High-Speed Services for Internet Access: Subscribership as of June 30, 2001

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Congress directed the Commission and the states, in section 706 of the Telecommunications Act of 1996, to encourage deployment of advanced telecommunications capability in the United States on a reasonable and timely basis. To assist in its evaluation of such deployment, the Commission instituted a formal data collection program to gather standardized information about subscribership to high-speed services, including advanced services, from wireline telephone companies, cable providers, terrestrial wireless providers, satellite providers, and any other facilities-based providers of advanced telecommunications capability. ²

We summarize here information from the fourth data collection, thereby presenting a snapshot of subscribership as of June 30, 2001.³ Subscribership to high-speed services for Internet access increased by 36% during the first half of the year 2001, to a total of 9.6 million lines in service. The presence of high-speed service subscribers was reported in fifty states, the District of Columbia, Puerto Rico, and the Virgin Islands, and in 78% of the zip codes in the United States.

Before presenting the most recent information in some detail, a brief description of the Commission's data collection program is in order to enable the reader to better understand how the nationwide information presented here may compare to similar information derived from other sources. First, a facilities-based provider of high-speed service lines (or wireless channels) in a given state reports to the Commission basic information about its service offerings and customers if the provider has at least 250

¹ See §706, Pub.L. 104-104, Title VII, Feb. 8, 1996, 110 Stat. 153, reproduced in the notes under 47 U.S.C. §157. We define services as "high-speed" that provide the subscriber with transmissions at a speed in excess of 200 kilobits per second (kbps) in at least one direction. "Advanced services," which provide the subscriber with transmission speeds in excess of 200 kbps in each direction, are a subset of high-speed services.

² Local Competition and Broadband Reporting, CC Docket No. 99-301, Report and Order, 15 FCC Rcd 7717 (2000) (Data Gathering Order). During this data gathering program, qualifying providers file FCC Form 477 each year on March 1 (reporting data for the preceding December 31) and September 1 (reporting data for June 30 of the same year). An updated FCC Form 477, and Instructions for that particular form, for each specific round of the data collection may be downloaded from the FCC Forms website at <www.fcc.gov/formpage.html>. The formal program followed several attempts by the Common Carrier Bureau to collect information on a voluntary basis. See Local Competition and Broadband Reporting, CC Docket No. 99-301, Notice of Proposed Rulemaking, 14 FCC Rcd 18106 (1999).

³ Results from the first data collection, in which providers reported numbers of subscribers to high-speed services at the end of 1999, were presented in the Commission's second report to Congress on advanced telecommunications capability. *See Deployment of Advanced Telecommunications Capability to All Americans in a Reasonable and Timely Fashion*, CC Docket No. 98-146, Second Report (rel. Aug. 21, 2000), available at <www.fcc.gov/broadband>. (In the report, the Commission's data collection program is referred to as the "Broadband Survey.") Results from the second and third data collections appear in reports titled *High-Speed Services for Internet Access*, available at <www.fcc.gov/ccb/stats>.

such lines in service in that state. While providers not meeting the reporting threshold may provide information on a voluntary basis, as some have done, it is likely that not all such providers have reported data. In particular, we do not know how comprehensively small providers, many of which serve rural areas with relatively small populations, are represented in the data summarized here. Second, lines (or wireless channels) that do not meet the Commission's definition of "high-speed" (i.e., delivering transmissions to the subscriber at a speed in excess of 200 kbps in at least one direction) are not reported. Some asymmetric digital subscriber line (ADSL) services and Integrated Services Digital Network (ISDN) services provided by telephone companies and some services that connect subscribers to the Internet over cable systems do not meet this criterion, but may nevertheless meet the needs of the subscribers who select them.

We expect providers to report data more accurately as they gain experience with the program. We also expect that there may be some need for further clarification and adjustment of the reporting system.⁵ Nevertheless, based on the information now available, the following broad conclusions emerge:

- Subscribership to high-speed services increased by 36% during the first half of the year 2001, to a total of 9.6 million lines (or wireless channels) in service. The rate of growth during the last half of the year 2000 was 62%. See Table 1.
- Considering services according to the technology deployed in the "last few feet" to the subscriber's premises, high-speed lines in service over coaxial cable systems (cable modem service) remained the most numerous, increasing 45% during the first half of the year 2001, to 5.2 million lines. High-speed ADSL lines in service increased 36%, to 2.7 million lines.

⁴ We received 76 state-specific voluntary submissions (made by 38 holding companies) in the first FCC Form 477 filing, 81 voluntary submissions (made by 35 holding companies) in the second filing, 64 voluntary submissions (made by 41 holding companies) in the third filing, and 64 voluntary submissions (made by 41 holding companies) in the fourth filing. High-speed lines reported in voluntary submissions in the fourth filing represent less than 0.1% of total high-speed lines reported.

The Commission has requested comments on whether various modifications should be made to this data collection. *See Local Competition and Broadband Reporting*, CC Docket No. 99-301, Second Notice of Proposed Rulemaking, 16 FCC Rcd 2072 (rel. Jan. 19, 2001).

The National Bureau of Economic Research dates the current U.S. recession from March, 2001. Starting about a year earlier, facilities-based providers of high-speed services -- particularly non-incumbent providers -- found it increasingly difficult to raise capital.

Providers are instructed to report a high-speed subscriber in the (mutually exclusive) technology category that characterizes the last few feet of distribution plant to the subscriber's premises, e.g., coaxial cable in the case of the hybrid fiber-coax (HFC) architecture of upgraded cable systems. As noted above, ADSL services that do not deliver over 200 kbps in at least one direction are not included in the data reported here. Symmetric DSL services at speeds exceeding 200 kbps are included in the "other wireline" category because they are typically used to provide data services that are functionally equivalent to a T1 and other data services that wireline telephone companies have offered to business customers for some time.

