

D:DanielNY@juno.com (USER0003) - Juno

File Edit Connection Options Favorites Advertisements Help Debug Ad Development

Read Write Web

click here

Get more from your Internet access!

Folder: Inbox There are no messages in this folder.

| | From | Subject | Date | Status |
|--|------|---------|------|--------|
| | | | | |

Get New Mail

Reply

Forward

Delete

Print

Move to Folder

Address Book

Help

Dj.Danie.NY@juno.com (USER0003) - Juno

File Edit Connection Options Favorites Advertisements Help Debug Ad Development

Read Write Web

ONLY \$9.95/month!

Folder: There are no messages in this folder.

| From | Subject | Date | Status |
|------|---------|------|--------|
|------|---------|------|--------|

Get New Mail

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DjDanicNY@juno.com (USER0003) - Juno

File Edit Connection Outlook Favorites Advertisements Help Debug Ad Development

Read Write Web

Upgrade today!

Folder: Inbox There are no messages in this folder

| From | Subject | Date | Status |
|------|---------|------|--------|
|------|---------|------|--------|

Get New Mail

Reply

Forward

Delete

Print

Move to Folder

Address Book

Help

Juno Web - \$9.95 per month

Get more from your internet access!

Try Juno Web!

ONLY \$9⁹⁵
month

- Fast email too
- No usage restrictions
- 100MB file uploads
- No blocking or throttling
- And much more



[click here](#) **Upgrade today!** [click here](#)

close

more info

Advertisement Index ✕

To view an advertisement, select it from the list below:


Juno Web—\$9.95 per month
Juno Web—\$9.95 per month

Get more from your Internet access!

Try Juno Web!

ONLY \$9⁹⁵ month

- 100% web access
- 100% web access
- 100% web access
- 100% web access
- 100% web access



◀ ▶

Close **Help**

Go to the Advertisement Index and click on "Juno Web—\$9.95 per month."

J
X
More Information

Just click on buttons 1-10 to get the answers to your questions.

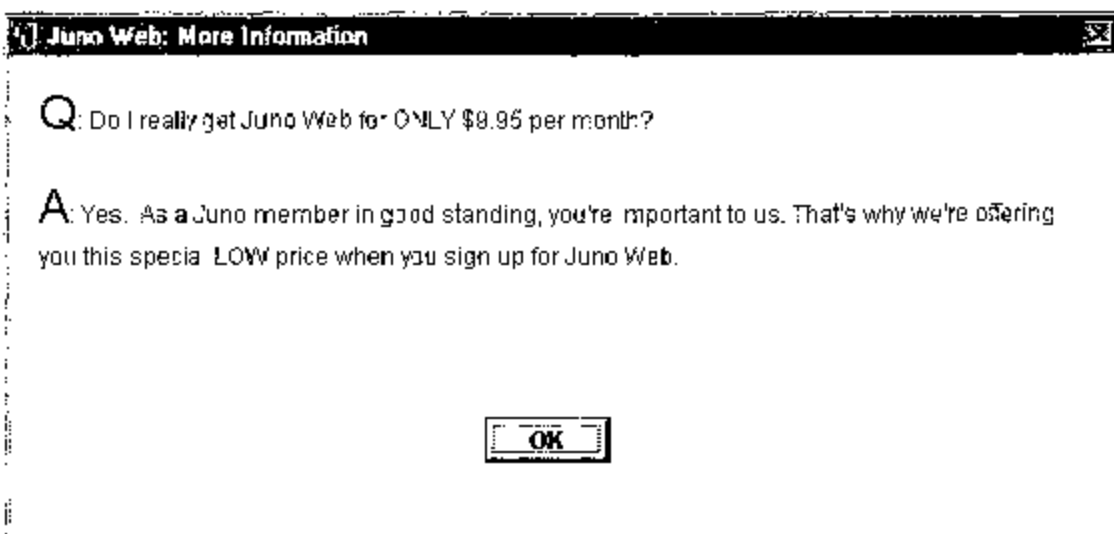
| | |
|---|---|
| 1 Do I really get Juno Web for ONLY \$9.95 per month? | 6 What if I have technical problems? |
| 2 What do I get with Juno Web that I don't get with my free basic service? | 7 Why should I choose Juno Web over the competition? |
| 3 I don't have time for busy signals. How does Juno Web help me avoid them? | 8 Do the additional access numbers have a 56K connection capability? |
| 4 Will signing up for Juno Web affect my e-mail address? Will I have to change how I use Juno? | 9 I'm happy with my free service. Why should I try Juno Web? |
| 5 Will I continue to see the Juno Guide when I'm on the Web? | 10 I want to try Juno Web. How do I get started right now? |

close back
Get Juno Web now!

Juno Web gives you:

- Great bargain
- Equal access
- Wide availability
- Greater bandwidth
- Reliability

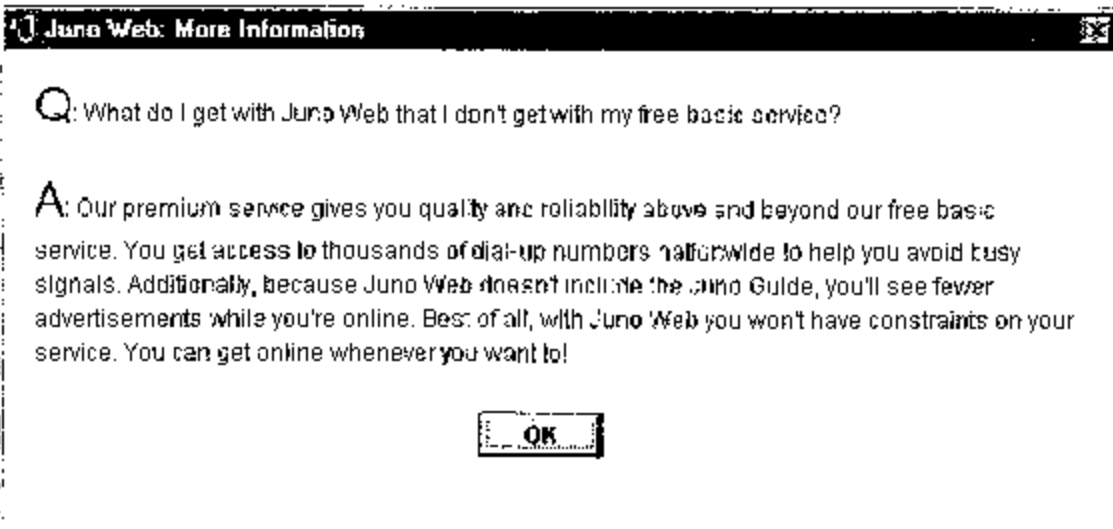
System Requirements
Terms and Conditions

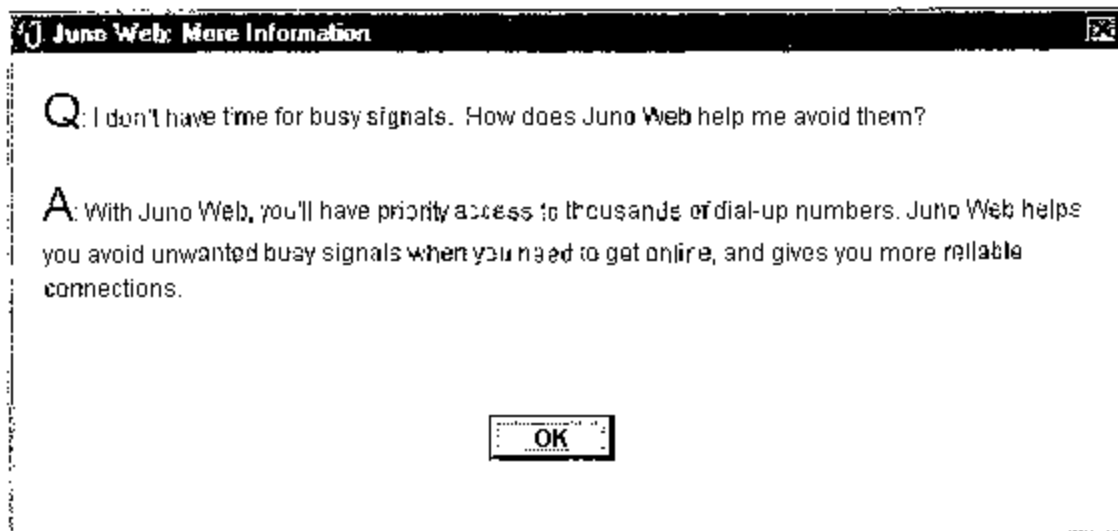


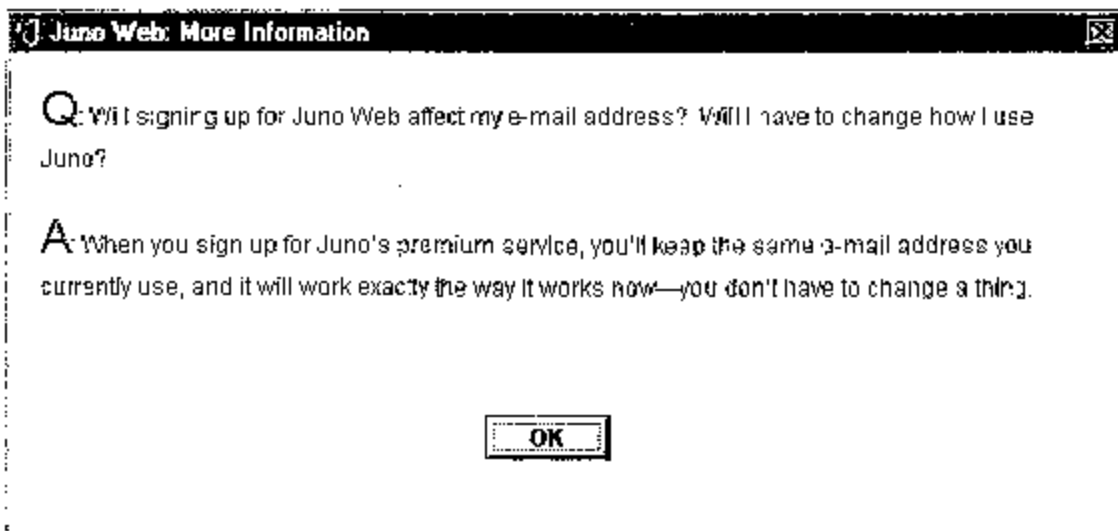
Q: Do I really get Juno Web for ONLY \$9.95 per month?

