

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Alabama Gloria Liggins, Informatix, inbound payments Phone: (866) 252-4453, ext. 202 Fax: (334) 270-3382 Email: gloria.liggins@dhr.alabama.gov</p> <p>Kaye Prejean, Supervisor, AL Central Registry, outbound payments Phone: (334) 242-1081 Fax: (334) 242-0606 Email: kaye.prejean@dhr.alabama.gov</p> <p>Madhusudhana Pusarla Phone: (334) 353-0027 Email: madhusudhana.pusarla@dhr.alabama.gov</p> <p>Tenecha Johnson Phone: (866) 252-4453, ext. 214 Email: Tenecha.Johnson@dhr.alabama.gov</p> <p>Alabama Child Support Payment Center P.O. Box 241301 Montgomery, AL 36124</p>	receiving and sending	No	
<p>Alaska Brandi Reischman Phone: (907) 269-6750 Fax: (907) 787-3189 Email: brandi.reischman@alaska.gov</p> <p>Dept. of Revenue/Child Support Enforcement Division 550 W. 7th Avenue, Suite 310 Anchorage, AK 99501-6699</p>	receiving and sending	No	

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<p>Arizona Andy Wangrycht, SDU Manager Phone: (602) 771-8395 Email: awangrycht@azdes.gov</p> <p>Mark Killinger, Technical Liaison Phone: (602) 771-9339 Email: mkillinger@azdes.gov</p> <p>AZ Support Payment Clearinghouse (payments only) P.O. Box 52107 Phoenix, AZ 85072</p> <p>AZ Support Payment Clearinghouse (correspondence only) P.O. Box 40458 Phoenix, AZ 85067</p>	receiving and sending	No	
<p>Arkansas Ruth Ann Jefferies, Manager, State Disbursement Unit Phone: (501) 683-7915 Email: ruthann.jefferies@ocse.state.ar.us</p> <p>Lisa Phillips, Employer Relations EFT Specialist Phone: (501) 683-0273 Employer.relations@ocse.state.ar.us</p> <p>Glenda Grigsby, Outbound EFT contact Phone: (501) 324-8534 Email: glenda.grigsby@ocse.state.ar.us</p> <p>AR OCSE Clearinghouse, State Disbursement Unit P.O. Box 8128 Little Rock, AR 72203</p>	receiving and sending	No	Web-based payment service: OCSE WebPay (fee to employers) (800) 216-0224 or (501) 683-7954 Email: employer.relations@ocse.state.ar.us (for all employers' issues) www.childsupport.arkansas.gov

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<p>California Employer EFT Help Desk: (866) 325-1010 Email: casdu-electronichelpdesk@firstdata.com Website: www.casdu.com</p> <p>Rick Barto, Interstate EFT Implementation Coordination Phone: (916) 845-7547 Email: rick.barto@ftb.ca.gov</p> <p>Sean Winker, SDU Service Provider Contact Phone: (916) 576-8847 Email: Sean.winker@bankofamerica.com</p> <p>California State Disbursement Unit P.O. Box 989067 West Sacramento, CA 95798-9067</p>	<p>receiving and sending pending case reconciliation Accept test file or prenote or zero dollar transaction if employer cannot send test file.</p>	<p>Yes. Employers who pay their taxes electronically are required to remit their child support payments electronically.</p>	<p>Web-based payment service (free for employers and non-custodial parents):</p> <p>CA SDU EFT Help Desk (866) 325-1010 (toll-free) Email: Casdu-electronichelpdesk@firstdata.com www.casdu.com Credit card payments accepted from both employers and non-custodial parents at no fee.</p> <p>For assistance to employers with other child support issues, send an e-mail to CCSAS.BusinessProblems@dcss.ca.gov</p>
<p>Colorado Bilinda McKay-Johnson, FSR Program Manager Phone: (303) 866-4555 Fax: (303) 866-4377 Email: bilinda.mckayjohnson@state.co.us</p> <p>Employer Services Unit: Phone: (800) 696-1468 Email: cse.employer.outreach@state.co.us</p> <p>Family Support Registry P.O. Box 2171 Denver, CO 80201-2171</p>	<p>receiving and sending</p>	<p>No</p>	

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<p>Connecticut Valerie Coulom, EFT Manager Phone: (860) 787-3020 Email: valerie.coulom@smimail.net</p> <p>John L. (Jack) Dwyer, EFT Coordinator Phone: (860) 424-5262 Fax: (860) 951-2996 Email: jack.dwyer@ct.gov</p> <p>Johanna Dolge, Public Assistance Consultant Phone: (860) 424-5272 Email: johanna.dolge@ct.gov</p> <p>CT Department of Social Services, 10th floor 25 Sigourney Street Hartford, CT 06106-5033</p> <p>Email: eftmanager@ctchildsupport.com</p>	receiving and sending	No	Accepts credit card payments from non-custodial parents only
<p>Delaware Leslie Woods, Social Services Administrator Phone: (302) 395-6523 Fax: (302) 395-6734 Email: dhss_dcse_eft@state.de.us</p> <p>Valerie Peacock, EFT contact Phone: (302) 395-6683 Fax: (302) 395-6604 Email: dhss_dcse_eft@state.de.us</p> <p>Delaware Division of Child Support Enforcement P.O. Box 15012 Wilmington, DE 19850</p> <p>Delaware's Automated Assistance Line/Customer Service Unit for custodial and non-custodial parents: Phone: (302) 577-7171</p>	receiving and sending	No	

