Retail Competition: To Be or Not To Be



Ken Malloy Center for the Advancement of Energy Markets

Overview

Introduce CAEM Energy Restructuring 2001: Should we continue to restructure? Yes, But we have screwed it up royally Where do we go from here?

Center for the Advancement of Energy Markets

Discovering consumer, business, and environmental advantage in energy markets transformed by technology and competition

Center for the Advancement of Energy Markets

CAEM

- > Three Years Ago
- Retail was destined for failure
- Something Missing
- Think Tank on Energy Restructuring

Character

- Independent
- Market-Oriented
- Non-Profit-501(c)(3)
- Change Agency, Think Tank
- Not a lobbying group, trade association, or consulting firm

Mission

- Define
- Discuss
- Build Consensus
- > Advance

Canadian Affiliate

October 2001



Board of Directors

> AES

- Automated Energy
- Dynegy
- Deloitte & Touche
- Exelon
- Green Mountain
- Haddington Ventures
- KeySpan
- Madison Gas & Electric
- Navigant
- New Power
- Primen
- Williams

- Larry Bickle, CEO
- Cody Graves, CEO
- Dennis Kelly, CEO
- Gene Lockhart, CEO
- Ernie Moniz, MIT
- Bob Rowe, ex Pres. NARUC
- Joel Singer, CEO
- Branko Terzic

Contribution to Intellectual Capital

Retail Energy Deregulation Index (RED Index)
DISCO of the Future
Lessons Learned from Natural Gas Restructuring
Distributed Energy Task Force
Grid Enhancement Project
Canadian Energy Restructuring Forum
Pricing and Cost Allocation Task Force

Restructure What: Competitive Network Policy

Traditional

- Command-and-Control
- Monopoly Utilities
- Bundled Services
- Cost-Plus Pricing
- Silo-Based Products
- Fragmented
- Parochial
- State Focused

Emerging

- Market Based
- Customer Choice
- Unbundling/Access
- > Performance Based
- Convergence
- Consolidated
- Regional/Global
- Federal Focused

Been There, Done That Case Study-Federal Gas Access

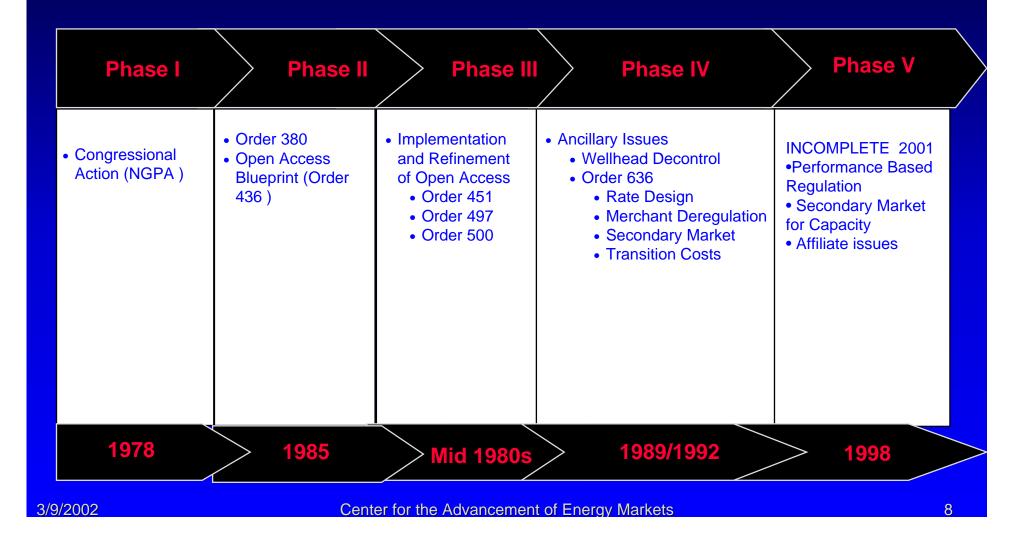
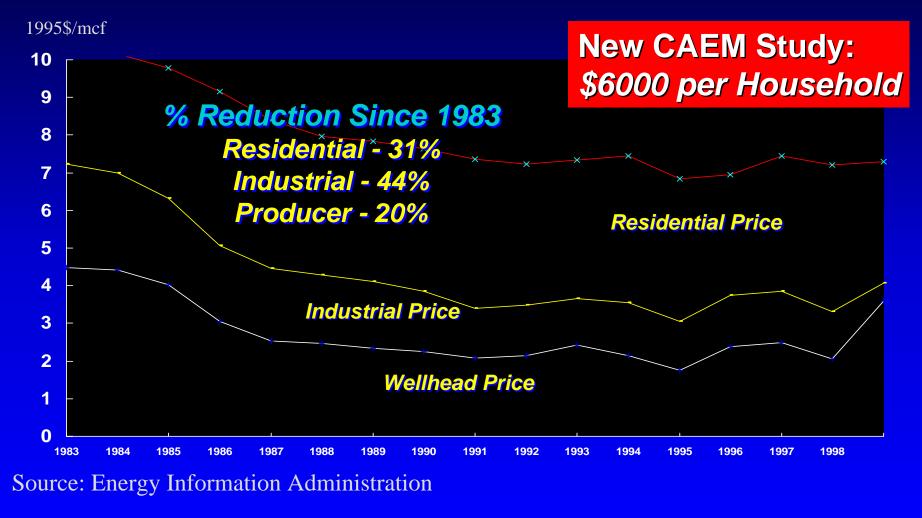


