**NIH Electronic Submission of Grant Applications Program**
**Office of Extramural Research**

# Service Provider Questionnaire

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| **Company** | **Clinical Tools, Inc** |
| **Product** | **HealthProposal.net** |

**1.  Briefly describe your product/service.**

We offer a web-based grant submission service for National Institute of Health proposals. Grant applicants with NIH Commons and Grants.gov accounts in good standing can quickly and easily submit their grant proposals using our service.

**2.  Concisely list specific benefits of your product or service.**

- completely web-based with no need to download or maintain forms on a local computer
- personalized support is available
- the system provides a PDF preview of the grant application before submission
- each proposal is subjected to a series of validation checks before it is submitted

**3.  Describe the type of customers you service (e.g., individuals, small businesses, small institutions, mid-large institutions, foreign institutions).**

HealthProposal.net is a versatile service and has been used by individual researchers, Universities, private small businesses, small research organizations and foreign institutions.

**4.  What types of electronic applications can be submitted through your product/service (e.g., all NIH grant programs that allow electronic submission through Grants.gov, all NIH grant programs except X, all grant programs submitted through Grants.gov and processed by eRA Commons including NIH partners, all grant programs offered through Grants.gov)?**

All applications currently accepted electronically by the NIH can be submittted via HealthProposal.net.

**5.  Do you offer any special services to assist small businesses/institutions or foreign applicants through the submission process (e.g., staff that can provide assistance traversing the registration and/or submission process, special hours of support or support channels for foreign applicants, support in languages other than English,**

**special process for applicants with limited Internet connectivity)?**

HealthProposal.net offers general support to applicants with registration and submission difficulties, and extended support hours if necessary.

6.  **What is the lead time needed to implement your solution?**

Generally, the lead time needed to implement HealthProposal.net is 2-5 business days.

7.  **Describe your cost strategy (e.g., flat fee per application, negotiated based on volume and/or services selected).**

A flat fee of $150 is charged per proposal.