

#### MIDDLE ATLANTIC PERSPECTIVE

Newsletter of the National Network of Libraries of Medicine

Middle Atlantic Region New York 1 New Jersey 1 Pennsylvania 1 Delaware

The New York Academy of Medicine • 1216 Fifth Avenue • New York, NY 10029

Volume 12 • Number 4 July - August 2002

#### **INTHIS ISSUE**

National Training Center & Clearinghouse's Educational Clearinghouse Database	1
Linking Your Web Site to MEDLINEplus	2
FreeShare Update	3
New DOCLINE Members	4
MCP Hahnemann Merged into Drexel	4
Refer On After NLM	5
NLM Gift Items Available	5
Informationist Conference Tapes Available	5
MLA Tapes Available	6
NLM Technical Bulletin	8

#### NOTE:

This is a newsletter. The links and information are up-to-date when published and are NOT updated after the published date.

# THE NATIONAL TRAINING CENTER & CLEARINGHOUSE'S EDUCATIONAL CLEARINGHOUSE DATABASE

by Maureen Czujak, Assistant Director National Training Center and Clearinghouse National Network of Libraries of Medicine, Middle Atlantic Region

The Educational Clearinghouse Database is a national medical information resource designed to provide users with ready access to medical information and web-based medical education and health materials. The web site was designed both to meet the specific needs of the customer base of the National Network of Libraries of Medicine (NN/LM), and be an integral part of the coordinated system-wide NN/LM network. The database contains information devoted to self-instructional materials and resources, fact sheets, manuals, classes and, if one is an educator, materials for train-the-trainer type classes. In addition to health-related materials, a user will find Internet and web-browser skills information.

The National Training Center & Clearinghouse (NTCC) will continue to collect, analyze and index training materials, products, tools and classes for the Educational Database that will be used by the Regional Medical Libraries (RMLs) and the NN/LM member libraries, health educators, information professionals, health professionals and health consumers.

## Development of the National Training Center & Clearinghouse's Database

The first year of the current RML contract was a very busy time for the staff of the NTCC. Not only were the support staff and the trainers preparing, developing and teaching classes, but a new element was added to their program under the contract awarded in May 2001. The contract mandated that the NTCC develop a feature within its web site for the easy searching/location of educational materials created by

NN/LM member libraries, the Resource Libraries and the National Library of Medicine (NLM). So, over the latter part of 2001 and the first months of 2002, the entire staff of the NTCC gathered information and URLs on educational materials found within NLM and NN/LM web pages. It was decided to create an online database, fully searchable through web browsers using the applications of MySQL and PHP.

Michael Boer, Michael Miller and Chris Shaffer, of the Seattle, Los Angles and Chicago NN/LM offices respectively, and Janet Zipser at NLM, worked with the training staff deciding upon the look and feel of the database. Searchable field names were decided upon and created.

The NTCC trainers, Mary Van Antwerp, Andrew Hamilton, and Maureen Czujak, proceeded to canvass the NN/LM and NLM web sites gathering URLs, writing annotations and assigning keywords. The database was tested by the designated contact persons at each of the Regional Medical Libraries and staff at the NLM. The Educational Database "went live" on June 17 and can be found at <a href="http://nnlm.gov/mar/online">http://nnlm.gov/mar/online</a> and then click on either of the Educational Clearinghouse Database hyperlinks.

We welcome and encourage your submission of items to be added to the Educational Clearinghouse Database. The developers of the Educational Database have created a tool for suggestions. It is located on the search page.

#### Make a Suggestion

Suggest New Resource Send Comments

When making a suggestion please keep these points in mind:

- Available as a web-based resource
- The quality of the information found in the item
- The timeliness and relevance of the information
- Frequency of Updates

Complete information concerning the resource is vital.

The Clearinghouse is intended to be representative, but not exhaustive, useful but not authoritative, fair but not necessarily impartial. Inclusion of data contained in the Clearinghouse will not serve as an endorsement of the material by the NLM, NTCC, or NN/LM. The NTCC will not dictate the content of the material, but will reserve the right to remove obsolete material from the Clearinghouse.

