



January/February 2003
volume 12, issue 1



[Print this complete issue in PDF format](#)

In this issue:

- [Hard Work Pays Off: Savitt's Experience with EFTS](#)
- [Judy Consales, PSRML Interim Director](#)
- [Safeguarding Our Patrons' Privacy](#)
- [Jump Right In! Hospital Libraries Link PubMed to Print Holdings](#)
- [Got Resolutions? This May be the Year for Community Outreach!](#)
- [Update on NLM Consumer Resources](#)
- [DigRef Goes Live!](#)
- [Update: HIV/AIDS Information Summit](#)
- [Kudos to Pat Auflick!](#)
- [Why Can't I Get My Article Electronically? Electronic Licensing Issues](#)
- [EFTS in the Pacific Southwest Region: Who's Joined?](#)
- [Library Technology Reports Review: Library Portals](#)
- [Highlights of the November - December 2002 issue of the NLM Technical Bulletin](#)

In every issue:

- [Table of Contents for the NLM Technical Bulletin](#)
- [Upcoming Events 2003](#)
- [Publication Information](#)

Hard Work Pays Off: Savitt's Experience with EFTS

By Norman Huckle
Document Delivery Supervisor
Savitt Medical Library, University of Nevada, Reno
775-784-4625
norman@unr.edu

At the Savitt Medical Library, we decided to participate in the Electronic Fund Transfer System (EFTS) when we found that a third of our requests were coming from EFTS libraries. We have been using QuickDoc software (QD) for many years, and it is designed to automatically track EFTS requests when they are downloaded from DOCLINE. When QD detects EFTS information in a DOCLINE request, it changes the library record to EFTS payment. When an EFTS request arrives we look for two things in the DOCLINE request - "Epayment" at the top of the request and "EFTS" in the library group field because both are needed in order to process an EFTS request at the University of Connecticut. However, if the EFTS library is one of our reciprocal partners, we need to edit the charge to zero or free so we don't accidentally charge our reciprocal partner library.

At the end of every month we use the QD feature "Make an EFTS file" for that month. Once we have compiled the file, we then send it as an e-mail attachment to the University of Connecticut. Then, the University of Connecticut sends a return message confirming that they have received the file. EFTS uses this information to create the monthly statements that are sent to both requesting and supplying libraries.

My first monthly bill run after starting EFTS was the easiest I have ever done. A total of sixty-six requests were from EFTS libraries. All of these requests were from libraries outside of our region, and most would have been individual invoices if I had to do them in the traditional way – so this was a significant saving of staff time. EFTS takes the time and trouble out of printing, mailing, invoicing, waiting for payment, and processing the check for deposit. Instead, EFTS files are processed on the 10th of each month, and we receive credits and pay debits all at the same time. We maintain a file of requests filled by EFTS libraries so I can reconcile the debits when I receive our EFTS report by mail.

The main problem I have had with EFTS has involved a few discrepancies about EFTS participants in other regions. DOCLINE version 1.4 involved a change in the "Participates in EFTS" field in DOCUSER. In version 1.3 and earlier, each library could update this field directly. Using the old version, a library would sometimes mark this box because they participated in some other electronic payment

system. In DOCLINE 1.4, RML staff must make this change. I had found some residual errors in records from other regions where the information in DOCUSER wasn't up-to-date so that QD "thought" the library was an EFTS participant even if it wasn't. Fortunately, whenever this has happened, I've contacted Andrea Lynch at PSRML, and she always finds the correct information and gets the record updated by the RML staff in the other region. *[Editor's Note: Just before we went to press with this issue, EFTS personnel announced that they had resolved all previous discrepancies in DOCUSER records. This problem should not happen again in the future.]*

This is definitely a learn-as-you go experience, and there are always questions to be answered. For example, I've wondered how credits are handled. For example, what would I do if a library overcharged me, or if I had overcharged them? I first call PSRML for those questions, but I've also learned that it is a good idea to call EFTS at their toll-free number (866-561-5045). Colleen Giblin, EFTS Program Coordinator, was a great help and very responsive when I set up our EFTS account. She helped me with questions about the forms on the EFTS web site and told me that we could set up our deposit account using our credit card. This made everything so much easier! I know that I can rely on her help in the future. In the meantime, I am enjoying being part of a new program in our region — one that will make our document delivery programs run more smoothly.

[Editor's Note: PSRML congratulates Norman for his role as an early EFTS adopter! Norman will be sharing his experience at the Northern California and Nevada Medical Library Group meeting on January 30, 2003. I (Julie Kwan) will be on hand to offer any assistance I can as well.]

Want to know how to reverse a charge on EFTS or issue a credit for a charge issued by mistake? EFTS personnel suggest that the supplying library include the following in their next monthly run: create a charge in which the DOCLINE request number is followed by 'CR' and then put a minus sign before the amount to be credited. For example, if Library A overcharged Library B by \$5 for request number 123456, Library A would submit a charge for request number 123456CR in the amount of -\$5.00. When EFTS processes this, it gives the money back.

More information about EFTS is available on the EFTS web site at <http://efts.uchc.edu> and the Guide to EFTS in the NN/LM Pacific Southwest Region at <http://nnlm.gov/psr/efts.html>.]

