

Better Diabetes Care

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New Rules for Effective Health Care

proposed by the Quality Chasm Report by the Institute of Medicine

	New Rule	Current Rule
1.	Care is based on continuous healing relationships.	Care is based primarily on visits.
2.	Care is customized according to patients' needs and values.	Professional autonomy drives variability.
3.	The patient is the source of control.	Professionals control care.
4.	Knowledge is shared freely.	Information is a record.
5.	Decision-making is based on evidence.	Decision-making is based on training and experience.
6.	Safety is a system property.	"Do no harm" is an individual responsibility.
7.	Transparency is necessary.	Secrecy is necessary
8.	Needs are anticipated.	The system reacts to needs.
9.	Waste is continuously decreased.	Cost reduction is sought.
10.	Cooperation among clinicians is a priority.	Preference is given to professional roles over the system.