

Top Fraud Complaint Categories by Metropolitan Areas

January 1 - December 31, 2007

This chart illustrates Sentinel complaint details for Metropolitan and Micropolitan Statistical Areas with a population of one hundred thousand or more. Metropolitan Areas presented here are those defined by the Office of Management and Budget as of December 2005.

Abilene, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	29	12.2 %
2	Internet Services	22	9.3 %
3	Prizes/Sweepstakes and Lotteries	17	7.2 %
4	Foreign Money Offers	14	5.9 %
5	Business Opps and Work-at-Home Plans	9	3.8 %
	Total:	237	

Adrian, MI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	10.4 %
2	Internet Services	22	7.4 %
3	Health Care	19	6.4 %
4	Computer Equipment and Software	18	6.0 %
5	Internet Auctions	13	4.4 %
	Total:	298	

Akron, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	199	12.3 %
2	Internet Services	134	8.3 %
3	Internet Auctions	104	6.4 %
4	Prizes/Sweepstakes and Lotteries	97	6.0 %
5	Computer Equipment and Software	86	5.3 %
	Total:	1,621	

Albany, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	28	9.2 %
2	Prizes/Sweepstakes and Lotteries	26	8.6 %
3	Foreign Money Offers	22	7.3 %
4	Investments	18	5.9 %
5	Employ Agencies/Job Counsel/Overseas Work	17	5.6 %
	Total:	303	

Albany-Lebanon, OR Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	70	10.9 %
2	Internet Services	69	10.7 %
3	Foreign Money Offers	57	8.9 %
4	Internet Auctions	32	5.0 %
5	Prizes/Sweepstakes and Lotteries	29	4.5 %
	Total:	642	

Albany-Schenectady-Troy, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	219	12.8 %
2	Internet Services	142	8.3 %
3	Prizes/Sweepstakes and Lotteries	113	6.6 %
4	Foreign Money Offers	111	6.5 %
5	Internet Auctions	102	6.0 %
	Total:	1,710	

Albuquerque, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	166	10.9 %
2	Internet Services	128	8.4 %
3	Prizes/Sweepstakes and Lotteries	116	7.6 %
4	Foreign Money Offers	85	5.6 %
5	Computer Equipment and Software	66	4.3 %
	Total:	1,525	

Alexandria, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Foreign Money Offers	38	11.1 %
2	Shop-at-Home/Catalog Sales	34	9.9 %
3	Prizes/Sweepstakes and Lotteries	24	7.0 %
4	Computer Equipment and Software	15	4.4 %
5	Advance-Fee Loans and Credit Protection/Repair	13	3.8 %
6	Health Care	13	3.8 %
	Total:	342	

Allegan, MI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	54	10.3 %
2	Internet Services	32	6.1 %
3	Multi-Level Mktg/Pyramids/Chain Letters	31	5.9 %
4	Prizes/Sweepstakes and Lotteries	30	5.7 %
5	Computer Equipment and Software	28	5.4 %
	Total:	522	

Allentown-Bethlehem-Easton, PA-NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	256	13.8 %
2	Internet Services	145	7.8 %
3	Computer Equipment and Software	124	6.7 %
4	Prizes/Sweepstakes and Lotteries	106	5.7 %
5	Foreign Money Offers	103	5.6 %
	Total:	1,850	

Altoona, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	38	16.2 %
2	Foreign Money Offers	17	7.3 %
3	Internet Auctions	17	7.3 %
4	Computer Equipment and Software	11	4.7 %
5	Prizes/Sweepstakes and Lotteries	11	4.7 %
	Total:	234	

Amarillo, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	36	9.4 %
2	Foreign Money Offers	27	7.0 %
3	Internet Auctions	23	6.0 %
4	Internet Services	22	5.7 %
5	Advance-Fee Loans and Credit Protection/Repair	20	5.2 %
	Total:	385	

Anchorage, AK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	97	10.3 %
2	Prizes/Sweepstakes and Lotteries	78	8.3 %
3	Internet Services	72	7.6 %
4	Foreign Money Offers	68	7.2 %
5	Computer Equipment and Software	50	5.3 %
	Total:	942	

Anderson, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	52	12.9 %
2	Prizes/Sweepstakes and Lotteries	37	9.2 %
3	Foreign Money Offers	35	8.7 %
4	Internet Services	23	5.7 %
5	Internet Auctions	22	5.5 %
	Total:	403	

Anderson, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	48	11.9 %
2	Computer Equipment and Software	31	7.7 %
3	Internet Services	30	7.4 %
4	Prizes/Sweepstakes and Lotteries	27	6.7 %
5	Foreign Money Offers	25	6.2 %
	Total:	404	

Ann Arbor, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	137	11.1 %
2	Computer Equipment and Software	87	7.1 %
3	Internet Services	87	7.1 %
4	Foreign Money Offers	70	5.7 %
5	Prizes/Sweepstakes and Lotteries	51	4.1 %
	Total:	1,230	

Anniston-Oxford, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	23	10.2 %
2	Prizes/Sweepstakes and Lotteries	17	7.5 %
3	Internet Services	16	7.1 %
4	Computer Equipment and Software	14	6.2 %
5	Foreign Money Offers	12	5.3 %
	Total:	226	

Appleton, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Computer Equipment and Software	60	8.5 %
2	Shop-at-Home/Catalog Sales	58	8.2 %
3	Internet Services	55	7.8 %
4	Magazines and Buyers Clubs	46	6.5 %
5	Health Care	39	5.5 %
	Total:	707	

Asheville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	102	11.3 %
2	Internet Services	69	7.7 %
3	Prizes/Sweepstakes and Lotteries	55	6.1 %
4	Travel, Vacations and Timeshare	53	5.9 %
5	Computer Equipment and Software	48	5.3 %
	Total:	900	

Ashtabula, OH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	16.4 %
2	Internet Services	23	8.6 %
3	Computer Equipment and Software	21	7.8 %
4	Prizes/Sweepstakes and Lotteries	19	7.1 %
5	Foreign Money Offers	18	6.7 %
	Total:	269	

Athens-Clarke County, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	50	10.8 %
2	Internet Services	31	6.7 %
3	Prizes/Sweepstakes and Lotteries	30	6.5 %
4	Investments	24	5.2 %
5	Computer Equipment and Software	22	4.8 %
6	Foreign Money Offers	22	4.8 %
	Total:	463	

Atlanta-Sandy Springs-Marietta, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,102	9.8 %
2	Internet Services	888	7.9 %
3	Foreign Money Offers	658	5.9 %
4	Computer Equipment and Software	569	5.1 %
5	Prizes/Sweepstakes and Lotteries	527	4.7 %
	Total:	11,206	

Atlantic City, NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	110	14.7 %
2	Internet Services	52	7.0 %
3	Computer Equipment and Software	47	6.3 %
4	Prizes/Sweepstakes and Lotteries	47	6.3 %
5	Foreign Money Offers	45	6.0 %
	Total:	748	

Auburn-Opelika, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	9.3 %
2	Foreign Money Offers	28	8.4 %
3	Internet Services	26	7.8 %
4	Prizes/Sweepstakes and Lotteries	24	7.2 %
5	Internet Auctions	22	6.6 %
	Total:	334	

Augusta-Richmond County, GA-SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	84	9.4 %
2	Internet Services	62	7.0 %
3	Foreign Money Offers	55	6.2 %
4	Health Care	41	4.6 %
5	Computer Equipment and Software	39	4.4 %
6	Prizes/Sweepstakes and Lotteries	39	4.4 %
	Total:	891	

Augusta-Waterville, ME Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	65	20.6 %
2	Internet Services	27	8.6 %
3	Foreign Money Offers	22	7.0 %
4	Internet Auctions	17	5.4 %
5	Computer Equipment and Software	15	4.8 %
	Total:	315	

Austin-Round Rock, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	395	9.5 %
2	Internet Services	393	9.4 %
3	Foreign Money Offers	237	5.7 %
4	Computer Equipment and Software	232	5.6 %
5	Real Estate (Not Timeshares)	196	4.7 %
	Total:	4,164	

Bakersfield, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	136	9.6 %
2	Foreign Money Offers	122	8.6 %
3	Prizes/Sweepstakes and Lotteries	116	8.2 %
4	Internet Services	94	6.7 %
5	Computer Equipment and Software	73	5.2 %
	Total:	1,412	

Baltimore-Towson, MD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	741	10.5 %
2	Foreign Money Offers	691	9.8 %
3	Internet Services	506	7.2 %
4	Prizes/Sweepstakes and Lotteries	356	5.1 %
5	Computer Equipment and Software	325	4.6 %
	Total:	7,037	

Bangor, ME Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	60	19.8 %
2	Internet Services	27	8.9 %
3	Internet Auctions	19	6.3 %
4	Prizes/Sweepstakes and Lotteries	17	5.6 %
5	Foreign Money Offers	14	4.6 %
	Total:	303	

Barnstable Town, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	12.2 %
2	Internet Services	39	10.2 %
3	Foreign Money Offers	32	8.3 %
4	Computer Equipment and Software	22	5.7 %
5	Internet Auctions	18	4.7 %
	Total:	384	

Baton Rouge, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	147	12.9 %
2	Prizes/Sweepstakes and Lotteries	88	7.7 %
3	Foreign Money Offers	74	6.5 %
4	Internet Services	59	5.2 %
5	Computer Equipment and Software	56	4.9 %
	Total:	1,140	

Battle Creek, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	29	9.6 %
2	Prizes/Sweepstakes and Lotteries	27	9.0 %
3	Internet Services	23	7.6 %
4	Multi-Level Mktg/Pyramids/Chain Letters	16	5.3 %
5	Foreign Money Offers	14	4.7 %
6	Internet Auctions	14	4.7 %
	Total:	301	

Bay City, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	34	11.4 %
2	Internet Services	23	7.7 %
3	Prizes/Sweepstakes and Lotteries	23	7.7 %
4	Foreign Money Offers	17	5.7 %
5	Magazines and Buyers Clubs	16	5.4 %
	Total:	297	

Beaumont-Port Arthur, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	63	12.2 %
2	Internet Services	32	6.2 %
3	Internet Auctions	24	4.7 %
4	Foreign Money Offers	23	4.5 %
5	Prizes/Sweepstakes and Lotteries	20	3.9 %
6	Telephone Services	20	3.9 %
	Total:	516	

Bellingham, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	54	8.6 %
2	Internet Services	45	7.2 %
3	Prizes/Sweepstakes and Lotteries	31	4.9 %
4	Foreign Money Offers	30	4.8 %
5	Computer Equipment and Software	28	4.5 %
	Total:	628	

Bend, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	42	9.9 %
2	Internet Services	41	9.7 %
3	Foreign Money Offers	39	9.2 %
4	Internet Auctions	24	5.7 %
5	Prizes/Sweepstakes and Lotteries	17	4.0 %
	Total:	424	

Billings, MT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	46	14.8 %
2	Prizes/Sweepstakes and Lotteries	23	7.4 %
3	Foreign Money Offers	22	7.1 %
4	Internet Auctions	19	6.1 %
5	Magazines and Buyers Clubs	14	4.5 %
	Total:	310	

Binghamton, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	86	13.9 %
2	Foreign Money Offers	49	7.9 %
3	Internet Auctions	42	6.8 %
4	Internet Services	42	6.8 %
5	Prizes/Sweepstakes and Lotteries	41	6.6 %
	Total:	617	

Birmingham-Hoover, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	233	10.5 %
2	Prizes/Sweepstakes and Lotteries	156	7.0 %
3	Internet Services	139	6.3 %
4	Internet Auctions	112	5.0 %
5	Foreign Money Offers	106	4.8 %
	Total:	2,223	

Bismarck, ND Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Multi-Level Mktg/Pyramids/Chain Letters	14	12.0 %
2	Internet Auctions	11	9.4 %
3	Shop-at-Home/Catalog Sales	8	6.8 %
4	Computer Equipment and Software	7	6.0 %
5	Advance-Fee Loans and Credit Protection/Repair	6	5.1 %
	Total:	117	

Blacksburg-Christiansburg-Radford, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	63	13.4 %
2	Computer Equipment and Software	41	8.7 %
3	Internet Services	32	6.8 %
4	Internet Auctions	25	5.3 %
5	Prizes/Sweepstakes and Lotteries	25	5.3 %
	Total:	470	

Bloomington, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	57	10.8 %
2	Shop-at-Home/Catalog Sales	52	9.8 %
3	Foreign Money Offers	36	6.8 %
4	Internet Services	24	4.5 %
5	Business Opps and Work-at-Home Plans	22	4.2 %
	Total:	529	

Bloomington-Normal, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	13.3 %
2	Internet Auctions	21	5.9 %
3	Internet Services	19	5.4 %
4	Prizes/Sweepstakes and Lotteries	19	5.4 %
5	Foreign Money Offers	16	4.5 %
	Total:	354	

Bluefield, WV-VA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	23	11.9 %
2	Internet Services	19	9.8 %
3	Prizes/Sweepstakes and Lotteries	13	6.7 %
4	Foreign Money Offers	12	6.2 %
5	Internet Auctions	10	5.2 %
	Total:	193	

Boise City-Nampa, ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	144	11.2 %
2	Internet Services	126	9.8 %
3	Foreign Money Offers	78	6.1 %
4	Computer Equipment and Software	67	5.2 %
5	Internet Auctions	61	4.7 %
	Total:	1,285	

Boston-Cambridge-Quincy, MA-NH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,049	12.2 %
2	Internet Services	701	8.2 %
3	Foreign Money Offers	611	7.1 %
4	Computer Equipment and Software	553	6.4 %
5	Prizes/Sweepstakes and Lotteries	418	4.9 %
	Total:	8,585	

