concept provides personnel with only that EH&S information pertinent to their operation, thus eliminating additional links that have no relevance. The laboratory toolkit, still in its pilot phase, creates one location on the EH&S Web site where laboratory personnel can get laboratory-specific EH&S information including hazardous waste resources. The EH&S staff will introduce the laboratory toolkit to the University community in the next several months.

In addition, the EH&S staff implemented an automated e-mail notification system for personnel requiring re-training, for example, annual re-training for hazardous waste. EH&S enters the names of all personnel receiving training into its Web-accessible training database. Modifications to this database have made it possible to generate automated e-mail notices to trainees requiring re-training and notices to designated department administrators for personnel overdue for re-training. Trainees receive reminder e-mail notices 30 days prior to the re-training date. Since the start of this system, several research operations managers have reported a decrease in time necessary to locate and communicate with delinquent trainees. The system allows designated "Superusers," typically department administrators and human resources staff, to run reports on their department's participation in various training requirements. They also can receive feedback on their compliance performance for re-training. Poor re-training rates may be an indication that communication barriers exist or of a need to create communication pathways.

The University of Wisconsin EH&S staff developed a "no reprisal" policy to codify its current practice. The staff is recommending that the University consider broader adoption of the policy. Washington University developed plans to conduct an annual meeting for department safety officers as a means for improving and promoting health, safety, and environmental stewardship. It is also considering a project to prepare annual reports for each department that will evaluate the department's progress in meeting the stewardship goals of the University.

All EH&S programs are employing multimedia approaches for communicating with their campus communities. There is a continuing effort to ensure essential information is current and appropriate. Several programs adapted their laboratory audits to encourage informal discussions with laboratory staff concerning health, safety, and environmental issues.

# **Program Evaluation and Improvement**

To focus more on chemical waste management, the Duke University EH&S staff modified an existing laboratory audit program, which is an element of its CHP. The auditors now ask laboratory workers specific questions that address container management and storage as well as other aspects of the University's chemical waste management program. The following table reports the results of roughly 360 annual audits conducted in 2000 and 2001 involving 1,100 laboratories.

DUKE UNIVERSITY AUDIT RESULTS ON CHEMICAL WASTE MANAGEMENT								
YEAR ALL REGULATED			CHEMICAL WASTES		CHEMICAL WASTES		STAFF AWARE OF	
	WASTES COLLECTE	ED LABELED STORED		SURPLUS CHEMICAL				
	AND SUBMITTED TO	C	APPROPRIATEL	_Y	APPROPRIATELY		EXCHANGE	
	EH&S PROGRAM							
2001	Compliant 29	93	Compliant	292	Compliant	294	Compliant	303
	Non-compliant 1	17	Non-compliant	13	Non-compliant	15	Non-compliant	19
	Percent compliant	95	Percent compliant	95	Percent compliant	95	Percent compliant	94
2000	Compliant 28	82	Compliant	286	Compliant	290	Compliant	286
	Non-compliant 2	21	Non-compliant	20	Non-compliant	21	Non-compliant	30
	Percent compliant	93	Percent compliant	93	Percent compliant	93	Percent compliant	95

The Harvard University EH&S staff developed a hazardous waste assessment database that uses hand held computers for collecting assessment results. A hazardous waste contractor conducts monthly inspections at over 1,000 satellite accumulation areas in order to provide specific

performance data to each department. Assessment criteria consist of the most commonly cited issues for hazardous waste management—labeling and container management. Hand held technology eliminates the paper associated with many assessment programs. This system allows for fast collection and download of data to the central hazardous waste assessment database. The EH&S staff estimates that this system saves 0.5 full-time equivalents through more efficient data collection, management, and reporting. In addition, once in the database, the data is easier to analyze to identify problem areas and formulate corrective actions. Monthly reports are provided via e-mail to environmental and safety compliance officers and department managers. Detailed reports, available upon request, include assessment performance on a room-by-room basis and track each laboratory's monthly performance. This level of detail allows the environmental and safety compliance officers, laboratory directors, and others to better determine their department's weaknesses. An ancillary impact of these reports is that the consistency in assessment criteria has helped to focus and educate management personnel on critical management and compliance issues.

