## The Health Information National Trends Survey (HINTS)



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## Background



## Extraordinary Opportunity

## Cancer Communications

## THE OPPORTUNITY

T t is not unusual today for newly diagnosed cancer _patients to go to their doctors' appointments armed with printouts from CancerNet or other Web sites and lots of questions. People have more ways than ever to get information: by telephone, fax, email, the World Wide Web. TV and radio, and in person. And the future holds even more choices: automated monitoring of vital signs, voice recognition software, wider use of wireless technology, and other technologic advances to make it easier and faster for people anywhere to access the best information about cancer.

NCI's opportunity is to optimize the use of these tools while enhancing the absolutely essential interaction of patients with their doctors and nurses.

G 0
Understand

## Communication Supports Preemption Across Continuum

Prevention Detection Diagnosis Treatment Survivorship


## Health Information National Trends Survey (HINTS)

- Computer-Assisted Telephone Interview
> Random Digit Dial (RDD), with advance letter and refusal conversion
- National probability sample of general adult population (18+). Can be used to generate national estimates.
- Surveillance vehicle: health information
- Research vehicle: access to health information? health outcomes
- Repeated cyclically to track trends


## Survey Content



## Timeline: HINTS 1



## Some Preliminary Results

## On Typical Weekday, How Many Hours Do You Watch/Listen to TV/Radio



## In Past 7 Days, How Many Days Did You Read Newspaper/Magazine?



## Healthy People 2010 Objective 11-1: Increase Internet in Households

Data for Healthy People 2010 Objective 11-1

| Internet Access: | 1998 <br> Baseline <br> (Percent) | 2000 <br> Update <br> (Percent) | 2001 <br> Update <br> (Percent) | 2003 <br> HINTS <br> (Percent, 95 CI) | 2010 <br> Target <br> (Percent) |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Internet in home | 26 | NA | NA | $86.8 \%$ of Online, <br> or 54.8\% of pop | 80 |
| Ever go online | NA | 42 | 51 | 63.1 <br> $(61.8-64.5)$ | 80 |

* Source of baseline data: Department of Commerce, Computer and Internet Use Supplement to the Current Population Survey


## How Much Attention do You Pay to Health topics on....? (by Gender)



How Much Attention do You Pay to Health topics on....? (by Income)

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How Much Attention do You Pay to Health topics on....? (by Education)


How Much Attention do You Pay to Health topics on....? (by Age)


## Healthy People 2010 Objective 11-6: Improve Provider Communication Skills

Data for Healthy People 2010 Objective 11-6

| Patients reporting that doctors or <br> other health care providers always: | Baseline 2000* <br> (Percent) | HINTS 2003 <br> (Percent, 95 CI) | Target 2010 <br> (Percent) |
| :--- | :---: | :---: | :---: |
| 11-6a. Listen carefully to you | 56 | 62.6 <br> $(60.9-64.4)$ | 64 |
| 11-6b. Explain things in a way you <br> could understand | 58 | 62.7 <br> $(61.0-64.3)$ | 65 |
| $11-6 c$. Show respect for what you <br> had to say | 58 | 71.7 <br> $(70.4-73.0)$ | 65 |
| 11-6d. Spend enough time with <br> you | 45 | 54.6 <br> $(53.0-56.1)$ | 52 |

* Source of baseline data: Medical Expenditure Panel Survey, AHRQ 2000


## Where Would You Go for Cancer Information?



## Where Did You Go for Cancer Information?



Trust Cancer Information from... (By Gender)
A Lot



- Female


Channels

Trust Cancer Information from ... (By Income)


Channels

Trust Cancer Information from... (by Education)
A Lot

$\longrightarrow$ No HS diploma

- HS diploma
- 

Some college/ tech
$\rightarrow$ College grad.


Channels

Trust Cancer Information from ...




Not
at All


Channels

## Name Recognition

HC-34. Now, l'm going to read you a list of organizations. Before being contacted for this study, had you ever heard of...
a. the National Institutes of Health? HC34aNIH
b. the American Cancer Society? HC34bACS
c. the Cancer Information Service? $\qquad$ HC 34 cClS
d. the National Cancer Institute? HC 34 dNCl
e. the 1-800-4-Cancer information number? HC34eCancerHotline
f. the United States Center for Cancer Prevention Research? . HC34fUSCenter



## Everything Causes Cancer




CK-14. Tell me how much you agree or disagree with the following statements, or if you have no opinion.
a. It seems like almost everything causes cancer. Would you say you strongly agree, somewhat agree, somewhat disagree, strongly disagree, or you have no opinion?.
CK14aEverythingCausesCancer
STRONGLY
AGREE

AGREE
SOMEWHAT AGREE

SOMEWHAT
DISAGREE
STRONGLY
DISAGREE


CK-14. Tell me how much you agree or disagree with the following statements, or if you have no opinion.

| STRONGLY SOMEWHAT SOMEWHAT STRONGLY |  |  |  |
| :---: | :---: | :---: | :---: |
| AGREE | AGREE | DISAGREE | DISAGREE |

b. There's not much people can do to lower their chances of getting cancer. (Would you say you...)
CK14bCannotLowerChances

## Don't Know Which Recommendations to Follow



CK-14. Tell me how much you agree or disagree with the following statements, or if you have no opinion.

| STRONGLY SOMEWHAT SOMEWHAT STRONGLY |  |  |  |
| :---: | :---: | :---: | :---: |
| AGREE | AGREE | DISAGREE | DISAGREE |

c. There are so many different recommendations about preventing cancer, it's hard to know which ones to follow. (Would you say you...)
CK14cTooManyRecommendations

## Current Directions



## Research Using HINTS Data

Registered Research Proposals

Posting Date Reference

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