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SOCIAL SECURITY ADMINISTRATION  
DISTRICT OFFICE  
COLORADO SPRINGS, COLORADO

NIOSH INVESTIGATOR:  
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## **I. SUMMARY**

On August 19, 1991, the National Institute for Occupational Safety and Health (NIOSH) received a confidential written request to conduct a health hazard evaluation (HHE) at the Social Security Administration (SSA), District Office in Colorado Springs. The requestor was seeking assistance regarding complaints from SSA employees related to poor indoor environmental quality (IEQ). A previous investigation was conducted in this office in 1985 by the Division of Federal Employment Occupational Health. The investigators sampled for volatile organic chemical contaminants such as formaldehyde and perchloroethylene but failed to identify the presence of either above the limits of detection of 0.03 ppm and 0.2 ppm, respectively. Results of that investigation did, however, indicate that poor air circulation and low relative humidity (RH) were contributing factors that may have precipitated occupant complaints relating to poor IEQ.

On March 26 and 27, 1992, a NIOSH industrial hygienist conducted a building investigation at the Citadel Shopette, a single story office complex where the District Office is located. The building is an office rental property containing food service, optical dispensing, cleaning, printing and financial management establishments. A building survey questionnaire was distributed to SSA employees and supervisors. An inspection of the heating, ventilating and air conditioning (HVAC) system was performed and environmental monitoring was conducted to evaluate temperature and RH and carbon dioxide (CO<sub>2</sub>). Air sampling for volatile organic contaminants (VOCs) and formaldehyde was also conducted.

Average temperatures in the occupied space ranged from 71°F (morning) to 76°F (late afternoon). RH measurements ranged from 19% to 26%. Instantaneous CO<sub>2</sub> measurements ranged in concentration from 525 ppm per million (ppm) to 1000 ppm.

Area air sampling for formaldehyde and volatile organic compounds was conducted in seven locations, including an outside air sample. One formaldehyde sample (0.04 mg/m<sup>3</sup>) was found to be above the minimum detectable concentration (MDC) of 0.01 mg/m<sup>3</sup> based on a sampling volume of 40 liters. The outside air sample was non-detectable. VOCs including perchloroethylene, acetone, 1,1,1 trichloroethane, toluene and total xylenes were reported on the collection media; Supelco Carbotrap™ 300 thermal desorption tubes. Perchloroethylene was present in a significantly greater proportion on each sample, at 0.30 mg/m<sup>3</sup> and 0.18 mg/m<sup>3</sup> in indoor and outdoor air samples, respectively.

Temperature measurements were within the American National Standard Institute/American Society of Heating Refrigerating and Air Conditioning Engineers (ANSI/ASHRAE) guidelines for thermal environmental conditions for human occupancy (Standard 55-1981) instances. Relative humidity measurements were on the lower end ANSI/ASHRAE comfort zone. Daily measurements of carbon dioxide approached 1000 parts per million (ppm) suggesting inadequate ventilation. Results of the questionnaire survey indicated the common health complaints were dry skin and dry or irritated eyes. Headache was also mentioned as a health complaint.

No health hazard was identified, however, entrainment of outside air contaminated with perchloroethylene from an adjacent dry cleaning operation in combination with low relative humidity may have contributed to employee complaints. Recommendations are given in this report to correct the problem and help alleviate the complaints.

KEYWORDS: SIC 9441, (Government offices) Indoor Environmental Quality (IEQ), Indoor Air Quality (IAQ), Formaldehyde, Perchloroethylene, Tetrachloroethylene, Dry Cleaning.

## **II. INTRODUCTION**

On March 26, 1992 an opening conference was conducted with an investigator from the National Institute for Occupational Safety Health (NIOSH), management representatives from the Social Security Administration (SSA) District Office, and a union representative from the American Federation of Government Employees (AFGE). The request which was received on August 19, 1991, related to personnel employed at the SSA, Colorado Springs, District Office regarding mucous membrane irritation, headache and poor air circulation believed to be related to conditions of the indoor environment. According to the request, the SSA reported that the air inside the building was stagnant and that molds, bacteria, viruses or chemicals in the air were suspected possible factors contributing to poor indoor environmental quality (IEQ) within the office space.

