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1 UNITED STATES OF AMERICA

2 NUCLEAR REGULATORY COMMISSION

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4 ADVISORY COMMITTEE ON REACTOR SAFEGUARDS (ACRS)

5 SUB-COMMITTEE ON RELIABILITY AND PROBABILISTIC RISK

6 ASSESSMENT

7 + + + + +

8 FRIDAY,

9 FEBRUARY 22, 2008

10 + + + + +

11 The meeting was convened in Room T-2B3 of
12 Two White Flint North, 11545 Rockville Pike,
13 Rockville, Maryland, at 8:30 a.m., Dr. George
14 Apostolakis, Chairman, presiding.

15 MEMBERS PRESENT:

16 GEORGE E. APOSTOLAKIS Chairman

17 JOHN W. STETKAR ACRS Member

18 SAID ABDEL-KHALIK ACRS Member

19
20 NRC STAFF PRESENT:

21 ERASMIA LOIS

22 GARETH PARRY

23 JOHN MONNINGER

24 NATHAN SIU

25 HOSSEIN NOURBAKHS

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1 ALSO PRESENT:

2 JOHN FORESTER

3 VINH H. DANG

4 SALVATORE MASSAIU

5 DENNIS BLEY

6 PER OLVIND BRAARUD

7 JEFF JULIUS (via telephone)

8 SUSAN COOPER (via telephone)

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P-R-O-C-E-E-D-I-N-G-S

8:31 a.m.

OPENING REMARKS AND OBJECTIVES

CHAIR APOSTOLAKIS: The meeting will now come to order. This is a meeting of the Advisory Committee on Reactor Safeguards, Subcommittee on Reliability and Risk Assessment. I am George Apostolakis, Chairman of the Subcommittee. The Subcommittee members in attendance are Said Abdel-Khalik and John Stetkar.

The purpose of this meeting is to discuss the draft report, International HRA Empirical Study, Description of Overall Approach and First Pilot Results From Comparing HRA Methods To Simulator Data.

The Subcommittee will hear presentations by and hold discussions with representatives of the NRC staff, Sandia National Laboratories, the Paul Scherrer Institute and the Electric Power Research Institute. The Subcommittee will gather information, analyze relevant issues and facts and formulate proposed positions and actions as appropriate for deliberation by the full committee.

Hossein Nourbakhsh is the Designated Federal Official for this meeting.

The rules for participation in today's

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1 meeting have been announced as part of the notice of
2 this meeting previously published in the *Federal*
3 *Register* in February 2008. A transcript of the
4 meeting is being kept and will be made available as
5 stated in the *Federal Register* notice. It is
6 requested that speakers first identify themselves and
7 speak with sufficient clarity and volume so that they
8 can be readily heard.

9 We have not received any requests from
10 members of the public to make oral statements or
11 written comments.

12 This Subcommittee and, of course, ACRS
13 itself has been very much interested in human
14 reliability models. We wrote a letter, I believe,
15 last year where we recommended that the staff start
16 working with various stakeholders to develop one
17 method or a suite of methods or models appropriate for
18 various problems and the Commission issued an SRM
19 asking the staff to, in fact, start working on this
20 and to also work with and the staff proposed this
21 empirical study would be the first major step towards
22 this ultimate goal of creating a suite of models for
23 use.

24 So this is -- We have heard about the
25 planning of this exercise of this study and today we

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1 will be presented with some results. Things started
2 happening and we're very pleased also to have visitors
3 from other institutions from Europe. So without
4 further ado, we will turn it over to the staff.

5 MR. MONNINGER: Good morning, Professor
6 Apostolakis, fellow ACRS members. My name is John
7 Monninger. I'm the Deputy Director for the Division
8 of Risk Analysis in NRC's Office of Nuclear Regulatory
9 Research.

10 First off, I would like to thank you very
11 much for the opportunity to brief you today and to
12 solicit comments from the ACRS on this ongoing
13 project. As you mentioned, this is a very important
14 project for the staff. There has been considerable
15 interest from the ACRS and considerable interest from
16 the Commission.

17 One thing I would like to highlight would
18 be as you did mention the notion of involvement with
19 stakeholders. In that regard, this project goes a
20 long way to doing that. Though the NRC is intimately
21 involved in this project, its success is dependent
22 upon multiple international parties including Halden,
23 the Paul Scherrer Institute and various other
24 countries. In addition to that, EPRI is involved in
25 this project and several U.S. utilities.

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1 In terms of the NRC's involvement, we are
2 directly supporting staff, our staff, and Sandia Labs
3 and there is also some efforts at Idaho National Lab.

4 But in terms of leveraging resources I think this
5 project is an excellent example. I mean there are
6 individuals across the world that are being supported
7 and funded by their own organizations to contribute to
8 this project and we are very much appreciative of the
9 opportunity to participate with them. We do not
10 believe that we would be able undertake a project like
11 this without their support and very active
12 involvement.

13 So with that said, I would turn it back
14 over to Erasmia and John and Gareth and we do really
15 look forward to your comments and insights.

16 In the back of my mind, as you're aware,
17 every year the NRC Office of Research has to, Erasmia
18 doesn't know this yet, but the NRC Office of Research
19 has to propose topics to the ACRS for a quality
20 review. You know, ultimately I think this project has
21 the potential to make that list. We haven't made any
22 determination yet as to what it will be in a couple of
23 years. It could be potentially two years down the
24 road or so when it wraps up, but I think this may be
25 on our list and so therefore it is very important for

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1 us to inform you and to keep you on board with our
2 approach and for us to address your comments.

3 MS. LOIS: I just want to know that, Jeff
4 Julius from Sciencetech, representing EPRI may be on the
5 phone and he is going to be the next speaker after me
6 remotely. Is he? Jeff?

7 CHAIR APOSTOLAKIS: May be or he is?

8 MS. LOIS: He should be. He should be
9 connected.

10 CHAIR APOSTOLAKIS: Where is the phone?

11 MS. LOIS: Have you -- Is the bridge here?

12 CHAIR APOSTOLAKIS: So it's 5:30 a.m. for
13 the poor guy?

14 MS. LOIS: Yes.

15 (Laughter.)

16 (Off the record comments.)

17 CHAIR APOSTOLAKIS: I think we can start
18 the presentation.

19 MS. LOIS: Okay.

20 CHAIR APOSTOLAKIS: He knows what you're
21 talking about, doesn't he?

22 MS. LOIS: Jeff does.

23 CHAIR APOSTOLAKIS: Okay.

24 MS. LOIS: But he is coming after me and
25 the purpose of my --

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1 CHAIR APOSTOLAKIS: Excuse me. Yes. I'd
2 like to note that ACRS member Dennis Bley is --

3 (Telephone conference connection.)

4 MS. LOIS: Hi Susan.

5 MS. COOPER: Hi Erasmia.

6 MS. LOIS: We are here. So Susan Cooper
7 is one person who is connected.

8 CHAIR APOSTOLAKIS: Are we on the record
9 now? We are.

10 MR. JULIUS: Good morning.

11 MS. LOIS: Good morning.

12 CHAIR APOSTOLAKIS: Anybody else?

13 MR. JULIUS: Jeff Julius.

14 MS. LOIS: Okay Jeff.

15 CHAIR APOSTOLAKIS: Okay. Before we
16 start, I would like to note that Dr. Dennis Bley, an
17 ACRS member is present, but today he will not act as a
18 member of the Committee. He has worked on parts of
19 this project. So he's here actually working with the
20 project, not as a member of the Committee. So Dr.
21 Lois.

22 I. OVERVIEW/MOTIVATION OF STUDY

23 MS. LOIS: Okay. Well, thank you very
24 much. I just want to note that this study is just one
25 aspect of the Human Reliability Research Program and I

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1 recognize new Committee members here and probably on a
2 different briefing we could brief the Committee on all
3 our various aspects of the HRA program.

4 This is just one program that is research
5 program that as noted before and I also would like to
6 thank our colleagues from OECD Halden and Paul
7 Scherrer Institute that are here today to brief the
8 ACRS on our behalf on what we're doing.

9 What we're going to do today throughout
10 the day is we're going to present the work that has
11 been performed so far and we'll accomplish that by
12 providing a brief overview of the study, why we do it
13 and what we expect to get out of the study and then
14 we'll get into the methodology, the results of the
15 pilot phase and then what we learned. We'll discuss
16 what we learned from that and how actually we can take
17 advantage even of these pilot results to start
18 applying in improving human reliability. And the main
19 purpose of this briefing is to obtain feedback from
20 the Committee for the continuation of the study.

21 CHAIR APOSTOLAKIS: I think it would be
22 nice to hear at some point how this particular effort
23 fits into the bigger question that the Commission has
24 raised and the Committee. I mean, are we going to
25 have a model or a suite of models at some point so

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1 everybody knows what they do and they agree. So we
2 can close the issue of human reliability and, if so,
3 when?

4 MS. LOIS: If you recall about a year ago
5 when I --

6 CHAIR APOSTOLAKIS: You don't have to
7 answer it now. All I'm saying is at some appropriate
8 point I would like that to be addressed.

9 MS. LOIS: And what I'm trying to say here
10 is that this is just one possible study. Also we have
11 activities, collaborative activities, with EPRI to
12 address the bigger question of the importance of HRA
13 on decision making and actually we don't have results
14 yet of that work.

15 So there are many kind of efforts that
16 we're trying to address the question. This is just --
17 I think at the end of today's presentation we'll have
18 some important initial results but not the answer.
19 What we tried --

20 CHAIR APOSTOLAKIS: Would you -- I mean,
21 do you think it would be appropriate at some point for
22 the subcommittee to be briefed on all these
23 activities? You are doing what with EPRI and others?
24 Would it be the next two or three months appropriate
25 for you to come back here and tell us because

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1 ultimately we have to work towards the request or the
2 direction of the Commission in the SRM. So we have to
3 be able to say they are doing this piece and that
4 piece and this other piece and they are all coming
5 together in March 2010 and we're going to solve the
6 issue. So that high level thinking I think is
7 important for us not to forget. Okay.

8 MS. LOIS: I think it is and we should do
9 that at a different time.

10 CHAIR APOSTOLAKIS: Okay.

11 MS. LOIS: Because right now we're really
12 pressed to present with what we've done.

13 So what we tried to do through this
14 specific study to examine the capability of the
15 methods, to predict crew performance in simulators and
16 through that, identify to examine whether or not the
17 methods are identifying drivers of successes or
18 failures and actually how close they come to estimate
19 human error probabilities.

20 We believe that the outcomes of these
21 studies will help us to characterize the strengths and
22 weaknesses of the methods, provided technical basis
23 for improving the methods and that it could be that we
24 abandon some of the existing methods and we converge
25 in fewer ones. But this study and some other

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1 activities we have in the HRA program will provide the
2 technical basis to make the decision as to which
3 methods are best or how we can create a method or
4 improve that will help us address regulatory
5 applications without having a whole host of different
6 methods, if necessary.

7 CHAIR APOSTOLAKIS: The identifying
8 weaknesses of methods, it seems to me you're going to
9 have a big problem there. Who is going to decide
10 that? The group? All of you? But you have conflicts
11 of interest. Some of these methods are yours. Are
12 you going to write down ATHEANA has the following
13 weaknesses or is EPRI going to say, "Gee, the
14 calculator is really not a good thing to do."

15 I think there is a real problem there.
16 When it comes to weaknesses, I don't know how you're
17 going to handle that. I just don't see how a group
18 that has a conflict.

19 MR. FORESTER: We are certainly working
20 together as a team. But on the other hand, for
21 example, Jeff Julius reviewed the ATHEANA methodology,
22 the results of that analysis.

23 CHAIR APOSTOLAKIS: Yes, but you will have
24 to agree if he comes up with any negative comments, I
25 mean, before anything shows up in the report. In

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1 other words, what I'm saying is that you should be
2 very sensitive to this fact because you may end up
3 with a report like so many we have seen that says,
4 "And this method does this and this other method does
5 that. Thank you very much. Let's love each other."

6 Well, you know this is too big for that.
7 We're spending a lot of money here. So I don't know
8 who is going to be that ultimate judge.

9 MR. PARRY: I think there's maybe a
10 different way of looking at it though and that is that
11 to not necessarily say this method is right, this
12 method is wrong, but that is this method good enough
13 to support certain applications and that's certainly
14 the perspective that I think that NRR would have on
15 this.

16 CHAIR APOSTOLAKIS: But I have seen
17 already that in the report that you already have here.
18 You're concluding with some very nice words that
19 everyone is considering the performance-shaping
20 factors and there may be some differences and then you
21 come out and say what's important and this and this
22 and that. But you are very careful to say that
23 everybody is doing a fine job.

24 MS. LOIS: You're thinking about the
25 existing --

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1 CHAIR APOSTOLAKIS: Yes. So before this
2 gets out of hand, I think you really have to think
3 about it. I think it's a problem. I'm not saying
4 that you are doing anything wrong. But it's a problem
5 if you have three or four groups each representing
6 their own method. Right? And then you have to decide
7 that method B has a problem. How on earth are you
8 going to be allowed to say that? I don't know how
9 you're going to do that.

10 Now you may have all kinds of noble words
11 today. But in my experience when it comes down to
12 actually writing it down, that's why this conflict of
13 interest idea was developed. So just think about it.

14 I'm not saying you should have the answer
15 today and don't tell me that we are all objective
16 scientists. I mean, yes, we are. It is a problem.
17 To me it's an inherent problem of the effort. It is
18 extremely important you guys to work together, but
19 then I don't know how you're going to write your final
20 report.

21 MS. LOIS: For me, being on the optimistic
22 side all the time, I see that the various stakeholders
23 in the study to be really willing to recognize the
24 potential weaknesses of the method and also with
25 respect to the NRC and industry stakeholders I believe

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1 that there is a real interest to move forward
2 recognizing how we can improve the whole host of tools
3 and I wouldn't be surprised if we declare a victory on
4 abandoning some of the methods and converge into a few
5 methods that would be more suitable.

6 CHAIR APOSTOLAKIS: That may very well be
7 but I think there is a conflict. I don't think we can
8 resolve this issue now. I'm just telling you that be
9 aware and please don't come back with a final report
10 that praises everybody. It's going to be --
11 Especially if you send it to us for a quality review.

12 I can tell you what that letter will say right now.
13 So please don't do that.

14 MS. LOIS: We are very careful with the
15 existing draft report because this is --

16 CHAIR APOSTOLAKIS: Say it again. Sorry.

17 MS. LOIS: -- a pilot study.

18 CHAIR APOSTOLAKIS: The report that you
19 have received is on the pilot, what we've done and --

20 CHAIR APOSTOLAKIS: No, I'm not
21 criticizing this report, Erasmia. Don't misunderstand
22 me. All I'm saying is two years down the line or
23 whatever when you come up with a final report if you
24 start praising every model and say, "Yes, they
25 considered this, but a little bit here" that's not a

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1 worthwhile result.

2 So let's go on after these happy comments.

3 MS. LOIS: Okay. I think I covered the
4 motivation for this.

5 CHAIR APOSTOLAKIS: Okay. Good.

6 MS. LOIS: So on a very high level what we
7 do here is Halden is performing simulator experiments
8 using real crews responding to transients similar to
9 those models in the PRA and collects true performance
10 data and for this specific study we have two different
11 analysis, steam generator tube rupture and loss of
12 feedwater. Those studies, those runs were performed
13 in November and December of 2006. So we're using the
14 results of those experiments for the whole phase of
15 this study, not just the pilot.

16 MEMBER ABDEL-KHALIK: At some time during
17 the day, I hope somebody will explain what is so
18 unique about doing the experiments at Halden. Why
19 couldn't these experiments be performed at any plant
20 simulator with the appropriate sort of observations
21 and boundary conditions. And the second thing that
22 I'd like to see sometime during the day is how
23 possible, I understand these procedures have gone
24 through a lot of vetting, how possible errors in the
25 procedures used in these simulators may affect the

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1 results of your study.

2 MS. LOIS: We hope throughout the day some
3 of those questions will be answered and, if not, then
4 at the end of the day we can discuss it a little bit
5 more.

6 MEMBER ABDEL-KHALIK: Okay. Thank you.

7 MS. LOIS: But I don't want to --

8 CHAIR APOSTOLAKIS: Is it at this point
9 where you will address Dana's comment having Swedish
10 crews working on a Norwegian reactor using Japanese
11 procedures. So what does that mean to Americans?

12 MS. LOIS: One of the presentations --

13 CHAIR APOSTOLAKIS: You will address that?
14 Fine.

15 MR. FORESTER: A little bit.

16 MS. LOIS: And if there are remaining
17 questions, we'll --

18 CHAIR APOSTOLAKIS: Because I notice you
19 were very careful in the report not to say what the
20 ethnicity of the crews was. Keep going.

21 MS. LOIS: Okay. This study is three
22 phases. The phase one is the pilot. Beyond that you
23 have the draft report. The SGTR scenario includes two
24 variations, two types of scenarios, one easy one, one
25 more difficult and each one of those analyses has four

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1 human actions defined and therefore eight human
2 actions for the SGTR for the pilot which is analyzed
3 to human actions.

4 CHAIR APOSTOLAKIS: So again, I'm sorry
5 for interrupting so much but this is important. The
6 human failure events were identified by somebody, the
7 team, before the exercises. Right?

8 MS. LOIS: Exactly.

9 CHAIR APOSTOLAKIS: Now in --

10 MS. LOIS: No.

11 MR. FORESTER: The exercise themselves the
12 actual -- My name is John Forester. The Halden
13 reactor project was already conducting some
14 experiments on HRA/PRA type issues and more from a
15 shaping factors issues. So those scenarios were
16 already developed and, in fact, they were being --
17 they were running when we were still designing the
18 study. Since there were 14 crews available and some
19 very PRA type scenarios, a complex and a simple, we
20 wanted to capitalize on those for the pilot study. So
21 we wanted to test our methodology. So we worked with
22 something that was already there, but again there were
23 human failure events in there that we thought we could
24 use for the study.

25 And ideally, of course, we would design

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1 the scenarios ourselves and make sure everything is
2 exactly as we wanted it, but we wanted to test the
3 overall methodology. So those scenarios were already
4 developed.

5 CHAIR APOSTOLAKIS: But that was for the -

6 -

7 MS. LOIS: But that's not the question.
8 The question is --

9 CHAIR APOSTOLAKIS: That was for the crews
10 that work on the simulator.

11 MR. FORESTER: Right.

12 CHAIR APOSTOLAKIS: But then you also had
13 analysts who used various methods. Correct?

14 MR. BRAARUD: Yes, it was predefined to
15 that.

16 MEMBER STETKAR: Will Per's presentation,
17 I notice we have a presentation on the scenarios.

18 MR. BRAARUD: Right.

19 MEMBER STETKAR: Will your presentation
20 touch on the definition of the human failure events
21 which is what George is asking about, not -- Everybody
22 knows what a tube rupture scenario is. It's defining
23 the particular human failure event that is the focus
24 of this study which is the salient feature. Will your
25 presentation explain that?

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1 MR. BRAARUD: Yes. It will -- My
2 presentation will explain that and there will some
3 further presentations will also.

4 MS. LOIS: And also Dr. Vinh Dang's
5 presentation is going to.

6 MEMBER STETKAR: Because in my mind, that
7 is an absolute key to understanding and interpreting
8 this whole exercise and perhaps the usefulness of it.

9 CHAIR APOSTOLAKIS: Yes. Okay. So if you
10 guys are going to address it, that's great.

11 MS. LOIS: Okay. So in terms of status,
12 we've analyzed only to human actions and we created a
13 draft report which is a combined NUREG/IA report and
14 HWR which is an important publication.

15 CHAIR APOSTOLAKIS: It is not heavy water
16 reactor.

17 MS. LOIS: I'm sorry.

18 CHAIR APOSTOLAKIS: It doesn't mean heavy
19 water reactors. You are throwing me off every time I
20 look at it.

21 MS. LOIS: HWR stands for Halden.

22 CHAIR APOSTOLAKIS: That's Halden. Okay.
23 I see. Good.

24 MS. LOIS: Phase two it's the remaining of
25 the SGTR human actions are going to be analyzed and we

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1 believe that we're going to have those analyzed by
2 when, by September actually of 2008 and then we're
3 going to deal with the loss of feedwater human
4 actions.

5 So in terms of input from the Committee on
6 how you define the human actions, I think we will be
7 able to take that into consideration for the loss of
8 feedwater scenario.

9 CHAIR APOSTOLAKIS: This slide again
10 refers, I mean, is related to my earlier question. I
11 really want to know because I'm pretty sure the
12 Commission wants to know is 2010 the end of this or
13 just of this report. We cannot go on for ten years.
14 I mean, I think somebody will get tired after a while.

15 MS. LOIS: I believe that 2010 is a good
16 date for the completion of the study as well as part
17 of the studies that will tell us the whole picture
18 about the differences of human reliability methods and
19 how we can converge.

20 CHAIR APOSTOLAKIS: So 2010 is the time
21 when the staff will send a SECY to the Commission
22 saying, "This is the model we should be using. These
23 are the models." Wait a minute. This is really
24 important. What if the Commission gets tired of this
25 a year down the line and says no more funding? You

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1 really have to have the end --

2 MR. MONNINGER: I think there are two
3 things there. One is the schedule, what's our plan,
4 and the other is resources and funding.

5 CHAIR APOSTOLAKIS: That's what I'm
6 worried about, John.

7 MR. MONNINGER: Right. You know the first
8 one was the plan and you asked a very fair question up
9 front, "When are we going to come back to the ACRS?
10 Can we come back to the ACRS in a couple months and
11 give you our entire plan as to how this fits into the
12 broader picture?" So I think we do have to do that,
13 to come back to you and I'm not sure if we can
14 actually say 2010 until we show you the entire plan or
15 not. But that we should present that during the
16 meeting.

17 CHAIR APOSTOLAKIS: All I'm trying to do,
18 John, here is to sensitive you to the fact that this
19 is not an open-ended project and I don't want you to
20 be surprised if the Commission one day says, "We've
21 had enough of this."

22 MR. MONNINGER: Right.

23 CHAIR APOSTOLAKIS: So we have to have a
24 plan. We have to have a target date, what we're going
25 to produce, and I think that's very important for all

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1 of us.

2 MR. MONNINGER: In terms of budgeting for
3 our projects, I mean, for research this is a healthy
4 portion of our HRA budget.

5 CHAIR APOSTOLAKIS: Yes.

6 MR. MONNINGER: You know, this individual
7 project. But what we contribute is probably a very
8 small fraction of the worldwide effort to this
9 project. Regardless, we have a long-term relationship
10 with Halden in human performance and fuels and I&C.
11 So this is one of those -- It's partially funded under
12 that.

13 CHAIR APOSTOLAKIS: I never questioned the
14 fact that you leverage your resources. But I repeat.
15 It's really important for all of us to have a target
16 date, plus I've noticed that as you know the ACRS has
17 several new members and I notice that now a
18 significant number of them do appreciate seeing dates,
19 not just we're going to do this and that. I mean,
20 they are really very pleased when it says, "And this
21 will be completed in June of 2008." So I think it's
22 important for all of us to be sensitive to this, that
23 this is not open-ended, and the Commission has told us
24 many times. This is not a research funding agency.
25 This is a regulatory agency. We should never forget

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1 that.

2 Okay. Enough of this. So where are we?

3 MS. LOIS: Okay. Overall, we believe that
4 this is a very important study. This is the first
5 time ever that every HRA analyst sits down, analyzes
6 scenarios and it's described in detail how he/she came
7 up with the results and are compared with crew
8 performance data. So, in actuality, it gives us the
9 opportunity to understand how analysts are using their
10 methods. In closure, when you do a PRA, you don't
11 have to give all of the inferences of our method
12 application.

13 CHAIR APOSTOLAKIS: And we will get more
14 into the details of this.

15 MS. LOIS: Yes.

16 CHAIR APOSTOLAKIS: Okay.

17 MS. LOIS: And then it, of course, gives
18 us the opportunity to perform method-to-data and
19 method-to-method comparison.

20 CHAIR APOSTOLAKIS: Is EDF participating?
21 Are the French participating?

22 MS. LOIS: Yes.

23 CHAIR APOSTOLAKIS: They are?

24 MS. LOIS: The French are participating.

25 CHAIR APOSTOLAKIS: Who from EDF? Pierre

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1 LaBot?

2 MS. LOIS: Yes.

3 CHAIR APOSTOLAKIS: Okay.

4 MS. LOIS: So on the positive side if you
5 look at the results of the pilot, we see that the
6 methods and analysts in general are doing a good job
7 and also we note that uncomplicated scenarios are
8 those that probably cannot give us very good insights
9 as to how the methods are applied because you need
10 more challenging scenarios to push the limits of the
11 method and really provide an opportunity to understand
12 how the various methods are applied.

13 We believe that the pilot produced results
14 that can be used for improving HRA now and Gareth is
15 going to cover that at the end of the day. And we
16 believe that there are some methods that probably will
17 be left out. For example, we don't have many, many
18 teams for each one of the methods to do the
19 variability of the method obligation from team to team
20 and also as we noted before this is at Halden using
21 European crews, etc. So we believe strongly that we
22 have to replicate the study using U.S. crews and
23 Halden is willing to come and do the study here. But
24 we have to have the people to volunteer.

25 CHAIR APOSTOLAKIS: Replicate the study?

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1 MS. LOIS: Yes.

2 CHAIR APOSTOLAKIS: We'll never finish.
3 Really? You want to do that?

4 MS. LOIS: If necessary. Let me put it
5 this way. If we believe that it's necessary.

6 CHAIR APOSTOLAKIS: Okay.

7 MS. LOIS: But if you -- If what we come
8 up with at the end of the study is good enough for the
9 Committee and for us, then we'll close the books. We
10 don't have any reason to continue.

11 CHAIR APOSTOLAKIS: Yes, and again what's
12 good enough depends very much on how this fits in the
13 bigger picture of where we're going to go. Okay.

14 MS. LOIS: So with that, I will allow Jeff
15 Julius to come in and tell us his perspectives as to
16 why it's very important to participate in the study.
17 Jeff.

18 CHAIR APOSTOLAKIS: Do we have slides for
19 Jeff?

20 MS. LOIS: Yes, I have slides for Jeff.

21 CHAIR APOSTOLAKIS: Okay.

22 MR. JULIUS: Good morning. Yes, I have
23 about eight slides that just provides an introduction.
24 The first three or four, just let me know when my
25 slides are up.

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1 CHAIR APOSTOLAKIS: They are not now. Now
2 they are.

3 MR. FORESTER: They're close. There you
4 go.

5 MR. JULIUS: Okay. Good morning. So this
6 is just an overview. This goes back to your question
7 earlier about where do we stand in the big picture of
8 things. So this is establishing the big picture.

9 The presentation outline on slide two.
10 You know the Commissioner's charter. So I'm just
11 restating that for whatever, the audience. I really
12 want to talk a little bit about the progress towards
13 the goal and our current plan.

14 Slide three, part of the importance of the
15 charter is that the importance of HRA is a PRA. I
16 mean, why are we doing this. It's to understand HRA's
17 insights regarding the human error probability and the
18 factors and then which of those factors can I use. Is
19 it a part decision making or is there something I can
20 promote or mitigate in order to manage risk?

21 The next slide four, the Commissioners'
22 staff requirements memorandum, this is restating this.
23 Work with the staff and external stakeholders to
24 evaluate the different human reliability models in
25 effort to propose either a single model for the agency

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1 to use or guidance on which model should be used in
2 specific circumstances.

3 CHAIR APOSTOLAKIS: This is what I had in
4 mind.

5 MR. JULIUS: So that's the overall prime
6 directive, if you will.

7 On slide five, it's the progress towards
8 the goal. So, prior to 2007, the NRC research
9 scientists worked on NUREGs and good practices and the
10 evaluation of method and the HRA database. And then
11 this last year there were two major efforts.

12 One was the Halden benchmarking first
13 phase which you'll be hearing the discussion on in
14 subsequent presentations. But this first phase
15 focused on the development of the process to collect
16 and compare the empirical data. So we're still --
17 We're working on tuning our process here. But also in
18 addition to Halden, EPRI and NRC worked on, started
19 on, a joint fire HRA project. So some of the elements
20 of both the prime directive and the lessons learned at
21 Halden are being factored into the joint EPRI/NRC fire
22 HRA project.

23 The next slide, Slide 6, the integration
24 plan activity, this was our proposed plan. The first
25 step was to establish a team. This was what was

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1 presented to this same committee back in, a year ago,
2 March 2007. So I just wanted to present this in order
3 to remind everybody what our initial plan was last
4 year.

5 The next slide, Slide 7, talks about
6 what's the progress as of February 2008. So the first
7 activity or the first step in the plan was executed to
8 establish a team or a working into this NRC/EPRI
9 Memorandum of Understanding. The second activity, an
10 integrated approach in common terms, it started with
11 both the Halden activities and we just recently
12 completed a workshop on coming to common terms that
13 completed yesterday at 12:00 noon. So the first two
14 activities are underway.

15 The remaining activities, you're right.
16 We're working on developing the tasks and milestones -
17 -

18 CHAIR APOSTOLAKIS: Wait a minute. You're
19 already on seven.

20 MR. JULIUS: -- to support the elements of
21 those rules of that plan.

22 CHAIR APOSTOLAKIS: Can we go back to six?

23 MR. JULIUS: Go back to six?

24 CHAIR APOSTOLAKIS: Yes. So under 3(a)
25 what was the answer?

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1 MR. JULIUS: We haven't done 3(a) yet.

2 CHAIR APOSTOLAKIS: Okay.

3 MR. JULIUS: So right now, we're writing
4 the plan of doing that. How do we figure that out?
5 Do we survey industry stakeholders as well as NRC
6 stakeholders?

7 CHAIR APOSTOLAKIS: Okay. Thank you,
8 Jeff.

9 MR. JULIUS: Okay. So that's the kind of
10 thing you're looking for in this update here in the
11 next meeting or two. Right?

12 CHAIR APOSTOLAKIS: Yes.

13 MR. JULIUS: So we're developing a plan
14 because some of that isn't as simple and then while
15 this plan is being developed, we're continuing the
16 development of the Halden benchmarking data and we're
17 starting this NRC fire HRA project and again we're
18 planning to use the lessons learned and this guidance
19 from the prime directive in terms of not developing a
20 completely new method for fire HRA, but how can we
21 adapt or use the best elements of the existing again
22 to promote a common or integrated approach.

23 So as a summary again, this is just the
24 introductory high level that the Commissioners have
25 chartered the ACRS and the NRC staff to examine HRA

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1 methods, propose a single method or guidance on which
2 method should be used in specific circumstances. A
3 project plan is being developed to answer 3 and 3(a)
4 and 3(b) and all the rest of three and four and that
5 includes looking ahead, too. Because you see in the
6 elements of four that to look ahead is to support
7 spatial and external analyses and shutdown and we're
8 using Halden then to promote the establishment of
9 common terms in this integrated approach and at the
10 same time, we're working on a fire HRA. So we have
11 many irons in the fire on, if you will, the HRA side.
12 But we are working to develop this integrated
13 approach.

14 CHAIR APOSTOLAKIS: Jeff, when you say,
15 "Project plan is being developed and implemented
16 simultaneously," this is a project plan to achieve the
17 Commissioners' goals, to meet the Commissioners'
18 goals? Is that what the project plan is?

19 MR. JULIUS: Yes. The project plan is
20 basically built up my slide number six.

21 CHAIR APOSTOLAKIS: Yes. I understand
22 that, but why is the plan still being developed? We
23 don't have a plan.

24 MR. JULIUS: Because of resource
25 restraints. We have a certain number of analysts and

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1 a certain amount of funding and the industry is
2 working on transitioning many plants to NFPA-805 and
3 while we're doing, supporting, other industry
4 initiatives we're also supporting this and there is
5 only -- Like if we had in an ideal world that we could
6 dedicate a team to doing this, we could knock it off
7 quicker than we can given the current situation. This
8 activity is a part-time activity.

9 CHAIR APOSTOLAKIS: So when are we going
10 to see the project plan?

11 MS. LOIS: The plan in terms of having a
12 plan, what to do, I think it's ready. Being funded,
13 it's a different story and that's what Jeff is
14 referring to and we can come and brief you any time
15 you want on what we plan to do and probably we'll be
16 able to now that we are at least from the NRC point of
17 view -- Since we don't have the continual resolution
18 of funding issue, probably we'll be able to determine
19 some dates and milestones.

20 But I believe that components of the plan
21 are being executed as we speak. For example, the
22 first task was what had been proposed to develop a
23 top-down framework as to establish the terminology and
24 that task has been, as a minimum, started with good
25 efforts and Idaho National Laboratory offered a

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1 workshop that we conducted this week and we started
2 addressing this issue which is an important aspect.

3 Now another aspect is the one that Jeff
4 had proposed which is to really identify which
5 regulatory applications are important and sensitive to
6 HRA. That task which we believe is crucial to come up
7 with a good response to the Commission, we haven't --
8 we didn't start yet and we don't have a schedule yet.

9 But we can establish a schedule.

10 MR. JULIUS: And the other element of that
11 is this fire HRA really goes to number three and
12 number four. We know that the Human Reliability
13 Analysis during fire is a PRA and HRA application
14 where it is sensitive to the HRA and because of the
15 number, what is it, two-thirds of the industry is
16 doing this transition. Then they need the guidance
17 for how to do that modeling. So that's been a big
18 focus here the start of last summer and will continue
19 through this year.

20 MEMBER STETKAR: Jeff, this is John
21 Stetkar. I'm one of the new members on the Committee.

22 So I don't have the benefit from some of the history
23 of this whole project.

24 You seem to make a clear distinction
25 between fire HRA and HRA. Several of your slides talk

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1 specifically about fire HRA as if the evaluation of
2 human performance after a fire is different from the
3 evaluation of human performance after a LOCA or a tube
4 rupture or a reactor trip or an earthquake or anything
5 else. Why the distinction as if fire HRA is different
6 from any evaluation of human performance? This again,
7 in terms of the plan, integration of these activities,
8 why is that a separate topic?

9 MR. JULIUS: Okay. Good morning, John.
10 Welcome to the ACRS. A fundamental approach that we
11 have to the HRA, this identification of the human
12 failure event and the qualitative definition and the
13 quantification, it's the same fundamental approach.
14 What we're seeing in the fire response is that the
15 plants have a wide range of the level of detail in the
16 procedures and the strategy for implementation of the
17 procedures.

18 So the traditional HRA methods for the
19 level one internal event just following full power
20 operation are primarily based on control room actions
21 and control room actions that follow a procedure-
22 directed response and in the testing and the
23 evaluation of the simulator data is focused on that.
24 What we see in the fire sometimes the strategy is to
25 implement procedures in parallel with the EOPs.

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1 Sometimes these fire procedures replace the EOPs and
2 then when you get to the fire procedures, things that
3 would be a step-by-step procedural guidance in an E-3,
4 for example, for a tube rupture at a Westinghouse
5 plant, if you look at a fire procedure, it may be a
6 one line statement that says locally, manually
7 controlled steam generator level and it's up to the
8 operator then to know the rest. So we're taking a
9 look at how is the plant actually operating and
10 implementing because I mean the goal of the HRA is to
11 reflect as an operated plant and then to see what
12 elements we have in our model to make sure that the
13 model and the approach that we have to identify where
14 it is the same and where it potentially differs and if
15 it does differ, how we would reflect that difference
16 in the HRA method.

17 MEMBER STETKAR: Okay. Great. Thanks a
18 lot. I appreciate that kind of brief perspective.
19 Thanks.

20 MEMBER ABDEL-KHALIK: I must say I'm very
21 troubled by the statement that project plan is being
22 developed and implemented simultaneously. Doing
23 things on the fly just doesn't work. You have to have
24 a roadmap of what you're going to do.

25 MR. JULIUS: I guess let me explain that

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1 further. The elements of the plan, we know what we
2 want to do or what needs to be done. But the level of
3 details in the project plan gets into assigning
4 milestones so that we can see is it going to take to
5 2010 or is it 2009 or to whenever. So that's a
6 function then of the resources meaning the staff and
7 the funds. That's where I remember that. So we know
8 what the elements are of the plan, but the execution
9 and identification of what milestones and when those
10 are going to be accomplished.

11 MS. LOIS: However, it is our view that we
12 need to brief the Committee, come down and brief on
13 the whole research plan and give the dates and
14 milestones. So if you bear with us today, we should
15 arrange another meeting where we come in and we
16 provide the details of our activities and how they
17 compliment each other and what are the milestones and
18 dates we have.

19 MR. JULIUS: Yes, the point of this
20 introductory was just to explain the big picture of
21 where we stand on these different activities. That's
22 the focus of what the rest of the presentation is on
23 and what is being done and accomplished but to let you
24 know we haven't lost sight of these other activities
25 that are going on and we understand that we need to

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1 identify the tasks and milestones. We just hadn't
2 prepared to present that today.

3 CHAIR APOSTOLAKIS: I suspect those words
4 there are not the right word. "Is being developed
5 and implemented" sounds terrible. But probably they
6 do have already something. Anyway, we'll address this
7 some other time.

8 MR. JULIUS: That might have been my
9 attempt to abbreviate for brevity on the slides.

10 CHAIR APOSTOLAKIS: Could be. Okay. Are
11 you done, Jeff?

12 MR. JULIUS: Yes, sir.

13 CHAIR APOSTOLAKIS: Thank you very much.
14 Who is running the show? Erasmia?

15 MS. LOIS: The next speaker is Dr. Vinh
16 Dang from Paul Scherrer. Do you want to introduce
17 yourself before?

18 DR. DANG: I'm Dr. Vinh Dang, Paul
19 Scherrer Institute.

20 CHAIR APOSTOLAKIS: Who are you and from
21 which school do you come from?

22 (Laughter.)

23 DR. DANG: I'm a graduate of the Nuclear
24 Engineering Department at UC-Berkeley and I have my
25 PhD from MIT in Nuclear Engineering.

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1 CHAIR APOSTOLAKIS: Okay.

2 (Off the record comments.)

3 II. STUDY METHODOLOGY, ORGANIZATION, PARTICIPANTS

4 DR. DANG: Okay. We're in the 9:00 a.m.
5 agenda item on the overall methodology, organization
6 and the participants.

7 In this present I have basically three
8 parts. I'm going to give you an overview of the
9 methodology. Throughout the day you're going to hear
10 many more details about each piece, but this overview
11 is supposed to help you place each of the pieces.
12 Secondly, I will deal with organization and
13 participants just so that you know who actually is
14 responsible behind this work. And, finally, I'll
15 discuss a little bit the work that has been performed
16 in 2007 and just the study phases. I think some of
17 this has been covered Erasmia's presentation. So I'll
18 do that a little quicker.

