

Code P, Office of Public Affairs

Office Work Instruction

Perform News Gathering, Encapsulation and Distribution

Original Approved by:

Glenn Mahone Acting Associate Administrator

Date

DOCUMENT HISTORY LOG

<u>Status</u> (Baseline/ <u>Revision/</u> <u>Canceled)</u>	Document Revision	Effective Date	Description
Baseline		1/10/00	
Revision	A	4/14/00	Update References, repair flowchart to replace dropped decision box and rearrange Section 7 to match order of quality records in flowchart
Revision	В	8/18/00	Revise References, flowchart and quality record table in Section 7.0 to reflect findings of systemic analysis following scope expansion audit.
Revision	С	12/11/01	Revised flowchart and procedures to reflect streamlined newsroom process.

1.0 Purpose

The purpose of this OWI is to document the process employed to coordinate the timecritical flow of national-level news releases with accompanying video, photos or Internet offerings, where applicable.

2.0 Scope and Applicability

- **2.1** This OWI covers all information material reviewed in Code PM by newsroom staff. Some of this information requires program office review and review by the Associate Administrator for Public Affairs before release.
- 2.2 The Division Director, Media Services Division, Office of Public Affairs is responsible for maintaining this document. The controlled version of this OWI is available on the NASA Internet via the HQ ISO 9000 Document Library at http://hqiso9000.hq.nasa.gov. Any printed version of this OWI is uncontrolled (reference: HCP 1400.1, Document and Data Control.)

3.0 Definitions

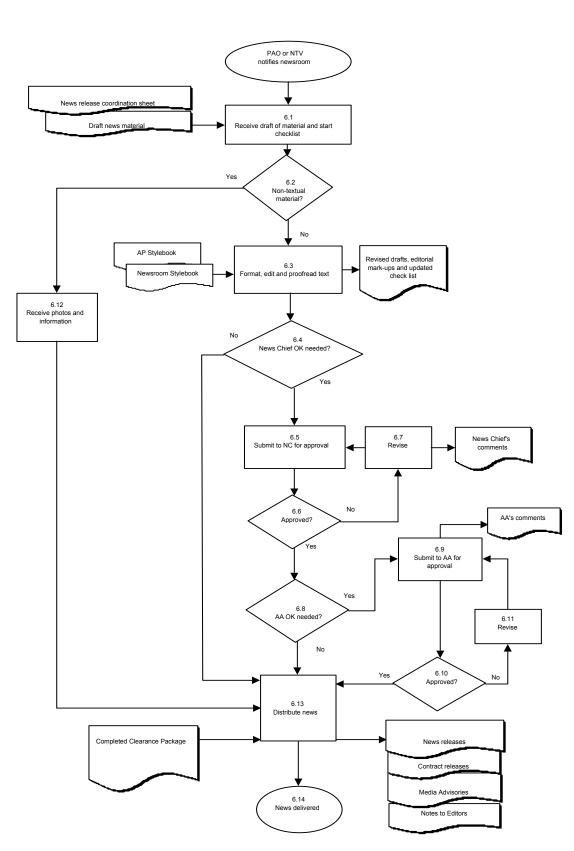
3.1	AA	Associate Administrator
3.2	Center	NASA Center responsible for initiating news releases
3.3	DD	Director, Media Services
3.4	HQ	NASA Headquarters
3.5	NC	News Chief
3.6	NP	News Personnel: Refers to NASA Headquarters News Chief, Deputy News Chief, Acting News Chief, Public Affairs Officer or Public Information Specialist
3.7	NR	News Releases
3.8	NTV	NASA Television
3.9	OPA	Office of Public Affairs
3.10	PAO	Public Affairs Officer, usually co-located with their affiliate program office
3.11	PM	Media Services Division, including the Newsroom
3.12	PSA	Program Support Assistant
3.13	VF	Video File

4.0 References

4.1 National Aeronautics and Space Act of 1958, as amended
4.2 NPD 1000.1 NASA Strategic Plan
4.3 NPG 1000.3 The NASA Organization
4.4 Associated Press Stylebook
4.5 NASA Public Affairs Stylebook

