

## State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
<b>Alabama</b>		
<p>Melanie Duncan, Contract Manager Alabama Child Support Payment Center (334) 242-9312 melanie.duncan@dhr.alabama.gov</p> <p>Gloria Liggins, EFT Supervisor Alabama Child Support Payment Center (334) 270-9667, ext. 202 gloria.johnson@dhr.alabama.gov</p>	<p>Alabama Child Support Payment Center P.O. Box 244015 Montgomery, AL 36124-4015</p>	<p>The SDU uses the state's bank, Compass.</p> <p>Informatix - collections</p>
<b>Alaska</b>		
<p>Vickie Mitchell, Manager (907) 269-6917 vickie_mitchell@revenue.state.ak.us</p>	<p>AK CSE Division P. O. Box 102760 Anchorage, AK 99510-2760</p>	<p>The SDU bank is Key Bank. Credit cards accepted through Western Union.</p>
<b>American Samoa</b>		
<p>Terry Fielding (684) 633-4131 Fax: (684) 633-1318 clkoc@samoatelco.com</p>	<p>High Court of American Samoa Attention: Clerk of Court P.O. Box 309 Pago Pago, AS 96799</p>	<p>No e-payments: paper checks only</p>
<b>Arizona</b>		
<p>Andrew Wangrycht, SDU Manager (602) 771-8395 Awangrycht@azdes.gov</p> <p>Lisa Faison, Program Analyst (602) 322-8684 lfaison@azdes.gov</p> <p>Leisa Bell (Systems) (602) 322-8610, ext. 8610 lbell@azdes.gov</p>	<p>AZ State Disbursement Unit P.O. Box 52107 Phoenix, AZ 85072-2107</p> <p><u>Address for Returning Interstate Payments</u> AZ State Disbursement Unit P.O. Box 36626 Phoenix, AZ 85067 Please include reason for return and contact name, phone, and e-mail.</p>	<p>The SDU bank is Bank of America.</p> <p>Affiliated Computer Services (ACS) - collections Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Implementing credit card payments through e-childspay.com and outbound calling system</p>
<b>Arkansas</b>		
<p>Ruthann Jefferies, Manager (Program) (501) 683-7918 Ruthann.Jefferies@OCSE.state.ar.us</p> <p>Jeff Moritz (System) (501) 324-8537 jeff.moritz@ocse.state.ar.us</p>	<p>Arkansas OCSE Clearinghouse State Disbursement Unit P.O. Box 8125 Little Rock, AR 72203-8125</p> <p><u>Address for Returning Interstate Payments</u> AR OCSE Attention: Tammy Young P.O. Box 8133 Little Rock, AR 72203-8133</p>	<p>SDU bank is Bank of America.</p> <p>Web-based payment service: OCSE WebPay (\$7 fee to employers) (800) 216-0224 or (501) 683-7954 Email: employer.relations@ocse.state.ar.us (for all employers' issues) Credit cards accepted from employers and non-custodial parents at www.childsupport.arkansas.gov. The fee is \$2 plus 2% of the amount of the payment.</p>
<b>California</b>		
<p>Robert Jones, DCSS SDU Manager (916) 845-6542 Robert.jones@ftb.ca.gov</p> <p>Sean Winker, SDU Service Provider Contact (916) 576-8847 sean.winker@bankofamerica.com</p> <p>Contact Center (866) 901-3212</p> <p>EFT Help Desk (866) 325-1010 www.casdu.com</p>	<p>State Disbursement Unit P.O. Box 989067 West Sacramento, CA 95798-9067</p>	<p>The SDU bank is Bank of America - collections and disbursements.</p> <p>Web-based online payment service (free for employers and non-custodial parents): CA SDU EFT Help Desk at (866) 325-1010 Email: casduelectronichelpdesk@firstdata.com www.casdu.com</p> <p>Credit card payments accepted from employers and non-custodial parents at no fee.</p> <p>For other electronic payments (ACH credits), please call the CA SDU EFT Help Desk at (866) 325-1010 or email casdu-electronichelpdesk@firstdata.com</p> <p>For assistance to employers with other child support issues, send an e-mail to CCSAS.BusinessProblems@dcss.ca.gov</p>

### State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
<b>Colorado</b>		
<p>Bilinda McKay-Johnson (Program) (303) 866-4555 Bilinda.McKayJohnson@state.co.us</p> <p>Craig Goellner (System) (303) 866-4560 craig.goellner@state.co.us</p> <p>Employers' Questions: (303) 297-2849 (800) 696-1468 cse.employer.outreach@state.co.us Vendor's phone number: (303) 295-2860</p>	<p>Colorado Family Support Registry P.O. Box 2171 Denver, CO 80201-2171 (Payments only)</p> <p><u>Address for Returning Interstate Payments</u> Division of CSE Attention: Special Handling 1575 Sherman Street, 5th Floor Denver, CO 80203-1714</p>	<p>The SDU bank is US Bank. Systems and Methods, Inc. (SMI) - collections and disbursements</p> <p>Credit card payments are accepted via Western Union.</p>
<b>Connecticut</b>		
<p>John Dillon (860) 424-5271 john.dillon@po.state.ct.us eftmanager@ctchildsupport.com</p> <p>Valerie Coulom, EFT Manager (860) 787-3020 Valerie.Coulom@smimail.net</p>	<p>CT Centralized Child Support Processing Center (CT-CCSPC) P.O. Box 990031 (Direct Payor) P.O. Box 990032 (Employers) P.O. Box 990033 (Interstate) Hartford, CT 06119-0031, 0032, 0033</p>	<p>The SDU bank is Wachovia. Systems &amp; Methods, Inc. (SMI) - collections and disbursements</p> <p>Web-based payment service for non-custodial parents only: CT E-commerce: ACH Debit <a href="http://www.ctchildsupport.com/">http://www.ctchildsupport.com/</a> Credit card payments accepted through Western Union Systems &amp; Methods, Inc. (SMI) - collections and disbursements</p>