Judy Consales, PSRML Interim Director

Judy Consales has been appointed Interim Director of PSRML, effective January 1, 2003, replacing Alison Bunting, who retired in December 2002. Many of you know Judy from her previous experience at PSRML as Consulting and Training Librarian, Online Training and Services Coordinator, and Information Technology Coordinator. Judy left PSRML in April 1999 to become Deputy Director, UCLA Louise M. Darling Biomedical Library, and since July 2002, she has served as Interim Director of the Biomedical Library. Judy can be reached via email at consales@library.ucla.edu. [EG](#)

Safeguarding Our Patrons' Privacy

The satellite teleconference, "Safeguarding Our Patrons' Privacy: What Every Librarian Needs to Know about the USA PATRIOT Act & Related Anti-Terrorism Measures," aired on December 11, 2002. The teleconference was cosponsored by the American Association of Law Libraries, the American Library Association, the Association of Research Libraries, the Medical Library Association, and the Special Libraries Association. A panel of librarians and lawyers provided libraries and their governing institutions with an analysis of the implications of the recent anti-terrorism measures, including the USA PATRIOT Act, the Attorney General's Guidelines expanding the investigative powers of the FBI, and the Homeland Security Act. The panelists began by offering the admonition that nothing they presented was legal advice, and individual libraries should consult with their own counsel for questions or clarifications.

The USA PATRIOT Act gives law enforcement expanded surveillance and search authority. The panelists identified an immediate practical concern for libraries: to verify that there are institutional policies and procedures in place to guide library employees faced with a request for information from law enforcement. Panelists also recommended that training on these policies and procedures should be provided, so that staff know how to respond in the event they are asked for information or records, presented with a subpoena, or presented with a warrant. One of the panelists, Tracy Mitrano, offered the following helpful suggestions in the conference syllabus on what is sometimes called the "chain of command" or "chain of custody" in responding to requests for information:

- If anyone approaches you alleging to be a law enforcement official requesting information, do not disclose to that individual any information.
- If they present a subpoena, direct either the person or the paper to your supervisor, who will in turn direct it immediately to legal counsel.
- If they present a warrant, do not interfere with their search or seizure, and call your supervisor [or some other office] as soon as possible.
- Library administration should have a pre-established and pre-published path for routing those papers to legal counsel.
- In turn, legal counsel should be apprised of that routing path and informed of the office(s) or individual(s) delegated to make the presentation.
- And...keep a record of all legal requests to preserve institutional memory and to insure against any potential for abuse.

It was further noted that a warrant is the *only* type of request that allows no time for contacting legal counsel or supervisors before responding. Library employees should not obstruct the execution of a warrant, although contacting a supervisor, other official, or legal counsel, immediately and as indicated in the institution's policy, is allowed.

Any requests for information, especially those that don't involve a subpoena or warrant, should be logged by the library. This will be important when the time arrives to consider continuation or renewal of various

provisions of the USA PATRIOT Act; some provisions are due to “sunset” or expire automatically in 2005. While there is no evidence that the broader powers given law enforcement by the recent anti-terrorism measures have been or will be abused, panelists made it clear that librarians need to maintain vigilance over time to ensure that constitutional rights to privacy are safeguarded.

In addition to documented policies on responding to requests for information, libraries should have policies and procedures on retention of business records and protocols in case of electronic trespass on a computer. Compliance with the business records retention policy should be audited to ensure that only the records that should be kept over time are actually retained (and not left to accumulate in a bottom drawer or backup file). A computer trespasser is anyone using a protected computer without authorization – a “protected” computer is any computer on the Internet. Computer trespass protocols need to spell out who should investigate a trespass and, if unauthorized computer use has occurred, the official who will decide whether it is appropriate to contact federal authorities.

The participants materials (handouts) for the teleconference are available on the Association of Research Libraries web site <http://www.arl.org/patriot/>, along with links to additional resources, including:

- ARL's Web site on Anti-terrorism Legislation and Related Issues, <http://www.arl.org/info/frn/other/ATL.html>
- ALA's Web site on Libraries and the PATRIOT Legislation, <http://www.ala.org/washoff/patriot.html>
- NASULGC/AAU, Post September 11 Resources for Universities, <http://www.aau.edu/resources/resources.html>

“Safeguarding Our Patrons’ Privacy” panelists were:

- [Tracy Mitrano](#), Policy Advisor, Director of Computer Law and Policy, Office of the Vice President for Information Technology, Cornell University
- [James Neal](#), Vice President and University Librarian, Columbia University Libraries
- [Gary Strong](#), Director, Queens Borough Public Library
- [Thomas M. Susman](#), Partner, Ropes & Gray, Washington, D.C.

[EG](#)

[Editor's Note: A videotape of the satellite teleconference is on order. A message will be posted to the listserv and on our tape loan page <http://nml.gov/psr/loans/> when the videotape is available for circulation.]

Jump Right In! Hospital Libraries Link PubMed to Print Holdings

It was a great day when NLM extended LinkOut so that libraries could link to print holdings! LinkOut to SERHOLD has now moved beyond the testing stage and is open to any library with SERHOLD data that wishes to participate. It is easy to do, takes almost no time, and points your library's users to your print holdings.

