

FTC Consumer Alert

Federal Trade Commission ■ Bureau of Consumer Protection ■ Office of Consumer & Business Education

Check Overpayment Scams: Seller Beware

Thinking of selling a car or another valuable item through an online auction or your newspaper's classified section? If so, the Federal Trade Commission (FTC), the nation's consumer protection agency, wants you to know about check overpayment scams.

According to FTC officials, the scams work like this: Someone responds to your posting or ad, and offers to use a cashier's check, personal check or corporate check to pay for the item you're selling. At the last minute, the so-called buyer (or the buyer's "agent") comes up with a reason for writing the check for more than the purchase price, and asks you to wire back the difference after you deposit the check. You deposit the check and wire the funds back to the "buyers." Later, the check bounces, leaving you liable for the entire amount.

The checks are counterfeit, says the FTC, but good enough to fool unsuspecting bank tellers.

In a different version of the scam, the FTC says, consumers get a check that has their "winnings" from a lottery. They're asked to pay taxes or fees. Sometimes, the sender claims to be trapped in a foreign country without any way to cash the check. Either way, federal officials say, if you deposit the check, you'll lose.

Here's how to avoid a check overpayment scam:

- **Know who you're dealing with.** In any transaction, independently confirm the buyer's name, street address, and telephone number.
- **Don't accept a check for more than your selling price, no matter how tempting.** Ask the buyer to write the check for the correct amount. If the buyer refuses to send the correct amount, return the check. Don't send the merchandise.
- **Consider an alternative method of payment.** As a seller, you can suggest an escrow service or online payment service. There may be a charge for an escrow service. If the buyer insists on using a particular escrow or online payment service you've never heard of, check it out. Visit its website, and read its terms of agreement and privacy policy. Call the customer service line. If there isn't one or if you call and can't get answers about the service's reliability, don't use the service. To learn more about escrow services and online payment systems, visit www.ftc.gov/onlineshopping.
- **If you accept payment by check, ask for a check drawn on a local bank, or a bank with a local branch.** That way, you can make a personal visit to make sure the check is valid. If that's not possible, call the bank where it was purchased and ask if the check is valid. Get the bank's phone number from directory assistance or an Internet site that you know and trust, not from the person who gave you the check.
- **If the buyer insists that you wire back funds, end the transaction immediately.** Legitimate buyers don't pressure you to send money by Western Union or a similar company. In addition, you have little recourse if there's a problem with a wire transaction.

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- **Resist any pressure to “act now.”** If the buyer’s offer is good now, it should be good after the check clears the issuing bank.
 - **Throw away any offer that asks you to pay for a prize or a gift.** If it’s free or a gift, you shouldn’t have to pay for it. Free is free.
 - **Resist the urge to enter foreign lotteries.** Most foreign lottery solicitations are phony. What’s more, it’s illegal to play a foreign lottery through the mail or the telephone.

If you think you’ve been targeted by a check overpayment scam, file a complaint with the Federal Trade Commission at www.ftc.gov or by calling 1-877-FTC-HELP (1-877-382-4357). For more information on buying or selling via an Internet auction site, visit www.ftc.gov/onlineshopping.

The FTC works for the consumer to prevent fraudulent, deceptive, and unfair business practices in the marketplace and to provide information to help consumers spot, stop, and avoid them. To file a complaint or to get free information on consumer issues, visit www.ftc.gov or call toll-free, 1-877-FTC-HELP (1-877-382-4357); TTY: 1-866-653-4261. The FTC enters Internet, telemarketing, identity theft, and other fraud-related complaints into Consumer Sentinel, a secure, online database available to hundreds of civil and criminal law enforcement agencies in the U.S. and abroad.

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| FEDERAL TRADE COMMISSION | www.ftc.gov |
| 1-877-FTC-HELP | FOR THE CONSUMER |

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