Illustration of Access Path:

Increase in 3rd Party Access on Natural Gas Pipelines



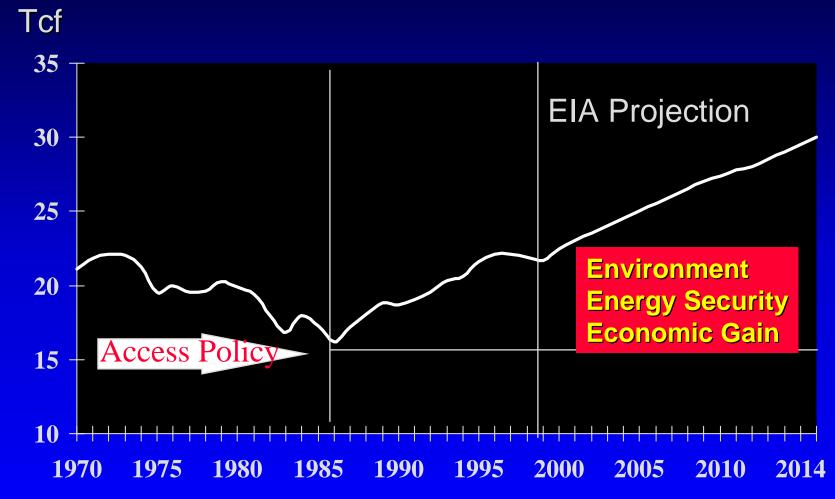
Natural Gas Prices Gas Competition Benefited Residentials



3/9/2002

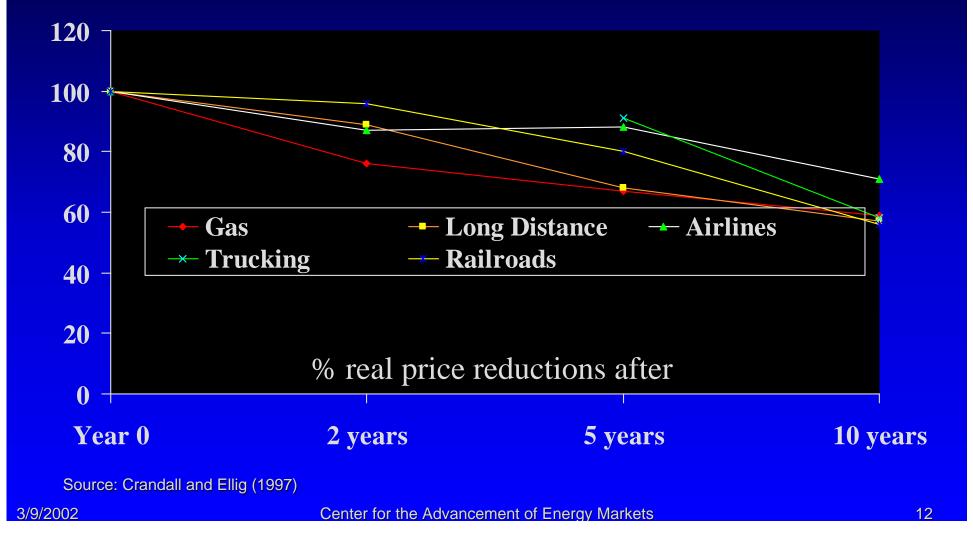
Natural Gas Consumption

Natural Gas was disfavored fuel in 1970s energy policy



Source: Energy Information Administration

Industry Deregulation and Price



2001: Despair and Disarray *Energy Restructuring is a Disaster*

- 7 UFO Abductees better organized
 7 Congressman Joe Barton

 California is the poster child for energy restructuring.