LinkOut uses your SERHOLD data so that PubMed will display your print holdings. When your users look at PubMed records in the abstract or citation view, they will see an icon for your library.

NCBI PubMed National Library of Medicine NLM

Search PubMed for folic acid Go Clear

Limits Preview/Index History Clipboard Details

Display Abstract Show: 20 Sort Send to: Text

Items 1-20 of 20287 Page 1 of 1015 Next

Gastroenterol Clin North Am 2002 Dec;31(4):1133-44

Stanford ONLINE Online Full-text LLUMC Fulltext Online Local Print Collection LLUMC Print Collection Stanford PRINT Holdings

Cancer prevention in patients with inflammatory bowel disease.

Itzkowitz SH.

Dr. Henry D. Janowitz Division of Gastroenterology, Mount Sinai School of Medicine, One Gustave Levy Place, New York, NY 10029, USA. steven.itzkowitz@mssm.edu

Colorectal cancer is an important, and often dreaded, consequence of long-standing UC and Crohn's colitis. Surveillance colonoscopy, despite its limitations, is beneficial for detecting earlier stage cancers and, probably, mortality reduction. Agents such as anti-inflammatory medications, folic acid, and ursodeoxycholic acid show promise for chemoprevention in this disease. Future research will help to define better the natural history of dysplasia in IBD, and to determine how molecular approaches may be integrated into surveillance programs to reduce CRC risk.

PMID: 12489282 [PubMed - in process]

When the user clicks on the icon, a new window opens showing your library's holdings, and, if you desire, will also display the location of the journal collection and a link to your library's online catalog.

NCBI LinkOut

Loma Linda University

No authors listed

Cancer prevention in patients with inflammatory bowel disease.
Gastroenterol Clin North Am 2002 Dec ; 31(4): 1133-44
PMID:12489282

The article cited above is available in the Print Collection of Loma Linda University.

Journal Name: *Gastroenterology clinics of North America*

Library Holdings	(1994-)
Volume (Year)	
Location	Jesse Medical Library (Medical Center's library located in the Colansan Pavilion, Level 1, Rm CP 11105)
Library Holdings	36-39 (1995-1998)
Volume (Year)	
Location	Del E. Webb Memorial Library (Loma Linda University Library)

Go to the [Library Catalog](#) of Loma Linda University.

Please consult a librarian in your library for additional assistance.

What do you need to link to your SERHOLD data?

1. You must be a DOCLINE library with SERHOLD data to participate at this time.

NLM is considering other ways to offer linking to print holdings for non-DOCLINE libraries.

2. Register for LinkOut.

Send a message to lib-reg@ncbi.nlm.nih.gov. Put "LinkOut Registration Request" as the subject of your message. Include the following information: library name, contact person, email address of contact person, telephone number of contact person, and address of library. NLM will send you a user name and password.

3. Get an icon to represent your print holdings.

How do you get an icon? Check first with your hospital graphics department; they may be able to create one for you. You can also ask PSRML for help; Andrea Lynch has created icons for several network members. If you do not have a publicly accessible server where your icon can be stored, PSRML will host it for you. Since an icon has limited space (100 x 25 pixels), we've found that some form of corporate image plus the word "print" works well and communicates clearly to users. Once they've clicked on the icon, they know what to expect and keep coming back. If you wish, you can use a default icon supplied by NLM. (Note: you will need another icon if you offer LinkOut to your electronic holdings.)



4. Enter your library's LIBID and other optional information.

Use the user name and password that NLM has sent to you to log on to the LinkOut File Submission Utility at <http://www.ncbi.nlm.nih.gov/entrez/linkout/libHld>. Click on LinkOut-SERHOLD on the left sidebar. Click on the registration link to add your LIBID, location of print collection, URL for your print icon, and if you wish, the URL for your library catalog.

5. Check the results the next day.

You can see changes to your LinkOut information at noon, Eastern Time, the day after you submit the information. To see your icon display, you must use a special form of URL (you will not see it if you go to <http://pubmed.gov> which is really an alias). Instead, point your browser to <http://www.ncbi.nlm.nih.gov/entrez/query.fcgi?holding=medlib> where "medlib" is the user name assigned to your library.

6. Make sure your users can see your icon.

If you have a link to PubMed on your library's web page, change the link as above. If you do not have a web page, instruct your users to point their browsers as above, or, have them select your library in their Cubby. Instruct them to log into their Cubby and select All LinkOut Providers or Provider Categories under Cubby Resources; then put a check by your library.

7. Keep your SERHOLD data up-to-date.

Aren't you glad you kept your SERHOLD data up-to-date?! Just be sure to continue to keep it up-to-date since it will now be visible to your library's users.

You can go even further by entering your electronic journal holdings into the LinkOut File Submission Utility (see *The Hospital Librarian's Guide to LinkOut for Libraries* at http://nmlm.gov/psr/hl_linkout.html). Then, when your library's users click on the icon they will pass through to the full-text of the article.

Finally sit back and relax a bit. Enjoy the fact that with minimal effort you are really increasing access for your users! [JKK](#)

[Note: Do not enter titles into SERHOLD unless you can supply them on interlibrary loan.]