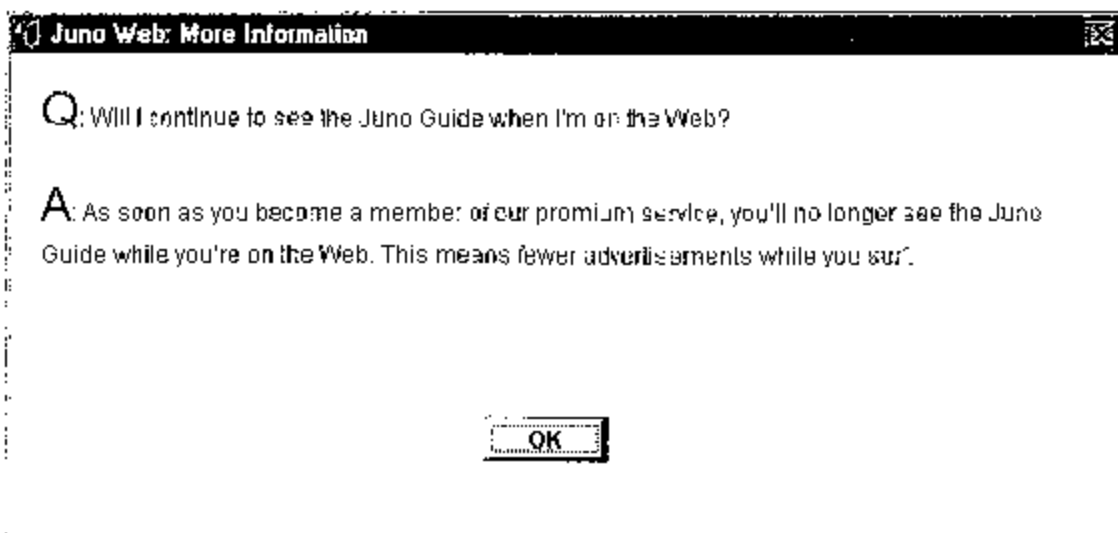
A: Yes. As a Juno member in good standing, you're important to us. That's why we're offering you this special LOW price when you sign up for Juno Web.

OK







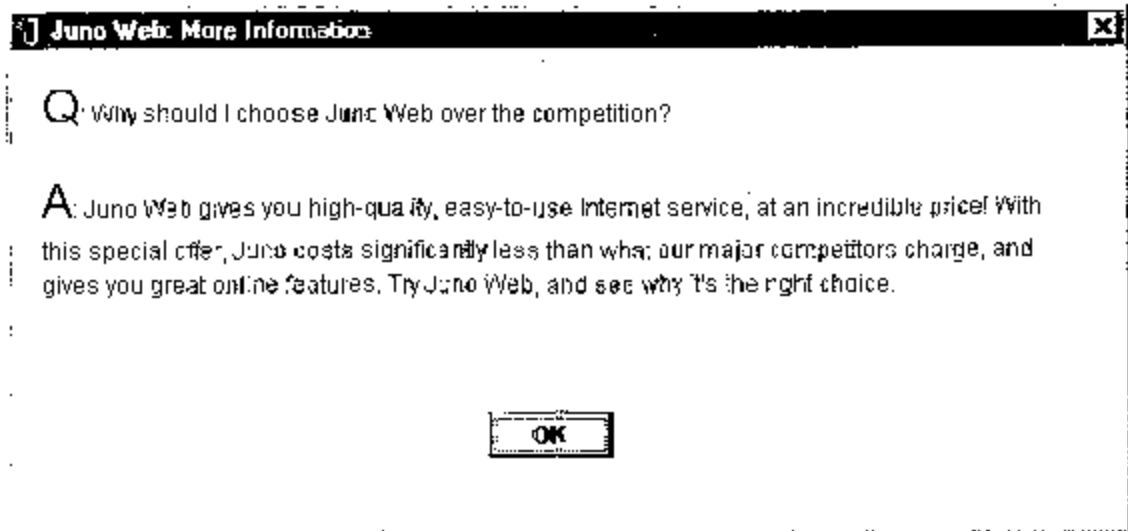


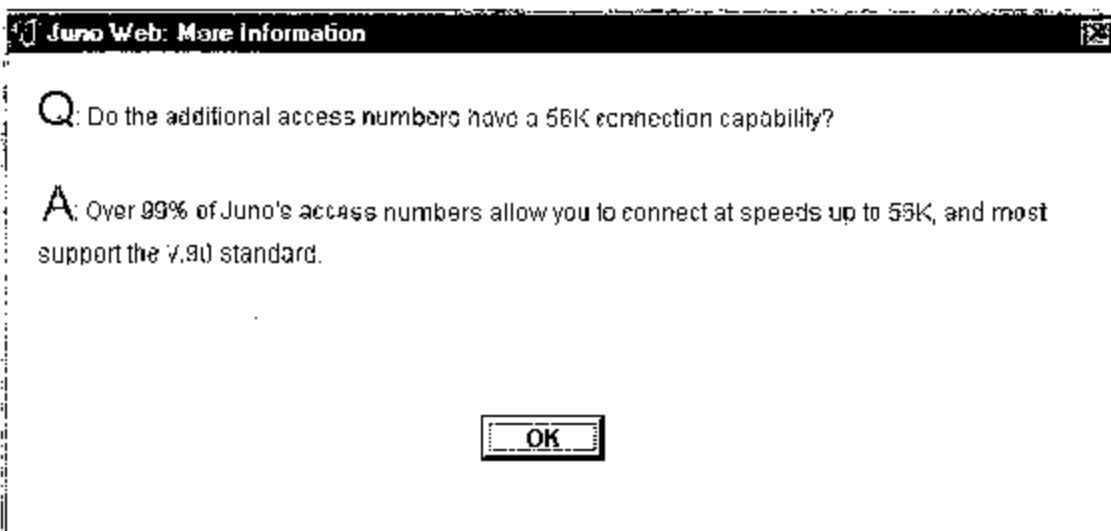
Juno Web: More Information

Q: What if I have technical problems?

A: You can use Juno's extensive online Help Center—just click on the "Help" link on Juno's home page. Or, you can get live assistance from a Juno representative for \$1.95/minute.

OK



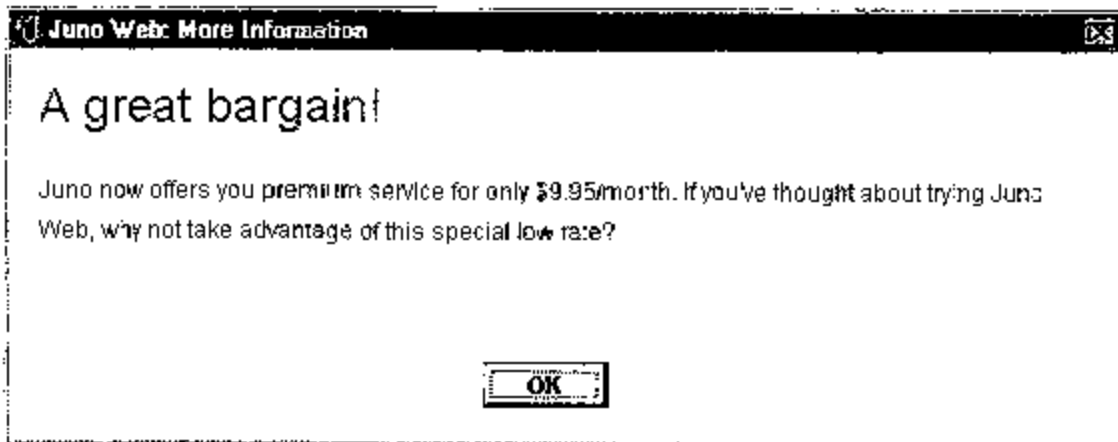


Juno Web: More Information

Q: I'm happy with my free service. Why should I try Juno Web?

A: Now's the perfect time to try premium Internet access. You can get Juno Web for the LOW price of just \$9.95/month. Best of all, with Juno Web you won't have constraints on your service. You can get online whenever you want to! Try it and see the difference for yourself.

OK

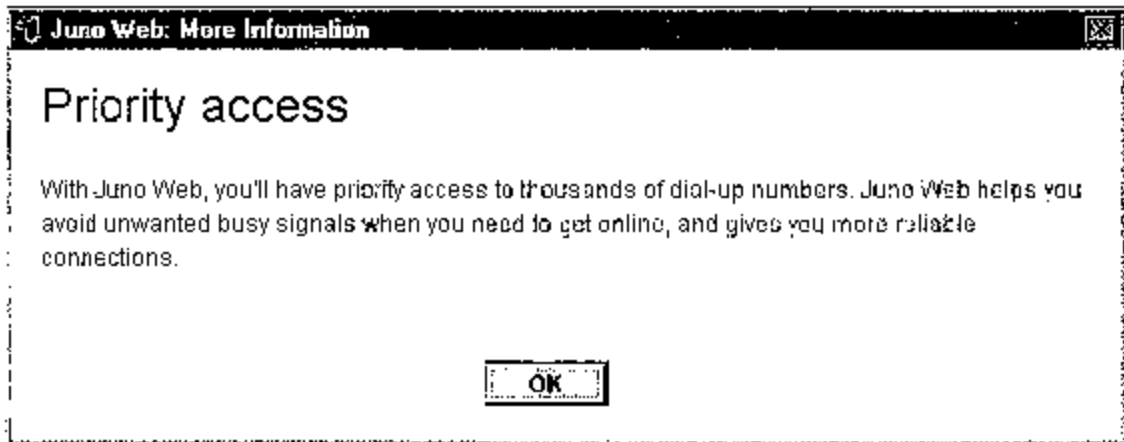


Juno Web: More Information

Less advertising

As soon as you become a member of Juno's premium Internet service, you'll no longer see the Juno Guide while you're on the Web. This means fewer advertisements while you surf!

