

New England Regional Medical Library

Region 8

Quarterly Report 3

November 1, 2006-January 31, 2007

**University of Massachusetts Medical School (UMMS)
Lamar Soutter Library (LSL)**

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Executive summary

In this third quarter of the current fiscal year funded projects have been approved or are in latter stages of eventual approval. The selected project from NER's competitive process was approved. This project is from New Hampshire and will provide information services to rural health care practices in the northern counties. Another project selected for funding is a science-based middle school curriculum that will expose students to different types of libraries and stimulate their interest in attending college. NER's previously selected projects from three of the region's Outreach Libraries have been submitted to NLM for eventual approval.

In December NER directors attended the RML Directors' Meeting in Bethesda. The winter meetings with Resource Library Directors were begun.

Across the region and at venues at the combined chapter meeting, staff conducted fifteen presentations to 238 participants. These sessions included PubMed and consumer health topics. Distance-based extended DOCLINE training sessions are also being conducted with individual members. Technology Coordinator Penny Glassman participated in the development of a Continuing Education program for the Massachusetts Medical Society and gave a presentation on MyNCBI.

NER exhibited at national conference and three regional exhibiting events. NER assisted NLM staff at the American Public Health Association annual meeting. For the second consecutive year NER attended the large regional meeting of the Yankee Dental Congress.

A quarterly edition of the NN/LM—NER newsletter, the NER'eastah, was issued online.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter*
Network members – full	249	248
Network members – affiliate	274	269
Libraries providing services to unaffiliated health professionals	52%	51%
Libraries providing services to public users	60%	58%
Average fill rate for resource libraries	71%	74%

Regional Advisory Committee (RAC) activities

Resource Library Directors met with NER Director and Associate Director for NER's 'midwinter briefing'. To accommodate schedules several lunch meetings are scheduled in Worcester; directors are given a choice of three dates. One meeting was held in late January. Directors were briefed on events and issues arising from the December RML Directors' Meeting. Discussions were held on institutional emergency preparedness planning.

In November, Network Coordinator Mark Goldstein and a Vermont member of the RAC's Hospital Library Subcommittee met with the Chief Information Officer of a hospital in that state to discuss the hospital's information services options and the advantages of a professionally staffed library. The Hospital Library Subcommittee also convened on December 14.

Outreach

TABLE 2. All newly funded awards and projects

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
1/18/07-5/30/08	Health Information Outreach	Littleton Regional Hospital	Conner	\$25,368	Outreach to Health Professionals Subcontract
1/23/07	Health Literacy and Plain Language Symposium	MAHSLIN	Clapp	\$4,825	Program Sponsorship
1/2/07-8/31/07	Kids to College Through the Library	Massachusetts College of Pharmacy and Health Sciences	Friel and Bond	\$9,691	Express Outreach—Community Engagement

Funded Outreach: Program Sponsorship

NER sponsored a Health Literacy symposium organized by the Massachusetts Health Sciences Libraries Information Network. 82 participants attended the daylong symposium taught by Sue Stableford. The focus of the program was the practice of clear communication for health care staff in the hospital or health care setting.

Update of ongoing major projects

The Littleton Regional Hospital subcontract proposal was submitted and approved this quarter. The project was submitted as part of NER's competitive RFP process and reviewed by the Outreach Review Subcommittee.

Project Description: Littleton Regional Hospital, Gale Medical Library, Northern New Hampshire Health Information Outreach will conduct a pilot project at three sites in northern New Hampshire that do not have convenient (if any) access to health sciences library services. Cottage Hospital in Woodsville, NH, Indian Stream Health Center in Colebrook, NH, and The Morrison in Whitefield, NH. The primary goal of this project is so that Health professionals at rural health care facilitated in the northern New Hampshire will have regular access to health information resources in order to provide high quality care.

Because the funded amount of the above mentioned project is less than the total amount budgeted by NER, an additional project can be funded. As an Express Outreach project, The Worcester Campus of the Massachusetts College of Pharmacy and Health Sciences will conduct a library and science related curriculum for 6th grade students. This project was submitted for consideration as part of NER's competitive RFP but was budgeted below the award/subcontract threshold.

