

MEDIA RELEASE

Court Services and Offender Supervision Agency for the District of Columbia

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Deputy Director: Adrienne Poteat



PAUL A. QUANDER, JR. TO STEP DOWN AS CSOSA DIRECTOR

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WASHINGTON, DC – Paul A. Quander, Jr., the first appointed Director of the Court Services and Offender Supervision Agency (CSOSA), announced today that his six-year term of office will conclude on Wednesday, July 30. Deputy Director Adrienne Poteat will begin serving as CSOSA’s Acting Director as of Thursday, July 31.

“It has been a privilege to serve as CSOSA’s first presidentially-appointed director,” Quander said. “I’m proud of what we’ve accomplished during my term. I know that CSOSA’s dedicated staff will continue our work of improving public safety in the nation’s capital.”

During Quander’s term, CSOSA assumed an important role in the District of Columbia’s criminal justice community, transforming community supervision into a vital part of the city’s public safety operations. Under his leadership, CSOSA emerged as a national leader in probation and post-incarceration supervision. The agency, which supervises approximately 15,000 individuals, has implemented a number of innovative practices and programs, including:

- Reduced supervision caseloads below the national standard of 50 offenders per officer. With lower caseloads, CSOSA’s Community Supervision Officers have

implemented a wide range of close monitoring and programmatic activities, such as the Violence Reduction Program and the Day Reporting Center.

- Supervision caseloads for high-risk and special needs offenders have been reduced even further, to an average of 41:1 in mental health units and 22:1 in sex offender units.
- Established a system of community-based field offices to bring staff to the neighborhoods where offenders live and work. Since 2002, CSOSA has opened seven new field units (two were replacements) and a second field-based learning lab.
- Opened the Reentry and Sanctions Center, a 100-bed residential program for high-risk offenders transitioning from prison to the community. Pretrial defendants also participate in the program.
- Developed CSOSA's Faith Community Partnership, a citywide network of faith institutions providing volunteer mentors and support services to offenders returning from prison.
- Implemented the use of Global Positioning System (GPS) technology to provide real-time close monitoring of sex offenders and other high-risk individuals in the community.
- Significantly expanded SMART, CSOSA's electronic case management system. SMART has become an important source of data for other criminal justice agencies, including the Metropolitan Police Department, which regularly uses SMART data in crime investigations.
- Developed a performance management system that uses real-time SMART data to report regularly on key case management activities. Modeled on New York City's COMPSTAT and Baltimore's CITISTAT programs, "SMART STAT" and the technology behind it recently received the 2008 U.S. Government Enterprise Excellence Award from SAS, one of the nation's leading business intelligence software developers.
- Developed the nation's first community supervision podcasts, internet-based audio and video programs that increase public awareness of CSOSA and its programs. The International Community Corrections Association has called the CSOSA's public

information strategy “a national model of public communications.” The podcasts are available through CSOSA’s web site, <http://media.csosa.gov>.

- Developed and enhanced active partnerships with the Metropolitan Police Department, the U.S. Attorney, the Federal Bureau of Prisons, the U.S. Parole Commission, and other local and federal agencies. These partnerships have resulted in a number of effective supervision enhancements, including over 4,600 joint field visits by police and supervision officers in FY 2007 and, most recently, the implementation of reprimand sanctions hearings before the U.S. Parole Commission.

Quander also served as Co-Chairman, with the Mayor, of the District of Columbia’s Criminal Justice Coordinating Council (CJCC). The CJCC has implemented a number of successful criminal justice initiatives, including the U.S. Marshals Service’s Fugitive Safe Surrender program. Fugitive Safe Surrender resulted in the apprehension of over 500 offenders wanted on warrants for non-violent crimes. The program involved extensive coordination among police, prosecutors, defense attorneys, and Superior Court to enable individuals to dispose of their warrants in one day, at one location—Bible Way Church.

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