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<p>District of Columbia Richard Cooper, SDU Manager Phone: 202-724-2001 Fax: (202) 724-3710 Email: richard.cooper@dc.gov</p> <p>Darnell Thomas, Employer Outreach Coordinator (SMI) Phone: (866) 470-1469, ext. 102 Email: dceftmanager@smimail.net</p> <p>Herbert Jeter, Audit & Program Management Supervisor Phone: (202) 724-2131 Email: herb.jeter@dc.gov</p> <p>District of Columbia Child Support Clearinghouse P.O. Box 37789 Washington, DC 20013-7789</p>	receiving and sending	No	<p>Web-based payment service for non-custodial parents only:</p> <p>https://dc.smartchildsupport.com/ No credit cards accepted</p>

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<p>Florida Joe Pilat, SDU Project Director Phone: (850) 205-8254 Email: joe.pilat@acs-inc.com</p> <p>Tracy Douglas, ACS, Marketing Manager Phone: (850) 205-8227 Fax: (850) 580-7569 Email: tracy.douglas@acs-inc.com</p> <p>Vickie Morrell, Ancillary Manager Phone: (850) 205-8226 Fax: (850) 580-7569 Email: Vickie.morrell@acs-inc.com</p> <p>Florida Department of Revenue/CSE P. O. Box 8030 Tallahassee, FL 32314-8030 Phone: (800) 622-5437 (toll-free) (IV-D agency correspondence only)</p>	<p>receiving and sending</p>	<p>Yes. Employers in FL with 10 or more employers or who pay \$30,000 or more in state taxes annual must remit their child support payments electronically. See www.TrackEFT.com, for information on the steps to take to remit child support payments electronically to the Florida State Disbursement Unit.</p> <p>For returning inter-state payments: DOR/CSE Attention: Lyn Heath P.O. Box 8030 Tallahassee, FL 32314-8030</p>	<p>Web-based payment services:</p> <p>ExpertPay (free to employers and non-custodial parents paying to FL) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>And MyFloridaCounty (\$7.50 flat fee charged to employers and non-custodial parents) (877) 326-8689 Email: webmaster@myfloridacounty.com www.myfloridacounty.com</p> <p>Free software offered to employers for e-payments Credit card payments accepted from non-custodial parents</p> <p>Custodial or non-custodial parents calling for payment information: FLSDU customer service (877) 769-0251</p> <p>Custodial or non-custodial parents calling about enforcement: (800) 622-5437 (IV-D agency)</p> <p>Employers needing to verify payments or to check payments posted: FLSDU Employer Line (888) 883-0743</p> <p>Employer line for questions: (866) 435-2763</p> <p>Employers calling for EFT refund checks call: FLSDU Refund Check Line (877) 388-0420</p>

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<p>Georgia Jo Ann Johnson, GA EFT/EDI Coordinator Phone: (866) 836-6434, ext. 4407 Email: gaeftmanager@smimail.net</p> <p>Joy Cole-McKune, GA outgoing EFT/Employer Outreach Phone: (866) 836-6434 Email: jccole1@dhr.state.ga.us</p> <p>Georgia Family Registry 20th Floor, 2 Peachtree Street Atlanta, GA 30303 (for correspondence) or Family Support Registry P.O. Box 1800 Carrollton, GA 30112-1800 (for employers) Family Support Registry P.O. Box 1700 Carrollton, GA 30112-1700 (for interstate payments) Family Support Registry P.O. Box 1600 Carrollton, GA 30112-1600 (for direct payers)</p>	receiving and sending	No	
<p>Guam Yolanda A. Salalila, Supervisor Guam State Disbursement Unit Phone: (671) 475-3324, ext. 669 Fax: (671) 475-3203 Email: Yolanda.salalila@guamcse.net</p> <p>Balaji Chandran, Saber Corporation (vendor) c/o Office of the Attorney General Child Support Enforcement Division Phone: (671) 477-3282 Email: cbalaji@sabercorp.com</p> <p>Guam State Disbursement Unit Office of the Attorney General Child Support Enforcement Division 287 West O'Brien Drive Hagatna, GU 96910 Phone: (671) 475-3324, ext. 613 Email: Child.support@guamcse.net www.guamcse.net</p>	receiving only	No	

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<p>Hawaii Corinne Yoneda, Accountant /EFT Coordinator Phone: (808) 692-7013 Email: Corinne.A.Yoneda@hawaii.gov</p> <p>Child Support Enforcement Agency 601 Kamokila Boulevard, Suite 207 Kapolei, HI 96707 Fax: (808) 692-7134</p>	receiving and sending	No	
<p>Idaho Send all inquiries to IDEFT@dhw.idaho.gov www.childsupport.idaho.gov Phone: (800) 356-9868 or 334-2479 in the Boise area Fax: (208) 332-7229</p> <p>Beverly Lindsay, IT Manager Phone: (208) 334-4976 Email: LindsayB@dhw.idaho.gov</p> <p>Nelio DeCastro, EFT Technical Analyst Phone: (208) 332-7219 Email: decastrn@dhw.idaho.gov</p> <p>Vicki Barnes, Program Specialist Phone: (208) 334-5741 Email: barnesV@dhw.idaho.gov</p> <p>Llana Yetsko, Automated Program Systems Specialist Phone: (208) 334-6654 Email: YetskoL@dhw.idaho.gov</p> <p>Kandace Yearsley, Program Manager Email: yearslek@dhw.idaho.gov</p> <p>Michael Larsen Phone: (208) 334-4988 Email: larsenm@dhw.idaho.gov</p> <p>Address for payments and refunds: Idaho Child Support Receipting P.O. Box 70008 Boise, ID 83707-0108</p>	receiving and sending	No	Web-based payment service: For non-custodial and custodial parents only: Pay Child Support Online (Vendor is Access Idaho.) (800) 356-9868 or 334-2479 in the Boise area Email: IDEFT@dhw.idaho.gov www.childsupport.idaho.gov Fax: (208) 332-7229 Credit card payments only (\$7 fee)