## **III. BACKGROUND**

### **A. Description of the Facility**

The SSA District Office is located within the Citadel Shopping Center at 3628 Citadel Drive North, Colorado Springs, Colorado. The Citadel Shopping Center is a triangular shaped, single story office complex containing a variety of other businesses including, a food concession, optical dispensing store, dry cleaners, a small pet shop, a hair styling salon and a chiropractic office. The SSA District Office employs 35 people. The nature of the work conducted in the SSA space involves interaction with the public regarding management of social security benefits, claims management and associated paperwork processing. The work area consists of approximately 11,000 square feet and is arranged primarily as an open space layout. Seating arrangements consist of groups of modular desk/work areas accommodating from six to eight persons. Two private offices, a multi-purpose room, computer room and training room are located inside the space along the perimeter wall. The SSA is provided this space from the General Services Administration (GSA), which leases from the building owner, the Olive Real Estate Group.

The building is constructed of masonry and structural steel. The roof of the building is flat, sealed with hot mastic and gravel. The space is heated and cooled with seven rooftop package air handling units (AHUs) operating on constant air volume. Each is designed to provide heating and cooling to one of seven zones in the office, depending upon the temperature in the space and the respective setpoints on the thermostats. Seven automatic thermostats located throughout the space control the AHUs. Switchover from heating to cooling occurs automatically when the temperature in the occupied space reaches a certain heating or cooling setpoint.

cooling setpoint on the automatic thermostats. Manual switch from heating to cooling is not necessary. According to the mechanical blueprints, the heating, ventilating and air conditioning system (HVAC) is designed to provide 10,245 cubic feet per minute (cfm) of supply ventilation to the office space. A minimum of five cfm per person of outside air is specified in GSA Solicitation for Offers lease agreement for this space. The office space is carpeted and the windows are vacuum-sealed, no opening. Office cleaning and vacuuming is provided under a contract with Commercial Cleaning Technicians and occurs between 7:30 and 9:00 a.m.

The building had a prior IEQ investigation by the regional industrial hygienist of the Division of Federal Employee Occupational Health (FEOH) Region VIII. The results of that investigation, conducted in November 1986 and February and April 1987, found that formaldehyde and perchloroethylene were not present (to the limit of detection of 0.03 ppm and 0.2 ppm respectively), temperature was within the American Society of Heating, Refrigerating and Air Conditioning Engineers (ASHRAE) standard 55-1981 for thermal comfort, and relative humidity (RH) was measured at the lower end of the ASHRAE comfort zone. Air measurements indicated that, according to design specifications, insufficient air circulation or a ventilation system imbalance, low RH, were contributing factors related to complaints of poor IEQ.

#### **IV. MATERIALS AND METHODS**

Wind direction and speed were evaluated on the morning of the first day of the investigation because entrainment of outside air contamination was suspected by the investigator. An east wind of approximately 5 miles per hour (mph) was present and outside air temperature and relative humidity were 58°F and 24% respectively. Indoor measurements at 9:00 a.m. were 70°F and 21% RH. The investigation began with an inspection of seven roof top AHUs. A technician from the Olive Company was available to facilitate inspection of the HVAC units. The units are numbered according to the mechanical blueprint as roof top units (RTUs) RT-12,13,14,15,16,17 and "new 3 ton unit." Units 12-17 are Trane 3.5 ton units while unit 18 is a Carrier model. The service panel of each unit was removed and the unit was inspected for the presence, condition and correct installation of filter media, position of outside air ducts, signs of microbiological growth, condition of duct linings, coil and drain pans.

To characterize aspects of ventilation and thermal comfort, carbon dioxide, temperature and RH were measured at fifteen locations throughout the space at three intervals during the day: 9:00 a.m., 11:30 a.m., and 4:30 p.m. A total of forty-five temperature and RH measurements were taken.

measurements were made using a battery-operated, hand-held Vaisala 34 temperature and RH meter. Real-time CO<sub>2</sub> was measured using a Gastech Model RI-411A portable CO<sub>2</sub> analyzer. This instrument is capable of measuring CO<sub>2</sub> concentrations from 50 to 5000 ppm. After zeroing and span gas calibration were performed, measurements were taken three times during the day, at fifteen separate locations. Supply air (ceiling diffuser) flow was characterized with the use of smoke tubes.