 7 California, Enron, and prices have made issue of competition in energy front page news
 7 No Coherent Model so a thousand flowers bloom
 7 Raises significant question of whether
- competitive model will work for mass customers and whether adequate supplies will be developed

Why are we having problems? Retail Access will be more complex

FEDERAL
One Customer Class
Less Political
One Energy Form
Contect Issues
FERC
Sish Companies
FERC Funded
Control
15 year transition

STATE • Multiple Classes More Political **Multitasking Reform** Multidimensional > 64 PST's 250 to 4000 corps States Underfunded **Coordination** • Even longer transition

How do we measure progress?

Indices—Simplify Complex Situations

- > Thermometer of $1\overline{04}$
- DOW over 11,000 or Price to Earnings Ration of 25
- ► CPI at 3.5%
- Federal Reserve Price Cuts of .5%
- Hurricane Mitch was a Category 5 on Saffir-Simpson Hurricane Intensity Scale.

RED=Retail Energy Deregulation

- > 22 Key Issues that Determine the Quality of Access
- Scale from 0 to 100—Negative Numbers Possible
- Survey of State Commissions
- ➤ Updated 2x a year
- Comprehensive New Methodology
 - Coverage extended to Canada and Australia and to Gas this year

Introduce Nat Treadway, Project Director of the RED Index

22 Key Attributes in 5 Clusters

A. Framework Cluster

 plan, eligible customers, switching customers, competitive safeguards, standardization, billing competition, metering competition

B. Generation Cluster

market structure, wholesale market, stranded cost standard, stranded cost implementation

C. Consumer Cluster

 information, education, default provider

D. Distribution Cluster

 price risk, default rates, performance based regulation, network pricing, and distributed resources

E. Commission Cluster

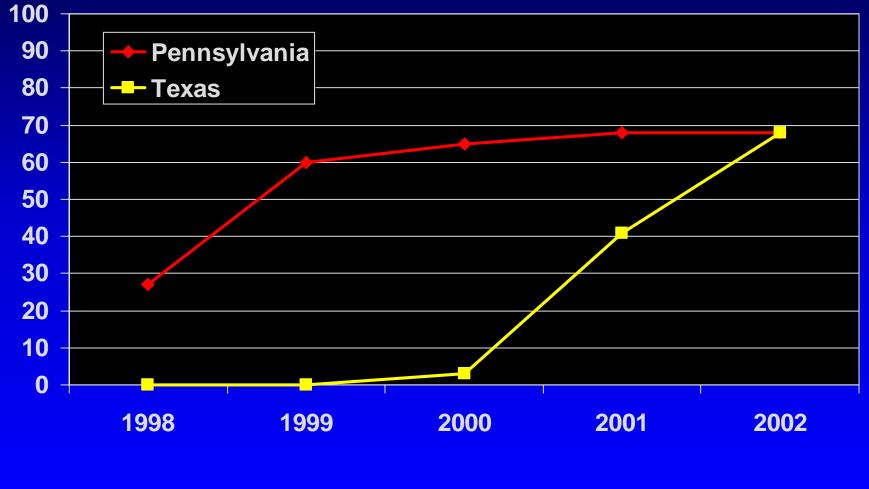
 regulatory convergence, reengineering, budget

Texas tied for first

Even before debacle, California barely in top 20

Province, State or Territory	2002 Score	2002 Rank
Texas	68	1
Pennsylvania	68	2
Maine	65	3
New York	56	4
Maryland	50	5
DC	49	6
New Jersey	49	7
Victoria, Australia	45	8
Alberta, Canada	45	8
Michigan	45	8
California	5	28