Boulder, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	121	10.1 %
2	Internet Services	120	10.0 %
3	Foreign Money Offers	79	6.6 %
4	Computer Equipment and Software	64	5.3 %
5	Internet Auctions	45	3.8 %
	Total:	1,197	

Bowling Green, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	49	17.3 %
2	Internet Services	22	7.7 %
3	Foreign Money Offers	20	7.0 %
4	Internet Auctions	20	7.0 %
5	Prizes/Sweepstakes and Lotteries	15	5.3 %
	Total:	284	

Bremerton-Silverdale, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	69	10.6 %
2	Foreign Money Offers	49	7.5 %
3	Internet Services	41	6.3 %
4	Prizes/Sweepstakes and Lotteries	30	4.6 %
5	Computer Equipment and Software	28	4.3 %
	Total:	653	

Bridgeport-Stamford-Norwalk, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	253	14.9 %
2	Internet Services	149	8.8 %
3	Foreign Money Offers	129	7.6 %
4	Prizes/Sweepstakes and Lotteries	101	6.0 %
5	Computer Equipment and Software	100	5.9 %
	Total:	1,696	

Brownsville-Harlingen, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	19	8.5 %
2	Shop-at-Home/Catalog Sales	19	8.5 %
3	Foreign Money Offers	12	5.4 %
4	Advance-Fee Loans and Credit Protection/Repair	9	4.0 %
5	Health Care	9	4.0 %
	Total:	224	

Brunswick, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	23	10.8 %
2	Advance-Fee Loans and Credit Protection/Repair	16	7.5 %
3	Foreign Money Offers	16	7.5 %
4	Prizes/Sweepstakes and Lotteries	16	7.5 %
5	Internet Auctions	15	7.0 %
	Total:	213	

Buffalo-Niagara Falls, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	264	15.4 %
2	Internet Services	143	8.4 %
3	Internet Auctions	117	6.8 %
4	Prizes/Sweepstakes and Lotteries	100	5.9 %
5	Foreign Money Offers	97	5.7 %
	Total:	1,709	

Burlington, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	8.7 %
2	Foreign Money Offers	27	7.6 %
3	Internet Services	26	7.3 %
4	Health Care	19	5.4 %
5	Computer Equipment and Software	18	5.1 %
	Total:	355	

Burlington-South Burlington, VT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	14.1 %
2	Internet Services	30	9.0 %
3	Internet Auctions	21	6.3 %
4	Foreign Money Offers	17	5.1 %
5	Computer Equipment and Software	16	4.8 %
	Total:	333	

Canton-Massillon, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	92	12.4 %
2	Prizes/Sweepstakes and Lotteries	56	7.6 %
3	Internet Services	50	6.8 %
4	Internet Auctions	39	5.3 %
5	Business Opps and Work-at-Home Plans	32	4.3 %
	Total:	740	

Cape Coral-Fort Myers, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	136	10.1 %
2	Internet Services	113	8.4 %
3	Foreign Money Offers	78	5.8 %
4	Computer Equipment and Software	64	4.7 %
5	Internet Auctions	63	4.7 %
	Total:	1,353	

Cedar Rapids, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	61	12.5 %
2	Foreign Money Offers	42	8.6 %
3	Internet Auctions	31	6.3 %
4	Internet Services	28	5.7 %
5	Computer Equipment and Software	25	5.1 %
	Total:	489	

Chambersburg, PA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	51	10.5 %
2	Prizes/Sweepstakes and Lotteries	46	9.5 %
3	Foreign Money Offers	37	7.6 %
4	Internet Services	32	6.6 %
5	Internet Auctions	28	5.8 %
	Total:	485	

Champaign-Urbana, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	52	13.2 %
2	Computer Equipment and Software	29	7.4 %
3	Internet Services	28	7.1 %
4	Foreign Money Offers	21	5.3 %
5	Prizes/Sweepstakes and Lotteries	16	4.1 %
	Total:	393	

Charleston-North Charleston, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	113	10.5 %
2	Foreign Money Offers	89	8.3 %
3	Internet Services	79	7.3 %
4	Prizes/Sweepstakes and Lotteries	72	6.7 %
5	Internet Auctions	58	5.4 %
	Total:	1,078	

Charleston, WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	60	13.1 %
2	Prizes/Sweepstakes and Lotteries	38	8.3 %
3	Internet Services	32	7.0 %
4	Internet Auctions	25	5.4 %
5	Advance-Fee Loans and Credit Protection/Repair	24	5.2 %
	Total:	459	

Charlotte-Gastonia-Concord, NC-SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	370	8.8 %
2	Internet Services	297	7.0 %
3	Health Care	223	5.3 %
4	Computer Equipment and Software	213	5.1 %
5	Real Estate (Not Timeshares)	207	4.9 %
	Total:	4,214	

Charlottesville, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	77	15.6 %
2	Internet Services	39	7.9 %
3	Foreign Money Offers	26	5.3 %
4	Magazines and Buyers Clubs	19	3.9 %
5	Computer Equipment and Software	17	3.4 %
6	Internet Auctions	17	3.4 %
	Total:	493	

Chattanooga, TN-GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	143	12.9 %
2	Prizes/Sweepstakes and Lotteries	71	6.4 %
3	Internet Services	58	5.2 %
4	Foreign Money Offers	56	5.1 %
5	Health Care	54	4.9 %
	Total:	1,108	

Chicago-Naperville-Joliet, IL-IN-WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,822	10.3 %
2	Internet Services	1,266	7.2 %
3	Computer Equipment and Software	977	5.5 %
4	Foreign Money Offers	877	5.0 %
5	Health Care	764	4.3 %
	Total:	17,674	

Chico, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	64	11.9 %
2	Internet Services	52	9.7 %
3	Foreign Money Offers	42	7.8 %
4	Prizes/Sweepstakes and Lotteries	31	5.8 %
5	Internet Auctions	18	3.4 %
	Total:	536	

Cincinnati-Middletown, OH-KY-IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	444	11.8 %
2	Internet Services	282	7.5 %
3	Foreign Money Offers	228	6.0 %
4	Prizes/Sweepstakes and Lotteries	218	5.8 %
5	Internet Auctions	172	4.6 %
	Total:	3,770	

Clarksville, TN-KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	64	9.4 %
2	Internet Services	55	8.1 %
3	Foreign Money Offers	38	5.6 %
4	Health Care	34	5.0 %
5	Prizes/Sweepstakes and Lotteries	30	4.4 %
	Total:	680	

Cleveland-Elyria-Mentor, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	500	12.9 %
2	Internet Services	283	7.3 %
3	Prizes/Sweepstakes and Lotteries	243	6.3 %
4	Computer Equipment and Software	232	6.0 %
5	Foreign Money Offers	186	4.8 %
	Total:	3,868	

Cleveland, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	35	11.1 %
2	Prizes/Sweepstakes and Lotteries	25	8.0 %
3	Internet Services	24	7.6 %
4	Foreign Money Offers	11	3.5 %
5	Investments	10	3.2 %
6	Magazines and Buyers Clubs	10	3.2 %
	Total:	314	

Coeur d'Alene, ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	42	9.8 %
2	Internet Services	33	7.7 %
3	Foreign Money Offers	26	6.0 %
4	Prizes/Sweepstakes and Lotteries	24	5.6 %
5	Real Estate (Not Timeshares)	19	4.4 %
	Total:	430	

College Station-Bryan, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	47	12.3 %
2	Shop-at-Home/Catalog Sales	45	11.8 %
3	Computer Equipment and Software	28	7.3 %
4	Foreign Money Offers	23	6.0 %
5	Prizes/Sweepstakes and Lotteries	23	6.0 %
	Total:	381	

Colorado Springs, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	216	10.0 %
2	Internet Services	161	7.4 %
3	Foreign Money Offers	137	6.3 %
4	Health Care	104	4.8 %
5	Internet Auctions	96	4.4 %
	Total:	2,166	

Columbia, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	11.5 %
2	Internet Services	26	6.8 %
3	Computer Equipment and Software	25	6.5 %
4	Internet Auctions	21	5.5 %
5	Prizes/Sweepstakes and Lotteries	20	5.2 %
	Total:	383	

Columbia, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	116	9.7 %
2	Foreign Money Offers	100	8.3 %
3	Internet Services	95	7.9 %
4	Prizes/Sweepstakes and Lotteries	76	6.3 %
5	Computer Equipment and Software	50	4.2 %
	Total:	1,202	

Columbus, GA-AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	49	8.4 %
2	Foreign Money Offers	48	8.2 %
3	Internet Services	45	7.7 %
4	Prizes/Sweepstakes and Lotteries	41	7.0 %
5	Advance-Fee Loans and Credit Protection/Repair	31	5.3 %
	Total:	584	

Columbus, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	442	9.2 %
2	Internet Services	288	6.0 %
3	Computer Equipment and Software	273	5.7 %
4	Health Care	253	5.3 %
5	Prizes/Sweepstakes and Lotteries	228	4.8 %
	Total:	4,783	

Concord, NH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	69	10.7 %
2	Foreign Money Offers	49	7.6 %
3	Prizes/Sweepstakes and Lotteries	49	7.6 %
4	Internet Services	41	6.4 %
5	Internet Auctions	32	5.0 %
	Total:	642	

Corpus Christi, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	65	10.4 %
2	Internet Services	50	8.0 %
3	Foreign Money Offers	47	7.5 %
4	Computer Equipment and Software	28	4.5 %
5	Advance-Fee Loans and Credit Protection/Repair	27	4.3 %
	Total:	623	

Dallas-Fort Worth-Arlington, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,126	8.7 %
2	Internet Services	1,045	8.1 %
3	Foreign Money Offers	706	5.4 %
4	Computer Equipment and Software	621	4.8 %
5	Prizes/Sweepstakes and Lotteries	495	3.8 %
	Total:	12,960	

Dalton, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Foreign Money Offers	32	8.1 %
2	Prizes/Sweepstakes and Lotteries	32	8.1 %
3	Shop-at-Home/Catalog Sales	31	7.8 %
4	Internet Services	25	6.3 %
5	Computer Equipment and Software	18	4.6 %
	Total:	395	

Danville, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Foreign Money Offers	27	9.7 %
2	Shop-at-Home/Catalog Sales	24	8.6 %
3	Prizes/Sweepstakes and Lotteries	23	8.2 %
4	Internet Services	17	6.1 %
5	Advance-Fee Loans and Credit Protection/Repair	10	3.6 %
	Total:	279	

Daphne-Fairhope, AL Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	67	13.8 %
2	Foreign Money Offers	35	7.2 %
3	Internet Services	33	6.8 %
4	Prizes/Sweepstakes and Lotteries	32	6.6 %
5	Computer Equipment and Software	21	4.3 %
	Total:	487	

Davenport-Moline-Rock Island, IA-IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	71	11.4 %
2	Internet Services	45	7.2 %
3	Foreign Money Offers	34	5.5 %
4	Prizes/Sweepstakes and Lotteries	31	5.0 %
5	Internet Auctions	30	4.8 %
	Total:	622	

Dayton, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	214	11.0 %
2	Internet Services	134	6.9 %
3	Foreign Money Offers	100	5.1 %
4	Health Care	96	4.9 %
5	Prizes/Sweepstakes and Lotteries	92	4.7 %
	Total:	1,946	

Decatur, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	33	12.3 %
2	Prizes/Sweepstakes and Lotteries	18	6.7 %
3	Internet Services	17	6.3 %
4	Computer Equipment and Software	16	5.9 %
5	Foreign Money Offers	15	5.6 %
	Total:	269	

Decatur, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	26	15.3 %
2	Foreign Money Offers	16	9.4 %
3	Internet Services	16	9.4 %
4	Prizes/Sweepstakes and Lotteries	9	5.3 %
5	Advance-Fee Loans and Credit Protection/Repair	7	4.1 %
6	Investments	7	4.1 %
	Total:	170	

Deltona-Daytona Beach-Ormond Beach, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	120	10.5 %
2	Foreign Money Offers	100	8.7 %
3	Internet Services	99	8.6 %
4	Internet Auctions	74	6.5 %
5	Prizes/Sweepstakes and Lotteries	52	4.5 %
	Total:	1,146	

Denver-Aurora, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	695	10.1 %
2	Internet Services	577	8.4 %
3	Foreign Money Offers	470	6.8 %
4	Computer Equipment and Software	372	5.4 %
5	Internet Auctions	301	4.4 %
	Total:	6,889	

Des Moines-West Des Moines, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	95	9.6 %
2	Internet Services	70	7.0 %
3	Health Care	60	6.0 %
4	Foreign Money Offers	49	4.9 %
5	Internet Auctions	49	4.9 %
	Total:	994	

Detroit-Warren-Livonia, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	814	12.0 %
2	Prizes/Sweepstakes and Lotteries	478	7.0 %
3	Internet Services	447	6.6 %
4	Foreign Money Offers	354	5.2 %
5	Computer Equipment and Software	341	5.0 %
	Total:	6,810	

Dothan, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	45	11.9 %
2	Foreign Money Offers	27	7.1 %
3	Computer Equipment and Software	22	5.8 %
4	Prizes/Sweepstakes and Lotteries	21	5.6 %
5	Internet Services	17	4.5 %
	Total:	378	

Dover, DE Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	29	9.4 %
2	Prizes/Sweepstakes and Lotteries	28	9.0 %
3	Shop-at-Home/Catalog Sales	22	7.1 %
4	Foreign Money Offers	21	6.8 %
5	Internet Auctions	19	6.1 %
	Total:	310	

Duluth, MN-WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	53	11.3 %
2	Internet Services	36	7.7 %
3	Computer Equipment and Software	29	6.2 %
4	Foreign Money Offers	26	5.5 %
5	Prizes/Sweepstakes and Lotteries	24	5.1 %
	Total:	470	

