

eRA Performance Results for FY 2004

Strategic Goal for 2004	Planned Performance Metric	Actual Performance Results
Enhance the quality, availability and delivery of HHS information services to citizens, employees, businesses and governments.	Convert 15% of architecture from client-server to Web.	Met—The converted code accounts for 15% or more of established code.
Implement an enterprise approach to IT infrastructure and common administrative systems that will foster innovation and collaboration.	Add 25% of eligible HHS Operating Divisions (OPDIVs) as eRA users.	Met—eRA has added 25% of the eligible OPDIVs as eRA users.
Enhance the quality, availability, and delivery of HHS information and services to citizens, employees, businesses, and governments.	Demonstrative 95% compliance with Service Level Agreements (SLAs).	Exceeded—eRA system logs show that applications were available more than 99% of the time (excluding scheduled downtime).
Provide a secure and trusted IT environment.	Obtain Three-Year Certification and Accreditation.	Met—Attained C&A on 3/31/04.
Implement end-to-end capability for the electronic administration of grants.	Develop capability to allow submission of grant applications and progress reports electronically.	Met—eRA has accepted more than 2,800 progress reports, and 102 organizations are registered to submit. By mid-September, we plan for all organizations to have the capability to self-register. We have accepted more than 20 competing applications electronically in pilot.