

The Future of Health Communication Planning and Evaluation

The Diabetes Perspective

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The NDEP is a U.S. Department of Health and Human Services Program sponsored by:

- National Institutes of Health
- Centers for Disease Control and Prevention

The NDEP has over 200 public and private partners.



Goal and Message

- Goal: To reduce the morbidity and mortality associated with diabetes and its complications.
- Message Platform: Diabetes is serious, common, and costly, yet controllable and preventable.



Target Audiences

- People with diabetes and their loved ones
- People with pre-diabetes/people at high risk for diabetes
- Health care providers
- Health care payers, purchasers, and policy makers



NDEP Priority Areas

 The importance and benefits of diabetes control



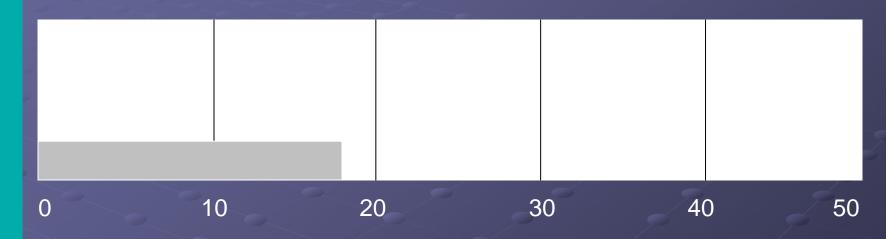
The link between diabetes and CVD



 The new science regarding diabetes prevention.

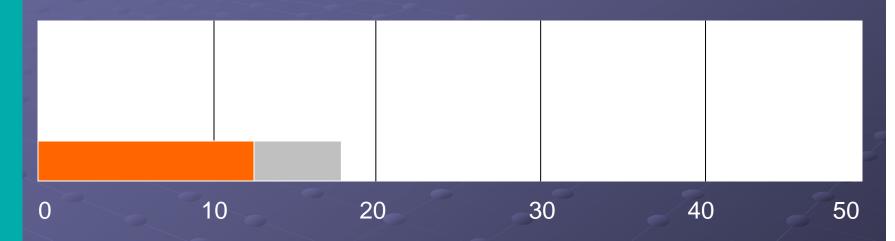






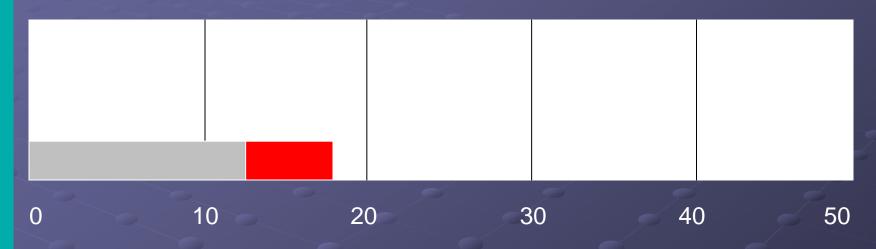
18 million people with diabetes (2002)





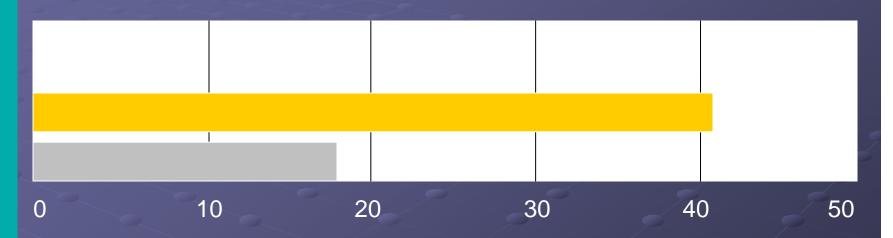
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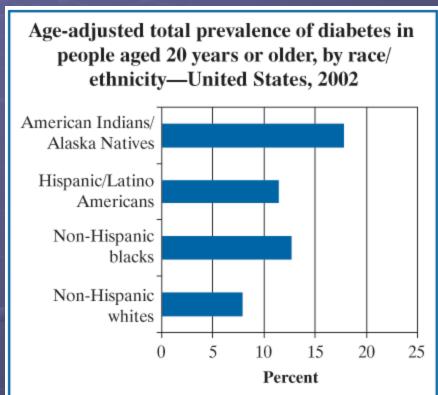




- 18 million people with diabetes (2002)
 - 13 million diagnosed
 - 5.2 million undiagnosed
- 41 million people with pre-diabetes



Prevalence by Race/Ethnicity



Source: 1999–2001 National Health Interview Survey and 1999–2000 National Health and Nutrition Examination Survey estimates projected to 2002 and 2002 outpatient database of the Indian Health Service.