<b>Delaware</b>		
<p>for employers and IV-D offices: Dan Minnick, Social Services Senior Administrator (302) 395-6608 dan.minnick@state.de.us</p> <p>Hope LaChance, SDU Manager Fiscal Administrative Officer (302) 395-6681 hope.lachance@state.de.us</p> <p>Eric M. Pusey, Manager of Computer and Application Support (302) 395-6663 eric.pusey@state.de.us</p> <p>for custodial and non-custodial parents: Delaware's Automated Assistance Line/Customer Service Unit (302) 577-7171</p>	<p><u>For Regular Payments:</u> DE Division of Child Support Enforcement P.O. Box 12287 Wilmington, DE 19850</p> <p><u>Address for Returning Interstate Payments</u> DE Division of Child Support Enforcement Refund Payment P.O. Box 12811 Wilmington, DE 19850</p> <p><u>For General Correspondence:</u> DE Division of Child Support Enforcement P.O. Box 15012 Wilmington, DE 19850</p>	<p>The SDU bank is PNC.</p>
<b>District of Columbia</b>		
<p>Richard Cooper, SDU Manager (Program) (202) 724-2001 richard.cooper@dc.gov</p> <p>Joseph Allen (System) (202) 724-1410 joseph.allen@dc.gov</p>	<p>DC Child Support Collections P.O. Box 37789 (Interstate Cases) Washington, DC 20013-7789 P. O. Box 37868 (Employer) Washington, DC 20013-7868 P. O. Box 37715 (Payers) Washington, DC 20013-7715</p> <p><u>Address for Returning Interstate Payments</u> District of Columbia Child Support Clearinghouse P.O. Box 37789 Washington, DC 20013-7789</p>	<p>The SDU bank is Bank of America. Systems &amp; Methods, Inc. (SMI) - collections and disbursements</p> <p>Web-based payment service for non-custodial parents only at : <a href="https://dc.smartchildsupport.com/">https://dc.smartchildsupport.com/</a></p> <p>No credit cards accepted</p>

## State Disbursement Unit Contacts

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<b>Florida</b>		
<p>Joe Pilat, Project Director (850) 205-8254 joe.pilat@acs-inc.com</p> <p>Pat Salapa (System) (850) 487-9445 salapap@dor.state.fl.us</p> <p>For interstate child support workers: (866) 787-7352 (IV-D agencies)</p> <p>For custodial and non-custodial parents: (800) 622-KIDS for questions about cases (IV-D agencies) or FLSDU Customer Service: (877) 769-0251 for payment information</p>	<p>State of Florida Disbursement Unit P.O. Box 8500 Tallahassee, FL 32314-8500 (Payments only)</p> <p>Employers needing to verify payments or to check payments posted: FLSDU Employer Line (888) 883-0743 or IV-D Agency Line (866) 435-2763</p> <p>Employers calling for EFT refund checks: FLSDU Refund Check Line (877) 388-0420</p> <p>Employers calling with child support questions: (866) 435-2763</p> <p><u>Address for Returning Interstate Payments</u> DOR/CSE Attention: Lyn Heath, R&amp;D P.O. Box 8030 Tallahassee, FL 32314-8030</p>	<p>The SDU bank is Wachovia. Affiliated Computer Systems (ACS) - collections and disbursements</p> <p>Web-based payment services: ExpertPay (free to employers and to non-custodial parents paying to FL) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com And MyFloridaCounty (\$7.50 fee charged to employers and non-custodial parents) (877) 326-8689 Email: webmaster@myfloridacounty.com www.myfloridacounty.com</p> <p>free software offered to employers for e-payments credit card payments accepted from non-custodial parents</p> <p>Custodial or non-custodial parents calling for payment information: FLSDU customer service (877) 769-0251</p> <p>Custodial or non-custodial parents calling about enforcement: (800) 622-5437 (IV-D agency)</p> <p>Employers needing to verify payments or to check payments posted: FLSDU Employer Line: (888) 883-0743</p> <p>Employers calling for EFT refund checks call: FLSDU Refund Check Line (877) 388-0420</p>
<b>Georgia</b>		
<p>Audrey Champion (Vendor) (866) 836-6434 audrey.champion@smimail.net</p> <p>Jerri Dinning, Customer Service Manager Customer Service Manager (866) 836-6434 jerri.dinning@smimail.net</p> <p>Dave Langley (Program) (866) 836-6434 dwlangley@dhr.state.ga.us</p>	<p>Family Support Registry P.O. Box 1800 Carrollton, GA 30112-1800 (Employers) P.O. Box 1700 Carrollton, GA 30112-1700 (Interstate) P.O. Box 1600 Carrollton, GA 30112-1600 (Direct Payers)</p>	<p>The SDU bank is SunTrust. Systems &amp; Methods, Inc. (SMI) - collections Web-based payment service: Georgia Family Support Registry Internet Payment Website at <a href="https://ga.smartchildsupport.com/">https://ga.smartchildsupport.com/</a></p> <p>Credit card and debit card payments accepted from employers and non-custodial parents at Georgia Office of Child Support Services portal at <a href="http://ocse.dhr.georgia.gov/portal/site">http://ocse.dhr.georgia.gov/portal/site</a>.</p>