19 Overall aims and tasks, well, you know
20 what we're here for. We're trying to assess the HRA
21 methods in light of the simulator data. I think it's
22 important to point out that what we're doing, this
23 comparison using simulator data is something has not
24 been done before, certainly not at this scale. So one
25 of the aims of the work that we've done to-date has

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1 been to establish this methodology, to test it and to
2 make sure that the HRA teams that are participating
3 feel that this is fair and a reasonable way of
4 assessing HRA methods.

5 CHAIR APOSTOLAKIS: So are we going to go
6 into more detail on these things at some point today?

7 DR. DANG: Yes.

8 CHAIR APOSTOLAKIS: Okay. All right. For
9 example, I would like to know at some point how you're
10 going to identify the weaknesses. Okay?

11 MR. FORESTER: We have examples of that.

12 CHAIR APOSTOLAKIS: Good. And also define
13 scenarios and HFES comes back to the earlier question.

14 DR. DANG: Correct.

15 CHAIR APOSTOLAKIS: Who defines what and
16 when?

17 DR. DANG: Exactly.

18 CHAIR APOSTOLAKIS: So all this is later.

19 DR. DANG: No. Some of that is now.

20 CHAIR APOSTOLAKIS: Okay. Vinh.

21 DR. DANG: As far as -- I think this
22 figure here is a bit busy but it gives you an
23 overview.

24 There are four major parts. One is to
25 define what it is that, here up in the middle, is to

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1 define what it is, what performance that the HRA
2 methods are supposed to be analyzing. So that's the
3 scenario HFE and so on.

4 On the lefthand side are the method
5 applications. So each of the HRA teams are applying
6 their methods based on this information producing, of
7 course, an HEP but also qualitative insights
8 concerning what they expect will be seen and what is
9 driving performance. That's what we call predictive
10 outcomes here at the bottom.

11 On the right-hand side is the development
12 of the reference data. We have these crews that are
13 participating in the simulator for this scenario.
14 Data is collected and analyzed and eventually it comes
15 down to deciding what it is that you have seen in HRA
16 terms. The fourth part is to make the comparison
17 between the left and the right, predict the outcomes
18 and the experimental outcomes.

19 CHAIR APOSTOLAKIS: So maybe you should
20 have an oval like the one that says crews on the left
21 to say analysts.

22 DR. DANG: Yes.

23 CHAIR APOSTOLAKIS: Is that true? There
24 are two paths?

25 DR. DANG: Yes.

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1 CHAIR APOSTOLAKIS: Analysts and --

2 DR. DANG: That is correct. The red path
3 is the analysts' work and the right path is Halden
4 work and the assessment team work in part and the
5 bottom is assessment team work.

6 CHAIR APOSTOLAKIS: Good.

7 DR. DANG: Now who is responsible, you see
8 on the lefthand side is the steering group. A number
9 of us are here. You see the Pierre LaBot of EDF is in
10 the steering group and Pekka Pyy of the NEA is also --

11 CHAIR APOSTOLAKIS: He's not there
12 anymore, is he?

13 DR. DANG: He's not longer at the NEA.
14 That's correct.

15 CHAIR APOSTOLAKIS: So what is the
16 steering group doing and what are the other groups
17 doing? I can understand what the other groups on the
18 right are doing. The steering group is doing what?

19 DR. DANG: The steering group is
20 developing the overall objectives and ensuing that the
21 interest of all the parties are represented in the
22 development of the work.

23 CHAIR APOSTOLAKIS: Okay.

24 DR. DANG: The assessment and comparison
25 group, this is where most of the HRA comparison

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1 methodology is being developed. The Halden staff is
2 doing the simulator study and the data analyses. You
3 see the crews down here performing in the simulator
4 and on the right there is no space to list the
5 individuals, all the HRA team participants.

6 MEMBER STETKAR: Vinh.

7 DR. DANG: Yes.

8 MEMBER STETKAR: Let me ask. I have to
9 get it in someplace.

10 DR. DANG: Yes.

11 MEMBER STETKAR: Who made the decisions
12 for the selection of the particular participants and
13 the methods that we're evaluating? How was that
14 decision process made?

15 DR. DANG: We put out -- we have been
16 building up to this study over a number of meetings
17 organized by NRC and Halden that took place in as
18 early as 2005 and into 2006 engaging the interests and
19 then as we developed the basic -- as we agreed on the
20 objective of this work we invited people to
21 participate and they indicated that they would.

22 MEMBER STETKAR: One of the -- The reason
23 I ask and I might as well bring it up now is I noticed
24 in the report, in section two of the report where you
25 talk about kind of the general methodology and things,

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1 there are a couple of references to, for example, the
2 PLG SLIM methodology which I --

3 CHAIR APOSTOLAKIS: I noticed that, too.

4 MEMBER STETKAR: -- happen to really
5 familiar with and yet that methodology is not one of
6 the methods that has been evaluated here. There are
7 also conclusions that says no human reliability
8 analysis methodology accounts for crew-to-crew
9 variability and I happen to know that that methodology
10 does.

11 So I was from those perspectives, not
12 necessarily from my own personal familiarity, it
13 seemed curious that there were very few references in
14 section two to specific methodologies. The one that
15 was referenced is not selected for evaluations. So
16 that struck me as being somewhat strange.

17 MS. LOIS: So, then, from the NRC's point
18 of view of the teams that participated in the method
19 that were evaluated are those that are used mostly in
20 regulatory obligations. Now SLIM although was used
21 tremendously in the IPEs, lately we don't see many
22 obligations of SLIM in the regulatory --

23 MEMBER STETKAR: I think you'll find that
24 in the United States, but I'll think you'll find that
25 that PLG methodology worldwide is used much more than

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1 CREAM, is used much more worldwide than HEART, is used
2 much more worldwide than some of the other
3 methodologies that are explicitly included in the
4 study. So from the user application perspective, it
5 doesn't seem consistent either.

6 MS. LOIS: So then actually the way the
7 international community participated in this is Halden
8 asked its signatory members to participate in the
9 study and those that they say yes, they participated
10 and apparently no one that has been SLIM happened to
11 participate. That's why. It was not --

12 MEMBER STETKAR: Okay. It just seems
13 strange that it was one of the two or three methods
14 that were explicitly references in the document and it
15 was only one that was referenced that was not actually
16 tested.

17 MR. PARRY: John, let me correct one
18 statement. I don't think this document says that none
19 of the methods takes crew variability into account.
20 In fact, it recognizes that some do.

21 MEMBER STETKAR: Okay.

22 MR. PARRY: It says that some clearly do
23 not. But we'll get to that later on.

24 MEMBER STETKAR: Okay.

25 CHAIR APOSTOLAKIS: But does the document

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1 go beyond that and say that they should, that it's an
2 important -- Or maybe it's too soon to know that.

3 MR. PARRY: We'll discuss that later.

4 CHAIR APOSTOLAKIS: But at some point --

5 MR. PARRY: The conclusions will come out
6 later.

7 CHAIR APOSTOLAKIS: -- you might say --

8 MR. PARRY: We lean in that direction.

9 CHAIR APOSTOLAKIS: Yes.

10 MR. PARRY: We do. We'll talk about that.

11 CHAIR APOSTOLAKIS: But that would be an
12 extremely valuable insight by the way from the
13 exercise on the simulator if you come back and say
14 this particular thing that we observe doesn't seem to
15 attract the appropriate amount of attention from some
16 models because then you are helping really people to
17 adopt their models and adjust them and improve them.
18 So that would be very good. But we'll come back to it
19 because we will talk about the timing and all that and
20 that's when all that stuff comes out.

21 Okay. Great. So really it's a major
22 effort from --

23 DR. DANG: It is a major effort.

24 CHAIR APOSTOLAKIS: I mean, you have a lot
25 of people. But these are working part-time, right, as

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1 Jeff said?

2 MR. MONNINGER: If I could just interject.
3 It is a lot of people and these countries and these
4 organizations are doing that on their own. They are
5 not being funded by the NRC.

6 CHAIR APOSTOLAKIS: Right.

7 MR. MONNINGER: And one of the
8 difficulties with these projects is the voluntary
9 nature of it. So though it is a major part of the,
10 maybe not a major part, it's a significant part of the
11 NRC's HRA budget, but the overall project we are
12 definitely benefitting from all these parties. There
13 is no way that we could do something like this on our
14 own.

15 CHAIR APOSTOLAKIS: Yes. There is no
16 question that this is good. Can you explain to me
17 what is the fourth company from the bottom on the HRA
18 team participants? I've never heard of them.

19 DR. DANG: NRI.

20 CHAIR APOSTOLAKIS: What?

21 DR. DANG: NRI.

22 MR. MONNINGER: From the bottom.

23 DR. DANG: From the bottom, Alion Science.

24 CHAIR APOSTOLAKIS: Who are they?

25 DR. DANG: John, can you comment?

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1 MR. FORESTER: Yes. They, I think, were
2 formerly MicroAnalysis.

3 CHAIR APOSTOLAKIS: MicroAnalysis?

4 MR. FORESTER: MicroAnalysis and Design.

5 CHAIR APOSTOLAKIS: Where are they?

6 MR. FORESTER: They're in Colorado and
7 they --

8 CHAIR APOSTOLAKIS: And they are doing
9 major -- Yes, go ahead.

10 MR. FORESTER: They participated. They
11 have a software cognitive model that the idea is --
12 it's used in military applications, things like that.

13 The notion is to model the system and hopefully if
14 you want to change displays in some way or make
15 modifications you can try to estimate how those things
16 would impact the operator's performance and change the
17 timing and the completion. So it's not really a
18 cognitive model, but it's a system model. But it's a
19 software-based tool.

20 So we got them involved to see if they
21 could take some sort of HRA approach and use that in
22 terms of predicting error probability and also how it
23 would take certain actions to be completed. So it's
24 stepping a little bit beyond HRA methods per se, but
25 began to look at this cognitive modeling approach or

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1 modeling.

2 CHAIR APOSTOLAKIS: Okay. And Politechnic
3 of Milan, right, I see their name for the first time?
4 Who's from the Politechnic?

5 DR. DANG: This is Professor Enrico Zio
6 and actually these teams down here are in italics
7 because they did not do HRA analyses in this work.
8 Alion Science and Riso and University of Maryland in
9 this context were participating as trying simulation
10 methods to see how simulation methods, I'm talking
11 about computer simulation methods, might be used in
12 the frame of evaluating HRA methods or as an HRA
13 method.

14 CHAIR APOSTOLAKIS: I see.

15 DR. DANG: And Politechnic of Milan was
16 working on methods for the data analysis.

17 MR. FORESTER: Alion Science did try and
18 include a third type model in their simulation.

19 DR. DANG: Okay. On the next slide --

20 CHAIR APOSTOLAKIS: Is that the way you're
21 going? You're going to simulation when the HRA --
22 Well, anyway, keep going.

23 DR. DANG: I want to do this slide very
24 quickly. I think John has already raised this point.
25 John Monninger has already raised this point which is

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1 that a number of the participants are participating
2 based on their own funding and, of course, one of our
3 hopes is that as the results of this pilot get
4 published that other methods that are important might
5 feel that they should be evaluated, that they
6 certainly want to be seen side-by-side with the other
7 methods, and maybe they will then be motivated to come
8 to the table.

9 CHAIR APOSTOLAKIS: But that would be too
10 late.

11 MEMBER STETKAR: That would be too late.
12 Essentially you can't -- I mean --

13 DR. DANG: For the pilot, certainly.

14 MR. FORESTER: But not for the follow-ons.

15 DR. DANG: Not for the --

16 MR. FORESTER: We could include them
17 later.

18 CHAIR APOSTOLAKIS: See. That's what
19 scares me. The follow-ons will want it repeated with
20 Americans. The Commission will want this thing to
21 finish at some point, guys. We can't talk that way.

22 MR. FORESTER: Well, we have --

23 CHAIR APOSTOLAKIS: I mean, it's not
24 research. John, I understand that as a researcher,
25 not just you, but all of us would like to improve,

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1 would like do this, would like to do that, but I don't
2 know that the Commission will tolerate that for too
3 long. So let's not talk about follow-ons. Dennis, do
4 you want to say something?

5 MR. BLEY: Well, yes. George, I think a
6 lot of the reason this was set up the way it is and I
7 wasn't in on the complete organizing part of it is we
8 had a benchmark some years ago that didn't really
9 yield anything that was helpful and there's been a lot
10 of effort here at trying to put this together in a way
11 that we can gain useful information and I think it was
12 felt by most people that getting into it as quickly as
13 possible was necessary and that pilot study was set up
14 without all of the -- was set up not to test
15 everything about the methods and to get a preliminary
16 understanding of will this process really be able to
17 take us to a useful point.

18 So I think it was wise planning to begin
19 with a manageable piece before you jump into trying to
20 do a much more thorough next step of the study. So I
21 understand there are limits, but if you want it to
22 work well this gives you a chance to correct before
23 you get into the more thorough tests.

24 CHAIR APOSTOLAKIS: I think it will help
25 us all, you know, maybe at the next meeting if we see

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1 that overall plan that there is an end sometime and I
2 don't doubt that you have to try things and so on.
3 That's great as long as we have an ultimate goal and a
4 date.

5 DR. DANG: May I comment on this as a
6 member of the steering group? This is where the
7 steering group comes in, for example. If there's a
8 development element right now because what we're doing
9 is informative for HRA research. It's informative for
10 practitioners. But the development element is really
11 to develop the comparison methodology and our goal in
12 the study is to assess the methods.

13 CHAIR APOSTOLAKIS: But that goal is a
14 subsidiary goal to the bigger goal. That's what I'm
15 saying and I guess we are at the disadvantage here
16 because we don't know what you have in mind for the
17 bigger goal. That's all. I'm not going to tell you
18 how to run your business as long as I know that there
19 is an end at some point. That's fine. I mean, you
20 will do it the best way you think is appropriate.

21 DR. DANG: Okay. This slide I think gives
22 you some details about things that I mentioned when I
23 brought up that diagram slide.

24 CHAIR APOSTOLAKIS: Do you think or are
25 you sure?

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1 DR. DANG: Four. I'm sure.

2 CHAIR APOSTOLAKIS: Okay.

3 (Laughter.)

4 DR. DANG: This provides with the details
5 on the roles of the four groups study participants.
6 I think the HRA teams, that's quite obvious. They
7 apply the an HRA method or each team applied an HRA
8 method to predict the performance in the PRA scenarios
9 and they generated these predicted outcomes.

10 The assessment group on the lower left
11 consists of Halden and neutral participants, meaning
12 that were not on any of the HRA teams. We compiled
13 the information package for the HRA teams. So we told
14 them what the scenario was and I'll give you details
15 on that information package in a subsequent slide.
16 There is a question and answer process where we answer
17 their request for clarification of this information
18 package. We assess the testability and the fairness
19 of the predictions that are made so that you don't
20 make a general prediction that is not testable, sort
21 of like a horoscope, and we finally compare the
22 predicted versus the empirical outcomes.

23 I've mentioned the experimental staff of
24 the Harden reactor project. They actually designed
25 this specific scenario, in particular, how to

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1 implement it in the simulator together with the
2 assessment group. They collected the data online and
3 after the sessions and they analyzed this experimental
4 data to come up with at least one level of the
5 empirical outcomes.

6 CHAIR APOSTOLAKIS: Can you tell us a
7 little bit about the neutral participants? Are these
8 the ultimate decision makers here or who are they?
9 You said that you yourself don't have any model that
10 you are proposing. Is that what you said about
11 models?

12 DR. DANG: We're neutral in the sense that
13 we are not associated with any of the analyses that
14 are being assessed.

15 CHAIR APOSTOLAKIS: Any of the analyses?

16 MR. FORESTER: We're not only HRA team
17 doing the analyses.

18 DR. DANG: We don't have to defend any of
19 the analyses.

20 MR. FORESTER: For instance, I did not
21 participate in the ATHEANA analyses.

22 CHAIR APOSTOLAKIS: I'm sorry. What?

23 MR. FORESTER: For example, I didn't apply
24 the ATHEANA methodology. Someone else on the other
25 team applied that. I didn't participate in that.

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1 CHAIR APOSTOLAKIS: So you are a neutral
2 participant.

3 DR. DANG: In that sense. I mean, of
4 course, we're experts on the methods and we have ties
5 to the methods. But when that assessment, sorry, when
6 that HRA team makes a submittal and we judge it we
7 don't have to defend that submittal.

8 MS. LOIS: And, also, the people that are
9 not connected with methods judged methods. For
10 example, Vihn did not judge the CECA which is the --
11 And John did not judge the ATHEANA method. So then
12 the ATHEANA analysis was judged by Jeff Julius.
13 Gareth judged --

14 (Off the record comments.)

15 MS. LOIS: We tried to have people that
16 are not connected with the methods to evaluate the
17 analysis that comes from the analyst teams.

18 CHAIR APOSTOLAKIS: Okay.

19 MS. LOIS: And, Vihn, are you going to
20 cover the October workshop?

21 DR. DANG: Yes. This is a list of the HRA
22 methods that are represented in the study. I think
23 that in perusing the report, you've probably seen it.
24 I also show who the team members are. So it's more
25 for reference unless you have any questions.

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1 CHAIR APOSTOLAKIS: We don't seem to have
2 that, do we?

3 DR. DANG: Excuse me.

4 CHAIR APOSTOLAKIS: We don't have that
5 slide. We don't have it here.

6 DR. DANG: Did it drop out?

7 MS. LOIS: I don't know. Probably. That
8 would be my mistake.

9 DR. DANG: I'm sorry.

10 CHAIR APOSTOLAKIS: It was not deliberate,
11 right?

12 MS. LOIS: I don't know. Copying.

13 CHAIR APOSTOLAKIS: So you have THERP with
14 Bayesian enhancement.

15 DR. DANG: This is a method being used in
16 Finland.

17 CHAIR APOSTOLAKIS: Wow. ATHEANA SPAR-H,
18 CBDT, decision trees, MERMOS, PANAME. What is that?
19 PANAME.

20 DR. DANG: PANAME.

21 CHAIR APOSTOLAKIS: PANAME. What does it
22 mean?

23 DR. DANG: A method developed by the IRS
24 and itself which is a regulatory support organization
25 in France.

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1 CHAIR APOSTOLAKIS: HEART, who is using
2 HEART? Yattenthal? Really with all these?

3 MEMBER STETKAR: Not. I'm familiar with -
4 -

5 MS. LOIS: This is a reference plan.

6 MEMBER STETKAR: I'm familiar with the
7 ones that are used commercially, not with some of the
8 experimental ones.

9 CHAIR APOSTOLAKIS: Is anybody using
10 CREAM? Are you testing CREAM?

11 DR. DANG: CREAM is there.

12 MEMBER STETKAR: That was my point.

13 CHAIR APOSTOLAKIS: Are you testing it?
14 Somebody is running CREAM?

15 DR. DANG: In the study?

16 CHAIR APOSTOLAKIS: Yes.

17 DR. DANG: Yes, it's in the right column
18 third one down.

19 CHAIR APOSTOLAKIS: What's NRI?

20 DR. DANG: This is the Czech Research
21 Institute. KHRA is a Korean HRA method.

22 CHAIR APOSTOLAKIS: Okay. Microsaint.

23 MR. FORESTER: That is Alion software
24 simulator I talked about.

25 MEMBER STETKAR: The simulations though

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1 were not evaluated as part of this pilot study.

2 DR. DANG: Correct.

3 MEMBER STETKAR: Is that because the
4 simulations can't handle performance shaping factors
5 or why if they're part of the scope of the studies?

6 DR. DANG: At this time, they do not
7 produce HEPs, for example.

8 MEMBER STETKAR: Okay. That's --

9 DR. DANG: Okay? So the HRA teams
10 received this information package.

11 CHAIR APOSTOLAKIS: Where are we now? Is
12 this a new presentation or --

13 DR. DANG: I'm continuing now.

14 CHAIR APOSTOLAKIS: Well, we're missing
15 these. How many more do you have?

16 MS. LOIS: Apologize. How many slides do
17 you have?

18 DR. DANG: I have nine --

19 MR. FORESTER: Did you get every other
20 page or something?

21 MEMBER STETKAR: No, we go the first
22 eight.

23 DR. DANG: Nine slides.

24 MS. LOIS: Nine slides.

25 CHAIR APOSTOLAKIS: Nine more? Yes, we

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1 should have copies of those. Well, maybe this is a
2 good time to take a break while the copies are being
3 made. Can you have the copies made?

4 MS. LOIS: Sorry about that.

5 MR. FORESTER: They're right on the back
6 table.

7 MS. LOIS: It may not --

8 DR. DANG: I'm following on.

9 CHAIR APOSTOLAKIS: Okay. This is a
10 different copy. Okay. We all switch to this. Okay.
11 Thank you, John.

12 MS. LOIS: This includes everything?

13 MR. FORESTER: Yes.

14 CHAIR APOSTOLAKIS: It seems like there
15 are two --

16 MEMBER STETKAR: There's information for
17 the public and then there's information for the
18 Committee.

19 (Laughter.)

20 CHAIR APOSTOLAKIS: And he meant more
21 information for the public, not the Committee. Let's
22 make that clear and everything is public by the way.
23 You are on slide --

24 DR. DANG: I'm on slide ten.

25 CHAIR APOSTOLAKIS: -- ten. Okay. Very

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1 good. Now we have it.

2 DR. DANG: Okay.

3 CHAIR APOSTOLAKIS: Please keep going.

4 DR. DANG: This information package
5 consists, the first three items are administrative
6 information and general instructions, for example, the
7 agreement forms to respect the privacy of the teams
8 involved not to distribute the procedures which are
9 proprietary and so on. And it gives them an overview
10 of what the pilot study, the structure of the pilot
11 study.

12 The second item is the essential part for
13 the HRA teams. This is the information on the
14 scenario on the performance environment on the crews
15 and their job aids, meaning the interface, the
16 procedures and so on.

17 Item four is information on the simulator
18 facility and its characteristics, how operations are
19 performed in that simulator, how manipulations are
20 performed in that simulator, how information is
21 presented, how it is generally used and some of the
22 differences between the simulator and the control room
23 of these crews, performed in the home plant of these
24 crews. Secondly, the scenario descriptions and HFES
25 which Per will present in his presentation. Third,

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1 item number six is the characterization of the crews,
2 their work practice and their training, how they work
3 and seven is the procedures used in the HAMMLAB. So
4 these are like the emergency operating procedures
5 adapted for the HAMMLAB. And, finally, the forms for
6 the submittals, how they should document their answer,
7 their predictions.

8 I'm going to give you a little bit more
9 detail about these submittals. There is basically
10 three parts to a submittal. The first part is Form A
11 which is open form questionnaire where we ask them to
12 give us the HEP, describe the driving factors and
13 discuss operational expressions. I have a separate
14 slide on the details of Form A. The second part of
15 the submittal is the documentation of an HRA
16 essentially just it would be in a PRA. And the third
17 part is a closed form questionnaire where we ask the
18 HRA teams to present their predictions in a common
19 terminology and for the pilot study, this terminology
20 was based on the HERA taxonomy, the Human Event
21 Repository and Analysis data collection effort which
22 is referenced in NUREG/CR-6903.

23 CHAIR APOSTOLAKIS: When that -- Go ahead.

24 MEMBER STETKAR: One thing on -- I looked
25 at the forms briefly. Did -- Let me see if I can put

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1 it. Did you ask for any information from the various
2 HRA teams regarding the level of effort that was
3 expended to perform their analyses? Because in a
4 practical sense, I mean we're interested certainly in
5 one area about the resolution of a particular
6 methodology to capture important features of human
7 response and to predict it numerically.

8 From a PRA perspective, obviously we can't
9 do a multi-month research project for each of 150
10 operator actions in a PRA. Was information requested
11 from the teams regarding their level of effort?

12 DR. DANG: Yes, information was requested
13 from the team not specifically on these form.

14 MEMBER STETKAR: Okay.

15 DR. DANG: But we asked them to give us a
16 general estimate as to how much they put in. We also
17 know how many team members they had and the time frame
18 in which they did the analysis.

19 MEMBER STETKAR: Well, if this is part-
20 time, the calendar time can be misleading somewhat.

21 DR. DANG: This is true.

22 MEMBER STETKAR: So as long as people are
23 relatively forthcoming in terms of the number of
24 person hours that were implemented, I think that would
25 be useful as an aside if one is to make a decision

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1 later to rank order the various methodologies,
2 certainly, two that are ranked equal technically but
3 one is somehow more efficient and would probably be
4 ranked a little bit higher.

5 CHAIR APOSTOLAKIS: How is -- I'm sorry.
6 Okay. How is HEP, the first one, and in the PRA
7 different? You say documentation of HRA as in the
8 PRA. I mean, when they give you the human error
9 probability, aren't they telling you how that fits in
10 the PRA?

11 DR. DANG: No. The documentation of the
12 HRA usually includes the HEP.

13 CHAIR APOSTOLAKIS: They're different?

14 MEMBER STETKAR: They're just talking
15 about it. They have two forms, A and B.

16 CHAIR APOSTOLAKIS: But this is Form A.

17 MEMBER STETKAR: Each HRA team is required
18 to fill in the information in those forms in the
19 format of the form and then as I understand it, the
20 documentation in the HRA is if the HRA team was
21 performing this HRA according to the documentation
22 standards that they apply in a PRA, the narrative, the
23 description.

24 CHAIR APOSTOLAKIS: And that's not
25 required when you describe the human error

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1 probability.

2 MEMBER STETKAR: It's the same thing.

3 DR. DANG: No, it would be.

4 MEMBER STETKAR: It is. It's just a
5 different format of the document.

6 CHAIR APOSTOLAKIS: It's just a form.

7 MEMBER STETKAR: It's just a format of the
8 documentation. Form A and Form B, my understanding is
9 to try to provide some measure of consistency among
10 all of the teams so that the assessment groups could
11 compare them side by side.

12 CHAIR APOSTOLAKIS: Right.

13 MEMBER STETKAR: Because the documentation
14 in the PRA varies widely from a table with a number in
15 it to a long narrative about what was actually done.

16 CHAIR APOSTOLAKIS: And the actual
17 simulations really cannot tell you anything about the
18 human error probability. This is just something that
19 you asked the crew, the teams, to do, but it's really
20 separate from the simulation.

21 DR. DANG: Yes.

22 CHAIR APOSTOLAKIS: Just want to see what
23 kind of probabilities the various teams come up with.

24 DR. DANG: Yes, although we do plan to do
25 quantitative comparison at some point.

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1 CHAIR APOSTOLAKIS: Okay. But at this
2 stage --

3 DR. DANG: -- the simulator data to inform
4 some kind of empirical HEP.

5 CHAIR APOSTOLAKIS: But at this stage it
6 was just something that you asked them to do. I can
7 see how you can compare the observations at the
8 simulator with the driving factors, right, the PSS and
9 so on? But the actual probability is something that
10 you cannot really say too much about except that if
11 they are widely different you are now in a different
12 domain.

13 DR. DANG: Exactly.

14 CHAIR APOSTOLAKIS: John.

15 MR. FORESTER: I was just going to comment
16 that we can't see what the crews do. I mean we have
17 HEP predictions and when crews do fail then we have
18 that information.

19 CHAIR APOSTOLAKIS: Yes, but I mean if
20 somebody tells you the probability of this is 10^{-3} , you
21 have no way of --

22 MR. FORESTER: It has to be a high
23 probability failure to be able to see it.

24 CHAIR APOSTOLAKIS: Yes.

25 DR. DANG: So these are the details of the

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1 Form A. Item one is the HEP value as mentioned. In
2 these driving factors or most influencing factors, we
3 asked them to address both positive and negative
4 factors. We asked them to refer to those factors that
5 they identified through the application of the HRA
6 method and not just through their general smartness
7 and using the terminology of the HRA method. So here
8 we asked them to just use the language that they like
9 to use.

10 And, three, we've asked them to convert
11 the discussion of influencing factors into what really
12 you will see from the simulator or what item is really
13 difficult. So where you might say under item two that
14 the procedural guidance is poor, under three, we would
15 ask them to say what part of the procedure is poor, in
16 what way is it poor, does it mean that the operator
17 has skipped that step or does it mean that they get
18 hung up trying to interpret that step and so on.
19 That's what we mean by an operational expression.
20 What will you see according to that driving factor?

21 Form B tries to capture the same
22 information but now in a common terminology. That
23 would help us to compare the driving factors across
24 the language. It's sort of a Rosetta stone to convert
25 what one team might refer to as one factor into a

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1 common language.

2 MEMBER STETKAR: Out of curiosity, did you
3 see a high degree of variability in the various teams'
4 abilities to, let's say, fill in these forms or
5 provide the information that you asked for in the
6 format that you asked for it?

7 DR. DANG: I think --

8 MR. FORESTER: We did see some variability
9 to the point where we thought it was worthwhile to
10 summarize the information they had provided.

11 MEMBER STETKAR: I noticed that. Okay.

12 MR. FORESTER: But overall it was pretty
13 good and most of what's in the summary actually came
14 from what the teams provided. But we tried to make
15 sure that there's a fair representation of what --

16 MEMBER STETKAR: I notice that you've gone
17 back to the teams to ask them whether your
18 interpretations are what they were really trying to
19 say also. Right?

20 MR. FORESTER: That's correct.

21 DR. DANG: Okay. Now I'm just going to
22 review a little bit what we did in 2007. So our aims
23 were to establish this methodology and to test it, to
24 obtain both some initial results concerning the HRA
25 methods as well as feedback and improvement of the

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1 study methodology itself.

2 In terms of tasks, the collection of data
3 as far as up here on the upper left on slide 15, we
4 prepared an information package for the HRA teams in
5 January of 2007. This was given to the teams and then
6 it went through this question-and-answer clarification
7 process, do they understand what we said about the
8 scenario. On the left began the data analysis on the
9 data that was collected and this feeds into this
10 comparison.

11 Now what's very important to point out is
12 that in preparing the information package which was
13 done in January none of us who prepared the
14 information package knew what had happened in the
15 simulator to avoid any kind of bias in describing the
16 scenario based on knowing what happened in the
17 scenario. In fact, we did not learn, those of us who
18 were assessing, about the performance until after we
19 had already summarized the HRA submissions and
20 exchanged clarifications with the teams about what
21 they were predicting.

22 MEMBER STETKAR: In the information
23 package and reading through some of the HRA team
24 analyses, it sounds like -- Is someone else, by the
25 way, going to describe more what was in the

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1 information package or is this the opportunity to ask
2 about that?

3 DR. DANG: I think this is the main
4 opportunity.

5 MR. FORESTER: We will talk a little bit
6 more about the summaries that were made.

7 MEMBER STETKAR: Okay. No, this is the
8 input to the HRA teams. Did you provide in the
9 information package time lines, traces of the actual
10 plant perimeters as a function of time through the
11 scenario?

12 DR. DANG: Yes, we did.

13 MR. FORESTER: Or a sample.

14 MEMBER STETKAR: Or alarm readouts, things
15 like that?

16 DR. DANG: Yes.

17 MEMBER STETKAR: Were those --

18 MS. COOPER: Can I comment on that?

19 MEMBER STETKAR: -- traces, let me finish,
20 Susan.

21 MS. COOPER: Dennis will want to say
22 something, too.

23 MEMBER STETKAR: Yes, I'm sure you will.
24 Let me just finish.

25 MS. COOPER: Okay.

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1 MEMBER STETKAR: Were those traces from an
2 unmodified scenario or were they results from
3 operators interacting with the simulator?

4 DR. DANG: They were the result of Halden
5 staff interacting with the simulators. So we did not
6 --

7 MEMBER STETKAR: So they were --

8 DR. DANG: There was not an unmodified
9 scenario.

10 MEMBER STETKAR: So they were biased
11 scenarios.

12 MR. FORESTER: They were the actual
13 scenarios that the crews saw.

14 MEMBER STETKAR: Well, but they had human
15 interaction in them.

16 MR. FORESTER: They had human
17 interactions. Right.

18 MEMBER STETKAR: So that affects on
19 pressures, temperatures, levels presented to the HRA
20 teams were not the plant performance unmodified by
21 human input.

22 DR. DANG: Correct. That's right.

23 MEMBER STETKAR: So why is that a blind
24 set of input for human reliability analysis because it
25 is not actual plant response that the operator would

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1 see. It is a plant response modified by operator
2 interaction.

3 DR. DANG: If you did not interact with
4 the simulator, then for the later HFES the situation
5 that you enter in unmodified is not the scenario that
6 you --

7 MEMBER STETKAR: Okay. But that's a
8 different test. This is a test for the first HFE.

9 DR. DANG: I am not sure what interactions
10 were done up to the first HFE because the traces cover
11 all the HFES.

12 MEMBER STETKAR: I understand that and as
13 people interact with the simulator the plant
14 performance on the simulator changes and therefore the
15 input to the HRA team trying to understand the
16 scenario progression is different from what the
17 operator would actually see in the real plant
18 environment. That's my whole point is that if you're
19 presenting the HRA teams with the development of an
20 event scenario which is plant response and asking them
21 to evaluate the performance of the operators within
22 that environment that environment should not be
23 perturbed by some other operator performance I would
24 think unless you're very, very, very careful to be
25 absolutely sure that the entire scenario progression

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1 up to the point where you're asking the teams to
2 evaluate this particular response has not been
3 perturbed and what effort was made to do that.

4 MR. PARRY: Actually, John, I think you're
5 right in the sense that I think, at least, one of the
6 teams used that trace as in-going information.

7 MEMBER STETKAR: I mean, that's typically
8 what many people do use is input information.

9 MR. PARRY: No, but specifically though
10 the response time.

11 MR. FORESTER: Right, but I think there
12 are few actions and I'll defer to the Halden guys, but
13 there are few actions like in some cases tripping the
14 plant or the basic response actions associated with a
15 trip and I guess in the case of the complex scenario
16 there's a main steam line break. But those kinds of
17 things were responded to in where we got the traces.
18 But then those are sort of basic actions and there's
19 an assumption those will be done and then, given that,
20 we looked at what the steam generators were doing over
21 time and that was what they had to respond to because
22 that was the main event.

23 MEMBER STETKAR: It's interesting that you
24 mention tripping the plant because reading through the
25 team responses at least two of them seemed to focus on

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1 the time to trip the plant. At least two and perhaps
2 several others focused on the time to trip the plant
3 as a key time in their time-based analysis and if the
4 traces had information about how long the operators
5 took to trip the plant, that seems to be an input
6 bias.

7 MS. COOPER: I agree, John, and that was
8 going to be my point. The ATHEANA team was one of
9 those that used that and the time at which the plant
10 was tripped was critical because it took up time,
11 other time, for doing other steps.

12 MEMBER STETKAR: That -- I read it in
13 ATHEANA, Susan, but I also read it in a couple of the
14 other methods --

15 MS. COOPER: Yes, there were other people,
16 too.

17 MEMBER STETKAR: -- that looked at time
18 reliability correlations that keyed on manual trip of
19 the plant as the key cognitive response to recognize
20 there was a problem. So I think we need to probably
21 move on here, but my point is that the information
22 provided to the HRA teams is obviously really critical
23 and if the experiment did not carefully think about
24 the format and the form of that information it may,
25 indeed, effect some of the results. So I don't know

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1 whether it did or didn't but that's why I asked the
2 question about what was in there and was it a pure
3 hands-off type scenario trace of plant parameters.

4 MEMBER ABDEL-KHALIK: But how useful would
5 the information be --

6 MEMBER STETKAR: Very useful.

7 MEMBER ABDEL-KHALIK: -- if it didn't
8 include any operator actions in a sense that -- You
9 know, I can understand your point.

10 MEMBER STETKAR: If I'm in the control
11 room and they're asking me to identify that I have a
12 tube rupture and isolate the steam generator, I want
13 to know what the control room's parameter displays are
14 telling me.

15 MEMBER ABDEL-KHALIK: Right. Up to a
16 certain point when the conditions are modified
17 significantly by subsequent operator actions.

18 MR. BRAARUD: Can I comment?

19 CHAIR APOSTOLAKIS: Absolutely. Yes.
20 Please.

21 MR. BRAARUD: Per Olvind Braarud, Halden.
22 This was actually quite a difficult issue that was
23 discussed quite a lot before we made the examples from
24 the interface and we also found out that we needed to
25 include the human response system to make the progress

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1 as realistic -- I mean, the information presented
2 later in the scenario would be something relevant to
3 what the crew who had to predict would actually see in
4 the simulator. But it was discussed quite a lot what
5 kind of model of this operator should we then use
6 because it will give an example. And the solution was
7 that we had thought that this is a typical crew based
8 on the experiences from the instructors. This is how
9 long they are typically experienced that the crew used
10 in the first part of the diagnosis procedure, for
11 example. So if we want to include human actions we
12 have to choose a model.

13 MEMBER STETKAR: My only point is that
14 when you're performing a human reliability analysis
15 for PRA and you're evaluating in this case
16 theoretically the first accident in a developing --
17 the first action in a developing scenario, the first
18 operator action in a developing scenario, as this
19 action is presented in the study, then that action
20 ought not to be perturbed by preceding operator
21 actions, success or failure of preceding operator
22 actions, especially if you're asking human reliability
23 analysts who use a wide variety of different
24 methodologies.

25 Some keyed on time. Some keyed on plant

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1 parameters. Some keyed on procedure steps to evaluate
2 the likelihood of success or failure of that first
3 action, even by perturbing the scenario by allowing
4 the operators to manually trip the reactor and I don't
5 care whether they're average operators or good
6 operators or bad operators or average times or
7 abnormal times, conservative times, whatever that
8 means.

9 You've already perturbed the scenario.
10 You've perturbed the input information that some teams
11 may use and I don't know what teams may use what
12 information in their analysis. But some teams may use
13 that information.

14 MR. FORESTER: There are two mentions, two
15 sides of that. I think you're making a very good
16 point and we do discuss some problems with the time
17 criterion that we used and when they trip the plant
18 and those kinds of things were issues and that's a
19 lesson learned essentially from the pilot study. We
20 do need to address that.

21 But I do think in order to be able to do
22 this research that you do have to assume that there
23 will be some basic actions taken before you get the
24 human failure event that you're focusing and the teams
25 that are doing the predictions have to understand and

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1 they have to take into account what they think the
2 crews will actually do. We tried to give them some
3 information with respect to that based on past
4 performance, you know, how long would it take before
5 they trip the plant, about how long does it take them
6 to get through a certain set of procedures.

