

PSRS Reporting Process



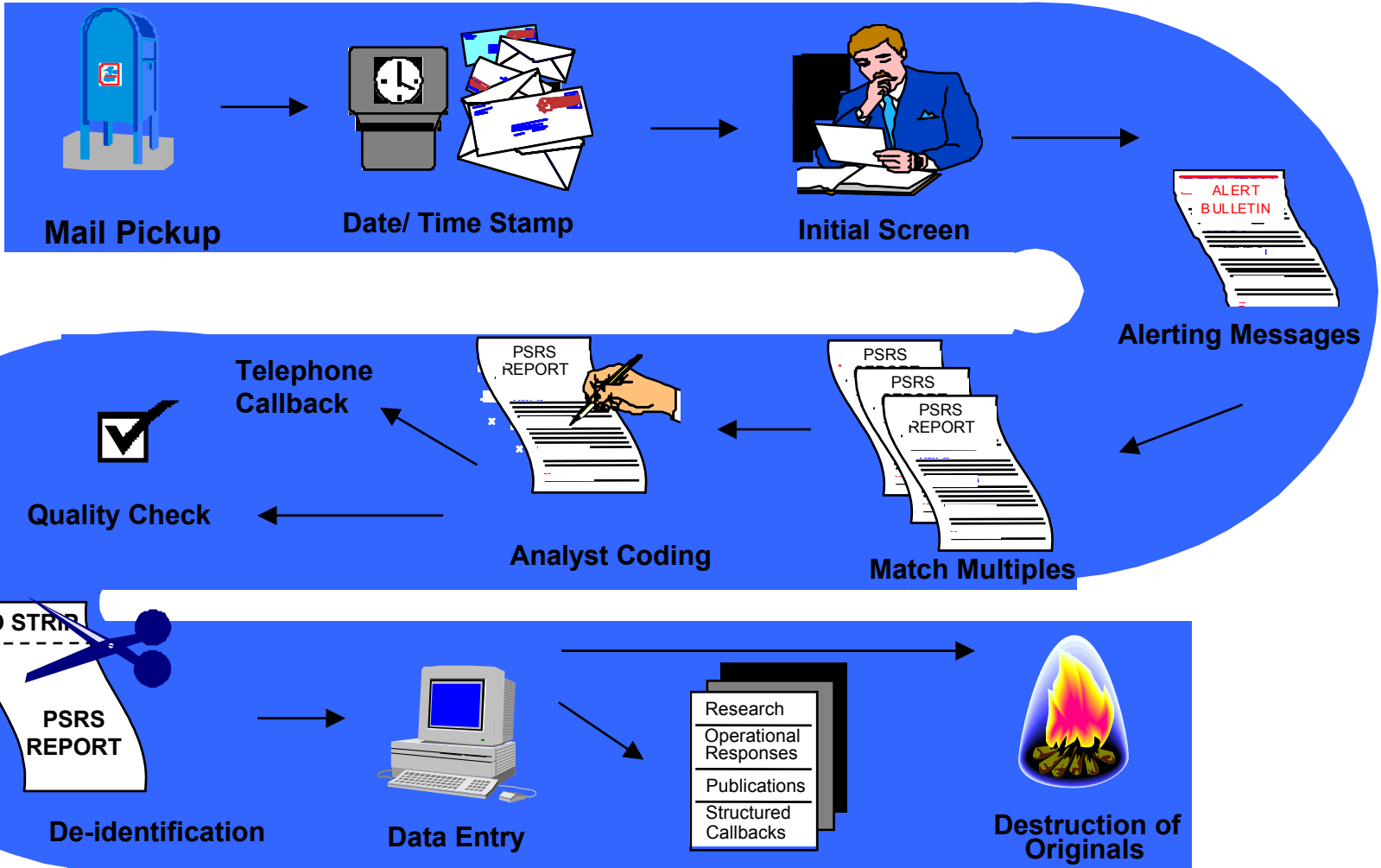
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Presentation Outline

- **Overview of Report Processing Flow**
- **PSRS Web Site Demo**
 - **Filling out the PSRS Web Site Reporting Form**
- **Technology Innovations**
 - **Analyst Workbench**
 - **On Site Database Search Tool**

Report Processing



Examples of ASRS Feedback to Community

- **Operational Responses (~200 per year)**
 - **Alert Bulletins**
 - **For Your Information Notices**
- **Customized Database Search Requests**
- **Structured Callbacks**
- **Quick Responses**
- **Publications**
 - **CALLBACK (monthly newsletter)**
 - **DIRECTLINE (quarterly publication)**
 - **Topical Research Studies**

PSRS Web Site Demonstration

What is Usability?

- **Ease of use; A combination of**
 - **Learnability**
 - **Rememberability**
 - **Efficiency in use**
 - **Reliability in use (can a user trust its consistency)**
 - **User satisfaction**

Analyst Workbench Demonstration

On Site Database Search Tool

Summary

- **ASRS processing model has successfully been duplicated for PSRS**
- **PSRS is prepared for system-wide report submissions**
- **Automated tools will continue to evolve and create efficiencies**