Health Profile: Blood Glucose Control

GOAL: A1C <7



Health Profile: Blood Glucose Control

63%

Mean A1C: 7.8

GOAL: A1C <7

37%

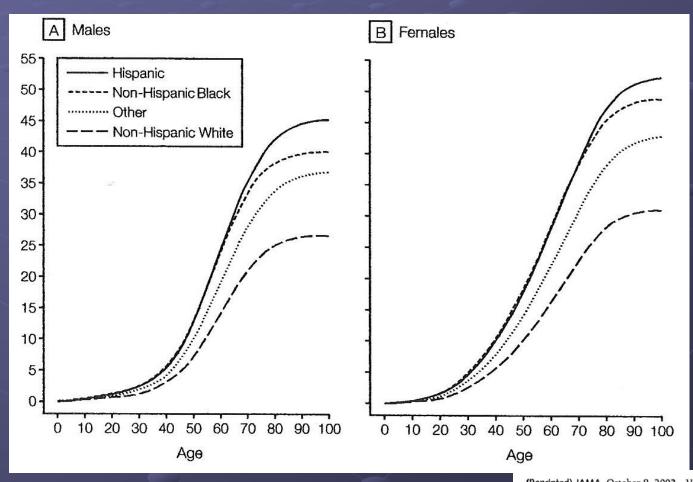


CVD Risk Factor Profile





Future Trends: Lifetime Risk of Diabetes for People Born in 2000





Future Trends

- More people with diabetes and prediabetes
- More children and teens with diabetes
- More younger adults living with diabetes
- Disproportionately more cases among racial and ethnic minorities
- Onset of diabetes complications at younger ages



21st Century Approaches to Health Communication

- Audience research
- Audience segmentation
 - Tailored messages
 - Targeted dissemination
- Process and impact evaluation





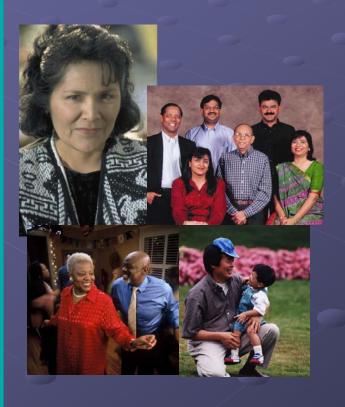
Audience Research for Program Planning

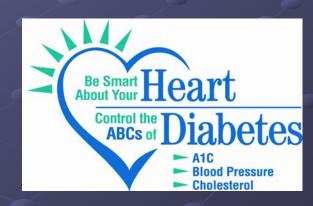
- Focus group interviews
- Central location intercept interviews
- Health care provider research



Audience Segmentation

- Tailored messages
- Targeted dissemination strategies











Tailored Messages





Targeted Dissemination Strategies

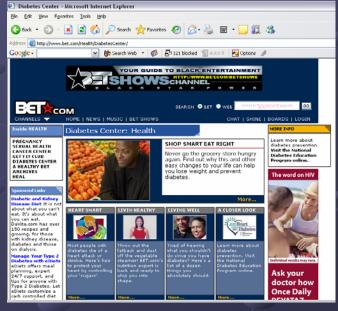
- Geography
- Station format
- Language
- Coordination with promotions calendar and editorial calendar



Publicity Strategies

- Bits and Bites with B-Roll
- Radio Media Tours
- Tailored feature stories
- Electronic media partnerships





