

2043 Stonewall Jackson Dr.
Falling Waters, WV 25419
(304) 274-6787

April 4, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Dear Sirs,

I am a Call Center Manager for the ICT Group, Inc. Our call center is located in Falling Waters, WV. We employ 65 Telephone Sales Representatives as well as professional staff at this center and feel that they should be heard in voicing their concerns during this review period of Telemarketing Rulemaking, FTC File No. R411001.

Thank you for your time and consideration in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Julie Sullivan".

Center Manager

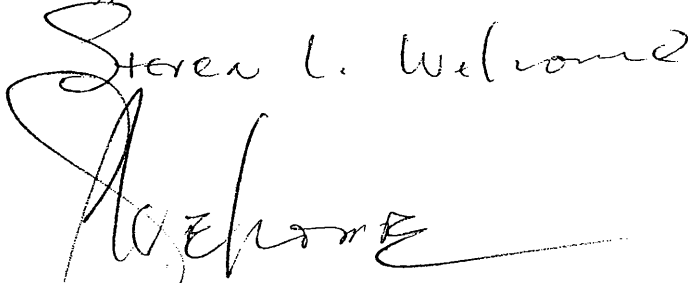
March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R411001"

1. **As** an employee of ICT Group, Inc. in Falling Waters, WV, **I am** writing in **opposition** to the FTC's proposed changes to the TSR for the following reasons.
2. **I** rely directly on the telemarketing industry to earn **my** living. Adoption **of** this new rule could threaten my job, and those **of many of** my colleagues. **I am** a hard-working American, and the income I earn is crucial to **my** family's survival.
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6. **I** am proud of the work I do and the company I work for. Thank you for allowing me this opportunity to comment.

Sincerely,

Steven L. Welton


4/4/02

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

ANTON V. WOOD

[REDACTED]

[REDACTED] W V [REDACTED]

anton v. wood

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R4 11001"

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Sincerely, *Susan D. Donivan*

[REDACTED]
[REDACTED] W.V. **[REDACTED]**

Susan Donivan

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Maria Lewis

MARIA LEWIS

[REDACTED]
[REDACTED], WV [REDACTED]

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Crystal Bennett

Crystal Bennett

[REDACTED]

[REDACTED], Md. [REDACTED]

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
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Sincerely,

Carolyn A. Sexton

CAROLYN A. SEXTON

[REDACTED]

[REDACTED] WV [REDACTED]

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
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Sincerely,

TAWANOA Duckett

[REDACTED]
[REDACTED] WV [REDACTED]

Jawanda Duckett

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Bruce Kelley

[Redacted]
[Redacted] WV [Redacted]

Bruce Kelley

March 25,2002

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Washington, DC 20580

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Sincerely,

Kimberly A. Price

[REDACTED] WV [REDACTED]

Kimberly A. Price

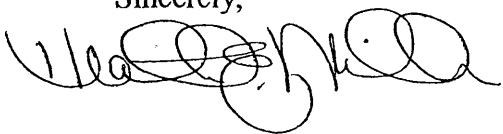
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Sincerely,



Heather E. Miller



March 25, 2002

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Sincerely,

Sharon R. Haupt

Sharon R. Haupt

[Redacted]
[Redacted] WV
[Redacted]

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R4 11001"

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Sincerely,

Charly Ardinger

[Redacted]

WV [Redacted]

Charly D. Ardinger

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Angela K Bettis

[Redacted]
[Redacted] WV [Redacted]

Angela K Bettis

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R4I 1001"

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Sincerely,

Charlotte Gipe

Charlotte Gipe

 WV.