OK



Juno Web: More Information

Greater quality and reliability

Our premium service gives you quality and reliability above and beyond our free basic service. You get priority access to thousands of dial-up numbers nationwide to help you avoid busy signals. In addition, since Juno Web doesn't include the Juno Guide, you'll see fewer advertisements while you're online.

OK

System Requirements

Minimum system requirements for this version of Microsoft Office 2010 are as follows:


- Operating system: Windows 7, Windows Vista Service Pack 2, or Windows XP Service Pack 3
- Processor: 1 GHz or faster
- RAM: 1 GB (32-bit) or 2 GB (64-bit)
- Hard disk space: 3 GB free space
- Internet connection: Required for activation and updates

For more information, see the Microsoft Office 2010 System Requirements page on Microsoft.com.

Terms and Conditions

Juno Web is a personal Internet service. Juno Web is intended for the personal use of individual Juno members (and members of their immediate households), and not for corporate or commercial use, or for use by organizations or other groups of users. Juno Web is not available outside of the United States and Canada or any other location Juno may authorize. Local telephone charges may apply. See Juno's Service Agreement for additional terms and conditions.

If you've been a Juno premium access member in the past 30 days, please call Customer Service toll free at 1 (888) 829-JUNO (1-888-829-5866) to reactivate your account. You will not be able to do so by responding to this advertisement. Members who have canceled Juno Web or other premium accounts in the past may not be eligible for this or other promotional offers.



Yes! I want premium Internet access from Juno at an incredible price!



1 Please Fill Out Your Credit Card Number and Expiration Date: *

(MC, Visa, AmEx, Discover)

Month: Year:

2 Please Confirm Your Billing Information:

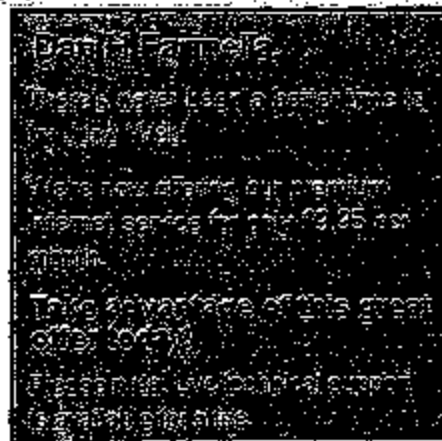
Dan H Farinella
120 w45st

New York, NY 10021

Phone: 2222222222

[Change Billing Address](#)

[Click here](#) if your contact address is different from your billing address.



[System Requirements](#)

[Terms and Conditions](#)




Yes! I want Juno Web!

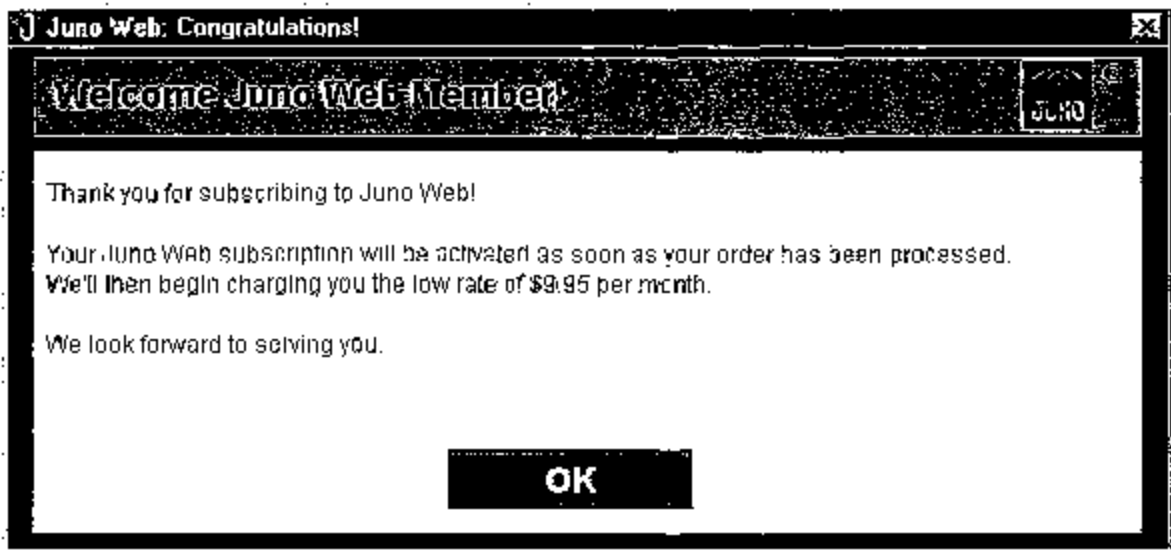
[close](#) [back](#)

*I authorize you to charge me a rate of \$9.95/mo. Additional phone charges may apply. [Click here](#) for details.

More Information

Please note that you will continue to be responsible for all charges incurred on your telephone bill. You may incur an additional charge depending on the numbers you choose, your location, and your calling plan. For all toll access numbers and their locations, call 1 (800) 586-5555 or visit [http://help.primo.com](#) to find out whether you will incur any charges, and if so, the amounts of such charges. Please contact your local telephone company.





Juno Web: Congratulations!

Welcome Juno Web Member



Thank you for subscribing to Juno Web!

Your Juno Web subscription will be activated as soon as your order has been processed. We'll then begin charging you the low rate of \$9.95 per month.

We look forward to serving you.

OK



Demo [USER025] - Juno [] [] [X]

File Edit Connection Options Advertisements Exit Help Ad Development

Read Write Web

JUNO **Bringing Millions Online.**

Connect

Status: Not connected

HOME ABOUT JUNO

JUNO Search the Web: **Search** **Booksmart**

JUNO CHANNELS

- Auto
- Car care
- Computers
- Entertainment
- Food
- Local
- Money
- News
- Politics2000
- Reference
- Support
- Sports
- Travel

SHOP ONLINE

For Keywords: **GO!**

amazon.com.

ONLINE TOOLS

YOUR WEATHER

OK

GET JUNO WEB!

PREMIUM INTERNET ACCESS!

250 FREE HOURS in your first month! Then only \$14.95/mo.

- Priority access numbers
- Fewer ads online
- FREE technical support!

CLICK HERE!


Demo (USER025) - Juno [] [] [X]

File Edit Connection Options Advertisements Exit Help A3 Development

Read

Write

Web



Bringing Millions Online.

Connect

Status:
Not connected

JUNO HOME ABOUT JUNO

Search the Web: Search looksmart

JUNO CHANNELS

- Adult
- Careers
- Computers
- Entertainment
- Health
- Home
- Internet
- News
- Windows 2000
- Hardware
- Shopping
- Sports
- Travel

SHOP ONLINE

For Keywords:


GO!

amazon.com

ONLINE TOOLS

YOUR WEATHER

OK



Compare prices from over **100** retailers!

Most popular items

CLICK HERE

for Juno Express DSL



YES, I WANT PREMIUM INTERNET ACCESS! GET 250 FREE HOURS IN YOUR FIRST MONTH!

Please complete the following:



Credit Card Number and Expiration Date:^{*}
(MC, Visa, AmEx, Discover)

 Month Year



Billing Address:

Contact Address:

Phone:

Phone:

[Change Billing Address](#)

[Change Contact Address](#)

* To avoid being charged \$14.95/mo. you must cancel during the free trial month. Significant phone charges may apply. [Click here for details](#)



[Click Here to Submit Information](#)

[Tell Me More](#)

[Back](#)

FREE trial

With Juno Web, you get 250 FREE hours in your first month. Then pay only \$14.95/month!

Signing up is easy

Just fill in your credit card information and verify the billing and contact address on the left.

Ordering with Juno is secure

All information that you enter is kept strictly confidential.

[Terms and Conditions](#)

Juno Web [Close]

Why use Juno Web?

What primary benefits do I get with Juno Web?

- ◆ Priority access to thousands of tie-up numbers across the country to help you avoid unwanted busy signals
- ◆ Free, live customer support, 24 hours a day
- ◆ Fewer advertisements while you're online

Plus, you'll enjoy a FREE trial of 250 hours during your first month of service!

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web - get the latest news, sports scores, movie reviews, stock prices, and more

[Close](#) [Back](#) [System Requirements](#) [Order Now!](#)

Juno Web

JUNO Why use Juno Web?

Plus, you'll enjoy a FREE trial of 250 hours during your first month of service!

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web—get the latest news, sports scores, movie reviews, stock prices, and more
- ◆ Award-winning Juno e-mail with file attachment capability
- ◆ Your own Web site (up to 12 MBI)
- ◆ Online account management tools
- ◆ Juno WebMail—check your e-mail from any computer with Web access

[Close](#) [Back](#) [System Requirements](#) [Order Now!](#)

New Address [X]

New Contact Address

First name: MI:

Last name:

Street 1:

Street 2:

City: State: Zip:

Phone: ()

New Address [X]

New Billing Address

First name: MI:

Last name:

Street 1:

Street 2:

City: State: Zip:

Phone: () -

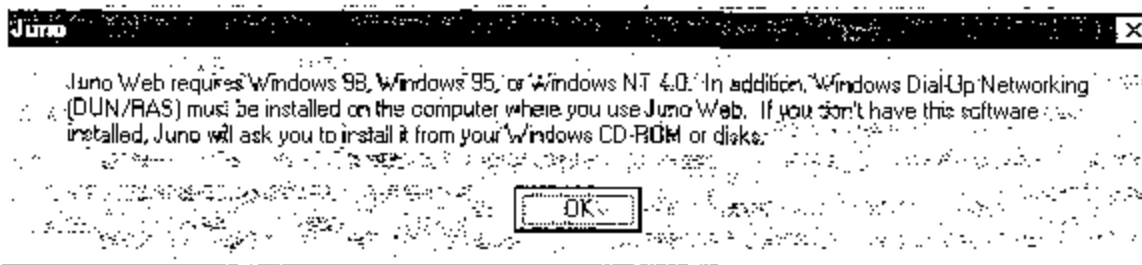
OK

Back

More Information [X]

Please note that you will continue to be responsible for all charges incurred on your telephone bill. You may incur such charges depending upon the numbers you choose, your location, and your calling plan. For a list of access numbers and their locations, visit <http://help.juno.com> or call 1(800) 654-JUNO. To find out whether you will incur any charges, and, if so, the amounts of such charges, please contact your local telephone company.