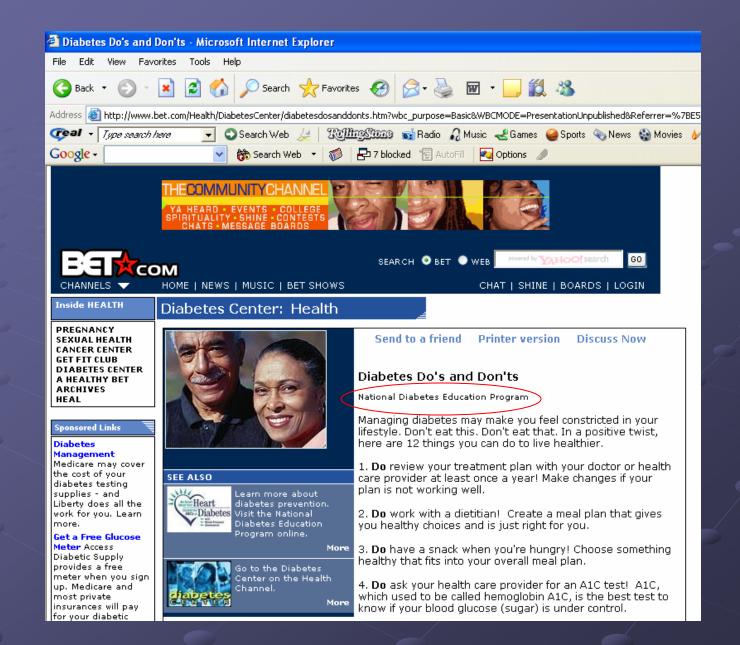














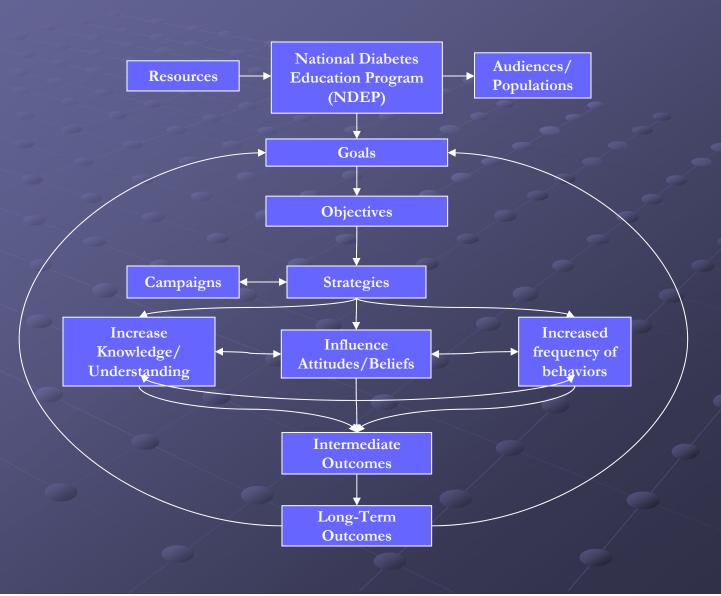
Partnership Outreach Strategies

- NDEP PartnershipOutreach
- State DiabetesPrevention andControl Programs
- Corporate Partners



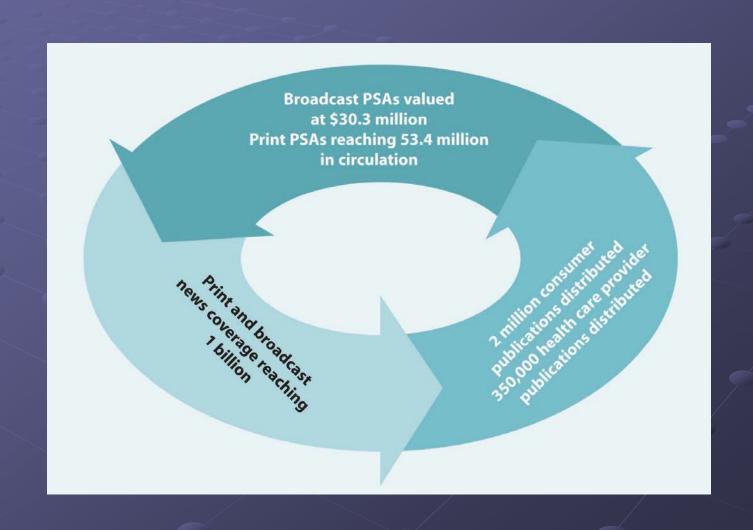


Evaluation



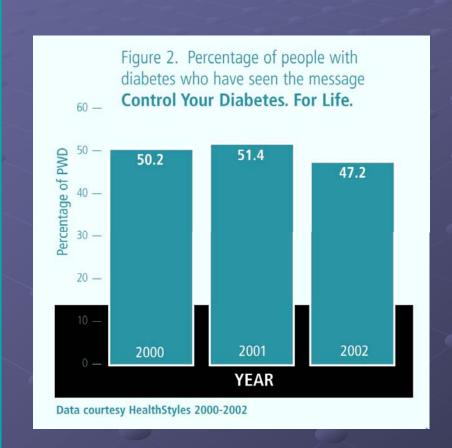


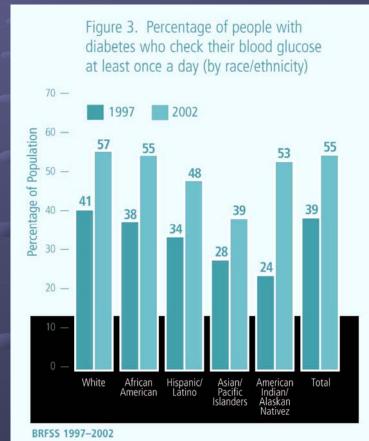
Process Evaluation





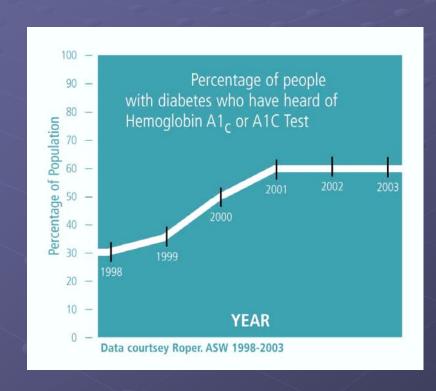
Impact Evaluation







Impact Evaluation



Mean A1C Value

NHANES 1994-1998: 7.6

NHANES 1999-2000: 7.8



Future Challenges

We need to get smart about the new world of:

- Specialized media
- Electronic media



Nontraditional community channels