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<p>Illinois Christine Towles Phone: (630) 221-2329 Email: christine.towles@illinois.gov</p> <p>Kevin Warren, Operations Manager Phone: (630) 221-2308 Email: Kevin.warren@acs-inc.com</p> <p>Lea Salyers Phone: (630) 221-2324 Email: lea.salyers@acs-inc.com</p> <p>Colleen McVeigh, EFT Lead Phone: (630) 221-2341 Email: colleen.mcveigh@acs-inc.com</p> <p>Phone: (888) 704-0683 (general, toll-free, outreach number) Employers' questions: (877) 664-5738</p>	receiving and sending	Yes. Employers with 250 or more employees or fewer than 250 employees and paying on 10 or more child support orders must remit their payments electronically.	<p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>free software offered to employers for e-payments</p>
<p>Indiana Mary Francis, EFT/Website Supervisor Electronic Funds Transfer & Employer Maintenance Unit Indiana State Child Support Bureau The Department of Child Services Phone: (317) 232-0327 or (800) 292-0403 Fax: (317) 234-2618 Email: mary.francis@dcs.in.gov</p> <p>Peggy Boggs, Financial Manager Phone: (317) 232-3450 Email: pboggs@fssa.state.in.us</p> <p>Sai Raj, Technical Support Email: sraj@fssa.state.in.us</p> <p>Thelzeda Moore, Manager, Community Outreach Phone: (317) 232-4874 Email: tmoore@fssa.state.in.us</p> <p>Indiana State Central Collection Unit MS11, Room W-361 402 W. Washington Street Indianapolis, IN 46204 Fax: (317) 233-2655</p>	Receiving and sending	Yes. Employers in IN with 50 or more employees and more than one employee with an income-withholding order. There is a fine of \$25.00 per occurrence for non-compliance.	<p>Web-based payment service: IN Child Support Payment System (free to employers) (800) 292-0403</p>

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<p>Iowa Andrea Bell, Management Analyst EFT Payment and Outreach Coordinator Employers Partnering In Child Support 501 Sycamore, Suite 500 P.O. Box 7201 Waterloo, Iowa 50704-7201 Phone: (319) 226-7041 Fax: (319) 226-7150 Email: abell@dhs.state.ia.us</p> <p>Gloria I. Fernandez, Management Analyst EFT Interstate Payment Coordinator Iowa Collections Service Center Phone: (515) 242-5297 Email: gfernan@dhs.state.ia.us</p> <p>Terri Pollard, Program Planner 3 Bureau of Collections Central Office Phone: (515) 242-6096 Email: tpollar@dhs.state.ia.us</p> <p>For payments: Iowa Collection Services Center P.O. Box 9125 Des Moines, Iowa 50306 Fax: (515) 281-6632</p>	receiving and sending	No	<p>Web-based payment service: iowachildsupport.gov (no fee to employers) (877) 274-2580 Email: csrue@dhs.state.ia.us Fax: (319) 226-7150 www.iowachildsupport.gov</p> <p>Separate website for non-custodial (NCP) and custodial parents doing business with IA's Collections Services Center: https://childsupport.dhs.state.ia.us An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.</p>

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<p>Kansas Gina Hoffman, Project Director Phone: (785) 267-7574, ext. 2-7120 Email: gina.a.hoffman@jpmchase.com</p> <p>Debra Damman, Deputy Director Phone: (785) 267-7574, ext. 2-7123 E-mail: debra.x.damman@jpmchase.com</p> <p>Rita Touma, Project Manager Phone: (713) 216-6194 Email: rita.k.touma@jpmchase.com</p> <p>Kati Musson, Exceptions Supervisor Phone: (785) 267-7574, ext. 2-7165 Email: Katherine.x.spinelli@jpmchase.com</p> <p>Jeanette Smith, Customer Service Supervisor Phone: (785) 267-7574, ext. 2-7164 Email: jeanette.x.smith@jpmchase.com</p> <p>Pamela Underwood, Payment Processing Supervisor Phone: (785) 267-7574, ext. 2-7124 Email: pamela.g.underwood@jpmchase.com</p> <p>Phillip Knox, Accounting Manager Phone: (785) 267-7574, ext. 2-7121 Email: phillip.b.knox@jpmchase.com</p> <p>Debra Snead, Inbound EFT Phone (785) 267-7574, ext. 2-7142 Email: debra.k.snead@jpmchase.com</p> <p>Nicole Arb, Outbound EFT Phone (785) 267-7574, ext 2-7132 Email: Nicole.l.arb@jpmchase.com</p> <p>Sharon Caster, KPC Contract Administrator Phone: (785) 267-7574, ext. 2002 Email: Sharon.caster@srs.ks.gov</p> <p>Jamie Corkhill Email: Jamie.corkhill@srs.ks.gov</p> <p>Kansas Payment Center P.O. Box 758599 Topeka, KS 66675-8599 Fax: (785) 266-1809</p>	receiving and sending	No	

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<p>Kentucky Loretta Dawson, Accounting Branch Manager Phone: (502) 564-2285, ext. 4443 Email: Loretta.Dawson@ky.gov</p> <p>Rosemary Grimes Phone: (502) 564-2285, ext. 4483 Email: Rosemary.grimes@ky.gov</p> <p>Trisha Johnson Phone: (502) 564-2285, ext. 4487 Email: Trisha.johnson@ky.gov</p> <p>Sandra Barnett, Supervisor Central Processing Phone: (502) 564-2285, ext. 4481 Email: Sandra.Barnett@ky.gov</p> <p>Kentucky Child Support P.O. Box 2150 Frankfort, KY 40602-2150</p>	receiving and sending	No	