Got Resolutions? This May be the Year for Community Outreach!

If one of your New Year's resolutions is to improve outreach to your community and you find yourself saying, "I could do...if only I had..." let PSRML help you!

Want to give a presentation to a community group? Check out the resources on our Presentations and Handouts (<http://nmlm.gov/psr/pres/>) page. Want one of our staff to join you, or to do a presentation or workshop in your community? Request this service through our Speakers Bureau (<http://nmlm.gov/psr/speakers.html>) page.

Want to conduct a workshop in your community? Find tutorials, guides, and factsheets on our Training (<http://nmlm.gov/psr/training/>) page. Want to train public library staff? Use our Train-the-Trainer Workshop on Health Resources (<http://nmlm.gov/psr/training/tt.html>) page to help you.

Want free materials to distribute in your library or community? Order them through our Promotional Materials (http://nmlm.gov/psr/promo_items.html) page.

Want a page you can direct patrons to as they start their search for health information? Try our *Are you looking for health information?* (<http://nmlm.gov/psr/hinfo.html>) page.

Need money? We provide resources to facilitate collaboration in the region, including funding for consumer health information projects through subcontracts and cooperative agreements. Our Funding Opportunities (http://nmlm.gov/psr/funding_ops.html) page will help you get what you need to support your vision.

Need visibility and referrals? Add your library to our *Consumer Health Library Directory* (<http://nmlm.gov/hip/chdir/>). We use this to refer consumers to local libraries.

Can't find what you are looking for? Please let us know what other resources and services we can provide that will help you keep your resolution! [HS](#)

Update on NLM Consumer Resources

MEDLINEplus, <http://medlineplus.gov>

2002 saw the introduction of three new features to MEDLINEplus. These include MedMaster drug information from the American Society of Health-System Pharmacists; [MEDLINEplus en español](#) (with health topics, an illustrated medical encyclopedia, and interactive tutorials); and "Go Local" links on MEDLINEplus health topic pages that link to information about health services in North Carolina. The MEDLINEplus home page was redesigned and a new search engine was introduced in November. See MEDLINEplus Milestones (<http://www.nlm.nih.gov/medlineplus/milestones.html>) for more information and links to press releases. Some of the topic pages (in addition to frequently requested topics) that have been popular at exhibits over the past year:

- Alternative and Herbal Medicine pages
- Children's and Teen's pages
- Choosing a Doctor or Health Care Service
- Disasters and Emergency Preparedness
- Health Occupations
- Occupational Health
- Patient Issues

- Pets and Pet Health
- Traveler's Health

Other popular features:

- Lists of interactive tutorials grouped by Tests and Diagnostic Procedures, Surgery and Treatment Procedures (see the Interactive Health Tutorials page at <http://www.nlm.nih.gov/medlineplus/tutorial.html>)
- Links to the Merck Manuals (found on the Databases page at <http://www.nlm.nih.gov/medlineplus/databases.html>)
- The Warnings, Recalls, and other Drug Information link (found on the Drug Information page)

NLM encourages you to link to MEDLINEplus (<http://medlineplus.gov>) and to its over 570 health topic pages. When creating a link to MEDLINEplus or to pages on it, NLM asks that you observe the following:

- Do not place any MEDLINEplus pages in a frame.
- Indicate that the page is from MEDLINEplus or the National Library of Medicine.
- If you wish to link to the medical encyclopedia, drug information, or interactive health tutorials, NLM suggests that you link to the 'homepages' of these resources listed below. The homepage URLs are permanent, whereas pages within these resources are updated frequently and their URLs may change.
 - Medical Encyclopedia (<http://www.nlm.nih.gov/medlineplus/encyclopedia.html>)
 - Drug Information (<http://www.nlm.nih.gov/medlineplus/druginformation.html>)
 - Interactive Health Tutorials (<http://www.nlm.nih.gov/medlineplus/tutorial.html>)

Tox Town: An Interactive Guide to Commonly Encountered Toxic Substances,
<http://toxtown.nlm.nih.gov>

Tox Town is a website that provides environmental health information to a general audience. Here you can interactively explore the environment of an ordinary (but imaginary) town.

Tox Town gives information on:

- Everyday locations where you might find toxic chemicals
- Non-technical descriptions of chemicals
- Links to selected, authoritative chemical information on the Internet
- How the environment can impact human health
- Internet resources on environmental health topics

Tox Town uses color, graphics, sounds and animation to add interest to learning about connections between chemicals, the environment, and the public's health.

Tox Town, launched in October 2002, is a project of the Specialized Information Services Division of the National Library of Medicine (NLM). NLM invites you to link from your web site to Tox Town at <http://toxtown.nlm.nih.gov>. Send comments or questions on Tox Town to tehip@teh.nlm.nih.gov.

And learn about what might be in your neighborhood! [HS](#)

DigRef Goes Live!

In December, the NN/LM network librarians participating in the Medical Digital Reference Project (MDRP) went live with offering online digital health reference to patrons referred by public library participants. Using the 24/7 Reference web software, the librarian and the patron can interact via chat, share web pages, and lead each other through a search, for example, of MEDLINEplus. This second level reference service is coordinated by the Metropolitan Cooperative Library System (MCLS) and PSRML. The service is available 8 am to 5 pm, Monday through Friday.