On the second day of the investigation, area air sampling was conducted inside the building to evaluate the presence of formaldehyde, a volatile organic compound (VOC). Perchloroethylene and formaldehyde were suspect chemicals in this investigation because of the proximity of rooftop exhaust stacks and the presence of new furnishings in the office area. Sampling for formaldehyde was conducted according to NIOSH method 3500 using all-glass midget impingers and a 20 milliliter of 1% sodium bisulfite solution.<sup>1</sup> After on-site calibration with a primary standard, personal sampling pumps were used to collect air samples at a flow rate of 200 cubic centimeters per minute (cc/m) using Supelco™ Carbotrap™ 300 tubes and personal sampling pumps were used to sample at a rate of 20 cc/min for VOCs. Six desk top locations, in a separate ventilation zone, were sampled. Background samples for formaldehyde and VOCs in outdoor air were also taken at a location at the rear of the building.

A self-administered questionnaire was distributed to all full-time staff present in the office at the time of the investigation. Ten responses were received, for an 89% response rate. The purpose of the questionnaire was to determine occupant perceptions of building thermal comfort and health effects related to IEQ.

## V. EVALUATION CRITERIA

NIOSH investigators have completed over 1100 investigations of the indoor environment in a wide variety of settings. The majority of these investigations have been conducted since 1979.

The symptoms and health complaints reported by building occupants have been diverse and usually not suggestive of any particular medical diagnosis or readily associated with a causative agent. A typical spectrum of symptoms has included headaches, unusual fatigue, various degrees of itching or burning eyes, irritations of the skin, nasal congestion, dry or irritated throats, and other respiratory irritations. Typically, the workplace environment has been implicated because workers report that their symptoms lessen or resolve when they leave the building.

A number of published studies have reported high prevalences of symptoms among occupants of office buildings.<sup>2-6</sup> Scientists

investigating indoor environmental problems believe that there are multiple factors contributing to building-related occupant complaints.<sup>7-8</sup> Among these factors are imprecisely defined characteristics of heating, ventilating, and air-conditioning (HVAC) systems, cumulative effects of exposure to low concentrations of multiple chemical pollutants, odors, elevated concentrations of particulate matter, microbiological contamination, and physical factors such as thermal comfort, lighting, and noise.<sup>9-14</sup> Reports are not conclusive as to whether increases of outdoor air above current recommended amounts ( $\geq 15$  cubic feet per minute per person) are beneficial.<sup>15-16</sup> However, rates lower than these amounts appear to increase the rates of complaints and symptoms in some studies.<sup>17-19</sup> Design, maintenance, and operation of HVAC systems are critical to their proper functioning and provision of healthy and thermally comfortable indoor environments. Indoor environmental pollutants arise from either outdoor sources or indoor sources.<sup>19</sup>

There are also reports describing results which show that occupant perceptions of the indoor environment are more closely related to the occurrence of symptoms than the measurement of any indoor contaminant or condition.<sup>20</sup> Some studies have shown relationships between psychological, social, and organizational factors in the workplace and the occurrence of symptoms and comfort complaints.<sup>21</sup>

Less often, an illness may be found to be specifically related to something in the building environment. Some examples of potential building-related illnesses are allergic rhinitis, allergic asthma, hypersensitivity pneumonitis, Legionnaires' disease, Pontiac fever, carbon monoxide poisoning, and reaction to boiler corrosion inhibitors. The first three conditions can be caused by various microorganisms or other organic material. Legionnaires' disease and Pontiac fever are caused by Legionella bacteria. Sources of carbon monoxide include vehicle exhaust and inadequately ventilated kerosene heaters or fuel-burning appliances. Exposure to boiler additives can occur if boiler steam is used for humidification or is released by accident.