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<p>Louisiana Charlene Worley, Services Manager Phone: (225) 219-7688 Fax: (225) 342-7397 Email: cworley@dss.state.la.us</p> <p>Denise Witty, Program Specialist 1 Phone: (225) 219-7691 Email: dwitty@dss.state.la.us</p> <p>Elizabeth Atwell, Project Manager Phone: (225) 924-5990, ext. 105 Email: Elizabeth.atwell@acs-inc.com</p> <p>Charlie Bonfanti, Systems Outreach Manager Phone: (225) 924-5990, ext. 102 Email: charlie.bonfanti@acs-inc.com</p> <p>Patricia Cason, Program Specialist 2 Phone: (225) 219-7700 Email: Pcason@dss.state.la.us</p> <p>Patti French, Family Support Program Specialist 2 Phone: (225) 342-4793 Email: pfrench@dss.state.la.us</p> <p>Louisiana Centralized Collections Unit 5700 Florida Boulevard; 14th Floor Baton Rouge, LA 70806</p>	receiving and sending	No	<p>Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Credit card payments accepted from non-custodial parents. Fee is a flat rate, \$11.75.</p>
<p>Maine Mike Hughes Phone: (207) 287-2916 Fax: (207) 287-6883 Email: mike.hughes@maine.gov</p> <p>Maine Department of Human Services Station 11, Whitten Road Augusta, ME 04333</p>	receiving and sending	No	

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<p>Maryland Karen Davidson, Assistant Director, Maryland System Support and Operations Phone: (410) 238-3530 Email: k davidso@dhr.state.md.us</p> <p>Elizabeth R. (Betsi) Smith, Project Director, MD SDU Phone: (443) 957-2692 Email: Elizabeth.smith@acs-inc.com</p> <p>Sheryl Parker, Technical Lead Phone: (410) 238-3531 Email: sparker2@dhr.state.md.us</p> <p>Jennifer Boon, Operations Manager, EFT Coordinator Phone: (443) 957-2640 Email: MDSDU.EFT@acs-inc.com Email: jennifer.boon@acs-inc.com</p> <p>Janean Hudson, Data Processing Functional Analyst Phone: (410) 238-1208 Email: JHudson@dhr.state.md.us</p> <p>Tom Perry, Senior Developer Office of Technology for Human Services Phone: (410) 238-1346 Email: tperry@dhr.state.md.us</p> <p>Erica Roundtree, EFT Clerk Phone: (443) 957-2680 Email: Erica.roundtree@acs-inc.com</p> <p>DHR, Child Support Enforcement Administration 311 W. Saratoga Street Baltimore, MD 21201</p>	receiving and sending	No	Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Credit card payments accepted from non-custodial parents. Fee is a flat rate.

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<p>Massachusetts Michael Grugnale, Contact Manager Phone: (617) 328-0525 Fax: (617) 328-3249 Email: grugnale@dor.state.ma.us</p> <p>Marilyn O'Brien, EFT Coordinator Phone: (617) 471-6877 Email: marilyn.o'brien@acs-inc.com</p> <p>Bill Seaver, Deputy Director, CSE Finance Phone: (617) 626-4112 Email: seaver@dor.state.ma.us</p> <p>MA Department of Revenue/Child Support Enforcement 100 Cambridge Street Boston, MA 02114-2509</p>	receiving and sending	Yes. Employers with five or more employees who have orders; also employers with a history of irregular or untimely payments or other instances of failure to remit child support payments.	Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Credit cards accepted. Fee is a percent of payment.
<p>Michigan David Mork, MiSDU Director Phone: (517) 334-6560 Email: morkd@michigan.gov</p> <p>Dawne Cohoon, EFT Manager Phone: (517) 318-4605 Email: cohoond@michigan.gov</p> <p>Michigan State Disbursement Unit P.O. Box 30037 Lansing, MI 48909 Employer Assistance Line: (800) 817-0805</p>	receiving and sending	No	Web-based payment service (free to employers) www.misdu.com (800) 817-0805 misduoutreach@michigan.gov

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<p>Minnesota Kimberly Monita, Accounting Officer, Senior Phone: (651) 431-3323 Fax: (651) 431-7469 Email: DHS.MNCSEFT@state.mn.us</p> <p>Deb Spanier Phone: (651) 431-3324 Fax: (651) 431-7469 Email: DHS.MNCSEFT@state.mn.us</p> <p>Minnesota Child Support Payment Center P.O. Box 64329 St. Paul, MN 55164</p> <p>For employers: Child Support Partners Line (651) 431-4344 or toll free (800) 657-3890</p>	receiving and sending	No	Web-based payment service (free to employers): Minnesota Child Support Online http://www.childsupport.dhs.state.mn.us/Action/Welcome (651) 431-4344 or toll free (800) 657-3890 DHS.MNCSEFT@state.mn.us
<p>Mississippi Debra Johnson Cockrell, Division Director Phone: (601) 359-4315</p> <p>Jacqueline Brackett, Program Administrator Phone: (601) 359-4375 Email: jbrackett@mdhs.state.ms.us</p> <p>Katie Maxey Phone: (601) 359-9880</p> <p>Sherry Sullivan, Business Analyst Phone: (601) 359-4616 Email: ssullivan@mdhs.state.ms.us</p> <p>Beverly Williams, Lead Programmer Analyst Phone: (601) 359-4615 Email: bwilliams@mdhs.state.ms.us</p> <p>Joycelyn Woodall, Programmer Analyst Phone: (601) 359-4629</p> <p>Central Receipting and Disbursement Unit (CRDU) 750 N. State Street Jackson, MS 39202 Fax: (601) 359-4565</p>	receiving and sending	No	