Additional training is scheduled for new NN/LM participants at Arizona State University in Tempe, Arizona (January 10) and at Loma Linda University (January 22). Please contact Kay Deeney at kdeeney@library.ucla.edu if you have questions or are interested in participating in the MDRP pilot.

One of our trained MDRP librarians commented, "I am very excited about 24/7 and the whole concept of this mode of service delivery...it is the future, for sure!"

24/7 Reference is a project of the Metropolitan Cooperative Library System (MCLS), an association of libraries in the greater Los Angeles area, and is supported by Federal LSTA funding. More information about MCLS is available at <http://www.mcls.org/nonmembers/index.cfm>. The 24/7 Reference project is described at <http://www.247ref.org>. From this site you can take a tour of the 24/7 service, and then try it out yourself! [KD](#)

Update: HIV/AIDS Information Summit

Plans continue to progress for the HIV/AIDS Information Summit, sponsored by PSRML, in cooperation with the California AIDS Clearinghouse. The Summit will be held on Wednesday, March 19, 2003, at the Covell Commons Conference Center on the UCLA campus. The mission of the Summit is to define common challenges and identify potential strategies to improve the coordination and electronic dissemination of accurate and current HIV information. Participants at the conference will include representatives from such groups as health care practitioners, librarians, students, and community-based organizations. PSRML will provide financial assistance to attendees. Details about the Summit, as well as online application information, are available at http://nnlm.gov/psr/aids_summit.html. The application deadline is February 28, 2003. If you are interested, please apply, or forward the information to others in your institution or community who have an interest in HIV/AIDS information.

Two keynote speakers will be featured at the Summit: Gail Wyatt, Ph.D., UCLA AIDS Institute Associate Director, and Professor of Psychiatry and Biobehavioral Sciences; and Laurence Peiperl, M.D., Director of the Center for HIV Information, UCSF AIDS Research Institute. The remainder of the day will be devoted to breakout group discussions and recommendations for future action regarding dissemination of HIV/AIDS information. Please direct comments or suggestions to Alan Carr at acarr@library.ucla.edu. [AC](#)

Kudos to Pat Auflick!

Arizona's Rural Health Office recently held a dedication ceremony to 'officially name its in-house learning resources center "The Patricia A. Auflick Library." [Pat] served rural Arizonans for many years as the Learning Resource Coordinator for the RHO and the Arizona Area Health Education Centers (AzaHEC) System, training health care professionals in how to use the Internet to access health care information from the National Library of Medicine, as well as training librarians about health care resources. She maintained one of the

earliest e-newsletters, disseminating information about grant opportunities throughout the state. [Pat] is now a staff member at the Arizona Health Sciences Center Library.'

[Editor's Note: Jeanette McCray sent us this notice from *Rural Health Briefing*, volume 2, number 8, November 21, 2002. This publication is an E-Health Newsletter published by the Arizona Rural Hospital Flexibility Program of the University of Arizona Rural Health Office, in collaboration with the Arizona Rural Health Association.]

Why Can't I Get My Article Electronically? Electronic Licensing Issues

You finally have gotten on the bandwagon! You have updated your library's DOCUSER record to show that you can receive articles in all formats — Ariel as well as email and web delivery, both PDF and TIFF. You purchased a new scanner so that you can send electronic copies of articles in your own collection for interlibrary loan. You have received articles via the new "web delivery"; you love getting those email messages from UCLA and other libraries that include a URL showing where you can access the article. All of this is great, but...why are you still getting some requests filled with paper copies sent in the mail instead of electronic versions, especially when you know the supplying library has a subscription to the electronic? This is really frustrating!!!

License agreements for electronic journals may influence how your requests are delivered. (License agreements may impose copying and lending restrictions that have no relation to copyright provisions.) Particularly right now — as we begin a new year in 2003 — libraries throughout the country have new license agreements for their electronic journals. Those license agreements may not allow the "owning" library to send copies of electronic articles out on interlibrary loan.

Just to show the variations in electronic licensing, some of these agreements allow the supplying library to:

- Lend only to academic or other non-commercial, non-corporate research libraries located in the same country
- Lend paper copies only, i.e., non-electronic
- Print paper copies of electronic journal articles and deliver them only via postal mail or fax
- Not lend any article from an electronic copy

The National Library of Medicine vigorously negotiates license agreements that support its mission. NLM has posted its *Policy on Acquiring Copyrighted Material in Electronic Format* on the web at <http://www.nlm.nih.gov/pubs/acqcopyrightmat.html>.

If you would like to know more about electronic licensing issues in general, look at *LibLicense*, from the Council on Library & Information Resources and hosted by Yale University. You can visit this site at <http://www.library.yale.edu/~llicense/index.shtml>. Coming soon is information on their Interlibrary Loan Project (this link will be made active when the project is complete). And, contact your own organization's counsel with questions you may have about the licensing agreements you sign.