<b>Guam</b>		
<p>Yolanda Salalila, SDU Supervisor (671) 475-3324, ext. 669 yolanda.salalila@guamcse.net</p>	<p>GU State Disbursement Unit Office of the Attorney General Child Support Enforcement Division 287 West O'Brien Drive Hagatna, GU 96910</p>	<p>The SDU bank is the Bank of Guam. E-mail: Child.support@guamcse.net</p>
<b>Hawaii</b>		
<p>Sheri Wang, Assistant Administrator (Program) (808) 692-7000 sheri.wang@hawaii.gov</p> <p>Teresa Oshiro (System) (808) 692-7904 (808) 692-7134 (fax)</p>	<p>Child Support Enforcement Agency P.O. Box 1860 Honolulu, HI 96805-1860</p> <p><u>Address for Returning Interstate Payments</u> Child Support Enforcement Agency Attn: Roxanne Watanabe P.O. Box 1860 Honolulu, HI 96805-1860 Please include reason for return and contact name, phone, and e-mail.</p>	<p>The SDU bank is the Bank of Hawaii.</p>
<b>Idaho</b>		
<p>Vicki Barnes (Program) (208) 334-5741 barnesv@idhw.idaho.gov</p> <p>Sherrie Morris (System) (208) 334-4945 morrisst@idhw.idaho.gov</p>	<p>Idaho Child Support Receipting P.O. Box 70008 Boise, ID 83707-0108 Attn: Payment Department Child Support Customer Service Center</p>	<p>The SDU bank is Wells Fargo. Policy Studies, Inc. (PSI) - collections</p> <p>Web-based payment service: For non-custodial and custodial parents only: Pay Child Support Online (Vendor is Access Idaho) at <a href="https://www.accessidaho.org/secure/idhw/childsupport/payment.html">https://www.accessidaho.org/secure/idhw/childsupport/payment.html</a> by credit card payments only (\$7 fee)</p>

## State Disbursement Unit Contacts

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<b>Illinois</b>		
<p>Pamela Compton (IV-D Administrator) (217) 782-1820 pamela.compton@illinois.gov</p> <p>Ivan Handler (System) (217) 557-9766 ivan.handler@illinois.gov</p> <p>Christine Towles (On-site Monitor) (630) 221-2329 christine.towles@illinois.gov</p> <p>Employer questions: (877) 664-5738</p>	<p>Illinois State Disbursement Unit P.O. Box 5400 Carol Stream, IL 60197-5400 (Payments only)</p> <p>Illinois State Disbursement Unit 335 East Geneva Road Carol Stream, IL 60188 (Correspondence, FedEx and, UPS deliveries)</p> <p><u>Address for Returning Interstate Payments</u> HFS BFO/IV-D Receipts 2200 Churchill Road Building A, 2nd floor Springfield, IL 62702</p>	<p>Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>Free software offered to employers for e-payments</p>
<b>Indiana</b>		
<p>Eric Durnil, SDU Project Manager Eric.Durnil@fssa.IN.gov</p> <p>Mary Francis (317) 232-4893 mfrancis2@fssa.state.in.us</p> <p>Electronic Funds Transfer Unit &amp; Employer Maintenance Unit (317) 232-0327 or (800) 292-0403</p>	<p>Indiana State Child Support Bureau P.O. Box 6219 Indianapolis, IN 46206-6219 (Payments only)</p>	<p>The SDU bank is National City Bank Affiliated Computer Services (ACS) - paper checks</p> <p>Web-based payment service: IN Child Support Payment System (free to employers) (800) 292-0403</p>
<b>Iowa</b>		
<p>Angela Lathrop, Bureau Chief Collection Services Center (515) 281 7684 alathro@dhs.state.ia.us</p> <p>Jeanette Wiig (515) 281-7684 j.wiig@dhs.state.ia.us</p> <p>Terri Pollard, Program Planner 3 (515) 242-6096 tpollar@dhs.state.ia.us</p>	<p>Iowa Collections Services Center P.O. Box 9125 Des Moines, IA 50306-9125</p> <p>(888) 229-9223 Customer Service</p>	<p>The SDU bank is Wells Fargo. Web-based payment service: Employer Child Support Website: <a href="http://www.iowachildsupport.gov">http://www.iowachildsupport.gov</a> (no fee to employers) or <a href="https://childsupport.dhs.state.ia.us/welcome.asp">https://childsupport.dhs.state.ia.us/welcome.asp</a> (877) 274-2580 Email: csrue@dhs.state.ia.us Fax: (319) 226-7150</p> <p>Separate website for non-custodial (NCP) and custodial parents doing business with IA's Collections Services Center: <a href="https://childsupport.dhs.state.ia.us">https://childsupport.dhs.state.ia.us</a> An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.</p>
<b>Kansas</b>		
<p>Jamie Corkhill (Program) (785) 296-3237 jamie.corkhill@srs.ks.gov</p> <p>Sharon Caster, KPC Contract Administrator (785) 267-7574, ext. 2-7161 sharon.caster@srs.ks.gov</p> <p>Gina Hoffman, Project Director (785) 267-7574, ext. 2-7120 gina.a.hoffman@jpmchase.com</p> <p>Rita Touma, Project Manager (713) 216-6194 rita.k.touma@jpmchase.com</p>	<p>Kansas Payment Center P.O. Box 758599 Topeka, KS, 66675-8599</p> <p>Address for Returning Interstate Payments Kansas Payment Center P.O. Box 750840 Topeka, KS, 66675-0840</p>	<p>The SDU bank is CoreFirst Bank and Trust.</p>