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<p>Missouri Joe LaBella Phone: (573) 751-3396 Fax: (573) 761-1628 Email: joseph.r.labella@dss.mo.gov</p> <p>Matt Luadzars, EFT Coordinator Phone: (888) 761-3665, ext. 4010 Email: fspceft@smimail.net</p> <p>Terri Hinzpeter, policy Phone: (573) 522-3730 Email: terri.hinzpeter@dss.mo.gov</p> <p>Kay Martellaro, debit cards Phone: (573) 522-1164 Email: kmartellaro@dss.mo.gov</p> <p>Michael Kivett, Supervisor I, FRS Phone: (573) 522-1053 Email: Michael.Kivett@dss.mo.gov</p> <p>Systems & Methods, Inc. P.O. Box 109006 Jefferson City, MO 65110</p> <p>Phone: (888) 761-3665</p>	receiving and sending	No	Web-based payment service (free for employers and NCPs): (888) 761-3665 Email: fspceft@smimail.net https://mo.smartchildsupport.com

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<p>Montana Sandy Levensgood, EFT/EDI Specialist Phone: (406) 444-2775 Email: slevensgood@mt.gov</p> <p>Sharon Doyle Phone: (406) 444-3877 Email: sdoyle@mt.gov</p> <p>Susan Ramsey Phone: (406) 444-0924 Email: sramsey@mt.gov</p> <p>Cora Kelley Phone: (406) 444-0432 Email: ckelley@mt.gov</p> <p>Patty Cartin Phone: (406) 444-0557 Email: pcartin@mt.gov</p> <p>Child Support Enforcement Division P.O. Box 202943 Helena, MT 59620-2943</p> <p>Phone: (406) 444-2775</p>	receiving and sending	No	<p>Web-based payment service for employers and non-custodial parents: MT Child Support Payments (fee per transaction of up to 25 payments) (406) 444-2775 Email: slevensgood@mt.gov http://app.mt.gov/csp Accept credit card payments (fee charged)</p>

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State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Nebraska John Kwiatek, Finance Administrator Phone: (402) 471-7309 Email: john.kwiatek@hhss.ne.gov</p> <p>Tom Hinds, Primary contact for employers and payroll service providers Phone: (402) 471-1173 Email: thinds@treasurer.org</p> <p>LouAnn Larson-Gaston Phone: (402) 471-7371 Email: louann.larsongaston@hhss.ne.gov</p> <p>Troy Reiners Phone: (402) 471-1349 Email: treiners@treasurer.org</p> <p>Michelle Raphael Phone: (402) 471-4146 Email: mraphael@treasurer.org</p> <p>Tom Hinds Phone: (402) 471-1173 Email: thinds@treasurer.org</p> <p>Nebraska Child Support Payment Center P.O. Box 83306 Lincoln, NE 68501-3306</p>	receiving and sending	Yes. Effective 8/1/08, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically.	Web-based payment service: NE Child Support Payment Center (free for employers) (877) 631-9973 www.nebraskachildsupport.com
<p>Nevada Mike Worman, Management Analyst I (EFT Coordinator) Phone: (775) 684-0684 Email: mworman@dwss.nv.gov</p> <p>Sandi Bailey, Management Analyst III Phone: (775) 684-0687 Email: sbailey@dwss.nv.gov</p> <p>State of Nevada Division Welfare and Supportive Services State Collection and Distribution Unit (SCaDU) 1470 E. College Parkway Carson City, NV 89706</p>	receiving and sending	No	

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>New Hampshire Michael Lovely, Office of Finance Phone: (603) 271-4219 Fax: (603) 271-2896 Email: mlovely@dhhs.state.nh.us</p> <p>Thomas Pryor, Division of Child Support Services Phone: (603) 271-4701 Fax: (603) 271-4787 Email: tpryor@dhhs.state.nh.us</p> <p>Thomas Massa, EFT Coordinator Phone: (603) 644-1183 Email: thomas.massa@acs-inc.com</p> <p>Michael Mynsberge Phone: (603) 644-1183 Email: michael.mynsberge@acs-inc.com</p> <p>DHHS 129 Pleasant Street Concord, NH 03301</p>	receiving and sending	No	<p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>free software offered to employers for e-payments</p>
<p>New Jersey David Morris, Project Manager Phone: (609)570-4263 Email: David.morris@acs-inc.com</p> <p>Rachael A. McRae, EFT Coordinator Phone: (609) 570-4256 E-mail: rachael.mcrae@acs-inc.com</p> <p>Nadia Smirnova, Senior Financial Analyst Phone: (609) 570 4266 Email: Nadia.Smirnova@acs-inc.com</p>	receiving and sending	No	
<p>New Mexico Joseph Anaya, SDU Supervisor Phone: (505) 476-3917 Joseph.Anaya@state.nm.us</p> <p>Adam Medina, EFT Coordinator Phone: (505) 476-3922 Email: Adam.Medina@state.nm.us</p> <p>NM State Disbursement Unit P.O. Box 25110 Santa Fe, NM 87504-2348</p>	receiving and sending	No	<p>An employer may set up a recurring automatic withdrawal for child support payments on NM's web site: https://elink.hsd.state.nm.us/elink/Default.aspx</p>