Please contact us at PSRML as well. We're interested in your comments and viewpoints. We will be following this development with great interest, particularly as more libraries are canceling print copies in favor of electronic subscriptions. As things evolve, you should expect some of the unexpected. Don't be surprised! [JKK](http://www.nlm.nih.gov/psr/lat/)

[Note: For more on electronic journals see the NN/LM page, *Ejournals*, at <http://nmlm.gov/libinfo/ejournals/>. For more on electronic document delivery, see the NN/LM page, *Electronic Document Delivery*, at <http://nmlm.gov/libinfo/docline/edd.html>.]

EFTS in the Pacific Southwest Region: Who's Joined?

As we go to press January 10, 2003, the following libraries in our region have joined EFTS:

Resource Libraries

- UCLA Biomedical Library, Los Angeles, CA
- University of Arizona, Arizona Health Sciences Library, Tucson, AZ
- University of California, San Diego, Biomedical Library, La Jolla, CA and Medical Center Library, San Diego, CA
- University of Nevada, Reno, Savitt Medical Library, Reno, NV

Primary Access Libraries

- California Academy of Sciences, Library, San Francisco, CA
- Charles R. Drew University of Medicine and Science, King Drew Health Sciences Library, Los Angeles, CA
- City of Hope National Medical Center, Graff Medical and Scientific Library, Duarte, CA
- O'Connor Hospital, Jorge A. Franco Memorial Library, San Jose, CA
- Patton State Hospital, Staff Library, Patton, CA
- Saint Francis Memorial Hospital, Schaller Library, San Francisco, CA
- St. Agnes Hospital, Medical Library, Fresno, CA
- Tularik, Inc., Tularik Library, South San Francisco, CA
- West Hills Hospital and Medical Center, Medical Library, West Hills, CA

[JKK](#)

***Library Technology Reports* Review: Library Portals**

Review of:

"How to Plan and Implement a Library Portal", by Richard W. Boss.

***Library Technology Reports*, vol. 38, no. 6, November/December 2002**

Would you like to learn about library portal software? If so, the most recent issue of *Library Technology Reports* will be of interest. At present, library portal software tends to have four major components:

- A single-search interface (you can search across multiple electronic resources and see the results in a consistent format)
- User authentication (allows access to specific resources based on eligibility rules)
- Resource linking (providing seamless links without time-consuming tasks on the library's part)
- Content enhancement (a specific application of resource linking that provides additional content, which may be available by subscription)

Brief overviews are provided of major library portal developers including: Auto-Graphics, Fretwell-Downing Informatics, MuseGlobal, WebFeat, and Xerox 4. Also described are the products of automated library system vendors that offer portals as part of their systems. These include: Endeavor Information Systems, epixtech, Ex Libris, Gaylord, Innovative Interfaces, Sirsi, TLC, and VTLS. Three collaborative portal projects are described: the ARL Scholars Portal Project, the Agricultural Network Information Center, and the OCLC Public Library Portal. The issue concludes with sample specifications that a library might use in preparing an RFP for library portal software and model instructions for an RFP to bidders. It's always easier to edit and make changes to fit your own environment rather than start from scratch!

PSRML subscribes to *Library Technology Reports* and makes issues available on short-term loan to staff of network member libraries in the Pacific Southwest Region. Please contact Karen Ricard if you would like to borrow a copy. More information about *Library Technology Reports* is available at <https://www.techsource.ala.org/>. [JKK](#)

Highlights of the November - December 2002 issue of the *NLM Technical Bulletin*

HSRR Database Now Available!

The newly released Health Services and Sciences Research Resources (HSRR) database is available on the NLM website at: http://www.nlm.nih.gov/nichsr/hsrr_search. The database was developed by the National Information Center on Health Services Research & Health Care Technology (NICHSR). The HSRR database contains descriptions of research datasets, instruments, indices, and software applications that are employed in health services research, and often used in the social and behavioral sciences to assess data variables and data collection methodologies.

The database is designed to search all tools (datasets, instruments, and software) as a default. In addition, each type of tool may be searched separately or browsed by title or source. Any word or phrase may be searched in over thirty fields. Most records include links to PubMed searches that retrieve citations about the tools.

New Design and Organizational Structure for MEDLINEplus

A new design and organizational structure was introduced with the November 21, 2002, release of MEDLINEplus. The changes resulted from usability testing, customer feedback, and advances in Web design standards. The new features include:

- A three-column home page with links to featured MEDLINEplus content
- New secondary banners and top navigation bar
- New search engine from RecomMind
- "Contact Us" link at the top of every page

Additionally, the seven major MEDLINEplus categories are now available as tabs. Also, search results are grouped into separate folders for Health Topics, Medical Encyclopedia, Drug Information, and News.

Spanish MEDLINEplus has been redesigned similarly to the English site, however; it retains the current three categories in the left column and has no health news at present. Spanish news is expected in 2003. No URLs for either MEDLINEplus version were changed as a result of the redesign.

What's New for 2003 MeSH

A total of 1250 new descriptors were added to MeSH in 2003. The new subheading "ethics" was also added, which is used with techniques and activities for discussion and analysis with respect to human and social values. The publication type "Electronic Journals" was deleted. The 2003 MeSH also includes greatly expanded terminology for plants, crustaceans, and microorganisms associated with notifiable diseases. The A1 tree (body regions) was completely revised, and a new tree, A17 (integumentary system), was created to include descriptors previously in other A categories, such as hair, nails, and sweat glands.