7 So we try to give them information about
8 it, so I have an expectation for what the crews will
9 do. But there is an assumption that the crews will do
10 these sort of basic actions before they get to it and
11 they have to take that into account in terms of when
12 they think the crews will do those actions or whether
13 they will do those actions and that's part of their
14 prediction.

15 And the way the scenarios run, well, I
16 think that's all I need to say on that. I think this
17 part will work, but we have to be very careful about
18 how we define these in the future.

19 MEMBER STETKAR: I understand if you're
20 evaluating, for example, the second action in your
21 string that if now I'm evaluating the condition of
22 likelihood of success for the second action, start the
23 cooldown, for example, I think it's reasonable to say
24 that here is the progression up to that point. The
25 operators, they trip the plant at this time. They

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1 started to reduce feedwater and so forth and now
2 evaluate the condition of likelihood of performing the
3 next step. However, in this particular case, it's the
4 first operator action.

5 MR. FORESTER: Well, it's the first
6 operator action we're focusing on.

7 MEMBER STETKAR: The first operator.

8 MR. FORESTER: The first operator action
9 that is taken.

10 MEMBER STETKAR: But some of the teams
11 focused on actions that were already completed
12 successfully within the plant response that you
13 provided to the HRA teams, namely, tripping the
14 reactor.

15 MR. FORESTER: They had to make an
16 assumption about when they would trip the plant. That
17 was part of their analysis and that could impact how
18 they judge the probability of success on following the
19 actions. So that was part of their analysis and we
20 need to be able to give them if we're going to have
21 that kind of time criterion set up as we did we need
22 to be able to give them reliable information that
23 doesn't bias what they do later but some way to
24 estimate what the crews will do.

25 MEMBER STETKAR: We should probably go on

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1 because of time here.

2 MEMBER ABDEL-KHALIK: Wasn't there a
3 technical basis for the EOPs?

4 MR. FORESTER: The EOPs are based on the
5 Westinghouse standard guideline.

6 MEMBER ABDEL-KHALIK: Right, but why
7 wasn't that provided as the input instead of actual
8 operator response?

9 MR. FORESTER: We gave them procedures.
10 They had the --

11 MEMBER ABDEL-KHALIK: Not just the
12 procedures, but you know the rationale and the timing
13 for different actions within the procedures.

14 MR. PARRY: I don't think that you can
15 extract that from the basis for the procedures. I
16 mean, they are success based. They are -- At least, I
17 don't believe so. Right?

18 MR. BLEY: It's not that they're success-
19 based. Dennis Bley. It's that when those were
20 developed we were actually in another organization I
21 was with. We were working with Westinghouse on the
22 PRA at the time much of that was developed. They made
23 lots and lots of thermohydraulic runs. They made
24 pieces of PRA to address some of those points and the
25 richness of all of that information was really briefly

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1 summarized in the basis documents. So they don't
2 really provide you this.

3 But if I might just take a second to come
4 back to what John said. Your points are right. But
5 if you're doing a PRA, usually you get the plant to
6 run some cases for you and you watch what they do.
7 Just an aside, it turns out that the timing for some
8 of those key things you're focused on, if you look at
9 what the real operators did, were more misleading than
10 helpful. But they are a source of bias.

11 Also the way that information came to the
12 teams was in a package with a short time to ask
13 questions about it. Responses to questions came back
14 to us. But at least for some of the things for our
15 group, you almost had to divine what people were doing
16 where because that was clearly marked as operator to
17 this hearing here. You saw alarms and things and you
18 could infer.

19 MEMBER STETKAR: So the information from
20 the simulator didn't have a little mark on it saying
21 operator tripped the plant, operator --

22 MR. BLEY: But you did see a trip and
23 possibly for that one you saw it was an indication it
24 was a manual trip and the data. It was a computer
25 printout of all the alarms and the time were there.

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1 MEMBER STETKAR: They were there? Okay.

2 MR. BLEY: The running clock was there.
3 So it was embedded in the --

4 MR. FORESTER: But that was just one
5 example.

6 MEMBER STETKAR: Well, I just -- You
7 happened to mention reactor trip and I picked up on
8 that because I noticed that two or three of the teams
9 seemed to use that as a key action in their evaluation
10 of the cognitive response part of the process based on
11 possible biases.

12 MR. BLEY: In an HFE based on time
13 something that can happen over a -- of time.

14 MEMBER STETKAR: Right.

15 MR. FORESTER: And that certainly is
16 important. That certainly led some teams to make
17 different assumptions that did affect the results.

18 CHAIR APOSTOLAKIS: Now, Vinh, can you
19 wrap it up as quickly as you can?

20 DR. DANG: Yes. Okay. One last comment
21 about the information basis, over here on the right in
22 this clarification process, it's important to note
23 that every team saw every answer, every question and
24 every answer, from the other teams. So that means
25 that it's not a one-to-one assessment group or a study

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1 group to one team. But if one team asks a question,
2 all the teams saw the question and the answer.

3 Okay. So we performed this comparison.
4 The arrow at the bottom goes to the next slide where
5 we reported on this in the draft report in the version
6 from October of 2007 that describes the study
7 methodology. This report is very similar to the
8 report that you have received for this briefing.

9 Following the release of that draft
10 report, the U.S. NRC hosted a workshop here in
11 Maryland where the assessment group, Halden and all
12 the HRA teams, were represented and now we're in the
13 process of finalizing that report based on the
14 workshop results.

15 That workshop discussed the results
16 concerning the HI methods and including both what we
17 did in terms of the data analysis and the comparison
18 methodology. It also went into the lessons learned so
19 far from the pilot of the methodology in terms of the
20 comparison for the assessment group, for the
21 experimental group in terms of data analyses in the
22 context of an HRA study and bring in what the HRA
23 analyst felt could be better in the information
24 package and so on and there was feedback and
25 discussion.

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1 And then we decided on what should be done
2 with the rest of the data. And you've seen the
3 report. I'll skip this slide. And this slide you've
4 also seen presented by Erasmia Lois, the study phases.

5 So I think I can just jump to the last --

6 MS. LOIS: I do want to make a comment.
7 The report that you received is a draft report and we
8 plan to publish it, to make it available in ADAMS to
9 the public. So then we would like to have your
10 feedback to revise the report as needed. But we're
11 still revising it.

12 CHAIR APOSTOLAKIS: You're asking for a
13 letter?

14 MS. LOIS: No. Just the discussion.

15 (Laughter.)

16 MS. LOIS: On the basis of today's
17 discussion, we're going to potentially do some
18 revisions.

19 DR. DANG: Okay. My last slide is the
20 overview of the rest of this briefing. We've done
21 this introduction with the overall study methodology.

22 Next you will have the scenarios, followed by the
23 summaries of the NRA analyses, what we done with the
24 submittals and predictions, then a discussion on
25 simulator data, a data analysis that we developed in

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1 the reference data. Obviously the reference data, the
2 reference scenario, here on the left is going to both
3 these tasks, but this is the order of the
4 presentation. Following the simulator data analysis,
5 we have the comparison results and finally we wrap up
6 with insights, ongoing work and the next steps.

7 CHAIR APOSTOLAKIS: So all this will
8 happen today?

9 DR. DANG: Yes.

10 MR. FORESTER: That's the plan.

11 DR. DANG: That's the plan.

12 CHAIR APOSTOLAKIS: Okay. Are you done?

13 DR. DANG: Yes, I'm done.

14 CHAIR APOSTOLAKIS: Thank you very much
15 and we will take a break down and come back at 10:30
16 a.m. Off the record.

17 (Whereupon, at 10:14 a.m., the above-
18 entitled matter recessed and reconvened at 10:33 a.m.)

19 CHAIR APOSTOLAKIS: Okay, we are back in
20 session and the next presenter is -- I can't see.
21 Nobody is helping me.

22 MS LOIS: Can we move the --

23 MR. BLEY: Your name stays with you.

24 CHAIR APOSTOLAKIS: Mr. Per Braarud, okay,
25 from the Halden Project.

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1 III. SIMULATOR, SCENARIOS, CREWS, HUMAN FAILURE

2 EVENTS

3 MR. BRAARUD: My name is Per Braarud from
4 the Halden Project. My background is simulator
5 studies, human factors, control room and I'm going to
6 speak a bit about the conditions for the data
7 collecting scenarios, the participants and so forth.

8 Very quick outline about overview of
9 presentation. A short menu from the lab, say
10 something about the crews, their training, scenario
11 overviews, something about the HFES and a little bit
12 about the procedure steps for the SGTR scenario.

13 So the process simulated, it's per core
14 director, simulates **** (10:34) from late `70s.

15 MEMBER STETKAR: Prelude plant?

16 MR. BRAARUD: It is a Prelude Plant. The
17 lab used a computerized interface and the procedures
18 used, they are from the participant's home plant based
19 on the Westinghouse procedure package but they are
20 adapted through the computerized interface, how to
21 find the information and they are also adapted through
22 the process simulator when it comes to parameters and
23 criteria.

24 MEMBER STETKAR: Participant's home plant,
25 you're going to talk about the crews a little bit

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1 more, so I'll ask you then.

2 MR. BRAARUD: Yeah. So this shows a
3 picture of the area inside the control room or the
4 laboratory. It has a large display and it has -- for
5 this study, it has three operator work stations. The
6 operators can select formats, do the control of
7 components and objects.

8 MEMBER ABDEL-KHALIK: Big picture, how
9 does the layout of the control room effect the results
10 of this study?

11 MR. BRAARUD: Important question but also
12 quite big question. I will come back to that later
13 but the comments from the participating crews is that
14 they thought this simulation was realistic. It was
15 quite similar to operating the scenarios as they would
16 have them in their training simulators.

17 MEMBER ABDEL-KHALIK: But if the operator
18 has to walk to a given, you know, location on the
19 boards to take specific action, this is not
20 representative of a lot of U.S. plants and does that
21 effect the results?

22 MR. BRAARUD: That is correct, but the
23 purpose of this simulation is to have reference data
24 to compare the HRA analysis against and the conditions
25 both the interface, the control room, the way you are

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1 working, the procedures, where they're described in
2 the information package. There is also given --

3 CHAIR APOSTOLAKIS: Yeah, but do they have
4 to do extra steps, right, that's what you mean, sir?

5 MR. BRAARUD: Right.

6 CHAIR APOSTOLAKIS: If they have to do
7 something extra like go behind the console, that
8 probably --

9 DR. LOIS: Yes, here we're testing the
10 methods and not the applicability of a specific method
11 in a specific plant.

12 MEMBER ABDEL-KHALIK: But conceptually,
13 you're trying to make this as realistic as possible in
14 order for the data to be as representative as
15 possible. And it would seem to me that the layout of
16 the control room has a major impact on how the
17 operators will respond.

18 MR. FORESTER: But they're asked to
19 predict performance in this control room. So that's
20 what the HRA teams are predicting and they're giving
21 up to like five hours of training on interacting and
22 performing actions in this control room so they are
23 trained on it.

24 MEMBER ABDEL-KHALIK: I fully understand
25 that.

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1 MR. FORESTER: But the HRA teams, again,
2 they're predicting performance here. They're not
3 predicting performance in their home plant.

4 MEMBER ABDEL-KHALIK: Ultimately, what we
5 would like to know is how the operators will respond
6 in a real control room, not in the Halden simulator.
7 This doesn't tell us that.

8 MR. BRAARUD: Okay, the study doesn't
9 focus on that directly, but we have all the projects.
10 We have the focus on comparing research from the lab
11 to studies in other training simulators in other
12 operational places.

13 MEMBER STETKAR: Were the HRA teams
14 provided information about the layout of the simulator
15 and, you know, this type of information?

16 MR. BRAARUD: Yeah.

17 MEMBER STETKAR: So the HRA teams
18 understood that within the context of the exercise,
19 this is the control room.

20 MR. BLEY: And we had a -- you sent us a
21 movie that we could watch.

22 MR. BRAARUD: Yes, I'm coming to it.

23 MR. FORESTER: And the crews had stated
24 that they didn't see this as really effecting their
25 performance all that much for whatever that's worth.

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1 But again, that wasn't the focus of it. I mean, they
2 had to predict the performance here not in the --

3 MEMBER STETKAR: The important thing is if
4 the crews were operating in this environment and the
5 HRA teams clearly understood this environment. That's
6 --

7 MR. BRAARUD: That's the key for this
8 purpose but I understand impression is very important
9 and we are investigating that also in other forms.

10 CHAIR APOSTOLAKIS: Okay, let's keep
11 going. We're kind of behind.

12 MR. BRAARUD: Okay, I would like to show
13 you a excerpt from a video. This video was given to
14 all the HRA teams to explain or illustrate the
15 operation in the control room. This video shows a
16 quick explanation --

17 CHAIR APOSTOLAKIS: How long is it?

18 MR. BRAARUD: Six minutes. Should I take
19 examples from it very quickly?

20 CHAIR APOSTOLAKIS: Can you shorten it or
21 -- don't skip it. Do you want to skip it?

22 MR. BLEY: Why don't you watch it till you
23 decide --

24 MR. BRAARUD: You can decide to stop it
25 when you --

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1 CHAIR APOSTOLAKIS: We can always stop it,
2 yeah, okay.

3 MR. PARRY: When you fall asleep, we'll
4 stop it.

5 CHAIR APOSTOLAKIS: Good, good.

6 MR. BRAARUD: The video quickly explains
7 the control room which is directly into a
8 demonstration scenario where there's spurious
9 actuation or safety injection, just to illustrate how
10 it works and the crew is Halden staff. It is not the
11 licensed crews.

12 (The video was played.)

13 CHAIR APOSTOLAKIS: Yeah, I got the
14 flavor. As far as I'm concerned, you can stop.
15 Anybody else wants to continue?

16 MR. BLEY: As I recall, they did have --
17 they walked through a bit of a scenario just to show
18 how the communications there works and how they can
19 actually operate the equipment.

20 CHAIR APOSTOLAKIS: I see. And you're
21 leaving all this with us?

22 MR. BRAARUD: You can have a copy of it,
23 yes.

24 CHAIR APOSTOLAKIS: We may watch it
25 another time.

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1 (Off the record comments)

2 MR. BRAARUD: So this gave a short
3 illustration without the song but this is how the crew
4 team operates in the control room. It's quite
5 comparable to the conventional control room in terms
6 of communication, the roles, how they use the
7 procedures, and so on.

8 CHAIR APOSTOLAKIS: Okay.

9 MR. BRAARUD: Quickly about the simulation
10 setup. This is also related to what is the difference
11 between this simulator and a training simulator. We
12 put more weight on having a run schedule that we
13 follow for all crews, so that the conditions are
14 similar for all crews.

15 CHAIR APOSTOLAKIS: What schedule?

16 MR. BRAARUD: A run plan for the scenario.
17 For example, the failures are implemented at the same
18 process status or at the same timing criteria for all
19 runs. And some scheduled or what they call a
20 feelibrator (phonetic) for example, that they role
21 play. They have some similar time for the feedback.
22 So that's all conditions for all crews are similar.

23 CHAIR APOSTOLAKIS: Very good.

24 MR. BRAARUD: That's my point. So the
25 purpose is not the training. We try to run it as

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1 realistic as possible for all crews, similar as
2 possible. So --

3 MEMBER ABDEL-KHALIK: How are those times
4 determined? If a step in the procedure calls for the
5 control room operator to call an aux operator to do
6 some action in the aux building --

7 MR. BRAARUD: That timing is estimated by
8 -- from experience of instructors, so it's an
9 approximate time. For example, if a field operator is
10 ordered to check auxiliary feedwater valve pump for
11 example, it is an approximate time estimated from
12 their experience. So it's not a very detailed
13 analysis.

14 MR. PARRY: Per, I think it's the time of
15 response that's being controlled, not the time when
16 the action is requested.

17 MR. BRAARUD: Yeah, it's the response
18 time.

19 MR. PARRY: Yeah, it's the response time
20 that's being controlled.

21 MEMBER STETKAR: When you run these
22 simulations, do you also introduce distractions that
23 would occur in the control room, for example, phones
24 ringing, people coming in to ask questions and things
25 like that or are the crews left alone?

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1 MR. BRAARUD: That can vary but in this
2 study we didn't have any extra disruptions other than
3 those the crew initiated themselves. So the staff
4 actually role-played those requests that the crew
5 called for. Also the simulator has a good equipment
6 when it comes to logging all process parameters, all
7 the actions that the crew performs through the
8 interface for a good recording of what is going on for
9 each crew.

10 We also record audio/video, also quite
11 common for training simulators. The participating
12 crews in this study was licensed operators from a
13 Swedish PWR. Consisted of 12 or 14 crews from two
14 different units. The study consisted of a supervisor,
15 reactor operator and assisting reactor operator. The
16 normal configuration is including a balance-of-plant
17 or turbine operator which did not participate in this
18 study.

19 MEMBER STETKAR: I'm not familiar with the
20 plants in Sweden. All 14 crews did -- they came from
21 the same plant?

22 MR. BRAARUD: Same site, two different
23 units.

24 MEMBER STETKAR: Same site, two different
25 -- okay. Are these units also three-loop plants.

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1 MR. BRAARUD: They are also three-loop
2 plants.

3 MEMBER ABDEL-KHALIK: But this is not the
4 normal configuration that you -- that they man their
5 control rooms.

6 MR. BRAARUD: They have one more operator,
7 a turbine or balance-of-plant, I guess, it's often
8 called here.

9 MEMBER STETKAR: And that person, you
10 know, is very busy during the steam generator tube
11 rupture event.

12 MR. BRAARUD: Yeah, we -- the turbine
13 operator will be occupied with the turbine site and
14 the important tasks for the -- let's say the reactor
15 side or the important steps in the procedures for SGTR
16 is actually performed by these three person. So it
17 was about what persons were available for the study.
18 If we had a turbine operator available, we would, of
19 course, include him.

20 MEMBER STETKAR: So although we have 14
21 crews, we actually only have one common organization
22 or common training, common let's say philosophy for
23 implementing procedures so that this is not really a
24 broad input from a variety of different crews. It's
25 different flavors, if you will, of one organization.

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1 MR. BRAARUD: Yeah, that is good. They
2 have the same training, same background.

3 MEMBER STETKAR: One other question that I
4 had on differences in the plant. This is quick. It's
5 apparently, I think, from reading through the
6 scenarios that the Halden simulator has N16 monitors
7 and it sounds like they're probably downstream from
8 the MSIVs. Is that the same with the operating
9 plants, the plant that the operating crews came from?

10 MR. BRAARUD: I can't tell you that for
11 sure but there were not comments from the crews that
12 this was unfamiliar to them. So I will expect --

13 CHAIR APOSTOLAKIS: Do we have assistant
14 reactor operators in the United States? What do we
15 call them? I'm familiar with senior reactor --

16 MEMBER STETKAR: It depends on the plant.
17 It depends on the plant manning.

18 DR. GORDON: No, but wait, do we call them
19 that?

20 MR. BLEY: Sometimes, they're both reactor
21 operators.

22 CHAIR APOSTOLAKIS: Yeah, that's what --

23 MEMBER STETKAR: You can have two reactor
24 operators. You can have a shift supervisor and a
25 shift foreman who can help out. It depends on --

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1 CHAIR APOSTOLAKIS: So you can have two
2 reactor operators. One plays the role of the
3 assistant.

4 MEMBER ABDEL-KHALIK: Sure, this is the
5 primary side and the secondary side.

6 CHAIR APOSTOLAKIS: Okay, all right.

7 MEMBER ABDEL-KHALIK: The point that John
8 raised about, you know, all these crews come from the
9 same utility. You have the same training. They have
10 the same interpretation of the procedures. They have
11 the same sort of reward system, jumping steps in the
12 procedures, may not really be the same profession
13 that most utilities would have.

14 MR. BLEY: But if we were doing a PRA -- I
15 mean, an HRA for a particular plant, all the people
16 we'd look at would be from that facility. So it's --
17 for this kind of an exercise that they all have that
18 same background is probably appropriate. But it might
19 not be typical of what we would see here in the United
20 States.

21 MEMBER STETKAR: What might not be typical
22 is the evaluation -- the HRA team's evaluation of
23 expected operator performance because each HRA team is
24 probably trying to think about either an international
25 generically crew, if something like that exists, or a

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1 crew performance within the context of their own
2 national experience. You have HRA teams from various
3 countries. Perhaps the philosophy of implementing the
4 procedures in the United States might be different
5 from the philosophy of implementing the same
6 procedures in Switzerland or in Britain or in the
7 Czech Republic or in France, given the same
8 procedures.

9 So that the ability of HRA teams from
10 those various countries to predict the performance of
11 this -- of these particular Swedish operators, even
12 perhaps using the same procedures could be a source of
13 variability.

14 CHAIR APOSTOLAKIS: I think there are a
15 lot of issues that are being raised by the members and
16 clearly these guys cannot test everything.

17 MEMBER STETKAR: No, that's true.

18 CHAIR APOSTOLAKIS: So the best way to
19 approach this is to state clearly up front what you
20 did and what was left out, what was not tested.

21 MEMBER STETKAR: Well, the only question
22 was that I didn't recognize reading the report, that
23 all 14 crews came from the same site.

24 CHAIR APOSTOLAKIS: That's true, as I said
25 --

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1 MEMBER STETKAR: Fourteen crews selected
2 at random from 14 different countries, all of which
3 having PWRs, is a different experiment than 14 crews
4 from one site.

5 CHAIR APOSTOLAKIS: Speaking of this
6 interpretation, I remember there is a statement
7 somewhere in the report, correct me if it's not a good
8 recollection, that sometimes the crews did something
9 other than what the procedure said and they were proud
10 of it.

11 MEMBER ABDEL-KHALIK: Praised for it.

12 CHAIR APOSTOLAKIS: Praised or proud?

13 MEMBER ABDEL-KHALIK: Praised, I think is
14 the term that was used.

15 CHAIR APOSTOLAKIS: Praised. Is that --

16 MR. BRAARUD: Was that a --

17 CHAIR APOSTOLAKIS: I don't remember.

18 MEMBER ABDEL-KHALIK: I remember reading
19 it somewhere, too.

20 CHAIR APOSTOLAKIS: Would an American crew
21 be praised if they did something other than what the
22 procedure says?

23 MEMBER ABDEL-KHALIK: I think they would
24 be pilloried.

25 MEMBER STETKAR: Well, not necessarily.

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1 It depends on where you are in the procedures. The
2 procedures are not important.

3 CHAIR APOSTOLAKIS: So it depends on the
4 action, you mean, what they actually did.

5 MEMBER STETKAR: Right, that's right.

6 CHAIR APOSTOLAKIS: I think we tend to be
7 more compliance oriented here. They are expected to
8 follow the procedures, is that true, as opposed say to
9 the French?

10 MEMBER STETKAR: To the point at which the
11 procedures comply with their interpretation of what's
12 happening in the plant.

13 CHAIR APOSTOLAKIS: What's going on, yeah.

14 MEMBER STETKAR: The procedures are never
15 meant to be 100 percent complete for every possible
16 scenario. So you know, there must be some allowance
17 for you know, independent thinking.

18 CHAIR APOSTOLAKIS: Thinking.

19 MEMBER ABDEL-KHALIK: But there are --

20 MEMBER STETKAR: But generally, I mean, if
21 you depart from a procedure or you skip steps in a
22 procedure because you believe that you know what is
23 happening, you're generally penalized for doing that
24 because the procedures are, in fact, designed to
25 methodically lead you through a thought process.

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1 MR. BRAARUD: But also this is a Swedish
2 crew, they are expected to follow the procedures, so
3 that is the basic assumption. So if they are going to
4 deviate from the procedures, they are going to have a
5 good reason and it's typically discussed in the crew
6 and approved by the supervisor, for example, to want
7 to deviate in the procedure or skip a step in the
8 procedure and so on and so forth. That is not at all
9 a normal phenomena.

10 CHAIR APOSTOLAKIS: Okay.

11 MR. MONNINGER: If I could just throw in a
12 comment or two, this is John Monniger. I think with
13 regard to the strengths of this experiment, this
14 approach versus, you know, it's direct applicability,
15 you know, to U.S. France, I think one thing that we
16 have to keep in mind is, you know, this actual run was
17 already planned prior to the time that this experiment
18 came along and that you know, conducting this test, we
19 would not be able to do this test or this experiment.

20 It's really an opportunistic opportunity
21 to take advantage of this. So there is -- you know, I
22 think we have to -- you know, whereas we would like
23 the ideal approach, I think we have to recognize that
24 there are some strengths in it and there are some
25 things that maybe aren't exactly what we would like,

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1 but given our -- you know, the resources and bringing
2 together these people, I think there's --

3 CHAIR APOSTOLAKIS: No, there's no
4 question about it as long as you state it clearly.

5 MEMBER STETKAR: My only point was -- and
6 I agree with you. I think it's a wonderful
7 opportunity to use resources that are available in a
8 context to provide some really, really useful input.
9 My only point is that when the evaluations of the
10 various methods, the strengths and the weaknesses of
11 the various methods are made, that the evaluators, the
12 assessment teams, should be sensitive to the fact that
13 although this is an experiment, it is a well-defined,
14 well-controlled experiment both in terms of the
15 scenario of the definition of the human failure events
16 and the inputs from these teams.

17 This is a controlled set of teams, and
18 that fact, because the teams are controlled, that may
19 lead to wider variability in the HRA or less
20 variability within the team, let's say.

21 MR. FORESTER: Yeah, the teams may bring
22 their own bias.

23 MEMBER STETKAR: That's right and they
24 probably do.

25 MR. FORESTER: On the other hand, HRA

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1 methods should be able to predict performance for any
2 country.

3 MEMBER STETKAR: If the HRA teams knew
4 that these were Swedish operators and were familiar
5 with the kind of Swedish training philosophy and --

6 MR. FORESTER: We tried to give them all
7 that information. We tried to hold that constant.
8 Since we gave them information about these crews and
9 how they performed in their plant, so we tried to give
10 them -- created more of a baseline in the sense that
11 it was constant for everyone.

12 MR. BLEY: May I read the sentence, at
13 least from the stuff we got that is applicable to what
14 John asked?

15 MR. FORESTER: Sure.

16 MR. BLEY: It says, "When it comes to
17 taking some actions ahead of time, there are no clear
18 directions as to whether this is allowed but we
19 believe that such actions would be praised at training
20 if it made the situation better."

21 MEMBER STETKAR: "We" being whom?

22 MR. BLEY: The "we" is the Halden group
23 who was informing us about how the operators carry out
24 their actions in the plant.

25 MEMBER STETKAR: So your sense is that the

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1 operator is -- the Swedish operator, these crews
2 anyway are rewarded for doing things rapidly if
3 they're right.

4 MR. BRAARUD: I think also a very
5 important lesson, we have to look at the wording of
6 the information where we will send it out today for
7 18th because the wording of this sounds like it may
8 follow and proceed less strict than they actually do.

9 So it's important that this information package is
10 competent and the formulations are --

11 MEMBER STETKAR: I think that is really
12 important because I went through license training 25
13 years ago and in those days before the days of
14 symptom-oriented procedures, before a better way of
15 thinking about operator interaction, I can guarantee
16 you, we were rewarded for making rapid decisions very
17 -- correct rapid decisions. That was a primary reward
18 system in our training. That to quickly draw a
19 conclusion and to react to that conclusion was a very
20 important reward system. That is now contrary to the
21 basic philosophy, at least in many countries of the
22 way that the procedures are designed and implemented,
23 that people are not supposed to be rewarded for making
24 quick decisions. How much that reward system effected
25 these particular crews' responses, I have no way of

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1 measuring that.

2 You may have more insights on that, but it
3 is something -- I'll just reiterate, it is something
4 that when the assessment teams evaluate the
5 variability in the different HRA predictions, that may
6 be a factor, that just may be a factor.

7 CHAIR APOSTOLAKIS: All right, next.

8 MR. BRAARUD: Briefly, overview of the
9 experience of the different positions. This is only
10 to show that we have typically a broad sample of what
11 you would expect from a crew, some where new
12 operators, some were experienced in all positions.

13 MEMBER ABDEL-KHALIK: But these
14 supervisors were previously reactor operators so that
15 the person with one year of experience as a supervisor
16 has a lot more experience as an operator.

17 MR. BRAARUD: Yeah, this is the actual
18 experience in the given position when they started as
19 a supervisor. This here.

20 CHAIR APOSTOLAKIS: So there is an
21 assistant reactor operator with 25 years of
22 experience. The poor guy was never promoted or --

23 MEMBER STETKAR: Plants in Europe are very
24 stable.

25 MR. BRAARUD: One part of what the crew

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1 goes through before they run the scenarios is actually
2 training in the laboratory and this training is aimed
3 at explaining how the interface works and if there are
4 some differences between the simulated plant and their
5 home plant and they focus then on things that are of
6 importance for the scenarios to be run. And it's
7 typically like they have a more theoretical goal and
8 it builds up to more simulation exercises.

9 These exercises do not involve the
10 scenarios that we want to study. They are other kind
11 of accident scenarios or smaller parts of other types
12 of scenarios. So they don't get any specific
13 training on the scenarios but to familiarize them with
14 the interface and the process.

15 Very briefly about the design for the
16 study, I said the purpose of this study was another
17 and this empirical investigation, but the study
18 contained two types of scenarios, accident scenarios,
19 SGTRS and loss of feedwater. And the study was
20 actually focusing on how scenarios can become complex
21 for the crew to handle. And the design was such that
22 we had what was called a base case for the scenario.
23 In the SGTR it's a -- what we call a clean SGTR.
24 There is no other complications added to the scenario
25 than --

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1 As part of the complex case there are some
2 more failures like another event starting before --
3 I'll come back to that later.

4 CHAIR APOSTOLAKIS: And there is a
5 procedure for both the base case and the complex.

6 MR. BRAARUD: There is procedures that
7 apply to both cases.

8 CHAIR APOSTOLAKIS: Okay.

9 MR. BRAARUD: Also a detail, these
10 scenarios, they are balanced on the first rundown, so
11 there are different orders for different crews.

12 MEMBER STETKAR: Did the crews -- I hope
13 not but did the crews know that they were running two
14 ruptures and losses of feedwater?

15 MR. BRAARUD: No, they didn't know
16 anything about that.

17 MR. BLEY: And if I understood -- I think
18 some crews may have seen the complex case first and
19 other crews may have been the base case first.

20 MR. BRAARUD: No, they didn't know the
21 balances or scenarios, so you don't run the complex
22 always after the base because then you will have some
23 learning effect that would make useless all the way
24 around.

25 MEMBER STETKAR: But did you allow any

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1 crews just to sit there for six hours with nothing
2 happening?

3 MR. BRAARUD: No, we didn't have time for
4 that.

5 MEMBER STETKAR: I'll get to my point
6 here. If the crews knew you were running simulator
7 experiments to evaluate operator performance, and the
8 crews are not stupid. They know that they're there
9 for a purpose. And they are all familiar with complex
10 operational events in nuclear power plants, those
11 events tend to be tube ruptures, ATWS and complete
12 loss of feedwater if it's not a station black-out.

13 Did you at all consider the fact that the
14 operators had this knowledge and that they may have
15 been predisposed to look for things like a tube
16 rupture because that -- or an ATWS. Now, it's pretty
17 obvious that I don't have an ATWS if the reactor trips
18 when it's supposed to trip. So if I don't have an
19 ATWS and I don't have a loss of all feedwater and
20 they're monitoring my performance, then maybe I have a
21 tube rupture. So maybe I should be looking for a tube
22 rupture. Did you try to correct for that? That's the
23 reason for asking did you let any operating crew just
24 sit there for six hours and do nothing?

25 MR. BRAARUD: That is a good point and in

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1 some other studies we have actually put in scenarios
2 where nothing happens, reactor normal operation to
3 take away --

4 MEMBER STETKAR: But you didn't try to do
5 that here.

6 MR. BRAARUD: Not in this study. It was
7 not possible in the schedule, but there is one
8 important operation and that is in the complex SGTR,
9 as several of the crews have problems and there are no
10 indications that they are actually suspecting an SGTR.

11 MEMBER STETKAR: But there's some
12 indications that they needed an excuse to go to E3 and
13 they found it.

14 MR. BRAARUD: Yeah, they found it after
15 awhile but several crews has used quite a long time
16 and there was no indication that they had some idea.

17 CHAIR APOSTOLAKIS: Are crews trained on
18 all of these scenarios routinely?

19 MR. BRAARUD: Yeah, in their --

20 CHAIR APOSTOLAKIS: Including the complex
21 scenarios?

22 MR. BRAARUD: Not the complex.

23 CHAIR APOSTOLAKIS: Not the complex,
24 never?

25 MR. BRAARUD: Not this specific

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1 configuration or scenario.

2 MEMBER ABDEL-KHALIK: In some plants they
3 are. My question about the complex scenario, for
4 example, how is that selected? Why not, for example,
5 make the scenario in such a way that the indications
6 would be counterintuitive. Like if you have a loss of
7 one reactor coolant pump in a three-loop plant, and a
8 steam generator tube rupture in a different loop, that
9 would be an event that I'm not sure any of these crews
10 would recognize. And they would have to follow the
11 procedure by the -- you know, step by step to get to
12 where they're supposed to go.

13 MR. BRAARUD: That's a good proposition
14 for a complex scenario, but in this one we choose one
15 that has to do with the indications of the SGTR. That
16 was some of the research questions for the original
17 study, how a situation becomes complex when you have
18 previous information that point to another even than
19 the actual event coming.

20 So, other studies could look at other
21 complexity issues, like you suggest.

22 MR. BLEY: Per, can I say something? The
23 thing -- the discussions that led to this began many
24 years ago and when many of us doing HRA were trying to
25 talk with folks at Halden, "About how could you do

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1 things at the simulator that would help us". And one
2 of the things we had talked about was we're really
3 interested in difficult scenarios, maybe with some
4 kind of masking.

5 So they came up with this one, trying to
6 find something that would make this more challenging
7 and test some of the things we try to do. So there
8 are maybe lots of those but this was one they could
9 live with.

10 MEMBER STETKAR: This is a pretty good
11 scenario, by the way.

12 MR. BLEY: Yeah, and you could almost have
13 a logic for --

14 MEMBER STETKAR: Because of both thermal
15 hydraulic response for cool-down and the masking of,
16 you know, elimination of the rad monitors.

17 MEMBER ABDEL-KHALIK: Well, you will
18 always know which generator has failed even in this
19 scenario. Eventually, right, but what I'm talking
20 about is a scenario in which they have no idea which
21 generator has failed and they will actually have to
22 follow the procedures. That eliminates the
23 variability of having people jump from one procedure
24 to the other.

25 MR. FORESTER: And that may be a very good

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1 suggestion for our next scenario.

2 MEMBER STETKAR: With radiation monitors,
3 16 monitors, you'd know. You have to eliminate the N-
4 16 to eliminate the generate -- a lot of the
5 generators.

6 MR. FORESTER: Keep in mind, we're not
7 testing the crews. We're really testing the HRA
8 teams. They're just trying to predict what the crews
9 are doing or what they're going to do.

10 MEMBER ABDEL-KHALIK: Right, one of the
11 variability is jumping in the procedures. And you
12 want to -- if you want to eliminate that, you want to
13 make sure that everybody follows the procedures.

14 MR. FORESTER: We want the teams to
15 predict what the crews are going to do, given whatever
16 the scenario is but there may be better scenarios.
17 I'm not disagreeing with you but our emphasis, again
18 was on what the HRA teams would do given the scenarios
19 and the context that the crews were operating at.

20 MEMBER STETKAR: My only question was, you
21 know, is -- because there are a limited number of
22 scenarios that you're running obviously, because you
23 have a limited amount of time, and the operators knew
24 that the purpose of this whole exercise was to
25 evaluate somehow their performance, I don't know how

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1 much discussion there was with the particular crews,
2 was there anything about the way the experiment was
3 designed in -- for this particular exercise that --
4 the tube rupture, was there any way that the
5 experiment was designed that might predispose the
6 operators to be looking for a tube rupture more
7 carefully than they would if they just had a blank
8 slate. You know, after the plant has been operating
9 for 12 years without a reactor trip and nobody has
10 ever seen anything except simulator training, that's -
11 -

12 MR. BRAARUD: I don't think there was
13 anything that could lead them to suspect that we had
14 SGTR scenarios.

15 Okay, brief illustration of the scenario
16 and there was two versions of the SGTR. Quickly the
17 base scenario, they have picked up a tube rupture, all
18 activity indications worked as normal and they would
19 get alarms and indications as expected.

20 While in the complex scenario there was
21 initial a steam line break that actually isolated two
22 of the expected activity indications, these red
23 crossing. In addition, there was a failure with one
24 of the measurement (phonetic) from the sampling from
25 the ruptured SG.

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1 MEMBER STETKAR: I'm sorry, Per, I need to
2 ask one more question about this plant. It sounds
3 like my reading of the scenarios, this plant does not
4 have automatic auxiliary or emergency feedwater level
5 control; is that correct?

6 MR. BRAARUD: I'm not too sure.

7 MR. BLEY: It sure looks that way from the
8 plots.

9 MEMBER STETKAR: Because if it did, you
10 wouldn't necessarily see a rapid change in the steam
11 generator. You'd see a difference in loop-to-loop
12 feedwater flows but not in level. If it's a fixed
13 feedwater flow plant, then I can understand rapid
14 changes in -- I'm just trying to understand the
15 scenario and factors that might effect people's
16 interpretation of the scenario.

17 So you do know, does the simulator have
18 auxiliary feedwater level control or is it a fixed
19 flow?

20 MR. BRAARUD: I think it is a fixed flow
21 and that was -- the crew typically manually works with
22 the control later in the scenario.

23 MEMBER STETKAR: Yeah, okay, okay.

24 CHAIR APOSTOLAKIS: So would you explain
25 this figure?

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1 MR. BRAARUD: Yeah, the figure, this is
2 for the complex scenario. They first have a steamline
3 break.

4 CHAIR APOSTOLAKIS: Oh, you have a steam
5 line break.

6 MR. BRAARUD: Steam line break, yeah,
7 first in the --

8 CHAIR APOSTOLAKIS: Where?

9 MR. BLEY: Outside of the MSIV.

10 CHAIR APOSTOLAKIS: Okay.

11 MR. BRAARUD: Off of the main steam line
12 valve.

13 CHAIR APOSTOLAKIS: Okay.

14 MR. BRAARUD: Which actually lead to an
15 automatic isolation of the steam line and that takes
16 away two of the activity measures; one in the steam
17 line and one from turbine. And there's one additional
18 failure, from the sampling of the ruptured steam
19 generators, failure with the measurement. That leads
20 to no activity also from this one.