The University of Washington EH&S staff selected an evaluation team to conduct a review of its hazardous waste management program. The team consisted of the Undergraduate Director of the Chemistry Department, a research scientist with the Department of Environmental Health, two staff from the Hazardous Waste Toxics Reduction Program of the Washington State Department of Ecology, the EH&S Training Manager, and the EH&S Manager of Hazardous Materials and Waste Management. The team used a Web-based client survey to collect information. They invited 926 laboratory personnel including investigators, laboratory managers, technicians, and graduate students to participate; there was a 20 percent response. The survey indicated that most clients are satisfied with the EH&S hazardous waste management services except for the frequency of waste collections. The survey helped raise the awareness of the responders to information on the EH&S Web site about the hazardous waste management program, particularly the availability of forms and labels. The staff concluded that use of the Web could improve collection efficiencies.

All EH&S programs reported that they have existing audit programs for evaluating program quality and effectiveness and for highlighting areas for improvement. They also reported that they made significant progress toward improving their waste management programs in the short time allotted for their demonstration projects. The new initiatives and evaluation tools developed as part of this demonstration will allow progress to continue at an even greater pace.

### **Qualitative Assessment**

At the beginning of the demonstration phase, the universities performed a qualitative assessment of their existing hazardous waste management programs. The objective was to determine the extent to which their programs carried out the spirit and intent of the consensus best practices. The self-assessments enabled the universities to select demonstration projects that would be of most benefit to their programs. It is important to note that the assessments were *not* a review of compliance performance. The goals of the consensus best practices transcend the regulatory expectations for compliance to a set of prescribed practices. The universities repeated their assessments at the end of the eight-month demonstration period. The following table reports the results of those assessments.

PROJECT PERFORMANCE ASSESSMENTS				
BY				
CONSENSUS BEST PRACTICES				
OCTOBER 2000 – JUNE 2001				

	BEST PRACTICE	INITIAL ASSESSMENT	EIGHT-MONTH ASSESSMENT
		AVERAGE VALUE	AVERAGE VALUE
1	Executive commitment	1.6	1.9
2	Responsibility and accountability	1.7	2.1
3	Pollution prevention	1.9	2.1
4	SOP: Chemical Hygiene Plan	2.2	2.3
5	SOP: Chemical waste management	2.6	3.0
6	SOP: Container labeling	2.5	2.6
7	SOP: Laboratory protocols to reduce hazard	1.3	1.5
8	SOP: Collection, transport, and storage	3.4	3.3
9	SOP: Treatment	1.8	2.1
10	SOP: RCRA determination by EH&S	2.9	2.9
11	SOP: Emergency response	2.6	2.5
12	Training, education, and communication	1.9	2.2
13	Effective communication	1.6	2.2
14	Program evaluation and improvement	1.6	2.1

Assessment values:

1 -- Marginal performance

2 -- Acceptable performance

3 -- Excellent performance in many elements

4 -- Excellent performance in most elements

Note: One university reassessed its initial assessment of Best Practices 8 and 11 from 4 to 3 after re-evaluating its program during the eight-month demonstration period.

The assessments support two observations about the existing hazardous waste management programs of the ten universities. The first is that existing hazardous waste management practices reflect an institutional commitment to achieve regulatory compliance. The universities assessed their initial performance in the best practices that incorporate compliance functions—container labeling; collection, transport, and storage; emergency preparedness; and RCRA determination—at a high performance level and they maintained that level throughout the demonstration phase. The second observation is that efforts to promote stewardship and responsibility for health, safety, and the environment received less institutional commitment prior to this initiative than did compliance related practices. The universities assessed their initial performance in the best practices that enhance stewardship and responsibility—executive commitment, responsibility and accountability, and program evaluation and improvement—as being much lower than their performance in compliance related best practices. The eight-month performance assessments show considerable progress in applying these best practices to the universities' hazardous waste management programs.

