#### Vision - Mission - Value Statements

### **EMPIRE HEALTH SERVICES**

**VISION:** Empire Health Services will be a partner with the community and region; to improve the quality of life in our community through an integrated healthcare delivery system that is characterized by collaboration, innovation and high value to the people we serve; and to improve the quality of life in our workplace by supporting our employees and enabling them to reach their fullest potential.

**MISSION:** The mission of Empire Health Services is to improve the health status of those we serve, with a commitment to compassion and excellence in all that we do. Our mission is achieved through the combined efforts of the healthcare team and community partnerships.

**VALUES:** The Board of Directors has adopted a Values policy. These Values include:

- 1. Worth and dignity of all individuals.
- 2. Efforts that enhance the quality of life in our community.
- 3. Innovation.
- 4. Collaboration and feedback.
- 5. Effective stewardship of community resources.
- 6. Integrity and trust.
- 7. Continuous improvement of quality of services.

### **EHS MEDICAL LIBRARY**

**VISION:** To connect people to the information they need. .

**MISSION:** The mission of the EHS Medical Library is to provide all affiliated healthcare team members and the broad community we serve with timely, authoritative, and accurate information to make clinical and management decisions.

We comply with the current JCAHO and Medical Library Association standards of practice.

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**KOOTENAI MEDICAL CENTER** exists to meet the healthcare needs of North Idaho through service excellence, community leadership and compassionate care.

### Our Values are:

Teamwork: collectively sharing talents to achieve our purpose Integrity: Treating everyone with respect and behaving in an ethical manner Quality: commitment to continuously improve the quality of all services over time Community: Forming partnerships within the community to continually assess and improve health.

# Mission statement of Wood Clinical Library

The mission of the William T Wood Clinical Library is to provide timely, cost-effective access to information resources needed by healthcare providers in North Idaho to insure high quality patient care and to assist them in reaching their professional education goals.

# Mission statement of DeArmond Consumer Library

The mission of the DeArmond Consumer Health Library is to ensure that every citizen of North Idaho has access to the resources they need to make informed choices about their health care

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### ST. LOUIS CHILDREN'S HOSPITAL

MISSION: St. Louis Children's Hospital will do what is right for children.

**VISION:** - St. Louis Children's Hospital will be the hallmark for quality pediatric care within our region, as well as nationally and internationally. As the flagship for a growing, integrated pediatric health-care network, we will lead the development of innovative, cost-effective

approaches in prevention, primary care and specialty services, with the ultimate goal of improving the health of all children.

# **VALUES:**

- St. Louis Children's Hospital puts its children's health first by:
- Providing quality health care for families regardless of ability to pay in a warm, supportive environment.
- Creating new frontiers in pediatric care, research and education
- Collaborating with primary care providers in the communities we serve
- Advocating for children and supporting the role of the family
- Providing an environment which appreciates diversity and encourages our staff to reach their full potential
- Encouraging a culture which rewards initiative, continuous learning, front-line decision-making and teamwork
- Demonstrating value to our constituents by making quality outcomes and service priorities while responsibly controlling costs
- Supporting the missions of BJC HealthCare and Washington University School of Medicine
- Fostering ethical behavior and decisions in all that we do.

### ST. LOUIS CHILDREN'S HOSPITAL MEDICAL LIBRARY

**MISSION** - St. Louis Children's Hospital Medical Library will provide clinicians, nurses, administrators, and support staff the most current knowledge-based health care information. The Medical Library will provide "just-in-time" information for patient care, research, and education.

**VISION** - St. Louis Children's Hospital Medical Library will support the mission of St. Louis Children's Hospital to "Do What's Right for Kids!

#### **VALUES**

- St. Louis Children's Hospital Medical Library puts its children's health first by:
- Providing the most current knowledge-based health care information.
- Collaborating with primary care providers in the communities we serve
- Providing an environment which appreciates diversity and encourages our staff to reach their full potential
- Encouraging a culture which rewards initiative, continuous learning, front-line decision-making and teamwork
- Demonstrating value to our constituents by making quality outcomes and service priorities while responsibly controlling costs
- Supporting the missions of BJC HealthCare and Washington University School of Medicine
- Fostering ethical behavior and decisions in all that we do.

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# ALASKA NATIVE MEDICAL CENTER

**MISSION:** The Alaska Native Medical Center shall fulfill the mission and vision of ANTHC and SCF by working together with the Native Community to achieve wellness by providing the highest quality health care services for all Alaska Natives.

**ANTHC Mission** - To provide the highest quality health services for all Alaska Natives. **SCF Mission** - Working together with the Native Community to achieve wellness through health and related services.

**Mission of the Bonnie Williams Memorial Medical Library** - The mission of the library is to provide current, authoritative, and pertinent knowledge-based information to ANMC staff; thereby promoting access to the highest quality of health care, based on sound medical knowledge and evidence-based practice, for all Alaska Natives/American Indians.

The library's mission is also to assist the Native Community with locating health information resources to complement the information given to them by their health care providers.

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# **DEACONESS BILLINGS CLINIC**

# MEDICAL LIBRARY MISSION and VISION

The mission of the Deaconess Billings Clinic Medical Library is to meet and exceed the information needs of the Deaconess Billings Clinic physicians, staff and patients. In agreement with the Mission, Vision and Values of Deaconess Billings Clinic, the Library's goals are to enhance health care and education by providing client-centered services, creating access to information and supporting excellence in patient care, education, research and administration. The context for achieving this mission is the vision of an environment in which individuals using personal computers in offices, laboratories, hospitals, libraries and homes can access and obtain biomedical information when and where they need it, and in the format most appropriate to their need, regardless of where that information is located physically.

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# **ANONYMOUS**

# Hospital's current mission statement:

"As the leader in the provision of health services for our entire community, we emphasize clinical and service quality, promote accessible and affordable care, and work with others to improve health status."

**Vision:** "We promise to provide exceptional care and exceptional service through exceptional people."

Values: \*Integrity

- \*Teamwork
- \*Compassion
- \*Excellence
- \*Respect

# **Core Strategies:**

- \*Service Excellence
- \*Financial Integrity
- \*Clinical Quality
- \*Market Growth
- \*Community Collaboration & Communication
- \*Employer of Choice

# Library's Mission:

Our mission is to support the health information and research needs of the people we serve by providing timely, accurate information, and convenient access to health related resources." In conjunction with our mission, we strive to improve the value of services we offer by:

- \*Caring with compassion and excellence in serving our customers
- \*Respecting dignity and self-worth of the individual
- \*Encouraging a supportive environment with recognition and responsiveness
- \*Applying more resources toward improvement of the general health of the community
- \*Improving how we inform and communicate with all whom we serve
- \*Continuously learning, individually and as a team
- \*Fostering relationships to enhance the development of a full-integrated health care system