



MIDDLE ATLANTIC PERSPECTIVE

Newsletter of the
National Network of Libraries of Medicine

Middle Atlantic Region
New York • New Jersey • Pennsylvania • Delaware

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YOU SUBMIT INTERLIBRARY LOAN REQUESTS VIA COMPUTER; WHY NOT PAY FOR THEM THAT WAY?

by Ralph D. Arcari, Ph.D., Director, Lyman Maynard Stowe Library at the University of Connecticut Health Center; Edward R. Donald, M.L.S., Pyrtex Learning Resource Center, Hartford Hospital; and Colleen Giblin, RT, P.A., EFTS Program Coordinator/Administrator

Welcome to the Electronic Fund Transfer System or more commonly referred to as EFTS. If you're not a member, then we invite you to take a closer look and see how EFTS can benefit your library. If you are a member, there are some exciting new changes to be looking for this year.

EFTS, its popularity and its use, is expanding across the country. The University of Connecticut Health Center in Farmington, CT, is home to one of the largest electronic billing systems used by members of the NN/LM. Established in 1996 by the New England Regional Medical Library, the system now has over 700 participants from 39 states and the District of Columbia. Within the last 6 months, there has been a 14% increase in growth as more libraries are choosing to participate.

The concept is simple; the lending library submits a file to the system administrator detailing which loans it wishes to bill for. The file contains the basic information outlined in a DOCLINE request, in addition to the amount it is billing for that loan. The files are processed—the system credits the lending library account, less a 3% surcharge and debits the borrowing library account. A detailed monthly statement shows each library exactly what it collected, what it paid for and which was other library in each transaction, in addition to request number and citation data. While third party front-end software, such as QuickDOC, Clio and ILLiad, make quick work of creating a data file, they are not needed in order to participate in EFTS.

NOTE:

This is a newsletter. The links and information are up-to-date when published and are NOT updated after the published date.

2002 saw a number of highlights in EFTS:

- In May of 2002, the National Library of Medicine announced its support of EFTS as a national initiative, as well as its own anticipated participation in 2003.
- A 3-year contract was signed between EFTS and NLM in the fall of 2002.
- The NN/LM DOCLINE Coordinators were involved in a review of the new EFTS website and NLM assisted in implementing many of the suggestions. (Take a moment to glance over the website at <http://efts.uchc.edu>. The revised pages should debut by March of 2003.)
- The EFTS-L listserv was created. (Both current and interested parties should subscribe. Announcements of new members are routinely posted, as well as developments in the EFTS office.) The listserv is open to comment by those who are using EFTS and inquires by those who are thinking of using EFTS. Please feel free to make comments/inquiries as needed to assist in your decision-making process. As always, your general comments are also welcome. To sign on, go to <http://library.uchc.edu/efts/listserv.html>
- EFTS was given the ability to make note in the DOCUSER record, as well as the library group EFTS, as new libraries establish participation. Libraries can now use this information to assist with routing table decisions

2003 is also beginning with a bang!!

- The RFP to have EFTS upgraded to a web-based product was approved by NLM in January and sent out in early February. We are very excited about the potential for our participants. With this upgrade you will see many improvements:
 - o Secure online accounts
 - o The ability to view account information in real time
 - o Access statements from your PC whenever you choose
 - o Improved decision-making tools are also anticipated among the changes.A vendor should be selected by the spring with development to commence shortly thereafter.

- The EFTS office has been running test files submitted by the NLM. Look for announcements from NLM, as they move forward with preparation for migration to EFTS for their DOCLINE billing.
- Invitations to nominate members for the EFTS Advisory Committee were sent out in February 2003. This group will assist with insuring that regional perspectives will be represented.

On a final note, if you are planning on attending MLA in San Diego this year, take an opportunity to look us up. We will be holding an informal meeting, available at the NLM exhibit booth and will have a Chapter Sharing Roundtable. We look forward to seeing you in San Diego!

If you are a current participant, please review the EFTS Policies and Procedures available on the website, if you haven't done so recently. Also, make it a point to join EFTS-L, in order to stay current with ongoing developments. If your library is considering, or is planning to join EFTS, take a look at the FAQ's on the website. Our office is fully staffed and we look forward working with you and answering your questions. As always, you can give us a call toll free at 1-866-561-5045, drop us an e-mail at efts@uchc.edu or visit the website at <http://efts.uchc.edu>. We look forward to hearing from you!

Note: Our heartiest congratulations to Ralph and Ed. In honor of their work on EFTS, they are the recipients of the 2003 ISI/Frank Bradway Rogers Information Advancement Award, which will be presented to them at the MLA Annual Meeting in San Diego this coming May.

WELCOME NEW LIBRARIES

We welcome the New York City Department of Health & Mental Hygiene, NYUIPS, to DOCLINE.

We welcome Ellenville Regional Hospital, NYUJBH, to DOCLINE.

RML WELCOMES NEW TECHNOLOGY COORDINATOR

The NN/LM Middle Atlantic Region is pleased to welcome Denise O'Shea as its new Technology Coordinator. Denise holds an MLS from Rutgers University Graduate School of Communication, Information and Library Science, as well as an undergraduate degree in Spanish and Communication, also from Rutgers.

In addition to her experience in public, academic and special libraries both as a reference librarian and as technical services librarian, Denise has almost 10 years of experience in IT consulting. As our Technology Coordinator, she will be available for consultation with network members on technology issues, including Internet connectivity, website development and security, and plans to offer technical training on a variety of topics both in the classroom and on-line.