OK



Terms and Conditions [X]

Juno Web is a personal Internet service. Juno Web is intended for the personal use of individual Juno members (and members of their immediate households), and not for corporate or commercial use, or for use by organizations or other groups of users. This offer is available for United States users only. Connections exceeding 10 hours in length are prohibited, as are simultaneous connections by two or more computers through a single Juno account. Local telephone charges may apply. See Juno's Service Agreement for additional terms and conditions. If you've been a Juno premium services member in the past 30 days, please call Customer Service toll-free at 1(888) 823-JUNO (1-888-823-5866) to reactivate your account. You will not be able to do so by responding to this advertisement. Members who have cancelled Juno Web or other premium accounts in the past may not be eligible for this or other promotional offers. Limit one free trial for one person.


[OK]

Juno's Premium Services 

Juno Express 

As a Juno Express member, you get all the available benefits of high-speed Internet access. If you'd like more information about your service, or if you need technical support, please click on the button below.

[Click here for more about Juno Express](#)

Juno's dial-up services 

Juno has an Internet service for everyone! We offer both premium Internet access and free basic service.

Know a friend to Juno?

[Close](#) [Click here to send Juno to a friend](#)



YES, I WANT PREMIUM INTERNET ACCESS! GET 250 FREE HOURS IN YOUR FIRST MONTH!

Please complete the following:



Credit Card Number and Expiration Date:
(MC, Visa, AmEx, Discover)

Month: Year:



Billing Address:

Contact Address:

Phone:

[Change Billing Address](#)

Phone:

[Change Contact Address](#)

* To avoid being charged \$14.95/mo. you must cancel during the free trial month. Significant phone charges may apply. [Click here for details.](#)



[Click Here to Submit Information](#)

[Tell Me More](#)

FREE trial

With Juno Web, you get 250 FREE hours in your first month. Then pay only \$14.95/month!

Signing up is easy

Just fill in your credit card information and verify the billing and contact address on the left.

Ordering with Juno is secure

All information that you enter is kept strictly confidential.

[Terms and Conditions](#)

[Back](#)

Juno Web

Why use Juno Web?

What premium benefits do I get with Juno Web?

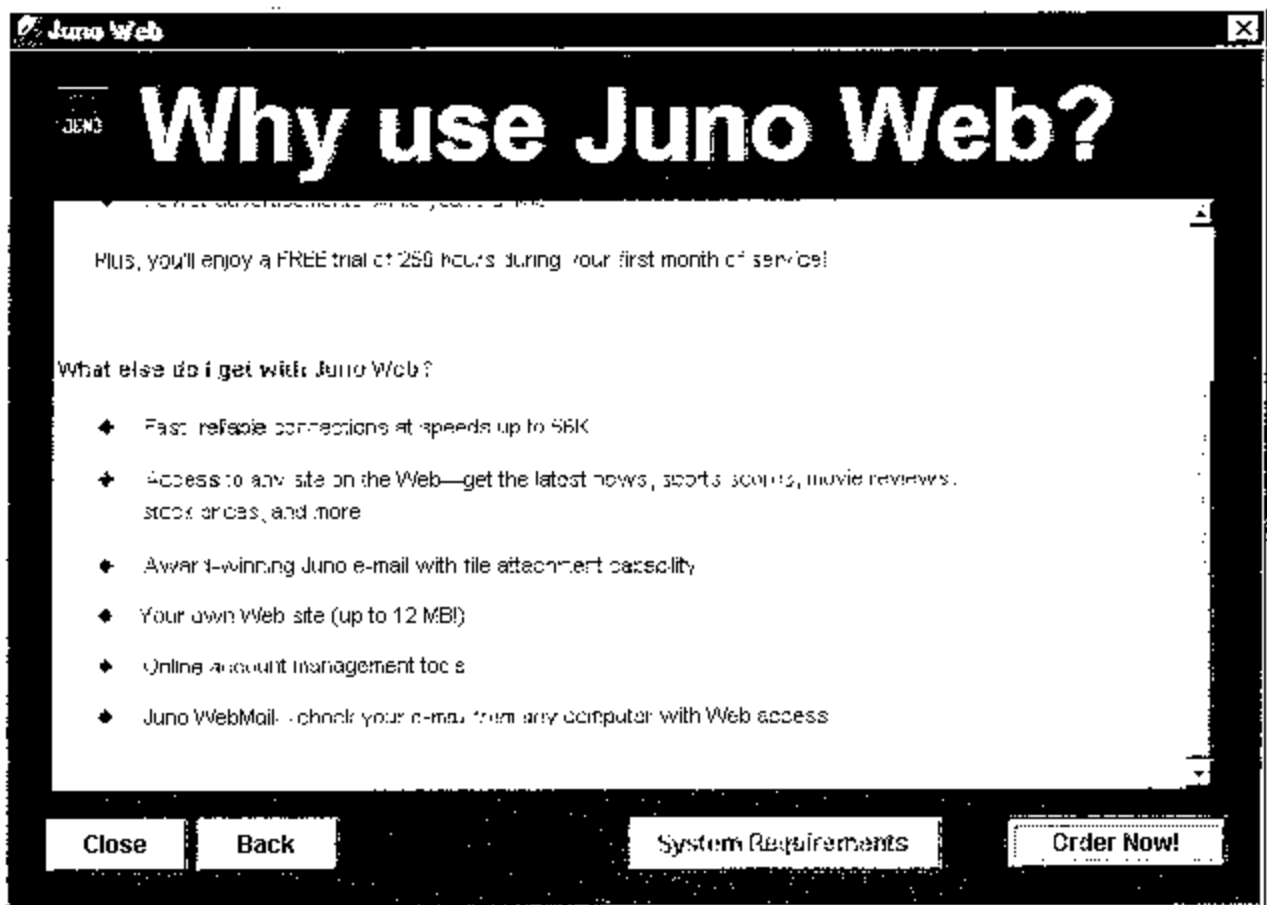
- ◆ Priority access to thousands of dial-up numbers across the country to help you avoid unwanted busy signals
- ◆ Free, live customer support, 24 hours a day
- ◆ Never advertisements while you're online

Plus, you'll enjoy a FREE trial of 250 hours during your first month of service.

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web—get the latest news, sports scores, movie reviews, stock prices, and more

[Close](#) [Back](#) [System Requirements](#) [Order Now!](#)



Juno Web

Why use Juno Web?

PLUS, you'll enjoy a FREE trial of 250 hours during your first month of service!

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web—get the latest news, sports scores, movie reviews, stock prices, and more
- ◆ Award-winning Juno e-mail with file attachment capability
- ◆ Your own Web site (up to 12 MBI)
- ◆ Online account management tools
- ◆ Juno WebMail—check your e-mail from any computer with Web access

[Close](#) [Back](#) [System Requirements](#) [Order Now!](#)

New Address

New Billing Address

First name: MI:

Last name:

Street 1:

Street 2:

City: State: Zip:

Phone: () -

OK

Back

New Address [X]

New Contact Address

First name: M:

Last name:

Street 1:

Street 2:

City: State: Zip:

Phone: () -

More Information [X]


Please note that you will be responsible for all charges incurred on your telephone bill. You may incur such charges depending upon the numbers you choose, your location, and your calling plan. For a list of access numbers and their locations, visit <http://help.juno.com> or call (800) 654-1110 to find out whether you will incur any charges and if so, the amounts of such charges, please contact your local telephone company.

[OK]



Terms and Conditions ✕

Junio Web is a personal Internet service, Junio Web is intended for the personal use of individuals (Junio members and members of their immediate households), and not for corporate or commercial use, or for use by organizations or other groups of users. This offer is available for United States users only. Connections exceeding 10 hours in length are prohibited, as are simultaneous connections by two or more computers through a single Junio account. Local telephone charges may apply. See Junio's Service Agreement for additional terms and conditions. If you've been a Junio premium service member in the past 30 days, please call Customer Service toll free at 1(888) 329-JUNIO or 1(888) 329-5666 to reactivate your account. You will not be able to do so by responding to this advertisement. Members who have cancelled Junio Web or other Junio premium accounts in the past 30 days are eligible for a special promotional offer. Limit one free trial for one person per household.



| | | | | |
|---|---------------------------------------|--|---------------------------------|----------------------------|
|  | | HOME | MEMBER BENEFITS | CONTACT US |
| Search the Web: <input type="text"/> | | <input type="button" value="Search"/> <input type="button" value="looksmart"/> | | |
| JUNO CHANNELS | SHOP ONLINE | GET JUNO WEB! PREMIUM INTERNET ACCESS! Only \$9.95/month! <ul style="list-style-type: none">• No floating ad banner• Priority dial-up access• Fewer e-mail ads <div style="border: 1px solid black; padding: 5px; text-align: center;">CLICK HERE!</div> | | |
| Arts | Search Products: <input type="text"/> | | | |
| Computers | <input type="button" value="GO!"/> | | | |
| Entertainment | amazon.com | | | |
| Money | ONLINE TOOLS | | | |
| News | <input type="text"/> | | | |
| Shopping | YOUR WEATHER | | | |
| Sports | <input type="text"/> | | | |
| Stock Quotes | <input type="button" value="GO"/> | | | |
| Symbol Lookup | <input type="button" value="OK"/> | | | |
| Brought to you by CNET | | | | |



TRY PREMIUM INTERNET ACCESS! Get Juno Web for only \$9.95/month!