Problems NIOSH investigators have found in the non-industrial indoor environment have included poor air quality due to ventilation system deficiencies, overcrowding, volatile organic chemicals from office furnishings, machines, structural components of the building and its contents, tobacco smoke, microbiological contamination, and outdoor pollutants; comfort problems due to improper temperature and relative humidity conditions, poor lighting, and unacceptable noise levels; adverse ergonomic conditions; and job-related psychosocial stress. In most cases, however, no cause of the reported health effects could be determined.

Standards specifically for the non-industrial indoor environment do not exist. NIOSH, the Occupational Safety and Health Administration

and the American Conference of Governmental Industrial Hygienist (ACGIH) have published regulatory standards or recommended limit occupational exposures.<sup>22-24</sup> With few exceptions, pollutant concentrations observed in the office work environment fall well these published occupational standards or recommended exposure l The American Society of Heating, Refrigerating, and Air-Conditioning Engineers (ASHRAE) has published recommended building ventilation design criteria and thermal comfort guidelines.<sup>25-26</sup> The ACGIH has developed a manual of guidelines for approaching investigations building-related complaints that might be caused by airborne living organisms or their effluents.<sup>27</sup>

Measurement of indoor environmental contaminants has rarely proved helpful, in the general case, in determining the cause of symptoms and complaints except where there are strong or unusual sources, proved relationship between a contaminant and a building-related illness. However, measuring ventilation and comfort indicators CO<sub>2</sub>, and temperature and relative humidity, is useful in the early stages of an investigation in providing information relative to proper functioning and control of HVAC systems. The basis for the measurements made in this investigation are presented below.

#### A. CARBON DIOXIDE

Carbon Dioxide (CO<sub>2</sub>) is a normal constituent of exhaled breath. If monitored, can be used as a screening technique to evaluate whether adequate quantities of fresh air are being introduced into an occupied space. The ASHRAE Standard 62-1989, Ventilation Acceptable Indoor Air Quality, recommends outdoor air supply of 20 cubic feet per minute per person (cfm/person) for office spaces and conference rooms, 15 cfm/person for reception area 60 cfm/person for smoking lounges, and provides estimated maximum occupancy figures for each area.<sup>25</sup>

Indoor CO<sub>2</sub> concentrations are normally higher than the general constant ambient CO<sub>2</sub> concentration (range 300-350 ppm). When indoor CO<sub>2</sub> concentrations exceed 1000 ppm in areas where the known source is exhaled breath, inadequate ventilation is suspected. Elevated CO<sub>2</sub> concentrations suggest that other indoor contaminants may also be increased.

#### B. TEMPERATURE AND RELATIVE HUMIDITY

The perception of comfort is related to one's metabolic heat production, the transfer of heat to the environment, physiological adjustments, and body temperatures. Heat transfer from the body to the environment is influenced by factors such as temperature, humidity, air movement, personal activities, and clothing. A

Standard 55-1981 specifies conditions in which 80% or more of occupants would be expected to find the environment thermally comfortable.<sup>26</sup>

C. FORMALDEHYDE

Symptoms of exposure to low concentrations of formaldehyde in irritation of the eyes, throat, and nose, headaches, nausea, congestion, asthma, and skin rashes. It is difficult to ascribe particular health effects to specific concentrations of formaldehyde to which people are exposed, because of variable subjective responses and complaints. Irritation symptoms may in people exposed to formaldehyde at concentrations as low as 0.1 ppm, but more frequently in exposures of 1.0 ppm and greater. Some sensitive children or elderly, those with preexisting allergies or respiratory diseases, and persons who have become sensitized from prior exposure may have symptoms from exposure concentrations of formaldehyde between 0.05 and 0.10 ppm. Formaldehyde-induced asthma and bronchial hyperactivity develop specifically to formaldehyde are uncommon.<sup>28</sup>