21 MR. BLEY: So there's no bad monitoring.

22 MR. BRAARUD: There's actually one failure
23 and one event, previous event, that leads to this
24 situation.

25 MEMBER STETKAR: Okay, why didn't you

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1 break the steam line inside the containment? Same
2 effect on secondary -- much more complicated in terms
3 of what the operators are seeing. They would have
4 never found the tube rupture.

5 MR. BRAARUD: That is also a very good
6 proposal. I think we have two very good proposals for
7 scenarios when we investigate --yeah, so this is the
8 basics based on the complex.

9 MEMBER STETKAR: Too busy doing a lot of
10 other things.

11 MR. BRAARUD: They're doing a lot of other
12 --

13 MEMBER STETKAR: It's a real mess.

14 MR. BRAARUD: Okay, very briefly, this can
15 also be operated by a typically event tree.

16 MEMBER STETKAR: I'm going to have to stop
17 you here.

18 CHAIR APOSTOLAKIS: Let him explain.

19 MEMBER STETKAR: I'm sorry, Mr. Chairman,
20 but I need to make a couple of points here. This
21 event tree in the report was characterized as a
22 typical event tree for a tube rupture. In my
23 experience, this is not a typical event tree for a
24 tube rupture. The reason for that and it's very
25 pertinent for this particular exercise and it's an

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1 extremely pertinent concept for HRA in general.

2 You have defined the key operator response
3 in this model as identifying and isolating the
4 ruptured steam generator. If the operators do not
5 identify and isolate the ruptured steam generator, you
6 basically say they will never initiate a rapid cool-
7 down, they will never initiate a primary pressure
8 reduction.

9 They can survive if for some reason they
10 make up to the RWST but the identify and isolate is
11 required for success. I will not argue with you that
12 identifying the fact that I have a steam generator
13 tube rupture event is an important cognitive response.

14 However, the requirement to both identify the fact
15 that I have a steam generator tube rupture event and
16 identifying the fact that this particular steam
17 generator is ruptured and I must isolate it, are two
18 completely different types of operator cognitive
19 responses.

20 By defining a particular human failure
21 event that requires the operators to not only identify
22 the fact that they have a steam generator tube rupture
23 event, and to specifically identify the correct steam
24 generator and to isolate it, is a modeling decision
25 that effects the definition of that human failure

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1 event within the scope of the PRA and which will have
2 a very, very important effect on the HRA.

3 As you've seen, many, many people spent a
4 lot of time evaluating the human error probability for
5 failure to perform the implementation of isolating the
6 steam generator which, if that's the way you define
7 the human failure event, that's fine, but in fact, in
8 that little event tree that you had as an example, in
9 the real world, identifying and isolating the ruptured
10 steam generator is not the key event that you've made
11 it in your model.

12 In fact, identifying the fact that I have
13 a steam generator tube rupture is important. Whether
14 or not I isolate the specific steam generator can
15 effect further event progression, but it does not
16 preclude my cooling down and depressurizing. It does
17 not preclude other event scenarios that are, indeed,
18 possible and indeed, perhaps quite likely in your
19 model.

20 So the point is how did you make the
21 decision to define this particular human failure event
22 because it is -- by including the identify a
23 particular steam generator and isolate that steam
24 generator in your success criteria you have now made
25 many modeling decisions and assumptions that will have

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1 an extremely strong effect on perhaps some human
2 reliability analysis.

3 CHAIR APOSTOLAKIS: So can you explain
4 that in terms of the event tree? The first human
5 failure event there is steam generator isolation. Do
6 we -- have they assumed that they know which steam
7 generator to isolate and you are saying that doing
8 that is not the --

9 MEMBER STETKAR: This event tree, by the
10 way, is different from the one that's in the report.
11 I just noticed that. This event tree actually solves
12 some of the questions that I raised regarding the
13 report but this event tree is different from the one
14 in the report. So this event tree has a different
15 philosophy or a different interpretation of the event
16 than what's in the report.

17 CHAIR APOSTOLAKIS: But if we look at the
18 first event they have there, steam generator
19 isolation, they have assumed in this even tree that
20 they know which steam generator to isolate.

21 MR. BLEY: No, the --

22 MR. BRAARUD: No, the model includes
23 diagnosis before, also this steam generator isolation
24 part includes the diagnosis part or that they have a
25 tube rupture and it's based on the procedures,

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1 diagnosis and entering a procedure for identifying
2 which steam generator and isolating.

3 CHAIR APOSTOLAKIS: So this event includes
4 the diagnosis of which --

5 MEMBER STETKAR: It includes, importantly,
6 it includes the manipulation of isolating the steam
7 generator. This says that -- and this event tree is
8 logically similar if I look at it. If I correctly
9 identify the fact that I have a tube rupture event, a
10 tube rupture event and I correctly identify the
11 ruptured steam generator, however, if I fail to close
12 a particular valve, then in this event tree, I am not
13 given the opportunity to cool down the secondary side,
14 to depressurize the secondary -- the primary side or
15 to save the plant through the normal method. This
16 model has a particular modeling assumption built into
17 it and in experience, looking at HRA, what we find is
18 that these types of assumptions about modeling and
19 defining the human failure events, in many cases have
20 a much broader variability than a particular HRA
21 methodology for evaluating the human failure event
22 once it's defined.

23 In other words, the biggest problem in HRA
24 is not necessarily the calculator that I use to
25 calculate human error probability. It's how do I

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1 define the structure of the logic model and define
2 those events?

3 CHAIR APOSTOLAKIS: So --

4 MEMBER STETKAR: And this is a prime
5 example of that, that's why I wanted to bring that up.

6 MR. PARRY: Is a sense, you're really
7 arguing about what goes on, on the failure path of
8 that particular HFE.

9 MEMBER STETKAR: Well, absolutely but that
10 defines -- your Human Failure Event success criteria
11 require three things. I must identify the fact that I
12 have a steam generator tube rupture event which sets
13 me on a particular trajectory.

14 MR. PARRY: Right, right.

15 MEMBER STETKAR: I must identify the
16 particular steam generator that is ruptured and I must
17 successfully complete the isolation tasks within some
18 time period.

19 MR. PARRY: Right, right.

20 MEMBER STETKAR: Those three things are
21 required to be on the success path.

22 MR. PARRY: Right, and -- but that's -- if
23 we're only focusing on that particular HFE, then I
24 don't see any problem with that.

25 MEMBER STETKAR: Not for the purpose of

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1 this study. My comment --

2 MR. PARRY: For this study, right.

3 MEMBER STETKAR: My comment is that this -
4 - I wish you hadn't put the event tree in there, but
5 as long as you put the event tree --

6 MR. PARRY: It's a real event tree.

7 MEMBER STETKAR: As long as you put the
8 event tree in there, it brings up a very, very
9 important point and in fact, the definition of this
10 Human Failure Event apparently created some problems
11 for some of the HRA teams because they were arguing
12 about the timing which is something else that I'll
13 bring up.

14 MR. PARRY: Which is a different issue.

15 MEMBER STETKAR: That's a different issue.

16 MR. PARRY: Right, but given certainly at
17 least for this pilot study which is looked at the
18 first event in that event tree, I think your point is
19 not -- doesn't really pertain to that other than the
20 aspects of the timing, which --

21 MEMBER STETKAR: It may pertain for the
22 larger purpose, though, that George was talking about
23 is where are we focusing effort in terms of HRA? Is
24 it -- should it be focused on comparing different
25 calculators for HEPs or spending as much or more

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1 resources on defining and modeling the Human Failure
2 Events?

3 MR. PARRY: Yeah, that's a different
4 issue, I think, I mean, particularly in the context of
5 this study, but Vinh tells me that that's a real event
6 tree from real PRA study.

7 MR. BLEY: The one that's in the report?

8 MR. PARRY: The one that's in the report.

9 DR. DANG: And we did not make that event
10 tree in the study. So we're using -- I think one
11 point that you make that's very valid, sorry, is that
12 maybe we should be careful not to say that it is
13 typical. I do not know whether it is typical.

14 CHAIR APOSTOLAKIS: But, John, how would
15 you change the event tree?

16 MEMBER STETKAR: I don't want to get into
17 the modeling, the details of the modeling. I had to
18 get into it a little bit make my point about the
19 modeler's assumptions. It's always said, "Well, the
20 event modelers or the so-called systems analysts
21 define the Human Failure Events", and then the poor
22 HRA people analyze the Human Failure Events within the
23 context. And everyone focuses on the second half of
24 that process about the differences in the calculators.

25 MR. PARRY: But that was one of the

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1 intents of looking at this was the calculators,
2 because you realize that --

3 MEMBER STETKAR: That's true, that's one
4 part of -- absolutely, absolutely.

5 CHAIR APOSTOLAKIS: Again, let's -- for
6 my own benefit, steam generator isolation includes the
7 cognitive part?

8 MEMBER STETKAR: Yes.

9 CHAIR APOSTOLAKIS: It does? What John
10 says, you know, not a steam generator, but this steam
11 generator.

12 MEMBER STETKAR: I mean, there's two
13 levels of cognition in a tube rupture event. The
14 first cognition is do I have a tube rupture or not?

15 CHAIR APOSTOLAKIS: Right, then which one.

16 MEMBER STETKAR: The second part is which
17 one.

18 CHAIR APOSTOLAKIS: And that's all in
19 there.

20 MR. PARRY: It's all included in the --

21 MEMBER STETKAR: And the manipulation,
22 closing it all down.

23 CHAIR APOSTOLAKIS: And the manipulation,
24 yeah, all three, everything. Okay.

25 DR. LOIS: I believe we have to clarify.

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1 The scope of this study is pretty much quantification.

2 The capability of a method to understand the scenario
3 and identify the various parts that the operators
4 could take was not part of the study. We were
5 focusing more into assuming that now you have this
6 human action. This is defined, this is information
7 associated. How would you analyze that specific human
8 action as opposed to use your method to understand the
9 scenario, determine your human actions and then
10 analyze them. It's a different study.

11 MEMBER STETKAR: I understand that, but
12 the point that I -- we'll get to something that's a
13 little bit more relevant in a couple of minutes here,
14 I hope.

15 CHAIR APOSTOLAKIS: But let me ask you one
16 other question. You said that this event tree sends a
17 message that if they don't isolate and if they don't
18 cool down the secondary site, they will never
19 depressurize. Is that what you said, whereas they
20 could --

21 MEMBER STETKAR: This -- HRA in an
22 analysis space, if the operators fail to close, for
23 example, one local manual isolation valve in the
24 auxiliary building, they will fail and they are never
25 given the opportunity in this model to cool down the

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1 secondary site or depressurize. Now, that is a very,
2 very, very important modeling assumption.

3 CHAIR APOSTOLAKIS: And that refers to the
4 structure of event tree, right?

5 MEMBER STETKAR: That's absolutely true.

6 CHAIR APOSTOLAKIS: Okay.

7 MEMBER STETKAR: That's a logical concl --

8 MR. PARRY: It's not the HFE that we're
9 interested in.

10 CHAIR APOSTOLAKIS: Right.

11 MR. FORESTER: We only had them quantify
12 events on the success --

13 MEMBER STETKAR: That's right, I'll get to
14 the -- I'm going to get to the second part of the
15 concerns.

16 CHAIR APOSTOLAKIS: Shall we move on from
17 this event tree then?

18 MR. BRAARUD: This just gives an overview
19 of the HFEs you're talking about, for the base and for
20 the complex scenario.

21 CHAIR APOSTOLAKIS: Why do you call these
22 major?

23 MR. BRAARUD: It's -- yeah, it also
24 actually describes a major part from the procedures,
25 so it's actually the HFEs and it's the major unit

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1 performance. It's a little misleading title. But the
2 point is, that's for this first pilot phase. It's
3 only the first HFE and that is focused and that
4 includes the diagnosis and identification and the
5 isolation in this case.

6 MR. FORESTER: That's the word analyze but
7 the rest of the data was collected on those other
8 events.

9 MR. BLEY: The HRA teams analyzed all of
10 these.

11 MR. FORESTER: Right.

12 MR. BLEY: The comparison has only been
13 done on the first one.

14 MR. BRAARUD: There is also some more to
15 the end of one of the scenarios. This is actually HFE
16 as such, that's maybe why the titles says "Major
17 actions".

18 So this actually, this HFE and the prime
19 success material that is based on the diagnosed that
20 they have SGTR and therefore, enter the procedure of
21 SGTR reaches the E-3. And that they isolate the
22 ruptured steam generator and also about they stop the
23 feed to the ruptured steam generator so they don't
24 over-fill the steam generator. This was based on the
25 procedures and also based on the home plant's task

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1 analysis of important tasks.

2 And there was developed a timing criteria
3 for this HFE. That was based on what one would expect
4 from training, that the crew has a focus and that they
5 have the possibility for letting out active steam, so
6 that they have a pressure to work quite swiftly, quite
7 quick, and it was based on the procedure steps or the
8 major actions involved in reaching this criteria.

9 CHAIR APOSTOLAKIS: This 20 minutes in the
10 discussion in the report puzzled me a little bit.

11 MEMBER STETKAR: Let me follow up on this,
12 George.

13 CHAIR APOSTOLAKIS: Okay.

14 MEMBER STETKAR: Why didn't you use a
15 functional plant response timing success criterion as
16 is the recommended practice in PRA? In other words,
17 the time available for the operators to perform an
18 action is determined by a change in plant conditions
19 that essentially requires either -- either will
20 initiate some automatic response or requires another
21 operator evaluation of the scenario. Twenty minutes
22 is an arbitrary time here. It's an estimate of the
23 amount of time that you, as an outsider, expect the
24 operators to spend going through those procedure steps
25 successfully.

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1 Well, if I'm driving my car and a small
2 child darts out into the street 100 meters down the
3 street and if I go through all of my training and
4 procedures and say, well, I expect that I will stop
5 the car within two meters of the child, that's a
6 certain time. I suspect that's not the way the world
7 really works.

8 So why didn't you actually use a
9 functional plant response time window, which for this
10 particular action, and this is where I'm getting to
11 defining the action, in the analyses that I've seen
12 that I'm familiar with, it really doesn't make any
13 difference when the operators isolate the steam
14 generator. And in fact, in many plants, the operators
15 are trained that that is a much secondary function
16 compared to the other more important functions of
17 cooling down and reducing pressure. So by arbitrarily
18 assigning a 20-minute time window that's not based on
19 plant thermal hydraulic response to an action that may
20 be assigned very low priority by many operating crews,
21 at least outside of Sweden, you are very strongly
22 biasing perhaps the results from some human
23 reliability analyses that look at relative timing,
24 time reliability correlations, for example, or effects
25 of operator priorities as reflected in the emergency

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1 operating guidelines in the background documents and
2 those guidelines, in fact, de-emphasize isolation of
3 the ruptured steam generator in favor of doing some
4 other things like cooling down and depressurizing.

5 So I'm really curious about this time
6 window because it's -- it seems very arbitrary and
7 extremely artificial and in fact, contrary to
8 recommendations.

9 MR. PARRY: I think in some sense -- may I
10 make a response? I think in some sense you are right.

11 From a PRA perspective, you wouldn't define the time
12 window this way. And I think we've taken that as one
13 of the lessons learned for future simulator exercises
14 that they ought to be -- the timing issue
15 particularly, ought to be thought differently and I
16 think it did effect some of the team.

17 MR. FORESTER: But on the other hand it
18 was tied to isolating the steam -- we didn't want to
19 overfill the steam generator.

20 MR. PARRY: But John's right.

21 MEMBER STETKAR: But cooling down and
22 depressurizing stops you from doing that regardless of
23 whether it's isolated. That's what the operators are
24 trained to do. But in some sense success criteria HFE
25 constrained the problem for the HRA teams. The more

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1 general problem event model, the second action that
2 you have defined initiate the cool-down.

3 MR. PARRY: I can comment on the training
4 valid in the sense numerics of HEPs, but more on the
5 qualitative analysis that the human reliability
6 analysts did, because the HEPs in particular could be,
7 because of this somewhat artificiality of the success
8 criteria and would not be relevant in the PRA context.

9 MEMBER STETKAR: As long as you're --
10 you're also sensitive even in a qualitative sense, if
11 some of the HRA methods included something like a
12 reluctance factor, if you can think of a reluctance
13 factor, that the operators would be reluctant to
14 perform this action because it might delay their more
15 important action, which is initiate the cool-down. So
16 there could be, you know, that -- even in a
17 qualitative sense that understanding what some of the
18 methods include, because of the definition and the
19 artificial time for this action, and because time is a
20 very important consideration, I guess we can all agree
21 on a tube rupture event, that may have an influence
22 even in the qualitative sense. When you compare the
23 different events, you say, "Oh, these people made this
24 decision in their methodology because they do include,
25 you know, something, I'll call it reluctance factor

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1 for this particular action and that might be something
2 that the other methodologies did not consider. But
3 that's --

4 CHAIR APOSTOLAKIS: But there's another
5 thing that is stated in the report in this context of
6 -- I need some clarification on. It said, "We usually
7 give the -- assign this time of 20 minutes or 30
8 minutes in other cases having in mind core damage",
9 but the operator is not thinking in terms of core
10 damage. It's thinking in terms of an intermediate
11 event like filling the steam generator and so on. I'd
12 like to understand that a little better and how it
13 effects the performance.

14 I mean, why are we doing that in a HRA, I
15 suppose and say, you know, 30 minutes and then you
16 have core damage when, in fact, these guys are not
17 trying to prevent core damage at that point. How does
18 that effect the whole calculation, the whole
19 performance, because, you know, if you start putting -
20 - like in most HRA models, there is a stress factor,
21 right?

22 And you assign the level of stress based
23 on core damage when, in fact, the guy is not thinking
24 in terms of core damage, then you may be completely
25 off.

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1 MR. FORESTER: But they should be able to
2 predict that. If they're only thinking about they
3 want to avoid -- they don't want to release, so the
4 HRE teams have to understand that what the operators
5 are trying to do is avoid a release and that's why
6 they're trained to do this, isolate this thing within
7 a certain amount of time. So our decisions there --
8 there are some problems there but it does reflect what
9 their training is and the fact that they do want to
10 avoid the over-fill because they don't want to release
11 and that's part of their training.

12 CHAIR APOSTOLAKIS: But --

13 MR. FORESTER: But you're right, I mean,
14 ideally, we maybe would look at avoiding core damage.

15 CHAIR APOSTOLAKIS: Well, we, as a PRA
16 analyst, think that way but if you tell me that the
17 operator is not thinking that way --

18 MEMBER STETKAR: Well, the key is the time
19 windows are usually set based, as I said on --

20 CHAIR APOSTOLAKIS: Thermal hydraulics.

21 MEMBER STETKAR: Plant -- getting to, you
22 know, what is the time at which the plant -- if the
23 operators don't do anything, that the plant parameters
24 will change either to a point where some automatic
25 action occurs, which changes the nature of the

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1 scenario, or a different requirement for operator
2 performance is involved, and that's not necessarily
3 core damage. It's usually some intermediate
4 condition.

5 CHAIR APOSTOLAKIS: Yeah, but --

6 MEMBER STETKAR: A pressurizer goes empty
7 or a steam generator fills with water, or something
8 like that. It isn't necessarily core damage.

9 CHAIR APOSTOLAKIS: But is it true though
10 that when you do the HRA, and you consider those time
11 intervals and you say there will be this kind of
12 stress and this kind of this and that, people are
13 thinking in terms of core damage but when the report
14 says that the operators are not necessarily thinking
15 core damage.

16 MEMBER STETKAR: No, if you do the HRA,
17 you think within the context of the scenario that's
18 defined, the amount of stress that would apply during
19 whatever your perception of that time window will be.

20 MR. FORESTER: So this wouldn't be high
21 stress like in a large LOCA or something like that.

22 MEMBER STETKAR: That's right.

23 MR. FORESTER: This is a different kind of
24 scenario, but the HRA teams understand what the
25 scenario is and they should be able to --

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1 MEMBER STETKAR: Sure, the HRA --

2 MR. FORESTER: -- understand what the
3 stress load should be given that context.

4 MEMBER STETKAR: Should define stress
5 within the context --

6 MR. JULIUS: This is Jeff Julius, the way
7 the event tree is structured. So depending on how the
8 event tree is structured, you might have a timing
9 factor that, you know, for that particular
10 progression, introduces this thing at 20 minutes and
11 again, that's not seen or felt by -- that doesn't mean
12 it's an influence on operator response. It just means
13 reflects the way the model is set up.

14 MEMBER STETKAR: I'll give you an example
15 that for example, in this particular -- let's take the
16 base case tube rupture, the level of stress for an
17 operator may not be very high in the first 40 minutes
18 of the scenario, let's say, because the plant response
19 is relatively slow. Now, if the operators over-fill
20 the ruptured steam generator, and they have a release
21 going on, and now they suddenly recognize that they've
22 over-filled the rupture, at that point, the stress may
23 increase dramatically or to some extent. The time
24 window to core damage really hasn't changed all that
25 much, but the operator stress, how they react to that

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1 situation, may change at that transition point.

2 CHAIR APOSTOLAKIS: But this is what
3 happens. I'm asking how it's modeled. I agree that
4 this is what happens in real life.

5 MEMBER STETKAR: In an HRA --

6 CHAIR APOSTOLAKIS: Let me ask you this;
7 why then if this is the case, you would use this
8 concept of the intermediate event? I mean, if you --

9 MR. FORESTER: The what?

10 CHAIR APOSTOLAKIS: Intermediate event.
11 That's what the words are in the report. If the
12 operator indeed knows or the evaluation is done for
13 this particular event, without really thinking in
14 terms of core damage, there is no need to introduce
15 this concept of intermediate event. That's why I'm
16 asking for clarification because I believe you say
17 there in Section 2.5.4, 2.5.4, I think, I don't have
18 the report in front of me, that --

19 MR. FORESTER: I'm not sure where you're
20 referring to. There's intermediate in the sense of
21 maybe there are other events that are coming out but -
22 -

23 CHAIR APOSTOLAKIS: I think it says that
24 the operator is not thinking in terms of core damage.
25 It's thinking about, you know, maybe a minor release

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1 or so. But then you make a contrast between that and
2 what the PRA analyst is thinking, which is core
3 damage. I don't know why you make the distinction.
4 That's what confuses me, because if indeed, as you
5 said, the operators are thinking in terms of this
6 particular event and they don't really think in terms
7 of what will happen later, then there is no need to
8 talk about this.

9 MR. FORESTER: No need to talk about --

10 CHAIR APOSTOLAKIS: Intermediate events,
11 that's why it caught my attention. The message you
12 were sending was that the PRA analyst thinks in terms
13 of A, what is the operator, in fact, is thinking in
14 terms of B. And I thought that --

15 MR. FORESTER: Every analyst ought to be
16 thinking about what it is the operators are thinking
17 about because that's what they're trying to --

18 CHAIR APOSTOLAKIS: Right, and you make a
19 distinction between the two thinkings, that the
20 operator is thinking one way. Maybe I can try to find
21 the exact --

22 MEMBER STETKAR: I think I've found the
23 paragraph, George.

24 CHAIR APOSTOLAKIS: Okay.

25 MEMBER STETKAR: You can look at it over

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1 lunch. I have it.

2 CHAIR APOSTOLAKIS: Yeah, we can do that.

3 MR. BRAARUD: But I think one important
4 point though is that this time criteria is maybe
5 somewhat arbitrary related to the plant response. Of
6 course, time is related to the importance of letting
7 out the steam but the important thing is that this was
8 defined as an exercise for the HRA team to analyze
9 human performance.

10 So it's still -- I know that HRA analysts
11 may have in the back of their heads, some tendencies
12 of thinking about the scenario in terms of how they
13 have defined it for other purposes but in the
14 information package, it's well-described what is the
15 purpose of the procedure, what is the -- what you
16 think are the goals and based on their training and
17 procedures, and for the purpose of comparing similar
18 data with HRA analysis, I think this is useful.

19 MEMBER STETKAR: I would only caution you
20 that when you do the comparisons then of the HRA
21 method, I don't care so much about the results, the
22 numerical results, but the -- even the qualitative
23 evaluations, that you try to take a bit more of a
24 holistic look at the relative evaluations across the
25 whole sequence of events because, for example, if HRA

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1 Team A assigned a relatively optimistic assessment for
2 identify and isolate, and a relatively pessimistic
3 assessment of start the cool-down compared to Team B
4 which may have reversed those, pessimistic for
5 identify and isolate but optimistic for cool-down,
6 there may have been real qualitative reasons for doing
7 that, that this reluctance factor, if you want to call
8 it that, that Team B who is pessimistic for the
9 isolation may have been focusing more on the task of
10 initiate the cool-down.

11 Team A that was, perhaps, optimistic may
12 have said, "Well, they spent so much time successfully
13 isolating that they didn't have enough time left to
14 start the cool-down because of the way the actions
15 were defined. So that when you're comparing the
16 different methodologies to understand what the HRA
17 teams were thinking about, you can't necessarily just
18 do it, especially in this case because of the way that
19 this HFE is defined and the time that is used to
20 define success from the simulator, you may have a
21 biased interpretation about the relative benefits and
22 drawbacks of some of the different methodologies if
23 you just constrain your evaluation to this one
24 particular action, because it is -- the action, as
25 it's defined is a relatively artificial action and the

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1 time is certainly artificial.

2 MR. FORESTER: There were some teams that
3 felt that way.

4 CHAIR APOSTOLAKIS: Well, any time you are
5 at a particular node in the event tree, you are
6 assuming that you do nothing, there is a certain time
7 until core damage occurs, and that time of course,
8 changes from node to node. Then there is another
9 failure, that time changes. So what matters, I think
10 what you're saying is, that you can't really specify a
11 time for one particular event. What matters is,
12 perhaps the sum of these times that it takes them to
13 do it.

14 So if you do something very quickly now,
15 you have more time to do something later.

16 MEMBER STETKAR: In a tube rupture,
17 without, you know, it's noontime, George, so you have
18 to be a little bit careful about time. In a tube
19 rupture event, one of the things you're concerned
20 about is over-filling the ruptured steam generator.

21 CHAIR APOSTOLAKIS: Right, right.

22 MEMBER STETKAR: That is a time at which
23 the fundamental response of the plant changes. It's
24 not core damage. It's just the change --

25 CHAIR APOSTOLAKIS: No, okay.

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1 MEMBER STETKAR: Okay, there are a few
2 things that need to be done to avoid that condition.
3 Now, how those things are modeled in a particular PRA,
4 fault tree or event tree or whatever, defines the
5 Human Failure Events that the HRA analysts must
6 evaluate. The real time window is to avoid over-
7 filling the ruptured steam generator. Now, that is a
8 time window.

9 The intermediate things, what they do in
10 between, there are different activities, different
11 buttons that they need to push, if you will, to
12 accomplish that eventual goal.

13 CHAIR APOSTOLAKIS: So the sum of the --

14 MEMBER STETKAR: But in a sense, you could
15 model it as a single action, do the operators prevent
16 over-filling the ruptured steam generator but that's
17 rather vague. So a lot of the detail that we're
18 talking about is how is the logic model structured and
19 how are those actions defined? As soon as you define
20 intermediate actions, you have to provide a context
21 for them which is both scenario progression and
22 timing, which is part of the problem that we're
23 struggling with here.

24 CHAIR APOSTOLAKIS: The sum of the times
25 to achieve these actions should be less than --

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1 MEMBER STETKAR: Absolutely.

2 CHAIR APOSTOLAKIS: Okay.

3 MR. PARRY: Can I try maybe and bring us
4 back a little bit on track because I thought the
5 purpose maybe of this report is to demonstrate that
6 this methodology of taking simulator results and
7 comparing it to HRA analyses could give us insights
8 into the various HRA methods. You're right, John,
9 maybe these scenarios were not defined as well as they
10 could have been, but given their imperfections and we
11 understand that they are imperfect, can we still get
12 insights into the strengths and weaknesses of the
13 various HRA methods, which I think is what we're
14 trying to do?

15 MEMBER STETKAR: I agree. I think it's --
16 it's a problem of the devil is in the details often.
17 I was surprised -- I wasn't surprised you selected
18 tube rupture because that's a great -- you know, and
19 that's what you had -- it's a great example and that's
20 what you had the team's performance for. I was very
21 surprised that you selected this particular Human
22 Failure Event in lieu of, for example, operator starts
23 the secondary cool-down.

24 MR. PARRY: Because I think that's the way
25 they're trained. My understanding is that part of

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1 this was chosen -- and I wasn't involved with defining
2 these scenarios, so I'm not sure, but I think that's
3 the way the operators are trained.

4 MR. BRAARUD: Yeah, that's the way the
5 procedures are laid out.

6 MEMBER STETKAR: That's the way the
7 procedures are laid out but --

8 DR. LOIS: And trained.

9 MEMBER STETKAR: Well, but does that mean
10 that if I do not close this one valve, the operators
11 will not depressurize the secondary -- will not cool
12 down the secondary side?

13 MR. PARRY: No, but --

14 MEMBER STETKAR: That's what --

15 MR. PARRY: We're really looking at the
16 success pathways.

17 MEMBER STETKAR: Then why didn't you
18 select the initiate secondary cool-down because it
19 avoids all of the complications of did the operator
20 close this valve and the complications that many of
21 the HRA teams focused all of their effort on the
22 implementation part of that particular HFE?

23 MR. PARRY: We still would have had to
24 have tripped the reactor.

25 MEMBER STETKAR: That's okay.

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1 CHAIR APOSTOLAKIS: Let me interrupt here
2 for a moment. Are we still doing Roman III on the
3 schedule?

4 MR. PARRY: Yes.

5 CHAIR APOSTOLAKIS: So we are two hours
6 behind. We are losing one member Dr. Abdel-Khalik at
7 3:30. John, are you leaving early?

8 MEMBER STETKAR: I'm leaving tomorrow, I
9 hope.

10 CHAIR APOSTOLAKIS: You're leaving
11 tomorrow. Dennis? Oh, Dennis is not -- we are losing
12 also, I think the visitors at some point, at 4:00
13 o'clock?

14 DR. LOIS: Yes.

15 CHAIR APOSTOLAKIS: The visitors are not
16 making any presentation in the afternoon.

17 DR. LOIS: Yeah, the assumption was it's -
18 - if you look at the afternoon, V is again, two
19 people, Per Olivind and Salvatore.

20 CHAIR APOSTOLAKIS: Yeah, but that will be
21 early afternoon.

22 DR. LOIS: Okay.

23 CHAIR APOSTOLAKIS: Yeah, so the rest of
24 us can stay a little longer? Yeah, because we can't
25 stop this. It's important stuff.

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1 MR. BLEY: I think for input on the
2 schedule, I probably made most of the points that from
3 my side that would require a lot of discussion so I
4 can probably just sit here and listen.

5 CHAIR APOSTOLAKIS: John, are you leaving
6 early? Oh, you're going tomorrow.

7 MR. FORESTER: Not me, I'm going tomorrow,
8 yeah.

9 CHAIR APOSTOLAKIS: Okay, all right, so
10 then we'll go out of our way to have Per and Salvatore
11 -- they go before you or is there a logic to this?

12 MR. FORESTER: I can go after them.

13 CHAIR APOSTOLAKIS: You can to after them?
14 Okay, so we'll go with you next which will be after
15 lunch and then we'll stay here and have a nice
16 evening. Per, can you finish this quickly?

17 MR. BRAARUD: Yeah.

18 CHAIR APOSTOLAKIS: Okay, so let's move on
19 then to 17.

20 DR. PRITCHARD: Preferably, the HFA for us
21 is the complex scenario is defined in the same way and
22 they have the same metrics that we discussed so we
23 don't have a long time based on the same principal
24 training and so on, same things we discussed. I can
25 say very briefly about the whole -- how well the

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1 procedures matched the scenarios which I would go
2 over.

3 For the base scenario there is a good
4 match between the procedures and the plant allotment.

5 They have radiation activity indications as expected
6 and use that as a key step to transfer -- to diagnose
7 and to transfer to the procedure. While in the
8 complex scenario, if we obtain full activity
9 indications, the crew will not find this information
10 in the step they usually diagnose as the job. So they
11 will then continue in the E-0 which is the diagnosis
12 procedure and depending on how they run the scenario,
13 they will either have conditions for transferring to a
14 procedure or stopping the safety injection or
15 continuing further in the E-0.

16 There will -- in both these parts there
17 will be the support for diagnosing that they have a
18 SGTR. But it's more uncommon, more unfamiliar for the
19 crews in the complex version. Since that's the main
20 message. So I don't think I will got through the
21 details. That will also come later when --

22 CHAIR APOSTOLAKIS: Okay.

23 MR. BRAARUD: Very briefly, I can say that
24 the simulation went quite well. It's almost a
25 question when you have a simulator. It can be a

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1 technical problem, problems with the storage of data
2 and such thing and generally, this worked out well
3 with some minor problems. Also important that the
4 crews be interviewed and they reported that they
5 thought the scenarios were all realistically,
6 comparable to how they would operate such a scenario
7 in the training situations, this posed a little bit
8 that the interface is not a very important factor in
9 this. The crews didn't experience this as different
10 from the training so much.

11 Also the base and complex scenario was
12 handled quite differently by the crews so that it what
13 I mean that the planned effect you could actually see
14 quite a lot of interesting things in the --

15 MEMBER STETKAR: The crews at their home
16 plant have interactive display, digital displays of
17 their plant? I mean, they can call up parameters on
18 digital displays?

19 MR. BRAARUD: Yeah, they have some systems
20 are on the computers at the home plant. They're not
21 completely on --

22 MEMBER STETKAR: Not completely, so it's
23 not quite as integrated as the simulator. Okay, go
24 on.

25 MR. BRAARUD: This is the end of this

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1 presentation.

2 CHAIR APOSTOLAKIS: Very good. So we're
3 ahead of schedule. Okay, we'll be back at 12:55, one
4 hour.

5 (Whereupon at 11:54 a.m. a luncheon recess
6 was taken.)

7 CHAIR APOSTOLAKIS: So the next
8 presentation is by Mr. Salvatore Massaiu.

9 MR. MASSAIU: (Pronouncing) Massaiu.

10 CHAIR APOSTOLAKIS: (Pronouncing) Massaiu.
11 And Parry again. Where's Parry? Oh, you are not
12 presenting?

13 MR. PARRY: Afterwards.

14 MS. LOIS: And in that session also there's
15 a name missing, which is Vinh.

16 CHAIR APOSTOLAKIS: Not again.

17 We are abusing you, Vinh. We shouldn't do
18 that.

19 Please go ahead.

20 HAMMLAB DATA ANALYSIS AND RESULTS

21 MR. MASSAIU: I will present about the data
22 we collected in HAMMLAB from the simulator.

23 CHAIR APOSTOLAKIS: We can't hear you very
24 well. Can you move the microphone closer to you?

25 MR. MASSAIU: This one?

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1 CHAIR APOSTOLAKIS: Whichever one.

2 MR. MASSAIU: So the data we have, we
3 analyzed them for the study. And part of the results.

4 The results which I will present are the
5 performance in terms of response times, times to
6 isolate, and so-called operational summaries, which is
7 kind of aggregated stories of what we have seen the
8 crews in the two scenarios.

9 And then someone else will present about
10 the PSF, derivation of coefficient. And some details
11 of what we've seen as well.

12 So performance times, for isolation, the
13 two scenarios. Especially saying something about
14 variations of scenario - of procedures, regulations in
15 the complex case, so much variation at least in the
16 base case. And the PSFs we take in in our
17 presentation, Vinh's presentation.

18 So that's our sources. When we run
19 simulations, we have audio-video recordings of
20 everything. There is an expert, process expert, who
21 his also commenting on what the operators are doing.

22 When we are finished we interview the
23 crews. And we went through each phase of these
24 scenarios specifically.

25 Everything is logged into the simulator

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1 log system so we have all process parameters and all
2 interactions where the interface is logged.

3 We have a so-called all-process system,
4 operators perform an analysis system, which is a task
5 analytic instruments. We have a list of actions the
6 crew is supposed to do, and then you check when to do
7 it, just to help the analysis.

8 We have also a rating of the performance.
9 This is the expected observed, and was also given a
10 judgment of how well the performer -- for example, how
11 well you perform isolation, just as a quick reference
12 for later analysis.

13 And then when the simulation is finished,
14 and then which scenario the operators are also asked
15 some questions. This is the observer - the operator
16 PSF rating.

17 And this experiment we also had four
18 operators, normally senior shift supervisor. So it's
19 not -- it was just sitting there in the control room
20 beside the other, not interacting with the other, and
21 just making some evaluations on his own.

22 And then we asked some questions,
23 background questions. How many years have you been
24 working and so on and so forth to all operators of the
25 experiment.

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1 CHAIR APOSTOLAKIS: It is not what - the
2 same thing -

3 MR. PARRY: It is not.

4 CHAIR APOSTOLAKIS: Is this screen working?

5 Okay, I'm sorry.

6 MR. MASSAIU: So all in all, 14 views, two
7 scenario types, steam generators and loss of
8 feedwater, two variants per scenario, and normally
9 about 1-1/2 hour scenario runs.

10 CHAIR APOSTOLAKIS: Mr. Massaiu, can you
11 tell us a little bit about your background?

12 MR. MASSAIU: I have a master of art in
13 philosophy and master of science in marketing
14 research, one from Italy, one from Norway. So I'm
15 Italian, I work in Norway.

16 CHAIR APOSTOLAKIS: So you are not an
17 engineering psychologist? You are more on the
18 statistical side?

19 MR. MASSAIU: Partly on the statistical
20 side from marketing research, and partly on social
21 work, philosophy.

22 CHAIR APOSTOLAKIS: Good, thank you.

23 MR. MASSAIU: In terms of the overall data
24 analysis process we had the so-called raw data which I
25 was describing on the video, so on and so forth, and

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1 which relates to these 14 crew level performances.
2 And for each you can imagine that they have an
3 operational story, how they operate it, and they have
4 a special configuration of PSX which depends of course
5 on the interaction of the system.

6 And you could also describe the
7 difficulties they had in performing the scenario.

8 From this level we needed in this study to
9 go to a higher level evaluation, because normally the
10 HRA is not working on a crew specific level. So we
11 had to put together all these 14 crews, the base case
12 and the complex case, into two operational
13 aspirations. So it's kind of, how did they operate
14 overall, these crews, for each scenario? And what
15 were the driving factors, as a set, for each of the
16 two conditions.

17 MEMBER ABDEL-KHALIK: Just a question. The
18 sets of three people remain together throughout this
19 process?

20 MR. BLEY: The crew stayed, those three
21 people did all the exercises together?

22 MR. MASSAIU: Yes.

23 MEMBER ABDEL-KHALIK: You didn't mix them?

24 MR. MASSAIU: No, no, the same persons were
25 operating from the beginning to end of the scenario.

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1 MEMBER ABDEL-KHALIK: Okay, so was there
2 any attempt to sort of check for correlation in
3 performance in the four scenarios?