Please complete the following:



Credit Card Number and Expiration Date:
(MC, Visa, AmEx, Discover)

 Month: Year:



Billing Address:

Maninder P Singh
13/5 ORN
First Floor
New York, NY 10036
Phone: (040) 332-3274

[Change Billing Address](#)

Contact Address:

Maninder P Singh
13/5 ORN
First Floor
New York, NY 10036
Phone: (040) 692-1795

[Change Contact Address](#)

* I authorize you to charge me the rate of \$9.95/mo
Additional phone charges may apply. [Click here for details.](#)



[Click Here to Submit Information](#)

[Tell Me More](#)

Upgrade Today!

Signing up is easy
Just fill in your credit card information and verify the billing and contact addresses on the left.

Ordering with Juno is secure
All information that you enter is kept strictly confidential.

Please note: Live technical support is available for a fee.

[Terms and Conditions](#)

[Close](#)



Why use Juno Web?

What premium benefits do I get with Juno Web?

- ◆ Priority access to thousands of dial-up numbers across the country to help you avoid unwanted busy signals
- ◆ Fewer advertisements while you're online
- ◆ Free 24-hour on-line support, or live phone support for only \$1.95/minute

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web—get the latest news, sports scores, movie reviews, stock prices, and more
- ◆ Award-winning Juno e-mail with file attachment capability

Close

Back

System Requirements

Order Now!

JUNO

Why use Juno Web?

- ◆ 24-hour online support and fee based phone support

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web—get the latest news, sports scores, movie reviews, stock prices, and more
- ◆ Award-winning Juno e-mail with file attachment capability
- ◆ Your own Web site (up to 16 MB)
- ◆ Online account management tools
- ◆ Juno WebMail—check your e-mail from any computer with Web access

Close

Back

System Requirements

Order Now!

More Information

Please note that you will continue to be responsible for all charges incurred on your telephone bill. You may incur such charges depending upon the numbers you choose, your location, and your calling plan. For a list of access numbers and their locations, visit <http://help.jura.com> or call 1(800)654-FUND. To find out whether you will incur any charges, and, if so, the amounts of such charges, please contact your local telephone company.

OK

Terms and Conditions

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OK

Juno

Juno requires Windows 95, Windows 98, Windows 2000, Windows Millennium, or Windows NT 4.0 (SP3). In addition, Windows Dial-Up Networking (DUN/RAS) must be installed on the computer where you use Juno. If you do not have this software installed, Juno will ask you to install it from your Windows CD-ROM or disks.

OK

Juno's Premium Services

Juno's Premium Services

In addition to our basic Internet service, Juno offers a premium service designed to provide you with a high-quality Internet experience.

Juno Web


Juno's premium Internet service delivers superior reliability and preferred access to our network at less than half the price of our competitors. You'll also get:


- Toll-free, 24-hour customer support with no fax or pay card
- Priority access to thousands of dial-up numbers across the country to minimize unwanted busy signals
- Fewer advertisements while you're online—no floating banners!

Act now! Get **150 FREE hours** in your first month!


[Tell Me More About Juno Web](#)

[Close](#)

Juno's Premium Services 

Juno's Premium Services 

In addition to our basic Internet service, Juno offers a premium service designed to provide you with a top-quality Internet experience.

Juno Web 



Get access to the World Wide Web!

Juno's premium Internet service delivers superior reliability and preferred access to our network at less than half the price of our competitors! You'll also get:

- Toll-free, live customer support
- Priority support to thousands of numbers across the country
- Help if you're new to the Web

Act now! Get **150 FREE hours** in your first month

[Tell Me More About Juno Web](#)

 **Close** 

Juno Web



**YES, I WANT TO TRY PREMIUM ACCESS FOR FREE!
GET 250 FREE HOURS OF JUNO WEB
IN YOUR FIRST MONTH**

Totally FREE live technical support!
Fewer advertisements online!
Priority dial-up numbers—avoid busy signals!

Please complete the following:



Credit Card Number and Expiration Date:
(MC, Visa, AmEx, Discover)

| | | |
|----------------------|-----------------------------|----------------------------|
| <input type="text"/> | Month: <input type="text"/> | Year: <input type="text"/> |
|----------------------|-----------------------------|----------------------------|



Billing Address:

Contact Address:

Phone:

Phone:

Unless I cancel in the first month, I authorize Juno to charge the credit card shown above at a rate of \$9.95 a month.*



[Click Here to Submit Information](#)

[Tell Me More](#)

Then, for only

\$9.95 /month

get all the benefits of Juno Web!

Signing up is easy

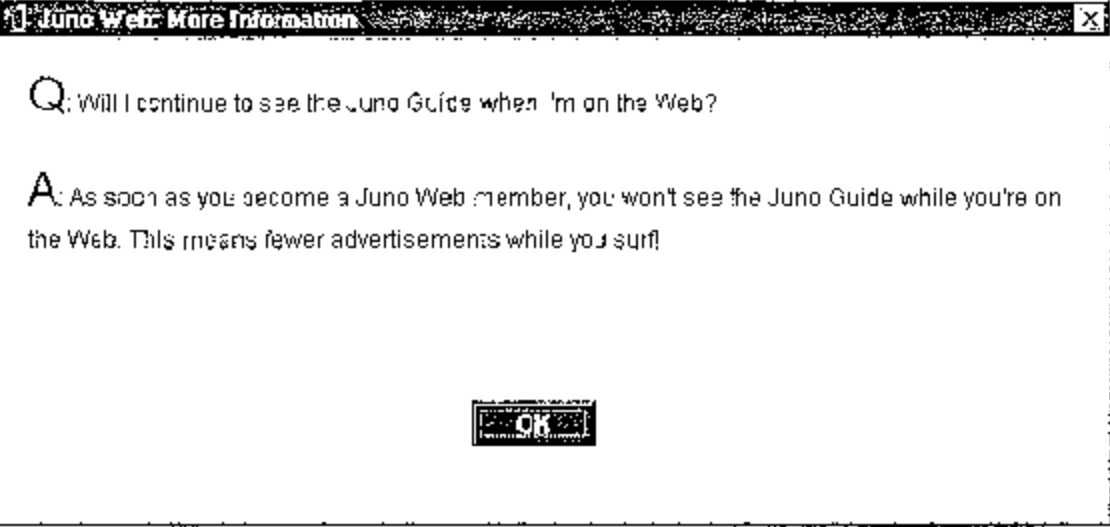
Just fill in your credit card information and verify the billing and contact addresses on the left.

Ordering with Juno is secure

All information that you enter is kept strictly confidential.

[*Terms and Conditions](#)

[Close](#)



Juno Web - More Information

Just click on buttons to get the answers to your questions.



1 What do I get with Juno Web that I don't get with my free basic service?

6 Do I get FREE live support?

2 Do I really get 250 FREE hours to try Juno Web?

7 Why should I choose Juno Web over the competition?

3 I don't have time for busy signals. How does Juno Web help me avoid them?

8 Do the additional access numbers have a 56k connection capability?

4 Does signing up for Juno Web affect my e-mail address? Will I have to change how I use Juno?

9 I'm happy with my free service. Why should I try Juno Web?

5 Will I continue to see the Juno Guide when I'm on the Web?

10 I want to try Juno Web. How do I get started right now?

Juno Web gives you:

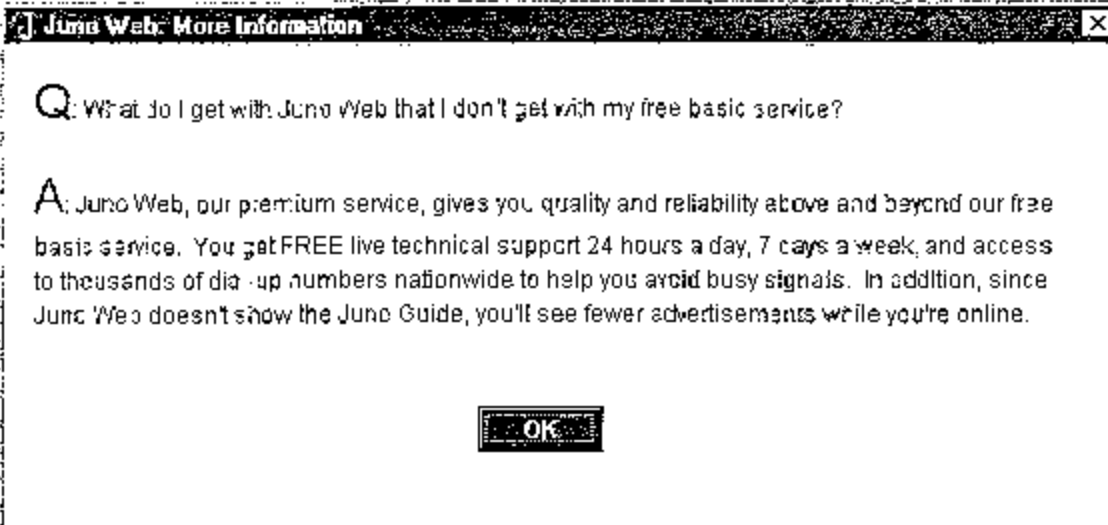
- **FREE technical support**
- **Priority access**
- **Less advertising**
- **FREE trial - 250 FREE hours**
- **Greater quality and reliability**

[System Requirements](#)