### Partnership and Collaboration

Partnership and collaboration among EH&S professionals, scientists, and officials from the state and federal environmental protection agencies are positive forces for developing consensus best practices that are relevant to the laboratory and for promoting environmental stewardship among scientists. This was evident in the results of each of the three workshops and during the demonstration phase. For example, the University of Washington reports that one of the most

valuable outcomes of this collaborative project has been their success in establishing a more cooperative relationship among researchers, regulators, university administrators, and EH&S staff. The EH&S staff recognizes this as essential to their program—it was also an underlying goal of this initiative. The EH&S staff reports that this initiative provided an opportunity to develop a partnership leading to honest dialogue with regulators about the challenges facing their University. In addition, faculty and students came to understand the significant framework that exists to promote human health and protect the environment while the campus community pursues the goals of teaching, research, and service. The staff also reports that administrative programs at the University are seeing new opportunities for increased partnerships with students and faculty in promoting future goals in conservation and environmental protection.

Another valuable outcome that resulted from Stanford University's pilot laboratories project was confirmation that scientists find performance-based initiatives developed collaboratively by EH&S staff, scientists, and regulators motivate them to think positively about environmental stewardship whereas prescriptive regulatory requirements imposed on them with little consideration of the research laboratory environment negate such thinking.

One state regulatory official participating in the initiative observed that continuing dialog on environmental regulations, both within the university, and among the university and the state and federal regulatory programs, is paramount in building trust and finding sensible approaches to meet common goals within a given regulatory structure. This dialog, it was stated, is essential in addressing environmental regulations, such as RCRA, that are not well suited for the one-size-fits-all approach. The official concluded that the dialog promoted by this initiative made it possible to develop and validate these best practices for managing hazardous waste in academic laboratories.

### Conformity and Consistency

This initiative found a lack of conformity and consistency nationwide in the application of RCRA to academic laboratories. These findings result, in part, from the authority RCRA gives to the states to promulgate regulations that are more stringent than federal RCRA regulations. For example, the Massachusetts Department of Environmental Protection prohibits treatment of hazardous waste except for certain emergencies and requires most recycling of hazardous waste to be a permitted activity. These types of stringent requirements discourage academic institutions from developing and adopting recycling or other waste treatment strategies recommended by EPA for managing hazardous wastes. The expense and effort required for the permit application process and the administrative requirements imposed on permitted operations are too great to justify the modest environmental benefits that are possible for a single university.

In contrast, the Washington Department of Ecology actively promotes "treatment by generator" options as a non-permitted activity. The Department of Ecology has determined that onsite treatment is a preferred waste reduction option when environmental factors are equal because "it minimizes transportation risks, limits the transfer of risk to other communities, and results in the application of appropriate, waste-specific technologies." (Hazardous Waste and Toxics Reduction Program Technical Information Memorandum 96-412: Treatment by Generator; May 1999.)

These differences in treatment options between Massachusetts and Washington impact opportunities universities have for promoting environmental stewardship within their respective states. The University of Washington, working collaboratively with the Department of Ecology, has established a "treatment by generator" program that impacts positively the protection of health, safety, and the environment. The three universities participating in the New England University Laboratories Project XL, two of which are in Massachusetts, had originally proposed to evaluate the environmental benefits of several treatment options as a part of their project. They chose not to do this, however, because the subject of treatment was too contentious among the project stakeholders.