4 MR. MASSAIU: Not in each stage, we didn't
5 analyze that.

6 MEMBER ABDEL-KHALIK: In the sense that you
7 have a particularly strong crew, and a - well, not
8 quite as strong crew, and was the performance in the
9 four scenarios correlated?

10 MR. MASSAIU: No, we haven't done an
11 overall evaluation of that.

12 MR. BLEY: Are we going to?

13 MR. BRAARUD: We are going to do that.
14 That is one interesting question. We are going to
15 analyze that in another project, not this very
16 investigation, but for the purpose of understanding
17 how crew differences actually relate to how they
18 operate.

19 CHAIR APOSTOLAKIS: When you say, another
20 project?

21 MR. BRAARUD: That is the original project
22 that this data come from.

23 CHAIR APOSTOLAKIS: So this is still NRC?
24 The NRC is participating in that?

25 MR. BRAARUD: It's the whole department.

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1 CHAIR APOSTOLAKIS: So we benefit from
2 this?

3 MS. LOIS: Yes.

4 MEMBER ABDEL-KHALIK: But if there is a
5 correlation in performance wouldn't that indicate a
6 bias in the predictions of whatever models?

7 MR. MASSAIU: It depends what are you going
8 to predict. But I don't think at the level which you
9 have on the right in this table does matter.

10 MEMBER STETKAR: It would however say
11 reinforce this notion that they do bring up in the
12 report about the relative importance of crew-to-crew
13 variability. If you saw a consistent correlation
14 across the four scenarios, that would tend to
15 reinforce the crew-to-crew variability as a strong
16 input to HRA uncertainty for example compared to kind
17 of random performance over the different scenarios.

18 So it could be an important input from
19 that perspective, because that seems to be one of the
20 messages from this phase of the study that there is
21 measurable crew-to-crew variability.

22 MR. MASSAIU: Yes, it would be a stronger
23 basis to evaluate the importance of that factor in the
24 context in the set of the driving factors as I said,
25 but on the other level I don't think it should be that

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1 important.

2 MR. BLEY: Salvatore, before you change, I
3 wondered if I could try to answer your earlier
4 question, and then other people here might add more.
5 Maybe there is more coming in a later presentation.

6 I think this chart on the left hand side
7 shows part of the reason why doing this at Halden is
8 different than trying to do it at a simulator at a
9 power plant. All of those instrumented recorded
10 results are all linked together. So after the event
11 you can go back, and you can watch exactly what they
12 were doing, key it to what's in the logs, and really
13 keep examining this scenario for a long time.

14 Plus the group of people they've assembled
15 have a lot of expertise in how to set up the
16 experiments to try to control for things like
17 learning, and all those things they talked about
18 earlier.

19 MEMBER ABDEL-KHALIK: But at the same time
20 I recognize you know all the hardware and software
21 needed to do this is not really that difficult to
22 implement in a typical simulator in a U.S. plant.

23 MR. BLEY: There have been people who have
24 tried that, and I think it's kind of expensive. It's
25 not impossible, but how big an effort it would be, I

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1 don't know if anybody here can speak to that. I know
2 when people were trying to do some of that before,
3 it's not so easy from what I've heard.

4 MR. PARRY: EPRI did a lot of that back in
5 the '80s.

6 MR. BLEY: But they still didn't have stuff
7 linked back into the computer log and all that.

8 MR. PARRY: No, they had a video and some
9 stuff like that, but not much else.

10 MS. LOIS: But Halden has offered to come
11 to U.S. and replicate their studies in a U.S. setting.

12 The most important thing is their
13 expertise to collect the data and analyze the data.
14 It's a tremendous amount of resources. In this study
15 we have at least four full-time personnel from Halden
16 that is helping us out run this research.

17 MEMBER ABDEL-KHALIK: So that's the biggest
18 advantage, the people who brought in the hardware.

19 MR. BLEY: I think it's both. Because
20 although in principle it doesn't sound like a big
21 deal, whose going to put together that finding? And
22 you are not going to be able to tap into the plant
23 computer, or probably even a simulator computer, and
24 link up this kind of data so you can look at it six
25 months later and really have it all tied together. I

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1 think that's a bigger deal that it sounds like.

2 MS. LOIS: Yes, it is. It is.

3 CHAIR APOSTOLAKIS: Okay.

4 MR. FORESTER: But it'd be good if plants
5 had that capability.

6 MR. MASSAIU: So this was the goal. You
7 have 14 crews, two scenarios, a lot of data, and then
8 we have to go to a higher level when we summarize this
9 information. Because normally it's the analysis level
10 of HRA.

11 CHAIR APOSTOLAKIS: So what is the - what
12 are we looking for? I understand we want to see what
13 BSFs the analyst used, right? What else? I mean when
14 you are doing the analysis, are you looking for
15 something? Or are you doing various things and see
16 what happens?

17 MR. MASSAIU: I can give you detail of what
18 we're doing.

19 So the first step was to take all crews,
20 see how they did perform, use simulator logs and other
21 quantitative kind of data to see how - which were the
22 fastest performing, and which were rated better than
23 other crews.

24 And the second one was a selection of a
25 subset of crews for in-depth analysis, and I will say

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1 how we did later I will come to explain what kind of
2 in depth analysis we did.

3 We had to select crews, and we wanted to
4 identify a mixture of both ends of the performance
5 spectrum, mainly which we can call best and worst
6 performance.

7 And we used two criteria for this
8 selection process which was the time they used to
9 isolate, and they level in their steam generator at
10 isolation.

11 MR. BLEY: Can I ask another question?
12 Because this is one I had at the workshop, and I
13 wasn't able to find it in the revised report. It's
14 two pieces.

15 Is somebody going to explain how you
16 evaluated best and worst in terms of performance, and
17 what the expert performance rating is. That's
18 described in the report, it isn't described how it's
19 done that I could find. It just says, this guy gets a
20 five and this guy gets a three. It's hard to tell.

21 MR. MASSAIU: That's true, but because we
22 didn't use that as a criterion for the selection. In
23 the first report, yes, it was wrongly said that we
24 used that criteria. But in fact the selection was
25 done only by isolation time and level.

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1 MR. BLEY: So it was strictly based on, a
2 guy is good if he gets it done fast, and he's worst if
3 he -

4 MR. MASSAIU: I'll show you a table where
5 we have both time and level and the crews, and so we
6 selected six crews in the complex scenario and three
7 in the base case.

8 But we analyzed also other crews in
9 addition which are not in the report, and which are
10 not in the derivation of the PSS.

11 MEMBER ABDEL-KHALIK: So there is no
12 measure for the potential of misdiagnosing the event?
13 If someone is jumping around in the procedures for
14 example, that is not captured anywhere?

15 MR. MASSAIU: It is captured in the finals,
16 because - I will come to the next slide, how we
17 analyze in depth each of the selected crews. And then
18 you will have the entire story in detail of what they
19 did during the part of the scenario analyzed.

20 So you get the kind of detailed
21 information.

22 The point three that's in the slide, I
23 think it's important, because we analyze a subset of
24 crews. This was also a requirement at that time, the
25 scale of this project, and the availability of

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1 resources.

2 But we analyzed when we wrote the report
3 other crews in addition to see if we could confirm the
4 premises which are reported as results from the
5 analysis of the subset.

6 MEMBER STETKAR: Salvatore, this best and
7 worst is also only in the context of this particular
8 HFE?

9 MR. MASSAIU: Yes, it is .

10 MEMBER STETKAR: So for example if a crew
11 took longer to isolate the steam generator, but
12 performed - started the cool down more rapidly, they
13 would get a poorer mark for this HFE?

14 MR. MASSAIU: Yes, that's right. At this
15 stage we actually analyze all crews in the complex
16 case, and I would say that we don't have - I can't
17 remember any case of doing bad in the first one and do
18 it very well later on.

19 MEMBER STETKAR: No, no, I was talking
20 about actions during the sequence, regardless of
21 whether it's the base case or the complex case.

22 MR. MASSAIU: Yes, doing very bad in the
23 first sequence, and then improving on later events. I
24 don't remember any striking case of that.

25 So of the selected crew we performed in

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1 depth analysis, which is based on DVD review. So we
2 took the selected rounds, we assigned three different
3 reviewers, and afterwards, we checked the consistency
4 of their reviews which were made.

5 The review activity is approximately one
6 day, but of an hour recording time. And in the review
7 we use performance ties, the use the operator
8 performance scores. We use the observer log. We use
9 all our lab data, but we actually understand the
10 situation of course.

11 In this part of the study we only analyze
12 isolation identification, and we didn't analyze at
13 that stage at least the rest of the event.

14 We also used the interview that we had
15 with the crew after the scenarios. And we completed
16 the so-called H2 header, which is - which parallels
17 the Form B, I think you had said something about,
18 which is a classification of PSS according to a common
19 format.

20 So also we from the experience side, we
21 were trying to use the same classificational system
22 which was difficult to exercise, but we did that. So
23 in order to make the comparison of the experimental
24 results with the predictions easier by using the same
25 language.

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1 But the main result of the DVD reviews is
2 that the crew summaries, the so-called crew summaries.

3 So what are the crew summaries? They are in three
4 parts.

5 The first part is a short story of what
6 happened. It is a timeline description in which we
7 excerpts of communication, but we also had comments
8 about good performance, trying to - not only to have a
9 timeline of things, as has been said, but also try to
10 explain what is the meaning of that communication.

11 Another section, we had a summary of the
12 most influencing factors, which are classified
13 according to four categories, which are, what we rated
14 to be directly negative influence, negative influence
15 being present, neutral influences meaning PSS from a
16 list which we don't think were influencing anything
17 but probably it's not a very appropriate name, and
18 also, positive influences, that we thought some PSF
19 did positively influence the crew.

20 CHAIR APOSTOLAKIS: So what's the
21 difference between the first two?

22 MR. MASSAIU: The direct negative is
23 something which influenced the performance of the HFE
24 directly. So it showed a direct effect.

25 The other one is a PSF which we believe

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1 was negative, but which did not influence the - the
2 performance time. It did not have an effect on how
3 fast they did isolate. They did communicate not that
4 well, but still, the fact that they did not
5 communicate that well didn't have an effect on how
6 fast -

7 MR. BLEY: Is it that - I was reading it,
8 and is it that it didn't have an effect - the way I
9 read what it said was, the first one it was clearly
10 observable that this caused them a problem, and the
11 second one they couldn't really pin down how
12 significant it was.

13 MR. MASSAIU: Of course, you need more than
14 a performance actually if you have to do a strict
15 evaluation of what is direct -

16 CHAIR APOSTOLAKIS: Why did you feel you
17 had to identify it?

18 MR. MASSAIU: Yes, part of the reason is
19 this, if you think that something is really observable
20 which really had an effect on the timing of isolating,
21 you say this is a direct negative.

22 If you see something which is negative -
23 let's say that two crew members are not communicating
24 very well; one is not responding to the inquiries, but
25 yet the supervisor is deciding, okay, we have to

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1 transfer procedure, the time would be the same of
2 isolating after the communication was improved enough.

3 MEMBER STETKAR: It could be something like
4 they're not reading back something to each other but
5 yet they are still accomplishing the goal?

6 MR. MASSAIU: You have two level of
7 performance. One would be like a qualitative
8 performance of the crew, how good they were. Another
9 one is the quantitative one, how fast they were, that
10 was the criteria we used to select the crews and also
11 to quantify them to work with the HRMSs.

12 MEMBER STETKAR: I'm assuming that the
13 crews were speaking Swedish, is that correct?

14 MR. MASSAIU: Yes.

15 MEMBER STETKAR: There have been other
16 constraints placed on people at times.

17 MEMBER ABDEL-KHALIK: Was noise simulated
18 in these scenarios?

19 MR. BLEY: Like a steam line rupture.

20 MEMBER ABDEL-KHALIK: Would that have an
21 influence on the operators in your view?

22 MR. MASSAIU: I am not familiar with the
23 setting of the plant control rooms.

24 MEMBER STETKAR: It might have in the
25 second case, because there was some evidence that the

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1 crews, I think, contacted an external operator to
2 verify that in fact the turbine building was full of
3 steam or something like that.

4 So it might have, in terms of diagnosis -
5 MEMBER ABDEL-KHALIK: I mean that's a very
6 loud event.

7 MEMBER STETKAR: Yes.

8 MR. MASSAIU: We did not simulate that in
9 the simulator.

10 MR. BLEY: I don't know if we have any
11 nuclear plant simulators that do that.

12 MEMBER STETKAR: Some - I've been in
13 Europe, and some of them have some attempt at noise
14 for steam relief. I don't know about steam line
15 break. I've never run into one of those. But steam
16 reliefs, yes.

17 CHAIR APOSTOLAKIS: Okay, let's go on.

18 MR. MASSAIU: So the final part of the
19 summary is - the summary - of the observed difficulties
20 had in performing the JFE, this part is also in the
21 Form E. So again, to facilitate the comparison of
22 results.

23 The summary of the most intensive factor
24 is the data basis for the derivation of the PSFs which
25 is the total of the next presentation -- the following

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1 presentation.

2 CHAIR APOSTOLAKIS: This evaluation was
3 done by the three reviewers?

4 MR. MASSAIU: Yes.

5 MR. BLEY: Who are Hammlab people.

6 CHAIR APOSTOLAKIS: All part of the team?
7 Okay.

8 MR. MASSAIU: Yes, so this is the table of
9 all crews. We have on the left side the base case and
10 on the right side the complex case.

11 So in green we have the so-called
12 successes, meaning they isolated within the time frame
13 which defined HFES on this side. And the red, we have
14 those that did not isolate within that time frame.

15 And I have underlined in gray the crews
16 which were selected for - in that analysis. But again
17 we also in depth analyzed more crews, and so in order
18 to be more confident on the conclusions we were
19 making.

20 MEMBER STETKAR: To kind of follow up on
21 what I asked earlier, I notice in the complex case,
22 crew K, although they failed this task, for some
23 reason had the lowest steam generator level when they
24 isolated it - much lower than any of the others, which
25 might mean that they were focusing on a different

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1 task.

2 VOICE: And crew B -

3 MEMBER STETKAR: And crew B that was
4 successful, actually, overfilled the steam generator,
5 as did some of the failures. I'm more focusing on the
6 people who failed this task but might have been doing
7 something better on another task.

8 MR. FORESTER: There was a unique aspect to
9 crew K. I forget exactly what it was. They took an
10 action that nobody else did.

11 MEMBER STETKAR: But then again, from what
12 Said - if crew K - our - without divulging too much
13 information are the crew labels in both of these
14 tables the same? Is K the same crew won the base case
15 and the complex case?

16 MR. MASSAIU: Yes, I think these two crews
17 are those which normally trip the reactor in the
18 complex case. And the crew B, the level and the
19 isolation might also be a simulator problem, so that's
20 also the reason why we didn't choose that one as the
21 worst performing and we skipped to the next one.

22 CHAIR APOSTOLAKIS: This is a very
23 interesting table. It reinforces another set of
24 results of holding the view sometime ago, in a
25 presentation by Per and Andre was. There is crew to

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1 crew variability. There is -- I mean, look at the
2 times. And I'm not sure where modeling any of this,
3 the HRA. You don't - you may want to call it crew to
4 crew, or you may want to call the random variability
5 of the time to achieve something.

6 Is that a major message? This is
7 something important - especially look at the complex
8 case.

9 MR. FORESTER: Yes, certainly some of the
10 methods recommend looking at critical variability. I
11 mean, and the problem is -

12 CHAIR APOSTOLAKIS: Does anybody model it?
13 I know they look at time. I know that time - I don't
14 know how many things people are looking at. But this
15 is telling me, this is a very important thing.

16 MR. PARRY: You could argue that the TRCs
17 do it. They are based on simulator data.

18 CHAIR APOSTOLAKIS: The TRCs is an attempt.

19 MEMBER STETKAR: If the curves on the TRC
20 is based on simulator data, that's right.

21 MR. BLEY: It seems to me, anytime if
22 you're doing an HRA, and if the time it might take to
23 carry out the action is on the same order as the time
24 that is really available -

25 CHAIR APOSTOLAKIS: Then you should worry

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1 about it.

2 MR. BLEY: - then it means that you can
3 shift from success to failure quite easily just by
4 slight things affecting it.

5 CHAIR APOSTOLAKIS: Absolutely.

6 MR. BLEY: And you need to observe that.

7 Now sometimes, if I can just hit on
8 something John said earlier, sometimes it means, maybe
9 you can redefine your HFES and your PRA a little bit
10 so that that's not - if in fact you built your model a
11 little conservatively or maybe the other way around,
12 maybe you can remodel things a little bit to pull out
13 this time dependence a little, or maybe it's a flip of
14 a coin kind of thing -

15 CHAIR APOSTOLAKIS: I think what you are
16 doing is, you are addressing the question of how to
17 handle it. And you're saying - and I agree -

18 MR. BLEY: How one might handle it if they
19 were doing HRA.

20 CHAIR APOSTOLAKIS: Yes.

21 MR. BLEY: But if you don't recognize
22 that's the situation -

23 CHAIR APOSTOLAKIS: That's right, that's
24 what I'm saying, rephrase what I wanted to say.

25 This is not - this is telling me the time

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1 when it's comparable, when it's comparable to the
2 available - should not be treated as just another PSA.

3 That's what this is telling me.

4 It's not just a PSA. It should be a focus
5 of the analysis. Because this is the very ability that
6 is important.

7 MEMBER STETKAR: The other part, though, of
8 crew-to-crew variability is, one of the things that
9 probably will eventually come out of this process, one
10 of the things I'd be interested to see is, do you see
11 the same degree of variability over the whole
12 scenario, not to the point where did they successfully
13 equalize pressures before the ruptured steam generator
14 was overfilled?

15 The time to reduce pressures -

16 MR. BLEY: Are you asking just to the last
17 one, or all the ones along the way.

18 MEMBER STETKAR: No, no, after the last
19 one, because that is kind of the integrated task, that
20 is kind of the integrated task. In some sense I don't
21 know. I mean I actually don't know whether the
22 variability that you see within this particularly
23 focused snapshot task is due to consistent crew-to-
24 crew variability over the integrated task, or is it
25 due simply because this is where we sliced our

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1 snapshot.

2 MR. BLEY: If my crew did it two times in a
3 row, I might slip from one side to the other.

4 MEMBER STETKAR: Well, no, you might not
5 see the same variability over the integrated task,
6 because people might be delaying this - doing this
7 very rapidly, but delaying longer because they focused
8 more on this, or something like that.

9 I just don't. It's part of this
10 variability - I believe there is actually variability.

11 But part of the range of this variability may be just
12 due to this particular action and the particular slice
13 that you took through the whole integrated crew
14 performance.

15 So it might be worthwhile kind of
16 following up on that concept, as you finish - as you
17 look at - but when you look at those other actions,
18 also keep the entire scenario perspective.

19 CHAIR APOSTOLAKIS: I think there are two
20 things. One is what he just said, convince ourselves
21 that this is real, under certain conditions - not
22 always, but sometimes.

23 And the second question is, if it is real,
24 is anybody willing to change their model to include
25 this reality?

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1 You don't have to answer now. But I see
2 this as part of this suite of models. Under certain
3 conditions, as Denny said, you know, it's clear that
4 the time available is very large. You don't have to
5 worry too much about the variability. In this class
6 of problems, there are comparable times you have to do
7 something about it. You convince yourself that it is
8 important. It's not an artefact of how you model
9 things perhaps.

10 You look at the whole scenario. This is
11 really the kind of insight that it would be great to
12 derive from this, and there we should be willing,
13 because sometimes people are very defensive defending
14 something they have already done, to modify whatever
15 model is necessary to accommodate for this, in terms
16 of the focus.

17 MEMBER STETKAR: In terms of the calculator
18 it does that.

19 CHAIR APOSTOLAKIS: Well, then let's all
20 use the -

21 (Simultaneous speakers.)

22 CHAIR APOSTOLAKIS: I'm sorry, but that is
23 the answer if you tell me that.

24 MR. PARRY: No, all I'm pointing out to you
25 is that there are some people who have thought about

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1 these issues. And I don't have Jeff on the phone.
2 But he could tell you that that is the way they would
3 handle it.

4 MEMBER STETKAR: Well, in terms of this
5 exercise, rather than recommending changes, it's
6 pointing out the fact that a methodology that indeed
7 does either quantitatively in terms of the parameter
8 values that you use or some other way account for the
9 variability in terms of time.

10 CHAIR APOSTOLAKIS: Well, let me address
11 the question.

12 The whole idea of the original ACRS letter
13 was let's all agree on an approach. EPRI does it,
14 then NRC should be doing it also using that calculator
15 for the class of problems where it applies.

16 And this is not the case right now. We
17 are not doing it. That's all I'm saying.

18 If they have the brilliant idea, and they
19 did something, more power to them.

20 If we agree that in a certain class of
21 problems, this is the way to go, then I'd like to see
22 the agency here using that model.

23 Then for another class, if something else
24 that was developed here is better, they should be
25 using that, too. Then we will be in a state of

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1 affairs where we will say, yes, we have made progress.

2 I don't think that people have never
3 thought of these things. All I'm saying is that we
4 have different approaches.

5 Then if you guys agree that a calculator
6 is one way to do it, or the way to do it, then perhaps
7 you will review it more carefully; you will express
8 some views; and the EPRI guys will come - one of my
9 complaints as you know is that these models have not
10 really been scrutinized the way we scrutinize
11 hydraulic models. Of course it's because these are
12 more accurate than thermohydraulics, right? But the
13 time should come when we should do that; that's all.
14 I'm not claiming that nobody has ever thought about
15 it.

16 Because there you see - that's another
17 thing - even if you go with the EPRI calculator, they
18 really give you I think one curve, don't they, for
19 this condition.

20 MS. LOIS: That's the limitation of the
21 ACRS.

22 CHAIR APOSTOLAKIS: Yes, they define the
23 conditions and then they say, if the time is much
24 longer then you switch to the three, the event three.
25 And so on. But what for example if you want to bring

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1 the other performance shaping factors, and according
2 to those you adjust the curve. There are all sorts of
3 things you might want to do.

4 MR. PARRY: It's not perfect.

5 CHAIR APOSTOLAKIS: No, it's not.

6 So what are you telling us now?

7 MR. MASSAIU: I told you already these
8 ones. So we just keep it. These ones just to show
9 that in the base case also that the failing crews --
10 they later also overfill the generator.

11 We have seen these - they are the same.
12 These are just crews that each was selected for - in
13 the analysis.

14 And just - this one just to point out that
15 so-called failing crew N overfilled the steam
16 generator -

17 CHAIR APOSTOLAKIS: Which crew was this?
18 M?

19 MR. MASSAIU: M.

20 CHAIR APOSTOLAKIS: M?

21 MR. MASSAIU: Later on in this scenario,
22 when they stop the site injection.

23 MS. LOIS: Salvatore, I believe that the
24 remaining were kind of backups at the time? Do you
25 want to discuss the remaining of those slides?

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1 CHAIR APOSTOLAKIS: Twelve looks
2 interesting, but I don't know how many more of those
3 you want to do.

4 In other words, can you look at things
5 very quickly from the 12 through 14, which ones are -

6 MR. MASSAIU: Yes, I can go very fast on
7 this one.

8 CHAIR APOSTOLAKIS: You don't have to go
9 fast. As long as you explain what's going on. But
10 if it's repetitive. So pick one.

11 MR. MASSAIU: This one is the base case.

12 CHAIR APOSTOLAKIS: This is 12. Okay.

13 MR. MASSAIU: The base case. And you see
14 that on the top here how many crews did that action.
15 And basically in most cases all crews - or most crews
16 did the same things. So it was quite - pretty well
17 cooperation on what was expected.

18 CHAIR APOSTOLAKIS: Average crew for base
19 case. Average crew - which one is the average crew?

20 MR. MASSAIU: It's the --

21 CHAIR APOSTOLAKIS: Is it --

22 MR. MASSAIU: Well, in this case you take
23 for example for each individual crew the -- when the
24 manner of the injection. We have checked when they
25 have done that, and we have the time.

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1 What is the average?

2 MEMBER STETKAR: How large was this break?
3 Was it a single tube break or less? You didn't get
4 automatic safety injection on this.

5 MR. BLEY: You would have.

6 MEMBER STETKAR: Eventually. So this was
7 roughly kilograms per second, do you know?

8 MR. BRAARUD: It's one tube, I think. In
9 the base case it will, if you don't trip manually you
10 will have automatic trip after some minutes.

11 (Simultaneous speakers.)

12 MEMBER STETKAR: I was just curious, the
13 timing of the manual reactor trip.

14 MR. BLEY: I wanted to just - if it's a
15 relatively - anyway, go on.

16 MS. LOIS: Are you an ACRS technician?

17 MR. BLEY: I'm not ACRS. I'm an analyst,
18 and I did the ATHEANA analysis. And there is one
19 thing on this one that kind of had me thinking about
20 something that John asked about earlier.

21 In the plots you gave us, the - whoever
22 was making that run to give us some hydraulic plots of
23 the analysis, manually tripped the reactor in about
24 seven minutes.

25 And in talking with operators in the U.S.

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1 here, they talked about how - and I understand most of
2 Europe would be the same way - with the low levels of
3 radiation we had in the base case, people would
4 probably take some time trying to figure out where
5 that was coming from, unless they were in a simulator
6 expecting something, and acting in a way different
7 than they would in the power plant.

8 And everybody except one took this thing
9 in less than a minute on very low levels of radiation
10 that were far below any requirement that would force
11 them to do that.

12 It got me to thinking about John's
13 question -

14 (Simultaneous speakers.)

15 MEMBER STETKAR: - operators are generally
16 reluctant to trip reactors in Europe - I hate to say
17 this but it's true - because availability is a very
18 strongly encouraged parameter in Europe.

19 So manually tripping a reactor in Europe,
20 especially through reactors that don't trip for years,
21 is a really severe response. I mean that is something
22 that, if you do that and there was not good
23 justification, you might lose your job.

24 So 13 or 14 crews tripping the reactor
25 very rapidly here -

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1 CHAIR APOSTOLAKIS: One minute.

2 MEMBER STETKAR: - that's part of - in
3 terms of the timing. I'm not arguing here in terms of
4 the scenarios here for HRA, but in terms of the
5 timing, is this another feature of the fact that these
6 guys knew they were in the simulator scenario, and
7 that they would be expected to perform very positively
8 and very rapidly because that's what they're rewarded
9 for in a simulator environment, perhaps not being
10 rewarded for that in the real world?

11 MR. BRAARUD: I don't think that is the
12 most important factor in this case based on the
13 observations from the analysis. It looks like the
14 crew, the integrated search, that they have a quite
15 large linkage, so they have quite clear responses to
16 main parameters, that they will actually get through
17 them automatically.

18 So based on that data it's a manual trip
19 because they are quite sure that it will trip anyway.

20 MEMBER STETKAR: So you don't think you
21 have as much - okay. I mean you have a lot more
22 experience.

23 (Simultaneous speakers.)

24 MEMBER STETKAR: I mean if that is the
25 case, and it was clear that they were headed in the

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1 direction for an automatic trip, then that's not
2 necessarily surprising.

3 It's just the - it's the trajectory that
4 we are not sure about.

5 MEMBER ABDEL-KHALIK: But if the baseline
6 scenario that was provided, the crew trips the reactor
7 manually after 7-1/2 minutes, and these people trip
8 the reactor after a minute, this is a very very slow
9 scenario.

10 MR. BLEY: It would have triggered a
11 reactor trip in about 11 minutes.

12 (Simultaneous speakers.)

13 MR. BLEY: I'm trying to figure out how we
14 are going to handle modeling these guys in the
15 simulator.

16 CHAIR APOSTOLAKIS: I think Susan is trying
17 to say. Susan, go ahead.

18 MS. COOPER: Yes, thank you, George.

19 I just wanted to amplify what Dennis was
20 saying, as again part of the ATHEANA team.

21 We actually spent quite a bit of time
22 debating the significance of the manual reactor trip.

23 We could have driven the time trace. And I thought I
24 remembered it - maybe, Dennis, I remember it
25 incorrectly - but I thought that we determined that

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1 the manual trip that was given to us in the time trace
2 was just before you would have received an auto; very
3 very close.

4 MR. BLEY: No.

5 MS. COOPER: And we were - we were -
6 supposing that, while they wouldn't want to trip the
7 reactor, on the other hand beating auto trip was
8 supposed to be a good thing.

9 MR. BLEY: That had to do with safety
10 injection as I recall. But reactor trip, they were
11 well ahead of it. Safety injection, they were just
12 before it.

13 MS. COOPER: No, I'm not saying safety
14 injection; I'm saying reactor trip. They manually
15 trip the reactor just before it would have
16 automatically tripped. We determined that from, I
17 can't remember which parameter, but from looking at
18 the time trace they just jumped in advance of auto
19 trip. The Halden team, whoever was in the simulator
20 tripped it.

21 So that was part of our rationale for the
22 timing of trip, and that's why the manual - the trip
23 was a force, it was a manual trip, and that of course
24 started whatever time was taken up to that point in
25 time, you weren't in E0, so that time was just time

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1 that was lost to go forth and execute the rest of the
2 steps and get into E3.

3 So yes, I think it is interesting to see
4 that the crews, and the average of all the crew times
5 to manual trip is significantly shorter than that in
6 what we were presented in the time trace.

7 CHAIR APOSTOLAKIS: Okay, shall we move on?

8 Salvatore, do you have anything else to
9 day? Your title was results. These were the results
10 you observed; not the results of the analysis.

11 MS. LOIS: No, that's going to be covered
12 by John.

13 CHAIR APOSTOLAKIS: Okay, okay. So I find
14 18 interesting, unless you have something else before
15 it.

16 MR. MASSAIU: If you want to connect to
17 this latest comment, I think, we estimated that
18 automatically in the base case would be about four or
19 five minutes after the start of the leakage, so in
20 this case it would be some minutes - the manual trip
21 would be some minutes before the automatic.

22 MEMBER ABDEL-KHALIK: That's not -

23 MR. BLEY: Automatically they come at
24 eleven -- they --

25 CHAIR APOSTOLAKIS: They knew that there

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1 was going to be an automatic trip so they just took
2 action; that's what it said.

3 MR. BRAARUD: Yes, one example is page 159.

4 That's a transcript for one group. We didn't want to
5 go into details. But you can look.

6 MR. MASSAIU: If we put the two scenarios
7 side by side, we can see that there are - well, the
8 timeline splits, but if you read the time from the
9 timeline, you will see that there are quite
10 significant differences in how long a time it took for
11 transferring to E-3. It took three times longer to do
12 the transfer in the complex case.

13 One, the time used for isolating was just
14 one minute longer in that complex case. So it was
15 more or less the same time to isolate, but
16 identification was the difference.

17 CHAIR APOSTOLAKIS: In the table you showed
18 earlier there were some crews that took a very long
19 time for some things. If I go to the time diagram on
20 here, would I be able to see that somewhere?

21 MR. MASSAIU: Not really, because these are
22 averaged over all crews.

23 CHAIR APOSTOLAKIS: That was behind my
24 questions.

25 MR. MASSAIU: And I look to step 21,

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1 because many crews diverged from that step, and so the
2 - a large amount of variability comes from what
3 happened at that stage.

4 The next slide is about that stage, and I
5 call it a crucial decision point, certainly meaning
6 that you have different ways of proceeding crossing at
7 this point.

8 The difficult thing about this point was
9 that they had to assess the RCS pressure, and this
10 assessment was not that easy to do at that point. It
11 was just started normally, it was just starting to -

12 CHAIR APOSTOLAKIS: This is the complex
13 scenario?

14 MR. MASSAIU: Yes.

15 And of course just starting to train at
16 that point, and that is also something that creates
17 difficulties for the crew to use time to assess
18 parameter changes over time.

19 At least this is what we observed. They
20 had some problem doing that. At the same time they
21 are to consider conflicting information at this stage,
22 because of course although many noticed that there was
23 a suspicious level in SG1, there could have been an
24 alternative explanation for that one. So we have
25 crews that are controlling all the status of the

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1 second line system, all the feedwater, auxiliary
2 feedwater, and there might be a leakage from that side
3 into the steam generator.

4 Some crews, as we discussed, were also
5 thinking about what's happening in the turbine hall,
6 because they knew that something had happened there.

7 So it was not that easy for the crews to
8 assess, and so they took different decisions. And
9 some crews made the transfer to E-3 directly from
10 there. However, there is not an explicit transfer
11 point. And the four crews out of 14 - other crews,
12 they went to the procedure ES-1.1, which is safe
13 injection termination. And they terminated the safe
14 injection. They had to restart, so they went back to
15 E-0, after that they looked there, they normally --
16 they transferred from a step #19 those crews, although
17 they deterred radiation again. But they made the
18 analysis assessment anyway.

19 Two crews, they used the foldout in ES-
20 1.1, and so an interesting thing is that although you
21 have a transfer point, it is not sure that you are
22 going to use that as you see in these results.

23 Two crews used the transition from steps
24 24, 25, which doesn't necessarily mean that they
25 followed those conditions for transfer which we have

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1 in those statements. But they transferred while they
2 were working on those steps.

3 And then you had also two other ways of
4 transferring. The last one is a crew which manually
5 tripped the reactor, so they had to manually isolate
6 the safety injection into the steam line.

7 MEMBER STETKAR: This is in the complex
8 case, they took the reactor and manually isolated the
9 steam line before?

10 MR. MASSAIU: Yes, and then they probably
11 got some radiation too.

12 MEMBER STETKAR: That's an incredible
13 response. And I don't - I mean it both in terms of
14 really, really fast, and I doubt that anybody would
15 behave that way in the real world. That's really
16 interesting.

17 MEMBER ABDEL-KHALIK: That is less than 30
18 seconds.

19 MEMBER STETKAR: That's really interesting.

20 MR. MASSAIU: Yes, a few reactors hit the
21 manual reactor, it was very, very fast.

22 MEMBER STETKAR: In the complex case?

23 MR. MASSAIU: Yes.

24 MEMBER STETKAR: After they operated in the
25 plant for several years without even having a reactor

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1 trip.

2 MEMBER ABDEL-KHALIK: Were they standing
3 there looking at RCS pressure, and they saw it and
4 they just tripped the reactor, or what? I mean this
5 isn't realistic.

6 MR. BRAARUD: They were reacting rather
7 fast. You can see them quite good on the large
8 screen. And they take a quick decision.

9 MEMBER STETKAR: No, that's simulator
10 gamesmanship.

11 CHAIR APOSTOLAKIS: That's what?

12 MEMBER STETKAR: Simulator gamesmanship.

13 MR. BRAARUD: But it was only two crews,
14 wasn't it? That's all.

15 MEMBER STETKAR: Yes, it was only two
16 crews, 14 percent.

17 MR. MASSAIU: So I have some more details.
18 I don't think I need to go into those.

19 CHAIR APOSTOLAKIS: This is 18, 18, I
20 thought was interesting. Maybe 17 is the same - no,
21 18. Oh, your 18 is different from my 18. My 18 is
22 your 17.

23 Yes, the - what message do you draw from
24 the right-hand side column? I mean why did you bother
25 to identify them as knowledge based or something else?

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1 I mean do you plan to learn something from it?

2 MR. MASSAIU: I think this was a point
3 which created some difficulties from the analysts'
4 side, because many were assuming that the procedure
5 transfer would have been out of the transfer points in
6 E-0, and so there was a great deal of discussion about
7 how they did the transfer, and what was the reasons
8 for transferring to the E-3 procedure.

9 CHAIR APOSTOLAKIS: The thing that confuses
10 me a little bit, and then you can address this, you
11 said earlier - I mean the group said - that there is a
12 procedure for the complex scenario.

13 MR. MASSAIU: It's the same procedure for
14 the two scenarios.

15 MEMBER STETKAR: There is only one
16 procedure.

17 CHAIR APOSTOLAKIS: One procedure, okay,
18 and it includes though the complications.

19 MEMBER STETKAR: Theoretically it includes
20 everything.

21 MR. BLEY: It does the diagnosis; that's
22 what it's for.

23 CHAIR APOSTOLAKIS: But isn't the idea
24 behind having a procedure to avoid finding the -
25 putting the operators in a knowledge-based situation?

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1 MEMBER STETKAR: But you can't write a
2 procedure for every foreseeable situation.

3 CHAIR APOSTOLAKIS: Not for everything.
4 But my goodness, look at all these knowledge based -

5 MEMBER STETKAR: Well, that's true. But
6 that is what happens in the real world. That's real -
7 from a - I found that really interesting and really
8 useful information, especially if you are evaluating -
9 again, the purpose of this exercise is to evaluate
10 different HRA methods and the applications of those
11 methods.

12 And some of the older methods that force
13 you to assume either skill, rule, or knowledge-based
14 behavior, and to particularly focus on rule based
15 behavior in this type of scenario, this is really
16 interesting information.

17 CHAIR APOSTOLAKIS: From what point of view
18 is it interesting?

19 MEMBER STETKAR: The variability that you
20 get in the application of a methodology, or the method
21 to assess this type of situation. Because this is
22 real.

23 CHAIR APOSTOLAKIS: After TMI there was a
24 strong message sent by the industry or the community
25 that we will really go to procedures, rule-based

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1 behavior, to avoid - or to minimize the knowledge
2 based actions.

3 And I look at this table, and I'm
4 scratching my head now.

5 MEMBER STETKAR: Well, George, if you read
6 what's in the report, you had people who figured out
7 it was a tube rupture and couldn't find a way to get
8 there, is mostly what it red lighted to me. And a
9 couple of them found the fold out page that gives you
10 a reason to go there, and some others didn't.

11 And they just couldn't quite find their
12 way through the procedure. A couple started the
13 procedure - several started the procedure over again
14 and said, we must have missed something.

15 MR. DANG: A side finding of this
16 particular experiment is that this procedure step, one
17 of the transfers, is flawed. And we had the comment
18 that in other plants that procedure step, that
19 specific step where they had trouble satisfying the
20 criteria, has been changed, and has additional
21 criteria which would prevent them from needing to go
22 to the knowledge base.

23 CHAIR APOSTOLAKIS: I think that makes more
24 sense.

25 MR. BLEY: But if they had stepwise kept

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1 going, they would have gotten to a step that would
2 have carried them over that. It was when they thought
3 they ought to be going and couldn't - at least that's
4 what I read from the words that I think you took from
5 them, that they decided they had to do something.

