

FTC Email Authentication Summit Testing and Implementation Panel

Dan Nadir dan@frontbridge.com

Vice President, Product Management

Authentication Testing

Mhat have we done so far?

- We decided early to start with SPF/Sender ID
 - Predicted better adoption due to ease of implementation
 - Simple for us to add it to our customer's 6000 domains
- Interest for FrontBridge was to block more phishing scams, vs.
 using authentication as a key way to block more spam
 - Just another (important) data point for us to use in spam filtering
 - Reviewing relatively small samples (100 million) shows no statistical difference between legitimate domains with SPF vs. spam domains with SPF
 - Surprise is that **none** of the major phishing targets are publishing SPF
 / Sender ID records

FrontBridge Confidential. Do not distribute.



Authentication Testing

⋈ What have we done so far?

- FrontBridge has been experimenting with aggressiveness of rules for email that fails an SPF test
 - Only about 4% of all email we see has an SPF record today
 - We know for sure that we can neither block nor allow based on the SPF record alone
 - Widespread adoption of SPF will, over time, help with fighting spam by improving our notion of reputation for a given domain
- SPF whitelist is probably needed in the short-medium term
 - e.g. www.trusted-forwarder.org
 - Salesforce.com
 - Mobile phone email



FrontBridge Confidential. Do not distribute.

Additional Testing

- **⊠** Scalability is key
- **☐** There are *several* edge cases
 - Forwarders
 - Odd implementations
 - Variances in configuration
 - -redirect vs. –include
 - SPF vs. Sender ID records



Authentication Testing

Mare we still excited about email authentication?

- Absolutely yes!
- Doesn't solve spam problem, but that's not our goal. Needs to work hand in hand with reputation and accreditation systems
- We absolutely believe that it will have a major impact on the dangerous phishing scams that are growing out of control