A lengthier version, containing screen shots and more detail may be found in The NLM Technical Bulletin for July August, 2002

http://www.nlm.nih.gov/pubs/techbull/current issue.html

# LINKING YOUR WEB SITE TO MEDLINEplus

Does your institution's web site need consumer health information? If it does, The National Library of Medicine invites you to link from your web site to MEDLINEplus at http://medlineplus.gov/MEDLINEplus brings together, by health topic, authoitative information from the National Institutes of Health (NIH), other government, non-profit and other health-related organizations. Preformulated MEDLINE searches are included in MEDLINEplus and give easy access to the medical research literature. It also provides you with a database of full-text drug information, interactive health tutorials and an illustrated medical encyclopedia.

### Advantages of linking to MEDLINEplus include:

- It's free
- You can count on its information being authoritative
- It doesn't use cookies or require registration
- It's up to date

What's the best way to link to MEDLINEplus? You are welcome to link to MEDLINEplus or any of the over 500 health topic pages, either directly or by opening a new window. The advantage of opening a new window is that your users still have a browser window with your web site available. Also, because of arrangements with licensed content providers, please do not place any pages in a frame.

Here are some images and text to assist you in coding your HTML link to MEDLINEplus. Please observe the form of the MEDLINEplus name, which should always begin with "MEDLINE" in capital letters and "plus" in lower-case letters.

To point to MEDLINEplus, the code is: MEDLINEplus

<a href=http://medlineplus.gov/>MEDLINEplus</A>

To point users to MEDLINEplus and open the results in a new window, the code is: MEDLINEplus

<a href=http://medlineplus.gov/ "target="medlinepluswindow">MEDLINEplus</A>

Additional text to describe MEDLINEplus and graphics are available from the Linking to MEDLINEplus page at http://www.nlm.nih.gov/medlineplus/linking.html

Information on Linking MEDLINEplus provided by:

Naomi Miller and Jennifer Marill Public Services Division National Library of Medicine

#### FREESHARE UPDATE

The message below appeared on DOCLINE-L on June 26, 2002. As FreeShare emanated from the NN/LM PSR, the writers are, in effect, its custodians. If you have any questions, please contact Julie Kwan or Andrea Lynch.

I would, however, like to remind all BHSL members that while many BHSL members in Regions 1 and 8 participate in FreeShare, BHSL hierarchical numbers take precedence over FreeShare. Unless a BHSL library is a member of the same local consortium you are a member of, BHSL rules. All BHSL libraries have a number and an asterisk after their institutional name, e.g., ABC Hospital (\*4), ZYZ Medical Center (\*6); therefore, ABC Hospital is to be placed in cell 4 and XYZ Medical Center in cell 6. Guidelines for Routing Table Construction can be found at <a href="http://nnlm.gov/mar/docline/guidelines.html">http://nnlm.gov/mar/docline/guidelines.html</a>
Thank you for adhering to the guidelines and making BHSL—and FreeShare—work for everyone.

Joanne Jahr \*\*\*\*\*\*\*\*

Dear FreeShare Members,

We would like to clarify the issue regarding charging FreeShare members for requests depending on delivery method. There is no charging of fellow FreeShare members allowed regardless of delivery method.

According to the FreeShare webpage located at <a href="http://nnlm.gov/libinfo/docline/freeshare.html">http://nnlm.gov/libinfo/docline/freeshare.html</a> "[b]y electing to participate, libraries in the FreeShare group agree to fill document delivery requests free of charge on a reciprocal basis. That is, FreeShare participants will provide free ILLs to any other group member.... Each FreeShare library is responsible for reviewing requests received to determine whether it is from a FreeShare partner and should not be billed/charged, regardless of the maximum cost indicated."

If your library does charge an additional amount to deliver a DOCLINE request in a particular way, then please reject the request for "OTHER" as this reason code does not retire the request from the system and is appropriate for the situation. That is, if your library can't fax a request for free, or if you receive too many requests in a day, or something else prevents your library from filling the request as submitted, then you can reject the DOCLINE request using the OTHER code as the reason.

Please let us know if you have any questions and/or concerns.