6 MEMBER ABDEL-KHALIK: To me this knowledge
7 based thing is for early action rather than where the
8 procedures would have gotten them there.

9 MR. FORESTER: As they said, they sort of
10 diagnosed the STTR so they were looking for a way to
11 get there. And some of the steps that would've gotten
12 there required sort of an assessment over time to
13 validate what was going on.

14 So it was like they were looking for a
15 quicker way to get there, because they knew that the
16 situation - even though some of these other steps
17 might have gotten them there eventually if they had
18 been more patient about it - but they knew what they
19 had, so they decided to take care of it.

20 MS. COOPER: Susan Cooper. I just wanted
21 to add, when the ATHEANA team was looking at -
22 starting to look at this complex event, the - we had
23 three former operators who are now NRC employees who
24 were helping us out. And one of them did a search for
25 events in the U.S. And he also came up with some

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1 information notices as well.

2 Through that information as well as his
3 own experience being a former operator of a
4 Westinghouse plant, he pointed out that there are a
5 number of differences or changes that have been made
6 to procedures here in the U.S. to address some of the
7 problems that we're seeing in the simulator, like the
8 fact that the radiation indications weren't present at
9 the time when they reached the steps that would have
10 asked that question, or that there might not be any at
11 all.

12 So there have been some modifications to
13 U.S. procedures really in response to previous
14 incidents where people have gotten sort of tied up in
15 the procedure and not getting where they wanted to go.

16 MR. BLEY: Said, there is a report that is
17 done for the NRC, it's a NUREG/CR. It was done by the
18 group that used to be at Westinghouse, Dave Woods,
19 Emily Roth, Randy Mamaw. I forget exactly when it was
20 done; it was about 10 years ago. And they had come up
21 with a situation to identify very cognitively
22 difficult situations. And after they had done that
23 they ran a bunch of U.S. operators through a
24 Westinghouse simulator to see how they did in these
25 tough scenarios, and almost every crew started getting

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1 out of the procedures or jumping through them because
2 they weren't essentially getting satisfaction. They
3 weren't thinking they were going to solve the problem
4 before they had real trouble.

5 It was a real interesting report, and it
6 was funded here out of NRC.

7 CHAIR APOSTOLAKIS: Okay, are you done?

8 MR. BLEY: This is a tough scenario.

9 CHAIR APOSTOLAKIS: Are you done?

10 MR. MASSAIU: I am done. The isolation was
11 simulated under two conditions.

12 CHAIR APOSTOLAKIS: Yes, but I think we got
13 the message of what we are doing.

14 Very good. Thank you very much.

15 Who's next?

16 MS. LOIS: Per Ovind again.

17 CHAIR APOSTOLAKIS: He's not on the list,
18 is he?

19 MS. LOIS: He is.

20 CHAIR APOSTOLAKIS: Where?

21 MS. LOIS: He's item #5.

22 CHAIR APOSTOLAKIS: Yes, you're right.

23 (Simultaneous speakers.)

24 MR. DANG: I have about an hour and a half
25 reserved, and I think we will manage it.

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1 CHAIR APOSTOLAKIS: You guys are leaving at
2 4:00.

3 MR. MASSAIU: We leaving at 3:00.

4 CHAIR APOSTOLAKIS: Oh, I thought it was
5 4:00.

6 MR. FORESTER: We're staying as long as you
7 want.

8 (Off the record comments.)

9 MS. LOIS: So this is the package now,
10 examples?

11 CHAIR APOSTOLAKIS: So it's not Forrester?

12 MS. LOIS: No, it's Halden results.

13 CHAIR APOSTOLAKIS: Right.

14 MS. LOIS: So we are not doing the
15 presentation we were supposed to.

16 CHAIR APOSTOLAKIS: Why not?

17 MS. LOIS: Well, actually, John should have
18 explained a little bit about the HRA methodology
19 before we explain Halden, but that's fine.

20 MR. FORESTER: That's fine. It works fine
21 this way.

22 CHAIR APOSTOLAKIS: But we are skipping you
23 completely?

24 MR. FORESTER: No, no, I'll be back. As
25 soon as Salvatore, then Olvind, then we'll move to

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1 slot six.

2 PARTICIPANT: Slot four.

3 MR. FORESTER: Slot four, right. I'll do
4 slot four, and then I'll do six back to back. Four
5 and six will be back to back.

6 CHAIR APOSTOLAKIS: Whatever you want to
7 do.

8 MR. DANG: The reason we moved five was to
9 accommodate their travel plans, was the reason we
10 moved five up.

11 CHAIR APOSTOLAKIS: I know.

12 MR. FORESTER: But it works just as well
13 this way, maybe better.

14 HALDEN DATA COLLECTION, ANALYSIS AND EMPIRICAL
15 RESULTS

16 MR. BRAARUD: Okay?

17 Now I'm going to, as we saw on the
18 previous presentation, the material from the analysis.

19 We saw a very rich quantity of material about, also
20 about why did the crews use a long or a short time.

21 So we had an overall picture in the first
22 presentation. And in this presentation, I am going to
23 give some examples, brief examples, not very
24 thoroughly, not vary over all results, although some
25 of the explanations for the performance.

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1 Vinh will follow up with the whole - the
2 total analysis. It's summarized into performance
3 shaping factors.

4 Okay, so I will quickly give a few
5 examples on three selected PSFs.

6 So if you take the base, STTR, as an
7 example. The - a quick overall summary of the quality
8 analysis is that the crews, they performed the
9 scenario with a good understanding of what is going
10 on.

11 Early in the scenario, they detect
12 important alarms. They interpret that this is likely
13 STTR. They have activity alarms. And they quite
14 quickly, this is an example, trip the reactor based on
15 the plant simulator. Plus an indication that they are
16 quite sure about what is happening in this scenario.

17 And they enter the diagnosis procedure, E-
18 0, and the observations point to that by running
19 through this procedure they don't find any additional
20 problems. Actually the procedure confirmed what they
21 were expecting from the beginning of the scenario.

22 And they find the activity indications in
23 the STTR step, and they seem quite sure that they
24 actually have an STTR, and transfer to that procedure.

25 One issue they have quite good training on

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1 the base type of the STTR. It follows a training
2 program at the plant. It's often included in every
3 year's training, the base type of the STTR, in some
4 form.

5 So this is the scenario. They were not
6 very good. And also in the interior, some examples of
7 comments is that this was a standard tube rupture.
8 It's not difficult. We have run this often. It's
9 very similar to the ones we had on in the training
10 simulator.

11 One other PSF or factor is teamwork and
12 how the crew actually organized their work.

13 In the base scenario, it seems like the
14 crews are not very much challenged on how they
15 actually perform the management on the team. They
16 basically followed the procedure. The procedure
17 guidance is very strong. It's a very familiar
18 scenario.

19 Yet some variation in the whole, for
20 example, a supervisor managed the team. But this
21 doesn't have a strong effect on the time they actually
22 need to proceed through the scenario.

23 CHAIR APOSTOLAKIS: All this seems to go
24 against the actual finding. The time - are you
25 talking about the HFE 1A, right.

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1 MR. BRAARUD: This is the base scenario.

2 CHAIR APOSTOLAKIS: The base scenario? But
3 they are trying to isolate the significant
4 variability. If they have trained, if they think it's
5 trivial, if we've done it before, why did one crew do
6 it in 10 minutes, and the other in 22? Double?

7 MR. BRAARUD: Okay, there are some
8 variations. That is also the other conclusion. So
9 that is a discussion of how much variance is actually
10 much variance in this case.

11 It's also related to the performance
12 criteria we set up. But they don't - the variation
13 does not actually lead to that they pass this
14 performance criteria we set up.

15 MEMBER STETKAR: The difference between one
16 and five minutes would be a factor of five, but the
17 difference doesn't make any difference, so you have to
18 be a little bit careful looking at that.

19 CHAIR APOSTOLAKIS: No, but all these
20 comments, we've done this often, it wasn't difficult
21 at all, it was easy - one crew took double the time of
22 the other crew.

23 MR. BLEY: You are not supposed to jump in
24 and solve it. You are supposed to stepwise go through
25 the diagnostic procedure just in case there is

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1 something more than you are thinking about. So you
2 are supposed to do that systematically.

3 MEMBER STETKAR: Maybe it didn't make any
4 difference if they took 35 minutes.

5 CHAIR APOSTOLAKIS: No, the limit was 20
6 minutes.

7 MEMBER STETKAR: But that is an
8 artificially imposed limit. They knew that.

9 CHAIR APOSTOLAKIS: No, they didn't know
10 that. They

11 MEMBER STETKAR: They didn't know that they
12 had only 25 minutes. They knew that they had a tube
13 rupture, period. I mean shortly after they had a
14 tube rupture, they knew they had a tube rupture.

15 MR. PARRY: There is also a significant
16 difference in the times that they actually tripped the
17 reactor, which is where they would start going through
18 E-0. That is a factor that plays into the time to
19 isolate.

20 CHAIR APOSTOLAKIS: There is some anomaly
21 here, because even if we take what Dennis just said,
22 that means the 10-minute guys did not go through the
23 procedure step-by-step methodologically.

24 MR. PARRY: They may not have tripped the
25 reactor quicker.

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1 MR. BRAARUD: There is some variation
2 between the crews. There is for example variation in
3 the speed they run through the procedure. Some read
4 the procedures more thoroughly, more slowly, assuring
5 that they have good communication with the assistant
6 reactor operator, while some read quicker through the
7 procedure. That is one factor.

8 Also the crews vary if they perform a
9 meeting or a consultation or not before they transfer
10 to the STTR procedure.

11 Okay, so I can moderate this a bit. There
12 is some variation. But not as strong in the complex
13 scenario.

14 MEMBER STETKAR: I was going to ask you
15 when you get to a complex scenario, but it's probably
16 worthwhile interrupting here, you mentioned here that
17 the crews had an expectation of what the scenario was,
18 and that the procedures confirmed that expectation.

19 Is that something when you are doing the
20 results, you are going through the DVDs and actually
21 watching them perform, is that something that you saw
22 across all the teams, that they made a diagnosis and
23 then basically confirmed that through the procedures?

24 Or did they use the procedures to finally reach the
25 diagnosis?

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1 Do you understand what I'm asking?

2 MR. MASSAIU: You have both cases. You
3 have both cases. If you remember there was a very
4 slow crew in the complex case. That crew was hardly
5 trying to follow the procedure. They had a poor
6 understanding of what was going on. And that was
7 probably the reason why they were trying to stick to
8 the procedure, which took them a long time.

9 And the transfer - the ground for transfer
10 was radiation, because they got radiation after some
11 time, some radiation.

12 So you remember a situation in which they
13 know what - or they suspect strongly they have a
14 rupture, and they are trying to find confirmation in
15 the procedure. But some other -

16 MEMBER STETKAR: It's just probably more
17 relevant when you get to the complex case because of
18 this knowledge base transfer to E-3.

19 MEMBER ABDEL-KHALIK: Was there any
20 observed trend as to the relative level of experience
21 of the supervisors versus the operators, and whether
22 that relative experience level would have an impact on
23 the response?

24 MR. BRAARUD: We haven't analyzed this in
25 detail yet, but general observations could point to

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1 supervisors with very low experience performed
2 differently than those with over a minimum experience.

3 But that is some of the observations we haven't
4 analyzed in detail yet.

5 There might be some differences according
6 to the experience in the position.

7 Okay. So if you go to the complex
8 scenario. There is quite a difference if one of the
9 structures is actually the complexity, how difficult
10 is it to understand scenario.

11 And in this case they have a steam line
12 break in the first part of the scenario, and the plant
13 signature actually is similar to a steam line break.

14 Several crews actually commented in the
15 beginning that this looks like a steam line break,
16 which that is a correct assessment in this situation
17 but will not necessarily help them through this
18 scenario.

19 There was some thought, maybe this is a
20 steam line break, and they commented it briefly, and
21 started the diagnosis procedure.

22 Later in the scenario there were some
23 examples that the crew interpreted the process
24 development according to their initial hypothesis.
25 For example when they interpret the imbalance between

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1 the SG levels, the one that ruptured and the other
2 ones, some crews actually interpreted this as support
3 for the steam line break hypothesis.

4 This also has to do with the control of
5 feedwater manually, so they were not quite sure what
6 was the effect on this steam level, was it something
7 leaking? Was there bad control? Or what was actually
8 the situation.

9 Also the cool down that followed from the
10 break confused some of the crews. How should they
11 actually interpret the RCS pressure? That could be an
12 indication of the STTR, but they interpreted it as a
13 result from actually the initial event.

14 So examples from the DVD for the analysis.

15 Reactor operator suspects this is a secondary break.

16 One example of the interpretation of the
17 RCS pressure just from the analysis. And also they
18 don't find the expected T indication when they pass
19 the step. There is actually no support there.

20 So actually in principle all crews process
21 this step, since there is nothing about steam levels
22 in that step, except for one crew which was aware, as
23 Salvatore mentioned, was actually aware during the
24 scenario.

25 MEMBER STETKAR: I hate to keep asking, but

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1 more questions come up.

2 Does this plant have high pressure high
3 head safety injection pumps? Or what's the shutoff
4 head on the high pressure injection pumps on this
5 plant?

6 I don't know if it makes much difference,
7 but I was just curious. Is it 110 bar, or is it 170
8 bar? Do you know?

9 MR. BRAARUD: I don't think I could tell
10 you.

11 (Simultaneous speakers.)

12 MR. BLEY: - might have given us a clue to
13 that, but I'm not sure.

14 (Simultaneous speakers.)

15 MEMBER STETKAR: I'm not sure. It just
16 popped in when we were talking about pressures and
17 things like that.

18 MR. BRAARUD: There are some examples also
19 this missing activity indication. It's actually
20 delaying crew, or hindering them in making the actual
21 STTR diagnosis.

22 MEMBER ABDEL-KHALIK: Just out of
23 curiosity, what did the automatic trip happen on?

24 MR. BRAARUD: Likely it would be the
25 pressure or level. Pressure, I guess.

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1 MEMBER STETKAR: Well, it could be high
2 steam flow too. It depends on how big the break is.

3 MEMBER STETKAR: It could have been.
4 You're right. I thought I remembered that, but I'd
5 have to go back.

6 MR. BRAARUD: So other examples that the
7 crew actually discussed, they think they have an STTR,
8 or discuss also the secondary break. And they search
9 for these activity indications, but they don't find
10 them. And actually continue in the procedures.

11 While as Salvatore explained when they are
12 actually not able to find a good way through the
13 procedure, they actually search for a transfer point,
14 or in some cases actually make what we call a
15 knowledge based transfer.

16 But this is some of the basis for the
17 complex scenario some were given, was assessed as
18 complex on this PSF rating.

19 As far as training and experience. The
20 actual crews, they had previously for many years ago
21 trained on STTR scenarios without radiation, but not
22 this scenario, other plant base.

23 And in the interview, some operators
24 pointed to the fact that they knew the different parts
25 from before, STTR, and such, but this combination was

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1 not familiar to them, and that made it difficult.

2 What we actually found for the complex
3 scenario was that this challenge, the team dynamics
4 and the various processes. Since procedures do not
5 guide them directly, it's much more up to them how
6 they organize, their detections, how they bring it
7 together, discuss it, and come up with a good plan for
8 the scenario.

9 So these results also point a bit to the
10 direction within performance shaping factors; that
11 when you don't have your specific items and scenarios
12 are unfamiliar, the team management, the supervisor,
13 becomes important.

14 So we observed the variability in how well
15 the supervisor was able to establish a, we can say, a
16 good interpretation and planning process in the crew.

17 Typically some crews continued to work
18 while discussing. They detected all important pieces,
19 SF level for example. But they weren't able to step
20 back a little, discuss what is going on, and make the
21 correct plan.

22 MEMBER STETKAR: Out of curiosity, you make
23 the observation that the supervisor is the key. Did
24 you in general, did you feel that the supervisor at
25 least in these 14 crews was acting as more of an

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1 integral part of the crew, or as a rather more
2 independent orchestrator if you will?

3 Were there any general conclusions that
4 you could draw from that? In other words, you had a
5 three-person crew but a supervisor and two reactor
6 operators, let's say. Were they operating together as
7 a three-person crew, or were they operating as a
8 supervisor and two reactor operators?

9 MR. BRAARUD: Well, the main finding is
10 that there was viability in how the supervisor
11 performed their work. But generally the supervisor
12 has a more overview function than the reactor operator
13 and the assistant reactor operator.

14 MEMBER STETKAR: And that's what you
15 observed in practice? Or that's the way it's supposed
16 to be?

17 MR. BRAARUD: That is the way it's supposed
18 to be. But in some cases the supervisor was more
19 actively involved in the process operation. Like if
20 the crew had a problem the supervisor gets somehow a
21 little bit driven into the situation, starting to
22 interpret and suggesting how to interpret the
23 procedure steps, and in some cases actually forgot a
24 little bit the team management part, stepping back and
25 having the overview, and calling together consultation

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1 within the crew.

2 MEMBER STETKAR: I think that's an
3 important finding. I thought I read that, and I think
4 that's an important finding, because there are so many
5 not necessarily the methods but the implementation of
6 the method that treats the supervisor as the
7 independent eyes and ears who will eventually solve
8 the problem even if the reactor operators are too
9 enmeshed in the details.

10 So that your observations regarding the
11 relative independence of the supervisor I think is an
12 important point.

13 MR. BRAARUD: That varies; that's an
14 important point.

15 MEMBER STETKAR: And the variability in
16 that, that you can't - it's not correct to assume that
17 it's an integrated X-person team, and it's not correct
18 to assume that the supervisor is independent.

19 MEMBER ABDEL-KHALIK: So if you had a
20 fourth person as an STA for example, these results
21 would be totally different?

22 MEMBER STETKAR: It's not clear; they
23 didn't have a fourth person.

24 MEMBER ABDEL-KHALIK: If there were a
25 fourth person.

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1 MEMBER STETKAR: It's not clear. They
2 might have got their act together, or they -

3 MR. BRAARUD: Okay. The rest of the
4 presentation like I said is some more details on how
5 the crew interacted, but depending on time I can go
6 through it. I think the main message is that there is
7 viability and there is some dimension describing how
8 the supervisor managed the team, and how they
9 performed the consultations within the crew.

10 So that is some of the explanation for the
11 long performance times and the short performance times
12 in the complex scenario, the team dynamics and the
13 management.

14 Just to sum up, it's actually the base
15 scenario, it's not difficult, relatively. They work
16 in a quite similar way; even there is some variability
17 as we discussed.

18 While the complex scenario creates a
19 challenge to the group, and one important part is
20 actually the team dynamics supervisor. Although there
21 is interaction between the type of scenario and team
22 dynamics.

23 MEMBER STETKAR: I'm going to follow up on
24 something Said brought up before; and that is, this is
25 even more interesting in the sense of tracking through

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1 all of the actions in both the base case and the
2 complex scenarios to see whether crews in a sense are
3 correlated. The crews with the best team dynamics and
4 the best interactions, do they perform - I don't care
5 whether they perform better or worse, but do they at
6 least perform consistently, so that indeed there is a
7 - that would tend to reinforce this variability among
8 crews regardless of scenarios.

9 MR. BLEY: That seemed to be a result in
10 the report was that the only - as I recall - the only
11 positive factors were the three or so crews that had -
12 were real good on those two aspects.

13 MEMBER STETKAR: In the report, though,
14 everything is focused around the analysis of the base
15 case and the analysis of the complex case. I think
16 what Said was asking for was, is crew A correlated
17 through both the base case and the complex case of
18 this HFE for the SGTR and all other HFEs for the SGTR?

19 That would tend to reinforce this variability on a
20 crew-to-crew basis consistently, regardless of the
21 action, perhaps regardless of the type of event.

22 And that would tend to much more strongly
23 reinforce this - the need to account for that.

24 MR. BRAARUD: Very interesting, and we are
25 in the process of doing that.

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1 That concludes my presentation.

2 (Off the record comments.)

3 CHAIR APOSTOLAKIS: Okay, Vinh.

4 MR. DANG: Okay.

5 My presentation covers the last step of
6 the derivation of the reference data, the empirical
7 data.

8 Basically what Salvatore and Per Olvind
9 have presented to you is what we've seen in the
10 simulator; what each of the crews did; and this step
11 is the step where we identify what the main
12 performance issues are for this HFE, when we look at
13 all the crews.

14 Our correspondence to this last step down
15 here of coming up with the experiment outcomes.

16 I'll run through this session. I'll go
17 through it quickly. It's to define for you very
18 briefly where the driving factor is. I think you know
19 what it is, but I will just make a couple precision
20 points there.

21 Discuss the process of taking these 14
22 observed performances for each scenario, and coming up
23 with the factor ratings, or the identification of the
24 main issues for that.

25 And then I'll summarize what these various

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1 factors are.

2 Okay, so basically, a driving factor is a
3 PSF. We take them both positively and negatively. We
4 identify those that are positive as well as those that
5 are negative.

6 And to be a driving factor this PSF has to
7 be important, which is a combination of the weight,
8 meaning the performance level, the difficulty is not
9 indifferent to this factor; and it has a rating. It's
10 either positive or negative, this driving factor, as
11 opposed to being nominal.

12 We use a set of performance shaping
13 factors. These are I think the usual suspects if you
14 will.

15 The next shows you the correspondence of
16 the ones we chose versus the HRA good practices.

17 CHAIR APOSTOLAKIS: There's nothing here.

18 MR. DANG: That's odd, isn't it?

19 (Off the record comments.)

20 CHAIR APOSTOLAKIS: Okay, thank you.

21 MR. DANG: And you thought I was done?

22 CHAIR APOSTOLAKIS: I thought you were
23 done.

24 (Laughter.)

25 CHAIR APOSTOLAKIS: What do we do, then?

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1 Do we share? I guess we share. Do you have any more?

2 Oh, okay.

3 Anybody else? Okay.

4 MR. DANG: Sorry about that mixup. Okay.

5 So this sheet shows you for your perusal
6 maybe later the correspondence between the ones in the
7 good practices as well as the HRA PSFs which are more
8 intended for retrospective use at this time.

9 In terms of the factor rating scale, we
10 basically used a seven-point rating scale going from
11 very good to very poor, or very low to very high.

12 This qualitative rating of whether it's
13 somewhat poor or poor or very poor is useful for us to
14 remember which is the most important. But in the
15 comparison which we will discuss later, we don't use
16 it so strongly at this time.

17 CHAIR APOSTOLAKIS: So what does poor mean?

18 Very negative?

19 MR. DANG: Yes.

20 CHAIR APOSTOLAKIS: Very poor under
21 negative means a very strong negative influence.

22 MR. DANG: Exactly.

23 CHAIR APOSTOLAKIS: Why didn't you say
24 strong then?

25 MR. DANG: It could be very strong,

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1 depending on the -

2 CHAIR APOSTOLAKIS: Or very high, you have
3 underneath very high.

4 MR. DANG: Or very high, yes. It really
5 depends on the actual factor. Okay?

6 Okay, this picture you have seen.

7 CHAIR APOSTOLAKIS: And who did this
8 rating? Who evaluated this?

9 MR. DANG: We used the qualitative
10 information that has been presented to you, and
11 correlated it with what happened. I mean what did
12 they do to determine which ones were the strongest.
13 It's done by committee.

14 CHAIR APOSTOLAKIS: A committee of people
15 who are running the shops?

16 MR. DANG: Yes. I mean in practical terms
17 I drafted the first version, and a lot of people
18 commented, and we eventually converged on which ones
19 should be strong or very poor; which ones should be
20 poor; and so on. And we double checked against beta
21 to make sure that it was reflective of the qualitative
22 data that underlies these ratings.

23 CHAIR APOSTOLAKIS: Okay, so this is a
24 consensus then?

25 MR. DANG: It's a consensus.

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1 So my presentation deals with this last
2 step on the right, which is to take the 14X2 analyses
3 per crew, and to aggregate it over all the crews to
4 come up with the main operational expressions, and the
5 driving factors, with their ratings, which are then
6 used in the comparison.

7 Then the next steps are the procedures,
8 the procedure by which we think this is true should
9 come from 14 to one set of issues. We basically
10 looked - rather than looking at all of the 14
11 performances, we tried to look at the best and the
12 worst, the two ends of the spectrum, to be able to
13 sort of contrast really what - if they're really bad
14 what seems to be driving their performance. And if
15 they do okay, or they do well, then what seems to be
16 driving their performance? And to try to see that
17 contrast rather than the strict continuum where you
18 would just see where they did a little bit worse and
19 so on, where you would have a very hard time to see
20 what is driving the difference. To see the most
21 difference we looked at the two ends.

22 And to make sure that we do not key only
23 on one best or one worst, which could be
24 idiosyncratic, we picked two or three of them.

25 CHAIR APOSTOLAKIS: So what you are going

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1 to decide then, what you are going to conclude, is
2 that the PSFX could have a very negative influence on
3 performance. It could, because you are looking at the
4 worst. That doesn't mean it will.

5 MR. DANG: That's correct, yes.

6 CHAIR APOSTOLAKIS: And vice versa with the
7 good influence.

8 MR. DANG: Right. Right.

9 So our first step is to take the
10 qualitative information from all the crews - in this
11 case it's from the best crews and the worst crews,
12 and to put them into this matrix, where you get an
13 overview of well, those are the factors for each of
14 these sets of crews. That comes from the performance
15 data that has been discussed up to now.

16 The next step is to look at the negative
17 factors in the worst performance, and the negative
18 factors in the best performers. And that tells you
19 really something about what seems to be generally
20 negative in the scenario, but what seems to be driving
21 the worst performance.

22 So the trend towards worse performance
23 will be in only those factors that you see in the
24 bottom right, since the ones in the bottom left were
25 negative, but those crews seem to do okay.

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1 Then the next step, step three, is to
2 compare up and down among the best performers. They
3 had negative factors. What were the positive factors
4 that seemed to compensate for these negative factors?

5 And then you can also do of course a
6 comparison of the positive factors among the best and
7 the worst and so on. But really the key parts of are
8 the two where we compare only the negative factors
9 among the good and the bad, and step three where we
10 consider positive-negative among the best, to see how
11 these could be interacting.

12 Finally, if you had one of these tables
13 filled out for the base case and the complex case, we
14 overlay them because by comparing the base and the
15 complex we may see things that we would - that are
16 there by omission. So maybe it wasn't so obvious in
17 the base case that something was positive. But by
18 comparing it to the complex case where it was negative
19 you see that since it's not negative, then it might
20 have been the positive driving factor.

21 Now I give you a quick look at the complex
22 case and some of the things that were filled in. On
23 the top of the positive factors, the best performances
24 seemed to have good team dynamics. Indications seemed
25 to be the alternative indications to radiation were

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1 available, and appear to have been used by both the
2 good and the bad crews.

3 Among the negative factors, the work
4 processes seem to be making somewhat of a difference,
5 and then a number of negative factors -

6 CHAIR APOSTOLAKIS: What is the definition
7 of work process?

8 MR. DANG: Work processes include the -

9 MR. FORESTER: I think generally part of
10 that terminology comes from SPAR-H, and I think they
11 talk a little bit about it in terms of how to
12 implement procedures. It has to do with the crew
13 dynamics, the team dynamics, how they interact with
14 one another. It's how they do things in a good
15 systematic way. That's the general - it can be -
16 different words can be assigned to describe that.

17 MR. DANG: The effective use of meetings
18 would be something that would have said that's good
19 work processes. The consistent use of repeat back and
20 so on. These turn out to be among the good work
21 processes.

22 I don't know if anyone can add anything?

23 MR. BRAARUD: No, that's true, and the
24 example of team dynamics is more the management of the
25 team, so the supervisor's role is into that team

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1 dynamics. But they are related.

2 CHAIR APOSTOLAKIS: Because usually work
3 process is something broader, when they want to
4 achieve something to do something in the plant, there
5 is a certain process involving different people, you
6 know, did you prepare the package. Somebody checks
7 it, then somebody else implements it.

8 That's not what you mean here. You mean
9 the modus operandi, that's really what you mean.
10 Right? The way they function.

11 MR. DANG: Yes, right.

12 MEMBER ABDEL-KHALIK: Was all the data
13 collected during day shift?

14 CHAIR APOSTOLAKIS: Yes.

15 MEMBER ABDEL-KHALIK: Would it have made
16 any difference if some of the data was collected on
17 the back shift?

18 MR. BRAARUD: It was all run on the data in
19 this case. But of course day and night could have
20 some implication, but we don't have any data resource
21 in this study on that.

22 MR. DANG: Okay, continuing with the
23 negative factors, well, the complexity because of the
24 masking, the training in particular the lack of
25 training on the handling steam generator tube rupture

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1 without radiation indications seemed to be - while
2 they were trained on it but it did not seem to help.
3 And the procedure guidance which you have heard enough
4 about.

5 I just want to point out in summarizing
6 the driving factors for this case, we ended up putting
7 practically every driving factor in the negative
8 category. So even though there were positive things
9 up here, they did not seem to drive the overall
10 performance.

11 The other thing I should mention is what
12 has been highlighted in yellow here, the indications.

13 Do you see what indications - well, on the one hand
14 on the positive side, they were alternative
15 indications to radiation. They were in fact used.
16 They supported this knowledge based response.

17 On the other hand the indications were
18 poor in the sense that those that were relied upon by
19 the procedure were lacking. We ended up rating the
20 overall indication of plant conditions to be somewhat
21 poor to poor, and we had a special mark here, the
22 asterisks with the plus, which means that there was a
23 positive aspect to this, but it was the minor - like
24 the dominant mode is negative, and there is a minor
25 mode of being positive.

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1 The same thing with the training. We
2 would say it's moderately poor. They do not seem to
3 have enough training on a steam line rupture without
4 radiation. On the other hand they did manage to get
5 through the scenario mostly, so the training is not
6 only poor, and that's why there is also an asterisk
7 across there.

8 Okay, this is the base case. I don't
9 think I'm going to go into this one. A few more
10 positive factors obviously. And that's the roll up of
11 the driving factor identification process.

12 Now we will come to the comparison later,
13 but I just want to remind you that these - the fact
14 that these driving factors are said to be positive or
15 negative, how poor and so on, for the base and the
16 complex case, is not the only reference data we are
17 using. Through this we hook all the operational
18 expressions that we found. So that means that if you
19 say procedural guidance is good, we have underlying
20 that why we think this, and if we say procedure
21 guidance is poor in the complex case, we - this - the
22 specific issues in the procedure that actually
23 underlie this core procedure guidance.

24 And then we use that also in the
25 comparison. So the driving factor identification is

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1 sort of the assessment of these factors, but hooked on
2 this are all the qualitative information as well.

3 And that concludes my presentation.

4 CHAIR APOSTOLAKIS: So there is time for a
5 break now, I think.

6 MS. LOIS: I think this is a good breaking
7 time.

8 CHAIR APOSTOLAKIS: Back at 2:55.

9 MEMBER STETKAR: What time do you have to
10 leave for the airport?

11 MS. LOIS: I believe because of the weather
12 prediction and the potentially icy weather condition,
13 they are going to leave right now.

14 MEMBER STETKAR: The question is, before we
15 break, is there anything else that we'd like to get
16 feedback from them if they're disappearing.

17 CHAIR APOSTOLAKIS: I don't know. Any
18 questions for them?

19 MEMBER STETKAR: I've beat them up enough.
20 I was curious whether they had any feedback.

21 CHAIR APOSTOLAKIS: Any parting words of
22 wisdom? Remember, they have to be words of wisdom.

23 Thank you, gentlemen -

24 MEMBER ABDEL-KHALIK: I'd like to follow up
25 on the issue of their willingness to run some of the

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1 same experiments at a U.S. simulator. What is the
2 scope of that effort? What would the scope of that
3 effort be?

4 MR. BRAARUD: One scope of that effort
5 would be to see how generalizable the results from
6 HAMMLAB - for example, running a scenario very similar
7 to those we have run in our lab. For example in a
8 training simulator in the U.S. to see that we observe
9 similar performance times, or we will investigate how
10 similar are the times. Do they use the procedures in
11 a similar way? How is the work actually organized?
12 Is it so that these are similar factors explaining
13 performance, or different factors.

14 MEMBER ABDEL-KHALIK: Would you have the
15 same data collection capabilities? Would you somehow
16 implement or modify the simulator to provide for
17 comparable data collection capabilities?

18 MR. BRAARUD: It depends on the status of
19 the simulator. But we would surely like to have good
20 logging possibilities. That is often not that good in
21 training simulators.

22 But also we would have some observation
23 possibilities, and do some scenario analysis for the
24 actual plant to collect the relevant observations.

25 So I can't say directly how much work we

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1 have to do with that.

2 CHAIR APOSTOLAKIS: Does the Agency have a
3 simulator? What do we have down in Tennessee?

4 MS. LOIS: Yes, we have a simulator in
5 Tennessee.

6 CHAIR APOSTOLAKIS: Would that simulator be
7 used?

8 MS. LOIS: It could be, but the creation -
9 the better question is, we would like to have real
10 crews, and the simulator facility at the NRC is -
11 instructors that haven't been operating a real plant
12 for quite some time.

13 CHAIR APOSTOLAKIS: No. But it might be
14 easier to get American crews if you asked them to
15 travel to Tennessee rather than Norway.

16 (Laughter.)

17 (Off the record comments.)

18 CHAIR APOSTOLAKIS: Anything else? Well,
19 thank you very much. Have a nice trip back home.

20 (Whereupon at 2:41 p.m. the proceeding in the above-
21 entitled matter went off the
22 record to return on the record
23 at 3:03 p.m.)

24 EXAMPLES OF COMPARING HRA RESULTS TO HALDEN DATA

25 MR. FORESTER: Okay, all right, well, as

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1 you know, the HRA teams provided their predictions in
2 a format that we asked them to provide it in, it was a
3 Form A and a Form B and HRA documentation.

4 And then the HRA analysis team summarized
5 those results for comparison with the actual data.

6 So what I'm going to do now is tell you
7 why we did that, and a little bit about how, and also
8 provide you an example.

9 So why were the summaries needed? Well,
10 each of the HRA methods attempt to capture the factors
11 that affect performance. And they use that
12 information then to derive the human error
13 probabilities. So that is the information we wanted
14 to capture.

15 What information are you using to drive
16 those human error probabilities, and what do they
17 identify as the important factors?

18 But there was some variability in how the
19 HRE teams interpreted what was supposed to be - go
20 into Form A in terms of the level of discussion. And
21 then we wanted to make sure we had a fair
22 representation of what each of the methods have done
23 for comparison with the crew data.

24 So we did this. There were two assessors
25 that did each of the methods, summarized the results

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1 of each of the methods. The assessment team had not
2 seen the Halden results when they did this. And
3 again, we mentioned this this morning, once we had
4 done those we sent them back to the HRA teams, and
5 they could make comments. And we wanted to get some
6 consensus on the representation.

7 MEMBER STETKAR: The same assessors assess
8 each of the - all of the HRAs?

9 MR. FORESTER: No, it was distributed.
10 Several of us did multiple, and others might have only
11 done one. But no, it was distributed across the team.

12 Okay, so the general approach then for
13 summarizing the methods. The HRA Form A serves as the
14 primary basis, and there were two things there that we
15 looked at as we talked about this morning. It was the
16 predictions and the factors driving performance, that
17 is, as specified by the HRA method. And then there
18 was the qualitative assessment of what we've been
19 calling the operational expression.

20 So we asked for each of those. And we
21 tried to summarize both of those things for the HRA
22 teams, and we wanted to reflect each team's
23 understandings and expectations for the scenario, and
24 then to use that information to support what they
25 identified.

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1 Again we relied mainly on what the HRA
2 teams had provided in Form A. But we did supplement
3 that information with what they provided in their HRA
4 documentation.

5 Most of the teams did a really nice job of
6 actually documenting the HRA results. As you would
7 have for a PRA and the IPEs. So we wanted to use that
8 information to make sure we were getting all the
9 information in that.

10 And then to the extent needed we'd also
11 use the information from Form B which was the H2ERA
12 taxonomy to help clarify possibly some of the things
13 they had said.

14 When we did the analysis - I think we
15 quickly covered this this morning - we looked for both
16 the positive and the neutral negative, and the
17 positive or neutral influences, and we broke this out
18 in terms of what was influencing the diagnosis, or the
19 cognitive part of the action of the human failure
20 event, and the response execution part.

21 And then again we used information from
22 any other sources available to help us interpret what
23 they had identified as the driving factors.

24 This just quickly discusses again what we
25 did for the qualitative assessment or the operational

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1 expression. We relied on what they provided to the
2 extent possible, but we may have added where we
3 thought we needed to represent the results in the best
4 way.

5 Here's an example of one of the summaries,
6 and this is from the INL SPAR-H analysis of NFE 1B.
7 So this is the complex scenario.

8 And basically what is there is mainly what
9 the HRE team provided. We may have added a little bit
10 more to it. But they identified again for the complex
11 scenario that the main drivers would be stress,
12 complexity, and the human machine interface.

13 And in the SPAR-H analysis, the HMI -
14 well, the main thing they were actually saying is that
15 it was the misleading indicators; that was the
16 problem. And that in SPAR-H is represented by the
17 human-machine interface.

18 So those are the factors they identified,
19 and those were the things that were weighted the
20 heaviest in the analysis.

21 I think it's worth reading through that a
22 little bit, particularly at the bottom. It said -
23 well, it says, the situation is highly complex with
24 much more equipment and indication failures, and steam
25 line break and automatic reactor chip would produce

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1 elevated stress levels in the crew.

2 And then they talk about the main factor
3 being the misleading indicators. It says, due to the
4 main steam line break all primary indications of the
5 steam generator tube vector are masked. There is
6 sufficient time for the crews to identify and isolate
7 the ruptured steam generator if they promptly identify
8 it, given the fact that the SGTR is masked, this is
9 unlikely.

10 So it seems to me at that point they are
11 saying timing is going to be a problem. And I want to
12 bring that up now, because there is a little
13 discrepancy there when you get to the actual
14 comparison.

15 In terms of negative influences on the
16 execution part, they felt stress was the main factor
17 that would have an influence there.

18 Positive influences, the SPAR analysis
19 identified available time, experience and training
20 procedures, fitness for duty and work process as
21 nominal.

22 Now in the SPAR-H analysis nominal
23 essentially means good, but it could be better or it
24 could be worse, okay?

25 Now I think one thing to note there is

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1 that what they are doing is, they identified available
2 time as nominal. Yet in their discussion they sort
3 of acknowledged that there probably wasn't going to be
4 enough time.

