


# Quality Systems

Advisory Committee for Blood Safety and Availability  
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The background of the slide features several decorative elements consisting of concentric circles in shades of blue, resembling ripples in water. These circles are positioned in the lower right and bottom center areas of the slide.



# Quality Systems: Industry Perspective

- Time is money  $\Rightarrow$  Reduce Time
- Failure is Time  $\Rightarrow$  Reduce Failure
- Quality Builds Success  $\Rightarrow$  Invest in Quality

# Quality Systems: FDA Regulatory Perspective

- “A quality system addresses the public and private sectors' mutual goal of providing a high-quality drug product to patients and prescribers. A well-built quality system should prevent or reduce the number of recalls, returned or salvaged products, and defective products entering the marketplace.”

# Quality Systems

- Ultimate goal is consistent between FDA and regulated industry

# Draft Guidance

*Guidance for Industry:  
Quality Systems Approach to  
Pharmaceutical Current Good  
Manufacturing Practice Regulations*

September 2004

<http://www.fda.gov/cber/gdlns/qualsystem.htm>

# Quality System Principles

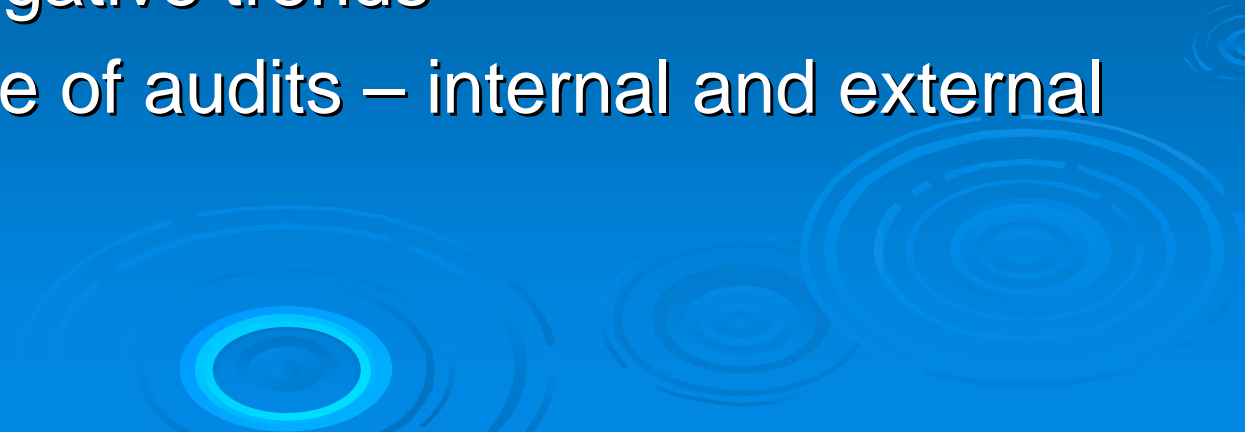
- Robust quality systems are designed to:
  - Prevent product quality defects before they occur
  - Detect product quality defects before distribution
  - Correct manufacturing systems to prevent recurrence
  - Take appropriate action if defective products are distributed

Most important -  
be proactive rather than reactive

# Prevention

- Robust donor screening and testing
- Process control
  - Validation of manufacturing processes, assays and facility systems
  - Qualification of equipment to ensure consistency of manufacturing;
  - Design controls
- Personnel
  - Adequately trained and educated
  - Engaged & empowered to detect problems and bring to management's attention
- Procedures are established and are followed
- Record keeping
- Management
  - actively involved
  - provides needed resources to ensure compliance

# Detection

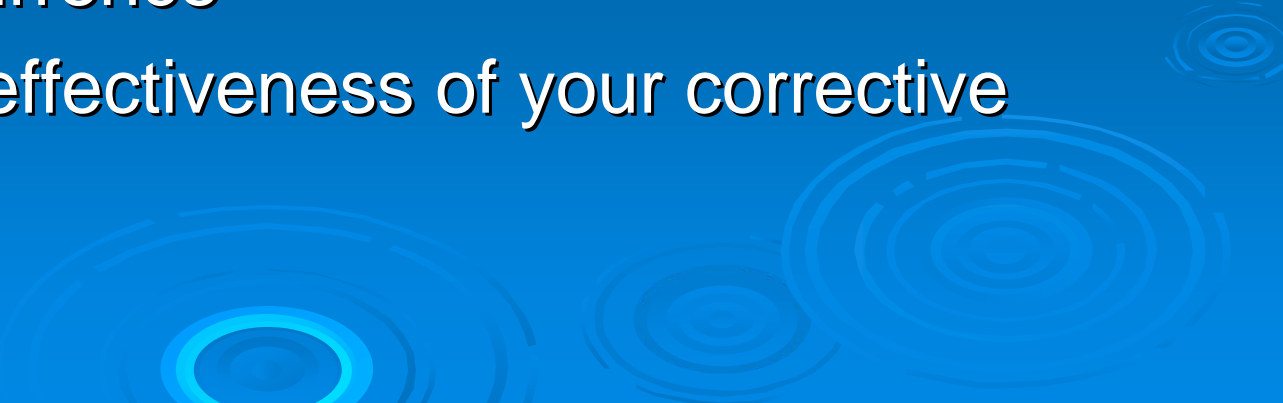
- Procedures for sampling, testing, and acceptance of incoming materials
  - In-process controls of the manufacturing process
  - Monitoring of environmental conditions (as appropriate)
  - Regular review and trending of all relevant data to detect negative trends
  - Performance of audits – internal and external
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# Relevant Data?

- Deviations/failures/non-conformances
- In-process and final product data
- Environmental data
- Product complaints
- Adverse event reports
- Reportable deviations
- Product recalls
- Audit and inspectional results
- Personnel proficiency testing results

# Correction

- Investigate deviations in manufacture prior to distribution of product
  - Investigate all product complaints; including review of manufacturing records;
  - Investigate all fatalities and unexpected AERs
  - Implement corrective actions, as appropriate, to prevent recurrence
  - Assess the effectiveness of your corrective action
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# Reporting

- Report deviations in manufacture and unexpected or unforeseen events that are discovered after the product is distributed
  - Again, thoroughly investigate the deviation, including how it was missed, and carefully consider impact on marketed product – recall?

# Reporting

- Report blood recipient or donor fatalities
- Report Adverse Events/Reactions required by the regulations
- Report deviations and unexpected or unforeseen events required by the regulations
- Notify agency if recalling product

# Labeling

- Regulations require that labeling provides information to the end user to ensure proper administration:
  - Adequate directions for use
  - Circular of information
- Recent addition of the bar code label requirements to the regulations

# Other Activities

- Proprietary name reviews – review of newly proposed trade names/trademarks for biological drug products to identify potential for “mix-ups” (e.g. similar name/same dosage form/clinical setting may result in medication errors) and advise of findings/recommendations.

# Final thought

- “Quality means doing it right when no one is looking.” Henry Ford