

# Office of Inspector General Issues: Accountability & Compliance Challenges

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# Welcome to the OIG! Behind Close Doors

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### OIG Myths

- ♦ IGs are omnipotent
- ♦ IGs have unlimited resources
- ◆ IGs can fix any problem
- ♦ IGs know all
- ♦ IGs are not watched
- ♦ IGs are not human





#### ACCESS to the OIG

- Responsibilities
- ◆ Powers
- ♦ Resources
- ♦ Independence & Limitations
- Accountability



#### Inspector General Responsibilities

- Flow from Statutory Authority
  - Inspector General Act of 1978, as amended
  - 5USC App.3
- ♦ The IG Act charges the Office of Inspector General to:
  - -Detect and prevent fraud, waste, and abuse in its agency's programs
  - -Examine the efficiency and effectiveness of agency operations



#### Inspector General Powers

- Flow from Statutory Authority
  - Inspector General Act of 1978, as amended
- Authorizes Audits & Investigations
  - Receive complaints
  - Have access to records
- ◆ Requires independence & objectivity
  - Protect confidentiality
  - Reports to Congress & Agency



#### Inspector General Powers

- Conduct Audits
  - Financial
  - Compliance
  - Program
- Conduct Investigations
  - Criminal
  - Civil
  - Administrative
- Conduct Inspections & Evaluations
- Conduct educational activities



# Audit Operations Focus on Institution/University

- Audits the agency's financial statements
- Identifies fraud, waste, and abuse in agency programs
- Determines whether agency funds have been paid properly and used properly
- ♦ Identifies payments that should be recovered
- ◆ Identifies ways that agency funds can be put to better use



# Audit Operations (Continued)

- ◆ Identifies ways the economy & efficiency of programs can be improved
- Determines whether grant recipients and contractors have met their responsibilities to the government
- Determines whether agency programs are being administered in accordance with law, regulation, and policy



### Investigation Operations Focus on Person

- Conducts administrative misconduct by agency personnel, contractors, grantees, including scientific misconduct
- Conducts criminal and civil investigations
- Uses law enforcement authorities
   Special Circumstances at NSF OIG:

Search warrants

Make arrests

Carry firearms



#### Sources of Information

**AUDITS** 

Regular planning

**OIG Risk Assessment** 

Special requests

NSF management

Congressional Interest

OIG Investigations

**INVESTIGATIONS** 

**Complaints** 

Anonymous

Referrals by NSF,

Congress, other agencies

OIG & A-133 Audits

OIG Investigations



#### Audit Planning Process

- Targets the most significant risks
- Makes efficient use of OIG's limited audit resources
- Develops a prioritized list of audit candidates based on risk and impact
- Selects audit candidates based on a match of available resources to high risk/high impact
- Find NSF OIG 2008 Audit Plan at http://www.nsf.gov/oig/pubs.jsp



#### Audit Risk Areas

- Financial Management
- Acquisition
- Information Technology
- ♦ Human Capital
- Award Administration
- ♦ Awardee Financial Accountability & Compliance



# Audit & Investigation Follow-Up Who does what at NSF?

- ♦ External Audit : Resolution by NSF Management
- ♦ Internal Audits (within NSF): Resolution by OIG
- Administrative Investigations: Resolution by NSF Management
- Criminal/Civil Investigations: Resolution by Judicial System
- Debarment: NSF Management



### Which – Audit or Investigation? FOCUS is on?

Institution Individual

Internal Controls Wrong doing

Systemic Problems Fraud

Misspent funds Misspent funds

◆ AUDIT

**♦ INVESTIGATION** 



### Audit or Investigation?

Both processes establish FACT
Situation Specific Circumstances

Who decides?



### The Inspector General



# Special Investigations: Misconduct in Research

#### Definitions

- Fabrication: making up results and recording them
- Falsification: manipulating research materials, equipment, or processes OR changing or omitting data or results such that the research is not accurately reported
- Plagiarism: the appropriation of another's ideas, processes, results or words without giving credit



### Misconduct in Research Investigations

- At NSF handled by the OIG
- Usually referred to institution for factual investigation
- ♦ Reviewed to assure Government's interest are addressed
- Recommend sanctions to the agency for action



#### OIG Resources

- Appropriation\$ separate from the agency
- ◆ Staffing
  - Auditors
  - Criminal/civil investigators
  - Attorneys
  - Scientific Investigators
  - IT specialists



# OIG Independence & Limitations

- ♦ IG has full operational independence to select, plan, and conduct its work
- Statue defines organizational structure of the OIG
- ♦ IG conducts, coordinates, or oversees all audits and criminal investigations of agency' programs
- ♦ IG may not manage programs or make agency policy
- IG has dual reporting responsibilities
  - Congress
  - Agency Head (NSF: National Science Board)