Differences also exist among the EPA regional offices and state implementing agencies in areas of RCRA enforcement practices, the focus of assistance programs, and the interpretation of RCRA provisions. The most significant example is the range of allowable practices found among the universities regarding RCRA determinations (see page 19). At four of the ten universities participating in this initiative, the EH&S programs make the RCRA determinations and the laboratory staffs do not. At two of the universities, the laboratory staffs make the RCRA determinations and the EH&S programs do not. At the remaining four universities there is some leeway for sharing this responsibility between the laboratory staffs and the EH&S programs. There is value in having the EH&S staffs make the RCRA determinations because this allows them opportunities to develop waste management programs that are more efficient and effective than those developed by the EH&S programs at the universities where laboratory staffs are required to make the RCRA determinations.

Inconsistencies in required practices, however, make it difficult to establish a common understanding among scientists of the value and importance of RCRA compliance. Waste management programs at academic institutions reflect the different interpretations, guidance, and requirements of their regulatory agencies. This results in significantly different practices at the laboratory level among universities in different areas. These inconsistencies suggest to scientists that RCRA compliance requirements are often more arbitrary than sound practice. Research protocols are the same wherever conducted, requiring consistent and precise execution. However, scientists experience variations in waste handling requirements for identical research protocols frequently since it is common for scientists to move from one university to another as their careers advance. For example, a review in 1999 showed that assistant investigators at the Howard Hughes Medical Institute will move, on average, to four universities in their short careers as assistant investigators; three of these universities will be in different EPA regions.

Conformity and consistency in enforcement practices, technical guidance, and regulatory interpretations will encourage the adoption of consensus best practices. This will add value to efforts for promoting stewardship and responsibility for health, safety, and the environment.

### 6. DISCUSSION

Three criteria set the ground rules for the HHMI-led initiative to develop consensus best practices for managing hazardous wastes in academic research institutions and to demonstrate their value as a performance-based model for achieving RCRA compliance. The first criterion required that hazardous wastes prepared for removal from the ten participating universities would comply fully with all applicable provisions of federal EPA and state RCRA regulations. The second criterion focused the development of best practices on broad environmental performance objectives rather than prescriptive RCRA compliance requirements. The third criterion set a high standard for the initiative: Each university agreed that the commitment to minimize the potential for harm to human health and the environment and to promote excellence in environmental stewardship would be a fundamental principle of the initiative. Adherence to these criteria lends credibility to the initiative and its recommendations.

The 14 consensus best practices developed through this initiative reflect, in most part, practices currently carried out at the ten universities. The best practices are statements that give purpose, direction, and clarity to broad functions that a university should adopt when establishing programs to manage hazardous wastes produced in its laboratories. The information that accompanies the best practice statements illustrates the means used to attain the intent of the best practices; they are a composite of the types of thinking, commitment, and creative approaches used by the ten universities. The level of emphasis on any single best practice and the means used for attaining intent can vary in accordance with the style, culture, and nature of the university. This is the inherent value in a performance-based model for RCRA compliance at academic research institutions. This inherent value also could make a consensus best practices approach universally applicable to both small and large colleges and universities.

Collectively, based on their own experiences prior to beginning the demonstration phase, the ten universities recognized the value and efficacy of the 14 consensus best practices. They also had recent histories of favorable to excellent RCRA compliance. Most of the best practices demonstrations, therefore, became efforts to improve environmental awareness, processes, tools, and management systems—efforts to increase efficiency and promote environmental stewardship.

### Validation of Best Practices

This discussion reviews the value found in the demonstration projects for each best practice. The best practices addressing treatment and RCRA determination receive special emphasis because they are practices for which the regulatory agencies have not established consistent policies.

Agreement to participate in this initiative was, in itself, a statement of support of the first best practice addressing executive commitment, which reads:

The executive leadership of the institution embraces, supports, states, and carries out the commitment to protect human health and the environment and to promote excellence in environmental stewardship.

This commitment strengthened during the conduct of the initiative. In September 2000, the President of HHMI wrote letters to the presidents of the ten universities reading that a goal of the initiative was "to stimulate new thinking about the role of an academic institution in promoting excellence in health, safety, and environmental stewardship as a valued part of its broad mission for teaching, research, scholarship, and service."