<b>Kentucky</b>		
<p>Sherry Owens, Acting KASES Manager (502) 564-0105, ext. 10372 sherry.owens@ky.gov</p> <p>Loretta Dawson, Accounting Branch Manager (502) 564-2285, ext. 4443 loretta.dawson@ky.gov</p>	<p>KY Division of Child Support P.O. Box 14059 Lexington, KY 40512-4059</p>	<p>The SDU bank is Fifth Third Bank. Informatix - collections (paper checks only)</p>
<b>Louisiana</b>		
<p>Robbie Endris (Program) Executive Director, LA DSS (225) 342-4780 rendris@dss.state.la.us</p> <p>Charlene Worley (System) (225) 219-7688 cworley@dss.state.la.us</p>	<p>LA Dept. of Social Services P.O. Box 260222 Baton Rouge, LA 70826-0222</p>	<p>SDU bank is JPMorganChase. Affiliated Computer Services (ACS) - collections</p> <p>Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>Credit card payments accepted from non-custodial parents at <a href="http://www.e-childspay.com">www.e-childspay.com</a>. Fee is a flat rate, \$11.75.</p>

## State Disbursement Unit Contacts

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<b>Maine</b>		
<p>Mike Hughes (Program) (207) 287-2916 mike.hughes@maine.gov</p> <p>Janet A. Croll (System) (207) 287-6990 janet.croll@maine.gov</p>	<p>Child Support Enforcement Cashier P.O. Box 1098 Augusta, ME 04333</p>	<p>The SDU bank is TD North.</p> <p>Credit card payments accepted from non-custodial parents only at <a href="http://www.e-childrenspay.com">www.e-childrenspay.com</a>. Fee is \$55.</p>
<b>Maryland</b>		
<p>Cynthia E. Shockey, Assistant Director MD SDU (443) 957-2683 CShocke2@dhr.state.md.us</p> <p>Christopher Harris, Director Central Operations Saratoga State Center (410) 767-7573 CHarris4@dhr.state.md.us</p> <p>Customer Service: (800) 332-6347</p>	<p>MD Child Support Account P.O. Box 17396 Baltimore, MD 21297-1396 (Payments only)</p>	<p>The SDU bank is Bank of America.</p> <p>Affiliated Computer Services (ACS) - collections</p> <p>Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> <a href="http://www.expertpay.com">www.expertpay.com</a> Credit card payments accepted from non-custodial parents at <a href="http://www.e-childrenspay.com">www.e-childrenspay.com</a> and via MD pay-by-phone. Fee is \$11.75.</p>
<b>Massachusetts</b>		
<p>Michael Grugnale (Program) (617) 328-0525 grugnale@dor.state.ma.us</p> <p>Dieter Wahl (617) 626-3502 wahl@dor.state.ma.us</p>	<p>DOR/CSE P.O. Box 55140 (Employers) P.O. Box 55144 (Direct payments) P.O. Box 55149 (Interstate &amp; Misc.) Boston, MA 02205-5140, 5144, 5149</p>	<p>The SDU bank is Citizens Bank.</p> <p>Affiliated Computer Services (ACS) - collections</p> <p>Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> <a href="http://www.expertpay.com">www.expertpay.com</a> Credit cards (Mastercard only) accepted from non-custodial parents at <a href="http://e-childrenspay.com">e-childrenspay.com</a>.</p>
<b>Michigan</b>		
<p>Cheryl Webster (Program) (517) 334-8695 WebsterC2@michigan.gov</p> <p>Burton Parsons (System) (517) 334-7395 ParsonsB2@Michigan.gov</p>	<p>MiSDU P.O. Box 30350 (Employer payments) P.O. Box 30351 (Obligor payments) P.O. Box 30352 (Interstate payments, including interstate returns) P.O. Box 30353 (Other returned mail) Lansing, MI 48909-7850, 7851, 7852, 7853</p> <p><u>Address for Correspondence</u> MI State Disbursement Unit P.O. Box 30037</p>	<p>The SDU bank is Fifth Third Bank.</p> <p>Informatrix - collections</p> <p>Web-based payment service (free to employers): (800) 817-0805 Email: <a href="mailto:misduoutreach@michigan.gov">misduoutreach@michigan.gov</a> <a href="http://www.misdu.com">www.misdu.com</a> Credit cards accepted from employers and non-custodial parents; fee is \$3.75.</p>
<b>Minnesota</b>		
<p>Larry Janski (651) 431-3322 Larry.Janski@state.mn.us</p>	<p>Minnesota Child Support Payment Center P.O. Box 64323 (Interstate) P.O. Box 64306 (Employers) St. Paul, MN 55164-0323, 0306</p>	<p>The SDU bank is US Bank.</p> <p>Informatrix - collections</p> <p>Web-based payment service (free to employers): (651) 431-4344 or toll-free (800) 657-3890 Email: <a href="mailto:DHS.MNCSEFT@state.mn.us">DHS.MNCSEFT@state.mn.us</a></p> <p><a href="http://www.childsupport.dhs.state.mn.us/Action/Welcome">http://www.childsupport.dhs.state.mn.us/Action/Welcome</a></p>
<b>Mississippi</b>		
<p>Katie Maxey (Program) (601) 359-9880</p>	<p>MS CRDU P.O. Box 4301 Jackson, MS 39296-4301</p>	<p>The SDU bank is Trustmark Bank (paper check collections) and Regions Bank (EFT collections and disbursements)</p>
<b>Missouri</b>		