- Reported high-speed connections to end-user customers by means of satellite or fixed wireless technologies increased at the fastest rate, 73%, during the first half of the year 2001, to 0.2 million.
 Reported fiber optic connections to end-user customer premises increased by 21%, to 0.5 million.
- Subscribership to the subset of high-speed services that the Commission defines as advanced services (i.e., delivering to subscribers transmission speeds in excess of 200 kbps in each direction) increased by 38% during the first half of the year 2001, to a total of 5.9 million lines (or wireless channels) in service. Advanced services lines provided by means of ADSL technology increased by 48%, and advanced services lines provided over coaxial cable systems increased by 52%. See Table 2.
- As of June 30, 2001, there were 7.8 million residential and small business subscribers to high-speed services. By contrast, there were approximately 5.2 million such subscribers six months earlier, and about 3.2 million a year earlier. See Table 3.
- Of the 7.8 million high-speed lines in service to residential and small business subscribers at the end of June 2001, we estimate that 4.3 million lines also met the Commission's definition of advanced services. See Table 4.
- Among entities that reported facilities-based ADSL high-speed lines in service as of June 30, 2001, about 93% of such lines were reported by incumbent local exchange carriers (ILECs). See Table 5.
- Providers of high-speed services over coaxial cable systems report serving subscribers in 49 states and the District of Columbia. Providers of high-speed ADSL services report serving subscribers in 50 states, the District of Columbia, Puerto Rico, and the Virgin Islands, as do providers who use wireline technologies other than ADSL, or who use optical carrier (i.e., fiber), satellite, or fixed wireless technologies in the last few feet to the subscriber's premises. ⁹ See Table 6.
- The Commission's data collection program uniquely gathers from providers information about the number of high-speed lines in service in individual states, in total and by technology deployed in the last few feet to the subscriber's premises. Relatively large numbers of total high-speed lines in service are associated with the more populous states. The most populous state, California, has the largest reported number of high-speed lines. The second, third, and fourth largest numbers of high-speed lines are reported for New York, Florida, and Texas, which are the third, fourth, and second most populous states, respectively. See Table 7.

⁸ Inconsistencies in reporting data in these technology categories over the course of the first three data collections make comparison of growth rates problematic.

⁹ Information about providers of high-speed services other than ADSL and cable modem is reported in a single category, for the individual states, to honor requests for nondisclosure of information that reporting entities assert is competitively sensitive. In the *Data Gathering Order*, the Commission stated it would publish high-speed data only once it has been aggregated in a manner that does not reveal individual company data. *See Data Gathering Order*, 15 FCC Rcd 7760.

- Reporting entities estimate the percentage of their high-speed lines in service that connect to
 residential and small business end-user customers (as opposed to connecting to medium and large
 business, institutional, or government end-user customers).¹⁰ These percentages allow us to derive
 approximate numbers of residential and small-business high-speed lines in service by state. See
 Table 8.
- The Commission's data collection program also requires service providers to identify each zip code in which the provider has at least one high-speed subscriber. As of June 30, 2001, subscribers to high-speed services were reported in 78% of the nation's zip codes. Multiple providers reported having subscribers in 58% of the nation's zip codes. See Table 9.
- Our analysis indicates that 97% of the country's population lives in the 78% of zip codes where a provider reports having at least one high-speed service subscriber. Moreover, numerous competing providers report serving high-speed subscribers in the major population centers of the country. See the map that follows Table 9.
- States vary widely with respect to the percentage of zip codes in the state in which no high-speed lines are reported to be in service. See Table 10.
- High population density has a positive correlation with reports that high-speed subscribers are present, and low population density has a negative correlation. For example, as of June 30, 2001, high-speed subscribers are reported to be present in 97% of the most densely populated zip codes and in 49% of zip codes with the lowest population densities. However, the comparable figure for the least dense zip codes was 39% six months earlier. See Table 11.

End-user customers use the high-speed services for their own purposes and do not resell them to other entities. For purposes of the FCC Form 477 data collection, Internet Service Providers (ISPs) are not end-user customers. Reporting entities are directed to consider a line as being provided to an end-user customer in the "residential and small business" category if that customer orders high-speed service of a type (e.g., speeds in the downstream (from the Internet to the end user) and upstream (from the end user to the Internet) directions) that is normally associated with residential customers.

Lists of zip codes with number of service providers as reported in the FCC Form 477 filings are made available at <www.fcc.gov/ccb/stats> in a format that honors requests for nondisclosure of information the reporting entities assert is competitively sensitive.

Historical zip code data have been revised following staff review of reporting methodologies with a number of reporting entities. Some inconsistencies of reporting methodology among reporting periods and among reporting entities remain.

For this comparison, we consider the most densely populated zip codes to be those with more than 268 persons per square mile (the top three deciles), and the least densely populated zip codes to be those with fewer than 25 persons per square mile (the bottom three deciles).

• High median family income also has a positive correlation with reports that high-speed subscribers are present. In the top one-tenth of zip codes ranked by median family income, high-speed subscribers are reported in 96% of zip codes. By contrast, high-speed subscribers are reported in 59% of zip codes with the lowest median family income, compared to 55% six months earlier. See Table 12.

As other information from the Commission's data collection program (FCC Form 477) becomes available, it will be included in future reports on the deployment of advanced telecommunications capability and in publications such as this one.

We invite users of this information to provide suggestions for improved data collection and analysis by:

- Using the attached customer response form,
- E-mailing comments to eburton@fcc.gov,
- Calling the Industry Analysis Division at (202) 418-0940, or
- Participating in any formal proceedings undertaken by the Commission to solicit comments for improvement of FCC Form 477.

