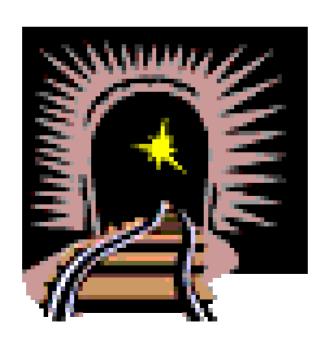
Business Continuity: How to Leverage Contingency & Backup Planning





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- Requirements and Deadlines
- Transaction Business Model
- Covered Entities
- Factors Influencing Compliance
- Risk of Non-Compliance
- Contingency Planning
- What can you do?
- Alternate Solutions
- Q&A

Requirements and Deadlines

9 EDI Transactions/Code Sets	10/16/2002
Testing	04/16/2003
ASCA	10/16/2003
004010 Addenda	10/16/2003
4 Standard Identifiers	
Employer Identifier	07/30/2004
National Provider ID	? Final Reg.
National Plan ID	? NPRM
Individual ID	? NPRM
Privacy	04/2003
Security	? Final Reg.

PROVIDERS

INSURANCE AND PAYERS

SPONSORS

Eligibility Verification

Elig. Inquiry

Elia.

Response

Enrollment

Enrollment

Payment Order

Enrollment

Pretreatment Authorization and Referrals Health Care
Services
Delivery

Precertification and Adjudication

Service Billing/ Claim Submission Claim

Patient Info.

Claim Acceptance

Claim Status Inquiries

Claim Status Ing.

Patient Info.

Claim Status Rsp

Adjudication

Accounts Receivable

Claim Payment

Accounts Payable



Covered Entities

- Payers
 - Commercial
 - ERISA / Taft Hartley / MET / HMO / PPO
 - Governmental
 - Medicare
 - Medicaid
 - Champus
 - VA
 - State / County programs
- Clearing Houses
 - Non-Standard ←→ Standard
 - Format
 - Data Content
- Providers
- Which exchange transactions electronically

HIPAA: PARADING TOWARD COMPLIANCE Factors Influencing Noncompliance

- Lack of awareness
- Understanding requirements
 - Who is mandated
 - What is mandated
 - When is it going to happen
- Federal Regulatory Process is too slow
 - Addenda and NDC Final Regulation
 - Insufficient Funding / Resources

HIPAA: PARADING TOWARD COMPLIANCE Risk of Noncompliance

- Cessation of Medicare payment
- Medicaid funding issues
- Disruption of current electronic transaction flow
- Disruption of cash flow to providers

HIPAA: PARADING TOWARD COMPLIANCE Contingency Planning

- Identify Weak Points
 - Internal Influences
 - Dependencies on Software Vendors
 - Vendors inability to make deadlines
 - Vendors cannot make clients Compliant
 - Identify and Focus on Highest Risks
 - Transaction / Dollar Volumes
 - Test as early as possible!

HIPAA: PARADING TOWARD COMPLIANCE What can you do? Communicate

- Trading Partner Surveys
 - Metrics for Noncompliance
- Readiness Statements
- Trading Partner Agreements
- Companion Guides

HIPAA: PARADING TOWARD COMPLIANCE What can you do? Participate

- X12 / HL7 / NCPDP
- WEDI /SNIP
- AFEHCT / MGMA
- AMA / AHA / ADA

HIPAA: PARADING TOWARD COMPLIANCE What can you do? Education

- Internal Staff
 - Management (all levels)
 - Non-Technical
 - Technical
 - Audit
 - Legal
 - Testing / Compliance
- Trading Partners
 - Vendors, Contractors, etc.

HIPAA: PARADING TOWARD COMPLIANCE What can you do? Resources

- WEDI / SNIP White Papers
- Trade Associations
- Software Vendors
- Consultants
- Off Shore IT Resources

HIPAA: PARADING TOWARD COMPLIANCE What can you do? Alternate Solutions

- Clearing Houses
- Purchase Separate Translator
 - BDB Buy Don't Build
- Direct Data Entry (DDE)
- Paper → ocr / icr



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