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>New York Barbara Ruggirello, SDU Project Director NYS Division of Child Support Enforcement Phone: (518) 473-0574 Email: barbara.ruggirello@otda.state.ny.us</p> <p>Val Lamaestra, SDU Operations Manager Phone: (518) 452-9814, ext. 3100 Email: val.lamaestra@acs-inc.com</p> <p>Bob Madan, SDU Deputy Project Manager Phone: (518) 452-9814 Email: Bob.madan@acs-inc.com</p> <p>Cheryl Danker, SDU Electronic Payment Processing Manager Phone: (518) 452-9814, ext. 3046 Email: Cheryl.danker@acs-inc.com</p> <p>NYS Child Support Processing Center P.O. Box 15363 Albany, NY 12212-5363 Phone: (888) 208-4485 (Processing Center) Fax: (518) 452-6340</p>	receiving and sending	No	Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>North Carolina David Steele, Manager, Centralized Collections Phone: (919) 715-9597 Email: david.steele@smimail.net</p> <p>Don Baker, Project Director, Centralized Collections Phone: (877) 361-5437, ext. 251 Email: don.baker@smimail.net</p> <p>Jennifer Creech, EFT/Debit Card Coordinator Phone: (919) 255-3926 Email: Jennifer.creech@ncmail.net</p> <p>Dee Robinson Phone: (919) 255-3876 Email: dilthra.robinson@ncmail.net</p> <p>Bobbie Wilkerson, EFT/EDI Outreach Coordinator Phone: (877) 280-3675, ext. 237 Email: nceftmanager@smimail.net</p> <p>Daisie Blue, Manager, Assistant Chief, System Support Phone: (919) 255-3896 Email: daisie.blue@ncmail.net</p> <p>Carolyn Perry, IT Manager, ACTS Team 84 Phone: (919) 255-3703 Email: carolyn.perry@ncmail.net</p> <p>Karese Powell, Direct Deposit Specialist Phone: (919) 255-3821 Email: Karese.Powell@ncmail.net</p> <p>North Carolina Child Support Enforcement P.O. Box 19807 Raleigh, NC 27619 Fax: (919) 212-4169</p>	receiving and sending	No	Web-based payment service for employers and non-custodial parents (NCPs): NCPs pay \$5 to use credit or debit card. (Vendor is SMI.) www.ncosc.net/EPP/SunTrust.html

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>North Dakota Amy Lorge, FACES Support Specialist Phone: (701) 328-7512 Email: alorge@nd.gov</p> <p>Rona Schmidt, FACES Support Specialist Phone: (701) 328-7516 Email: reschmidt@nd.gov</p> <p>ND Child Support Office P.O. Box 7190 Bismarck, ND 58507-7190 Fax: (701) 328-6575</p>	receiving and sending	No	<p>Web-based payment service: Employer EFT (free to employers) Email: soeft@nd.gov http://www.state.nd.us/humanservices/services/childsupport/efthomepage.html or (800) 251-8685 #2 (701) 328-7515 (for out-of-state employers) www.childsupportnd.com</p>
<p>Ohio Joyce Ellinwood, SDU Program Administrator Phone: (614) 682-2049 Fax: (614) 895-2094 Email: ellinj@odjfs.state.oh.us</p> <p>Brian Leonard, Marketing Manager, EFT Coordinator Phone: (614) 682-2061 Email: brian.leonard@acs-inc.com</p> <p>Dawna Dailey, Administrative Assistant Phone: (614) 682-2058 Email: dailed@odjfs.state.oh.us</p> <p>Ohio CSPC P.O. Box 182497 Columbus, OH 43218-2497 Phone: (888) 965-2676 (CSPC Customer Support)</p>	receiving and sending	No	<p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 (outside Ohio) (888) 965-2676 (within Ohio) Email: customer.service@expertpay.com www.expertpay.com</p> <p>free software offered to employers for e-payments</p>

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Oklahoma Tina Parsons, General Manager for the SDU Phone: (405) 600-0014 Email: tina.parsons@okdhs.org</p> <p>Grant Neel, Network Systems Administrator, SDU Phone: (405) 600-0014 Email: grant.neel@okdhs.org</p> <p>Jim Hutchinson, Systems Administrator, OKDHS Phone: (405) 522-0022 Email: jim.hutchinson@okdhs.org</p> <p>Elizabeth Wilson, Policy Attorney, OKDHS Phone: (405) 522-2780 Email: elizabeth.wilson@okdhs.org</p> <p>Lawrence Kelly, Systems Unit, OKDHS Phone: (405) 522-4842 Email: lawrence.kelly@okdhs.org</p> <p>OK Department of Human Services Child Support Enforcement Division P.O. Box 53552 Oklahoma City, OK 73152 Fax: (405) 600-0018 or (405) 522-2753 Employer Help Desk: (866) 553-2368 (toll-free)</p>	receiving and sending	No	<p>Web-based payment service: (free for employers and non-custodial parents) Email: okdhs-paycs.com Vendor is Data Image Systems, an IKON Company. Credit and debit card payments accepted from non-custodial parents at no cost.</p>

