



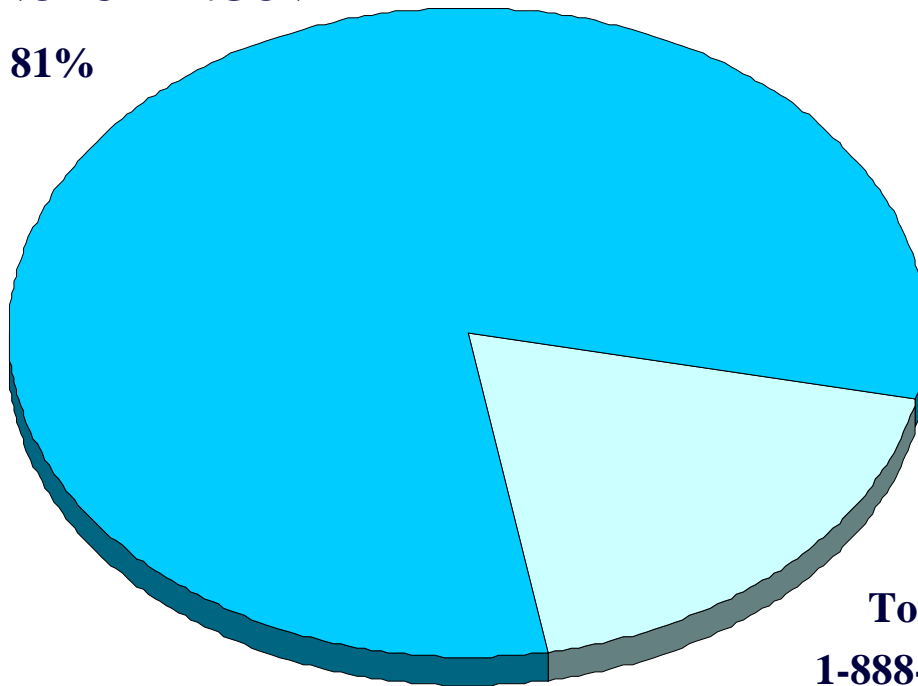
NATIONAL  
DO NOT CALL  
REGISTRY

# Do Not Call Registry Complaints = 150,409

October 11 – December 31, 2003

**WWW.DONOTCALL.GOV**

**81%**



**Toll-Free  
1-888-382-1222  
19%**

## *DNC Registry Complaint Details*

	No. of <u>Complaints</u>	<u>Percentages<sup>1</sup></u>
Complaints Received Online at WWW.DONOTCALL.GOV	121,949	81%
Complaints Received Via Phone at 1-888-382-1222 (TTY 1-866-290-4236)	28,460	19%
<b>Total Do Not Call Registry Complaints</b>	<b>150,409</b>	

<sup>1</sup>Percentages are based on the total number of Do Not Call registry complaints (150,409).



# Do Not Call Registry Complaints<sup>1</sup>

## *by Consumer State*

*October 11 – December 31, 2003*

Consumer State	No. of Complaints
1 Alabama	2,054
2 Alaska	103
3 Arizona	8,932
4 Arkansas	924
5 California	22,584
6 Colorado	835
7 Connecticut	1,225
8 Delaware	577
9 District of Columbia	701
10 Florida	17,845
11 Georgia	3,214
12 Hawaii	453
13 Idaho	370
14 Illinois	8,697
15 Indiana	291
16 Iowa	1,297
17 Kansas	380
18 Kentucky	225
19 Louisiana	640
20 Maine	366
21 Maryland	6,157
22 Massachusetts	1,732
23 Michigan	5,560
24 Minnesota	644
25 Mississippi	623
26 Missouri	647
27 Montana	318
28 Nebraska	770
29 Nevada	2,523
30 New Hampshire	866

Consumer State	No. of Complaints
31 New Jersey	6,603
32 New Mexico	744
33 New York	4,351
34 North Carolina	3,461
35 North Dakota	72
36 Ohio	9,419
37 Oklahoma	401
38 Oregon	1,446
39 Pennsylvania	1,878
40 Rhode Island	634
41 South Carolina	2,324
42 South Dakota	207
43 Tennessee	1,090
44 Texas	10,832
45 Utah	1,288
46 Vermont	161
47 Virginia	9,116
48 Washington	3,212
49 West Virginia	722
50 Wisconsin	329
51 Wyoming	254
<u>Consumer USA Territory</u>	
1 American Samoa	2
2 Guam	2
3 Minor Outlying Islands	1
4 Puerto Rico	36
5 Virgin Islands	3
<u>Others</u>	
1 Toll-Free/Others	268

<sup>1</sup>Total number of Do Not Call registry complaints between October 11 and December 31, 2003 = 150,409