Julie Kwan
Library Network Coordinator
National Network of Libraries of Medicine
(NN/LM), Pacific Southwest Region
UCLA Biomedical Library
310-825-5342
jkkwan@library.ucla.edu

Andrea Lynch Network Assistant Pacific Southwest Regional Medical Library Phone # 1-800-338-7657 or (310) 206-5633 Fax # 1-310-825-5389 http://nnlm.gov/psr/

#### **NEW DOCLINE MEMBERS**

The following libraries have joined DOCLINE and are looking for reciprocal arrangements:

Sage Colleges / Russell Sage College NYUCJA Clark Library 45 Ferry Street Troy, NY 12180

Frankford Hospital School of Nursing PAUFKN 4918 Penn Street Philadelphia, PA 19124

Christiana Care — Junior Board Cancer Resource Library DEUIQF Helen F. Graham Cancer Center 4701 Ogletown-Stanton Road Newark DE 19713

#### MCP HAHNEMANN UNIVERSITY IS NOW A PART OF DREXEL UNIVERSITY

In 2002, the Drexel University board of trustees voted unanimously in favor of merging MCP Hahnemann University into Drexel. As a result of that merger, the following institutions have undergone name changes:

**LIBID PAUHAN** MCP Hahnemann University Health Sciences Libraries is now

**Drexel University Health Sciences Libraries** Hahnemann Library 245 North 15th Street, MS 449 Philadelphia PA 19102-1192

**LIBID PAUMCP** MCP Hahnemann University Health Sciences Libraries is now

**Drexel University Health Sciences Libraries**Florence A. Moore Library of Medicine
3300 Henry Avenue
Philadelphia PA 19129

LIBID PAUMQL MCP Hahnemann University College of Medicine is now Drexel University College of Medicine

(formerly MCP Hahnemann University School of Medicine) Queen Lane Library 2900 Queen Lane Philadelphia PA 19129

#### REFER ON AFTER NLM

DOCLINE libraries, please note: If you have "Refer On After NLM" checked in your routing profile, please make sure that you also indicate the maximum cost you are willing or able to pay. For an example of why, see the message below from CISTI.

\*\*\*\*\*\*\*

All,

Every once in a while CISTI receives a request on DOCLINE from an American library through the "Refer on after NLM" function where there is no maximum cost indicated. CISTI fills the request and the library then refuses to pay the amount billed. CISTI charges copyright for all document delivery requests from American clients. This means that the amount CISTI will invoice is often quite a bit higher than what most resource libraries will charge. And since CISTI is the only non-American library in the DOCLINE "Refer on" category, our situation is unique.

CISTI received more than 2,100 "referred on" requests between May 2001 and June 2002, so we want to continue to be included as a "Refer on" library. But in training sessions for DOCLINE, you may find an opportunity to remind libraries to use the max cost field, even if their routing tables are carefully arranged not to exceed a certain cost limit.

Thanks.

Bev Brown Coordinator, DOCLINE and Special Projects CISTI Montreal Rd., M-55 Ottawa, Ont. K1A 0S2

Tel: 1-800-668-1222/613-998-0070

Fax: 613-952-8244

Email: beverly.brown@nrc.ca

#### NLM GIFT ITEMS AVAILABLE

National Library of Medicine logo products are now available for personal use, to give as gifts, or to hand out at meetings. A wide range of products — hats, shirts, mugs, pens, etc. — are available for purchase through the Recreation and Welfare stores at the National Institutes of Health. They can be seen at <a href="https://www.nlmgiftshop.org">www.nlmgiftshop.org</a> You can even order online with a VISA card. Your order will be processed within 7-10 working days. New products will be added over time, so please check the site often. If you have specific suggestions or questions about this program, contact:

Karen Hajarian, Director of Promotions National Library of Medicine 8600 Rockville Pike Bethesda, MD 20894 (301) 402-4277 hajarian@nlm.nih.gov

### INFORMATIONIST CONFERENCE VIDEO CASSETTES

Supported by a grant from the National Library of Medicine, the Medical Library Association sponsored an Informationist Conference, April 4-5, 2002. Planned and implemented by the MLA Informationist Conference Task Force, the conference was held to facilitate a national discussion; derive a consensus definition; and develop recommendations for an action agenda for the "informationist" professional in clinical and research domains.

We have available for loan two tapes: Part 1 contains the welcome and keynote address; and Part 2, the group reports and wrap-up. These tapes may be requested by DOCLINE through the New York Academy of Medicine Library (NYUNYA). Please note in the Comments field, "Available from the RML." There is no charge for borrowing these tapes. More information about the conference can be found at

http://www.mlanet.org/research/informationist/

#### MLA TAPES AVAILABLE

The NN/LM office has purchased a full set of audiotapes from the Medical Library Association 2002 annual meeting held in Dallas, Texas.