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Oregon Violet Hendricks Phone: (503) 373-7455, ext. 22249 Email: violet.hendricks@doj.state.or.us</p> <p>Edward Spencer, System Analyst Phone: (503) 373-7455, ext. 22258 Email: Edward.j.spencer@doj.state.or.us</p> <p>Shelley Hadfield, EFT Specialist Phone: (503) 986-2414 Email: shelley.a.hadfield@doj.state.or.us</p> <p>Division of Child Support Employer Services Central Unit 1495 Edgewater St, NW Salem, OR 97304 (866) 907-2857</p>	receiving and sending	Employers in OR with five or more employees and who have received one or more orders; employers with fewer than five employees but have received orders against more than one employee; employers required to pay taxes electronically; or employers who have failed to withhold or pay correctly and timely, according to law, are required to remit their child support payments electronically.	<p>Web-based payment service: CSPay (free to employers) (866) 907-2857 www.dcs.state.or.us</p> <p>Employer Services Central Unit: (866) 907-2857 EFTHelp@doj.state.or.us for the help desk www.dcs.state.or.us/employers for the state child support office's web site</p>
<p>Pennsylvania Lisa York, DACSES Phone: (717) 705-5340 Fax: (717) 787-9706 Email: lisayork@pacses.com</p> <p>Tammy Barrick, DACSES Financial Unit Supervisor Phone: (717) 705-5144 Fax: (717) 787-9706 Email: tammybarrick@pacses.com</p> <p>Teri Zeigler, SDU Deputy Project Manager Phone: (717) 930-1159 Email: teri.zeigler@acs-inc.com</p> <p>PA Department of Public Welfare - DACSES 1303 N. Seventh Street Harrisburg, PA 17102</p>	receiving and sending	Yes. Employers with least 15 employees and at least two employees with income-withholding orders; or employers who have presented more than two checks returned for insufficient funds; there is a monetary sanction for failure to comply. Effective 9/6/06.	<p>Web-based payment service: ExpertPay, (free to employers): (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>free software offered to employers for e-payments</p> <p>For information on PA's new EFT requirement, Call PA-SCDU Customer Service: (877) 676-9580 or Email: pa-childsupp-2.fc-sls@acs-inc.com</p>

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Puerto Rico Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: (787) 767-1500, ext. 2772 Fax: (787) 767-1852 Email: Lserrano@assume.gobierno.pr</p> <p>Administracion para el Sustento de Menores (ASUME) Area de Manejo de Casos P.O. Box 70376 San Juan, PR 00936-8376</p> <p>Banco Popular, ACH-EDI Processing (638) P.O. Box 362708 San Juan, PR 00936-2708</p>	receiving and sending	No	Web-based payment service: For non-custodial parents: http://www.gobierno.pr/ASUME/Inicio/
<p>Rhode Island Kathleen McCusker, Acting Chief Human Services and Systems Specialist Phone: (401) 458-4427 Email: kmckusker@cse.state.ri.us</p> <p>Sharon Papa Rowe, Senior Human Services Policy & Systems Specialist Phone: (401) 458-4422 Email: spaparowe@cse.state.ri.us</p> <p>RI Department of Human Services Office of Child Support Services 77 Dorrance Street Providence, RI 02903</p> <p>Rhode Island Child Support Information: 401-458-4400</p>	receiving and sending	No	
<p>South Carolina Jim Dingeldine, Information Resource Consultant Phone: (803) 454-7118 Fax: (803) 454-7197 Email: jdingeldine@cfssc.org</p> <p>SC CFS Project 1628 Browning Business Center, Suite 100 Columbia, SC 29210</p>	not receiving, not sending	No	

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>South Carolina (Spartanburg County) Betty Donald Phone: (864) 596-3947 Fax: (864) 596-3898 Email: bdonald@spartanburgcounty.org</p> <p>Spartanburg Clerk of Court's Office 180 Magnolia Street Spartanburg, SC 29306 or P.O. Box 3483 Spartanburg, SC 29304-3483</p>	receiving, not sending [translation services by Palmetto Bank]	No	
<p>South Dakota Michelle Wilson, Senior Claims Clerk Phone: (605) 773-6837 Email: MichelleR.Wilson@state.sd.us</p> <p>Bonnie Wiehoff, Accountant Phone: (605) 773-5181 Email: Bonnie.Wiehoff@state.sd.us</p> <p>Rocco Konop Phone: (605) 773-7236 Email: rocco.konop@state.sd.us</p> <p>Division of Child Support (DCS) 700 Governors Drive Pierre, SD 57501 Fax: (605) 773-7295</p>	receiving and sending	No	
<p>Tennessee Richard Paige (outgoing interstate) Phone: (615) 313-5348 Fax: (615) 532-2713 Email: richard.paige@state.tn.us</p> <p>Beverly Houseal (incoming from employers and states) Phone: (615) 889-8711, ext. 106 Fax: (615) 889-8792 Email: TNChildSupportEFT@informatixinc.com</p> <p>Department of Human Resources 400 Deaderick Street, 6th floor Nashville, TN 37248</p>	receiving and sending	No	Web-based payment service: Tennessee Online Child support Payment System (free to employers and non-custodial parents) (800) 838-6911 http://www.tennessee.gov/humanserv/cs/cs_main.htm Credit card payments accepted with \$3.75 convenience

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Texas William Irby, Manager, Payment Operations Contracts, Office of the Attorney General (A.G.) Phone: (512) 460-6915 Email: william.irby@cs.oag.state.tx.us</p> <p>Connie Klatt, EFT Operations Coordinator, Office of the A.G. Phone: (512) 460-6479 Email: connie.klatt@cs.oag.state.tx.us</p> <p>Sue Hall, EFT Operations Coordinator, Office of the A.G. Phone: (512) 460-6299 Email: sue.hall@cs.oag.state.tx.us</p> <p>Lynn M.B. McMahon, SDU Operations Manager Phone: (210) 334-6671 Email: lynn.mb.mcmahon@acs-inc.com</p> <p>Steve Oberle, SDU EFT Coordinator Phone: (210) 334-6504 Email: steven.oberle@acs-inc.com</p> <p>Melissa Angelica, EFT Outreach Phone: (877) 474-4463, ext. 6537 Email: Melissa.Angelica@acs-inc.com</p> <p>Maria S. Garza, EFT Team Lead Phone: (210) 334-6552 Email: maria.garza@acs-inc.com</p> <p>TX State Disbursement Unit, EFT Employers Attorney General of Texas Child Support - MC 036 P.O. Box 12017 Austin, TX 78711-2017 Phone: (800) 850-6442, opt. 2 or (800) 252-8014, opt. 2 Fax: (210) 924-4104 (TxCSDU) Email: txcsdu-efc.acs@acs-inc.com (general)</p>	receiving and sending	No	<p>Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com</p> <p>Free software offered to employers for e-payments</p>