March 25, 2002

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Sincerely,

Brandy Lano
Brandy Lano

[Redacted signature block]

WV

March 25,2002

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Sincerely,

MARSHA ROBERTSON

[REDACTED]

Marsha Robertson

March 25, 2002

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Sincerely,

Joanna Swope

[REDACTED]
[REDACTED], md [REDACTED]
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Sincerely,


Amanda Berthman



WV 

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R411001"

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Sincerely,

Wendy Smith

[Redacted]
[Redacted] WV [Redacted]

Wendy Smith

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Nichole Gipe

[REDACTED] WV [REDACTED]

Nichole Gipe

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Sheila Cook

[Redacted]

[Redacted] WV [Redacted]

Sheila Cook

March 25, 2002

Federal Trade Commission
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Washington, DC 20580

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Sincerely,

Sue Gordon

SUE GORDON

[REDACTED] WV [REDACTED]

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Christina Tasker

[Redacted]
[Redacted]

W. VA.

[Redacted]

Christina Tasker

March 25,2002

Federal Trade Commission
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Washington, DC 20580

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Sincerely,

Tiffany S. Berver

[REDACTED]
[REDACTED], WV [REDACTED]

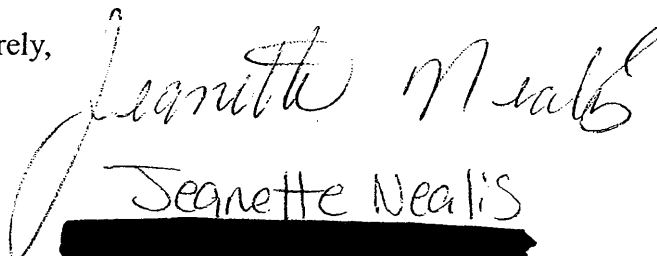
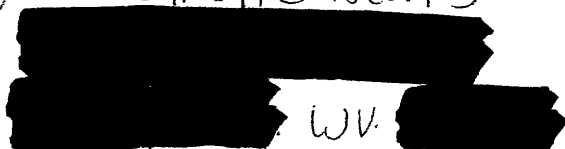
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Sincerely,


Jeanette Neal's

WV

March 25, 2002

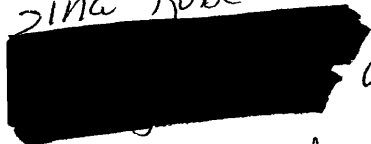
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Sincerely,

Sina Rubeck



Sina Rubeck

March 25, 2002

Federal Trade Commission
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Sincerely,

Julie A. Sullivan

[REDACTED]
[REDACTED], WV [REDACTED]

Julie A. Sullivan

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
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Sincerely,

Angela Shepherd

Angela Shepherd

[REDACTED]
[REDACTED]
[REDACTED] W.Va
[REDACTED]

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Lisa M Stevens

Lisa M Stevens

[Redacted signature block]

March 25, 2002

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Washington, DC 20580

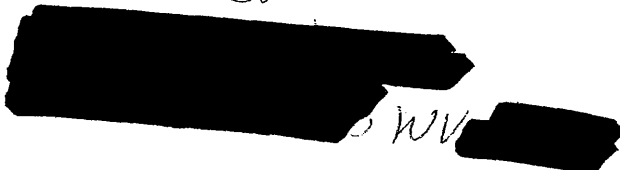
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Sincerely,



KAREN SPEIS



WV

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Melissa S. Kyne

Melissa S. Kyne

[REDACTED] WV [REDACTED]

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Christine Smith
Christine Smith

[Redacted]


[Redacted] WV [Redacted]

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely, Patricia Mays
 WV

Patricia Mays

March 25, 2002

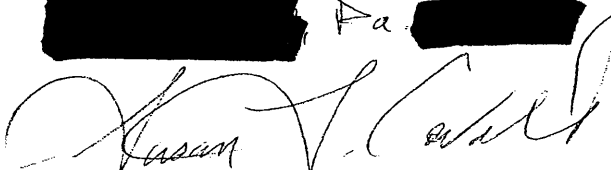
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Sincerely,

SUSAN L. COVALT

[Redacted]
[Redacted] Fa. [Redacted]


March 25,2002

Federal Trade Commission
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Angela Largent
[Redacted]
[Redacted]
[Redacted] WVA
[Redacted]

Angela Largent

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Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R411001"

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6. I am proud of the work I do and the company I work for. Thank you for allowing me this opportunity to comment.