Dunn, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	48	10.2 %
2	Internet Services	37	7.8 %
3	Foreign Money Offers	35	7.4 %
4	Investments	21	4.4 %
5	Internet Auctions	19	4.0 %
6	Real Estate (Not Timeshares)	19	4.0 %
	Total:	472	

Durham, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	173	9.7 %
2	Internet Services	126	7.1 %
3	Foreign Money Offers	125	7.0 %
4	Health Care	108	6.1 %
5	Computer Equipment and Software	84	4.7 %
	Total:	1,780	

East Liverpool-Salem, OH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	12.1 %
2	Prizes/Sweepstakes and Lotteries	27	10.5 %
3	Internet Services	25	9.7 %
4	Computer Equipment and Software	12	4.7 %
5	Foreign Money Offers	12	4.7 %
6	Internet Auctions	12	4.7 %
	Total:	257	

East Stroudsburg, PA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	58	9.6 %
2	Computer Equipment and Software	50	8.3 %
3	Internet Services	45	7.5 %
4	Prizes/Sweepstakes and Lotteries	37	6.1 %
5	Foreign Money Offers	33	5.5 %
	Total:	602	

Eau Claire, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	13.1 %
2	Foreign Money Offers	26	7.8 %
3	Internet Services	26	7.8 %
4	Prizes/Sweepstakes and Lotteries	19	5.7 %
5	Multi-Level Mktg/Pyramids/Chain Letters	17	5.1 %
	Total:	335	

El Centro, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	26	12.1 %
2	Internet Services	16	7.4 %
3	Foreign Money Offers	14	6.5 %
4	Shop-at-Home/Catalog Sales	13	6.0 %
5	Computer Equipment and Software	8	3.7 %
6	Internet Auctions	8	3.7 %
	Total:	215	

Elizabethtown, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	34	9.7 %
2	Foreign Money Offers	28	8.0 %
3	Internet Services	23	6.6 %
4	Internet Auctions	20	5.7 %
5	Prizes/Sweepstakes and Lotteries	20	5.7 %
	Total:	349	

Elkhart-Goshen, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	57	10.5 %
2	Internet Services	46	8.5 %
3	Prizes/Sweepstakes and Lotteries	42	7.7 %
4	Foreign Money Offers	35	6.5 %
5	Multi-Level Mktg/Pyramids/Chain Letters	32	5.9 %
	Total:	542	

El Paso, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	93	9.4 %
2	Health Care	69	7.0 %
3	Foreign Money Offers	53	5.4 %
4	Internet Auctions	43	4.4 %
5	Internet Services	41	4.1 %
	Total:	988	

Erie, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	66	11.7 %
2	Shop-at-Home/Catalog Sales	62	11.0 %
3	Internet Services	45	8.0 %
4	Computer Equipment and Software	23	4.1 %
5	Foreign Money Offers	20	3.5 %
6	Internet Auctions	20	3.5 %
	Total:	564	

Eugene-Springfield, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	99	10.4 %
2	Shop-at-Home/Catalog Sales	93	9.8 %
3	Foreign Money Offers	67	7.1 %
4	Internet Auctions	45	4.7 %
5	Prizes/Sweepstakes and Lotteries	39	4.1 %
	Total:	949	

Eureka-Arcata-Fortuna, CA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	26	10.4 %
2	Prizes/Sweepstakes and Lotteries	26	10.4 %
3	Shop-at-Home/Catalog Sales	24	9.6 %
4	Foreign Money Offers	14	5.6 %
5	Computer Equipment and Software	13	5.2 %
	Total:	250	

Evansville, IN-KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	67	9.4 %
2	Internet Services	65	9.1 %
3	Prizes/Sweepstakes and Lotteries	55	7.7 %
4	Computer Equipment and Software	37	5.2 %
5	Health Care	34	4.8 %
	Total:	714	

Fargo, ND-MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	33	11.8 %
2	Internet Auctions	22	7.9 %
3	Internet Services	13	4.6 %
4	Foreign Money Offers	12	4.3 %
5	Health Care	12	4.3 %
6	Prizes/Sweepstakes and Lotteries	12	4.3 %
7	Travel, Vacations and Timeshare	12	4.3 %
	Total:	280	

Farmington, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	25	13.2 %
2	Shop-at-Home/Catalog Sales	20	10.5 %
3	Advance-Fee Loans and Credit Protection/Repair	16	8.4 %
4	Foreign Money Offers	11	5.8 %
5	Internet Services	10	5.3 %
	Total:	190	

Fayetteville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	94	10.5 %
2	Computer Equipment and Software	49	5.5 %
3	Internet Services	49	5.5 %
4	Foreign Money Offers	48	5.4 %
5	Prizes/Sweepstakes and Lotteries	43	4.8 %
	Total:	896	

Fayetteville-Springdale-Rogers, AR-MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	91	10.7 %
2	Internet Services	57	6.7 %
3	Internet Auctions	50	5.9 %
4	Foreign Money Offers	45	5.3 %
5	Prizes/Sweepstakes and Lotteries	45	5.3 %
	Total:	849	

Flagstaff, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	54	12.1 %
2	Prizes/Sweepstakes and Lotteries	34	7.6 %
3	Internet Services	31	6.9 %
4	Foreign Money Offers	30	6.7 %
5	Internet Auctions	24	5.4 %
	Total:	448	

Flint, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	110	12.0 %
2	Prizes/Sweepstakes and Lotteries	62	6.7 %
3	Foreign Money Offers	53	5.8 %
4	Internet Services	53	5.8 %
5	Multi-Level Mktg/Pyramids/Chain Letters	52	5.7 %
	Total:	919	

Florence-Muscle Shoals, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	23	9.7 %
2	Internet Services	20	8.4 %
3	Prizes/Sweepstakes and Lotteries	19	8.0 %
4	Internet Auctions	15	6.3 %
5	Computer Equipment and Software	10	4.2 %
6	Foreign Money Offers	10	4.2 %
7	Investments	10	4.2 %
	Total:	238	

Florence, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	41	13.2 %
2	Foreign Money Offers	19	6.1 %
3	Advance-Fee Loans and Credit Protection/Repair	17	5.5 %
4	Computer Equipment and Software	15	4.8 %
5	Internet Auctions	13	4.2 %
6	Prizes/Sweepstakes and Lotteries	13	4.2 %
7	Travel, Vacations and Timeshare	13	4.2 %
	Total:	311	

Fort Collins-Loveland, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	99	10.1 %
2	Internet Services	80	8.2 %
3	Computer Equipment and Software	69	7.1 %
4	Foreign Money Offers	64	6.6 %
5	Internet Auctions	47	4.8 %
	Total:	976	

Fort Smith, AR-OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	62	13.4 %
2	Internet Services	32	6.9 %
3	Internet Auctions	25	5.4 %
4	Prizes/Sweepstakes and Lotteries	23	5.0 %
5	Foreign Money Offers	19	4.1 %
	Total:	463	

Fort Walton Beach-Crestview-Destin, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	73	11.7 %
2	Shop-at-Home/Catalog Sales	67	10.8 %
3	Foreign Money Offers	42	6.8 %
4	Computer Equipment and Software	32	5.1 %
5	Internet Auctions	32	5.1 %
6	Prizes/Sweepstakes and Lotteries	32	5.1 %
	Total:	622	

Fort Wayne, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	140	11.7 %
2	Foreign Money Offers	67	5.6 %
3	Internet Services	66	5.5 %
4	Prizes/Sweepstakes and Lotteries	63	5.3 %
5	Computer Equipment and Software	45	3.8 %
6	Health Care	45	3.8 %
	Total:	1,198	

Fresno, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	139	8.5 %
2	Prizes/Sweepstakes and Lotteries	129	7.9 %
3	Foreign Money Offers	96	5.8 %
4	Internet Services	89	5.4 %
5	Computer Equipment and Software	78	4.8 %
	Total:	1,642	

Gadsden, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	27	13.4 %
2	Internet Services	22	10.9 %
3	Advance-Fee Loans and Credit Protection/Repair	10	5.0 %
4	Prizes/Sweepstakes and Lotteries	9	4.5 %
5	Foreign Money Offers	8	4.0 %
6	Internet Auctions	8	4.0 %
	Total:	202	

Gainesville, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	91	11.5 %
2	Internet Services	78	9.8 %
3	Foreign Money Offers	66	8.3 %
4	Computer Equipment and Software	48	6.1 %
5	Internet Auctions	39	4.9 %
	Total:	793	

Gainesville, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	70	9.5 %
2	Internet Services	64	8.6 %
3	Foreign Money Offers	57	7.7 %
4	Health Care	44	5.9 %
5	Prizes/Sweepstakes and Lotteries	30	4.1 %
	Total:	740	

Gettysburg, PA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	53	12.8 %
2	Prizes/Sweepstakes and Lotteries	50	12.0 %
3	Foreign Money Offers	26	6.3 %
4	Internet Services	22	5.3 %
5	Advance-Fee Loans and Credit Protection/Repair	20	4.8 %
6	Computer Equipment and Software	20	4.8 %
	Total:	415	

Glens Falls, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	40	15.3 %
2	Internet Services	22	8.4 %
3	Prizes/Sweepstakes and Lotteries	22	8.4 %
4	Foreign Money Offers	15	5.7 %
5	Internet Auctions	15	5.7 %
	Total:	261	

Goldsboro, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	24	10.2 %
2	Foreign Money Offers	23	9.8 %
3	Prizes/Sweepstakes and Lotteries	18	7.7 %
4	Internet Services	15	6.4 %
5	Computer Equipment and Software	12	5.1 %
	Total:	235	

Grand Junction, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	46	12.0 %
2	Multi-Level Mktg/Pyramids/Chain Letters	25	6.5 %
3	Prizes/Sweepstakes and Lotteries	23	6.0 %
4	Foreign Money Offers	20	5.2 %
5	Internet Services	20	5.2 %
	Total:	383	

Grand Rapids-Wyoming, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	149	8.8 %
2	Prizes/Sweepstakes and Lotteries	122	7.2 %
3	Internet Services	97	5.8 %
4	Multi-Level Mktg/Pyramids/Chain Letters	86	5.1 %
5	Foreign Money Offers	85	5.0 %
	Total:	1,686	

Greeley, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	146	10.7 %
2	Internet Services	102	7.5 %
3	Foreign Money Offers	87	6.4 %
4	Internet Auctions	63	4.6 %
5	Computer Equipment and Software	61	4.5 %
	Total:	1,359	

Green Bay, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	64	10.4 %
2	Internet Services	49	8.0 %
3	Foreign Money Offers	42	6.8 %
4	Prizes/Sweepstakes and Lotteries	37	6.0 %
5	Computer Equipment and Software	35	5.7 %
	Total:	615	

Greensboro-High Point, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	154	10.5 %
2	Internet Services	104	7.1 %
3	Foreign Money Offers	82	5.6 %
4	Computer Equipment and Software	73	5.0 %
5	Prizes/Sweepstakes and Lotteries	72	4.9 %
	Total:	1,464	

Greenville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	30	7.6 %
2	Shop-at-Home/Catalog Sales	30	7.6 %
3	Computer Equipment and Software	27	6.8 %
4	Foreign Money Offers	24	6.0 %
5	Prizes/Sweepstakes and Lotteries	22	5.5 %
	Total:	397	

Greenville, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	134	10.8 %
2	Internet Services	103	8.3 %
3	Foreign Money Offers	84	6.7 %
4	Computer Equipment and Software	73	5.9 %
5	Prizes/Sweepstakes and Lotteries	71	5.7 %
	Total:	1,245	

Gulfport-Biloxi, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	52	9.5 %
2	Prizes/Sweepstakes and Lotteries	39	7.1 %
3	Foreign Money Offers	38	6.9 %
4	Internet Services	30	5.5 %
5	Investments	22	4.0 %
	Total:	550	

Hagerstown-Martinsburg, MD-WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	120	15.6 %
2	Foreign Money Offers	57	7.4 %
3	Internet Services	56	7.3 %
4	Prizes/Sweepstakes and Lotteries	44	5.7 %
5	Internet Auctions	39	5.1 %
	Total:	770	

Hammond, LA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	13.8 %
2	Internet Services	24	7.1 %
3	Foreign Money Offers	21	6.2 %
4	Internet Auctions	18	5.3 %
5	Prizes/Sweepstakes and Lotteries	18	5.3 %
	Total:	340	

Hanford-Corcoran, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	54	10.4 %
2	Prizes/Sweepstakes and Lotteries	40	7.7 %
3	Internet Services	37	7.1 %
4	Foreign Money Offers	30	5.8 %
5	Advance-Fee Loans and Credit Protection/Repair	19	3.7 %
6	Investments	19	3.7 %
	Total:	519	

Harrisburg-Carlisle, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	206	15.8 %
2	Shop-at-Home/Catalog Sales	137	10.5 %
3	Internet Services	131	10.1 %
4	Foreign Money Offers	66	5.1 %
5	Internet Auctions	61	4.7 %
	Total:	1,300	

Harrisonburg, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	17.0 %
2	Prizes/Sweepstakes and Lotteries	20	7.7 %
3	Internet Services	17	6.6 %
4	Computer Equipment and Software	11	4.2 %
5	Foreign Money Offers	10	3.9 %
	Total:	259	

Hartford-West Hartford-East Hartford, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	299	12.3 %
2	Prizes/Sweepstakes and Lotteries	261	10.7 %
3	Foreign Money Offers	185	7.6 %
4	Internet Auctions	173	7.1 %
5	Internet Services	166	6.8 %
	Total:	2,431	

Hattiesburg, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	12.4 %
2	Prizes/Sweepstakes and Lotteries	24	9.6 %
3	Internet Services	20	8.0 %
4	Foreign Money Offers	12	4.8 %
5	Computer Equipment and Software	11	4.4 %
	Total:	249	