If you have ideas regarding the types of technical training you would like or have questions or issues that she can assist you with, she can be reached via e-mail at doshea@nyam.org or by phone at 212-822-7358.

NAME CHANGE

Please note that as of January 1, 2003, the American Health Foundation (NYUAFH) underwent a name change. It is now known as the Institute for Cancer Prevention.

LIBRARY CLOSING

We regret to announce the closing of the library at the Robert Wood Johnson University Hospital at Hamilton, NJURBW. It is in the routing tables of 26 institutions. Please check your tables and, if necessary, remove it.

RML WELCOMES NEW EDUCATION PROGRAMS COORDINATOR

We are pleased to announce that Joan Seidman has joined the NN/LM Middle Atlantic Region office as Education Programs Coordinator.

Joan has been involved in the dissemination of health information for many years. As health benefits specialist for a statewide labor union she served on a joint labor/management committee and acted as an advocate for its members. She also researched, wrote and managed production of health benefits material for the New York State Health Insurance Program for state employees and retirees. Joan's undergraduate degree was in health studies and she holds an MLS from the University at Albany's School of Information Science and Policy. As our Education Coordinator, she will be available to conduct training sessions and organize educational programs for your institution.

If you have questions or suggestions regarding NLM program classes, course accreditation or instructional publications, Joan can be reached via e-mail at jseidman@nyam.org and by telephone at 212-822-7355.

WANTED: SUGGESTIONS

If you would like to propose topics you feel should be covered in the Middle Atlantic Perspective, or, if you would like to write an article, please contact Joanne Jahr at jjahr@nyam.org. Your comments, suggestions and criticisms are welcome.

RESOURCE LIBRARY DIRECTOR BRIT ROTH NAMED TO NEJM ADVISORY BOARD

We are delighted to learn that The New England Journal of Medicine (NEJM) has invited Brit Roth, Director of Academic Information for the Geisinger Health System (PAUGMC), to serve on a newly-formed Library Advisory Board for a two-year period.

The NEJM Board is comprised of nine members from across the nation who will advise on publishing, business and licensing issues for institutional electronic subscriptions and the changing roles of libraries within academia and healthcare organizations. Other institutions represented on the board include the Harvard Medical School; the Universities of Alabama, Colorado, Cornell, Illinois at Chicago, New Mexico; Rush-Presbyterian Hospital (Chicago), and Virginia Mason Medical Center (Seattle).

The Geisinger Health Sciences Library has been an innovator in delivering comprehensive digital library services over Geisinger's distributed network of computers.

DOCLINE 1.5 RELEASE NOTES

by the DOCLINE Team

DOCLINE 1.5 Enhancements include:

* A new Region code, Region 21, was established for libraries in Mexico to become full DOCLINE participants enabling them to report holdings data, create routing tables, and use DOCLINE to request and lend documents.

* The display of the ISSN will include a description of physical format for each serial. If multiple ISSNs exist for a single bibliographic record, all ISSNs will display. The words '(Print)' or '(Electronic)' will display following the corresponding ISSN. The following functions are affected by this change:

- ** Borrow
- ** Receipt
- ** Resubmit
- ** SERHOLD Record Display
- ** SERHOLD Add
- ** SERHOLD Update
- ** SERHOLD Reports

* Receipts were modified to accommodate the longer display of ISSN information. ISSN will be moved to its own line under the PubMed UI field. The Verify field is being moved to the previous location of the ISSN, on the line with the NLM Unique ID.

* Receipts were modified to accommodate very long citations. The citation length was increased to 100 characters.

* The Receipts process was modified to suppress the display of the Print Receipts button until all request data has been transferred to the user's browser. The secondary window for printing and downloading of receipts has been eliminated, except for Netscape 4.x which continues to require the new window to properly print receipts.

* Netscape 7 will be supported beginning with DOCLINE 1.5.

NOTE: Netscape 6 continues to be unsupported due to multiple issues with this browser release.

NLM TECHNICAL BULLETIN 2002

The following articles from the current *Technical Bulletin* are available on the Web at:

<http://www.nlm.nih.gov/pubs/techbull/tb.html>

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Health Services and Sciences Research
Resources (HSRR) Database - e2
MEDLINEplus® Introduces New Design and
Organizational Structure - e3
MEDLINE® Data Changes - 2003 - e4
What's New for 2003 MeSH ® - e5
Changes to PubMed's® Limits - e6
Page Selection, Send to, and Links: Changes to
PubMed® - e7
Update on Conversion from Wade-Giles to
Pinyin Romanization Scheme in
Locatorplus - e8

Technical Notes: - e1

Tox Town Web Site Launched
New NLM Fact Sheet: Construction of
National Library of Medicine Title
Abbreviations
MEDLINE® /PubMed® End-of-Year
Activities: Schedule Change
*Alternatives to the Use of Live Verte-
brates in Biomedical Research and
Testing* Database Released
Daily Updates Resume in MEDLINE®
Related Articles Algorithm Modified for
PubMed Citations
Modification to PubMed's® New Send to
Function
Author Reply to a Letter to the Editor
New Books Added to NCBI's Bookshelf
MeSH® Tools 2003 Available for Purchase
New Version of NLM Gateway Released -
December 18, 2002

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