Table 1
High-Speed Lines 1/
(Over 200 kbps in at Least One Direction)

| | | | | | Percent | Change |
|-----------------------------|------------------|--------------|------------------|--------------|------------------------|------------------------|
| Types of Technology 2/ | December 1999 | June 2000 | December 2000 | June 2001 | Jun 2000 - Dec 2000 | Dec 2000 - Jun 2001 |
| ADSL | 369,792 | 951,583 | 1,977,101 | 2,693,834 | 108 % | 36 % |
| Other Wireline | 609,909 | 758,594 | 1,021,291 | 1,088,066 | 35 | 7 |
| Coaxial Cable | 1,411,977 | 2,284,491 | 3,582,874 | 5,184,141 | 57 | 45 |
| Fiber | 312,204 | 307,151 | 376,203 | 455,593 | 22 | 21 |
| Satellite or Fixed Wireless | 50,404 | 65,615 | 112,405 | 194,707 | 71 | 73 |
| Total Lines | 2,754,286 | 4,367,434 | 7,069,874 | 9,616,341 | 62 % | 36 % |

Table 2
Advanced Services Lines 1/
(Over 200 kbps in Both Directions)

| | | | | | Percent | Change |
|-----------------------------|------------------|--------------|------------------|--------------|------------------------|------------------------|
| Types of Technology 2/ | December 1999 | June 2000 | December 2000 | June 2001 | Jun 2000 - Dec 2000 | Dec 2000 - Jun 2001 |
| ADSL | 185,950 | 326,816 | 675,366 | 998,883 | 107 % | 48 % |
| Other Wireline | 609,909 | 758,594 | 1,021,291 | 1,088,066 | 35 | 7 |
| Coaxial Cable | 877,465 | 1,469,130 | 2,193,609 | 3,329,976 | 49 | 52 |
| Fiber | 307,315 | 301,143 | 376,197 | 455,549 | 25 | 21 |
| Satellite or Fixed Wireless | 7,816 | 3,649 | 26,906 | 73,476 | NM | 173 |
| Total Lines | 1,988,455 | 2,859,332 | 4,293,369 | 5,945,950 | 50 % | 38 % |

NM - Not meaningful due to inconsistencies in reported data.

^{1/} Some previously published data have been revised.

^{2/} The mutually exclusive types of technology are, respectively: Asymmetric digital subscriber line (ADSL) technologies, which provide speeds in one direction greater than speeds in the other direction; wireline technologies "other" than ADSL, including traditional telephone company high-speed services and symmetric DSL services that provide equivalent functionality; coaxial cable, including the typical hybrid fiber-coax (HFC) architecture of upgraded cable TV systems; optical fiber to the subscriber's premises (e.g., Fiber-to-the-Home, or FTTH); and satellite and (terrestrial) fixed wireless systems, which use radio spectrum to communicate with a radio transmitter at the subscriber's premises.

Table 3
Residential and Small Business High-Speed Lines 1/
(Over 200 kbps in at Least One Direction)

| | | | | | Percent | Change |
|-----------------------------|------------------|--------------|------------------|--------------|------------------------|------------------------|
| Types of Technology 2/ | December 1999 | June 2000 | December 2000 | June 2001 | Jun 2000 - Dec 2000 | Dec 2000 - Jun 2001 |
| ADSL | 291,757 | 772,272 | 1,594,879 | 2,490,740 | 107 % | 56 % |
| Other Wireline | 46,856 | 111,490 | 176,520 | 138,307 | NM | NM |
| Coaxial Cable | 1,402,394 | 2,215,259 | 3,294,546 | 4,998,540 | 49 | 52 |
| Fiber | 1,023 | 325 | 1,994 | 2,623 | NM | NM |
| Satellite or Fixed Wireless | 50,189 | 64,320 | 102,432 | 182,165 | 59 | 78 |
| Total Lines | 1,792,219 | 3,163,666 | 5,170,371 | 7,812,375 | 63 % | 51 % |

Table 4
Residential and Small Business Advanced Services Lines
(Over 200 kbps in Both Directions)

| | | | | | Percent | Change |
|-----------------------------|------------------|--------------|------------------|--------------|------------------------|------------------------|
| Types of Technology 2/ | December 1999 | June 2000 | December 2000 | June 2001 | Jun 2000 - Dec 2000 | Dec 2000 - Jun 2001 |
| ADSL | 116,994 | 195,324 | 393,246 | 916,364 | 101 % | 133 % |
| Other Wireline | 46,856 | 111,490 | 176,520 | 138,307 | NM | NM |
| Coaxial Cable | 872,024 | 1,401,434 | 2,177,328 | 3,146,953 | 55 | 45 |
| Fiber | 138 | 325 | 1,992 | 2,617 | NM | NM |
| Satellite or Fixed Wireless | 7,682 | 2,916 | 17,043 | 60,988 | NM | NM |
| Total Lines | 1,043,694 | 1,711,488 | 2,766,130 | 4,265,229 | 62 % | 54 % |

Note: Residential and small business advanced services lines are estimated based on data from FCC Form 477.

NM - Not meaningful due to inconsistencies in reported data.

- 1/ Some previously published have been revised.
- 2/ The mutually exclusive types of technology are, respectively: Asymmetric digital subscriber line (ADSL) technologies, which provide speeds in one direction greater than speeds in the other direction; wireline technologies "other" than ADSL, including traditional telephone company high-speed services and symmetric DSL services that provide equivalent functionality; coaxial cable, including the typical hybrid fiber-coax (HFC) architecture of upgraded cable TV systems; optical fiber to the subscriber's premises (e.g., Fiber-to-the-Home, or FTTH); and satellite and (terrestrial) fixed wireless systems, which use radio spectrum to communicate with a radio transmitter at the subscriber's premises.

Table 5 High-Speed Lines by Type of Provider as of June 30, 2001

| | | Lir | ies | Percent of Lines | | | |
|---------------------------|------------|---------------|-----------------|------------------|--------|---------------|--------------|
| Types of Technology 1/ | RBOC 2/ | Other ILEC | Non- ILEC 3/ | Total | RBOC | Other ILEC | Non- ILEC |
| ADSL | 2,328,147 | 175,876 | 189,811 | 2,693,834 | 86.4 % | 6.5 % | 7.0 % |
| Other Wireline | 706,944 | 108,738 | 272,384 | 1,088,066 | 65.0 | 10.0 | 25.0 |
| Coaxial Cable | * | * | 5,105,547 | 5,184,141 | * | * | 98.5 |
| Other | * | * | 597,983 | 650,300 | * | * | 92.0 |
| Total Lines | 3,095,699 | 354,917 | 6,165,725 | 9,616,341 | 32.2 % | 3.7 % | 64.1 % |

^{*} Data withheld to maintain firm confidentiality.