Project Description: Massachusetts College of Pharmacy and Health Sciences, *Kids to College through the Library's* goal is to introduce 6th graders to the role of libraries in higher education, educate students about lead poisoning, and to improve students' ability to find, use, and apply quality health information. The project involves the collaboration of key institutions and their libraries in the city of Worcester.

Projects proposals have been submitted to NER as targeted outreach projects from University of Vermont, Massachusetts General Hospital, and Yale University. Initial reviews of these proposals have been conducted by NER, questions for project principals have been compiled, and proposals have been submitted to the National Network Office for further consideration.

TABLE 3. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number attending	In-person or distance education
2-Nov-06	Berryman	PubMed for Pharmacists	Worcester, MA	15	In-person
6-Nov-06	Goldstein	LinkOut	Springfield, MA	1	Distance
7-Nov-06	Goldstein	DOCLINE	Biddeford, ME	1	Distance
15-Nov-06	Goldstein	DOCLINE	Bridgeport, CT	3	Distance
15-Nov-06	Berryman	PubMed	Devens, MA	20	In-person
17-Nov-06	Goldstein	DOCLINE	Springfield, MA	1	Distance
29-Nov-06	Berryman	PubMed PubMed for Public Librarians	Norwood, MA	35	In-person
7-Dec-06	Berryman		Whately, MA Cambridge, MA	9	In-person
9-Jan-07	Berryman	PubMed	MA	22	In-person
10-Jan-07	Berryman	Prescription for Success	Lakeville, MA	8	In-person
17-Jan-07	Berryman	PubMed	Providence, RI	12	In-person
23-Jan-07	Berryman	PubMed Training	Fairfield, CT	39	In-person
23-Jan-07	Goldstein	DOCLINE	Groton, CT	1	Distance
26-Jan-07	Goldstein	DOCLINE	Melrose, MA	1	Distance
27-Jan-07	Glassman	MyNCBI at "Beyond the Electric Health Record"	Waltham, MA	70	In-person

TABLE 4. Exhibits

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
4-8-Nov-06	American Public Health Association	Annual Meeting	Boston, MA

25-27-Jan-07	Yankee Dental Congress	Annual Conference	Boston, MA
RML REGIONAL/STATE/LOCAL EXHIBITS			
8-10-Nov-06	Nurse Practitioner Association for Continuing Education	Northeast National Primary Care Conference	Boston, MA
27-Jan-07	Mass Medical Society: Beyond the EMR	Conference	Waltham, MA

MedlinePlus Go Local

A health care organization in Maine has contacted NER about Go Local implementation for that state. The organization is interested in hearing about the process and other implementation projects. NER invited this group to attend the national teleconference of potential implementation projects.

A Go Local Implementation team in Connecticut has been meeting and is currently exploring a collaborative implementation. The group has made numerous inquiries with the Web Services/Go Local librarians at NLM. Their plan is to submit an implementation proposal for funding in Year 2.

Other staff activities

TABLE 5. Publications and resources developed by RML staff

Date completed/ published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse ("yes" or "out of scope")
Nov-06	Berryman	PubMed Particulars	NER's newsletter	Out of scope
Nov-07	Eberle	Caring for the Mind: Providing Reference Services for Mental Health Information (revision)	NN/LM training site	Yes
Nov-06	Berryman	INside OUTreach	NER's newsletter	Out of scope
Dec-07	Eberle	Beyond an Apple a Day: Providing Consumer Health in the Public Library (revision)	NN/LM training site	Yes
Jan-07	Eberle	Beyond an Apple a Day: Providing Consumer Health in the Public Library	NN/LM training site	Yes
Jan-07	Eberle	Savvy Senior Health Information Searcher Free workshops for seniors	MCOA print newsletter	Out of scope

27-Jan-07	Glassman	Beyond the Electronic Health Record	Mass Medical Society	Out of scope
Feb-07	Eberle	MedlinePlus.gov-Your Source for Quality Health Information	Southeastern MA Regional Library "Sightings Newsletter"	Out of scope
Feb-07	Eberle	MedlinePlus.gov - Your Source for Quality Health Information	Central MA Regional Library System "Centralities Newsletter"	Out of scope
Feb-07	Eberle	Quality Online Health Information		Out of scope

Other Notable staff activities

Activity

Throughout the quarter....

Penny has been participating in the LSL Web Redesign Team.

Hathy has been working with LSL staff on revision of Public Health Practice Website that is available on the NER website.