[Terms and Conditions](#)

close

back

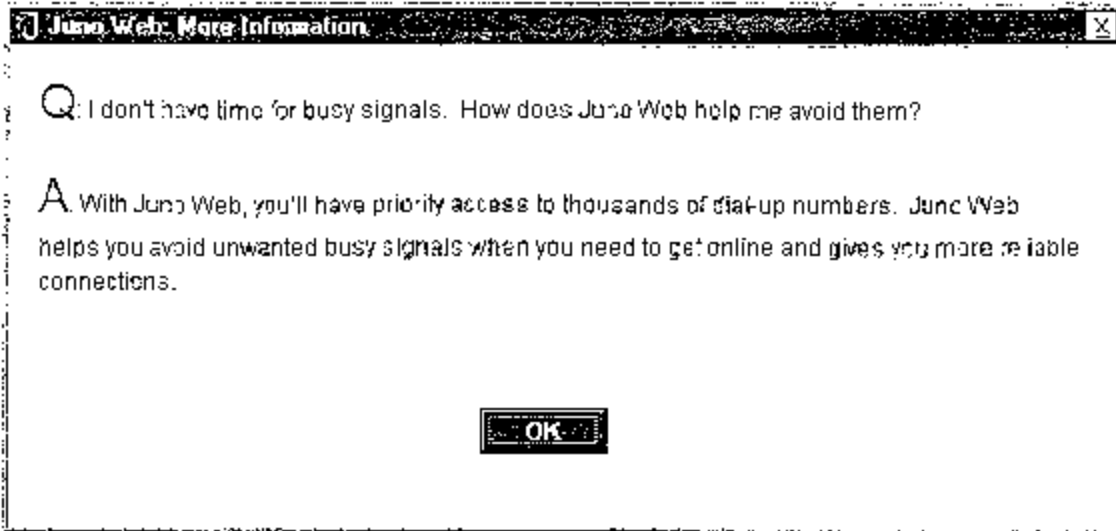


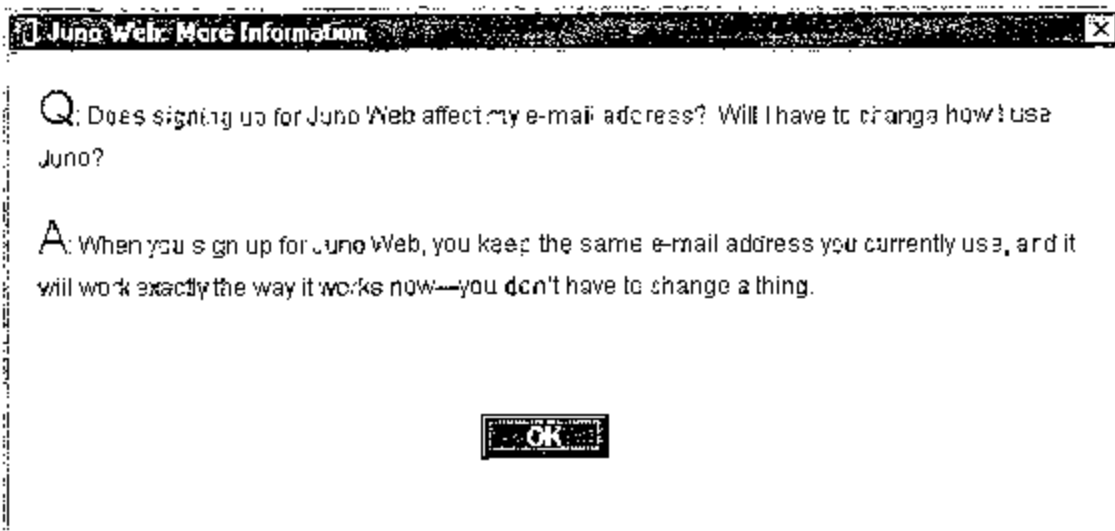
Juno Web: More Information

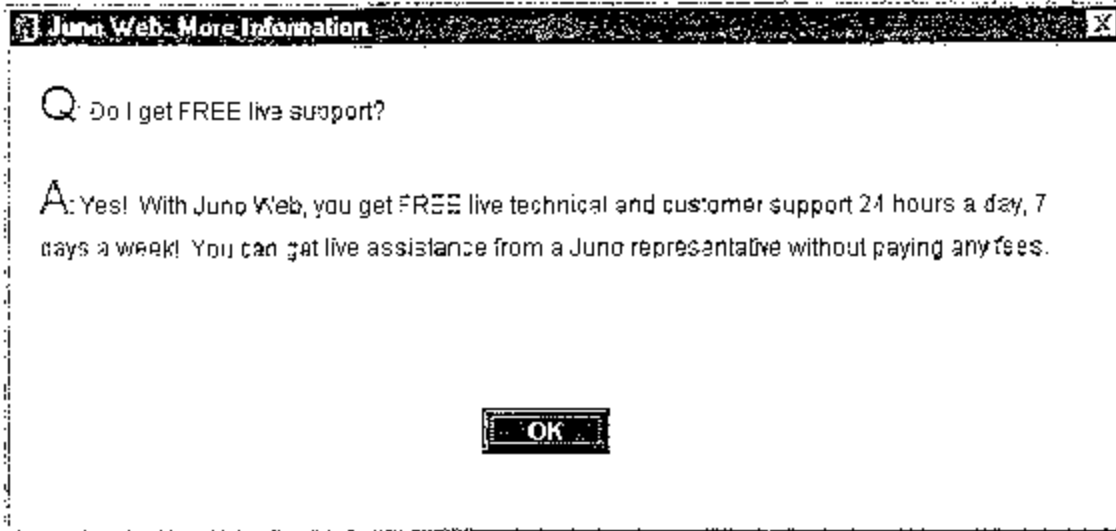
Q: Do I really get 250 FREE hours to try Juno Web?

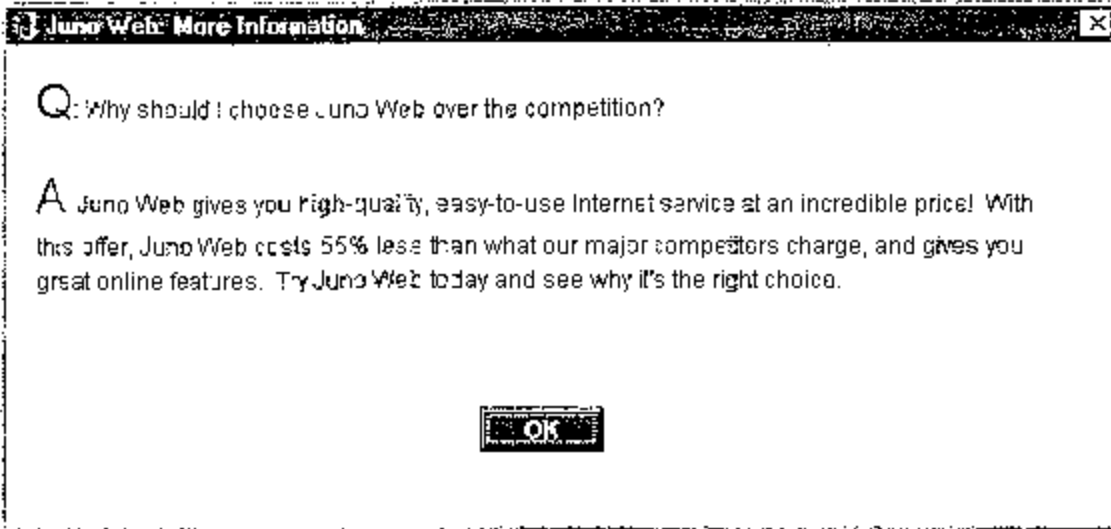
A: Yes! Try Juno Web at no risk! You get 250 FREE hours in your first month. If you aren't completely satisfied that Juno Web is the best way to experience the Internet, you can cancel at any time. Otherwise, you can continue your subscription for ONLY \$9.95 per month. It's a great deal!

OK







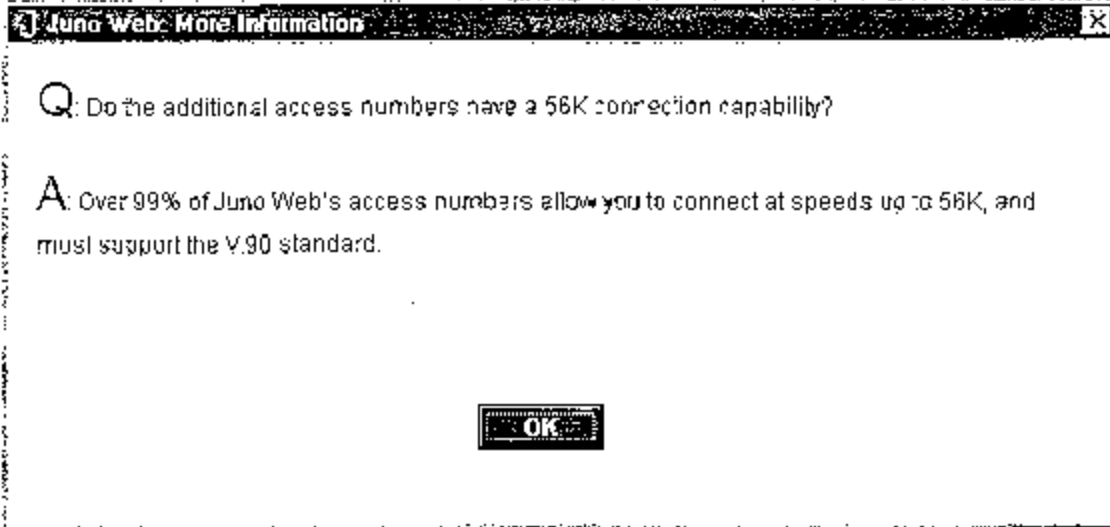


Juno Web: More Information [X]

Q: Why should I choose Juno Web over the competition?

A: Juno Web gives you high-quality, easy-to-use Internet service at an incredible price! With this offer, Juno Web costs 55% less than what our major competitors charge, and gives you great online features. Try Juno Web today and see why it's the right choice.

OK



Juno Web: More Information [X]

Q: I'm happy with my free service. Why should I try Juno Web?

A: If you want free technical support, or if you'd like to experience the internet without an ad banner floating on the top of your screen, then this FREE trial is for you! You get 250 FREE hours to experience our premium service, so you've got nothing to lose.

OK

Juno Web: More Information

Less advertising

As soon as you become a Juno Web member, you won't see the Juno Guide while you're on the Web. This means fewer advertisements while you surf!