<p>Joe LaBella (Program) (573) 751-3396 Joseph.R.Labella@dss.mo.gov</p> <p>Charles Hollingsworth, SDU Project Director (573) 761-9399 <a href="mailto:charles.hollingsworth@smimail.net">charles.hollingsworth@smimail.net</a></p> <p>Matt Luadzars, EFT Coordinator <a href="mailto:Matt.Luadzars@smimail.net">Matt.Luadzars@smimail.net</a> (888) 761-3665, ext. 4010</p> <p>(888) 761-3665: SDU calls</p>	<p>Systems &amp; Methods, Inc. P.O. Box 109001 Jefferson City, MO 65110-9001</p> <p><u>Address for Returning Interstate Payments</u> Family Support Division P.O. Box 2277 Jefferson City, MO 65102-2277</p>	<p>The SDU bank is Central Bank and Trust.</p> <p>Systems &amp; Methods, Inc. (SMI) - collections</p> <p>Web-based payment service (free for employers and NCPs): (888) 761-3665 Family Support Payment Center Family Support Payment Center: Employers may set up EFT/EDI payments by calling toll-free (888) 761-6390. Parents may obtain payment information by calling (800) -225-0530 Email: <a href="mailto:fspceft@smimail.net">fspceft@smimail.net</a> <a href="https://mo.smartchildsupport.com">https://mo.smartchildsupport.com</a></p> <p>Missouri Child Support Employer Information Line: (800) 585-9234 or (573) 526-8699</p>

## State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
<b>Montana</b>		
<p>Kimmer O'Leary (Program) (406) 444-0558 koleary@mt.gov</p> <p>Bitsey Davis-Schiltz (System) (406) 443-8413 Bitsey.Davis-Schiltz@ngc.com</p>	<p>DPHHS-Child Support Enforcement Division P.O. Box 5955 (Other payments) P.O. Box 8001 (Income withholding) Helena, MT 59604-5955, 8001</p>	<p>The SDU Bank is US Bank. Web-based payment service for employers and non-custodial parents: MT Child Support Payments (fee per transaction of up to 25 payments) (406) 444-2775 Email: slevengood@mt.gov Web site: <a href="http://app.mt.gov/csp">http://app.mt.gov/csp</a> Accept credit card payments from employers and non-custodial parents through MT Child Support Payments (fee charged)</p>
<b>Nebraska</b>		
<p>John Kwiatek (Program) (402) 479-5554 john.kwiatek@hhss.ne.gov</p> <p>Lisa Schafers (System) CHARTS Project (402) 471-0633 lisa.schafers@cio.ne.gov</p>	<p>Nebraska Child Support Payment P.O. Box 82890 Lincoln, NE 68501-2890 (Interstate Payments)</p> <p><u>Address for Returning Interstate Payments</u> Nebraska Child Support Enforcement - Finance Attention: Mike Wolverton 220 South 17th Street P.O. Box 94728 Lincoln NE 68509-4728</p> <p>Contact: Mike Wolverton (402) 471-7366 or (402) 471-1400 mike.wolverton@hhss.ne.gov</p>	<p>The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office</p> <p>Web-based payment service: NE Child Support Payment Center (free for employers and non-custodial parents) (877) 631-9973 (toll-free) <a href="http://www.nebraskachildsupport.state.ne.us/">http://www.nebraskachildsupport.state.ne.us/</a></p> <p>Credit card payments accepted from non-custodial parents at: <a href="http://www.hhs.state.ne.us/cse/payinfo.htm">http://www.hhs.state.ne.us/cse/payinfo.htm</a> or <a href="http://www.nebraskachildsupport.state.ne.us/">http://www.nebraskachildsupport.state.ne.us/</a></p>
<b>Nevada</b>		
<p>Mike Worman, Management Analyst I (EFT Coordinator) (775) 684-0684 mworman@dwss.nv.us</p> <p>Sandi Bailey, Management Analyst III (775) 684-0687 sbailey@dwss.nv.gov</p>	<p>Nevada SCA DU P.O. Box 98950 Las Vegas, NV 89193-8950 (Payments only)</p>	<p>The SDU bank is Bank of America. ACH debit payments accepted from non-custodial parents at Las Vegas office.</p>
<b>New Hampshire</b>		
<p>Thomas Pryor, Jr. (603) 271-4701 tpryor@dhhs.state.nh.us</p>	<p>NH Child Support Regional Proc. Ctr. P.O. Box 9501 (Employers) P.O. Box 9502 (Payors/District Offices) P.O. Box 9503 (Interstate/International) Manchester, NH 03108-9501, 02, 03</p>	<p>The SDU bank is Citizens Bank Affiliated Computer Services (ACS) - collections</p> <p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> <a href="http://www.expertpay.com">www.expertpay.com</a> Credit card payments are accepted from NCPs and employers without fee</p>
<b>New Jersey</b>		
<p>Sara Pascale, Child Support Specialist I (609) 631-2787 sara.pascale@dhs.state.nj.us</p>	<p>NJ Family Support Payment Center P.O. Box 4880 Trenton, NJ 08650-4880</p>	<p>The SDU bank is Wachovia. Affiliated Computer Services (ACS) - collections and disbursements to direct deposit and debit card; other disbursements are handled by the state. Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> <a href="http://www.expertpay.com">www.expertpay.com</a> Credit card payments are accepted from NCPs through e-childspay.com</p>
<b>New Mexico</b>		
<p>Joseph Anaya, SDU Supervisor (Program) (505) 476-3917 Joseph.Anaya@state.nm.us</p> <p>Adam Medina EFT Coordinator (System) (505) 476-3922 Adam.Medina@state.nm.us</p>	<p>NM State Disbursement Unit P.O. Box 25109 Santa Fe, NM 87504-5109 (Payments Only)</p>	<p>The SDU bank is Wachovia. Affiliated Computer Services (ACS) - collections and disbursements to direct deposit and debit card; other disbursements are handled by the state. Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> <a href="http://www.expertpay.com">www.expertpay.com</a> Credit card payments are accepted from NCPs through e-childspay.com</p>

