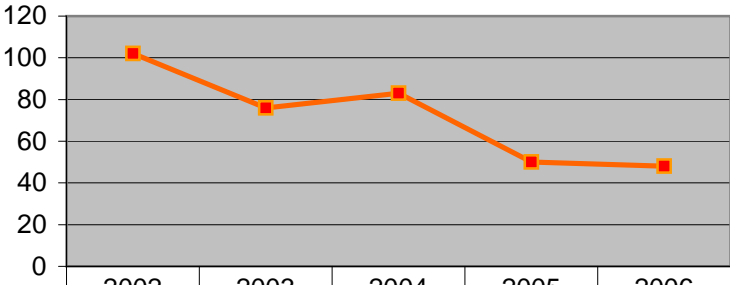


Complaints Examining Unit - Average Processing Time of PPP Cases in the Unit

Average Number of Days



— Average age of cases

	2002	2003	2004	2005	2006
Average age of cases	102	76	83	50	48