5 So just a little bit of break down there,
6 and we'll talk a little bit more about how deciding
7 what is going to be the important PSF, which ones will
8 be positive. Which ones will be negative. And how to
9 rate those can be a fairly subtle and complex
10 distinction.

11 And then the bottom is the positive
12 influences on the execution part, and basically they
13 think everything is going to go fine. The procedures
14 are good. It's a well designed interface, and there
15 shouldn't be any problems.

16 And then here is the example of a
17 qualitative assessment. I don't think I will go into
18 that in a lot of detail. One thing to note in the
19 second bullet - we could read through it if you'd like
20 - but the main thing to note is, they did acknowledge,
21 they said work process would be nominal is what they
22 finally decided.

23 Yet they did acknowledge that if they
24 didn't have good work process that could be a major
25 problem.

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1 But we have to acknowledge that none of
2 the teams really had the information to make good
3 judgment about work processes. They couldn't watch
4 the crews in the simulator. They couldn't really
5 interview them and try to get information about how
6 their work processes work, how their team dynamics
7 would work.

8 So this particular study wasn't set up
9 very well to allow them to do that analysis, because
10 it's a fairly complex analysis. If you want to make
11 inferences about team dynamics and how the leaders
12 are going to work, and if there are any systematic
13 effects across the teams, then you need to be able to
14 observe multiple teams actually performing the
15 actions.

16 So we weren't able to do that in this
17 study, and that's a problem any time you are doing an
18 HRA and a PRA I think is to have the resources in time
19 to be able to observe enough crews, or at least to
20 interview enough crews, to make those kind of
21 judgments.

22 MEMBER STETKAR: John, on the other side is
23 that the analysis without trying to explicitly account
24 for the particular variability across crews within the
25 scenario, the analysis - I don't want to say should -

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1 could have the capability to account for that likely
2 variability, or the degree of variability - the
3 difference in the degree of variability for different
4 scenarios.

5 In other words a relatively common
6 scenario where you would expect the crews to both
7 perform relatively well and to see less variability
8 across the crews, might have less uncertainty in the
9 human error probability than a more difficult scenario
10 like this where you probably would expect to see
11 higher variability across the crews; or there might be
12 higher variability.

13 So although it's absolutely true, there
14 was no way to explicitly account for the observed
15 variability, the methodology might be able to account
16 for that somehow.

17 MR. FORESTER: I wouldn't disagree - it's a
18 good thing to do and it can be done. But I'm just
19 saying that you need to have -

20 MEMBER STETKAR: But you're saying the
21 methodologies didn't have the capability to do that.

22 MR. FORESTER: No, it's not the
23 methodologies that didn't have the capability. It's
24 more the study, the resources.

25 MR. BLEY: If I could comment on that one.

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1 We looked at that in our analysis and said, given how
2 little we know about these crews, they could perform
3 all the way from guaranteed success to guaranteed
4 failure.

5 So we ended up defining a set of
6 assumptions and saying, if the crews don't meet these
7 assumptions, which we would have determined if we were
8 interviewing them and observing them, here's the
9 result.

10 Otherwise it would have been way too
11 broad. And in fact it was that broad.

12 MR. PARRY: I don't think SPAR-H could
13 actually deal with that.

14 MEMBER STETKAR: That's my only point.

15 MR. PARRY: I don't think it can. I think
16 you can explore it using sensitivity studies. But you
17 can't - unless you find the algorithm for telling you
18 how you factor that into which performance shaping
19 factor bin you're in.

20 MEMBER STETKAR: That was my only point is
21 that the methodology - if the methodology doesn't have
22 that hook, thanks, for the term I was looking for,
23 then it's very very difficult for the analyst to try
24 to manipulate that hook, however you do it, whether
25 it's a factor on an estimated mean or a contributor to

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1 the uncertainty about that mean.

2 MR. FORESTER: Okay, I would like to move
3 on to the next presentation.

4 CHAIR APOSTOLAKIS: Before we do that, Said
5 is leaving soon. So he would like - he will give us
6 his comments from today, and then we will continue.

7 MEMBER ABDEL-KHALIK: Big picture, I am
8 concerned about the inherent conflict of interest, or
9 the objectivity of the different models owners.

10 I also would like to see how this work
11 fits within the big picture. And I think the
12 suggestion that we hear a presentation of the overall
13 plan is very helpful.

14 I do understand that the purpose of this
15 particular part, this particular project, is to
16 collect data to compare against different models.

17 I also do understand that there are unique
18 capabilities at the Halden simulator. Nevertheless, I
19 do have concerns regarding how representative is the
20 Halden simulator to an actual control room
21 environment.

22 And therefore I would be very supportive
23 of the idea of having either similar experiments or a
24 subset of those experiments run at a U.S. simulator.

25 The fact that the crews are from one

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1 utility, same training, same interpretation of the
2 procedures, raises some concerns for me. Because that
3 may not be consistent with what U.S. crews would do.

4 It's understandable that you want to
5 remove the variability, so you don't want to take 14
6 crews from 14 different utilities and do this
7 experiment, because that adds another set of
8 variables.

9 But nevertheless, this is something that
10 needs to be looked at.

11 It would be a good idea to look at the
12 correlation in performance for the different scenarios
13 amongst the different crews. I know that they are
14 going to do it, and I think it would be a good idea
15 for us to look at that.

16 There is also a sort of a variability in
17 the response, even of these crews who come presumably
18 from the same utility and the same training, in their
19 degree of adherence to procedures. And one way to
20 avoid that variability is to come up with perhaps some
21 more challenging scenarios, either moving the steam
22 line break to inside containment, and that sort of
23 keeps them busy, or adding something that would even
24 mask the variability in level variation, like tripping
25 one reactor pool and pump, and that would sort of

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1 eliminate this sort of knowledge based action, which
2 if I look at the table, it was really all based on
3 steam general level indication.

4 I'm also concerned about the realism of
5 the simulation, including noise in the control room;
6 realism of operator response; people being able to
7 manually trip the reactor in an event like a major
8 stream line break, to trip it manually just doesn't
9 seem to be realistic.

10 There are other variables that would be
11 interesting to find out, things like the fact of day
12 shift versus night shift.

13 But essentially trying to find out how
14 realistic are the data that are being collected to
15 what one would expect in a control room in a U.S.
16 plant.

17 Those are my comments.

18 CHAIR APOSTOLAKIS: Thank you very much.

19 MEMBER ABDEL-KHALIK: Thank you, Mr.
20 Chairman.

21 CHAIR APOSTOLAKIS: We will see you in
22 March.

23 MS. LOIS: Thank you.

24 (Laughter.)

25 (Off the record comments.)

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1 CHAIR APOSTOLAKIS: So who is next?

2 MR. FORESTER: I am.

3 ALL METHODS, GENERAL TRENDS AND COMMONALITIES

4 MR. FORESTER: I just gave you an example
5 of one of the summaries we did.

6 Now I'm going to continue on and show you
7 an example of the comparison of that same information
8 from the summary with the actual Halden Crew data.

9 And again, this is for the INL SPAR-H
10 comparison.

11 On the left column here we had the
12 negative factors predicted in the SPAR-H submission.
13 And on the right side we have the corresponding PSF
14 that were identified in the data.

15 So again the SPAR-H analysis identified
16 the misleading indications as being the primary driver
17 of performance here, and in fact that is consistent
18 with what we saw in the actual crew data.

19 As Ben had mentioned, it was poor; the
20 indications were poor, because the key ones were not
21 there. It could be considered somewhat poor though
22 because there were alternative indications, the steam
23 generator level mismatch, and the flow mismatch.

24 The next ones down, we have complexity
25 that was identified by SPAR-H as being an important

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1 factor. And scenario complexity was in fact, yes, a
2 strongly influencing factor in the actual data.

3 And then the bottom one was high stress
4 level. The SPAR-H submission thought stress would be
5 a significant factor. Again, this was the complex
6 scenario.

7 But this is one of those PSFs that we
8 didn't see much of an effect on, although there wasn't
9 much of a report. And a couple of teams might have
10 said they felt some time pressure, but they said they
11 always feel time pressure.

12 So stress wasn't really significant. There
13 is no data to support that this was a significant
14 factor in the actual data.

15 Now in terms of the strength of these, the
16 SPAR-H, the multiplier for the misleading
17 implications, the HMI factor was a 50; the complexity
18 was 5; and the stress level was 2. So clearly, the
19 misleading indications was the main driver of
20 performance from the SPAR-H perspective.

21 The next slide continues with the negative
22 factors here, but the ones on the right are other
23 additional negative factors that were identified in
24 the actual data. These were not identified as
25 negative factors by the SPAR-H analysis.

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1 So for the crews procedural guidance was
2 important. They had problems following procedures to
3 get to E-3. The fact this procedure problem, the
4 procedure guidance was not identified by the SPAR-H
5 analysis. It was treated as nominal.

6 But they did note in their text that due
7 to the masking of the steam line break and loss of
8 secondary radiation indications the procedures will
9 not assist diagnosis. Yet it was identified as being
10 nominal. So that's sort of an inconsistency.

11 On the other side we have training,
12 somewhat poor; that was identified to be the case,
13 again, because they weren't trained on this specific
14 scenario. This was not weighted by - or not counted
15 by the SPAR-H team either. It was treated as nominal.

16 Same for adequacy of time. We - in terms
17 of the crews responsiveness, the adequacy of time was
18 somewhat poor. And the SPAR-H team had noted that
19 time limitations would likely prevent success. But
20 again it was treated as nominal.

21 So they picked some things and not others
22 to be the drivers of performance.

23 MEMBER STETKAR: John, these - the PSFs in
24 the right column, I don't remember the whole matrix,
25 but are all of those PSFs included in the SPAR

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1 methodology?

2 In other words the fact that - on the
3 left-hand side it says not weighted by team slash
4 method. Is that mostly that the team had the
5 opportunity to evaluate them; they just didn't
6 evaluate them correctly?

7 MR. FORESTER: That could be an issue,
8 exactly what you said, they had an opportunity.

9 MEMBER STETKAR: So if I'm evaluating
10 methods, this isn't necessarily a condemnation of the
11 SPAR-H methodology that it does not consider these
12 things in some way.

13 CHAIR APOSTOLAKIS: It does consider them.

14 MR. FORESTER: It does consider them. They
15 just didn't weight them.

16 CHAIR APOSTOLAKIS: What is adequacy of
17 time?

18 MR. FORESTER: Is there enough time
19 available to complete the action.

20 CHAIR APOSTOLAKIS: I was told earlier that
21 the crews were not aware of this 20-minute or 25-
22 minute - so how would they have any perception of
23 whether -

24 MR. BLEY: They wouldn't have. But the
25 results that you were shown earlier from the simulator

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1 showed that half the crews didn't get done in time. I
2 think that is what adequacy of time is. They just
3 didn't get it done.

4 MR. PARRY: You're right, it's a misnomer.

5 In SPAR-H it really is a misnomer. It's not a PSF;
6 it's a boundary condition.

7 CHAIR APOSTOLAKIS: Oh, okay.

8 MR. FORESTER: But they essentially
9 assumed, even though they say verbally they said they
10 didn't think there would be enough time, by saying
11 it's nominal, they are essentially saying, based on
12 our judgment of how long the diagnosis will take, and
13 how long the execution will take, there is enough
14 time. That's what nominal means; that there is enough
15 time.

16 MR. BLEY: I am trying to remember, it's
17 been awhile since I used SPAR-H. I know in
18 application this is done. I think the method actually
19 says if you don't - for any of the factors they have -
20 if you don't know then you call it nominal. I think
21 that is the guidance for using the method.

22 MR. FORESTER: I think you may be right.

23 MR. JULIUS: There's a new update that
24 says, if you don't know assign it as failed. So if
25 you haven't addressed that or gotten the information

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1 in sufficient detail to be able to assess it.

2 Originally it was a nominal.

3 MR. BLEY: Jeff, do we know if SPAR-H as it
4 was used in this exercise was using that new guidance
5 or that old guidance?

6 MR. JULIUS: I don't recall.

7 MR. BLEY: I don't either. I haven't seen
8 that, though; that's good. I'm glad they changed
9 that.

10 CHAIR APOSTOLAKIS: When HRA models apply,
11 that an assumption that the crew knows - has some
12 perception of how much time is available?

13 MR. BLEY: No.

14 CHAIR APOSTOLAKIS: Well, how can time be a
15 factor then?

16 MR. PARRY: It's not. It's a boundary
17 condition. It is usually associated with a success
18 criterion for the HFE. It's really a PRA imposed
19 success criterion.

20 MEMBER STETKAR: There can be a PSF for
21 perceived time pressure.

22 MR. PARRY: For perceived time pressure;
23 right, that's different.

24 MEMBER STETKAR: If the operators think
25 that they must do something rapidly, or they think

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1 that they have a lot of time -

2 (Simultaneous speakers.)

3 MR. BLEY: - that would fall under stress,
4 wouldn't it, John?

5 (Simultaneous speakers.)

6 MEMBER STETKAR: It is perceived time
7 pressure versus actual.

8 MR. PARRY: Right, but it's really, did
9 they feel time pressure. And if they did, for
10 whatever reasons, that could impact it.

11 CHAIR APOSTOLAKIS: Well, it's perceived.
12 They don't do calculations. But there is a time
13 pressure. They do perceive something.

14 MR. PARRY: But it doesn't go into adequacy
15 of time in SPAR-H.

16 CHAIR APOSTOLAKIS: No, it's a different
17 one. But models do have that; remember, they do.

18 MR. DANG: When HRA methods are adequacy of
19 time, it reflects the impact that we expect on the
20 HEP, not necessarily on performance.

21 It's true for the operators only the
22 perceived time matters. But adequacy of time matters
23 in the sense that we should probably have a higher HEP
24 if there is no opportunity to recover.

25 CHAIR APOSTOLAKIS: Right, but all that

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1 depends I think on how they perceive the available
2 time.

3 MR. BLEY: No, I don't think so. It's your
4 point earlier that if in fact the time it takes to do
5 something, regardless if you know how long you have to
6 do it, if that time is on the order of the time
7 available, then are you accounting for that somehow in
8 the analysis. That's what this is about, I believe.

9 MR. PARRY: That's exactly what it is in
10 SPAR-H.

11 MR. BLEY: So some people didn't address it
12 and some did.

13 CHAIR APOSTOLAKIS: But I think in a lot of
14 the models, the amount of stress that they assumed is
15 very much tied to the perception of time.

16 MR. BLEY: Oh, yes, that's true.

17 (Simultaneous speakers.)

18 CHAIR APOSTOLAKIS: Now, another thing,
19 SPAR-H is primarily used in the significance
20 determination process.

21 MR. BLEY: Is there anybody from staff
22 here? Because I thought they used it more broadly
23 than that.

24 CHAIR APOSTOLAKIS: That's why it was
25 developed.

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1 MR. PARRY: Yes, but it's also used when
2 people use the SPAR model.

3 (Simultaneous speakers.)

4 MS. LOIS: For event evaluation as well.

5 MR. PARRY: For event evaluation, yes.

6 MR. JULIUS: Like the activist sequence
7 precursor program.

8 CHAIR APOSTOLAKIS: Right, those kinds of
9 things.

10 So there is a claim that SPAR-H is an HRA
11 model like any other?

12 MR. PARRY: Yes, in that context.

13 I think also though be careful, because in
14 the notebooks that are used for the oversight process,
15 those aren't SPAR-H values that are in there.

16 Those are HEP values that come out of a
17 survey of the different PRAs I believe.

18 CHAIR APOSTOLAKIS: Really?

19 MR. PARRY: Yes, in the notebooks.

20 CHAIR APOSTOLAKIS: Which is what is being
21 used?

22 MR. PARRY: Which is what is being used in
23 phase two. But often in phase three type evaluations

24 -

25 CHAIR APOSTOLAKIS: They go by SPAR-H.

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1 MR. PARRY: - they go by SPAR-H, yes.

2 CHAIR APOSTOLAKIS: Nathan, you want to say
3 something?

4 MR. SIU: Nathan Siu, NRC.

5 I don't want to go too far off on this
6 tangent, but just the background of SPAR-H, as you
7 might recall. This was put together indeed originally
8 to support the precursor study models.

9 But basically it was a compilation of
10 THERP, ASEP and the authors' judgment as to what or
11 how the group performance shaping factors, and try to
12 create a simplified approach.

13 But I think if they were here, they would
14 say that it doesn't go beyond THERP or ASEP, and so
15 it's one way to represent how to use those in that
16 particular application.

17 Now it is used in the SPAR models, and it
18 is used for a variety of applications beyond the SDP.

19 CHAIR APOSTOLAKIS: Well, evaluate the
20 accident sequence precursor, and the SDP, what else is
21 there?

22 MR. PARRY: Well, if NRR staff were using
23 SPAR models to do a sanity check on a licensee's
24 application, they might use SPAR-H in that context.

25 MR. SIU: Sure, or if you are looking at a

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1 generic issue, if you are looking at a variety of
2 things where you want some internal assessment.

3 MR. BLEY: Of human reliability.

4 MR. SIU: Yes, as part of a PRA.

5 CHAIR APOSTOLAKIS: Well, it's a pretty
6 serious use.

7 MR. SIU: Oh, yes. Oh, yes.

8 MR. PARRY: As a confirmatory - it would be
9 used as a confirmatory analysis, not as a final
10 judgment, I think.

11 CHAIR APOSTOLAKIS: All I know is, we have
12 reviewed ATHEANA several times. We have never
13 reviewed SPAR-H from the point of view of what the
14 agency is using, it should be the other way around.
15 We should be reviewing SPAR-H and not ATHEANA.

16 MR. PARRY: Right.

17 CHAIR APOSTOLAKIS: So maybe we should do
18 that.

19 Yes, we will do that.

20 MR. FORESTER: Okay, I think I will move
21 along here.

22 This shows the positive factors, the SPAR-
23 H analysis identifies the ones on the left are what
24 they identify as positive in the sense they picked
25 them as being nominal, and the actual data side, the

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1 procedures are not identified as being nominal or
2 positive. They were actually negative.

3 There was some consistency in that we
4 thought the general training and knowledge based
5 support of the transfer to E-3, but obviously the
6 specific training was not good; that would have been
7 negative.

8 CHAIR APOSTOLAKIS: So again on the left,
9 available time. Is that external to SPAR-H? I really
10 think they use it. Assume that you know somehow how
11 much time is available.

12 MR. FORESTER: Their analysts have to look
13 at how much time is available, based on TH
14 calculations or whatever. And they have to determine
15 how long it will take them to execute their response.

16 And then they've got to make a judgment
17 about whether there is enough time left for diagnosis.

18 Because this doesn't work like a TRC where the time
19 for diagnosis gets inferred based on its attracting
20 other numbers out. They have to make that judgment,
21 and then they decide whether there is adequate time or
22 not. And depending on how much extra time there is
23 they would use different factors.

24 MR. BLEY: That kind of works as a
25 weighting factor.

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1 CHAIR APOSTOLAKIS: I was always wondering
2 how they could make a judgment as to how good the work
3 processes are.

4 There is no way. You don't know. I mean
5 unless you go and observe.

6 MR. FORESTER: That's right; you have to
7 observe. Or they have some trainers and operators you
8 can have discussions with; you can learn some of that
9 type of thing.

10 MR. SIU: Yes, John, just again, at least
11 for some applications, when you are doing a
12 retrospective analysis you do get that information.

13 CHAIR APOSTOLAKIS: Well, even then -

14 MR. SIU: Well, to the extent you can
15 collect it, you would - do ask the question.

16 MR. FORESTER: So here are just some
17 observations on the comparison.

18 The SPAR-H analysis did identify two fo
19 the more important negative influences: the misleading
20 indications and the complexity. But some factors
21 identified as nominal were actually negative in the
22 crew data - procedures, experience and training, and
23 adequacy of availability of time.

24 So there is sort of a disconnect there.

25 CHAIR APOSTOLAKIS: These were negative for

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1 all crews?

2 MR. FORESTER: Yes, there is a lot of
3 commonality here, so these things were pretty strongly
4 negative for all crews.

5 CHAIR APOSTOLAKIS: To varying degrees?

6 MR. FORESTER: To varying degrees, right.

7 Again, I think we were struck by the fact
8 that some of the potential problems that they were
9 going to see were acknowledged, so they reflected a
10 generally good understanding of what was going on in
11 scenarios, but that wasn't really reflected in how
12 they picked the PSFs to rate as negative and positive,
13 and also some of the judgments about the actual
14 weights.

15 So there are some subtle distinctions
16 there about the decisions that have to be made in
17 SPAR-H; these kind of decisions can be difficult, and
18 that's one particular area we've identified.

19 And it's not just the case for SPAR-H.
20 There's a lot of methods that could use additional
21 guidance for how to make those selections and those
22 kinds of judgments. So that is one of the lessons
23 learned from the study I think.

24 On the other hand they did predict a
25 relatively high probability of failure for this event

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1 in the complex scenario, and that was consistent with
2 the results.

3 CHAIR APOSTOLAKIS: So in terms of what we
4 should do, it's not clear to me if I would use your
5 insights, you know, potential cause acknowledged, but
6 they were treated as nominal.

7 If I see a SPAR-H analysis in three
8 months, you are telling me I should be suspicious,
9 right? But these guys, they are not our guys, have to
10 make a decision. Should they multiply by 10 and then
11 take the square root, or what?

12 MR. PARRY: You could probably say that of
13 any HRA method.

14 CHAIR APOSTOLAKIS: I know. That's where
15 I'm going.

16 MR. FORESTER: I think our point is that no
17 matter who is doing the analysis some additional
18 guidance for how to make those judgments would be very
19 useful. That's something that could be defended.

20 CHAIR APOSTOLAKIS: And also at the end it
21 says, well, they did predict a relatively high
22 probability. So it's not just the PSFs. I mean it's
23 also how they calibrate themselves, right? If they
24 say this PSF is six, then they have a high probability
25 or a low probability, but also is relevant.

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1 MR. BLEY: And in SPAR-H that waiting is
2 built into the method.

3 CHAIR APOSTOLAKIS: Is built into the
4 method. See, my quandary here, I don't know where
5 this is taking me.

6 MS. LOIS: However this is still the pilot.
7 We believe that at the end of the study when we've
8 gone through the whole STGFs we will have better
9 understanding -

10 CHAIR APOSTOLAKIS: I'm willing to grant
11 you that, yes. But remember - I apologize. As I said
12 earlier today it would be really a good step forward
13 if we saw some change in the models as a result of the
14 insights that you guys are drawing; not just
15 statements, this model and that model has this and
16 that, advantage or disadvantage.

17 And especially the developers of the
18 models should have an open mind and say, well, gee, I
19 can fix this. Some of it you can't fix. The quality
20 of the work processes, I don't know what you can do
21 about it. It's better not to mention it actually.
22 But other things you might be able to. It's not clear
23 to me what they are.

24 MR. FORESTER: Well, we're going to talk
25 about some of our conclusions.

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1 MS. LOIS: Gareth has some preliminary
2 insights.

3 MR. FORESTER: One of the things we're
4 finding is that additional guidance also for
5 qualitative analysis, the sort of understanding what's
6 going on in the scenarios, and good task analysis,
7 cognitive task analysis, a good understand. The HRA
8 methods don't really provide that in some instances.

9 So again that's a very specific additional
10 type of guidance.

11 CHAIR APOSTOLAKIS: Another thing I was
12 wondering about is, in one of the great values - at
13 least that's how it has been advertised - of SPAR-H is
14 that it has been structured more than other methods,
15 so it's easier to use; is that correct?

16 MR. FORESTER: Yes.

17 CHAIR APOSTOLAKIS: I mean you don't have
18 to go and look for contexts and all that. You are
19 doing a much quicker evaluation. You don't elicit
20 expert judgments and so on.

21 Susan, are you still on the line?

22 MS. COOPER: I am. I'm here.

23 CHAIR APOSTOLAKIS: Is it possible at some
24 point to have a screening using a method that is more
25 structured of the human actions, and then when you

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1 identify the important HFEs, to go to a more
2 sophisticated method like ATHEANA perhaps to analyze
3 those in more detail, would that be something that
4 could be used? I don't know, but it seems to me -

5 MS. COOPER: Was that a question?

6 CHAIR APOSTOLAKIS: Well, it's a statement.

7 I know you said no last time you were here.

8 MS. COOPER: I don't remember, and I'm not
9 sure if I understood the question.

10 CHAIR APOSTOLAKIS: You said no in a very
11 forceful way, Susan. We do remember.

12 (Laughter.)

13 MR. PARRY: George, can I add a comment to
14 that?

15 CHAIR APOSTOLAKIS: Yes.

16 MR. PARRY: I think if we are going to
17 adhere to the ASME standard, it's the basis for doing
18 the PRA, I think what it would lead to, there is a
19 statement in there that if you want to reach
20 Capability Category 2, which is everybody's sort of
21 goal, then for every significant human failure event
22 you should do a detailed analysis.

23 But that would be a lot of events in a
24 typical PRA, because the measure of significance is
25 things like Fussell-Veseley greater than -

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1 CHAIR APOSTOLAKIS: No, I wouldn't go with
2 those.

3 MR. PARRY: Well, that's one of the things
4 on hold right now.

5 CHAIR APOSTOLAKIS: No, HFEs, I wouldn't do
6 that.

7 MR. PARRY: Why not?

8 CHAIR APOSTOLAKIS: Because they are very
9 conservative.

10 MR. PARRY: Not necessarily. My problem
11 has been with screening that I've seen too many
12 studies where people have used conservative screening
13 values. They put in point one because somebody says
14 that's conservative, and it's okay to use in
15 screening. And they multiply it together six times
16 and get 10 to the minus sixth for an integrated human
17 error, and yet it's screened out, because at each
18 point it's screened out because they have not done an
19 integrated -

20 CHAIR APOSTOLAKIS: Obviously if you want -

21 MR. PARRY: And each one individually comes
22 up with a low Fussell-Veseley importance, or however
23 you want to put the importance, if you treat it as a
24 valve.

25 CHAIR APOSTOLAKIS: But if you work to

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1 develop an approach that included screening and so on,
2 you would sit down and think about it a little bit.
3 You don't just say, let's screen tomorrow; what can we
4 do? No, those values and that screening was developed
5 really for other purposes, for 5069 and so on.

6 Here you have a different thing. You will
7 think about. You will think about the issue that John
8 just raised, and you will try to do it.

9 I'm trying to get away from this problem.

10 ATHEANA is accused of being too detailed and taking
11 forever. On the other hand it has some excellent
12 features.

13 This one seems to be much faster and so
14 on. Not all HFES deserve a detailed treatment
15 perhaps. There must be a way out of this. We can't
16 just stay like that forever.

17 MR. BLEY: One thing that would help a lot
18 is if people doing HRAs by any of these methods
19 developed a good qualitative description of the things
20 they are trying to examine.

21 CHAIR APOSTOLAKIS: Absolutely, yes.

22 MR. BLEY: And if they do that, a lot of
23 the kind of things, like maybe we were pointing out
24 there that weren't thought about very well, kind of
25 get forced into being thought about. And that's not a

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1 function of - not that that's a function of the
2 process for doing HRA, and a lot of people use methods
3 without that. They take an HFE, take a couple of
4 performance shaking answer, and get an answer.

5 CHAIR APOSTOLAKIS: Gareth just told us
6 that in the SDP, we knew that of course, but he
7 refreshed our memory, there is a phase two where you
8 use this, and then we go to phase three if necessary.

9 Why couldn't that be applied to human
10 error? Do quick calculations, and then if necessary,
11 whatever necessary is, we have to define it as a
12 community, then I move on to something more detailed,
13 and I have an interaction, why couldn't we -

14 MS. LOIS: Our concern is, we are not quite
15 sure that the SPAR-H use results are consistent. And
16 there is an indication that may be underestimated.

17 So if you use this as a screening analysis
18 you have to develop a guidance in how you really use
19 SPAR-H as a screening tool.

20 CHAIR APOSTOLAKIS: Maybe I misspoke. I'm
21 pushing the idea of screening and then detailed
22 analysis. I'm not pushing -

23 MR. PARRY: And I don't think anybody
24 disagrees with that.

25 CHAIR APOSTOLAKIS: Okay, all right.

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1 Now the other thing is, has anybody ever
2 tried in a PRA to use two different models for the
3 same HFES?

4 MR. PARRY: For the same HFES?

5 (Simultaneous speakers.)

6 CHAIR APOSTOLAKIS: - failure event. I
7 have somebody who does it with ATHEANA, somebody who
8 does it with SLIM or whatever.

9 MR. BLEY: We are trying it here.

10 CHAIR APOSTOLAKIS: Yes, but this is a
11 research project. I'm talking about the PRA.

12 MR. JULIUS: I've done it, and I've seen it
13 done in SEP situations. A lot of times where a method
14 won't fit, we'll show that, what if you tried SPAR-H,
15 what if you tried the EPRI cost-based decision tree,
16 what if you used the EPRI HCR to see what the
17 different methods -

18 CHAIR APOSTOLAKIS: And what did you find?

19 MR. JULIUS: - to see if maybe there's
20 some sort of loci of HEPs or you know -

21 CHAIR APOSTOLAKIS: And what did you find,
22 Jeff?

23 MR. JULIUS: Typically the ones that you're
24 looking at are at the bounds and outside of the normal
25 modeling range, you know, the methods anyway. So

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1 there were - some places there were wide variations.
2 At other times they were actually relatively close but
3 then you were close to a high HEP anyway. You know,
4 you were somewhere like between point one and point
5 three.

6 MR. PARRY: Yes, I'm not sure that these
7 are - I think you are right, Jeff, usually the things
8 that have been done in that area are where none of the
9 methods are strictly applicable.

10 MR. JULIUS: That's right.

11 MR. PARRY: So it's not really a good
12 comparison.

13 MR. JULIUS: It's not a real test.

14 MR. PARRY: It's not a real test.

15 CHAIR APOSTOLAKIS: Because that would be
16 another way of handling the insights that Vinh showed
17 us. In other words, if I do it - I know I can do, but
18 let's say three different ways. And I get three
19 different results with some spread and all that, maybe
20 based on judgment. Then I can come up with something
21 composite that will reflect presumably some of the
22 concerns that you identified.

23 But that I think is a dream. I don't
24 think anybody would ever spend the money to do this.

25 But the screening followed by more

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1 detailed evaluation would appear to be something -

2 MR. BLEY: The only thing close to that I
3 know of is that people have done a PRA and then some
4 years later have gone back and changed their methods
5 and reevaluated the same events.

6 CHAIR APOSTOLAKIS: Well, that would be
7 useful to see.

8 MR. BLEY: But mostly with licensees who
9 haven't published that or shared it.

10 MR. PARRY: And also I think they may do it
11 as part of a broader revision of the PRA, so some of
12 that detail gets lost I think.

13 Do you know of any cases like that, Jeff?
14 Because I know you have been involved in converting
15 some PRAs to the EPRI calculator.

16 MR. JULIUS: You're right, Gareth, like
17 Diablo Canyon was the first one we did, and they
18 converted their SLIM over, and - but it was done as
19 part of an overall update where they did data changes
20 and success criteria changes, and we didn't focus on
21 the individual, the overall impact.

22 I guess what we did see, because they
23 didn't want to run before - with the old HEPs and the
24 new HEPs, and we thought it was some shuffling around.

25 But I think generally the ones that were high before

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1 were still high, and the ones that were low - you know
2 the relatively ranking was -

3 MR. PARRY: Which is encouraging in itself.

4 MR. JULIUS: Yes, that's just my
5 recollection. We didn't do a detailed comparison.

6 MS. COOPER: I wanted to make a comment to
7 try to respond to George's comment earlier.

8 CHAIR APOSTOLAKIS: Yes, sure.

9 MS. COOPER: I think what we are trying to
10 do now in the joint EPRI-NRC fire HRA development
11 project may actually end up being close to what you
12 suggested, and that is that at least part of that, not
13 all of that, but part of that is involved trying to
14 bring some of the ATHEANA concepts into sort of a
15 screening type approach.

16 I mean the overall idea that we are
17 heading for without saying too many things in advance
18 of finishing any work, but the overall idea is to try
19 to relax some of the conservatisms that are in the
20 current guidance provided, and make it a little bit
21 less conservative with what we're calling sort of a
22 scoping HRA, some of which is based on sort of the
23 EPRI methods, and some of which is coming from some
24 ATHEANA ideas.

25 But then the ultimate sort of direction is

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1 if none of that is sufficient, for whatever reason,
2 you still don't like - the result is still higher than
3 you'd like and you'd like to see if you can do some
4 more analysis and reduce the HEP, then you go to one
5 of the detailed methods.

6 CHAIR APOSTOLAKIS: That's good. That's
7 good.

8 MS. COOPER: That's a work in progress
9 right now.

10 CHAIR APOSTOLAKIS: I guess what I'm trying
11 to do is remind you what the outcome or goal is here.

12 Ultimately that's where we - we want to go someplace
13 where this large number of models and all that, we
14 know what we want to do. Just as an Agency. It
15 really looks bad, Gareth. The situation we have now
16 is very bad.

17 MR. PARRY: Well, I doubt if it's very bad.
18 I think it's workable. But I just thought of
19 something that goes counter maybe to this screening
20 and detailed model. And that is, that might be okay
21 for a base PRA. Sometimes once you start using it,
22 then if you are using it to explore a certain issue,
23 that screening value that you had before might now be
24 a very important value. And I think if you are using
25 a different method to analyze that, you are going to

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1 have - the whole model is going to be somewhat
2 inconsistent I think.

3 So you've got to be really careful.
4 Seeing this with five PRAs, for example, with a base
5 five PRA - and I'm not talking about HRA now - you
6 could develop a model which gave you a satisfactory
7 answer, maybe, even using conservative inputs.

8 But now you are going to look at it for
9 doing tech spec evaluations. And then you find that,
10 oh, this conservative evaluation I made is really
11 screwing up my analysis.

12 CHAIR APOSTOLAKIS: Then you revisit it,
13 yes.

14 MR. PARRY: So you've got to be a little
15 careful about how we set this stuff up.

16 CHAIR APOSTOLAKIS: PRAs using - maybe
17 screening is not the right words. Maybe a phase one,
18 phase two, phase three, or first cut - you know, we do
19 that all the time. I just remember in the old days,
20 PRG, they did two or three very detailed PRAs, and
21 then the next plant, well, it's more or less similar
22 to that plant. Let's do a point calculation first.

23 MEMBER STETKAR: Well, George, be careful,
24 because you were at PLG before we learned that it
25 wasn't a good thing to do that also. In the late '80s

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1 we kind of discovered that that probably wasn't what
2 one wanted to do.

3 MR. PARRY: Like when Zion ended up --

4 MEMBER STETKAR: Yes, we finally figured
5 out that Zion didn't look like South Texas for
6 example.

7 (Off the record comments.)

8 MEMBER STETKAR: But there was some move 25
9 years ago to do that sort of thing.

10 CHAIR APOSTOLAKIS: But don't tell me now
11 that the idea of a phased approach is entirely new to
12 PRA. I mean come on, we do that all the time. You do
13 it a certain way -

14 (Simultaneous speakers.)

15 MEMBER STETKAR: the only problem that I've
16 seen in HRA in particular, because of the difficulty -
17 take an analogy. In common cause failure modeling for
18 example a lot of people will simplify the process and
19 use a simple beta factor model, which is numerically
20 conservative for a highly redundant system; but it's a
21 well defined model, and as long as you define the
22 population of equipment you have constraints on that,
23 and you can measure how relatively conservative you
24 are.

25 In HRA there have been many many many

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1 examples where people have followed this process of
2 doing a so-called conservative screening analysis and
3 saying, well, none of these human actions are
4 important, but have lost the real context of the human
5 reliability analysis because of the way that they have
6 defined the human failure events in the model, and
7 then used the methods to so-call assign a conservative
8 number to that particular little box.

9 So when you go back and you look at - you
10 ask somebody to do a simple example of, requantify
11 your models setting all the human error probabilities
12 at point nine, and show me the cut sets. You have cut
13 sets with seven or eight different products of human
14 errors, within - that must be accomplished within 30
15 minutes - and they are screened out because the
16 composite conservative screening value is 10^{-6} ,
17 simply because of the way the model has been
18 constructed.

19 It's a different way of screening. So
20 when you are talking about screening, or this phased
21 approach, you need not just to look at the - whether
22 it's SPAR-H or ATHEANA or - I don't care about the
23 calculator - it's how the human reliability is
24 integrated into the risk assessment that is equally
25 important.

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1 CHAIR APOSTOLAKIS: Maybe we don't mean the
2 same thing. By screening I don't mean that you find
3 out. I mean it does not deserve -

4 MEMBER STETKAR: Detailed analysis.

5 CHAIR APOSTOLAKIS: - more detailed
6 evaluation.

7 MEMBER STETKAR: My whole point. People
8 have not done more detailed analysis on any of these
9 actions, because they have determined that they are
10 insignificant, because it's point one to the sixth.
11 So therefore none of these actions require any more
12 detailed analysis.

13 CHAIR APOSTOLAKIS: Well, they did it
14 wrongly, but the idea is not bad.

15 MEMBER STETKAR: The concept is not bad;
16 it's only how it's implemented.

17 MR. SIU: It will take work to develop a
18 basis for assuring yourself that your phase one
19 analysis is indeed appropriate. So for example
20 collecting data, comparing analysis results against
21 that, is something you would have to do.

22 CHAIR APOSTOLAKIS: It's important I think
23 when you say things like that to bear in mind what we
24 do today.

25 Today we have groups of people who develop

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1 models who are pushing them, and there is absolutely
2 no cooperation. And I want to get away from that. If
3 one method can help us do something weakly, maybe it
4 has some value and can use it there. And then I use
5 something else which is much more sophisticated, which
6 means it takes much more time to do in resources, to
7 focus on something that is more important in some
8 sense.

9 Now how I implement that, I didn't say you
10 can do it in a day. But at least if we are open to
11 that, and we are learning from the insights that you
12 are gaining now, maybe we can start moving that way.

13 We'll do it right. Of course we have to
14 do it right.

15 MEMBER STETKAR: That's one of the reasons
16 why I asked early this morning, was there any feedback
17 from the HRA teams on the level of effort required for
18 each of their analyses, because if the application of
19 SPAR-H, if SPAR-H captures the most important
20 performance shaping factors as evidenced by the
21 experiments, if the hooks are in there, using Gareth's
22 term, if the hooks are in the methodology, and it can
23 be applied with relative efficiency, then it satisfies
24 a lot of the criteria you are looking for.

25 How the particular HRA team, their

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1 capability to apply the methodology correctly is a
2 different issue. But identifying efficient relatively
3 robust methods I think is something that would support
4 what you are looking for. As opposed to the other end
5 of the scale, the best possible but perhaps very very
6 resource intensive method.