## State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
<b>New York</b>		
<p>Barbara Ruggirello (518) 473-0574 barbara.ruggirello@otda.state.ny.us</p> <p>Val Lamaestra, SDU Operations Manager Phone: (518) 452-9814, ext. 3100 Email: val.lamaestra@acs-inc.com</p> <p>Bob Madan, SDU Deputy Project Manager Phone: (518) 452-9814 Email: Bob.madan@acs-inc.com</p>	<p>NYS Child Support Processing Center P. O. Box 15363 Albany, NY 12212-5363</p>	<p>The SDU bank is Bank of America. Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>Credit card payments accepted from NCPs at www.e-childspay.com for fee of \$11.25.</p>
<b>North Carolina</b>		
<p>Michele Tart (Program) (919) 255-3803 michele.tart@ncmail.net</p> <p>David Steele (System) (919) 715-9597 David.Steele@ncmail.net</p> <p>Carolyn Perry Carolyn.perry@ncmail.net+A26</p> <p>Matt Luadzars, EFT/EDI Coordinator (877) 280-3675 nceftmanager@smimail.net</p>	<p>NC Child Support Centralized Collection P.O. Box 900012 (Employers only) Raleigh, NC 27675-9012 (Payments only)</p> <p><u>Address for Returning Interstate Payments</u> NC Child Support Enforcement Section Attention: Dallas Hartsfield (919) 255-3841 P.O. Box 20800 Raleigh, NC 27619</p>	<p>The SDU bank for paper deposits is SunTrust. The SDU bank for electronic collections and disbursements is Wachovia. Systems &amp; Methods Inc. (SMI)</p> <p>Web-based payment service for employers and non-custodial parents (NCPs): NCPs pay \$5 to use credit or debit card. www.ncosc.net/EPP/SunTrust.html</p>
<b>North Dakota</b>		
<p>Lee Bjerklie (Program) (701) 328-3582 sobjel@nd.gov</p> <p>Leila Brucker (System) (701) 328-7511 sobrul@nd.gov Customer Service (800) 231-4255</p>	<p>State Disbursement Unit ND Child Support Enforcement P.O. Box 7280 Bismarck, ND 58507-7280</p> <p><u>Address for Returning Interstate Payments</u> North Dakota SDU P.O. Box 7190 Bismarck, ND 58507</p> <p><u>Special Account [for lump sum payments only]</u> North Dakota SDU P.O. Box 7425 Bismarck, ND 58507-7425</p>	<p>The SDU bank is Bank of North Dakota (BND--state owned).</p> <p>Web-based payment service: Employer EFT (free to employers and soon (7/08) to non-custodial parents) Email: soeft@nd.gov http://www.state.nd.us/humanservices/services/childsupport/efthomepage.html or (800) 251-8685 #2 (701) 328-7515 (for out-of-state employers) www.childsupportnd.com</p>
<b>Ohio</b>		
<p>Joyce Ellinwood, CSPC Prog. Mgr. (614) 682-2049 ellinj@odjfs.state.oh.us.gov</p> <p>Dawna Dailey, Operations (614) 682-2058 dailed@odjfs.state.oh.us</p>	<p>OH CSPC P.O. Box 182394 Columbus, Ohio 43218-2394</p>	<p>The SDU bank is Fifth Third Bank.</p> <p>Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 (outside Ohio) (888) 965-2676 (within Ohio) Email: customer.service@expertpay.com www.expertpay.com</p> <p>Credit card payments accepted from non-custodial parents at www.e-childspay.com</p>
<b>Oklahoma</b>		
<p>Joy Buller, Contract Monitor (405) 522-2487 joy.buller@okdhs.org</p> <p>Jim Hutchinson (System) (405) 522-1338 jim.hutchinson@okdhs.org</p> <p>Employer Help Desk: (866) 553-2368 (toll-free)</p>	<p>Oklahoma Centralized Support Registry P.O. Box 268954 (Interstate) P.O. Box 268809 (Employers) Oklahoma City, OK 73126-8954, 8809</p> <p><u>Address for Returning Interstate Payments</u> OKDHS/CSED Attention: Refund for the Center For Finance and Budget P.O. BOX 53552 Oklahoma City, Oklahoma 73152</p>	<p>The SDU bank is Chase Bank. Data Image Systems, Inc., an IKON company - collections</p> <p>Web-based payment service (free for employers and non-custodial parents): www.okdhs-paycs.com Credit and debit card payments accepted from non-custodial parents at no cost.</p>

## State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
<b>Oregon</b>		
Ginger Fleming (503) 986-6071 ginger.fleming@doj.state.or.us  Employer Services Central Unit: (866) 907-2857 Email: EFTHelp@doj.state.or.us for the help desk www.dcs.state.or.us/employers for the state child support office's web site	OR Department of Justice Division of Child Support System, Project and Payments Region P.O. Box 14506 Salem, OR 97309-0420	The SDU bank is US Bank. Web-based payment service, CSPay (free to employers): (866) 907-2857 www.dcs.state.or.us Credit card payments not accepted
<b>Pennsylvania</b>		