Hickory-Lenoir-Morganton, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	96	11.5 %
2	Internet Services	73	8.7 %
3	Prizes/Sweepstakes and Lotteries	55	6.6 %
4	Computer Equipment and Software	44	5.3 %
5	Foreign Money Offers	43	5.1 %
	Total:	838	

Hilo, HI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	39	10.9 %
2	Shop-at-Home/Catalog Sales	39	10.9 %
3	Internet Auctions	36	10.1 %
4	Foreign Money Offers	34	9.5 %
5	Internet Services	30	8.4 %
	Total:	358	

Hilton Head Island-Beaufort, SC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	46	9.7 %
2	Foreign Money Offers	33	7.0 %
3	Prizes/Sweepstakes and Lotteries	33	7.0 %
4	Internet Services	31	6.6 %
5	Internet Auctions	30	6.3 %
	Total:	473	

Holland-Grand Haven, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	66	9.7 %
2	Multi-Level Mktg/Pyramids/Chain Letters	62	9.1 %
3	Prizes/Sweepstakes and Lotteries	40	5.9 %
4	Internet Services	38	5.6 %
5	Computer Equipment and Software	36	5.3 %
	Total:	680	

Homosassa Springs, FL Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	48	13.9 %
2	Foreign Money Offers	34	9.9 %
3	Internet Services	31	9.0 %
4	Prizes/Sweepstakes and Lotteries	31	9.0 %
5	Computer Equipment and Software	20	5.8 %
	Total:	345	

Honolulu, HI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	249	13.6 %
2	Internet Services	138	7.6 %
3	Prizes/Sweepstakes and Lotteries	134	7.3 %
4	Internet Auctions	115	6.3 %
5	Computer Equipment and Software	110	6.0 %
	Total:	1,827	

Houma-Bayou Cane-Thibodaux, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	28	11.9 %
2	Foreign Money Offers	23	9.8 %
3	Prizes/Sweepstakes and Lotteries	21	8.9 %
4	Internet Auctions	19	8.1 %
5	Computer Equipment and Software	10	4.3 %
	Total:	235	

Houston-Sugar Land-Baytown, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	803	10.3 %
2	Internet Services	610	7.8 %
3	Computer Equipment and Software	419	5.4 %
4	Foreign Money Offers	415	5.3 %
5	Internet Auctions	293	3.8 %
	Total:	7,805	

Huntington-Ashland, WV-KY-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	70	14.0 %
2	Internet Services	34	6.8 %
3	Prizes/Sweepstakes and Lotteries	31	6.2 %
4	Internet Auctions	27	5.4 %
5	Advance-Fee Loans and Credit Protection/Repair	23	4.6 %
6	Magazines and Buyers Clubs	23	4.6 %
	Total:	499	

Huntsville, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	98	11.6 %
2	Internet Services	68	8.0 %
3	Computer Equipment and Software	61	7.2 %
4	Health Care	45	5.3 %
5	Foreign Money Offers	44	5.2 %
	Total:	845	

Idaho Falls, ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	26	9.5 %
2	Multi-Level Mktg/Pyramids/Chain Letters	25	9.1 %
3	Internet Auctions	23	8.4 %
4	Internet Services	19	6.9 %
5	Foreign Money Offers	13	4.7 %
	Total:	275	

Indianapolis-Carmel, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	445	12.2 %
2	Shop-at-Home/Catalog Sales	351	9.6 %
3	Foreign Money Offers	270	7.4 %
4	Internet Services	257	7.0 %
5	Computer Equipment and Software	123	3.4 %
	Total:	3,662	

Iowa City, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	55	13.9 %
2	Internet Services	31	7.8 %
3	Foreign Money Offers	29	7.3 %
4	Computer Equipment and Software	22	5.5 %
5	Health Care	21	5.3 %
	Total:	397	

Ithaca, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	30	13.5 %
2	Prizes/Sweepstakes and Lotteries	18	8.1 %
3	Computer Equipment and Software	13	5.8 %
4	Foreign Money Offers	13	5.8 %
5	Internet Auctions	13	5.8 %
	Total:	223	

Jackson, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	40	9.7 %
2	Foreign Money Offers	39	9.5 %
3	Internet Services	25	6.1 %
4	Prizes/Sweepstakes and Lotteries	19	4.6 %
5	Multi-Level Mktg/Pyramids/Chain Letters	17	4.1 %
	Total:	411	

Jackson, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	78	13.7 %
2	Internet Services	55	9.7 %
3	Computer Equipment and Software	35	6.2 %
4	Advance-Fee Loans and Credit Protection/Repair	32	5.6 %
5	Foreign Money Offers	30	5.3 %
6	Prizes/Sweepstakes and Lotteries	30	5.3 %
	Total:	569	

Jackson, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	20	8.7 %
2	Internet Services	19	8.2 %
3	Prizes/Sweepstakes and Lotteries	17	7.4 %
4	Computer Equipment and Software	15	6.5 %
5	Advance-Fee Loans and Credit Protection/Repair	14	6.1 %
6	Internet Auctions	14	6.1 %
	Total:	231	

Jacksonville, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	305	11.4 %
2	Internet Services	227	8.5 %
3	Foreign Money Offers	177	6.6 %
4	Prizes/Sweepstakes and Lotteries	130	4.8 %
5	Internet Auctions	129	4.8 %
	Total:	2,682	

Jacksonville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	8.4 %
2	Foreign Money Offers	26	5.9 %
3	Internet Services	26	5.9 %
4	Advance-Fee Loans and Credit Protection/Repair	23	5.2 %
5	Internet Auctions	19	4.3 %
	Total:	439	

Jamestown-Dunkirk-Fredonia, NY Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	21	8.7 %
2	Prizes/Sweepstakes and Lotteries	21	8.7 %
3	Shop-at-Home/Catalog Sales	21	8.7 %
4	Employ Agencies/Job Counsel/Overseas Work	20	8.3 %
5	Foreign Money Offers	13	5.4 %
6	Internet Auctions	13	5.4 %
	Total:	241	

Janesville, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	58	12.3 %
2	Internet Services	44	9.3 %
3	Foreign Money Offers	26	5.5 %
4	Computer Equipment and Software	25	5.3 %
5	Multi-Level Mktg/Pyramids/Chain Letters	22	4.7 %
6	Prizes/Sweepstakes and Lotteries	22	4.7 %
	Total:	472	

Jefferson City, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	10.8 %
2	Internet Services	34	7.8 %
3	Computer Equipment and Software	25	5.7 %
4	Prizes/Sweepstakes and Lotteries	25	5.7 %
5	Internet Auctions	23	5.3 %
	Total:	437	

Johnson City, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	64	10.7 %
2	Internet Services	40	6.7 %
3	Internet Auctions	38	6.4 %
4	Prizes/Sweepstakes and Lotteries	31	5.2 %
5	Magazines and Buyers Clubs	24	4.0 %
	Total:	597	

Johnstown, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	43	13.6 %
2	Internet Auctions	25	7.9 %
3	Foreign Money Offers	24	7.6 %
4	Advance-Fee Loans and Credit Protection/Repair	16	5.0 %
5	Computer Equipment and Software	16	5.0 %
	Total:	317	

Jonesboro, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	26	15.9 %
2	Internet Services	13	7.9 %
3	Foreign Money Offers	12	7.3 %
4	Internet Auctions	8	4.9 %
5	Prizes/Sweepstakes and Lotteries	7	4.3 %
	Total:	164	

Joplin, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	42	12.0 %
2	Internet Services	31	8.8 %
3	Prizes/Sweepstakes and Lotteries	26	7.4 %
4	Computer Equipment and Software	19	5.4 %
5	Foreign Money Offers	19	5.4 %
	Total:	351	

Kahului-Wailuku, HI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	19.2 %
2	Internet Services	22	9.0 %
3	Internet Auctions	20	8.2 %
4	Foreign Money Offers	18	7.3 %
5	Prizes/Sweepstakes and Lotteries	16	6.5 %
	Total:	245	

Kalamazoo-Portage, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	85	9.6 %
2	Prizes/Sweepstakes and Lotteries	77	8.7 %
3	Internet Services	51	5.7 %
4	Computer Equipment and Software	39	4.4 %
5	Foreign Money Offers	37	4.2 %
	Total:	890	

Kankakee-Bradley, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	22	8.5 %
2	Internet Services	19	7.4 %
3	Foreign Money Offers	18	7.0 %
4	Computer Equipment and Software	15	5.8 %
5	Investments	14	5.4 %
6	Prizes/Sweepstakes and Lotteries	14	5.4 %
	Total:	258	

Kansas City, MO-KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	441	11.2 %
2	Internet Services	273	6.9 %
3	Foreign Money Offers	240	6.1 %
4	Internet Auctions	188	4.8 %
5	Computer Equipment and Software	182	4.6 %
	Total:	3,951	

Kennewick-Richland-Pasco, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	8.8 %
2	Internet Services	40	7.5 %
3	Prizes/Sweepstakes and Lotteries	39	7.3 %
4	Magazines and Buyers Clubs	28	5.2 %
5	Foreign Money Offers	27	5.1 %
	Total:	534	

Killeen-Temple-Fort Hood, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Real Estate (Not Timeshares)	102	10.1 %
2	Foreign Money Offers	79	7.8 %
3	Shop-at-Home/Catalog Sales	68	6.7 %
4	Internet Services	65	6.4 %
5	Advance-Fee Loans and Credit Protection/Repair	36	3.6 %
6	Computer Equipment and Software	36	3.6 %
	Total:	1,013	

Kingsport-Bristol-Bristol, TN-VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	111	14.4 %
2	Internet Services	46	6.0 %
3	Internet Auctions	42	5.4 %
4	Prizes/Sweepstakes and Lotteries	37	4.8 %
5	Foreign Money Offers	32	4.2 %
	Total:	771	

Kingston, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	83	17.6 %
2	Computer Equipment and Software	35	7.4 %
3	Prizes/Sweepstakes and Lotteries	32	6.8 %
4	Internet Services	31	6.6 %
5	Foreign Money Offers	29	6.1 %
	Total:	472	

Knoxville, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	238	13.8 %
2	Internet Services	116	6.7 %
3	Health Care	88	5.1 %
4	Internet Auctions	80	4.6 %
5	Prizes/Sweepstakes and Lotteries	75	4.3 %
	Total:	1,726	

Kokomo, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	34	14.1 %
2	Shop-at-Home/Catalog Sales	23	9.5 %
3	Internet Services	20	8.3 %
4	Foreign Money Offers	19	7.9 %
5	Magazines and Buyers Clubs	10	4.1 %
	Total:	241	

La Crosse, WI-MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	30	11.0 %
2	Foreign Money Offers	24	8.8 %
3	Internet Services	15	5.5 %
4	Computer Equipment and Software	11	4.0 %
5	Travel, Vacations and Timeshare	11	4.0 %
	Total:	273	

Lafayette, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	67	14.2 %
2	Prizes/Sweepstakes and Lotteries	42	8.9 %
3	Foreign Money Offers	28	5.9 %
4	Internet Services	28	5.9 %
5	Computer Equipment and Software	23	4.9 %
	Total:	473	

Lafayette, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	78	15.0 %
2	Internet Auctions	38	7.3 %
3	Prizes/Sweepstakes and Lotteries	35	6.7 %
4	Computer Equipment and Software	31	6.0 %
5	Foreign Money Offers	31	6.0 %
	Total:	519	

Lake Charles, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	10.1 %
2	Internet Services	24	6.5 %
3	Computer Equipment and Software	23	6.3 %
4	Foreign Money Offers	18	4.9 %
5	Internet Auctions	15	4.1 %
	Total:	367	

Lake Havasu City-Kingman, AZ Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	70	10.4 %
2	Internet Services	50	7.4 %
3	Prizes/Sweepstakes and Lotteries	45	6.7 %
4	Foreign Money Offers	29	4.3 %
5	Health Care	29	4.3 %
	Total:	676	

Lakeland, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	139	10.3 %
2	Internet Services	106	7.9 %
3	Foreign Money Offers	96	7.1 %
4	Prizes/Sweepstakes and Lotteries	82	6.1 %
5	Internet Auctions	75	5.6 %
	Total:	1,350	

Lancaster, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	152	13.0 %
2	Prizes/Sweepstakes and Lotteries	122	10.5 %
3	Internet Services	77	6.6 %
4	Foreign Money Offers	74	6.3 %
5	Internet Auctions	59	5.1 %
	Total:	1,166	

Lansing-East Lansing, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	79	9.3 %
2	Internet Services	65	7.7 %
3	Prizes/Sweepstakes and Lotteries	54	6.4 %
4	Computer Equipment and Software	46	5.4 %
5	Foreign Money Offers	43	5.1 %
	Total:	848	

Laredo, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	17	11.5 %
2	Computer Equipment and Software	11	7.4 %
3	Internet Auctions	9	6.1 %
4	Health Care	6	4.1 %
5	Prizes/Sweepstakes and Lotteries	6	4.1 %
	Total:	148	

Las Cruces, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	58	12.2 %
2	Internet Services	36	7.6 %
3	Foreign Money Offers	28	5.9 %
4	Internet Auctions	19	4.0 %
5	Prizes/Sweepstakes and Lotteries	18	3.8 %
	Total:	475	

Las Vegas-Paradise, NV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	423	11.9 %
2	Internet Services	273	7.7 %
3	Foreign Money Offers	263	7.4 %
4	Internet Auctions	216	6.1 %
5	Prizes/Sweepstakes and Lotteries	192	5.4 %
	Total:	3,555	

Lawrence, KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	34	12.7 %
2	Internet Auctions	19	7.1 %
3	Internet Services	19	7.1 %
4	Computer Equipment and Software	17	6.3 %
5	Foreign Money Offers	17	6.3 %
	Total:	268	