- 2/ RBOC lines include all high-speed lines reported by BellSouth, Qwest, SBC, and Verizon.
- 3/ Non-ILEC lines include lines provided by carriers affiliated with non-RBOC ILECs.

^{1/} The mutually exclusive types of technology are, respectively: Asymmetric digital subscriber line (ADSL) technologies, which provide speeds in one direction greater than speeds in the other direction; wireline technologies "other" than ADSL, including traditional telephone company high-speed services and symmetric DSL services that provide equivalent functionality; coaxial cable, including the typical hybrid fiber-coax (HFC) architecture of upgraded cable TV systems; optical fiber to the subscriber's premises (e.g., Fiber-to-the-Home, or FTTH); and satellite and (terrestrial) fixed wireless systems, which use radio spectrum to communicate with a radio transmitter at the subscriber's premises.

Table 6 **Providers of High-Speed Lines by Technology** as of June 30, 2001 1/

| () | (Over 200 kdps in at Least One Direction) | | | | | |
|------------------------------------|---|---------------|----------|----------------|--|--|
| | ADSL | Coaxial Cable | Other 2/ | Total | | |
| | | | | (Unduplicated) | | |
| Alabama | * | 8 | 10 | 16 | | |
| Alaska | * | 0 | 6 | 7 | | |
| Arizona | 5 | * | 9 | 11 | | |
| Arkansas | * | * | 4 | 7 | | |
| California | 12 | 8 | 22 | 28 | | |
| Colorado | 8 | * | 11 | 14 | | |
| Connecticut | 5 | 5 | 10 | 13 | | |
| Delaware | * | * | * | 5 | | |
| District of Columbia | 5 | * | 11 | 11 | | |
| Florida | 9 | 10 | 19 | 27 | | |
| | 11 | 7 | 18 | 24 | | |
| Georgia Hawaii | * | * | * | 24 * | | |
| | * | * | | | | |
| Idaho | | | 4 | 7 | | |
| Illinois | 10 | 5 | 17 | 23 | | |
| Indiana | 6 | 6 | 10 | 17 | | |
| Iowa | 6 | 6 | 9 | 15 | | |
| Kansas | * | 6 | 10 | 14 | | |
| Kentucky | 7 | * | 7 | 14 | | |
| Louisiana | 4 | 4 | 8 | 12 | | |
| Maine | 4 | * | 6 | 8 | | |
| Maryland | 4 | 5 | 13 | 17 | | |
| Massachusetts | 5 | 5 | 13 | 16 | | |
| Michigan | 8 | 5 | 13 | 20 | | |
| Minnesota | 8 | 8 | 15 | 22 | | |
| Mississippi | * | * | 4 | 8 | | |
| Missouri | 6 | 5 | 12 | 17 | | |
| Montana | 5 | * | * | 7 | | |
| Nebraska | 4 | 5 | 7 | 11 | | |
| Nevada | * | * | 10 | 11 | | |
| New Hampshire | 4 | * | 8 | 9 | | |
| New Jersey | 6 | * | 14 | 16 | | |
| New Mexico | 4 | * | 8 | 10 | | |
| New York | 12 | 5 | 20 | 26 | | |
| North Carolina | 9 | 7 | 13 | 21 | | |
| North Dakota | * | * | * | 5 | | |
| Ohio | 11 | 8 | 15 | 23 | | |
| Oklahoma | 4 | * | 10 | 14 | | |
| Oregon | 6 | * | 9 | 11 | | |
| Pennsylvania | 11 | 5 | 22 | 25 | | |
| Puerto Rico | * | 0 | * | * | | |
| Rhode Island | * | * | 4 | 4 | | |
| South Carolina | 6 | 7 | 10 | 15 | | |
| South Caronna South Dakota | 4 | * | * | 7 | | |
| | | | | | | |
| Tennessee | 7 | 5 | 9 | 16 | | |
| Texas | 19 | 7 * | 22 | 33 | | |
| Utah Vermont | 5 * | * | 10 | 11 | | |
| | * | | * | 6 * | | |
| Virgin Islands | | 0 | | | | |
| Virginia | 8 | 5 | 19 | 23 | | |
| Washington | 9 | * | 12 | 17 | | |
| West Virginia | * | * | 5 | 6 | | |
| Wisconsin | 9 | * | 11 | 16 | | |
| Wyoming | * | * | * | * | | |
| Nationwide (Unduplicated) Jun 2001 | 86 | 47 | 98 | 160 | | |
| | | | | | | |
| Nationwide (Unduplicated) Dec 2000 | 68 | 39 | 87 | 136 | | |
| Nationwide (Unduplicated) Jun 2000 | 47 | 36 | 75 | 116 | | |
| Nationwide (Unduplicated) Dec 1999 | 28 | 43 | 65 | 105 | | |
| (Chilly neared) Dec 1999 | | .5 | | 102 | | |

^{*} Data withheld to maintain firm confidentiality. In this table, an asterisk also indicates 1-3 providers reporting.

^{1/} Some previously published data have been revised.2/ Other includes wireline technologies other than asymmetric digital subscriber line (ADSL), optical fiber to the subscriber's premises, satellite, and (terrestrial) fixed wireless systems.