Although strong executive commitment for compliance attainment was evident at the start of the initiative, six of the ten universities began to explore measures for broadening their commitment to stewardship and responsibility for health, safety, and the environment. The President from one university issued a statement promoting excellence in environmental stewardship. Five other universities are continuing their efforts to explore a role beyond compliance on issues relating to health, safety, and the environment. This is evidence that the academic community can be motivated to seek excellence in environmental health and safety beyond RCRA compliance by values unrelated to the risk of regulatory enforcement.

The best practice addressing executive commitment had a positive effect on the best practices addressing responsibility and accountability, effective communication within the organization, and program evaluation and improvement. Several universities provided additional staff and resources or

realigned program priorities to establish or augment audit processes for evaluating their multimedia environmental programs including air, water, and solid waste; to develop new tools and mechanisms to improve communications; and to provide special guidance to laboratory workers. Performancebased best practices offer many opportunities to utilize resources more effectively than do strictly compliance programs. It was evident at one university that a shift from attaining only regulatory compliance to achieving environmental goals could enhance individual responsibility and accountability. However, because of the enforcement risk, executive leadership would not condone shifting program priorities toward broad environmental performance goals when the regulatory approach demands compliance with prescriptive requirements. In addition, one university reporting greater than 95 percent compliance with waste management requirements in its laboratories would not consider changing its annual audit frequency, even though these resources could be better utilized in other areas of environmental protection. Their reason—past EPA enforcement efforts focused on absolute compliance with container management and labeling.

Best practices addressing policies and procedures for pollution prevention; chemical waste management; container labeling; collection, transport, and storage by EH&S; and emergency response specifically address extant RCRA compliance requirements. These best practices are standard practices at the ten universities. The universities' EH&S programs generally have responsibility for carrying out the universities' hazardous waste management programs. Most universities have devised labeling systems to simplify laboratory procedures and reduce compliance risks. There is a high level of performance by most of the universities in these best practices as shown by their self-assessments and regulatory compliance histories.

Demonstration projects relating to the best practice addressing training, education, and communication emphasized the value of both Web-based training and personal contact by EH&S staff in improving training and educational programs and in ensuring effective communication. Direct interactions between EH&S staff and scientists create positive results and are helpful in promoting environmental stewardship. Other demonstration projects such as those relating to compliance activities and program evaluation and improvement, also took advantage of the power and efficiencies offered by Web-based technology.

### Treatment

The best practice addressing laboratory protocols to reduce hazards covers both the selection of research protocols that involve fewer or less hazardous materials and the treatment of waste in the laboratory. There is much evidence in scientific publications that scientists will adopt research protocols that reduce hazards. Micro-scale and automated research protocols result in significant reductions in the quantities of hazardous materials as compared with their predecessor protocols used a decade ago. This change resulted from scientific advancements, not from a conscious effort to develop environmentally friendly methods. Nevertheless, the rapid scientific progress achieved with efficient micro-scale methods is motivation for researchers to adopt new methods that offer the corollary benefits for environmental protection. The environmental benefits may also provide encouragement for some laboratory workers to adopt these new methods earlier.

All but one university conducts some form of treatment for certain hazardous wastes, for example, simple neutralization. Most waste treatment at the universities is done by the EH&S staff. This is the preference of several universities because when a trained staff conducts the treatment methods there is better quality control and less compliance risk, and there is economy in scale. There has been little motivation to do treatment in the laboratories, although several universities encourage

this practice. Laboratory workers are reluctant to treat waste because they are unfamiliar with the methods, they prefer not using their time in this way, and compliance record keeping is onerous. One demonstration project, however, found that environmental protection goals could become valuable motivators for doing waste treatment in laboratories.

The range of treatment activities varies considerably among the ten universities. One university is located in a state where a statutory provision prohibits treatment of hazardous waste except for as an emergency permitted activity. Two universities operate permitted TSDFs. Two universities have terminated use of permitted TSDFs. Regulatory complexities and costs are major reasons why universities choose not to seek or maintain authorization to establish and operate TSDFs. Two universities have authorization from their state EPA regulatory agencies for the EH&S staffs to operate "treatment by generator" programs. One of these universities is in a state that promotes "treatment by generator" programs; the other university received its authorization as part of this demonstration project.