Several changes to age group descriptors were made in 2003. The term "adolescence" was replaced by "adolescent." Also, the "adolescent" and "infant" branches of the tree were removed from the "child" branch, and made "siblings" to "child." In addition, descriptors for population and patient groups were separated from those for age groups.

Daily Updates Resume in MEDLINE

NLM resumed daily updates of newly MeSH-indexed citations on November 26, 2002, including the backlog of citations indexed since October 30 with 2003 MeSH, but not yet added to PubMed. In addition, PubMed began using 2003 terminology in the MeSH translation tables and MeSH Browser on November 26, 2002.

Tox Town Website Launched

Tox Town, produced by NLM's Division of Specialized Information Services, was launched on October 7, 2002. Tox Town provides environmental health information about hazards that may be present in a particular town location, such as a school. Links to selected Internet resources about the various environments are also included. In the first release, Tox Town provides information on eight chemicals and eleven locations in an imaginary small town. Future plans for the site include adding more chemicals and new scenes, such as an urban community and a farming region.

Chemical and environmental information in Tox Town comes primarily from resources available in TOXNET and MEDLINEplus, as well as other authoritative sources. Chemical descriptions for Tox Town were reviewed by NLM toxicology staff. For further information about Tox Town, please contact Cindy Love, SIS Office of Outreach and Special Populations, cindy_love@nlm.nih.gov, or send comments to: tehip@teh.nlm.nih.gov.

Table of Contents for the *NLM Technical Bulletin*

Table of Contents for the [November - December 2002 issue](#):

[Health Services and Sciences Research Resources \(HSRR\) Database - e2](#)

[MEDLINEplus® Introduces New Design and Organizational Structure - e3](#)

[MEDLINE® Data Changes - 2003 - e4](#)

[What's New for 2003 MeSH ® - e5](#)

[Changes to PubMed's® Limits - e6](#)

[Page Selection, Send to, and Links: Changes to PubMed® - e7](#)

[Update on Conversion from Wade-Giles to Pinyin Romanization Scheme in Locatorplus - e8](#)

[Technical Notes - e1:](#)

[Tox Town Web Site Launched](#)

[New NLM Fact Sheet: Construction of National Library of Medicine Title Abbreviations](#)

[MEDLINE® /PubMed® End-of-Year Activities: Schedule Change](#)

[Alternatives to the Use of Live Vertebrates in Biomedical Research and Testing Database Released](#)

[Daily Updates Resume in MEDLINE®](#)

[Related Articles Algorithm Modified for PubMed Citations](#)

[Modification to PubMed's® New Send to Function](#)

[Author Reply to a Letter to the Editor](#)

[New Books Added to NCBI's Bookshelf](#)

[MeSH® Tools 2003 Available for Purchase](#)

[New Version of NLM Gateway Released - December 18, 2002](#)

Upcoming Events 2003*

January 2003	
10	PSRML/MCLS, <i>Medical Digital Reference Project Training</i> , http://nnlm.gov/psr/mdrp_training.html , Tempe, AZ
18	California Health Interpreters Association, Los Angeles Chapter (<i>PSRML Presentation</i>)
22	PSRML/MCLS, <i>Medical Digital Reference Project Training</i> , http://nnlm.gov/psr/mdrp_training.html , Loma Linda, CA
30	NCNMLG presentation on EFTS
31	UNC Public Health Grand Rounds <i>Wired Communities: Putting the 'e' in Public Health</i> , http://www.publichealthgrandrounds.unc.edu/wired/how.htm (Satellite Broadcast at 2pm, UCLA/PSRML hosting)
February 2003	
1 - 28	National African American History Month
1 - 28	Wise Health Consumer Month, http://www.healthylife.com/

27 - March 1	The City of Los Angeles Marathon XVIII, http://www.lamarathon.com/index.php , Los Angeles, CA (<i>PSRML Exhibit</i>)
March 2003	
12	MLA <i>Get HIP to HIPAA: Health Information Professionals and the Health Insurance Portability and Accountability Act</i> , http://www.mlanet.org/education/telecon/hipaa (<i>Satellite Teleconference at 11am, PSRML hosting</i>)
12 - 14	Computers in Libraries Annual Conference, http://www.infotoday.com/cil2003/ , Washington, DC
16 - 19	Internet Librarian International 2003, <i>Connecting Content and Technology</i> , http://www.internet-librarian.com/ , Birmingham, United Kingdom
19	HIV/AIDS Information Summit, http://www.nlm.gov/psr/aids_summit.html , Los Angeles, CA
21	Hawaii-Pacific Chapter of the Medical Library Association meeting, http://www.hml.org/hpcmla/Homepage.html , Honolulu, HI
21 - 23	Information Architecture Summit 2003, <i>Making Connections</i> , http://www.asis.org/Conferences/IA03/index.html , Portland, OR
28	MLGSCA Spring Program Meeting, Fullerton, CA
April 2003	
3 - 5	American College of Physicians, http://www.acponline.org/ , San Diego, CA (<i>PSRML Exhibit</i>)
6 - 12	National Library Week, http://www.ala.org/pio/factsheets/NLW.html
7 - 13	National Public Health Week, http://www.apha.org/
28	NTCC, <i>PubMed</i> (1-day), http://nlm.gov/mar/online/description.html , Los Angeles, CA
29	NTCC, <i>NLM Gateway & ClinicalTrials.gov</i> (half day), http://nlm.gov/mar/online/description.html , Los Angeles, CA
30	NTCC, <i>TOXNET</i> (1-day), http://nlm.gov/mar/online/description.html , Los Angeles, CA
May 2003	
1 - 31	Mental Health Month, http://www.nmha.org/
1 - 31	Older Americans Month, http://www.aoa.gov/
2 - 7	Medical Library Association, <i>MLA '03: Catch the Wave!</i> , http://www.mlanet.org/am/am2003/index.html , San Diego, CA
6 - 12	National Nurses Week, http://www.nursingworld.org/pressrel/nnw/nnwhist.htm