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Utah Ginny Geary, EFT Coordinator Phone: (801) 536-8333 Fax: (801) 536-8510 Email: orsempagency@utah.gov</p> <p>Georgia Wood Email: gwood@utah.gov</p> <p>Diane McCarty Email: dmccarty@utah.gov</p> <p>Arlene Call Email: acall@utah.gov</p> <p>Recovery Services P.O. Box 45011 St. Lake City, UT 84145-0011</p>	receiving and sending	No	
<p>Vermont Carol Martin, Financial Administrator II/Supervisor State Disbursement Unit Phone: (802) 241-1295 Email: Carol.Martin@ahs.state.vt.us</p> <p>State Disbursement Unit 103 South Main Street Waterbury, VT 05671-1901</p>	receiving and sending	No	
<p>Virgin Islands Sonia J. Thompson, Computer Manager Email: sthompson@pcsd.gov.vi or sjthompsonvi@hotmail.com</p> <p>Regina Rivera-Dechabert Email: ginad_13@hotmail.com</p> <p>Nisky Center 2nd floor, Suite 500 St. Thomas, Virgin Islands 00802</p>	receiving and sending	No	

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Virginia Cheryl Parker, EFT/EDI Manager Phone: (804) 726-7277 Email: cheryl.parker@dss.virginia.gov</p> <p>Octavia Abney, EFT Supervisor of Outgoing Payments Phone: (804) 726-7201 Email: Octavia.abney@dss.virginia.gov</p> <p>VA Child Support Enforcement 7 North 8th Street Richmond, VA 23219-1849 Fax: (804) 726-7955</p>	receiving and sending	Effective 7/1/07: Employers with at least 100 employees and payroll processing firms with at least 50 clients shall remit payments by electronic funds transfer.	Web-based payment service (free to employers) Virginia \$4Kids (804) 726-7277 (Vendor is First Data.) Email: Cheryl.parker@dss.virginia.gov https://newhirereporting.com/va-newhire (for information) Credit card payments accepted through Western Union (Code City: VADSS). Telephone payments accepted.
<p>Washington Wendy Cole-Deardorff, EFT/Accounting Services Manager Phone: (360) 664-5160 Fax: (360) 664-5109 Email: wcoledea@dshs.wa.gov</p> <p>Steve Tivel, Support Enforcement Officer 4 Phone: (206) 341-7355 Email: stivel@dshs.wa.gov</p> <p>DSHS/Division of Child Support 712 Pear Street; Olympia, WA 98504 or P.O. Box 9162; Olympia, WA 98507-9162</p>	receiving and sending	No	Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) (800) 468-7422 www.childsupportpayment.dshs.wa.gov

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>West Virginia WV BCSE Employer Relations Unit Phone: (800) 835-4683 (toll-free) Phone: (304) 558-1134</p> <p>Carol Lemon, Supervisor Phone: (304) 341-2119 ext 3001 Email: carollemon@wvdhhr.org</p> <p>Connie White, Manager Phone: (304) 558-1409 Email: clwhite@wvdhhr.org</p> <p>Jim Williams, Technical Support Phone: (304) 558-1866 Email: jimwilliams@wvdhhr.org</p> <p>West Virginia Bureau for Child Support Enforcement 350 Capitol Street Charleston, WV 25301-3703</p> <p>Fax: (304) 558-1487</p>	receiving and sending	No	<p>Web-based payment service: WV Support Payment Center (vendor is PayConnexion) (800) 446-5382 https://www.wvdhhr.org/bcseapp</p> <p>They accept Visa, MasterCard and electronic checks. The system is designed for non-custodial parents as the payers. Direct payers may make a one-time payment or set up recurring payments. \$3.00 service fee per transaction. Employers may use it too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.</p>
<p>Wisconsin Dave Fehlauer, Marketing Manager, EFT Incoming from employers and other states Phone: (414) 615-2422 Fax: (414) 483-7269 Email: dave.fehlauer@acs-inc.com</p> <p>John Verberkmoes, WI Bureau of Child Support Outgoing interstate Phone: (608) 266-2527 Fax: (608) 261-4413 Email: verbejo@dwd.state.wi.us</p> <p>Wisconsin Support Collections Trust Fund P.O. Box 07914 Milwaukee, WI 53207-0914</p>	receiving and sending	No	free software offered to employers for e-payments

State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p>Wyoming Valerie Spencer, Supervisor Phone: (807) 777-6942 Email: vspenc@state.wy.us</p> <p>Lynn Kraft, New Employers and Corrections Phone: (307) 777-6979 Email: lkraft@state.wy.us</p> <p>Kandi Wilson, New Employers and Corrections Phone: (307) 777-3398 Email: kwilso2@state.wy.us</p> <p>Wyoming State Disbursement Unit Suite C 2617 E. Lincolnway Cheyenne, WY 82003 or P.O. Box 1027 Cheyenne, WY 82003-1027 Fax: (307) 777-5301</p>	receiving and sending	No	