Table 7
High-Speed Lines by Technology 1/
(Over 200 kbps in at Least One Direction)

| | Dec 1999 | Jun 2000 | Dec 2000 | | Jun | 2001 | | Percentag | Percentage Change | |
|---------------------------|-----------|-----------|-----------|-----------|-------------|-----------|-----------|------------|-------------------|--|
| | Total | Total | Total | ADSL | Coaxial | Other 2/ | Total | Jun 2000 - | Dec 2000 - | |
| | | | | | Cable | | | Dec 2000 | Jun 2001 | |
| Alabama | 19,796 | 32,756 | 63,334 | * | 47,325 | * | 86,234 | 93 % | 36 % | |
| Alaska | * | * | 934 | * | 0 | * | 20,906 | NA | 2138 | |
| Arizona | 58,825 | 111,678 | 153,500 | 39,828 | * | * | 158,122 | 37 | 3 | |
| Arkansas | 8,155 | 15,539 | 28,968 | * | * | 5,154 | 40,803 | 86 | 41 | |
| California | 547,179 | 910,006 | 1,386,625 | 735,677 | 609,174 | 360,963 | 1,705,814 | 52 | 23 | |
| Colorado | 36,726 | 64,033 | 104,534 | 52,617 | * | * | 147,220 | 63 | 41 | |
| Connecticut | 36,488 | 63,772 | 111,792 | 30,142 | 106,019 | 12,896 | 149,057 | 75 | 33 | |
| Delaware | 1,558 | 3,660 | 7,492 | * | * | * | 12,771 | 105 | 70 | |
| District of Columbia | 13,288 | 16,926 | 27,757 | 16,313 | * | * | 39,101 | 64 | 41 | |
| Florida | 190,700 | 244,678 | 460,795 | 170,702 | 372,190 | 108,275 | 651,167 | 88 | 41 | |
| Georgia | 75,870 | 130,292 | 203,855 | 106,649 | 109,922 | 86,027 | 302,598 | 56 | 48 | |
| Hawaii | 13,870 | 130,292 | 203,633 | 100,049 | 109,922 | * | 302,398 | NA | NA | |
| | * | 9.070 | 15 000 | * | * | | | 97 | 27 | |
| Idaho | | 8,070 | 15,908 | | | 2,441 | 20,233 | | | |
| Illinois | 77,672 | 166,933 | 242,239 | 89,080 | 144,872 | 116,289 | 350,241 | 45 | 45 | |
| Indiana | 20,059 | 49,702 | 60,494 | 2,375 | 56,441 | 21,548 | 80,364 | 22 | 33 | |
| Iowa | 19,258 | 49,159 | 58,199 | 9,532 | 59,253 | 3,798 | 72,583 | 18 | 25 | |
| Kansas | 26,179 | 42,679 | 68,743 | * | 74,337 | * | 101,734 | 61 | 48 | |
| Kentucky | 23,570 | 24,237 | 32,731 | 20,256 | * | * | 39,297 | 35 | 20 | |
| Louisiana | 28,133 | 43,294 | 74,950 | 37,444 | 64,219 | 20,022 | 121,685 | 73 | 62 | |
| Maine | 19,878 | 17,864 | 26,266 | 6,877 | * | * | 38,149 | 47 | 45 | |
| Maryland | 52,749 | 71,005 | 124,465 | 51,051 | 97,466 | 32,504 | 181,021 | 75 | 45 | |
| Massachusetts | 114,116 | 185,365 | 289,447 | 82,699 | 243,670 | 30,887 | 357,256 | 56 | 23 | |
| Michigan | 81,223 | 135,318 | 198,230 | 41,428 | 301,842 | 52,313 | 395,583 | 46 | 100 | |
| Minnesota | 38,268 | 65,272 | 117,283 | 51,640 | 80,259 | 16,113 | 148,012 | 80 | 26 | |
| Mississippi | * | 6,514 | 12,305 | * | * | 7,551 | 21,517 | 89 | 75 | |
| Missouri | 23,347 | 46,903 | 100,403 | 53,250 | 51,733 | 18,932 | 123,915 | 114 | 23 | |
| Montana | * | * | 7,378 | 2,842 | * | * | 10,446 | NA | 42 | |
| Nebraska | 36,748 | 44,188 | 54,085 | 9,293 | 37,168 | 8,727 | 55,188 | 22 | 2 | |
| Nevada | 23,514 | 40,582 | 59,879 | * | * | 16,691 | 78,535 | 48 | 31 | |
| New Hampshire | 22,807 | 33,045 | 42,364 | 5,651 | * | * | 55,658 | 28 | 31 | |
| New Jersey | 101,832 | 144,203 | 285,311 | 102,430 | * | * | 428,514 | 98 | 50 | |
| New Mexico | * | 2,929 | 28,497 | 7,578 | * | * | 20,482 | 873 | -28 | |
| New York | 186,504 | 342,743 | 603,487 | 197,135 | 564,423 | 131,474 | 893,032 | 76 | 48 | |
| North Carolina | 57,881 | 81,998 | 136,703 | 41,332 | 115,949 | 48,335 | 205,616 | 67 | 50 | |
| North Dakota | * | 2,437 | 4,227 | * | * | * | 6,277 | 73 | 48 | |
| Ohio | 160,792 | 156,980 | 230,525 | 87,567 | 213,606 | 57,792 | 358,965 | 47 | 56 | |
| Oklahoma | 96,730 | 163,703 | 95,138 | 31,321 | * | * | 92,947 | NM | NM | |
| Oregon | 27,062 | 44,186 | 76,839 | 25,877 | * | * | 93,242 | 74 | 21 | |
| Pennsylvania | 71,926 | 79,892 | 176,670 | 89,595 | 131,119 | 42,522 | 263,236 | 121 | 49 | |
| Puerto Rico | * | 19,092 | * | * | 0 | ****** | 203,230 | NA | NA | |
| Rhode Island | * | 20,628 | 30,919 | * | * | 1,908 | 49,215 | 50 | 59 | |
| South Carolina | 25,229 | | | | | 1,908 | | 95 | 52 | |
| | 25,229 | 32,824 | 63,914 | 9,704 | 68,487 * | 18,048 | 96,839 | | | |
| South Dakota | 66.207 | 3,516 | 2,839 | 1,652 | | | 5,448 | -19 | 92 | |
| Tennessee | 66,307 | 87,317 | 122,391 | 22,902 | 96,119 | 33,489 | 152,510 | 40 | 25 | |
| Texas | 152,518 | 276,087 | 522,538 | 197,668 | 328,900 | 120,271 | 646,839 | 89 | 24 | |
| Utah | 11,635 | 19,612 | 35,970 | 23,476 | * | * | 55,103 | 83 | 53 | |
| Vermont | * _ | 1,551 | 7,773 | * | * | * | 16,230 | 401 | 109 | |
| Virgin Islands | 0 | * | * | * | 0 | * | * | NA | NA | |
| Virginia | 51,305 | 72,436 | 139,915 | 39,114 | 131,553 | 42,141 | 212,808 | 93 | 52 | |
| Washington | 71,930 | 118,723 | 195,628 | 64,812 | * | * | 227,066 | 65 | 16 | |
| West Virginia | * | 1,835 | 6,498 | * | * | 2,062 | 16,697 | 254 | 157 | |
| Wisconsin | 18,599 | 34,262 | 76,257 | 17,800 | * | * | 127,755 | 123 | 68 | |
| Wyoming | * | * | * | * | * | * | * | NA | NA | |
| Nationwide Reported Total | 2,754,286 | 4,367,434 | 7,069,874 | 2,693,834 | 5,184,141 | 1,738,366 | 9,616,341 | 62 % | 36 % | |