Lawton, OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	30	12.1 %
2	Prizes/Sweepstakes and Lotteries	24	9.7 %
3	Internet Services	20	8.1 %
4	Advance-Fee Loans and Credit Protection/Repair	15	6.0 %
5	Computer Equipment and Software	10	4.0 %
6	Foreign Money Offers	10	4.0 %
	Total:	248	

Lebanon, NH-VT Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	60	13.1 %
2	Internet Services	44	9.6 %
3	Foreign Money Offers	37	8.1 %
4	Prizes/Sweepstakes and Lotteries	31	6.8 %
5	Computer Equipment and Software	23	5.0 %
6	Internet Auctions	23	5.0 %
	Total:	458	

Lebanon, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	58	12.9 %
2	Prizes/Sweepstakes and Lotteries	54	12.0 %
3	Internet Services	31	6.9 %
4	Internet Auctions	25	5.6 %
5	Business Opps and Work-at-Home Plans	24	5.3 %
6	Foreign Money Offers	24	5.3 %
	Total:	449	

Lewiston-Auburn, ME Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	59	19.6 %
2	Computer Equipment and Software	22	7.3 %
3	Internet Services	22	7.3 %
4	Foreign Money Offers	19	6.3 %
5	Magazines and Buyers Clubs	14	4.7 %
	Total:	301	

Lexington-Fayette, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	145	15.0 %
2	Prizes/Sweepstakes and Lotteries	72	7.5 %
3	Internet Services	56	5.8 %
4	Computer Equipment and Software	54	5.6 %
5	Internet Auctions	53	5.5 %
	Total:	966	

Lima, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	41	18.1 %
2	Prizes/Sweepstakes and Lotteries	27	11.9 %
3	Advance-Fee Loans and Credit Protection/Repair	18	8.0 %
4	Computer Equipment and Software	14	6.2 %
5	Internet Services	12	5.3 %
	Total:	226	

Lincoln, NE Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	62	10.1 %
2	Internet Services	49	8.0 %
3	Computer Equipment and Software	38	6.2 %
4	Health Care	37	6.1 %
5	Real Estate (Not Timeshares)	28	4.6 %
	Total:	611	

Little Rock-North Little Rock, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	134	10.9 %
2	Internet Services	73	5.9 %
3	Internet Auctions	61	5.0 %
4	Computer Equipment and Software	59	4.8 %
5	Foreign Money Offers	57	4.6 %
	Total:	1,228	

Logan, UT-ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	28	11.1 %
2	Shop-at-Home/Catalog Sales	23	9.1 %
3	Prizes/Sweepstakes and Lotteries	21	8.3 %
4	Multi-Level Mktg/Pyramids/Chain Letters	18	7.1 %
5	Computer Equipment and Software	13	5.1 %
	Total:	253	

Longview, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	58	11.4 %
2	Prizes/Sweepstakes and Lotteries	41	8.1 %
3	Internet Services	35	6.9 %
4	Internet Auctions	27	5.3 %
5	Foreign Money Offers	26	5.1 %
	Total:	509	

Los Angeles-Long Beach-Santa Ana, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	2,352	11.2 %
2	Internet Services	1,892	9.0 %
3	Foreign Money Offers	1,311	6.2 %
4	Computer Equipment and Software	1,069	5.1 %
5	Internet Auctions	1,005	4.8 %
	Total:	21,002	

Louisville-Jefferson County, KY-IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	254	10.9 %
2	Internet Services	185	7.9 %
3	Computer Equipment and Software	124	5.3 %
4	Internet Auctions	124	5.3 %
5	Prizes/Sweepstakes and Lotteries	124	5.3 %
	Total:	2,334	

Lubbock, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	45	9.6 %
2	Internet Services	26	5.5 %
3	Computer Equipment and Software	25	5.3 %
4	Foreign Money Offers	25	5.3 %
5	Prizes/Sweepstakes and Lotteries	25	5.3 %
	Total:	469	

Lumberton, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	20	10.2 %
2	Shop-at-Home/Catalog Sales	16	8.2 %
3	Foreign Money Offers	15	7.7 %
4	Computer Equipment and Software	12	6.1 %
5	Internet Services	10	5.1 %
	Total:	196	

Lynchburg, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	85	13.4 %
2	Internet Services	43	6.8 %
3	Prizes/Sweepstakes and Lotteries	36	5.7 %
4	Computer Equipment and Software	33	5.2 %
5	Internet Auctions	27	4.2 %
	Total:	636	

Macon, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	79	10.9 %
2	Prizes/Sweepstakes and Lotteries	48	6.6 %
3	Foreign Money Offers	41	5.7 %
4	Internet Services	30	4.1 %
5	Health Care	28	3.9 %
	Total:	724	

Madera, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	54	10.2 %
2	Prizes/Sweepstakes and Lotteries	39	7.4 %
3	Computer Equipment and Software	31	5.9 %
4	Internet Services	30	5.7 %
5	Real Estate (Not Timeshares)	26	4.9 %
	Total:	527	

Madison, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	149	11.0 %
2	Internet Services	117	8.6 %
3	Computer Equipment and Software	93	6.8 %
4	Foreign Money Offers	78	5.7 %
5	Internet Auctions	55	4.0 %
	Total:	1,359	

Manchester-Nashua, NH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	161	12.3 %
2	Internet Services	113	8.6 %
3	Foreign Money Offers	94	7.2 %
4	Computer Equipment and Software	78	5.9 %
5	Prizes/Sweepstakes and Lotteries	77	5.9 %
	Total:	1,311	

Manhattan, KS Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	29	11.7 %
2	Computer Equipment and Software	15	6.1 %
3	Foreign Money Offers	15	6.1 %
4	Internet Auctions	15	6.1 %
5	Internet Services	13	5.3 %
	Total:	247	

Mansfield, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	50	14.9 %
2	Prizes/Sweepstakes and Lotteries	31	9.3 %
3	Internet Auctions	16	4.8 %
4	Internet Services	16	4.8 %
5	Foreign Money Offers	15	4.5 %
	Total:	335	

McAllen-Edinburg-Mission, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	10.4 %
2	Internet Services	34	7.5 %
3	Prizes/Sweepstakes and Lotteries	27	6.0 %
4	Computer Equipment and Software	23	5.1 %
5	Internet Auctions	22	4.9 %
	Total:	452	

Medford, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	63	10.7 %
2	Shop-at-Home/Catalog Sales	59	10.0 %
3	Foreign Money Offers	45	7.6 %
4	Prizes/Sweepstakes and Lotteries	24	4.1 %
5	Internet Auctions	22	3.7 %
	Total:	591	

Memphis, TN-MS-AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	211	11.5 %
2	Internet Services	140	7.7 %
3	Prizes/Sweepstakes and Lotteries	134	7.3 %
4	Foreign Money Offers	103	5.6 %
5	Computer Equipment and Software	89	4.9 %
	Total:	1,827	

Merced, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	35	8.1 %
2	Shop-at-Home/Catalog Sales	35	8.1 %
3	Internet Auctions	30	6.9 %
4	Prizes/Sweepstakes and Lotteries	30	6.9 %
5	Foreign Money Offers	29	6.7 %
	Total:	432	

Meridian, MS Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	16	10.1 %
2	Internet Services	15	9.4 %
3	Advance-Fee Loans and Credit Protection/Repair	13	8.2 %
4	Prizes/Sweepstakes and Lotteries	13	8.2 %
5	Foreign Money Offers	10	6.3 %
	Total:	159	

Miami-Fort Lauderdale-Miami Beach, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,067	11.9 %
2	Internet Services	721	8.1 %
3	Internet Auctions	554	6.2 %
4	Foreign Money Offers	540	6.0 %
5	Prizes/Sweepstakes and Lotteries	510	5.7 %
	Total:	8,932	

Michigan City-La Porte, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	59	13.2 %
2	Shop-at-Home/Catalog Sales	46	10.3 %
3	Foreign Money Offers	28	6.3 %
4	Internet Services	26	5.8 %
5	Health Care	20	4.5 %
	Total:	448	

Midland, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	22	10.6 %
2	Computer Equipment and Software	13	6.3 %
3	Internet Services	13	6.3 %
4	Advance-Fee Loans and Credit Protection/Repair	10	4.8 %
5	Prizes/Sweepstakes and Lotteries	9	4.3 %
	Total:	207	

Milwaukee-Waukesha-West Allis, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	355	10.8 %
2	Internet Services	214	6.5 %
3	Computer Equipment and Software	208	6.3 %
4	Foreign Money Offers	153	4.7 %
5	Health Care	142	4.3 %
	Total:	3,288	

Minneapolis-St. Paul-Bloomington, MN-WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	654	9.1 %
2	Internet Services	506	7.1 %
3	Foreign Money Offers	386	5.4 %
4	Computer Equipment and Software	364	5.1 %
5	Prizes/Sweepstakes and Lotteries	338	4.7 %
	Total:	7,156	

Missoula, MT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	13.7 %
2	Internet Services	26	8.1 %
3	Prizes/Sweepstakes and Lotteries	25	7.8 %
4	Foreign Money Offers	22	6.9 %
5	Internet Auctions	13	4.0 %
	Total:	321	

Mobile, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	61	9.6 %
2	Internet Services	50	7.9 %
3	Internet Auctions	47	7.4 %
4	Prizes/Sweepstakes and Lotteries	40	6.3 %
5	Foreign Money Offers	25	3.9 %
	Total:	634	

Modesto, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	107	9.8 %
2	Shop-at-Home/Catalog Sales	102	9.4 %
3	Internet Services	92	8.5 %
4	Foreign Money Offers	83	7.6 %
5	Computer Equipment and Software	51	4.7 %
	Total:	1,087	

Monroe, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	43	16.3 %
2	Prizes/Sweepstakes and Lotteries	20	7.6 %
3	Internet Auctions	14	5.3 %
4	Internet Services	14	5.3 %
5	Foreign Money Offers	13	4.9 %
	Total:	264	

Monroe, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	66	10.1 %
2	Prizes/Sweepstakes and Lotteries	55	8.4 %
3	Internet Services	46	7.1 %
4	Computer Equipment and Software	40	6.1 %
5	Internet Auctions	33	5.1 %
	Total:	652	

Montgomery, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	86	13.5 %
2	Prizes/Sweepstakes and Lotteries	64	10.0 %
3	Foreign Money Offers	44	6.9 %
4	Internet Services	36	5.7 %
5	Computer Equipment and Software	27	4.2 %
	Total:	637	

Morgantown, WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	46	13.4 %
2	Computer Equipment and Software	37	10.8 %
3	Internet Services	24	7.0 %
4	Internet Auctions	20	5.8 %
5	Foreign Money Offers	14	4.1 %
	Total:	343	

Morristown, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	48	15.0 %
2	Internet Auctions	22	6.9 %
3	Internet Services	22	6.9 %
4	Foreign Money Offers	20	6.3 %
5	Computer Equipment and Software	17	5.3 %
6	Prizes/Sweepstakes and Lotteries	17	5.3 %
	Total:	319	

Mount Vernon-Anacortes, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	9.3 %
2	Internet Services	32	6.8 %
3	Foreign Money Offers	24	5.1 %
4	Prizes/Sweepstakes and Lotteries	24	5.1 %
5	Computer Equipment and Software	17	3.6 %
	Total:	472	

Muncie, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	12.4 %
2	Shop-at-Home/Catalog Sales	32	12.0 %
3	Foreign Money Offers	22	8.3 %
4	Internet Services	21	7.9 %
5	Internet Auctions	18	6.8 %
	Total:	266	

Muskegon-Norton Shores, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Multi-Level Mktg/Pyramids/Chain Letters	40	10.7 %
2	Prizes/Sweepstakes and Lotteries	35	9.4 %
3	Shop-at-Home/Catalog Sales	24	6.4 %
4	Internet Services	20	5.3 %
5	Advance-Fee Loans and Credit Protection/Repair	18	4.8 %
	Total:	374	

Myrtle Beach-Conway-North Myrtle Beach, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Computer Equipment and Software	102	15.9 %
2	Shop-at-Home/Catalog Sales	49	7.6 %
3	Foreign Money Offers	42	6.5 %
4	Prizes/Sweepstakes and Lotteries	34	5.3 %
5	Internet Services	30	4.7 %
	Total:	642	

Napa, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Foreign Money Offers	73	10.4 %
2	Internet Services	71	10.1 %
3	Shop-at-Home/Catalog Sales	61	8.7 %
4	Prizes/Sweepstakes and Lotteries	57	8.1 %
5	Internet Auctions	31	4.4 %
	Total:	703	

Naples-Marco Island, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	72	10.9 %
2	Computer Equipment and Software	44	6.7 %
3	Internet Services	41	6.2 %
4	Foreign Money Offers	39	5.9 %
5	Internet Auctions	34	5.2 %
	Total:	659	

Nashville-Davidson--Murfreesboro, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	371	10.3 %
2	Internet Services	265	7.4 %
3	Foreign Money Offers	204	5.7 %
4	Computer Equipment and Software	174	4.8 %
5	Prizes/Sweepstakes and Lotteries	169	4.7 %
	Total:	3,601	

New Bern, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	52	11.4 %
2	Internet Services	34	7.4 %
3	Prizes/Sweepstakes and Lotteries	27	5.9 %
4	Foreign Money Offers	26	5.7 %
5	Travel, Vacations and Timeshare	23	5.0 %
	Total:	458	

New Haven-Milford, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	269	14.8 %
2	Prizes/Sweepstakes and Lotteries	152	8.3 %
3	Foreign Money Offers	141	7.7 %
4	Internet Auctions	122	6.7 %
5	Internet Services	116	6.4 %
	Total:	1,823	