21 - 23	21st National Conference on Health Education and Health Promotion, <i>Emerging Opportunities for Health Promotion and Health Education: Sailing into New Waters</i> , http://www.astdhpphe.org/21national.asp , San Diego, CA (PSRML Exhibit)
27 - 31	Joint Conference on Digital Libraries, http://www.jcdl.org/ , Houston, TX
30 - June 5	American College of Nurse-Midwives, http://www.midwife.org/meeting/ , Palm Desert, CA (PSRML Exhibit)
June 2003	
19 - 25	American Library Association Annual Conference, http://www.ala.org/events/annual2003/ , Toronto, Canada
September 2003	
9 - 12	National Association of County and City Health Officials (NACCHO), http://www.naccho.org/ , Phoenix, AZ (PSRML Exhibit)
15	NTCC, <i>PubMed</i> (1-day), http://nnlm.gov/mar/online/description.html , Los Angeles, CA
16	NTCC, <i>PubMed</i> (1-day), http://nnlm.gov/mar/online/description.html , Los Angeles, CA
October 2003	
1 - 31	Health Literacy Month, http://www.healthliteracymonth.com/
1 - 31	National Hispanic Heritage Month
1 - 31	National Medical Librarians Month
November 2003	
6	NTCC, <i>PubMed</i> (1-day), http://nnlm.gov/mar/online/description.html , Davis, CA
7	NTCC, <i>TOXNET</i> (1-day), http://nnlm.gov/mar/online/description.html , Davis, CA
15 - 19	American Public Health Association Annual Meeting, <i>Behavior, Lifestyle and Social Determinants of Health</i> , http://www.apha.org/meetings/ , San Francisco, CA

***Please visit the [PSRML Library Professional Development Award](#) web page to apply for an award to attend educational events. PSRML will make available awards up to \$1,000 to individuals in Primary Access Libraries in the Pacific Southwest Region. Applications may be made at any time.**

Publication Information

Latitudes, the newsletter of the Pacific Southwest Region, National Network of Libraries of Medicine (NN/LM) is published bi-monthly and electronically by the Pacific Southwest Regional Medical Library. It is located at <http://nnlm.gov/psr/lat/>

Funded by the [National Library of Medicine](#), National Institutes of Health, under a contract (#N01-LM-1-3517) with the [UCLA Louise M. Darling Biomedical Library](#).

Network members may subscribe to the Regional email discussion list by visiting the following webpage: <http://www.nlm.gov/psr/lserv/rg7/>. If you do not want to subscribe to the Regional email discussion list, but would like to receive *Latitudes* go to <http://www.nlm.gov/psr/lserv/lat/>.

Please send items and contributed articles for *Latitudes* to Julie Kwan, Editor, at jkkwan@library.ucla.edu.

Pacific Southwest Regional Medical Library (PSRML) serves as headquarters for the Pacific Southwest Region of the National Network of Libraries of Medicine.

Contact Information

UCLA Louise M. Darling Biomedical Library/PSRML
12-077 CHS
Box 951798
Los Angeles, CA 90095-1798

Phone: (310)825-1200 or (800)338-7657

Fax: (310)825-5389

URL: <http://nlm.gov/psr/>

PSRML Staff

[Judy Consales](#), MLS, Interim Director, consales@library.ucla.edu

[Elaine Graham](#), MLS, Associate Director, elgraham@library.ucla.edu

[Alan Carr](#), MLS, AHIP, Health Information Services Coordinator, acarr@library.ucla.edu

[Kay Deeney](#), MLS, AHIP, Education & Exhibit Coordinator, kdeeney@library.ucla.edu

[Julie Kwan](#), MS, AHIP, Library Network Coordinator, jkkwan@library.ucla.edu

[Heidi Sandstrom](#), RN, PHN, MLIS, Consumer Health Information Services Coordinator, heidits@library.ucla.edu

[Andrea Lynch](#), Network Assistant, andlynch@library.ucla.edu

[Michael Miller](#), Computer Resource Specialist, mmiller@library.ucla.edu

[Karen Ricard](#), Administrative Assistant, kricard@library.ucla.edu