Jody Pender (Project Director) (717) 705-5106 JodyPender@pacses.com  Thomas Sheaffer (Policy) (717) 783-7792 thsheaffer@state.pa.us  Tammy Barrick DACSES Financial Unit Supervisor (717) 705-5144 tammybarrick@pacses.com  Customer Service: (800) 932-0211 AVR: (877) 727-7238	PA SCDU P.O. Box 69110 (Non wage-attached payments) P.O. Box 69112 (Wage-attached payments) Harrisburg, PA 17106-9110, 9112  <u>Address for Returning Interstate Payments</u> PA SCDU P.O. Box 61167 Harrisburg, PA 17106-1167	The SDU bank is Wachovia.  Affiliated Computer Services (ACS) - collections and disbursements Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Credit card payments accepted from NCPs via a toll-free phone line and online at e-childspay.com for fee of \$11.95 free software offered to employers for e-payments  For information on PA's new EFT requirement, Call PA-SCDU Customer Service: (877) 676-9580 or Email: pa-childsupp-2.fc.sls@acs-inc.com
<b>Puerto Rico</b>		
Wilberto Rosario, Supervisor, Collection Unit (787) 767-1500, ext. 2738 or 2719 wrosario@asume.gobierno.pr  Silvia Bula-Bula, Auxiliary Administrator (787) 767-1500, ext. 2754 sbula@asume.gobierno.pr	ASUME P.O. Box 71420 (Interstate payments) San Juan, PR 00936-8520 P.O. Box 71442 (Employers' payments) San Juan, PR 00936-8542  <u>Address for Returning Interstate Payments</u> ASUME P.O. Box 71420 (Interstate) San Juan, PR 00936-8520	The SDU bank is Banco Popular de Puerto Rico (BPPR).  Credit card payments accepted from non-cusodial parents at <a href="http://www.gobierno.pr/ASUME/Inicio/">http://www.gobierno.pr/ASUME/Inicio/</a>
<b>Rhode Island</b>		
Kathleen McCusker, Acting Chief Human Services and Systems Specialist (401) 458-4427 kmckusker@cse.state.ri.us  Rhode Island Child Support Information (401) 458-4400	RI Family Court, Bookkeeping Division One Dorance Plaza Providence, RI 02903-3922	The SDU bank is Citizens Bank.  Credit card payments from non-custodial parents accepted via web site at <a href="http://www.cse.ri.gov">www.cse.ri.gov</a> or <a href="https://www.paybill.com/childsupportservices/">https://www.paybill.com/childsupportservices/</a> .  There is a fee based on the size of the payment.
<b>South Carolina</b>		
Jenny Syracuse (Program) (803) 898-9478 jenny.syracuse@dss.sc.gov  Jim Dingeldine (System) (803) 454-7118 jdingeldine@cfssc.org	46 Clerks of Court receiving payments	The SDU is being developed.
<b>South Dakota</b>		
Rocco Konop (Program) (605) 773-3641 Rocco.Konop@state.sd.us  Shannon Abernathy (System) (605) 773-3641 shannon.abernathy@state.sd.us	Child Support Payment Center 700 Governors Drive, Suite 84 Pierre, SD 57501-2291	The SDU banks are First Premier Bank (check payments); JP Morgan Chase Bank (electronic payments), Wells Fargo (field office collections)  Credit card payments accepted from non-custodial parents at the SD Department of Social Services web site at <a href="http://dss.sd.gov/childsupport/">http://dss.sd.gov/childsupport/</a>



## State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
<b>Tennessee</b>		
<p>Richard Paige (615) 313-5348 richard.paige@state.tn.us</p> <p>Jay Butler, SDU Manager (615) 889-8711 jay.butler@state.tn.us</p>	<p>Tennessee Child Support Centralized Collections P.O. Box 305200 Nashville, TN 37229-5200</p>	<p>The SDU bank is Regions Bank.</p> <p>Informatix - collections</p> <p>Web-based payment service: Tennessee Online Child support Payment System (free to employers and non-custodial parents): (800) 838-6911 <a href="http://www.tennessee.gov/humanserv/cs/cs_main.htm">http://www.tennessee.gov/humanserv/cs/cs_main.htm</a></p> <p>Credit card payments accepted from employers and non-custodial parents with \$3.95 convenience fee</p>
<b>Texas</b>		
<p>Bill Irby (Program) (512) 460-6915 william.irby@cs.oag.state.tx.us</p> <p>Sue Hall (Program) (512) 460-6299 sue.hall@cs.oag.state.tx.us</p> <p>Employer Service: (877) 474-4463</p>	<p>Office of the Attorney General TXCSDU P.O. Box 659791 (Payments only) P.O. Box 245993 (Interstate, exceptions, e.g., refunds) San Antonio, TX 78265-9791, 5993</p>	<p>The SDU banks are Bank of America (paper checks) and JPMorganChase (electronic payments). Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: Customer.service@expertpay.com <a href="http://www.expertpay.com">www.expertpay.com</a></p> <p>Credit card payments accepted from employers and non-custodial parents at e-childspay.com. The fee is \$11.75.</p>
<b>Utah</b>		
<p>Steve Burton (Program) (801) 536-8970 sburton@Utah.gov</p> <p>Shauna Hair, Senior Business Analyst (801) 536-0375 shair@utah.gov</p>	<p>Office of Recovery Services P.O. Box 45011 Salt Lake City, UT 84145-0011</p>	<p>The SDU bank is Zions Bank.</p> <p>Web-based payment service: Interactive Case Access System (for non-custodial parents only) (801) 536-8333 Email: orsempagency@utah.gov <a href="http://www.ors.utah.gov">www.ors.utah.gov</a> E-check, debt card or any major credit card accepted.</p> <p>Credit cards from non-custodial parents accepted at payment windows, via phone (fee is \$5) or online (fee is \$1) if registered. Credit card payments from employers accepted at payment windows throughout UT.</p>
