

Connecting Our People Simplifying Our Work Liberating Our Data

# Have you heard? New at DOE – Instant Messaging!

The iManage Program is pleased to announce the latest release of iPortal, which now includes Instant Messaging (IM) functionality. iPortal IM provides a sealed, self-contained protected messaging environment for the iPortal community.

#### What is Instant Messaging?

 "Instant messaging is a form of real-time communication between two or more people, based on typed text. The text is conveyed via computers connected over a network."

### What do I need to know about iPortal Instant Messaging?

- The iManage Team has been working directly with the CIO's Office to ensure that the iPortal Instant Messaging functionality is fully secured inside the DOE network.
- iPortal IM will only support Oracle Messenger client, other IM clients will not work with this system.
- The IM feature will only be available to individuals having a user id for iPortal. As such, the IM
  environment is not available to the general public, nor does it communicate with public IM
  services (e.g. Yahoo, AOL).

#### **How do I access iPortal Instant Messaging?**

- In order to access iPortal Instant Messaging (IM), you will need an iPortal (IDW) account. If you do not have an account, please visit <a href="https://mis.doe.gov/">https://mis.doe.gov/</a>.
- Once you have an iPortal (IDW) account, please visit the iPortal site and log-in for step by step instructions under the Collaboration Tab on how to access Instant Messaging at <a href="mailto:iportal@doe.gov">iportal@doe.gov</a>.

## Sign up today!

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