The tapes are available on loan from the NN/LM office and may be requested by DOCLINE® through the New York Academy of Medicine Library (NYUNYA). When ordering, please note in the Comments field, "Available from the RML." There is no charge for borrowing these tapes. If you prefer to make a phone request for a tape, please call us at (800) 338-7657 (press 1 at the prompt).

#### **GENERAL SESSIONS**

- GS1. Welcome from the President of the Medical Library Association... Carol G. Jenkins, AHIP, President, MLA; Welcome from the South Central Chapter ... Millie M. Moore, President, South Central Chapter; Welcome from the 2002 Program Committee (NPC) ... Connie Poole, AHIP, Chair, 2002; Presidential Address: Carol G. Jenkins. AHIP
- GS2. Plenary Session II The Janet Doe Lecture
  ...Introduction...Betsy L. Humphreys, AHIP,
  Associate Director, Library Operations,
  National Library of Medicine, Bethesda,
  Maryland; A Job with a View: Perspectives from
  the Corporate Side of Health Care ...Jacqueline
  Donaldson Doyle, AHIP, Manager, Clinical
  Innovation and Continuing Medical Education,
  Banner Health System, Phoenix, Arizona.
- GS3. MLA Business Meeting I
- GS4. NLM Update...Donald A.B. Lindberg, MD,
  Director; Angela B. Ruffin, PhD, Head, NN/LM
  Office and Betsy L. Humphreys, Associate
  Director, Library Operations, NLM, Bethesda,
  Maryland
- GS5. MLA Business Meeting II and Inaugural Address...Linda A. Watson, AHIP, President, MLA
- GS6. Plenary Session III Introduction...JoAnne
  Boorkman, AHIP, Associate Chair 2002 NPC
  and Generations in the Workplace...William
  Strauss, Partner and Co-Founder, LifeCourse
  Associates, Great Falls, Virginia

#### **SECTION SESSIONS**

- 01. "Diversity of Duties"...Public Health Section
- 02/03. "Diversity, Demographics and Disparities in Accessing and Delivering Health Information and Health Care: Part I and Part II"...Chiropractic Libraries, Relevant Issues, Consumer and Patient Health Information, and Public Health/Health Administrations Sections and Complementary and Alternative Medicine, Mental Health, Osteopathic, African American Medical Librarians Alliance and Outreach SIGs
- 04. "Delivering Genetics Information to Consumers"
  ...Cancer Librarians, Veterinary Medical Library
  Sections, Molecular Biology and Genomics SIG
- 05/06. "Dollars and Sense: Part I and Part II"...

  Collection Development, Technical Services,

  Hospital Libraries, Consumer and Patient Health
  Information, Public Services, and Federal
  Libraries Sections
- 07. "Dealing with At-Risk Employees"...Leadership and Management Section and Mental Health SIG
- 08. "2002 EMBASE/com Lecture: Contemporary Pharmaceutical Compounding" ... Pharmacy and Drug Information Section
- "Library Digitization Projects"...Educational Media and Technologies and History of Health Sciences Sections
- "AIDS in Africa and the Impact of Information"
   ...International Cooperation, Public Health/
   Health Administration, and Medical Library
   Education Sections and African American
   Medical Librarians Alliance SIG
- 12. "Dimensions of Mentoring: A Family Portrait" ...Leadership and Management Section
- 13. "Electronic Records Management (ERM)" ...
  Medical Informatics and History of the Health
  Sciences Section
- 14. "The Value and Values of Libraries"...Public Services and Consumer and Patient Health Information Sections

- "Digital Archiving of Electronic Journals"...
   Technical Services and Collection Development Sections
- 16. "Non-Book Historical Collections at the National Library of Medicine"...History of the Health Sciences Section
- 17. "Hospital Library Benchmarking—A Tool for Library Improvement"...Hospital Libraries Section
- "Debuting Fresh Perspectives"...Medical Library Education Section
- 19. "Participating in the Genome Age: Present Research on Pharmacogenetic...Pharmacy and Drug Information, Cancer Librarians, and Veterinary Medical Libraries Sections and Molecular Biology and Genomics SIG
- 20. "Knowledge Management"...Medical
  Informatics, Medical Library Education, and
  Health Association Libraries Sections and
  African American Medical Librarians Alliance
  SIG
- 21. Legislative Update
- 22. "Electronic vs. Print Resources"...International Cooperation, Collection Development and Hospital Libraries Sections and African American Medical Librarians Alliance and Internet SIGs
- 23. "Technical Services, Collections, and Public Services Special Topics Roundtable" ... Technical Services, Collection Development and Public Services Sections
- 24. "The Role of the Librarian in Evidence-Based Medicine and Practice"...Dental Libraries Section
- 25. "Document Delivery in the 21st Century:
   Different Formats, Innovative Methods"
   ...International Cooperation and History of the Health Sciences Sections
- 26. "Eyes on the Competition"...Corporate Information Services, Hospital Libraries, and Pharmacy and Drug Information