Treatment by EH&S staffs offers much promise for waste reduction and pollution prevention. Treatment on-site reduces transportation risks, avoids transferring risks to other communities, and utilizes the most appropriate treatment technologies for specific laboratory waste streams. Using this treatment approach, however, requires that the EH&S program makes the RCRA hazardous waste determination and conducts any appropriate generator treatment on behalf of the academic institution. The potential benefit of this treatment approach is substantial. For example, if the treatment technology that is being evaluated by one university proves successful and is applied at all ten universities, approximately 740,000 pounds (370 tons) of chemical wastes (most of which is regulated hazardous waste) that is now collectively incinerated off-site could be treated on-site by the EH&S programs. This quantity of waste would represent more than 50 percent of the total annual quantities of chemical wastes generated by these universities.

# **RCRA** Determination

The results and findings of the demonstrations show that the level of authority of a university's EH&S program for making RCRA determinations influences the practices used in carrying out the university's hazardous waste program. The complexities of working with the industrial-oriented RCRA regulations require EH&S programs to develop staff who are competent in the technical issues of RCRA to ensure effective and compliant operation of their hazardous waste programs. Requiring laboratory staff to acquire this level of expertise is not practical or productive.

Most of the ten universities prefer to rely on trained EH&S staff for making RCRA determinations because this increases the accuracy and reliability of the regulatory determinations. Four state agencies acknowledge that this practice adds value to a university's hazardous waste program and endorse use of EH&S staff for making RCRA determinations. Two state agencies do not allow EH&S staff to make RCRA determinations because they are not certain that federal EPA would allow this practice. Two other state agencies were reluctant to authorize the EH&S program to make such determinations as part of their demonstration projects without specific guidance from EPA. Four state agencies allow the EH&S program to change the RCRA determinations made by laboratory members. One EH&S program chooses to require laboratory members to label chemical waste as hazardous waste if the laboratory is unsure of the proper designation to reduce regulatory risk of an inaccurate determination. The inconsistencies in practices have come about as a result of the combined efforts of EH&S programs and state agencies to adapt an industrial-orientated standard

to the unique characteristics of the laboratory setting. In addition, the inconsistencies demonstrate the lack of conformity on this critical issue nationwide.

There are many advantages—in addition to increasing accuracy and reliability— to placing authority for making RCRA determinations within the EH&S programs. The EH&S programs would have more opportunities to develop innovative waste management strategies that are relevant to research laboratories. There would be a greater ability to plan, adopt, and use waste reduction programs. It would place the operational responsibilities for the details of RCRA compliance within the organization that has the technical expertise, training, and regulatory understanding necessary to enable the university to achieve compliance. Further, removing the complex responsibility for RCRA determinations from the laboratories would help the EH&S staff promote within the research community stewardship and responsibility for health, safety, and the environment.

### Improving RCRA Applicability to Laboratories

This initiative supports the long held views of scientists, environmental health and safety professionals, and many regulators that the extant application of RCRA to laboratories is inefficient and difficult, and that a performance-based approach for the application of RCRA to laboratories is a preferred regulatory model. In addition, this initiative found that the current regulatory approach could actually constrain efforts within the academic community to promote environmental stewardship, an objective of RCRA. A new regulatory approach for laboratories could improve RCRA effectiveness and compliance in universities, and become a catalyst to bring about commitment and action for promoting stewardship and responsibility for health, safety, and environment.