Formaldehyde vapor has been found to cause a rare form of cancer in Fischer 344 rats exposed to a 15 ppm concentration for 6 hours per day, 5 days per week, for 24 months. Whether these results can be extrapolated to human exposure is the subject of considerable speculation in the scientific literature. Conclusions cannot be drawn with sufficient confidence from published mortality studies of occupationally exposed adults as to whether or not formaldehyde is a carcinogen. Studies of long-term human occupational exposure to formaldehyde have not detected an increase in nasal cancer. Nevertheless, the animal results have prompted NIOSH to recommend that formaldehyde be considered a potential occupational carcinogen and that workplace exposures be reduced to the lowest feasible limit.<sup>29</sup>

Effective June 27, 1992, OSHA has reduced the time-weighted average (TWA) Permissible Exposure Level (PEL) for formaldehyde to 0.1 ppm for an 8-hour shift, with a 0.5 ppm action limit. There are no changes for the 15-min short-term exposure limit (STEL) of 2.0 ppm or the action level of 0.5 ppm.<sup>30</sup> The ACGIH has given formaldehyde an A2 designation, indicating that ACGIH considers formaldehyde a suspected human carcinogen. The ACGIH TLV/TWA for formaldehyde is 1.0 ppm and the TLV/STEL is 2.0 ppm.<sup>31</sup> The ACGIH has issued a Notice of Intended Change for formaldehyde to 0.3 ppm ceiling (TLV/C).<sup>32</sup> If, after two years, no evidence comes to light that questions the appropriateness of the proposed change, the value will be considered for adoption into the TLV listing.



D. PERCHLOROETHYLENE

Perchloroethylene (also called tetrachloroethylene) is a clear colorless, non-flammable liquid with an ether-like odor. Rep contact may cause a dry, scaly, and fissured dermatitis. High exposure to airborne concentrations may produce eye and nose irritation. Acute exposures have caused effects on the central nervous system, mucous membranes, eyes, kidneys, liver, heart and skin. Symptoms of overexposure include headache, dizziness, and unconsciousness.<sup>33</sup> While perchloroethylene can be metabolized from the body, the process is relatively slow. The substance is deposited in body fat with a biological half-life estimated in days.

The National Cancer Institute (NCI), in a long-term animal study has demonstrated that perchloroethylene, administered by gavage causes hepatocellular carcinoma (liver cancer) in laboratory animals of both sexes.<sup>34</sup> A two-year inhalation study done by the National Institutes of Health (NIH), National Toxicology Program (NTP) with rats and mice has shown evidence of carcinogenicity from perchloroethylene exposure, in males and females of both species. In a NIOSH retrospective cohort mortality study of 1,690 dry cleaning workers having potential exposure to perchloroethylene, 10 deaths to liver cancer were observed.<sup>36</sup> However, NIOSH considers these substances that cause cancer in experimental animals to also pose a potential risk in humans. While safe levels of exposure to carcinogens have not been demonstrated, the probability of developing cancer is lowered by decreasing exposures to carcinogens. In this light, NIOSH recommends occupational exposure to perchloroethylene be minimized while its carcinogenic potential in the workplace is further evaluated.

VI. RESULTS AND DISCUSSION

A. HVAC SYSTEM

Filter media in the HVAC systems were found to be clean, and were installed correctly in each of the seven units that were inspected. Outdoor air dampers, which are manually operated, were found to be in the greatest possible position. The Carrier three-ton unit had a recent modification to the HVAC system, and was not installed with an outdoor air intake. The unit served the SSA training room and was configured with optional installation of an economizer. Economizers are used to provide outside air (dilution ventilation) as a means of providing "free cooling" to interior spaces. The unit, in its condition without an economizer or a source of outdoor air, did not provide any outside air to the indoor space. The unit simply provided heating and cooling of recirculated building air. All condensate pans and drains appeared to be free of visible

of microbial growth. There were signs of water staining and damaged fiberglass duct liner in each of the mixing boxes on downstream side of the filter media on RTUs 12-17. The presence of debris such as bugs and dirt on the downstream side of the filter suggests that filter bypass has occurred or that debris may be entraining into the system when the maintenance covers are removed for servicing.