New Orleans-Metairie-Kenner, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	239	12.5 %
2	Internet Services	124	6.5 %
3	Foreign Money Offers	123	6.5 %
4	Internet Auctions	100	5.2 %
5	Computer Equipment and Software	89	4.7 %
	Total:	1,905	

New York-Northern New Jersey-Long Island, NY-NJ-PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	3,883	13.0 %
2	Internet Services	2,588	8.6 %
3	Computer Equipment and Software	1,849	6.2 %
4	Foreign Money Offers	1,803	6.0 %
5	Internet Auctions	1,705	5.7 %
	Total:	29,975	

Niles-Benton Harbor, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	67	11.1 %
2	Shop-at-Home/Catalog Sales	64	10.6 %
3	Internet Services	43	7.1 %
4	Foreign Money Offers	26	4.3 %
5	Internet Auctions	26	4.3 %
	Total:	606	

Norwich-New London, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	97	13.6 %
2	Prizes/Sweepstakes and Lotteries	78	10.9 %
3	Foreign Money Offers	54	7.6 %
4	Computer Equipment and Software	42	5.9 %
5	Internet Auctions	42	5.9 %
	Total:	714	

Ocala, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	95	12.3 %
2	Prizes/Sweepstakes and Lotteries	80	10.4 %
3	Internet Services	62	8.0 %
4	Foreign Money Offers	55	7.1 %
5	Internet Auctions	40	5.2 %
6	Travel, Vacations and Timeshare	40	5.2 %
	Total:	772	

Odessa, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	23	12.7 %
2	Internet Services	10	5.5 %
3	Prizes/Sweepstakes and Lotteries	10	5.5 %
4	Advance-Fee Loans and Credit Protection/Repair	7	3.9 %
5	Computer Equipment and Software	7	3.9 %
6	Foreign Money Offers	7	3.9 %
7	Telephone Services	7	3.9 %
	Total:	181	

Ogden-Clearfield, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	128	10.1 %
2	Internet Services	89	7.0 %
3	Prizes/Sweepstakes and Lotteries	83	6.5 %
4	Foreign Money Offers	66	5.2 %
5	Travel, Vacations and Timeshare	62	4.9 %
	Total:	1,271	

Ogdensburg-Massena, NY Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	20	11.7 %
2	Prizes/Sweepstakes and Lotteries	15	8.8 %
3	Internet Services	14	8.2 %
4	Magazines and Buyers Clubs	12	7.0 %
5	Foreign Money Offers	9	5.3 %
	Total:	171	

Oklahoma City, OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	206	9.9 %
2	Internet Services	159	7.6 %
3	Foreign Money Offers	113	5.4 %
4	Prizes/Sweepstakes and Lotteries	91	4.4 %
5	Computer Equipment and Software	89	4.3 %
	Total:	2,090	

Olympia, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	83	9.3 %
2	Shop-at-Home/Catalog Sales	78	8.7 %
3	Foreign Money Offers	61	6.8 %
4	Computer Equipment and Software	58	6.5 %
5	Prizes/Sweepstakes and Lotteries	56	6.3 %
	Total:	895	

Omaha-Council Bluffs, NE-IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	184	11.2 %
2	Internet Services	145	8.9 %
3	Real Estate (Not Timeshares)	86	5.3 %
4	Health Care	84	5.1 %
5	Foreign Money Offers	79	4.8 %
	Total:	1,636	

Orlando-Kissimmee, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	488	10.0 %
2	Foreign Money Offers	458	9.4 %
3	Internet Services	357	7.4 %
4	Internet Auctions	232	4.8 %
5	Computer Equipment and Software	224	4.6 %
	Total:	4,856	

Oshkosh-Neenah, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	56	11.0 %
2	Computer Equipment and Software	43	8.4 %
3	Internet Services	36	7.1 %
4	Internet Auctions	26	5.1 %
5	Health Care	24	4.7 %
6	Magazines and Buyers Clubs	24	4.7 %
	Total:	510	

Ottawa-Streator, IL Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	40	11.9 %
2	Internet Services	25	7.4 %
3	Computer Equipment and Software	24	7.1 %
4	Prizes/Sweepstakes and Lotteries	24	7.1 %
5	Foreign Money Offers	17	5.1 %
	Total:	336	

Owensboro, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	29	8.2 %
2	Internet Services	28	7.9 %
3	Computer Equipment and Software	27	7.6 %
4	Shop-at-Home/Catalog Sales	26	7.4 %
5	Foreign Money Offers	17	4.8 %
	Total:	353	

Oxnard-Thousand Oaks-Ventura, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	209	10.7 %
2	Internet Services	188	9.6 %
3	Foreign Money Offers	154	7.9 %
4	Computer Equipment and Software	98	5.0 %
5	Prizes/Sweepstakes and Lotteries	80	4.1 %
	Total:	1,951	

Palm Bay-Melbourne-Titusville, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	125	12.5 %
2	Internet Services	93	9.3 %
3	Internet Auctions	64	6.4 %
4	Foreign Money Offers	61	6.1 %
5	Prizes/Sweepstakes and Lotteries	54	5.4 %
	Total:	1,004	

Panama City-Lynn Haven, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	46	10.9 %
2	Foreign Money Offers	38	9.0 %
3	Internet Services	38	9.0 %
4	Employ Agencies/Job Counsel/Overseas Work	25	5.9 %
5	Internet Auctions	23	5.5 %
6	Prizes/Sweepstakes and Lotteries	23	5.5 %
	Total:	422	

Parkersburg-Marietta-Vienna, WV-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	14.3 %
2	Internet Services	21	8.1 %
3	Internet Auctions	15	5.8 %
4	Prizes/Sweepstakes and Lotteries	14	5.4 %
5	Foreign Money Offers	13	5.0 %
	Total:	258	

Pascagoula, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	38	8.6 %
2	Prizes/Sweepstakes and Lotteries	34	7.7 %
3	Internet Services	32	7.2 %
4	Foreign Money Offers	29	6.5 %
5	Internet Auctions	23	5.2 %
	Total:	444	

Pensacola-Ferry Pass-Brent, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	107	10.4 %
2	Foreign Money Offers	84	8.1 %
3	Internet Services	78	7.6 %
4	Prizes/Sweepstakes and Lotteries	63	6.1 %
5	Internet Auctions	53	5.1 %
	Total:	1,031	

Peoria, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	71	12.3 %
2	Foreign Money Offers	38	6.6 %
3	Internet Services	36	6.3 %
4	Internet Auctions	33	5.7 %
5	Magazines and Buyers Clubs	31	5.4 %
	Total:	575	

Philadelphia-Camden-Wilmington, PA-NJ-DE-MD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,321	12.9 %
2	Internet Services	801	7.8 %
3	Computer Equipment and Software	628	6.1 %
4	Prizes/Sweepstakes and Lotteries	602	5.9 %
5	Foreign Money Offers	598	5.9 %
	Total:	10,214	

Phoenix-Mesa-Scottsdale, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	920	9.3 %
2	Internet Services	683	6.9 %
3	Foreign Money Offers	514	5.2 %
4	Prizes/Sweepstakes and Lotteries	482	4.9 %
5	Health Care	440	4.4 %
	Total:	9,930	

Pine Bluff, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	28	15.5 %
2	Internet Services	20	11.0 %
3	Foreign Money Offers	13	7.2 %
4	Internet Auctions	7	3.9 %
5	Business Opps and Work-at-Home Plans	6	3.3 %
6	Prizes/Sweepstakes and Lotteries	6	3.3 %
	Total:	181	

Pittsburgh, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	632	14.1 %
2	Prizes/Sweepstakes and Lotteries	367	8.2 %
3	Internet Services	289	6.4 %
4	Computer Equipment and Software	253	5.6 %
5	Foreign Money Offers	234	5.2 %
	Total:	4,485	

Pittsfield, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	40	14.1 %
2	Internet Services	26	9.2 %
3	Computer Equipment and Software	23	8.1 %
4	Foreign Money Offers	18	6.4 %
5	Internet Auctions	17	6.0 %
	Total:	283	

Portland-South Portland-Biddeford, ME Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	219	18.8 %
2	Foreign Money Offers	85	7.3 %
3	Internet Services	74	6.3 %
4	Prizes/Sweepstakes and Lotteries	66	5.7 %
5	Computer Equipment and Software	47	4.0 %
	Total:	1,166	

Portland-Vancouver-Beaverton, OR-WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	499	9.5 %
2	Internet Services	418	8.0 %
3	Foreign Money Offers	369	7.0 %
4	Computer Equipment and Software	281	5.4 %
5	Internet Auctions	211	4.0 %
	Total:	5,236	

Port St. Lucie-Fort Pierce, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	108	11.5 %
2	Internet Services	78	8.3 %
3	Foreign Money Offers	69	7.3 %
4	Prizes/Sweepstakes and Lotteries	59	6.3 %
5	Internet Auctions	56	5.9 %
	Total:	942	

Pottsville, PA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	63	13.0 %
2	Prizes/Sweepstakes and Lotteries	51	10.5 %
3	Advance-Fee Loans and Credit Protection/Repair	35	7.2 %
4	Computer Equipment and Software	33	6.8 %
5	Internet Services	27	5.6 %
	Total:	486	

Poughkeepsie-Newburgh-Middletown, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	196	14.9 %
2	Internet Services	105	8.0 %
3	Internet Auctions	99	7.5 %
4	Computer Equipment and Software	72	5.5 %
5	Foreign Money Offers	72	5.5 %
	Total:	1,312	

Prescott, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	101	11.8 %
2	Internet Services	60	7.0 %
3	Prizes/Sweepstakes and Lotteries	57	6.6 %
4	Foreign Money Offers	42	4.9 %
5	Internet Auctions	41	4.8 %
	Total:	859	

Providence-New Bedford-Fall River, RI-MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	338	12.6 %
2	Foreign Money Offers	184	6.9 %
3	Internet Services	176	6.6 %
4	Prizes/Sweepstakes and Lotteries	163	6.1 %
5	Computer Equipment and Software	156	5.8 %
	Total:	2,683	

Provo-Orem, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	127	8.9 %
2	Shop-at-Home/Catalog Sales	125	8.7 %
3	Foreign Money Offers	85	5.9 %
4	Health Care	78	5.4 %
5	Real Estate (Not Timeshares)	74	5.2 %
	Total:	1,433	

Pueblo, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	42	13.8 %
2	Internet Services	23	7.5 %
3	Computer Equipment and Software	17	5.6 %
4	Health Care	16	5.2 %
5	Foreign Money Offers	14	4.6 %
6	Prizes/Sweepstakes and Lotteries	14	4.6 %
	Total:	305	

Punta Gorda, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	104	13.2 %
2	Shop-at-Home/Catalog Sales	73	9.2 %
3	Prizes/Sweepstakes and Lotteries	56	7.1 %
4	Computer Equipment and Software	48	6.1 %
5	Foreign Money Offers	42	5.3 %
	Total:	790	

Racine, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	88	12.4 %
2	Internet Services	57	8.0 %
3	Health Care	42	5.9 %
4	Computer Equipment and Software	38	5.4 %
5	Internet Auctions	31	4.4 %
	Total:	710	

Raleigh-Cary, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	249	9.2 %
2	Internet Services	213	7.9 %
3	Foreign Money Offers	171	6.4 %
4	Health Care	164	6.1 %
5	Computer Equipment and Software	162	6.0 %
	Total:	2,692	

Rapid City, SD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	30	16.4 %
2	Internet Services	14	7.7 %
3	Foreign Money Offers	13	7.1 %
4	Internet Auctions	10	5.5 %
5	Prizes/Sweepstakes and Lotteries	7	3.8 %
	Total:	183	

Reading, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	158	16.4 %
2	Prizes/Sweepstakes and Lotteries	78	8.1 %
3	Internet Services	62	6.4 %
4	Internet Auctions	58	6.0 %
5	Foreign Money Offers	51	5.3 %
	Total:	966	

Redding, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	55	13.3 %
2	Prizes/Sweepstakes and Lotteries	49	11.8 %
3	Foreign Money Offers	37	8.9 %
4	Internet Services	25	6.0 %
5	Internet Auctions	14	3.4 %
	Total:	415	

Reno-Sparks, NV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	122	9.3 %
2	Internet Services	95	7.3 %
3	Prizes/Sweepstakes and Lotteries	89	6.8 %
4	Foreign Money Offers	79	6.0 %
5	Internet Auctions	71	5.4 %
	Total:	1,310	

Richmond, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	346	12.8 %
2	Prizes/Sweepstakes and Lotteries	193	7.1 %
3	Internet Services	182	6.7 %
4	Foreign Money Offers	171	6.3 %
5	Computer Equipment and Software	131	4.9 %
	Total:	2,700	

Riverside-San Bernardino-Ontario, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	674	11.0 %
2	Internet Services	473	7.7 %
3	Prizes/Sweepstakes and Lotteries	446	7.2 %
4	Foreign Money Offers	425	6.9 %
5	Computer Equipment and Software	238	3.9 %
6	Internet Auctions	238	3.9 %
	Total:	6,154	

Roanoke, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	112	12.5 %
2	Internet Services	72	8.0 %
3	Prizes/Sweepstakes and Lotteries	60	6.7 %
4	Computer Equipment and Software	57	6.4 %
5	Foreign Money Offers	46	5.1 %
	Total:	895	

Rochester, MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	10.6 %
2	Foreign Money Offers	28	6.8 %
3	Internet Auctions	28	6.8 %
4	Internet Services	21	5.1 %
5	Computer Equipment and Software	19	4.6 %
	Total:	414	

Rochester, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	214	14.0 %
2	Internet Services	115	7.5 %
3	Computer Equipment and Software	108	7.1 %
4	Foreign Money Offers	101	6.6 %
5	Internet Auctions	91	6.0 %
	Total:	1,527	