Sincerely,

~~Temeka McDaniel~~

Temeka McDaniel

[Redacted address block]

Temeka McDaniel

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Heather Adams

[REDACTED]
[REDACTED] w [REDACTED]

Heather Adams

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Yolanda Haskins

[Redacted]
[Redacted], WV [Redacted]

YH

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Jennifer Ruback

[REDACTED] WV [REDACTED]

Jennifer Ruback

March 25, 2002

Federal Trade Commission
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Sincerely,

Heather Franks

[REDACTED]
[REDACTED] WV [REDACTED]

Heather Franks


March 25, 2002

Federal Trade Commission
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Washington, DC 20580

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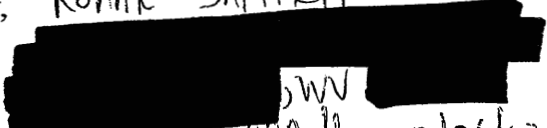
Brooke Brining

Brooke Brining

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely, *Ronnie Shifflett*

Ronnie Shifflett 3/26/02

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R4 11001"

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Sincerely,

Megan Painter

[Redacted signature block]

Megan V. Painter

March 25,2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

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Sincerely,

Sabrina Mussolino

[Redacted]
[Redacted], WV [Redacted]

Sabrina
Mussolino

March 25,2002

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Sincerely,

Hendra Ruthford

[Redacted]
[Redacted], WV [Redacted]

Hendra Ruthford

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Sincerely,

Christina Hambright

[REDACTED], W.V. [REDACTED]
Christina Hambright

March 25, 2002

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Sincerely,

Leah A. Hawkins


 , WV 

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Sincerely,

Shelby L. McElroy

[Redacted]
[Redacted]
[Redacted] Md.

March 25, 2002

Federal Trade Commission
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Washington, DC 20580

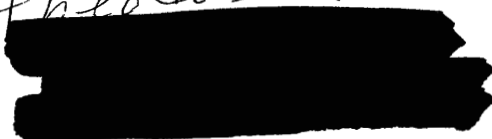
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Sincerely,



Theodosia Dellinger



WV



March 25, 2002

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600 Pennsylvania Avenue, N.W.
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Sincerely, Brandi Reese

[Redacted signature block]

Brandi Reese

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
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Sincerely,

Anthony Rutherford

[REDACTED]
[REDACTED] WV.
[REDACTED]

[Handwritten signature]

March 25, 2002

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Sincerely,

Valerie A Hess

Valerie A. Hess

[REDACTED]
[REDACTED], W.V.
[REDACTED]

March 25, 2002

Federal Trade Commission
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Sincerely,

Shirley Stanley

[REDACTED]

[REDACTED] WKA

[REDACTED]

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4. The vast majority of people I speak to on the phone in the course of my daily work are pleasant, and are willing to hear about what we are offering. If they are not interested, they simply say so, and I politely end the call. If a person expresses a desire to be placed on our do-not-call list, we always honor the request. I feel strongly that the current company-specific law is reasonable and effective for everyone involved, and requires no change.
5. Establishing a National Registry in addition to a Federal Specific DNC list and the State DNC lists will only serve to confuse consumers and create administrative nightmares for companies like ours. Instead of creating more lists, I feel the FTC should focus on enforcing its current regulations.
6. I am proud of the work I do and the company I work for. Thank you for allowing me this opportunity to comment.

Sincerely,

Tiffany M. Nails

[Redacted]
[Redacted], WV [Redacted]

Tiffany Nails

March 25, 2002

Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, DC 20580

Subject Line: "Telemarketing Rulemaking – Comment. FTC File No. R411001"

1. As an employee of ICT Group, Inc. in Falling Waters, WV, I am writing in **opposition** to the FTC's proposed changes to the TSR for the following reasons.
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Rodney F Brichner

[Redacted]
[Redacted] WV [Redacted]

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