This initiative envisions a two-tiered approach for applying RCRA to universities and their laboratories. It involves the application of a performance-based model, using the consensus best practices developed and demonstrated in this initiative, for guiding RCRA compliance in laboratories, and the application of the current provisions of RCRA for guiding RCRA compliance in universities at the time the universities' EH&S programs assume ownership and responsibility for laboratory waste materials and make the RCRA hazardous waste determination. The basis for this approach is the premise that the EH&S program makes the RCRA hazardous waste determination and conducts any appropriate generator treatment on behalf of the academic institution. This initiative found that four of the ten universities are successfully using this approach, with the concurrence of their state regulatory agencies, in managing their hazardous waste programs. This experience is significant because it demonstrates value in this approach as a regulatory model, and indicates that it does not compromise compliance.

Adoption by the EPA Administrator of this approach for achieving RCRA compliance in academic institutions would allow implementation of the consensus best practices performance-based model developed in this initiative. In addition, the EPA Administrator should encourage conformity and consistency nationwide in the implementation of this approach for applying RCRA to academic institutions. The Administrator should determine and initiate appropriate methods for implementing a performance-based regulatory model, using the consensus best practices developed through this initiative, for achieving RCRA compliance in academic institutions. This should proceed at an accelerated pace. The framework used by OSHA for the Laboratory Standard (29 CFR 1910.1450) is a useful model for implementing a performance-based approach.

Academic institutions that choose to adopt the consensus best practices for managing hazardous wastes in their laboratories should plan for implementation cooperatively with their state or federal regulatory officials. This initiative found that the full value of this performance-based approach is best achieved through partnership and collaboration among state and federal regulatory officials, and scientists and EH&S professionals of academic institutions.

### 7. CONCLUSIONS AND RECOMMENDATIONS

There are three principal conclusions resulting from this two-year collaborative initiative on consensus best practices for managing hazardous wastes in academic research institutions.

A performance-based model that has as its core the consensus best practices developed and demonstrated through this initiative is a workable approach for effective and efficient management of hazardous waste in academic research institutions. This approach will not compromise RCRA compliance, and will promote stewardship and responsibility for health, safety, and the environment while respecting the culture of an academic institution and the unique characteristics of the laboratory setting.

Collaboratively, the EH&S professionals, scientifically trained laboratory staff, informed institutional administrators, and staff from federal and state regulatory agencies who are familiar with the laboratory and academic setting will identify safe and practical ways to improve hazardous waste management programs, and they will do this enthusiastically when the outcome promotes environmental stewardship.

The interactions between some of the universities and their corresponding state regulatory agencies provide evidence that common ground is available within RCRA to adopt both the consensus best practices and a performance-based approach for compliance. The difficulty of matching specific requirements of RCRA with the academic laboratory setting stimulated efforts to find this common ground. Four of the ten universities participating in this initiative operate their hazardous waste management programs today with the concurrence of their state regulatory officials on the premise that the EH&S professionals are the most capable for determining whether used or unused laboratory chemicals are RCRA hazardous waste and, in this capacity, serve as the RCRA generator for overall compliance purposes. This operational practice is the cornerstone for a best practices performance-based regulatory model.

The Howard Hughes Medical Institute and the ten universities participating in the hazardous waste management initiative make the following recommendations to the U.S. EPA, and to the nation's academic institutions.

- 1. The U.S. EPA Administrator should recognize the consensus best practices developed through this initiative as a performance-based model for achieving RCRA compliance and for promoting stewardship and responsibility for health, safety, and the environment in academic institutions. The Administrator should determine and initiate appropriate methods for implementing a performance-based model, using the consensus best practices developed through this initiative, for achieving RCRA compliance in academic institutions.
- 2. The U.S. EPA Administrator should promote conformity and consistency among the U.S. EPA regional offices and state environmental protection agencies in carrying out RCRA assistance and enforcement programs for academic institutions.

- 3. Academic institutions should adopt the consensus best practices developed through this initiative as a performance-based model for managing hazardous wastes in their laboratories and for achieving RCRA compliance.
- 4. Academic institutions should establish dialogue with their regulatory agency officials to plan cooperatively their approaches for implementing the consensus best practices developed through this collaborative initiative.