NA - Not Available.

NM - Not meaningful due to inconsistencies in reported data.

^{*} Data withheld to maintain firm confidentiality.

 $^{1/\,}$ Some previously published data have been revised.

^{2/} Other includes wireline technologies other than asymmetric digital subscriber line (ADSL), optical fiber to the subscriber's premises, satellite, and (terrestrial) fixed wireless systems.

Table 8
High-Speed Lines by Type of User as of June 30, 2001

| | Residential and Small Business | Other 1/ | Total |
|-------------------------------|-----------------------------------|-------------|-----------|
| Alabama | 70,308 | 15,926 | 86,234 |
| Alaska | 15,288 | 5,618 | 20,906 |
| Arizona | 141,450 | 16,672 | 158,122 |
| Arkansas | 37,616 | 3,187 | 40,803 |
| California | 1,332,462 | 373,352 | 1,705,814 |
| Colorado | 128,198 | 19,022 | 147,220 |
| Connecticut | 138,552 | 10,505 | 149,057 |
| Delaware | 10,736 | 2,035 | 12,771 |
| District of Columbia | 22,243 | 16,858 | 39,101 |
| Florida | 547,207 | 103,960 | 651,167 |
| | 221.220 | 81,378 | 302,598 |
| Georgia Hawaii | 221,220 * | 01,3/0 * | 302,398 |
| | | 2.617 | |
| Idaho | 17,616 | 2,617 | 20,233 |
| Illinois | 256,197 | 94,044 | 350,241 |
| Indiana | 62,335 | 18,029 | 80,364 |
| Iowa | 69,232 | 3,351 | 72,583 |
| Kansas | 96,393 | 5,341 | 101,734 |
| Kentucky | 23,557 | 15,740 | 39,297 |
| Louisiana | 102,516 | 19,169 | 121,685 |
| Maine | 32,898 | 5,251 | 38,149 |
| Maryland | 149,593 | 31,429 | 181,021 |
| Massachusetts | 312,711 | 44,545 | 357,256 |
| Michigan | 350,073 | 45,510 | 395,583 |
| Minnesota | 132,244 | 15,768 | 148,012 |
| Mississippi | 15,008 | 6,509 | 21,517 |
| Missouri | 108,458 | 15,457 | 123,915 |
| Montana | 9,528 | 918 | 10,446 |
| Nebraska | 49,912 | 5,276 | 55,188 |
| Nevada | 62,451 | 16,084 | 78,535 |
| New Hampshire | 49,992 | 5,666 | 55,658 |
| New Jersey | 369,508 | 59,006 | 428,514 |
| New Mexico | 17,513 | 2,969 | 20,482 |
| New York | 738,924 | 154,108 | 893,032 |
| North Carolina | 163,507 | 42,109 | 205,616 |
| North Dakota | 5,645 | 632 | 6,277 |
| Ohio | 299,240 | 59,725 | 358,965 |
| Oklahoma | 81,584 | 11,363 | 92,947 |
| Oregon | 82,919 | 10,323 | 93,242 |
| Pennsylvania | 216,551 | 46,685 | 263,236 |
| Puerto Rico | * | * | * |
| Rhode Island | 46,622 | 2,593 | 49,215 |
| South Carolina | 78,183 | 18,656 | 96,839 |
| South Caronna South Dakota | 4,479 | 969 | 5,448 |
| Tennessee | 119,464 | 33,046 | 152,510 |
| Texas | · · | 258,929 | 646,839 |
| Utah | 387,910 47,256 | 7,847 | 55,103 |
| Vermont | | 1,209 | |
| | 15,021 | 1,209 * | 16,230 |
| Virgin Islands | | | |
| Virginia | 178,648 | 34,160 | 212,808 |
| Washington | 204,137 | 22,929 | 227,066 |
| West Virginia | 15,223 | 1,474 | 16,697 |
| Wisconsin | 105,574 | 22,181 | 127,755 |
| Wyoming | * | * | * |
| Nationwide Reported Total | 7,812,375 | 1,803,966 | 9,616,341 |

^{*} Data witheld to maintain firm confidentiality.

^{1/} Other includes medium and large business, institutional, and government customers.

Table 9
Percentage of Zip Codes with High-Speed Lines in Service 1/

| Number of Providers | December 1999 | June 2000 | December 2000 | June 2001 |
|------------------------|------------------|--------------|------------------|--------------|
| Zero | 40.3 % | 33.0 % | 26.8 % | 22.2 % |
| One | 26.0 | 25.9 | 22.7 | 20.3 |
| Two | 15.5 | 17.8 | 18.4 | 16.7 |
| Three | 8.2 | 9.2 | 10.9 | 13.2 |
| Four | 4.3 | 4.9 | 6.1 | 8.2 |
| Five | 2.7 | 3.4 | 4.0 | 4.9 |
| Six | 1.7 | 2.5 | 3.0 | 3.6 |
| Seven | 0.8 | 1.7 | 2.3 | 2.8 |
| Eight | 0.3 | 0.8 | 2.0 | 2.2 |
| Nine | 0.2 | 0.4 | 1.6 | 1.9 |
| Ten or More | 0.0 | 0.4 | 2.4 | 3.9 |

^{1/} Some previously published data have been revised.