#### OIG Accountability

- ◆ IG works under the "general supervision" of the National Science Board, but is not subject to supervision from any Board member or NSF official
- Complaints handled by the Integrity Committee (staffed by FBI).
- ♦ Regular Peer Reviews Every 3 years
  - Office of Audit
  - Office of Investigation



### Myths Revisited

- ♦ IGs are omnipotent
  - Powers defined by statute
- ♦ IGs have unlimited resources
  - Funds appropriated by Congress
- ◆ IGs can fix any problem
  - Recommend & Refer
- ♦ IGs know all
  - Resource Limitations



### Biggest Myths

- ♦ IGs are not watched
  - Formal & informal mechanisms
- ♦ IGs are not human
  - Here I am!!!!
  - Real blood, real sweat, and real tears!



# Awardee Financial Accountability & Compliance Case I 'Time & Effort Reporting'

#### Nationwide Audit of Major Universities' Effort Reporting Systems

- ◆ To assess adequacy of internal controls to ensure salary & wages are allowable, allocable and reasonable
- ◆ To identify weak internal controls and to strengthen them so future funding will be better managed



### Scope and Methodology

Review each University's internal controls for ensuring that labor costs charged to NSF:

- Actually incurred
- Benefited the appropriate NSF award
- Were recorded accurately and timely
- Were allowable for activities as specified by Federal and NSF requirements



#### Primary Issues

- Business managers approved and signed (about 50%) effort reports without verifying
- Significant numbers of effort reports were not submitted in a timely manner
- Planned effort was not corrected when significant changes occurred



#### Findings Impact & Observations

- A university cannot ensure that labor costs charged to NSF represents actual work on NSF projects
- ◆ Internal control weaknesses raise concerns about whether labor charges on all Federal awards are reasonable and allowable
- Principal investigators are not documenting any level of effort to sponsored projects
- Effort reporting is not capturing cost-sharing



# Awardee Financial Accountability & Compliance Case II Data Falsification

- ◆ The research of an NSF-funded Post Doc could not be reproduced and irregularities were found
- University initiated inquiry resulting in an investigation, notifying NSF OIG & ORI
- Subject's attorney convinced the university not to investigate. University avoided litigation



#### **NSF-OIG** Investigation

- ♦ Interviewed 6 people in 2 states and Puerto Rico
- Reconstructed research record from raw data printouts
- No one on the project kept a lab notebook
- Analysis of raw data to publication data revealed false data



#### Next Steps

- University wanted to know the results of our investigation: OIG did not share
- NSF made a finding of knowing research misconduct
- ◆ Subject is debarred for 2 years with a requirement for certifications and assurances for another 3 years. Cannot serve as an NSF reviewer for 3 years. Must complete an ethics course before receiving future NSF funds



# Awardee Financial Accountability & Compliance Case III Embezzlement at SFSU

- NSF advised that a former university employee embezzled about \$487,000 (\$415,000 NSF) funds
- Employee requested stipend checks for individual later identified as his wife
- Subject pleads guilty to State charges
  - Sentenced to 4 years in prison
  - **Restitution of \$480,383.56**
  - 3-year debarment from federal funding



#### Tracking the \$\$\$\$

- ◆ SFSU determined that \$211,500 had been embezzled from a closed NSF award
- ♦ Initial repayment from other NSF grant awards
- ◆ Later rectified
- ◆ SFSU determined that \$204,000 had been embezzled from an award that was still open and returned those funds by reducing their Federal Cash Transaction Report (FRTC) claim
- ◆ Case Closed Right?????



## WRONG!!!!



#### The Rest of the Story:

- ◆ SFSU identified \$656,181 it had overdrawn on the FCTRs and credited this amount back to the award in September 2003
- October 2003-SFSU transfers award and all remaining funds to California State University-Sacramento
- ◆ November 2005-SFSU "finds" \$1,486,098 in unobligated funds from the closed award and requests transfer to current award
- ♦ NSF de-obligated those funds at OIG request



#### Just the facts:

- ♦ False certifications-
  - ➤ Year 1- SFSU submitted 4 different cost sharing certifications-all inaccurate.
  - ➤ Year 2- SFSU submitted 3 different cost sharing certifications-all inaccurate.
  - ➤ Year 3- SFSU submitted 2 different cost sharing certifications-all inaccurate.
  - ➤ Year 4- SFSU submitted 2 different cost sharing certifications-all inaccurate.



#### More Information

#### www.oig.nsf.gov

- Semiannual reports to Congress

Issued twice each year

- Audit Reports

Issued when completed

#### www.ignet.gov

- IGNet is the IG website
- Links and references to each IG's own website and related sites



#### OIG Newsletter

- Highlights significant activities/findings prior to release in a semiannual report
- ◆ Issued twice a year
- Sign up to receive at:
  nsf-oig-newsletter@nsf.gov



### Questions ???



Mahalo