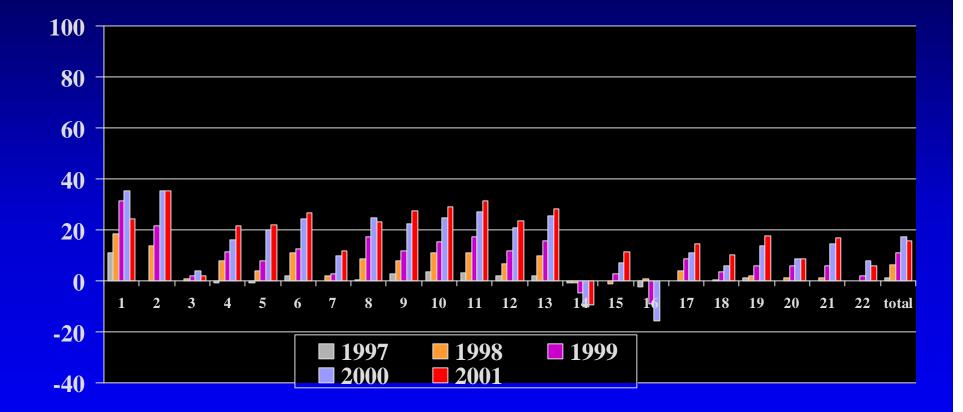
Texas vs. Pennsylvania Path



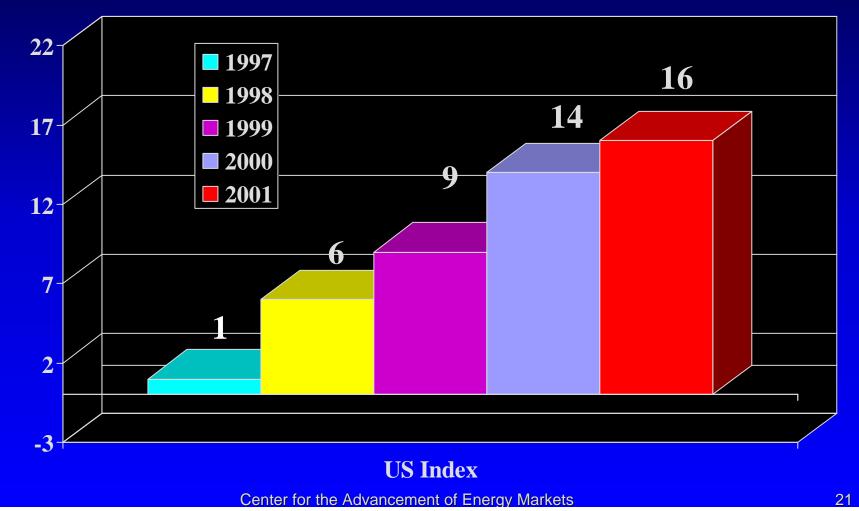
Texas: We're Number 1!

Attribute	2002 Characterizatio	on Highest Possible Score	2002 Scor
1. Plan	Detail	5	5
2. % Eligible	70%	5	5
3. % Load Switched	2%	5	.5
4. Safeguards	Corporate	10	7
5. UBP	Consensus	10	10
6. Billing	Consolidated	3	3
7. Metering	Delayed	2	1
8. Generation	Incentives	10	7
9. Wholesale	Bilateral	5	5
10. SC Calculation	Not an Issue	3	3
13. Consumer Ed			
14. Default Service	it is a pretty s		4.5
13. Consumer Ed Site 14. Default Service 15. Price Risk	Experiment Fixed		
14. Default Service15. Price Risk16. Rates	Experiment Fixed Rationalization	15 4 4 4	4.5
14. Default Service15. Price Risk16. Rates17. PBR	Experiment Fixed Rationalization No Action	15 4 4 2	4.5 2
14. Default Service15. Price Risk16. Rates	Experiment Fixed Rationalization	15 4 4 2 2 2	4.5 2 2 0 0
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Progress on Accomplishing Attributes



US National Red Index Score



Success of RED Index

PA Governor used it in State of State Address **NY PSC and Texas issued Press Releases** ✓ Vermont DPS uses it as strawman Alabama Attorney General World Bank: "most sophisticated scorecard for measuring power sector reform." **¬** Full Page in USA Today

Provided free to 1600 public sector organizations

Homework Assignment

Xenergy's Retail Energy Markets Report and Retail Energy Foresight won the RED Letters Award Last Year

- FTC Report for Congressman Tauzin on Retail Competition will win this year's RED Letter Award
- Skipping Stone's Report on the Texas Market

Action: Process

> Movement is in disarray

- Who is the acknowledged leader who inspires and challenges?
- Where is the battle plan for winning this war?
- Where can we go to meet fellow travelers to gain comfort from the wearying battle?
- Where do I go for training in the new paradigm?
- Where is an organization of the broad and diverse elements of the movement ?
- Einstein's Definition of Insanity
 - Doing the same thing over and over expecting a different result.

Action: Strategy

- Einstein writes to Roosevelt in 1939: Germans building an atomic bomb
- Six years later US ends World War II by dropping Little Boy and Fat Man on Japan.
- Manhattan Project represented "the greatest single achievement of organized human effort in history."
- Vision, courage, leadership, and commitment in the face of gargantuan obstacles.
- Where is anything approaching that in the energy restructuring movement.



Action: Organization and Intellectual Capital

Organization and leadership is not evident in the industry today

- We recently established the Friends of Restructuring and the Leadership Council on Energy Competition to begin to meet this challenge
- Intellectual Capital—unbiased understanding of problems and solutions—is in short supply
 - We recently established the *IDEAS Foundation* to begin to meet this need
 - Integrated Development of Essential Assets and Services