High-Speed Providers by Zip Code (As of June 30, 2001)

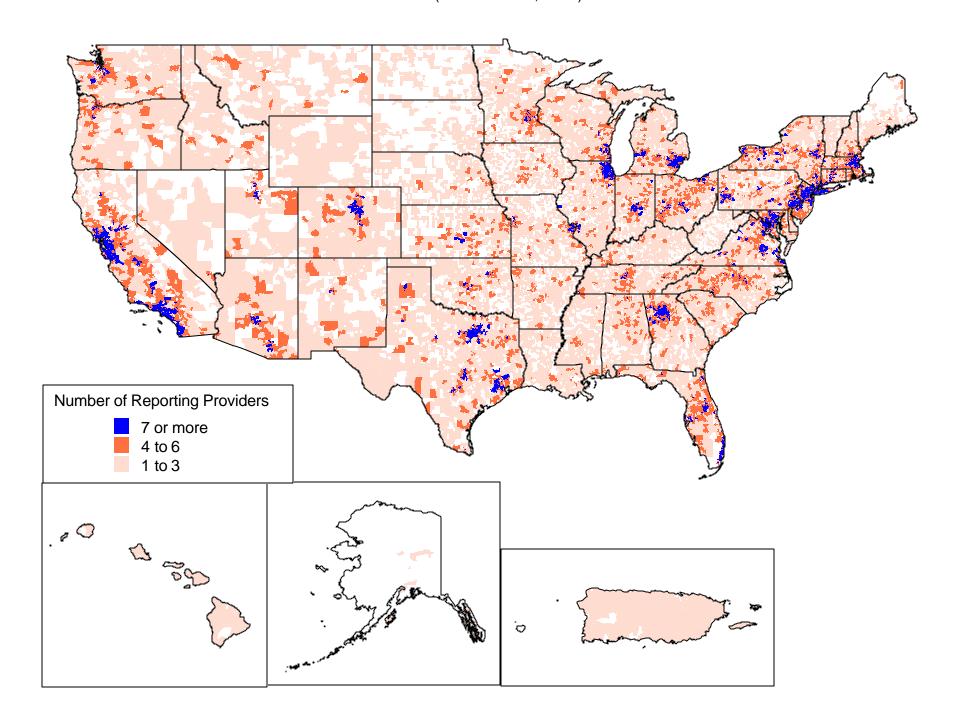


Table 10
Percentage of Zip Codes with High-Speed Lines in Service as of June 30, 2001

| | Number of Providers | | | | | | | |
|-------------------------------|---------------------|----------------|------|------|-----|------------------|--|--|
| | Zero | One - Three | Four | Five | Six | Seven or More | | |
| Alabama | 20 % | 66 % | 11 % | 3 % | 1 % | 0 % | | |
| Alaska | 79 | 18 | 3 | 0 | 0 | 0 | | |
| Arizona | 8 | 37 | 14 | 10 | 12 | 20 | | |
| Arkansas | 39 | 54 | 7 | 0 | 0 | 0 | | |
| California | 7 | 29 | 9 | 7 | 7 | 41 | | |
| Colorado | 15 | 48 | 10 | 6 | 3 | 18 | | |
| Connecticut | 3 | 48 | 11 | 10 | 12 | 16 | | |
| Delaware | 0 | 72 | 28 | 0 | 0 | 0 | | |
| District of Columbia | 7 | 15 | 4 | 7 | 4 | 63 | | |
| Florida | 2 | 35 | 17 | | 9 | 24 | | |
| | _ | | | 13 | | | | |
| Georgia | 16 | 51 | 10 | 5 | 4 | 13 | | |
| Hawaii | 20 | 80 | 0 | 0 | 0 | 0 | | |
| Idaho | 34 | 56 | 5 | 5 | 0 | 0 | | |
| Illinois | 18 | 56 | 5 | 3 | 2 | 16 | | |
| Indiana | 19 | 61 | 8 | 5 | 1 | 6 | | |
| Iowa | 49 | 45 | 4 | 1 | 0 | 0 | | |
| Kansas | 35 | 52 | 8 | 4 | 1 | 0 | | |
| Kentucky | 40 | 57 | 3 | 0 | 0 | 0 | | |
| Louisiana | 21 | 75 | 4 | 0 | 0 | 0 | | |
| Maine | 35 | 61 | 3 | 1 | 0 | 0 | | |
| Maryland | 12 | 37 | 10 | 4 | 8 | 28 | | |
| Massachusetts | 1 | 31 | 18 | 10 | 11 | 29 | | |
| Michigan | 10 | 57 | 8 | 5 | 4 | 16 | | |
| Minnesota | 35 | 46 | 7 | 4 | 5 | 3 | | |
| Mississippi | 28 | 66 | 6 | 1 | 0 | 0 | | |
| Missouri | 35 | 50 | 4 | 4 | 3 | 4 | | |
| | 48 | | 3 | 0 | 0 | | | |
| Montana | | 48 | | | | 0 | | |
| Nebraska | 44 | 49 | 5 | 2 | 0 | 0 | | |
| Nevada | 22 | 47 | 17 | 11 | 2 | 2 | | |
| New Hampshire | 8 | 64 | 14 | 8 | 4 | 2 | | |
| New Jersey | 1 | 25 | 13 | 10 | 10 | 40 | | |
| New Mexico | 34 | 56 | 5 | 3 | 2 | 1 | | |
| New York | 8 | 45 | 11 | 8 | 6 | 20 | | |
| North Carolina | 11 | 64 | 14 | 5 | 3 | 2 | | |
| North Dakota | 72 | 28 | 0 | 0 | 0 | 0 | | |
| Ohio | 8 | 59 | 15 | 7 | 4 | 6 | | |
| Oklahoma | 29 | 53 | 5 | 5 | 5 | 3 | | |
| Oregon | 9 | 64 | 11 | 7 | 6 | 3 | | |
| Pennsylvania | 22 | 50 | 7 | 6 | 3 | 12 | | |
| Puerto Rico | 0 | 100 | 0 | 0 | 0 | 0 | | |
| Rhode Island | 6 | 43 | 26 | 25 | 0 | 0 | | |
| South Carolina | 16 | 67 | 13 | 3 | 1 | 0 | | |
| South Caronna South Dakota | 63 | 37 | 13 | 0 | 0 | 0 | | |
| Tennessee | 18 | 62 | 12 | 5 | 2 | 2 | | |
| | | | | 5 | | | | |
| Texas | 17 | 48 | 8 | | 3 | 19 | | |
| Utah | 25 | 42 | 8 | 6 | 6 | 13 | | |
| Vermont | 25 | 74 | 1 | 0 | 0 | 0 | | |
| Virginia | 18 | 51 | 6 | 7 | 3 | 15 | | |
| Washington | 11 | 50 | 11 | 11 | 8 | 9 | | |
| West Virginia | 58 | 41 | 0 | 0 | 0 | 0 | | |
| Wisconsin | 16 | 62 | 8 | 5 | 5 | 4 | | |
| Wyoming | 47 | 53 | 0 | 0 | 0 | 0 | | |
| Nationwide | 22 % | 50 % | 8 % | 5 % | 4 % | 11 % | | |