Mark has been leading LSL's Single Service Desk Team; a final report was compiled by Mark and submitted to LSL's Management Team.

Date

- 3-Nov Mark met with administrators of Vermont regional hospital to advocate for hospital library services, Bennington, VT.
- 3-Nov Elaine attended UMMS Clinical and Translational Research retreat; the role of the library and IT was discussed.
- 4-Nov Elaine attended an adjunct faculty meeting of the University of Rhode Island Library School; the LSL and RML host interns and teach the medical librarianship class for URI.
- 7-Nov Michelle participated in Early Childhood Resource Center Conference Planning Committee.
- 8-Nov Penny served as site coordinator for MLA Webcast, other staff attended, Worcester.
- 13-Nov Elaine presented information on NLM's free resources to Milford/Tri-River Massachusetts regional family physician educators at their yearly meeting held on the Worcester Campus of the UMMS.
- 14-Nov Michelle attended CMRLS annual meeting in Shrewsbury.
- 15-Nov Penny attended ARIHSL Meeting in Newport, RI.
- 16-Nov Michelle conducted Site visit and participated in health fair at Faulkner Hospital, Boston.
- 17-Nov Elaine attended the MCCLEPHI meeting; a consortium of library directors from the 29 state schools in Massachusetts.
- 17-Nov Javier met with Denise Corless Caritas Hospital librarian.
- 27-Nov Elaine attended a meeting of the Massachusetts AHEC Advisory Board; and suggested a collaboration between the library's GoLocal project coordinator and the AHEC's health literacy project coordinator.

- 28-Nov Elaine attended reception for incoming Simmons College President Susan Scrimshaw in Worcester. LSL and NER staff teach GSLIS health sciences library class.
- 30-Nov Michelle-Site visit - Baystate Medical Center Consumer Health Library.
- 1-Dec NER hosted NAHSL Executive Board Meeting, Penny, Mark and Javier attended.
- 3-Jan Hathy met with LSL collaborators to discuss public health related projects .
- 3-Jan Hathy-Met with Sally Gore to discuss the redesign of the EBPPH website .
- 8-Jan Elaine hosted LSL retreat for all staff which included a presentation from Maureen Sullivan on project management.
- 11-Dec Michelle-Met with Subcontractor of Healthy Choices to advise on project planning - 3 hours.
- 12-Dec Elaine and Javier attended the RML Directors' Midyear Meeting at NLM.
- 12-Dec Mark attended EFTS Advisory Committee Teleconference.
- 15-Dec Mark convened and facilitated RAC-Hospital Library Subcommittee Meeting, Shrewsbury, MA.
- 19-Dec Michelle participated in Early Childhood Resource Center Conference Planning Committee.
- 20 Dec Elaine met with Barbara Preece, BLC Executive Director.
- 8-Jan NER staff attended LSL Strategic Planning Retreat.
- 12-Jan Michelle led NER RAC Consumer Health Advisory Board Teleconference.
- 16-Jan Elaine attended MLA Research Policy Task Force Meeting in Chicago (thru 17 January).
- 18-Jan Elaine attended AAHSL Executive Board Meeting (thru 19 January).
- 17-Jan Hathy corresponded with and sent educational materials to coordinators at PNR.
- 18-Jan Michelle attended Go Local MA Advisory Board.
- 23-Jan Michelle and Penny attended MAHSLIN Health Literacy Event sponsored by NER.
- 24-Jan Hathy-corresponded with member library on information resources in cost and productivity benchmarks for hospitals.
- 29-Jan Elaine and Javier hosted the first in the RML's annual winter Resource Library Director luncheons, held in Worcester, MA and updated the directors on RML and NLM initiatives.
- 30-Jan Elaine attended a UMMS faculty development workshop entitled "Community-Participatory Based Research."
- 30-Jan Hathy connected with Massachusetts Department of Public Health management about the provision of library services an NER Resource Library.
- 31-Jan Hathy attended a teleconference about developing a Webinar on health literacy.

Attachment 1

**Quarterly OARF summary data:
RML staff activities**

Attachment 2
Quarterly OARF summary data:
Subcontractor activities

Attachment 3
Subcontractor quarterly report

[Insert PI institution and project title]

Attachment 4
Subcontractor quarterly report

[Insert PI institution and project title]