#### B. TEMPERATURE AND RELATIVE HUMIDITY

Average daily temperatures were 71°F (9:00 a.m.), 74°F (2:00 p.m.) and 76°F (4:30 p.m.) in the occupied space. Increasing daily temperature was an obvious trend. A peak temperature of 81°F was recorded late in the afternoon of the second day of the investigation in the multi-purpose room. The reason for the high temperature in the multi-purpose room was later determined to be a faulty fan motor on the HVAC unit serving the room. According to the office manager, the problem was corrected and temperatures normalized. The RH measurements ranged from 19% to 26% with a decreasing daily trend. The 9:00 a.m. average RH was 26%, 2:00 p.m. measured 21% and the 4:30 p.m. average was 21%.

The ASHRAE Standard 55-1981 specifies conditions in which 80% more of the occupants would be expected to find the environment thermally comfortable.<sup>26</sup> The thermal comfort range as specified in this standard is between 64°F and 74°F in winter months and between 73°F and 79°F in summer months. The comfort range for RH according to ASHRAE is 30% to 60%.

Considering the ASHRAE winter season temperature criteria (between 64°F and 74°F), average temperatures measured in the SSA space were outside the ASHRAE thermal comfort parameters. Average RH measurements were well below the ASHRAE parameters of 30% to 60% RH. Figure 1 presents temperature and RH measurements.

Smoke tubes were used to characterize air flow around supply diffusers. At several randomly selected locations, considerable variations in air flow were observed using the smoke to compare diffusers having identical blueprint specifications for supply. Small desk fans were observed being used by a number of staff. The need for desk top fans in a properly operating, mechanically ventilated building suggests inadequate air distribution with respect to space. This problem can be related to a number of causes, including HVAC system imbalance, "short-circuiting," or disruption of room air flow within the room by office dividers or partitions.

C. CARBON DIOXIDE

Average indoor carbon dioxide measurements ranged in concentration from 525 ppm to 1000 ppm. Average airborne concentrations at 9 a.m. were 700 ppm, at 2 p.m. and 4:30 p.m. concentrations were 800 and 650 ppm, respectively. Peak concentrations of 900-1000 were measured at 2 p.m. Figure 2 shows carbon dioxide trends a day of the investigation.

In the interest of clarification, it is important to stress that airborne concentrations of CO<sub>2</sub> as a chemical, are not thought responsible for health complaints in the range typically found in office settings. Outdoor concentrations of CO<sub>2</sub> average approximately 350 parts per million (ppm). When indoor concentrations approach 1000 ppm, insufficient dilution ventilation may exist within the occupied space which may indicate a potential IAQ problem. An increase in CO<sub>2</sub> level is seen when dilution ventilation (fresh, outside air) is lacking and the atmosphere in the occupied space may be perceived as stale, stuffy or perhaps thermally uncomfortable (often too hot). At the same time, other airborne contaminants (dusts, for example) or a combination of agents (thermal effects or chemical contaminants) may act in concert to produce health complaints. The percentage of people that may or may not respond in an adverse manner in this situation is highly variable but some factors include current health or emotional status, pre-existing disease or a specific hypersensitivity (allergy). The ASHRAE Standard 62-1989, Ventilation for Acceptable Indoor Air Quality, recommends outdoor air supply rates of 20 cubic feet per minute per person (cfm/person) for office to keep levels of CO<sub>2</sub> below 1000 ppm.

D. FORMALDEHYDE

Six air samples were taken at various locations in the office to evaluate for the presence of formaldehyde. As a background sample one measurement was taken outdoors at the rear of the building. Of the six indoor air samples, only one measuring 1.7 micrograms per sample or 0.04 milligrams per cubic meter (mg/m<sup>3</sup>) measured above the minimum detectable concentration of 0.01 mg/m<sup>3</sup> based on a sample volume of 40 liters. For this set of samples the analytical limit of detection (LOD) was reported as 0.5 micrograms per sample (average sample volumes were 36 liters). The remainder of the indoor samples measured 1 or <1 micrograms per sample (an average of .02 ppm). Values of 1 or <1 micrograms per sample were below the limit of detection (LOD) and the limit of quantitation (LOQ) for the method. These values cannot be considered "firm" numerical amounts and should be considered semi-quantitative. The concentration for the quantifiable sample was well below the

general industry standard PEL for formaldehyde of 0.75 ppm (0 mg/m<sup>3</sup>). The outdoor sample was reported as non-detectable. I recommends that exposure to formaldehyde be limited to the lowest feasible level since it is a potential human carcinogen.<sup>29</sup>