<b>Vermont</b>		
<p>Carol Martin, Financial Administrator II/Supervisor, State Disbursement Unit VT Office of Child Support (802) 241-1295 (802) 241-1577 (fax) Carol.Martin@ahs.state.vt.us</p> <p>Melanie Smit, Supervisor, Employer Services Unit (802) 241-2776 Melanie.Smit@ahs.state.vt.us</p>	<p>Office of Child Support P.O. Box 1310 Williston, VT 05495-1310 (Payments only)</p> <p><u>Address for Returning Interstate Payments</u> Attention: Refunds/CRU 103 South Main St. Waterbury, VT 05671-1901</p>	<p>The SDU bank is TDBanknorth - collections</p>
<b>Virgin Islands</b>		
<p>Regina DeChabert, Director of the Paternity and Child Support Division, VI Dept of Justice (Program) (340) 775-3070, ext. 3000 ginad_13@hotmail.com</p> <p>Sonia Thompson (System) (340) 775-3070, ext. 3001 sthompson@pcsd.gov.vi or sjthompsonvi@hotmail.com</p>	<p>Paternity and Child Support Division Department of Justice 8000 Nisky Center, 2nd Floor Suite 500, Room 525 St. Thomas, Virgin Islands 00802</p>	<p>The SDU bank is Banco Popular de Puerto Rico.</p>
<b>Virginia</b>		
<p>Peter Finn, SDU Manager. (804) 726-7341 peter.finn@dss.virginia.gov</p> <p>Carolyn Ballard, Payment Processing Manager (804) 726-7296 Carolyn.ballard@dss.virginia.gov</p> <p>Cheryl Parker, Manager, EFT Unit (804) 726-7277 cheryl.parker@dss.virginia.gov</p> <p>Christy Osterloh, Manager, Exceptions Unit (804) 726-7289 christy.osterloh@dss.virginia.gov</p>	<p>Division of Child Support Enforcement P.O. Box 570 Richmond, VA 23218-0570 (Payments only)</p>	<p>The SDU banks are SunTrust (collections), Wachovia (disbursements)</p> <p>Web-based payment service (free to employers): Virginia \$4Kids (804) 726-7277 (Vendor is First Data.) E-mail: Cheryl.parker@dss.virginia.gov <a href="https://newhirereporting.com/va-newhire">https://newhirereporting.com/va-newhire</a> (for information)</p> <p>Credit card payments accepted through Western Union (Code City: VADSS). Telephone payments accepted.</p>

### State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
<b>Washington</b>		
<p>Ellen Wahlen (360) 664-5185 ewahlen@dshs.wa.gov</p> <p>Bill Green (360) 664-5324 bgreen@dshs.wa.gov</p> <p>Wendy Cole-Deardorff (EFT) (360) 664-5160 wcoledea@dshs.wa.gov</p>	<p>Washington State Support Registry P.O. Box 45868 Olympia, WA 98504-5868</p>	<p>The SDU bank is US Bank. Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) (800) 468-7422 www.childsupportpayment.dshs.wa.gov</p>
<b>West Virginia</b>		
<p>WV BCSE Employer Relations Unit (800) 835-4683 (304) 558-1134</p> <p>Hal Pendell (Program) (304) 558-8907 hpendall@wvdhhr.org</p> <p>Frank Lewis (System) (304) 558-1422 franklewis@wvdhhr.org</p>	<p>WV BCSE P.O. Box 247 Charleston, WV 25321 (Payments only)</p>	<p>The SDU bank is JPMorganChase - collections and disbursements</p> <p>Web-based payment service: WV Support Payment Center (vendor is Payconnexion) (800) 446-5382 <a href="https://www.wvdhhr.org/bcseapp">https://www.wvdhhr.org/bcseapp</a></p> <p>They accept Visa, MasterCard and electronic checks. The system is designed for non-custodial parents as the payers. Payers may make a one-time payment or set up recurring payments. \$3.00 service fee per transaction. Employers may use service too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.</p>
<b>Wisconsin</b>		
<p>Alisa Comber, Fiscal Collection Chief Bureau of Child Support Enforcement (608) 266-9909 combeal@dwd.state.wi.us</p>	<p>Wisconsin Support Collections Trust Fund Box 74400 (Employers) Box 74700 (Interstate) Milwaukee, WI 53274-0400, 700</p> <p><u>Address for Returning Interstate Payments</u> Wisconsin Support Collections Trust Fund P.O. Box 74700 Milwaukee, WI 53274-0700</p>	<p>US Bank Affiliated Computer Services (ACS) - collections and disbursements Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> <a href="http://www.expertpay.com">www.expertpay.com</a> Credit card payments accepted from employers and non-custodial parents at <a href="http://e-childrensPay.com">e-childrensPay.com</a>. Payments accepted by phone from a checking account Free software offered to employers for e-payments</p>
<b>Wyoming</b>		
<p>Valerie Spencer (307) 777-6942 vspenc@state.wy.us</p> <p>Sydney Ellis (307) 777-5693 SELLISS@state.wy.us</p>	<p>Wyoming State Disbursement Unit Suite C 2617 E. Lincolnway Cheyenne, WY 82003 or WY State Disbursement Unit P.O. Box 1027 Cheyenne, WY 82003-1027</p>	