5.0

Flowchart



6.0 Procedure

<u>Step</u>	Actionee	Action		
6.1	News personnel. In most instances, duties listed assigned to "news personnel" will be assigned to a Public Affairs Officer or Public Information Specialist within Code PM. In some instances, when news is especially sensitive or PM is temporarily short- handed, "news personnel" duties may be handled by the News Chief, Deputy News Chief and/or the Acting News Chief.	Receive draft of material and start filling out news release coordination sheet. Material is normally sent to the newsroom via e-mail, usually from a co-located Public Affairs Officer. News personnel save the original version on the Code P server, and that becomes the version that will be edited.		
6.2	News personnel	<i>Non-textual material?</i> This information should be available from the person who sent the material to the newsroom. If yes, proceed to step 6.12.		
6.3	News personnel	<i>Format, edit and proofread text.</i> Using the Associated Press Stylebook and the NASA Public Affairs Stylebook and Policy Manual, edit the news release for clarity and conciseness. Retain hard copy of each edited version for version control and inclusion in final "clearance package." Update coordination sheet.		
6.4	News personnel	<i>News Chief OK needed?</i> If no, proceed to step 6.13. For other material proceed to step 6.5.		
6.5	News personnel	Submit material to News Chief for approval.		
6.6	News Chief	<i>Approved?</i> If no, go to step 6.7. If yes, News Chief initials coordination sheet and returns package to NP for step 6.8.		
6.7	News personnel	<i>Revise.</i> Use comments from the News Chief. Retain News Chief's written comments for version control and inclusion in final "clearance package."		
6.8	News personnel	AA OK needed? For Media Advisories that involve the NASA Administrator's activities, News Releases, Contract Releases and Notes to Editors, the AA's approval is required; proceed to step 6.9. If no, proceed to step 6.13.		
6.9	News personnel	Submit material to AA for approval.		
6.10	Associate Administrator	<i>Approved?</i> If no, go to step 6.11. If yes, AA initials coordination sheet and returns package to Newsroom for step 6.13.		
6.11	News personnel	<i>Revise.</i> Use comments from the AA. Retain AA's written comments for version control and inclusion in final "clearance package."		
6.12	News personnel	<i>Receive photos and information.</i> Still image material (photo numbers, brief captions, etc.) is available from the HQ Photo Office, NASA Center newsrooms or the cognizant Public Affairs Officer.		
6.13	Newsroom PSA or News personnel	Distribute news. Depending on the type of material, it may		

<u>Step</u>	Actionee	Action
		be faxed, e-mailed or posted to the NASA Web server. Retain final approved copy and "clearance package" for version control. Primary actionee is PSA; in his/her absence, NP may distribute news.
6.14		News delivered.

7.0 Quality Records

Record ID	<u>Owner</u>	Location	Record Media	<u>NPG 1441.1</u>	Retention/Disposition
				Schedule and Item Number	
"Clearance package" includes: Coordination sheet,	News Chief	Newsroom	Hardcopy	Schedule 1, Item 25.	Delete or destroy when work is completed or no longer needed for operating purposes
revised drafts and editorial markups					Grand Grand
News Release	News Chief	Newsroom	Hardcopy	Schedule 1, Item 54, A.	Permanent. Retire textual records to Federal Records Center when 5 years old. Transfer to National Archives and Records Administration in 5-year blocks, when 20 years old.
Contract Release	News Chief	Newsroom	Hardcopy	Schedule 1, Item 54, A.	Permanent. Retire textual records to Federal Records Center when 5 years old. Transfer to National Archives and Records Administration in 5-year blocks, when 20 years old.
Media Advisory	News Chief	Newsroom	Hardcopy	Schedule 1, Item 54, A.	Permanent. Retire textual records to Federal Records Center when 5 years old. Transfer to National Archives and Records Administration in 5-year blocks, when 20 years old.
Note to Editors	News Chief	Newsroom	Hardcopy	Schedule 1, Item 54, A.	Permanent. Retire textual records to Federal Records Center when 5 years old. Transfer to National Archives and Records Administration in 5-year blocks, when 20 years old.