NATIONAL TRANSPORTATION SAFETY BOARD
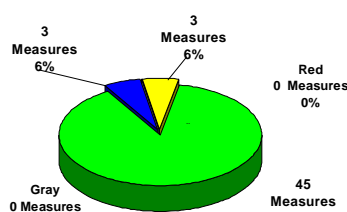
2008 Performance Summary

2008 Performance Summary

Roll up of 356 Measures at Year End
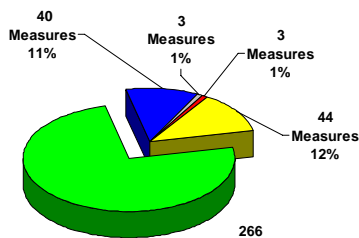
NTSB Goal 1 Achievement

Fiscal Year End Status Goal 1

Color Code Legend

🟥	Minimal Progress	🟩	Target Achieved
🟨	Progress Being Made	🟦	Need for re-assessment
⬜	Too early for assessment		

2008 Goal Achievement Matrix

	Green	Yellow	Red	Gray	Blue
Goal 1	45	3	0	0	3
Goal 2	32	4	0	0	0
Goal 3	68	11	2	3	20
Goal 4	121	26	1	0	17
Total	266	44	3	3	40

NTSB Planning & Reporting Documents
NTSB Annual Report
NTSB Strategic Plan
Performance and Accountability Report
IT Strategic Plan
Strategic Human Capital Plan

This performance summary supplements information presented in the 2008 Performance and Accountability Report. As background, to support the NTSB's mission and to adhere to requirements in the Government Performance and Results Act of 1993, the agency published its Strategic Plan in February 2007. The strategic plan specifies four strategic goals to which all NTSB activities are aligned and individual office contributions are made. The strategic goals of the NTSB are the following:
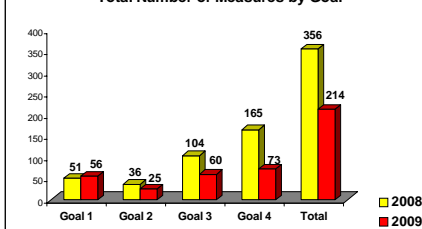
Strategic Goal 1—Accomplish objective investigations of transportation accidents to identify issues and actions that can improve transportation safety

Strategic Goal 2—Increase our impact on the safety of the transportation system

Strategic Goal 3—Outstanding stewardship of resources

Strategic Goal 4—Organizational excellence

During fiscal year 2008, the Safety Board continued its strategic planning process by developing and publishing the fiscal year 2008 operating plans. Each 2008 plan reflected the individual office strategies and performance measures with associated target levels. These performance measures included in the operating plans were closely monitored by agency management during the fiscal year to ensure their successful completion. The number of performance measures in the operating plans varied among the offices—from about 10 to over 40. Through September 2008, the NTSB monitored and evaluated over 350 performance measures from the 12 plans and ensured that resources were allocated to maximize the chance of achievement.
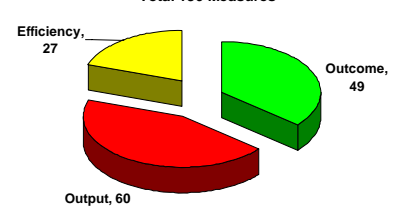
Overall, the NTSB is pleased with the agency's performance during fiscal year 2008, as shown through the overall achievement of the 12 office operating plans. For the fiscal year, the NTSB fully achieved 75% of 356 performance measures tracked during the year. Furthermore, for Goal 1, the agency achieved 88% of key mission-related performance measures, such as those pertaining to investigative activity and report publishing. After the year was completed, the 2008 performance measures were evaluated to determine whether they should be included or modified for the fiscal year 2009 operating plans, which were developed and finalized by November 2008. The 2009 operating plans include 136 distinct performance measures, of which 49 are outcome- or results-oriented, in accordance with government performance management best practices. The remainder can be classified as either output performance measures or efficiency performance measures.

By having offices focus on results-oriented performance measures, management attention is constantly directed toward important agency activities, and this attention improves agency operations. In addition, these improvements directly influence the NTSB's 17 strategic objectives (which is the primary intent of the strategic plan), which, in turn, contribute to achieving the four strategic goals. The agency has inserted the operating plan measures into individual performance plans to promote accountability for achieving agency goals at an individual level. This performance-based culture continues to be enhanced over time, as office operating plans are updated with new measures and target levels then tracked and evaluated during the year. The agency is optimistic that its results-oriented culture will continue to evolve and promote better governance in the future, which will in turn improve transportation safety, which is the overall mission of the NTSB.

Total Number of Measures by Goal

2009 Performance Measure Types Total 136 Measures