OK

Juno Web: More Information

250 FREE hours to try Juno Web at no risk

Try Juno Web at no risk! You get 250 FREE hours in your first month. If you aren't completely satisfied that Juno Web is the best way to experience the Internet, you can cancel at any time. Otherwise, you can continue your subscription at the great low price of just \$9.95/month.

OK

Juno Web: More Information

Greater quality and reliability

Juno Web, our premium service, gives you quality and reliability above and beyond our free basic service. You get FREE live technical support 24 hours a day, 7 days a week, and priority access to thousands of dial-up numbers nationwide to help you avoid busy signals. In addition, since Juno Web doesn't show the Juno Guide, you'll see fewer advertisements while you're online.



Juno Web - More Information [X]

FREE live technical support

With Juno Web, you get FREE live technical and customer support 24 hours a day, 7 days a week. You can get live assistance from a Juno representative without paying any fees.

OK

Terms and Conditions

Junco Web is a personal Internet service. Junco Web is intended for the personal use of individual Junco members (and members of the immediate household) and not for corporate or commercial use, or for use by organizations or other groups of users. Junco Web service is not available outside of the United States. Connections exceeding 40 hours in length are prohibited, as are simultaneous connections by two or more computers through a single Junco account. See Junco Service Agreement for additional terms and conditions. Local telephone charges may apply.





System Requirements

Juniper Web requires Windows 95, Windows 98, Windows 2000, Windows Millennium or Windows NT 4.0. Windows Dial-Up Networking software (DUN/BAS) must be installed on the computer where you use Juniper Web. If you don't have this software installed, you will ask you to install it from your Windows CD-ROM or disk.



Juno's Premium Services X


Juno's Premium Services 

Juno Web 

Get premium Internet access for only \$9.95/month. With Juno Web you'll get:

- No floating ad banner.
- Thousands of priority dial-up numbers.
- Fewer e-mail advertisements!

Yes! I want Juno Web! Click here!

Juno Express 

Get high speed Internet access from Juno!

- Save time—download in seconds!
- No busy signals—ever.
- Experience the Web like a pro!

Close **Yes! I want Juno Express! Click here!**



TRY PREMIUM INTERNET ACCESS! Get Juno Web for only \$9.95/month!

Please complete the following:

1

Credit Card Number and Expiration Date:
(MC, Visa, AmEx, Discover)

| | | |
|--|-------|------|
| | Month | Year |
|--|-------|------|

2

Billing Address:

Maninder P Singh
13/5 CHA
First Floor
New York NY 10036
Phone: (340) 332-3274
[Change Billing Address](#)

Contact Address:

Maninder P Singh
13/5 CHA
First Floor
New York NY 10036
Phone: (340) 662-1705
[Change Contact Address](#)

* I authorize you to charge me the rate of \$9.95/mo.
Additional phone charges may apply. [Click here for details.](#)

3

[Click Here To Submit Information](#)

[Tell Me More](#)

Upgrade Today!

Signing up is easy
Just fill in your credit card
information and verify the
billing and contact
addresses on the left.

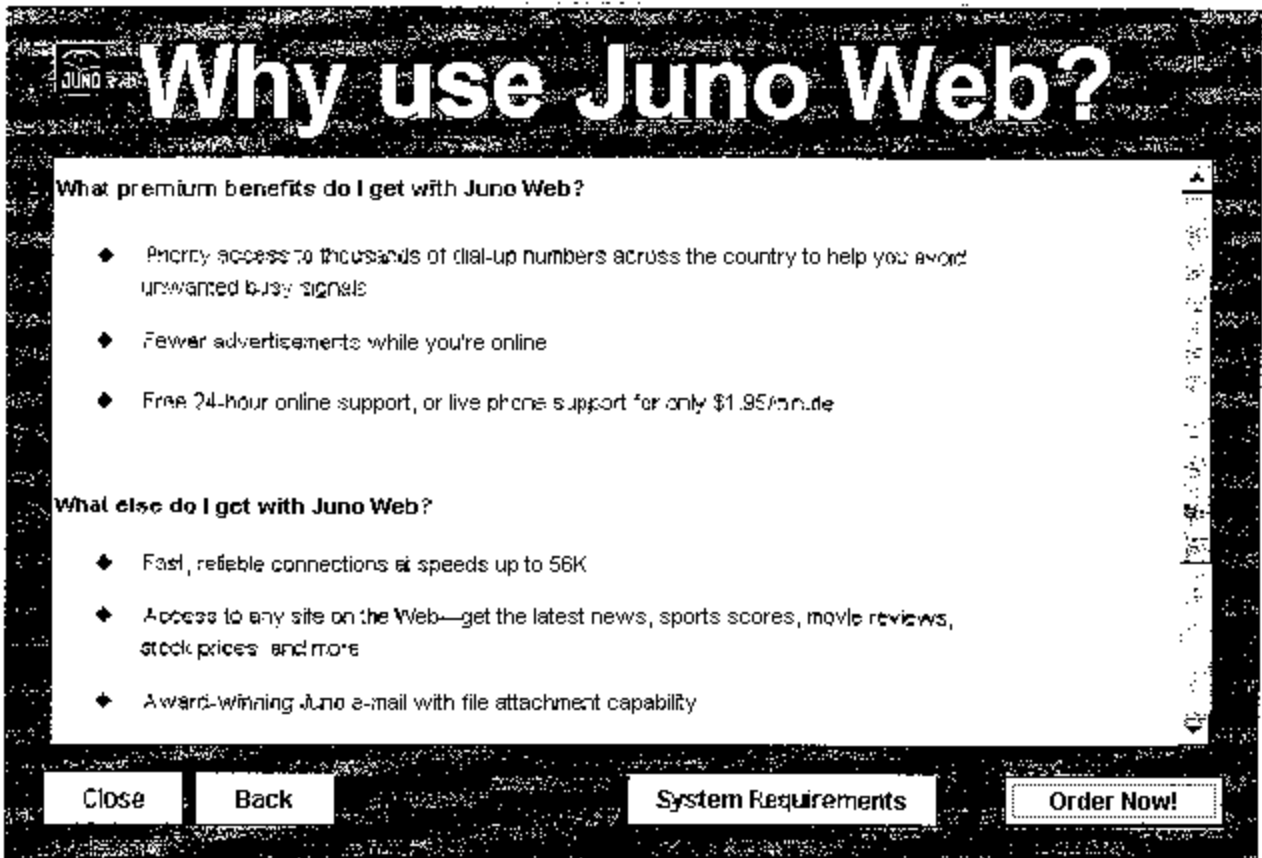
**Ordering with
Juno is secure**

All information that you enter
is kept strictly confidential.

**Please note: Live technical
support is available for a fee.**

[Terms and Conditions](#)

[Close](#)



Why use Juno Web?

What premium benefits do I get with Juno Web?

- ◆ Priority access to thousands of dial-up numbers across the country to help you avoid unwanted busy signals
- ◆ Fewer advertisements while you're online
- ◆ Free 24-hour online support, or live phone support for only \$1.95/minute

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web—get the latest news, sports scores, movie reviews, stock prices, and more
- ◆ Award-winning Juno e-mail with file attachment capability

[Close](#) [Back](#) [System Requirements](#) [Order Now!](#)

Why use Juno Web?

- ◆ 24-hour online support and tee-based phone support

What else do I get with Juno Web?

- ◆ Fast, reliable connections at speeds up to 56K
- ◆ Access to any site on the Web—get the latest news, sports scores, movie reviews, stock prices, and more
- ◆ Award-winning Juno e-mail with file attachment capability
- ◆ Your own Web site (up to 16 MB!)
- ◆ Online account management tools
- ◆ Juno WebMail—check your e-mail from any computer with Web access

Close Back System Requirements Order Now!

More Information

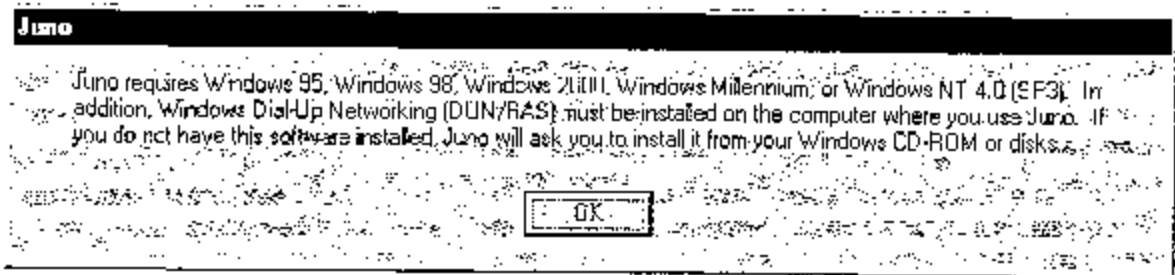
Please note that you will continue to be responsible for all charges incurred on your telephone bill. You may incur such charges depending upon the numbers you choose, your location, and your calling plan. For a list of access numbers and their locations, visit <http://help.juno.com> or call 1(800) 654-JUNO. To find out whether you will incur any charges, and, if so, the amounts of such charges, please contact your local telephone company.




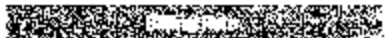
Terms and Conditions

Juno Web is a personal internet service. Juno Web is intended for the personal use of individual Juno members (and members of their immediate households), and not for corporate or commercial use, or for use by organizations or other groups of users. This offer is available for United States users only. Local telephone charges may apply. See Juno's Service Agreement for additional terms and conditions. If you've been a Juno premium services member in the past 30 days, please call Customer Service toll-free at 1 (888) 829-JUNO [1-888-829-5866] to reactivate your account. You will not be able to do so by responding to this advertisement. Members who have cancelled Juno Web or other premium accounts in the past may not be eligible for this or other promotional offers.

OK



 **Try Juno Web!**
Only \$12.95/mo.!




Juno Web is only \$12.95 per month! Additional phone charges may apply. See below for details.

Service

FREE live customer and technical support, 24/7
(1-800-329-0099).

Modem Support

Thousands of fast, reliable access numbers nationwide. Speeds of up to 56k.