- 27. "Don't Put It Here: Dealing with Unwanted Library Content and Responsibilities" ... History of the Health Sciences and Hospital Libraries Sections
- 28. "PDAs and Pocket PCs: Uses and Issues"...
  Hospital Libraries, Nursing and Allied Health
  Resources, Veterinary Medical Library, Health
  Association Libraries, Collection Development,
  and Medical Informatics Section
- 29. "More to Life than the MLA: Outreach to Other Professional Associations" ...Public Health/ Health Administration and Nursing and Allied Health Resources Sections
- 30. "Dealing with Tough Questions"...Consumer and Patient Health Information, Cancer Librarians, Nursing and Allied Health Resources, Veterinary Medical, and Federal Libraries Sections and Mental Health SIG
- 31. "Health Care for the Transgendered Community"
  ...Relevant Issues Section and Lesbian, Gay,
  Bisexual and Transgendered Health Sciences
  Librarians SIG
- 32. "Reflective Practice: Qualitative Research Tales from Recovering Positivists" ...Research Section
- 33. Open Forum: Developing Web-Based CE Courses
- Open Forum: Getting Published with Neal Schumann & MLA
- Open Forum: Informationist Conference Follow-Up Discussion
- Open Forum: Recruiting People into Health Sciences Leadership

NOTE: Section Session 09 "Digital Devices to go Roundtable"...Educational Media and Technologies and Public Health/Health Administrations Sections and Internet SIG was not taped due to technical difficulties.

#### **NLM TECHNICAL BULLETIN 2002**

The following articles from the current *Technical Bulletin* are available on the Web at: <a href="http://www.nlm.nih.gov/pubs/techbull/tb.html">http://www.nlm.nih.gov/pubs/techbull/tb.html</a>

2002 May - June; 326

Linking MEDLINE® Citations to Evidence-Based Medicine Assessments and Summaries - e2

Technical Notes: - e1

2002 MLA Update: Additional NLM Events New Version of Gateway Adds Citations from 1957 to OLDMEDLINE

New Look for TOXNET and DIRLINE; A New Database - Haz-Map

About NCBI

List of Serials Indexed for Online Users - 2002 - Now Available

PubMed's Journal Browser Provides Links to Locatorplus

Fifth Anniversary of PubMed®: Five Years of Free MEDLINE®

NCBI Offers Advanced Workshop for Bioinformatics Information Specialists New Search Feature on Locatorplus Additional Bioethics Citations Added to MEDLINE/PubMed: Court Decisions and Laws

#### NN/LM, Middle Atlantic Region The New York Academy of Medicine 1216 Fifth Avenue New York, NY 10029

Phone: 212-822-7396 or 800-338-RMLS; Fax: 212-534-7042 E-mail: user name (first initial last name) followed by @nyam.org; url: www.nnlm.gov/mar/

#### NN/LM STAFF

Director - Maxine L. Rockoff, Ph.D.
Associate Director - Mary Mylenki
Consumer Health Information Coordinator - Rhonda Allard
Education/Technical Programs Coordinator - George Constance
Network Programs Coordinator - Joanne Jahr
Outreach Programs Coordinator - Peggy Falls
Administrative Assistant - Dorothy Weyeneth

### NATIONAL TRAINING CENTER AND CLEARINGHOUSE STAFF

Assistant Director - Maureen Czujak Online Analyst - Mary Van Antwerp Online Analyst - Andrew Hamilton Assistant for Training Services - Charles Rapisarda

MIDDLE ATLANTIC PERSPECTIVE is supported under NLM Contract NO1 - LM - 1 - 3521 and is published bimonthly.