Federal Parent Locator Service

Query Interstate Cases for Kids

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Release Specifications

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1.0 ADD INFORMATIONAL MESSAGE FOR CASE NOT FOUND (OCSE REF #2083)

The Query Interstate Cases for Kids (QUICK) application is being modified to provide the requesting State a response code on the JIT Response XML document indicating that the providing State does not have a case for the case ID being requested.

1.1 Summary of Changes

Modify the program to allow the providing State's system to return data response code '406' and data message, "Case ID from the other state not found", on the JIT Response XML document.

In the situation where the requesting State user queries with a case ID that does not exist in the providing State's data-store, the user will see an informational message "Case ID from the other state not found" on the Send Query webpage.

1.2 Background

When workers receive the error message "Providing State Error", they cannot determine whether the providing State did not have a case for the case ID, or if another error occurred (for example, invalid data element or system error). Workers suggested that a specific error message be generated to address this condition; therefore, a new response message is being added to inform workers there is no case in the providing state.

1.3 Description of Changes

Modify the QUICK application so the providing State returns a '406' response code on the JIT Response XML document when the providing State does not have a case for the requestor's other State case identifier. Workers will now see "Case ID from the other state not found" on the Send Query webpage to distinguish this reason for not displaying case information from other system or data errors.

1.4 Impact on States

States need to program a new response code if they want to notify the requesting State that the requested Case ID could not be found on their system.

1.5 Pilot Testing

States may elect to participate in pilot testing. For assistance in testing or questions, please contact your CSENet technical representative or the Service Desk at 800-258-2736. E-mails may also be directed to: CSENet.2000@lmco.com.

2.0   REMOVE PROCESSING PAGE (OCSE REF #2161)

The QUICK application is being modified to remove the QUICK Processing Page and consolidate its functionality with the Case Request Page.

2.1   Summary of Changes

Remove an unnecessary page by consolidating the Processing Page with the Case Request Page.

2.2   Background

Currently the client browser makes a "round-trip" request to the OCSE QUICK server for the Processing Page, which indicates that the user's request is being processed. By consolidating the Processing Page with the Case Request Page, an unnecessary page and an extra trip to the OCSE QUICK server are eliminated. This may also improve the response time for the requested data.

2.3   Description of Changes

Modify the QUICK application to remove the QUICK Processing Page and consolidate its functionality with the Case Request Page. A message that the request is being processed will appear on the Case Request Page: "Processing Request Please Wait…".

2.4   Impact on States

Removing the Processing Page speeds up communications with State browsers. The result is reduced network traffic and improved response time for requested data.

2.5   Pilot Testing

States may elect to participate in pilot testing. For assistance in testing or questions, please contact your CSENet technical representative or the Service Desk at 800-258-2736. E-mails may also be directed to: CSENet.2000@lmco.com.