 **Try Juno Web for ONLY \$12.95/mo.!**

- It's easy!
Fast, easy access to the entire Web.
- It's reliable!
Friendly, helpful customer and technical support, 24/7.
- It's convenient!
E-mail access away from your home.
- And it's fun!
Live chat with Instant Messenger.



Try Juno Web!

Billing Rate

Juno Web is only \$12.95 per month. Additional phone charges may apply. See below for details.

Service

FREE live customer and technical support, 24/7
(1-888-829-5665)

Modem Support

Thousands of fast, reliable access numbers
nationwide. Speeds of up to 56K.



Try Juno Web for ONLY \$12.95/mo.!

- It's easy!
Fast, easy access to the entire Web.
- It's reliable!
Friendly, helpful customer and technical support, 24/7
- It's convenient!
E-mail access away from your home.
- And it's fun!
Live chat with Instant Messenger.

*Depending on the access numbers you choose, your location, and your calling plan, you may incur charges on your telephone bill. For a list of access numbers and locations, call 1 (800) 854-JUNO or visit <http://help.juno.com>. To find out whether you will incur any charges—and, if so, the amounts of such charges, please contact your local telephone company.

 **Try Juno Web!**
Only \$14.95/mo.!


250 FREE hours in 1 month! Then, only \$14.95/mo. Significant phone charges may apply. See below for details.

Service

Free live customer and technical support, 24/7 (1-888-491-6056)

Message Support

Thousands of fast, reliable access numbers nationwide. Speeds of up to 56K.

 **Get 250 FREE hours of Juno Web!® Then, only \$14.95/mo.**

- It's easy!
Fast, easy access to the entire Web.
- It's reliable
Friendly, helpful customer and technical support, 24/7.
- It's convenient!
E-mail access away from your home.
- And it's fun!
Live chat with Instant Messenger.



Try Juno Web!

Billing Rate

250 FREE hours in a month. Then, only \$14.95/mo. Significant phone charges may apply. See below for details.

Service

FREE live customer and technical support, 24/7
(1-866-820-5668)

Modem Support

Thousands of fast, reliable access numbers nationwide. Speeds of up to 56K.



Get 250 FREE hours of Juno Web! Then, only \$14.95/mo.

- It's easy!
Fast, easy access to the entire Web!
- It's reliable!
Friendly, helpful customer and technical support, 24/7
- It's convenient!
E-mail access away from your home
- And it's fun!
Live chat with Instant Messenger

*Your 250 free hours must be used within one month of account creation. Unless you cancel your Juno Web service within this 1-month period, your credit card will be charged the rate of \$14.95 per month. Depending on the access numbers you choose, your location, and your calling plan, you may incur charges on your telephone bill. For a list of access numbers and locations, call 1 (800) 654-JUNO or visit <http://www.juno.com>. To find out whether you will incur any charges, and, if so, the amounts of such charges, please contact your local telephone company.

Must be Postmarked
No Later Than
[60 days from mailing date]

Juno Long Distance Refund Program
P.O. Box 9406
Garden City, NY 11530-9406

JUN
* 2-JUN-\$F-POC1/1*

Claim Number: 1234567 Control Number: 1234567890
01234567890123456789 1234567890

John Doe
Doe, Inc.
Doe, Inc.
123 Mockingbird Lane
New York, NY 11002



John_Doe@juno.com
Juno Start Date: 18 Oct 1999

CORRECTIONS OR ADDITIONAL INFORMATION

Review the preprinted name and address to the left and write any corrections below, as necessary

OR

If there is no preprinted name and address to the left, please provide your name and address here:

APPLICATION FORM

Please refund me for the long-distance charge(s) I incurred through the use of Juno's services **during the first two months** after subscribing to such services, in the amount **shown at right**.

\$

Please check one of the boxes below and attach the required proof if you checked boxes 1 or 2:

1. a copy of the **itemized portion of my telephone bill(s)** showing the amount of the long-distance telephone charges I incurred through the use of Juno's services. Although I understand that **the following is not necessary for me to receive my refund**, in order to expedite the processing of my claim, I have also circled or starred the charges for connecting to Juno's service on my telephone bills (please do NOT use a highlighter) and have photocopied my telephone bills onto 8 1/2" x 11" paper.

OR

2. a copy of my check or other form of payment for the long-distance charges I incurred through the use of Juno's services. Although I understand that **the following is not necessary for me to receive my refund**, in order to expedite the processing of my claim, I have photocopied my check or other form of payment onto 8 1/2" x 11" paper. I am **not attaching a copy of the itemized portion of my telephone bill(s)** but I declare under penalty of perjury, to the best of my knowledge, that my telephone company is unable to send me a copy of my telephone bill(s) because I incurred the long-distance charges more than 18 months ago and that I was billed long-distance charges as a result of my use of Juno's services.

OR

3. I am **not attaching a copy of my telephone bill(s) or a copy of my check or other form of payment**, but I declare under penalty of perjury to the best of my knowledge, that my telephone company is unable to send me a copy of my telephone bill(s) because I incurred the long-distance charges more than 18 months ago and that I was billed long-distance charges as a result of my use of Juno's services.

I confirm that:

- I incurred the long-distance telephone charges for which I am claiming a refund through my use of Juno's services;
- I have not already been fully refunded by Juno Online Services, Inc. for such long-distance telephone charges;
- One reason that I canceled my subscription to the service was the long-distance telephone charges I incurred;
- I canceled my subscription to the Juno service on or before July 2, 2001, and within 90 days of initiating the subscription.

I declare under penalty of perjury under the laws of the United States of America that this information is true, complete and correct to the best of my knowledge.

Date _____

Signature _____

Print Name _____

Juno Long Distance Refund Program
P.O. Box 9406
Garden City, N.Y. 11530-9406

clm.clm_idno
nme.control_no

John Doe
Mary Doe
123 Mockingbird Lane
New York, NY 11002

January 1, 2000
Claim No: 1234567
Response Due Date: February 1, 2001

Dear Juno Subscriber,

We have received your application for a refund for certain long-distance charges incurred in connection with using Juno's services. However, we are unable to process your refund request for the reason(s) listed below.

You must submit this letter with the missing information to the above address by the response due date shown above. If your submitted letter is incomplete, we will be unable to process your refund and you will not be contacted again. We will honor all eligible claims within 30 days after we receive them.

Sincerely,

Juno Online Services, Inc.

REQUIRED INFORMATION

AMT You did not enter an amount of total long-distance or toll charges you incurred through the use of Juno(s) services on your Application Form.

Please enter the total amount of long-distance or toll charges you incurred through the use of Juno(s) service \$ _____.

TEL You incurred the long distance charges within 18 months prior to the date of your refund application but did not provide a copy of the itemized portion of your telephone bill. (Note: If you incurred the long distance charges within 18 months prior to the date of your refund application, you are required to provide a copy of the itemized portion of your telephone bill showing the long-distance telephone numbers and amount of the long-distance telephone charges you incurred through the use of Juno's services.)

Please provide us with the itemized portion of your telephone bill. If you **do not** provide the itemized portion of the bill, we cannot process your claim.

CHK You did not submit proof of payment or the proof you submitted was not acceptable for the long-distance charges you incurred through the use of Juno's services. You must submit a copy of your check or other form of payment for the long-distance charges you incurred through the use of Juno(s) services.

003 You did not sign the Application Form. Please sign below:

I confirm that:

- I incurred the long-distance telephone charges for which I am claiming a refund through my use of Juno's services;
- I have not already been fully refunded by Juno Online Services, Inc. for such long-distance telephone charges;
- One reason that I canceled my subscription to the services was the long-distance telephone charges;
- I canceled my subscription to the Juno service on or before July 9, 2001, and within 90 days of initiating the subscription.

I declare under penalty under the laws of the United States of America that this information is true, complete and correct to best of my knowledge.

Date

Signature

Print Name

NDS You have entered an amount for your long-distance charges on your Application Form, but did not indicate which refund option you are claiming.

Please check one of the boxes below and attach the required proof if you checked boxes 1 or 2.

a copy of the **itemized portion of my telephone bill(s)** showing the amount of the long-distance telephone charges I incurred through the use of Juno's services. Although I understand that **the following is not necessary for me to receive my refund**, in order to expedite the processing of my claim, I have also circled or starred the charges for connecting to Juno's service on my telephone bill(s) (please do NOT use a highlighter) and have photocopied my telephone bills onto 8 1/2" x 11" paper.

a copy of my check or other form of payment for the long-distance charges I incurred through the use of Juno's services. Although I understand that **the following is not necessary for me to receive my refund**, in order to expedite the processing of my claim, I have photocopied my check or other form of payment onto 8 1/2" x 11" paper. **I am not attaching a copy of the itemized portion of my telephone bill(s)** but I declare under penalty of perjury, to the best of my knowledge, that my telephone company is unable to send me a copy of my telephone bill(s) because I incurred the long-distance charges more than 18 months ago and that I was billed long-distance charges as a result of my use of Juno's services.

I am not attaching a copy of my telephone bill(s) or a copy of my check or other form of payment, but I declare under penalty of perjury, to the best of my knowledge, that my telephone company is unable to send me a copy of my telephone bill(s) because I incurred the long-distance charges more than 18 months ago and that I was billed long-distance charges **as a result of my use of Juno's services**.

MOR The amount in the itemized telephone bill(s) you provided is less than what you claimed on your Application Form.

Please provide us with additional proof to substantiate your claim. If you **do not** provide additional proof you will only be paid on the documented amount.

ITB The telephone bill you provided did not contain the itemized portion of the bill.

Please provide us with the itemized portion of your telephone bill. If you **do not** provide the itemized portion of the bill, we cannot process your claim.

IDP The documentation you provided relates to long distance charges incurred during a period of time other than the first two months after you subscribed to Juno.

Please provide us with documentation relating to the first two months after you subscribed to Juno. If you **do not** provide this documentation, we cannot process your claim.

BLK The Application Form you returned was blank. A new Application Form is enclosed.

Please complete the enclosed Application Form and submit it with any required documentation, by the deadline due date shown on the Application Form.