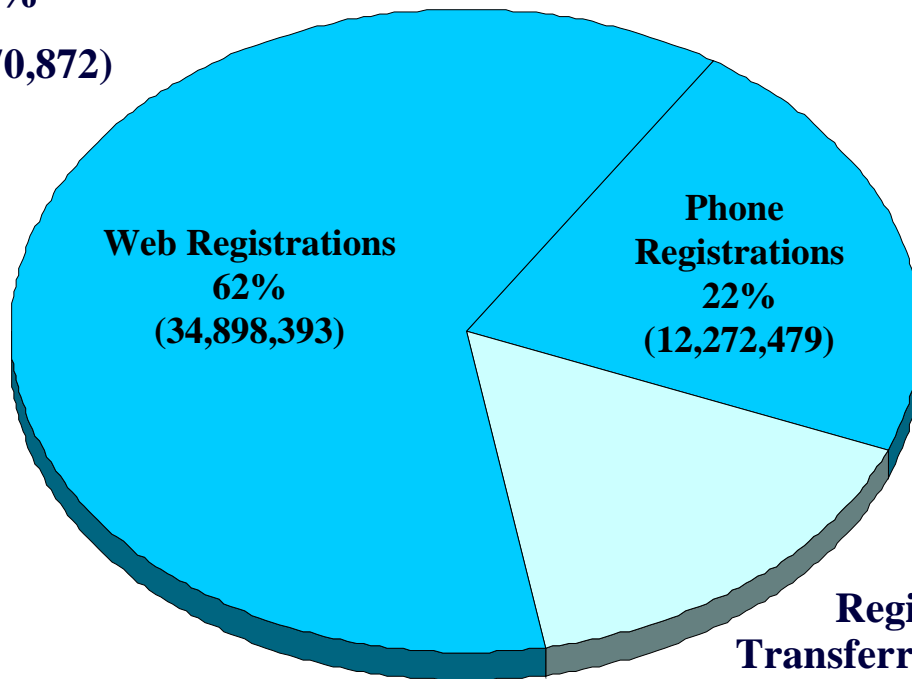


# Do Not Call Registrations = 55,849,898

June 27 – December 31, 2003

**Federal Trade  
Commission**  
**84%<sup>1</sup>**

**(47,170,872)**



**Registrations  
Transferred from States**  
**16%<sup>1</sup>**

**(8,679,026)**

<sup>1</sup>Percentages are based on the total number of Do Not Call registrations (55,849,898).



**NATIONAL  
DO NOT CALL  
REGISTRY**

# Do Not Call Registrations

## by Consumer State

June 27 - December 31, 2003

State Name	FTC <sup>1</sup>	Transferred from States <sup>2</sup>	Total Registrations
1 Alabama	781,332	30,858	812,190
2 Alaska	75,876	0	75,876
3 Arizona	1,299,047	0	1,299,047
4 Arkansas	372,741	35,225	407,966
5 California	5,787,011	1,434,282	7,221,293
6 Colorado	482,391	1,006,948	1,489,339
7 Connecticut	482,937	379,971	862,908
8 Delaware	169,860	0	169,860
9 District Of Columbia	151,977	2	151,979
10 Florida	3,451,337	97,866	3,549,203
11 Georgia	1,523,337	187,984	1,711,321
12 Hawaii	154,798	0	154,798
13 Idaho	207,525	5	207,530
14 Illinois	2,524,951	0	2,524,951
15 Indiana	415,948	0	415,948
16 Iowa	629,186	0	629,186
17 Kansas	258,244	422,275	680,519
18 Kentucky	260,176	725,917	986,093
19 Louisiana	507,739	0	507,739
20 Maine	226,752	39,613	266,365
21 Maryland	1,314,920	0	1,314,920
22 Massachusetts	730,333	1,011,517	1,741,850
23 Michigan	2,150,397	0	2,150,397
24 Minnesota	439,009	956,408	1,395,417
25 Mississippi	354,094	0	354,094
26 Missouri	723,792	0	723,792
27 Montana	163,492	0	163,492
28 Nebraska	363,604	0	363,604
29 Nevada	455,819	0	455,819
30 New Hampshire	310,160	0	310,160
31 New Jersey	1,780,108	1	1,780,109
32 New Mexico	314,541	0	314,541
33 New York	2,217,597	1,893,801	4,111,398
34 North Carolina	1,826,935	0	1,826,935
35 North Dakota	97,899	44,556	142,455
36 Ohio	2,379,716	0	2,379,716
37 Oklahoma	334,731	407,153	741,884
38 Oregon	612,811	0	612,811
39 Pennsylvania	1,369,079	0	1,369,079
40 Rhode Island	204,511	0	204,511
41 South Carolina	757,404	0	757,404
42 South Dakota	154,273	0	154,273
43 Tennessee	765,883	0	765,883
44 Texas	2,996,379	0	2,996,379
45 Utah	426,745	0	426,745
46 Vermont	103,969	2	103,971
47 Virginia	1,692,459	0	1,692,459
48 Washington	1,314,196	0	1,314,196
49 West Virginia	290,083	0	290,083
50 Wisconsin	601,813	0	601,813
51 Wyoming	85,904	1	85,905
<b>Territory Name</b>			
1 American Samoa	32	0	32
2 Guam	573	0	573
3 Minor Outlying Islands	105	0	105
4 Puerto Rico	28,808	0	28,808
5 Virgin Islands	998	0	998
<b>Other Name</b>			
1 Toll-Free	44,535	4,641	49,176
<b>47,170,872</b>		<b>8,679,026</b>	<b>55,849,898</b>

<sup>1</sup>Consumer registrations received directly by the Federal Trade Commission.

<sup>2</sup>These figures exclude duplicate registrations.