7 CHAIR APOSTOLAKIS: Exactly what I'm
8 saying.

9 The other thing, though, let's not forget
10 that just capturing the PSFs is a very important first
11 step. But then when you translate things to
12 probabilities is also very important. I think you are
13 not investigating that now?

14 MS. LOIS: Yes.

15 MR. PARRY: Yet. Although we've seen
16 enough evidence to know that there could be better
17 guidance in that area.

18 MS. LOIS: To get to the point of the level
19 of effort needed, we did not ask that question, but
20 from the analysis provided, it's apparent that those
21 teams that spent more time in thinking for this
22 scenario provided a better analysis.

23 And it seems that one of the take-home
24 results is what we were talking about, developing
25 guidance as to how the method should be applied. And

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1 the level of effort that you spend on human
2 reliability may not be a good excuse for the results
3 that you provide. I mean that commensurate to the
4 application.

5 MEMBER STETKAR: There may be another
6 variable, though, there. If all of the teams were
7 doing this part time, under their own funding, perhaps
8 some teams had some vested interest to spend a lot
9 more effort and time, and had more internal resources
10 to just prove that their methodology was the better
11 methodology.

12 MS. LOIS: Regardless of the reason for
13 which you didn't spend the resources, I mean you may -
14 I am poor and don't have resources, but the quality of
15 the analysis shows that resources are needed.

16 And the idea that you can do HRA on a
17 back-of-the-envelope calculation, and you can just go
18 and use PRAs, and you know, use the multi - various
19 factors to multiply up and down, it becomes really
20 obvious that that is not the way we should do HMA.

21 MEMBER STETKAR: Let me flip that and put
22 it in kind of a commercial sense. And that is, given
23 a budget of \$2,000 and four days to produce the best
24 HRA using my methodology that I can produce, for
25 \$2,000 in four days; and that's it; that's all. Then

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1 give me the results. That is a measure of efficiency.

2 It's a different problem.

3 You then provide an incentive, and if you
4 don't produce the method - if you don't produce the
5 results in four days you fail. Your methodology
6 obviously cannot support this.

7 MS. LOIS: So we believe that after this
8 study we will be able to create tools that will allow
9 people to use their method effectively and efficiently
10 without tremendous expenditures of resources. We
11 believe.

12 CHAIR APOSTOLAKIS: So you don't think that
13 it's possible to come up with a combination of
14 methods?

15 MS. LOIS: Oh, no, we believe that too.

16 CHAIR APOSTOLAKIS: But let's not forget,
17 this is a typical discussion it seems to me among
18 researchers. Let's not have - what do we call it? -
19 the perfect is the enemy of the good enough.

20 MR. PARRY: Something like that. That's a
21 good enough statement.

22 (Laughter.)

23 CHAIR APOSTOLAKIS: You should always bear
24 in mind what the situation is now. So can we make a
25 step or two forward, maybe not reaching the perfect

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1 state, but at least improving on what we have now,
2 which I think is not - I mean if it was good enough we
3 wouldn't be doing this.

4 MS. LOIS: We believe in collaborating with
5 EPRI I think we are getting there as an Agency. And
6 this -

7 CHAIR APOSTOLAKIS: The other thing I am
8 trying to make with my comments is to sensitize you to
9 the fact that ultimately you want to respond to the
10 SRA, which says, a model or a suite of models.

11 So all these insights, all these are
12 great. But you should always ask the question, so how
13 does that help me to get there?

14 You want to talk now?

15 MR. PARRY: I could do. I mean most of
16 what I was going to say has been said, so I can talk
17 really quickly if that's okay with you.

18 CHAIR APOSTOLAKIS: Okay, then after
19 Gareth, you have more presentations?

20 MR. FORESTER: If you want them.

21 CHAIR APOSTOLAKIS: If I want them?

22 MR. FORESTER: We had a couple of things.
23 You know Jeff Julius was going to talk about the
24 ATHEANA comparison, just another example, and we could
25 do that. And Vinh -

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1 MR. JULIUS: But in summary, I was just
2 going to say that it's too detailed and takes forever.

3 MR. BLEY: Thanks, Jeff.

4 MR. FORESTER: And Vinh was going to talk a
5 little - give you a little bit bigger picture of the
6 comparisons across the methods.

7 And then we had one presentation -

8 CHAIR APOSTOLAKIS: Is it possible to
9 finish by 5:00 o'clock?

10 MR. FORESTER: Sure.

11 CHAIR APOSTOLAKIS: It's always possible.

12 MR. FORESTER: That's up to you.

13 CHAIR APOSTOLAKIS: But I don't want to
14 have somebody feel that they have something important
15 to say and we didn't give them time.

16 MR. FORESTER: I don't feel that way. I'm
17 sure Jeff would be willing to skip the ATHEANA part.

18 MR. DANG: Which is in the report.

19 MR. FORESTER: Which is in the report. And
20 what Vinh has is not in the report.

21 MR. DANG: And it's short.

22 MEMBER STETKAR: Yes, that looks
23 interesting.

24 MR. FORESTER: And then my talk was going
25 to be a little bit about HEPs. It can wait until the

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1 next round.

2 CHAIR APOSTOLAKIS: Yes, it's a little too
3 soon to talk about the HEPs, isn't it?

4 INSIGHTS FROM THE PILOT STUDY

5 MR. PARRY: All I really wanted to do is to
6 summarize -

7 MR. FORESTER: Let me get it up.

8 CHAIR APOSTOLAKIS: Do you have slides?

9 MR. PARRY: Yes, we have slides.

10 Actually Gareth is not up here yet. Let's
11 see.

12 (Off the record comments.)

13 MR. PARRY: Okay, good.

14 What I wanted to do is to briefly - I was
15 going to recap the summary of the approach, the
16 comparison. But I think you understand that well
17 enough.

18 What I wanted to do is just remind
19 ourselves of some characteristics of HRA methods. And
20 I am specifically talking now about the quantification
21 part of those methods that affect the comparisons that
22 we were trying to do; then summarize the insights;
23 make some observations on the pilot; and then draw
24 some conclusions.

25 So if I go forward to slide #5, it's

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1 called characteristics of HRA methods, let's remind
2 ourselves that basically most of the HRA methods that
3 we are dealing with here have been developed primarily
4 to support PRAs, and one important thing about PRAs is
5 that the accident sequences in which we embed the
6 human failure events represent effectively a
7 discretization of all the possible scenarios, which
8 means that there is a lower level of variability that
9 we don't address, and it's captured - somehow it's all
10 embedded in the definition of the sequence, and the
11 HFE.

12 And what I wanted to point out here
13 specifically is the crew-to-crew variability. Because
14 that's really the thing that we've been able to see
15 here.

16 Because mostly the way the plant scenario
17 was developed was controlled. But in this context
18 crew-to-crew variability is basically an aleatory
19 factor, which means that it gets factored in, and you
20 put in a probability, which is the probability of -
21 addresses things like the probability that the
22 particular crew that is on duty is a random variable.

23 So the only thing we feed in there is a single
24 probability. It's a single HEP.

25 So in that context we don't have a way of

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1 addressing crew-to-crew variability as such, except in
2 some specific methods.

3 And some methods, like the TRC method that
4 is based on simulator trials for example, explicitly
5 does portray the crew-to-crew variability, because
6 that is what drives the shape of the curve.

7 MEMBER STETKAR: But it's only a single
8 curve. There is not uncertainty about that curve to
9 really show a range of variability.

10 MR. PARRY: No, and I'm not even addressing
11 all the problems of HR -

12 MEMBER STETKAR: It is a mean curve.

13 MR. PARRY: It is a curve that represents
14 crew-to-crew variability, and you use it when you can
15 identify a time window, and where that curve crosses
16 the time window is the probability of the human error
17 probability.

18 Other than that there's like ATHEANA and
19 MERMOS and I heard from John this morning, maybe SLIM,
20 has the capability of addressing crew-to-crew
21 variability in the way that they calculate the mean
22 human error probability that goes into the models.

23 Some of the methods, though, like SPAR-H,
24 I think the CBDT, other methods like that, do not
25 address crew-to-crew variability.

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1 And the way you address it, I think, is
2 you look for some sort of average characteristic of
3 the crews. So you look at average training; average
4 experience.

5 So it's very difficult to handle this
6 crew-to-crew variability in those particular methods.

7 Now what you can do with that, though, you could - if
8 you were using the PRA as an exploratory tool to find
9 out how you could improve your plant for example, you
10 could look at the sensitivity to crew-to-crew
11 variability and try and figure out whether there was
12 something you could do to try and reduce that.

13 So I think even those methods have some
14 facility for exploring this concept. But I don't
15 think - they are not set up to deal with it.

16 CHAIR APOSTOLAKIS: But even the PRCs that
17 are developed in the EPRI approach, they are
18 applicable only up to a certain -

19 MR. PARRY: Yes.

20 CHAIR APOSTOLAKIS: - which I think you
21 can translate to the words that Dennis used earlier.
22 If they are comparable times, if the time available is
23 comparable, it's the same idea. Because if they tell
24 you the available time becomes much larger than this,
25 then you have to switch to another method.

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1 MR. PARRY: And that was the philosophy
2 behind the CBDT, for example.

3 CHAIR APOSTOLAKIS: Right. So already the
4 idea is there of focusing on time, or certain class of
5 problems, and then moving to something else, is there.

6 MR. PARRY: Yes.

7 So that's why - I guess the reason I
8 brought that up is that that is to some extent a
9 complication when by comparing with the results of the
10 simulator studies. Because in fact one of the major
11 insights we got from the simulator studies is that
12 crew-to-crew variability is a significant factor.

13 CHAIR APOSTOLAKIS: But you didn't run any
14 exercises where the available time was much longer?

15 MR. PARRY: Probably some of the events
16 later on in the success path are like that.

17 CHAIR APOSTOLAKIS: Are you going to focus
18 on those later?

19 MR. BLEY: We have analyzed those.

20 CHAIR APOSTOLAKIS: Sorry?

21 MR. BLEY: We have analyzed those already.

22 MR. PARRY: The HRA teams have analyzed
23 those. We haven't assessed them with respect to what
24 we have learned from the simulator trials.

25 MR. FORESTER: We are going to do that,

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1 though. We are in the process.

2 CHAIR APOSTOLAKIS: That would be a useful
3 thing to see.

4 MR. PARRY: Okay, so that's one point I
5 wanted to make.

6 Another point I wanted to make, which I
7 think was already made, is that all the methods, just
8 looking at them overall, they did identify some of the
9 important driving factors, but probably none -

10 (Simultaneous speakers.)

11 MR. PARRY: It would be pretty sad if they
12 didn't.

13 But I think what we also saw is the fact
14 that - and I don't mean PSFs - the factors in the
15 general sense that drive the variability between the
16 HRA team predictions.

17 I think Erasmia mentioned, really, a lot
18 of it was to do with the depth of the analysis to
19 develop the qualitative understanding.

20 Some of it I think was also driven by
21 assumptions based on the fact that they didn't know
22 much about what the crews were really like. Certainly
23 in a couple of cases it was for the so-called simple
24 case of the simple steam generator tube rupture for
25 example.

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1 A lot of it was based on what people
2 assumed about when the reactor was going to be
3 tripped. I mean some teams said, okay, the standard
4 that we saw - the printout that we saw from the
5 computer said they were tripped at six minutes and 53
6 seconds. That's the time we will take at the trip,
7 which doesn't allow for variability in that factor for
8 example.

9 Other things that affected the variability
10 was in fact the PS actually used by the methods. In
11 some cases I think it's the definition fo the PSFs
12 that we use by the methods. There was only one method
13 that was used twice, and that's SPAR-H. And I think
14 looking at the results, the way that the observations,
15 or the way that the thoughts about what was
16 complicating the scenario was fed into the PSFs was
17 different, which tells me that in fact the PSFs are
18 not defined very clearly in terms of what should be
19 captured in those PSFs.

20 So what that leads us to believe is that -
21 if we can move on to the next slide - is that all
22 these methods could do with an improvement in the
23 guidance on how to use them, particularly in how to
24 develop the quantitative analysis, and I think
25 specifically in how to address the strengths of the

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1 PSFs, and in the case of SPAR-H, maybe even how you
2 factor things into the right PSF.

3 MEMBER STETKAR: When you say, strength of
4 PSFs, you mean -

5 MR. PARRY: The impact on the HEP.

6 MEMBER STETKAR: - how relatively
7 important -

8 MR. PARRY: Relatively important; the
9 weights if you like.

10 MEMBER STETKAR: The weights, okay.

11 MR. DANG: And the rating.

12 MR. PARRY: To me that's the same thing I
13 think.

14 CHAIR APOSTOLAKIS: Well, rating is
15 different usually. That's important too.

16 (Simultaneous speakers.)

17 MR. PARRY: Okay, I guess I was thinking of
18 the SPAR-H model where the weight is in fact -

19 MR. DANG: The weight is always the same.

20 MEMBER STETKAR: But there are differences.

21 For example, when I talk to people, tying my shoe is
22 a good example. If I have a PSF procedure, and a PSF
23 for experience, procedures are terrible. I don't have
24 a written procedure on how to tie my shoe, but that is
25 not very important. So although it could be - you

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1 still do? That's sad.

2 That's in some sense what I was trying to
3 get to an understanding of what you meant by strength
4 of the PSF, because in my sense, the fact that I don't
5 have a procedure isn't very important -

6 MR. PARRY: Because it's compensated by
7 training?

8 MEMBER STETKAR: Yes, because this is not a
9 proceduralized type of activity that I am talking
10 about.

11 MR. PARRY: And I think, too, it's the
12 interplay between the different PSFs as well.

13 So I think there are - there is room for
14 improvement on all the methods that we believe we saw.

15 For example I reviewed the CBDT, and I
16 would have analyzed it differently from the way they
17 analyzed it. And actually that's a bias maybe, but it
18 does show that these methods ought to be I think
19 reproducible to some extent, and translatable from one
20 analyst to another, if we are going to use them in a
21 regulatory context. I think we have to have some sort
22 of -

23 CHAIR APOSTOLAKIS: And you know this
24 infamous ISPR exercise. We have to put it to rest at
25 some point.

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1 MR. PARRY: Yes, we should, definitely.

2 But I think there are more problems with
3 ISPR -

4 CHAIR APOSTOLAKIS: They have huge
5 problems.

6 MR. PARRY: They have huge problems.

7 CHAIR APOSTOLAKIS: But it was disturbing.

8 MR. PARRY: Yes.

9 So that's one of the things that we need
10 to do.

11 Just some observations on the pilot. I
12 think - and this really is perhaps one of the reasons
13 why we are not focusing on the HEP specifically,
14 because both of these scenarios, I think, are
15 untypical of the ones they are modeling in PRAs.

16 And as a result of that, I think that we
17 did see quite a large range of the HEPs that were
18 reported to us.

19 A lot of that was to do with, I think, the
20 fact that really understanding how the crews would
21 operate, even though we understood they were trained
22 and what their procedures were, I think it led to some
23 assumptions that were made that made big differences
24 to some of the answers.

25 Let me just make a couple of comments on

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1 the two HFEs. The HFE 1A as we talked earlier
2 involved the crew in making a decision on when to trip
3 the reactor. And that was the big factor. Because if
4 you left it just a little too late, it meant you
5 didn't have enough time to meet the success criterion,
6 as was identified in this particular HFE.

7 In terms of HFE 1B, the complicated steam
8 generator tube rupture, obviously this is a really low
9 probability scenario, particularly in that it involved
10 a steam line break followed by a tube rupture and oh
11 by the way you have an instrumentation failure.

12 So what it requires, I think, was an
13 appreciation for how the crew would deal with
14 incomplete information, if not possibly conflicting
15 information, conflicting would be, well we didn't see
16 any radiation, but we do wonder why the steam
17 generator level is going up for example.

18 As it happened, of course, I think most of
19 the crews actually realized they had a steam generator
20 tube rupture because of all these other indications.
21 But in the way that the procedures were set up, it
22 didn't lead them naturally to using those indications.

23 So I think that our conclusions as far as
24 the pilot goes is that we think it has demonstrated
25 the value of performing the comparisons of predictions

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1 with empirical data, particularly on the qualitative
2 side of things.

3 Really quantitatively the jury is out on
4 that one, but I don't think it's very useful. Because
5 if we want good statistical data from these
6 experiments we've almost got to force the situation so
7 there are failures.

8 And that's not really very helpful I don't
9 think. So we do - we are able to I think make good
10 value of this, and we understand - I think we've
11 learned quite a lot from doing the pilot in a way that
12 we can define future exercises much more precisely so
13 that we can in fact control the information that we
14 get a lot better.

15 And that is really all I wanted to say.
16 And I'll leave it open -

17 MS. LOIS: And we have documents needed for
18 the loss of feedwater, we haven't - the analysts did
19 not analyzed loss of feed, and therefore we have
20 opportunity -

21 CHAIR APOSTOLAKIS: When is this exercise
22 going to finish?

23 MS. LOIS: We believe that we are going -
24 the results of the whole analysis including loss of
25 feed in 2009.

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1 MR. PARRY: But we didn't have - again, the
2 loss of feed scenarios were already run. So we don't
3 have the chance to go and redefine those scenarios.
4 They are what they are.

5 MEMBER STETKAR: This is a total loss of
6 all feedwater.

7 MR. PARRY: I believe it is.

8 MR. BLEY: I haven't seen it.

9 MEMBER STETKAR: Oh.

10 (Simultaneous speakers.)

11 MS. LOIS: We are not ready to discuss
12 this.

13 CHAIR APOSTOLAKIS: So Vinh is next?

14 MR. DANG: Can be.

15 STUDY METHODOLOGY, ORGANIZATION, PARTICIPANTS

16 MR. DANG: This is a short presentation.
17 Let me find it first, and then we'll start.

18 Basically it deals with the method to
19 method performance. We've been talking about how the
20 method did versus the data. And we expected that we
21 wouldn't be able to get out of this room without
22 answering the question of how did the methods do
23 relative to each other.

24 As a reminder, the three parts are: how do
25 they do on the predicted level of difficulty (that's

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1 AGP); that's going to be addressed in a follow up. I
2 have a few more comments about that coming up about
3 why that is so.

4 The second is, identifying correctly the
5 factors that lead to this difficulty.

6 And the third is, identifying correctly
7 the features or specific characteristics that underlie
8 these factors.

9 These are important, because we think that
10 the HFE only has a value if it's correctly - if the
11 contributors are correctly identified.

12 In addition if you are going to use the
13 HRA result in the sense of what is the weakness there,
14 if you are pointing to the wrong factors, you are
15 going to get the wrong things fixed. So that is quite
16 important.

17 One of the reasons that the predicted
18 level of difficulty will be addressed in the follow up
19 is that it really has to be done for a set of HFEs so
20 that method performance is being assessed on a more -
21 well, maybe not representative, but a broader set of
22 HFEs that perhaps represent a more diverse set of
23 unreliability factors, and not just the ones that you
24 have in 1A and 1B.

25 In addition, because of the sparse data,

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1 we think that by looking at more HFEs as a group we
2 can do some rank order comparisons about whether or
3 not they are getting the relative difficulties
4 correct, even if the empirical data only suggest
5 tendencies towards failures, and not actual failures.

6 So the method performance and driving
7 factor identification is what has been the focus in
8 the work so far.

9 Does the method identify the contributors
10 to HFE difficulty, in terms of the high level areas,
11 meaning in terms of topical areas like procedures
12 versus training versus indications?

13 Although if we only look at driving factor
14 identification, we need to interpret these results
15 with caution because they can be misleading if you
16 don't look at what specific features and
17 characteristics have been identified.

18 So you can say procedures are poor for the
19 wrong reason. Again you got the general attention
20 right, meaning that people were looking at procedures.

21 But they will be fixing the wrong part of the
22 procedures.

23 So this last issue is this method
24 performance on the features operational issues that
25 underlie the driving factors. And we have done this

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1 for each method.

2 We looked at the issues, identified them
3 for the driving PSF and did the matching. We looked
4 at the operational expressions. We've shown a number
5 of these things in the - well, in John's presentation.

6 In the distributed slides on the ATHEANA comparison,
7 and in the report.

8 The method-to-method comparison at this
9 lower level has really not been done at this stage -
10 has not been done at this stage, sorry. The issues
11 that are being identified depending on the method are
12 being identified at different levels, also, meaning at
13 different levels of detail.

14 So method-to-method comparison about these
15 insights is a little bit difficult. How much value is
16 the insight? How correct is it? And so on.

17 Finally it should be said that in normal
18 practice, and maybe usual PRF applications, this
19 question is not really asked of the HRA analyst. They
20 are not used to giving this answer.

21 So we want to make sure that they
22 understand, and I think the pilot has contributed to
23 this, they understand what we are asking them when we
24 say, give us operational issues.

25 I think by telling us - by telling them in

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1 1A and 1B what we considered to be operational issues,
2 then when they submit future submittals, they can
3 explain what they think are the operational issues in
4 ways that are more congruent with the ways we have
5 been doing, or the way we have been thinking about it.

6 The general trend is that the more recent
7 methods place much more weight on these underlying
8 features and operational issues, and the positive
9 thing is that it makes it easier to compare against
10 the simulator data because these types of predictions
11 if you will are more concrete.

12 Or if you say that step is poor, it's very
13 easy to tell whether there were problems with
14 performance for that step as opposed to the general
15 procedure.

16 Okay, this is my last slide. It
17 represents in tabular form the results of the complex
18 case.

19 The left number before the slash is the
20 negative factors, and the right are the positive
21 factors. I know I'm putting up a lot of information,
22 but I'll try to walk you through it.

23 So if we take the first one, ASEP NRC,
24 they made a total of six predictions of driving
25 factors, six negative factors. Five of these were

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1 identified in the data, so that was pretty good. One
2 was predicted but not observed.

3 And one of our observations is not
4 reflected at all in their predictions. Now it may be
5 that they missed it, or th8at their method doesn't
6 address that issue.

7 On the positive factor it's similar.

8 Now the caution when one wants to compare
9 these things is, if you look at this, you say, well,
10 ASEP NRC, they make six predictions; they got five
11 right. ATHEANA presumably with more effort made five
12 predictions, got four right. It looks about the same.

13 But if you look down at the underlying
14 predictions, you see that first the decision component
15 in the ASEP analysis misses the negative driving
16 factors on the decision. So they put the driving
17 factors, the negative driving factors, on the
18 execution component, which did not turn out to be the
19 main issue in this complex case.

20 CHAIR APOSTOLAKIS: But isn't there an
21 issue here? Is it the methods that resulted in these,
22 or the people who implemented them?

23 MR. DANG: Both.

24 MEMBER STETKAR: It's really interesting
25 that you brought that up, George. Because I've used

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1 ASEP quite a bit in the past. And I have a little
2 routine on my computer that does interpolations and
3 all that type of thing.

4 I noticed that the NRC ASEP team in
5 particular for the complex case abandoned the time
6 reliability correlation. They didn't use it. They
7 focused for some reason instead on just the
8 implementation phase, and I don't know what they did.

9 Had they used the time reliability
10 correlation in ASEP, and used the high curve which you
11 could argue is bad procedures, difficult training, and
12 so forth, they would have come up with something like
13 a point five for failure to correctly diagnose the
14 situation within about a 12 or 13 minute time window,
15 which is roughly, from what I could discern, which is
16 pretty doggone close.

17 That says that perhaps it is the HRA team,
18 not consistently applying the method, rather than a
19 shortcoming in the method. And that's the only one
20 that I tried when I was going through this whole
21 thing. And I thought, gee, that's very very curious.

22 MR. DANG: And we do recognize this to be a
23 methodology issue. Basically the only way to deal
24 with it is to control for the analysts, meaning to
25 have several teams using the same method. But that's

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1 a different -

2 CHAIR APOSTOLAKIS: Who implemented SPAR-H?

3 MR. DANG: Excuse me?

4 CHAIR APOSTOLAKIS: Who implemented SPAR-H?

5 MR. DANG: I know it was one -

6 CHAIR APOSTOLAKIS: Not the whole lab, I
7 mean who?

8 MR. DANG: The persons?

9 MS. LOIS: SPAR-H was - we don't - we
10 haven't presented any results - it was also an NRC
11 team that participated.

12 So we say SPAR-H INL. We have another
13 SPAR-H analysis by the NRC. And the two analyses are
14 very different in terms of insights as well as
15 numerical results.

16 MEMBER STETKAR: That's the only method
17 that was tried with two different analysis teams.

18 CHAIR APOSTOLAKIS: Can you tell me how
19 well MERMOS performed? I still don't understand the
20 3-1 3-0. Which numbers are the important ones?

21 MR. DANG: This number is rather important
22 because it's the number of predictions that were
23 correct. So three out of three is good, but they did
24 not identify many driving factors. It's a feature of
25 their method.

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1 CHAIR APOSTOLAKIS: Aren't they the ones
2 who claim that their method is completely different
3 from everybody else's?

4 MR. DANG: It is, and as a matter of fact
5 in the comparison it's very difficult, because of the
6 structure of their method, to use the same driving
7 factors. And in fact our comparison for their method
8 has focused on the operational issues.

9 And on the operational issues they do
10 quite well. I do have a transparency on that if you
11 would like to see it?

12 CHAIR APOSTOLAKIS: No. You mean a slide?

13 MR. DANG: Yes.

14 CHAIR APOSTOLAKIS: Oh, okay, a slide is
15 okay. I thought you wanted an overhead projector.

16 MR. DANG: Okay.

17 (Off the record comments.)

18 MR. DANG: So this is very close to what
19 the memo produces to describe the dominant way in
20 which the HFE is expected to fail. And one descriptor
21 is that the system, and by which they mean the crew
22 and supported by their procedures -

23 CHAIR APOSTOLAKIS: And see, that's what
24 confuses the hell out of me. Everybody seems to meet
25 - to be using the procedures. So what is it, just a

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1 renaming of things? Because they make a big deal out
2 of it, that it's not the crew; that it's the system
3 which means the crew, the procedures, and whatever
4 else.

5 MR. BLEY: That includes some automated
6 procedures normally. I don't know if they automated
7 these.

8 CHAIR APOSTOLAKIS: But it seems to me that
9 every single method uses all that stuff.

10 MR. DANG: I think it is beyond the scope
11 of this last half hour to try to answer your question.

12 I do think that their way of approaching
13 the problem is quite different. It really is not the
14 same.

15 The language is very opaque, but it does
16 reflect a different way of thinking about the problem.

17 CHAIR APOSTOLAKIS: Okay, so when are we
18 going to learn that?

19 MR. DANG: You can ask EDF.

20 MR. BLEY: You can buy it.

21 MR. DANG: We are talking about free
22 licensing.

23 MR. BLEY: Are they really?

24 MR. DANG: Yes.

25 MR. BLEY: Boy, that's a big change.

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1 MR. DANG: And English language courses.

2 MR. BLEY: Really?

3 MR. DANG: Yes, I don't know if that will
4 be free.

5 CHAIR APOSTOLAKIS: Is the APR PRA using
6 MERMOS?

7 MR. DANG: Yes, all the EDF PSAs are using
8 MERMOS.

9 MS. LOIS: Not for the U.S. plants.

10 CHAIR APOSTOLAKIS: Not for the U.S.
11 plants.

12 MR. DANG: They are PSS.

13 MS. LOIS: But my understanding is that the
14 EPR analysis, PRA that is going to be part of the
15 application for the - to be reviewed by the NRA is
16 good in SPAR-H.

17 MR. DANG: Oh, I wasn't talking about the
18 EDF PSAs. So the 900, the 1,300, the N-4, all of them
19 are using MERMOS for full complete applications
20 submitted to the regulatory authority.

21 CHAIR APOSTOLAKIS: Okay, I guess we can
22 learn about it.

23 All right, so what is your conclusion?

24 MR. DANG: My conclusion is, you will see
25 more of the method to method comparison. I wanted to

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1 give a flavor for the difficulties of grading the
2 method on this kind of complex performance of the
3 methods, given that they address things at different
4 levels; that they involved different levels of effort;
5 that they have different focus.

6 We are going to try to roll it up. I
7 guess one of the things that we find very positive is
8 that the HRA teams themselves are finding this type of
9 assessment, and the opportunity to compare against
10 simulated data, to be very valuable for their future
11 consideration.

12 So they appreciate this chance to see how
13 well they do against something real.

14 Yes?

15 MEMBER STETKAR: In this sense of -
16 something I just thought about - is would you
17 characterize the HRA teams as simply practitioners
18 using these methods? Or is it closer to characterize
19 them as champions of the method?

20 For example, Dennis and Susan apparently
21 participated in the ATHEANA and they want to show the
22 ATHEANA is the best methodology in the world, as would
23 presume the MERMOS people.

24 What about the SPAR-H?

25 CHAIR APOSTOLAKIS: Blackman was the

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1 developer.

2 MEMBER STETKAR: That might be a way of
3 kind of normalizing - people say, well, it doesn't
4 look like this team put a lot of effort into their
5 analysis. But if they are the champions of the method
6 -

7 CHAIR APOSTOLAKIS: The champions are long
8 gone.

9 MEMBER STETKAR: That's true.

10 MS. LOIS: However, the NRC's SPAR-H team
11 on purpose they did the analysis the way they exercise
12 it in the field.

13 MEMBER STETKAR: They are more
14 practitioners.

15 MS. LOIS: They are practitioners, and they
16 say, we just want to demonstrate how we would do the
17 analysis if it was part of our task.

18 CHAIR APOSTOLAKIS: And they were not
19 Office of Research, were they?

20 MS. LOIS: It was Office of Research, but
21 the people that are using it for event evaluation. So
22 they were practitioners.

23 MS. COOPER: I thought that they had a
24 contractor doing it. It was paid for by the Office of
25 Research.

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1 MS. LOIS: Yes, the analysis was done by a
2 contractor. But the same contractor is helping the
3 research to do an event evaluation, and including this
4 analysis.

5 MR. BLEY: I think some of the driving
6 force of having developers as part of the analysis
7 teams was the last benchmark had people who didn't
8 know the methods at all involved, and that sure didn't
9 work very well.

10 MEMBER STETKAR: I'm just trying to get a
11 sense for some of the comments that were made that it
12 didn't appear as if some of the teams maybe spent as
13 much effort as some of the other teams.

14 And one way of saying, okay, if they are
15 only working part time, participating in what they
16 thought was maybe just kind of an interesting research
17 project, you might understand that, well, it's
18 something that I have to submit before a certain
19 calendar time.

20 But if they really were teams that
21 represented more the champions of the methodology,
22 they should have had anyway more of a vested interest
23 to show that the methodology as applied by well-versed
24 practitioners could develop reasonable results.

25 MR. BLEY: One indication of that was,

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1 every - and this surprised me - all 14 analysis teams
2 showed up at that workshop in October. I was very
3 surprised.

4 MEMBER STETKAR: A lot of them really cared
5 about doing well. There were methods they used, and
6 they wanted the - so in that sense perhaps the
7 differences in apparent level of detail in something
8 you highlighted, the qualitative analysis, could be
9 more attributed to the methodology than the analysts'
10 team.

11 MR. JULIUS: No, I can confirm what John is
12 saying. I know from the experience that my team that
13 was doing the COSMIC decision tree, we were
14 participating in the workshop, but we took some
15 shortcuts when we did the analysis, and didn't do the
16 full blown approach that we normally did, because we
17 were late, and doing it late, and we had competing
18 factors. And so we didn't go out and do things like,
19 do the operator interviews or discuss - we used - drew
20 on our bank of previous operator interviews, things
21 like that.

22 So it is a valid comment.

23 MEMBER STETKAR: So Jeff, even though you
24 are let's say a champion of that particular
25 methodology -

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1 MR. JULIUS: Yes, we are a champion of that
2 particular method. We took some shortcuts, and we
3 learned some lessons from that. So that is a valid
4 comment, thought.

5 MR. FORESTER: We had one team that even
6 did two different methods. They did a decision tree
7 type of approach, and a CREAM approach.

8 MEMBER STETKAR: I happen to know those
9 guys.

10 (Simultaneous speakers.)

11 MEMBER STETKAR: They took a lot of pride
12 in their applications.

13 CHAIR APOSTOLAKIS: Are we done?

14 MS. LOIS: Yes, I think we are.

15 CHAIR APOSTOLAKIS: All right, maybe John,
16 you can make a few comments?

17 MEMBER STETKAR: Yes.

18 I think my first comment is that I think
19 that this is - what has been done and continuing with
20 this process is extremely useful. I echo George's
21 sentiment that it shouldn't be an open-ended research
22 program, because it should have a goal in mind, it
23 should have a well defined goal and some evidence that
24 we are achieving that.

25 But the process itself of running

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1 experiments; collecting information - and I won't call
2 that data; just information - is extremely useful, and
3 in a structured way that has I don't think ever been
4 done is just a great great contribution to the field.

5 I think that - and it came out in the
6 discussions today - the group should be more careful
7 about the potential variability that is introduced
8 into the analysis process by the way that the HFES are
9 defined, both in terms of success criteria, pass/fail,
10 and in particular these time windows, because several
11 of the methodologies do use time either as an explicit
12 parameter, or certainly as a performance shaping
13 factor however it's interpreted.

14 So the introduction of a somewhat
15 artificial time window perhaps can unduly bias the
16 results that you are seeing.

17 I'd also be very interested in seeing the
18 types of evaluations that you are doing, the post
19 mortem evaluations, through the integrated analysis of
20 all of the HFES for a particular event. I know you
21 are going to look at each of the HFES individually for
22 the tube rupture cases. I'd be interested in looking
23 at the entire scenario to see if there are kind of
24 integrated lessons that you can learn from some
25 methodologies versus another.

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1 Because in some sense the way that the
2 HFEs are defined are kind of arbitrarily sliced up in
3 the sense of that scenario in particular.

4 That also might answer some of the
5 questions that Said had regarding the evaluation of
6 the crew performance in an integrated sense.

7 Is there - if we are seeing large crew-to-
8 crew variability for the particular HFE of isolating -
9 identifying and isolating the steam generator, is that
10 same variability consistently generated by the same -
11 across the set of crews through the whole scenario?

12 And that requires you to look across all
13 of those four for the tube rupture case. So if you
14 can keep that in mind as you are doing your
15 evaluations, that might be important information to
16 confirm the indication that there may be a high degree
17 of crew-to-crew variability.

18 Or is it just simply an artifice of where
19 we took the snapshot in this particular event.

20 I think that's all I have to say.

21 CHAIR APOSTOLAKIS: Okay, thank you.

22 I think I made most of my comments during
23 the meeting. But one thing I wanted to reiterate is
24 this business of being fully aware of where we are
25 going with all this.

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1 Is there a road map someplace that tells
2 us we are going to finish this exercise, and this will
3 give us this input, output that will be input to some
4 other activity that will lead to something else, and
5 eventually we will have this, what the SRM wants.

6 If there isn't, I strongly urge you to do
7 that. This cannot be an open-ended activity. And
8 again don't let the best be the enemy of the good
9 enough. We have to go beyond what we are doing now as
10 an Agency, and I would like to see such a roadmap with
11 some discussion.

12 And if you guys want to draft one and then
13 come back to the subcommittee and discuss it, I would
14 be very happy to do it. I will be happy to comment on
15 it without making a - writing a letter or anything.

16 But at some point though I think the full
17 committee should be briefed on this and possibly write
18 a letter on the way things are going.

19 Erasmia, do you have any idea when that
20 might happen?

21 MS. LOIS: I thought that it would be an
22 appropriate time when we finish the SGTR, the whole
23 scenario, the evaluation of the whole scenario, so
24 that we have a more integrated understanding of what's
25 going on and how the study results are.

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1 CHAIR APOSTOLAKIS: How long will that be?

2 MS. LOIS: And that is not going to happen
3 before September. Actually we have -

4 CHAIR APOSTOLAKIS: September is fine.

5 MS. LOIS: - we have plans for having
6 another workshop with the teams next November to
7 discuss the results of the new analysis. So probably
8 fall we'll be in a position to brief the subcommittee
9 and also the full committee.

10 CHAIR APOSTOLAKIS: The thing that concerns
11 me is, you said earlier that this particular exercise
12 here will be completed in 2009.

13 MS. LOIS: And that entails the Halden and
14 Paul Scherrer Institute resources.

15 CHAIR APOSTOLAKIS: Yes, but 2009 and then
16 I'm thinking again in terms of the ultimate product.
17 If there are two or three other things that have to be
18 completed before we answer the SRM, and you know, the
19 2009 with the other stuff becomes 2014, I don't know
20 whether the commission would look at it benignly.

21 I really think we ought to have that road
22 map and start thinking about - by the way, Hossein,
23 whenever the commission issues an SRM, there is some
24 deadline there.

25 MR. NOURBAKHS: We always send them - I

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1 don't know how they close that SRM, but we already
2 sent a response to that SRM.

3 CHAIR APOSTOLAKIS: And we told them what
4 we are thinking. But at some point they will want to -

5 MR. NOURBAKHS: At some point they are
6 going to have to come back and tell us what -

7 CHAIR APOSTOLAKIS: What is the answer, you
8 know, they can do that.

9 So -

10 MR. NOURBAKHS: It may be even on the
11 schedule or something that we have to answer. We have
12 to check that.

13 CHAIR APOSTOLAKIS: Now the committee meets
14 with the commissioners when, in June?

15 MR. NOURBAKHS: June I believe, yes.

16 CHAIR APOSTOLAKIS: Is the HRA part of the
17 -

18 MR. NOURBAKHS: I don't think they have
19 proposed items on that. It's up to us to propose
20 items.

21 CHAIR APOSTOLAKIS: Anyway I don't want us
22 to be caught by surprise and have a new SRM that says,
23 you know, by June of '09 tell us what the results are.

24 So please, think about this roadmap, and
25 maybe when you have something that is, whatever,

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1 halfway decent, we can have another subcommittee
2 meeting, maybe half a day. But we really need that,
3 to know where we are going, and how fast we should be
4 going.

5 You can't go to the commission and say, we
6 had useful insights. I mean that doesn't help
7 anybody. That is a means objective to getting
8 somewhere else which is concrete.

9 Anybody else who wants to make a comment?

10 The public? Is there a public?

11 (No audible response.)

12 CHAIR APOSTOLAKIS: Okay, thank you very
13 much again. This is good work. This is good work.
14 It has to be used widely.

15 MS. LOIS: Thank you.

16 CHAIR APOSTOLAKIS: So with that we are
17 adjourned.

18 (Whereupon at 4:46 p.m. the proceeding in
19 the above-entitled matter was adjourned)

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