#### E. VOLATILE ORGANIC COMPOUNDS

Samples were collected at a flow rate of 20 cc/min over a sampling period of approximately five hours, for an average total sample volume of 5.6 liters. Six samples were taken indoors and one sample was taken outdoors as a comparison criteria to ambient

Samples were found to have detectable levels of five volatile organic compounds: perchloroethylene, acetone, 1,1,1 trichloroethane, toluene and total xylenes. Perchloroethylene present in a significantly greater proportion on each sample, found above the MDC of 0.001 mg/m<sup>3</sup> based upon average sample volumes of 5.6 liters. The laboratory reported limit of detection was 50 nanograms per sample. Perchloroethylene, also called tetrachloroethylene, is a common commercial dry cleaning solvent. All of the VOCs detected were found at concentrations below existing OSHA PELs. VOCs, like formaldehyde, have no specific regulatory criteria as air contaminants in the non-industrial workplace. Tentative guidelines for acceptable exposures to solvent-like VOCs have been proposed by Mølhav.<sup>37</sup> Total VOC concentrations of <0.16 milligrams per cubic meter (mg/m<sup>3</sup>) is suggested as an amount for which irritation is not expected; 3.0 mg/m<sup>3</sup> is proposed as a range in which irritation and discomfort are possible if other chemical exposures with additive effect present. The range of discomfort (irritation and headache) proposed by Mølhav is 3-25 mg/m<sup>3</sup> with irritation and discomfort probable outcomes; headache is possible if other additive effect exposures interact. >25 mg/m<sup>3</sup> is listed as a toxic concentration. Average levels of total VOCs found in the SSA District Office 0.45mg/m<sup>3</sup>. Outside (ambient) air levels of total VOCs were 0 mg/m<sup>3</sup>. The U.S. Ambient Air Quality Standards (AAQS) for hydrocarbons is 0.16 mg/m<sup>3</sup> averaged over 1 hour.<sup>38</sup> Perchloroethylene was present at 0.30 mg/m<sup>3</sup> and 0.18 mg/m<sup>3</sup> in indoor and outdoor air samples, respectively (Figure 3).

Concentrations of perchloroethylene in indoor air were found consistently related to sampling location. Airborne concentration of perchloroethylene in HVAC zones served by the new three ton unit, RT-12 and RT-13 were roughly double those areas within space served by RT-14, RT-15 and RT-17. This is likely due to physical location; RTs-12 and 13 are located closer to the dr

cleaners roof top exhaust. Figure 4 shows rooftop HVAC layout concentrations of perchloroethylene in relation to HVAC zone. recognizes perchloroethylene as a potential occupational carcinogen and recommends that occupational workplace exposures be kept LFL.<sup>33</sup>

F. QUESTIONNAIRE RESULTS

Thirty-one questionnaires were received in response to the distribution to thirty-five full-time staff. Twenty, (71%) of respondents, had spent three or more years in the building. Eighteen (58%) reported spending an average of forty hours a week in the building. Overall satisfaction with workplace cleanliness and lighting was reported; twenty-two respondents (71%) reported their impression of the workspace to be very clean or reasonably clean, and twenty-four respondents (77%) indicated that light was acceptable for working tasks. Workstation comfort was considered acceptable, with twenty-five (81%) and twenty-three (74%) reporting a reasonably or very comfortable desk, and chairs respectively.

Of the thirty-one respondents, the most common health complaints were dry skin and dry, itching or irritated eyes. Both categories of symptoms were reported by fourteen individuals (42%). Headaches were reported by ten employees (32%), 72% indicated that this symptom improved when they were away from work. Sneezing was reported by eight individuals (26%). Eleven employees (37%) indicated that they experienced a dry throat several days a week or almost every day; however, an equal number reported not experiencing this symptom the last four weeks. Fifty percent of those experiencing dry throat reported disappearance of this symptom upon leaving work. Ten individuals (33%) reported being medically diagnosed as having an allergy to dust, 8 (28%) reported a medically diagnosed allergy to mold.