Rockford, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	72	10.1 %
2	Foreign Money Offers	56	7.9 %
3	Internet Services	55	7.7 %
4	Prizes/Sweepstakes and Lotteries	41	5.8 %
5	Computer Equipment and Software	35	4.9 %
	Total:	712	

Rocky Mount, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	30	8.7 %
2	Prizes/Sweepstakes and Lotteries	24	6.9 %
3	Internet Services	22	6.4 %
4	Advance-Fee Loans and Credit Protection/Repair	20	5.8 %
5	Computer Equipment and Software	20	5.8 %
6	Foreign Money Offers	20	5.8 %
	Total:	346	

Roseburg, OR Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	61	12.7 %
2	Internet Services	46	9.6 %
3	Foreign Money Offers	34	7.1 %
4	Prizes/Sweepstakes and Lotteries	22	4.6 %
5	Computer Equipment and Software	21	4.4 %
	Total:	481	

Sacramento--Arden-Arcade--Roseville, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	558	11.8 %
2	Internet Services	396	8.3 %
3	Foreign Money Offers	394	8.3 %
4	Prizes/Sweepstakes and Lotteries	283	6.0 %
5	Internet Auctions	244	5.1 %
	Total:	4,747	

Saginaw-Saginaw Township North, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	57	10.9 %
2	Prizes/Sweepstakes and Lotteries	41	7.9 %
3	Internet Services	32	6.1 %
4	Foreign Money Offers	31	5.9 %
5	Internet Auctions	26	5.0 %
	Total:	522	

Salem, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	102	9.3 %
2	Internet Services	81	7.4 %
3	Foreign Money Offers	78	7.1 %
4	Computer Equipment and Software	63	5.7 %
5	Prizes/Sweepstakes and Lotteries	59	5.4 %
	Total:	1,102	

Salinas, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	89	11.4 %
2	Shop-at-Home/Catalog Sales	69	8.8 %
3	Internet Services	65	8.3 %
4	Foreign Money Offers	48	6.1 %
5	Internet Auctions	38	4.9 %
	Total:	781	

Salisbury, MD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	45	16.1 %
2	Prizes/Sweepstakes and Lotteries	22	7.9 %
3	Foreign Money Offers	21	7.5 %
4	Internet Services	18	6.5 %
5	Internet Auctions	14	5.0 %
	Total:	279	

Salisbury, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	63	12.0 %
2	Internet Services	36	6.9 %
3	Foreign Money Offers	30	5.7 %
4	Prizes/Sweepstakes and Lotteries	28	5.4 %
5	Real Estate (Not Timeshares)	26	5.0 %
	Total:	523	

Salt Lake City, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	253	9.1 %
2	Internet Services	239	8.6 %
3	Foreign Money Offers	175	6.3 %
4	Prizes/Sweepstakes and Lotteries	163	5.9 %
5	Health Care	144	5.2 %
	Total:	2,786	

San Angelo, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	17	9.8 %
2	Internet Services	13	7.5 %
3	Foreign Money Offers	7	4.0 %
4	Magazines and Buyers Clubs	7	4.0 %
5	Travel, Vacations and Timeshare	7	4.0 %
	Total:	174	

San Antonio, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	320	9.5 %
2	Internet Services	214	6.4 %
3	Foreign Money Offers	199	5.9 %
4	Prizes/Sweepstakes and Lotteries	174	5.2 %
5	Health Care	163	4.8 %
	Total:	3,364	

San Diego-Carlsbad-San Marcos, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	751	10.5 %
2	Internet Services	600	8.4 %
3	Foreign Money Offers	572	8.0 %
4	Prizes/Sweepstakes and Lotteries	318	4.5 %
5	Internet Auctions	312	4.4 %
	Total:	7,123	

San Francisco-Oakland-Fremont, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	1,249	11.0 %
2	Shop-at-Home/Catalog Sales	1,132	10.0 %
3	Foreign Money Offers	935	8.2 %
4	Prizes/Sweepstakes and Lotteries	589	5.2 %
5	Computer Equipment and Software	567	5.0 %
	Total:	11,374	

San Jose-Sunnyvale-Santa Clara, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	480	10.5 %
2	Internet Services	402	8.8 %
3	Computer Equipment and Software	311	6.8 %
4	Foreign Money Offers	280	6.1 %
5	Prizes/Sweepstakes and Lotteries	251	5.5 %
	Total:	4,577	

San Luis Obispo-Paso Robles, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	69	11.2 %
2	Internet Services	64	10.4 %
3	Foreign Money Offers	33	5.4 %
4	Prizes/Sweepstakes and Lotteries	28	4.6 %
5	Internet Auctions	24	3.9 %
	Total:	614	

Santa Barbara-Santa Maria, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	113	13.5 %
2	Foreign Money Offers	69	8.3 %
3	Internet Services	66	7.9 %
4	Internet Auctions	45	5.4 %
5	Prizes/Sweepstakes and Lotteries	42	5.0 %
	Total:	835	

Santa Cruz-Watsonville, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	107	10.6 %
2	Shop-at-Home/Catalog Sales	93	9.2 %
3	Foreign Money Offers	75	7.4 %
4	Computer Equipment and Software	59	5.8 %
5	Prizes/Sweepstakes and Lotteries	45	4.5 %
	Total:	1,011	

Santa Fe, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	41	11.6 %
2	Shop-at-Home/Catalog Sales	38	10.8 %
3	Prizes/Sweepstakes and Lotteries	22	6.2 %
4	Computer Equipment and Software	18	5.1 %
5	Foreign Money Offers	18	5.1 %
6	Internet Auctions	18	5.1 %
	Total:	353	

Santa Rosa-Petaluma, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	119	10.8 %
2	Shop-at-Home/Catalog Sales	112	10.2 %
3	Foreign Money Offers	100	9.1 %
4	Prizes/Sweepstakes and Lotteries	77	7.0 %
5	Internet Auctions	54	4.9 %
	Total:	1,101	

Sarasota-Bradenton-Venice, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	160	10.4 %
2	Internet Services	101	6.5 %
3	Foreign Money Offers	85	5.5 %
4	Internet Auctions	84	5.4 %
5	Prizes/Sweepstakes and Lotteries	74	4.8 %
	Total:	1,542	

Savannah, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	81	11.7 %
2	Prizes/Sweepstakes and Lotteries	52	7.5 %
3	Foreign Money Offers	41	5.9 %
4	Internet Services	37	5.3 %
5	Travel, Vacations and Timeshare	34	4.9 %
	Total:	692	

Scranton--Wilkes-Barre, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	130	13.0 %
2	Internet Services	80	8.0 %
3	Prizes/Sweepstakes and Lotteries	70	7.0 %
4	Computer Equipment and Software	56	5.6 %
5	Advance-Fee Loans and Credit Protection/Repair	47	4.7 %
6	Internet Auctions	47	4.7 %
	Total:	1,000	

Seaford, DE Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	51	13.2 %
2	Foreign Money Offers	35	9.0 %
3	Internet Auctions	32	8.3 %
4	Internet Services	28	7.2 %
5	Prizes/Sweepstakes and Lotteries	28	7.2 %
	Total:	387	

Seattle-Tacoma-Bellevue, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	823	9.5 %
2	Internet Services	749	8.6 %
3	Foreign Money Offers	503	5.8 %
4	Computer Equipment and Software	492	5.7 %
5	Health Care	387	4.4 %
	Total:	8,697	

Sebastian-Vero Beach, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	11.4 %
2	Internet Services	29	9.0 %
3	Foreign Money Offers	22	6.8 %
4	Prizes/Sweepstakes and Lotteries	22	6.8 %
5	Internet Auctions	18	5.6 %
	Total:	324	

Sheboygan, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	32	12.6 %
2	Internet Services	15	5.9 %
3	Foreign Money Offers	12	4.7 %
4	Health Care	11	4.3 %
5	Travel, Vacations and Timeshare	11	4.3 %
	Total:	253	

Sherman-Denison, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	41	13.1 %
2	Internet Services	23	7.3 %
3	Foreign Money Offers	22	7.0 %
4	Computer Equipment and Software	14	4.5 %
5	Prizes/Sweepstakes and Lotteries	14	4.5 %
	Total:	313	

Shreveport-Bossier City, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	73	10.7 %
2	Internet Services	49	7.2 %
3	Foreign Money Offers	48	7.0 %
4	Prizes/Sweepstakes and Lotteries	43	6.3 %
5	Computer Equipment and Software	31	4.5 %
	Total:	684	

Sierra Vista-Douglas, AZ Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	42	9.1 %
2	Shop-at-Home/Catalog Sales	38	8.2 %
3	Prizes/Sweepstakes and Lotteries	29	6.3 %
4	Foreign Money Offers	27	5.9 %
5	Computer Equipment and Software	15	3.3 %
6	Health Care	15	3.3 %
	Total:	461	

Sioux City, IA-NE-SD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	29	13.1 %
2	Internet Auctions	17	7.7 %
3	Internet Services	14	6.3 %
4	Computer Equipment and Software	13	5.9 %
5	Foreign Money Offers	11	5.0 %
	Total:	221	

Sioux Falls, SD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	32	9.0 %
2	Internet Services	27	7.6 %
3	Prizes/Sweepstakes and Lotteries	24	6.8 %
4	Internet Auctions	22	6.2 %
5	Computer Equipment and Software	20	5.6 %
	Total:	355	

South Bend-Mishawaka, IN-MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	91	9.5 %
2	Internet Services	85	8.9 %
3	Prizes/Sweepstakes and Lotteries	66	6.9 %
4	Computer Equipment and Software	53	5.5 %
5	Foreign Money Offers	50	5.2 %
	Total:	957	

Spartanburg, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	56	8.9 %
2	Internet Services	51	8.1 %
3	Prizes/Sweepstakes and Lotteries	41	6.5 %
4	Foreign Money Offers	34	5.4 %
5	Business Opps and Work-at-Home Plans	28	4.5 %
6	Computer Equipment and Software	28	4.5 %
	Total:	629	

Spokane, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	142	9.8 %
2	Internet Services	98	6.8 %
3	Prizes/Sweepstakes and Lotteries	94	6.5 %
4	Foreign Money Offers	93	6.4 %
5	Computer Equipment and Software	63	4.4 %
	Total:	1,448	

Springfield, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	38	12.1 %
2	Foreign Money Offers	30	9.6 %
3	Internet Auctions	23	7.3 %
4	Internet Services	17	5.4 %
5	Prizes/Sweepstakes and Lotteries	15	4.8 %
	Total:	314	

Springfield, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	172	12.8 %
2	Internet Services	104	7.8 %
3	Computer Equipment and Software	92	6.9 %
4	Foreign Money Offers	82	6.1 %
5	Prizes/Sweepstakes and Lotteries	79	5.9 %
	Total:	1,340	

Springfield, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	93	9.6 %
2	Foreign Money Offers	79	8.1 %
3	Internet Services	67	6.9 %
4	Computer Equipment and Software	45	4.6 %
5	Internet Auctions	44	4.5 %
	Total:	970	

Springfield, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	66	12.9 %
2	Foreign Money Offers	27	5.3 %
3	Computer Equipment and Software	26	5.1 %
4	Internet Auctions	26	5.1 %
5	Health Care	23	4.5 %
6	Internet Services	23	4.5 %
	Total:	513	

State College, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	39	14.4 %
2	Computer Equipment and Software	27	10.0 %
3	Internet Services	21	7.8 %
4	Prizes/Sweepstakes and Lotteries	18	6.7 %
5	Foreign Money Offers	16	5.9 %
	Total:	270	

Statesville-Mooresville, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	62	11.4 %
2	Internet Services	38	7.0 %
3	Real Estate (Not Timeshares)	32	5.9 %
4	Foreign Money Offers	29	5.3 %
5	Computer Equipment and Software	28	5.1 %
	Total:	544	

Staunton-Waynesboro, VA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	69	23.3 %
2	Internet Services	24	8.1 %
3	Prizes/Sweepstakes and Lotteries	18	6.1 %
4	Foreign Money Offers	13	4.4 %
5	Debt Management/Credit Counseling	11	3.7 %
	Total:	296	

St. Cloud, MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	62	12.9 %
2	Internet Services	39	8.1 %
3	Internet Auctions	32	6.7 %
4	Health Care	25	5.2 %
5	Computer Equipment and Software	24	5.0 %
6	Prizes/Sweepstakes and Lotteries	24	5.0 %
	Total:	479	

St. George, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Multi-Level Mktg/Pyramids/Chain Letters	35	9.6 %
2	Shop-at-Home/Catalog Sales	31	8.5 %
3	Internet Services	29	8.0 %
4	Prizes/Sweepstakes and Lotteries	25	6.9 %
5	Investments	23	6.3 %
	Total:	364	

St. Joseph, MO-KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	21	8.5 %
2	Prizes/Sweepstakes and Lotteries	19	7.7 %
3	Internet Services	15	6.0 %
4	Advance-Fee Loans and Credit Protection/Repair	12	4.8 %
5	Internet Auctions	11	4.4 %
	Total:	248	

St. Louis, MO-IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	721	8.3 %
2	Health Care	498	5.8 %
3	Internet Services	471	5.5 %
4	Computer Equipment and Software	387	4.5 %
5	Prizes/Sweepstakes and Lotteries	356	4.1 %
	Total:	8,641	

Stockton, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	145	10.2 %
2	Internet Services	125	8.8 %
3	Prizes/Sweepstakes and Lotteries	118	8.3 %
4	Foreign Money Offers	111	7.8 %
5	Internet Auctions	66	4.7 %
	Total:	1,415	

