



Soaring to Excellence Teleconference:

Reversing the Ratchet: Basic Technology Adoption Strategies for Library Workers

Date

Wed., February 25, 2009
Wed., March 25, 2009
Wed., April 29, 2009

Time

9:30 a.m. - 12:00 p.m.
Registration begins at 9:00 a.m.
- There is no entry to the Library of Congress before 8:30 a.m.

Place

Library of Congress
Madison Building
Pickford Theater, 3rd Floor
101 Independence Avenue, S.E.
Washington, DC 20540

Metro/Directions

Capitol South
(Orange/Blue Lines)

Sponsor

FLICC Education Working Group/
College of DuPage

Information

Call FLICC (202) 707-4813
TTY (202) 707-4995
Request ADA Accommodations five
business days in advance at [ADA@
loc.gov](mailto:ADA@loc.gov).

Registration

\$100 for FT Accounts/\$110
all others. Fee includes all three
sessions. Register online at
[http://www.loc.gov/flicc/feveform.
html](http://www.loc.gov/flicc/feveform.html) .

Cancellations

Make cancellations 48 hours
prior to the start of an event or
the full fee will be charged.
(202) 707-4813

Now in its 15th year, the College of DuPage is offering Soaring to Excellence, its excellent series on technical and workplace issues for library technicians. This year it features three sessions:

Reversing the Ratchet: Basic Technology Adoption Strategies for Library Workers - February 25, 2009

Are you feeling more pressure in your library to keep up with the latest technologies? You can address the challenge of the technology ratchet and keep it from tightening its grip. Steven Bell will share ideas and techniques for regaining control over library technology with better ways to identify, adopt and leverage the technologies that make sense and create a better library user experience. With the right attitude and approach every library worker can develop a personal professional development strategy for keeping pace with the technology curve.

Targeting the Ages: Programming that Hits the Mark March 25, 2009

Any library, whether it is school, public, academic, or special, is many things to the community it serves. A library offers the information patrons need and provides open access to technology and online information, with guidance on navigating that world. A library also gives their community nourishment not just for the mind, but the spirit as well.

How do libraries do that? Through the programming. Discover innovative programming libraries today are creating where to being in your library.

"An Ounce of Prevention: Health Reference Basics" April 29, 2009

Rising health care costs, economic instability, and the proactive nature of today's society have many seeking health information online and in print. Are you and your library ready to meet the diverse needs of these health information seekers? Are you effectively marketing your health-related services and resources?

Review quality print and electronic resources and the roles and responsibilities of patients, library information professionals and health care professionals in the information seeking process. Explore the health reference experience including the patient privacy, cultural diversity, resource matching, and ways to successfully navigate tricky health reference situations.

Each video program offers practical information, discussion questions, worksheets and bibliographies. For more information point your browser to <http://www.dupagepress.com/COD/index.php?id=1168>. Individuals who attend all three sessions earn a certificate of completion.

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