Thermal comfort complaints (temperature too hot) were reported occurring several days a week to almost every day in twenty-one (75%) of the respondents. Twenty respondents (69%) reported the building was too dry every, or almost every day.

## **VII. CONCLUSIONS**

Results of environmental monitoring and air sampling at the SSA District Office located in the Citadel Shopette in Colorado Springs, Colorado indicate a likely cause of health complaints is the entrainment of outdoor air contaminants, specifically exhausted from an adjacent dry cleaning operation. Perchloroethylene, a common dry cleaning solvent, was the most predominant air contaminant measured in both indoor, and outdoor air samples. Formaldehyde, an air contaminant often found in office areas, was measured above the MDC for the method used in only one of six indoor air samples at 0.04 mg/m<sup>3</sup>. Formaldehyde measured in outdoor air at levels above the MDC for the method used. Relative humidity, measured at levels lower than a thermal comfort index recognized by ASHRAE, combined with poor air circulation were factors likely to be related to occupant thermal comfort complaints.

## **VIII. RECOMMENDATIONS**

The following recommendations were offered to provide acceptable air quality in the space.

1. Roof-mounted HVAC exhausts serving the dry cleaning establishment should be evaluated and reconfigured to minimize reentrainment of exhaust effluent into outdoor air serving the SSA office space. The addition of a stack may be necessary to accomplish this. Properly designed stacks disperse exhausted air away from building air intakes and into the ambient environment, allowing dilution to take place. Stacks which are insufficient in height or located in close proximity to air handling units increase the possibility of reentrainment of stack gasses. An engineering firm familiar with stack design and HVAC systems should be consulted to evaluate the dry cleaning facility rooftop exhaust units at the Citadel Shopette. A practice generally accepted among designers of industrial stacks is to engineer stack height in relation to building height.<sup>39</sup> For buildings 1-3 stories, a simple rule for stack height is to use 0.5 x the building height. A building 10 feet high would require a 5 foot stack. This recommendation pertains more specifically toward the building owner (The Olive Company). Correcting the situation is in the best interests of all building occupants at the Citadel Shopette.
2. Air balance should be checked on the SSA HVAC system. A qualified HVAC test and balance firm should be contacted to evaluate, test, and balance the entire system. A properly balanced system should result in an even distribution of supply air in the occupied space and may alleviate thermal comfort problems. An evaluation should be made to determine the amount of outside air delivered to the

space. The system should be adjusted to deliver a minimum of 15 cfm per person of outside air during periods of normal occupancy as specified in the 1989 ASHRAE standard.

3. The SSA space should be under positive atmospheric pressure relative to the outdoor environment and the adjacent business. Each SSA roof top package unit should provide an outside inflow volume which is at least 10% greater than the exhaust air volume from the area served.
4. Doors opening to the service hallway at the back of the dry cleaning establishment should be kept shut to prevent solvent vapors from migrating into the hallway and entering the SSA space. This is particularly important because the SSA space was found to be under negative pressure, and the hallway could be acting as a transport path for air contaminants migrating through this known source of perchloroethylene.
5. The Carrier three-ton unit should be modified to bring in outside air in accordance with the current ASHRAE recommendation. One method to accomplish this would be the addition of an economizer. A ventilation engineer should be consulted in regard to this, particularly considering that unless the problem with the stack is corrected, entrainment of outside air contaminants is a continuing possibility.
6. Office cleaning (dusting and vacuuming) should be conducted during normal working hours when office staff have vacated the building. The results of the questionnaire indicate that 33% of office personnel report a medically diagnosed allergy to dust. Vacuuming with traditional (low efficiency) vacuum cleaners can actually increase levels of airborne dust, provoking upper respiratory symptoms or allergic asthma in sensitized individuals.

#### **IX. REFERENCES**

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