Sumter, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Foreign Money Offers	30	13.0 %
2	Prizes/Sweepstakes and Lotteries	18	7.8 %
3	Shop-at-Home/Catalog Sales	18	7.8 %
4	Internet Services	14	6.1 %
5	Computer Equipment and Software	13	5.7 %
	Total:	230	

Syracuse, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	148	13.3 %
2	Internet Services	92	8.3 %
3	Prizes/Sweepstakes and Lotteries	92	8.3 %
4	Internet Auctions	74	6.6 %
5	Foreign Money Offers	72	6.5 %
	Total:	1,113	

Tallahassee, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	77	11.7 %
2	Foreign Money Offers	46	7.0 %
3	Prizes/Sweepstakes and Lotteries	46	7.0 %
4	Internet Auctions	43	6.5 %
5	Internet Services	43	6.5 %
	Total:	657	

Tampa-St. Petersburg-Clearwater, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	631	9.2 %
2	Internet Services	515	7.5 %
3	Foreign Money Offers	428	6.2 %
4	Prizes/Sweepstakes and Lotteries	384	5.6 %
5	Computer Equipment and Software	335	4.9 %
	Total:	6,896	

Terre Haute, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	56	14.5 %
2	Shop-at-Home/Catalog Sales	53	13.7 %
3	Foreign Money Offers	23	6.0 %
4	Computer Equipment and Software	22	5.7 %
5	Internet Services	21	5.4 %
	Total:	386	

Texarkana, TX-Texarkana, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	26	11.1 %
2	Shop-at-Home/Catalog Sales	20	8.5 %
3	Computer Equipment and Software	14	6.0 %
4	Debt Management/Credit Counseling	11	4.7 %
5	Internet Services	11	4.7 %
	Total:	234	

Thomasville-Lexington, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	99	14.8 %
2	Internet Services	49	7.3 %
3	Foreign Money Offers	38	5.7 %
4	Prizes/Sweepstakes and Lotteries	37	5.5 %
5	Computer Equipment and Software	32	4.8 %
	Total:	667	

Toledo, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	139	11.1 %
2	Internet Services	93	7.4 %
3	Computer Equipment and Software	76	6.1 %
4	Prizes/Sweepstakes and Lotteries	73	5.8 %
5	Internet Auctions	67	5.4 %
	Total:	1,250	

Topeka, KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	61	9.9 %
2	Internet Services	40	6.5 %
3	Computer Equipment and Software	33	5.3 %
4	Foreign Money Offers	33	5.3 %
5	Prizes/Sweepstakes and Lotteries	30	4.9 %
	Total:	618	

Torrington, CT Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	156	22.3 %
2	Internet Auctions	60	8.6 %
3	Internet Services	52	7.4 %
4	Foreign Money Offers	44	6.3 %
5	Prizes/Sweepstakes and Lotteries	41	5.9 %
	Total:	698	

Traverse City, MI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Multi-Level Mktg/Pyramids/Chain Letters	50	11.7 %
2	Shop-at-Home/Catalog Sales	42	9.8 %
3	Internet Services	29	6.8 %
4	Foreign Money Offers	25	5.9 %
5	Prizes/Sweepstakes and Lotteries	19	4.4 %
	Total:	427	

Trenton-Ewing, NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	108	11.6 %
2	Internet Services	95	10.2 %
3	Computer Equipment and Software	49	5.2 %
4	Foreign Money Offers	49	5.2 %
5	Prizes/Sweepstakes and Lotteries	48	5.1 %
	Total:	934	

Tucson, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	270	11.0 %
2	Internet Services	159	6.5 %
3	Computer Equipment and Software	142	5.8 %
4	Foreign Money Offers	141	5.8 %
5	Health Care	138	5.6 %
	Total:	2,448	

Tulsa, OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	186	10.9 %
2	Internet Services	105	6.2 %
3	Computer Equipment and Software	104	6.1 %
4	Health Care	103	6.0 %
5	Foreign Money Offers	78	4.6 %
	Total:	1,706	

Tupelo, MS Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	28	11.2 %
2	Foreign Money Offers	25	10.0 %
3	Internet Services	24	9.6 %
4	Advance-Fee Loans and Credit Protection/Repair	18	7.2 %
5	Prizes/Sweepstakes and Lotteries	14	5.6 %
	Total:	251	

Tuscaloosa, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	39	10.7 %
2	Prizes/Sweepstakes and Lotteries	37	10.1 %
3	Computer Equipment and Software	29	7.9 %
4	Internet Services	26	7.1 %
5	Advance-Fee Loans and Credit Protection/Repair	16	4.4 %
	Total:	366	

Tyler, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	8.1 %
2	Internet Services	35	7.7 %
3	Computer Equipment and Software	27	5.9 %
4	Foreign Money Offers	24	5.3 %
5	Health Care	23	5.0 %
	Total:	457	

Utica-Rome, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	69	14.5 %
2	Internet Services	53	11.1 %
3	Prizes/Sweepstakes and Lotteries	46	9.7 %
4	Internet Auctions	31	6.5 %
5	Foreign Money Offers	25	5.3 %
	Total:	476	

Valdosta, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	36	13.5 %
2	Internet Services	33	12.4 %
3	Prizes/Sweepstakes and Lotteries	25	9.4 %
4	Internet Auctions	19	7.1 %
5	Foreign Money Offers	16	6.0 %
	Total:	266	

Vallejo-Fairfield, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	155	11.1 %
2	Foreign Money Offers	111	8.0 %
3	Internet Services	111	8.0 %
4	Prizes/Sweepstakes and Lotteries	94	6.7 %
5	Computer Equipment and Software	58	4.2 %
6	Internet Auctions	58	4.2 %
	Total:	1,395	

Victoria, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	16	11.1 %
2	Internet Services	14	9.7 %
3	Computer Equipment and Software	12	8.3 %
4	Prizes/Sweepstakes and Lotteries	8	5.6 %
5	Foreign Money Offers	7	4.9 %
	Total:	144	

Vineland-Millville-Bridgeton, NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	27	13.3 %
2	Foreign Money Offers	15	7.4 %
3	Computer Equipment and Software	13	6.4 %
4	Internet Auctions	12	5.9 %
5	Internet Services	9	4.4 %
6	Prizes/Sweepstakes and Lotteries	9	4.4 %
	Total:	203	

Virginia Beach-Norfolk-Newport News, VA-NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	342	10.4 %
2	Foreign Money Offers	243	7.4 %
3	Prizes/Sweepstakes and Lotteries	220	6.7 %
4	Internet Services	194	5.9 %
5	Computer Equipment and Software	146	4.4 %
	Total:	3,295	

Visalia-Porterville, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	64	9.0 %
2	Prizes/Sweepstakes and Lotteries	63	8.8 %
3	Internet Services	54	7.6 %
4	Foreign Money Offers	46	6.4 %
5	Advance-Fee Loans and Credit Protection/Repair	30	4.2 %
	Total:	715	

Waco, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Health Care	75	18.4 %
2	Internet Services	32	7.8 %
3	Shop-at-Home/Catalog Sales	31	7.6 %
4	Advance-Fee Loans and Credit Protection/Repair	19	4.7 %
5	Foreign Money Offers	19	4.7 %
6	Prizes/Sweepstakes and Lotteries	19	4.7 %
	Total:	408	

Warner Robins, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	43	11.8 %
2	Prizes/Sweepstakes and Lotteries	24	6.6 %
3	Foreign Money Offers	23	6.3 %
4	Internet Services	20	5.5 %
5	Computer Equipment and Software	19	5.2 %
	Total:	363	

Washington-Arlington-Alexandria, DC-VA-MD-WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,529	10.9 %
2	Internet Services	1,243	8.9 %
3	Foreign Money Offers	1,157	8.3 %
4	Computer Equipment and Software	786	5.6 %
5	Prizes/Sweepstakes and Lotteries	657	4.7 %
	Total:	13,990	

Waterloo-Cedar Falls, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	15.3 %
2	Internet Auctions	21	8.7 %
3	Foreign Money Offers	18	7.4 %
4	Internet Services	13	5.4 %
5	Computer Equipment and Software	10	4.1 %
6	Prizes/Sweepstakes and Lotteries	10	4.1 %
7	Travel, Vacations and Timeshare	10	4.1 %
	Total:	242	

Watertown-Fort Drum, NY Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	33	13.6 %
2	Internet Services	29	11.9 %
3	Foreign Money Offers	27	11.1 %
4	Prizes/Sweepstakes and Lotteries	16	6.6 %
5	Internet Auctions	14	5.8 %
	Total:	243	

Wausau, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	51	11.4 %
2	Foreign Money Offers	34	7.6 %
3	Internet Services	33	7.3 %
4	Computer Equipment and Software	19	4.2 %
5	Magazines and Buyers Clubs	19	4.2 %
	Total:	449	

Weirton-Stebenville, WV-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	279	45.7 %
2	Shop-at-Home/Catalog Sales	80	13.1 %
3	Prizes/Sweepstakes and Lotteries	28	4.6 %
4	Computer Equipment and Software	19	3.1 %
5	Magazines and Buyers Clubs	17	2.8 %
	Total:	610	

Wenatchee, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	27	9.5 %
2	Prizes/Sweepstakes and Lotteries	25	8.8 %
3	Internet Services	19	6.7 %
4	Foreign Money Offers	18	6.3 %
5	Computer Equipment and Software	15	5.3 %
	Total:	284	

Wheeling, WV-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	25	12.1 %
2	Computer Equipment and Software	21	10.1 %
3	Prizes/Sweepstakes and Lotteries	19	9.2 %
4	Internet Auctions	10	4.8 %
5	Advance-Fee Loans and Credit Protection/Repair	9	4.3 %
6	Foreign Money Offers	9	4.3 %
	Total:	207	

Whitewater, WI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	53	13.9 %
2	Internet Auctions	23	6.1 %
3	Health Care	21	5.5 %
4	Internet Services	21	5.5 %
5	Computer Equipment and Software	20	5.3 %
	Total:	380	

Wichita Falls, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	10.7 %
2	Internet Services	25	8.7 %
3	Computer Equipment and Software	20	6.9 %
4	Health Care	20	6.9 %
5	Prizes/Sweepstakes and Lotteries	18	6.2 %
	Total:	289	

Wichita, KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	89	10.7 %
2	Internet Services	64	7.7 %
3	Foreign Money Offers	58	7.0 %
4	Internet Auctions	54	6.5 %
5	Prizes/Sweepstakes and Lotteries	49	5.9 %
	Total:	830	

Williamsport, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	36	13.4 %
2	Internet Services	21	7.8 %
3	Computer Equipment and Software	17	6.3 %
4	Health Care	17	6.3 %
5	Advance-Fee Loans and Credit Protection/Repair	13	4.8 %
6	Prizes/Sweepstakes and Lotteries	13	4.8 %
	Total:	269	

Willimantic, CT Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	60	11.6 %
2	Prizes/Sweepstakes and Lotteries	55	10.6 %
3	Foreign Money Offers	49	9.5 %
4	Computer Equipment and Software	32	6.2 %
5	Internet Auctions	26	5.0 %
	Total:	518	

Wilmington, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	69	8.8 %
2	Internet Services	64	8.1 %
3	Foreign Money Offers	52	6.6 %
4	Computer Equipment and Software	45	5.7 %
5	Prizes/Sweepstakes and Lotteries	41	5.2 %
	Total:	788	

Winchester, VA-WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	51	12.7 %
2	Internet Services	40	10.0 %
3	Foreign Money Offers	32	8.0 %
4	Prizes/Sweepstakes and Lotteries	20	5.0 %
5	Internet Auctions	18	4.5 %
	Total:	402	

Winston-Salem, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	152	14.0 %
2	Internet Services	91	8.4 %
3	Foreign Money Offers	58	5.3 %
4	Computer Equipment and Software	52	4.8 %
5	Prizes/Sweepstakes and Lotteries	48	4.4 %
	Total:	1,085	

Wooster, OH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	14.7 %
2	Prizes/Sweepstakes and Lotteries	23	7.2 %
3	Foreign Money Offers	21	6.6 %
4	Internet Auctions	21	6.6 %
5	Computer Equipment and Software	19	6.0 %
	Total:	319	

Worcester, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	216	11.3 %
2	Computer Equipment and Software	124	6.5 %
3	Internet Services	116	6.1 %
4	Foreign Money Offers	114	5.9 %
5	Internet Auctions	81	4.2 %
	Total:	1,917	

Yakima, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services	42	9.4 %
2	Prizes/Sweepstakes and Lotteries	35	7.8 %
3	Shop-at-Home/Catalog Sales	32	7.1 %
4	Computer Equipment and Software	24	5.4 %
5	Foreign Money Offers	24	5.4 %
	Total:	448	

York-Hanover, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	135	13.8 %
2	Shop-at-Home/Catalog Sales	105	10.7 %
3	Foreign Money Offers	68	6.9 %
4	Internet Services	65	6.6 %
5	Computer Equipment and Software	56	5.7 %
	Total:	979	

Youngstown-Warren-Boardman, OH-PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	148	12.9 %
2	Prizes/Sweepstakes and Lotteries	86	7.5 %
3	Internet Services	79	6.9 %
4	Foreign Money Offers	58	5.0 %
5	Computer Equipment and Software	57	5.0 %
6	Internet Auctions	57	5.0 %
	Total:	1,151	

Yuba City, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	82	14.0 %
2	Internet Services	56	9.6 %
3	Foreign Money Offers	44	7.5 %
4	Prizes/Sweepstakes and Lotteries	31	5.3 %
5	Internet Auctions	24	4.1 %
	Total:	586	

Yuma, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	26	7.9 %
2	Internet Services	22	6.6 %
3	Prizes/Sweepstakes and Lotteries	20	6.0 %
4	Foreign Money Offers	18	5.4 %
5	Internet Auctions	15	4.5 %
	Total:	331	