Table 11 High-Speed Subscribership Ranked by Population Density 1/

| Deciles (Blocks of Zip Codes Grouped by Density) | Persons per Square Mile (In Each Decile of Zip Codes) | | | | Percent of Population in Decile that Resides in Zip Codes with High-Speed Service | | | |
|--|---|----------|----------|----------|--|----------|----------|--|
| | | Dec 1999 | Dec 2000 | Jun 2001 | Dec 1999 | Dec 2000 | Jun 2001 | |
| 90-100 | More Than 3,147 | 96.1 % | 98.2 % | 98.1 % | 98.9 % | 99.9 % | 99.9 % | |
| 80-90 | 947-3,147 | 93.2 | 97.1 | 97.1 | 98.5 | 99.8 | 99.8 | |
| 70-80 | 268-947 | 87.5 | 95.7 | 95.6 | 96.2 | 99.3 | 99.5 | |
| 60-70 | 118-268 | 77.7 | 91.5 | 92.3 | 91.4 | 98.1 | 98.8 | |
| 50-60 | 67-118 | 66.9 | 85.9 | 87.5 | 83.3 | 95.0 | 96.8 | |
| 40-50 | 41-67 | 53.7 | 76.1 | 80.9 | 72.3 | 87.9 | 93.0 | |
| 30-40 | 25-41 | 40.9 | 65.0 | 72.8 | 60.0 | 80.0 | 87.3 | |
| 20-30 | 15-25 | 29.8 | 50.1 | 58.9 | 50.9 | 69.4 | 78.4 | |
| 10-20 | 6-15 | 26.7 | 38.5 | 51.1 | 50.2 | 61.9 | 74.6 | |
| 0-10 | Fewer Than 6 | 19.9 | 27.5 | 36.8 | 38.5 | 49.9 | 60.7 | |

^{1/} Some previously published data have been revised.

Table 12
High-Speed Subscribership
Ranked by Household Income 1/
(Over 200 kbps in at Least One Direction)

| Deciles (Blocks of Zip Codes Grouped by Median Household Income) | Median Household Income (In Each Decile of Zip Codes) | Percent of Zip Codes in Decile with at Least One High-Speed Subscriber | | | e (In Each Decile Percent of Zip Codes in Decile with at Least Percent of Population in Decile that Resides | | | | | |
|---|---|---|----------|----------|---|----------|----------|--|--|--|
| | | Dec 1999 | Dec 2000 | Jun 2001 | Dec 1999 | Dec 2000 | Jun 2001 | | | |
| 90-100 | \$53,494 to \$291,938 | 90.8 % | 96.1 % | 96.4 % | 98.4 % | 99.8 % | 99.8 % | | | |
| 80-90 | \$43,617 to \$53,478 | 77.1 | 88.9 | 90.7 | 95.8 | 99.0 | 99.3 | | | |
| 70-80 | \$38,396 to \$43,614 | 67.0 | 79.5 | 83.8 | 94.3 | 97.8 | 98.5 | | | |
| 60-70 | \$34,744 to \$38,395 | 59.9 | 74.5 | 80.0 | 91.5 | 96.6 | 97.9 | | | |
| 50-60 | \$32,122 to \$34,743 | 55.3 | 71.2 | 77.3 | 90.0 | 95.9 | 97.4 | | | |
| 40-50 | \$29,893 to \$32,121 | 53.7 | 67.4 | 73.4 | 88.9 | 94.5 | 96.3 | | | |
| 30-40 | \$27,542 to \$29,892 | 50.4 | 66.9 | 73.5 | 86.1 | 93.8 | 95.9 | | | |
| 20-30 | \$24,855 to \$27,541 | 50.1 | 65.1 | 69.6 | 85.7 | 93.1 | 95.2 | | | |
| 10-20 | \$21,645 to \$24,855 | 46.3 | 61.2 | 67.4 | 83.0 | 91.1 | 93.9 | | | |
| 0-10 | \$0 to \$21,644 | 41.7 | 54.9 | 59.1 | 83.8 | 91.5 | 94.1 | | | |

^{1/} Some previously published data have been revised.

Customer Response

Publication: High-Speed Services for Internet Access: Status as of June 30, 2001.

You can help us provide the best possible information to the public by completing this form and returning it to the Industry Analysis Division of the FCC's Common Carrier Bureau.

| 1. | Please check the category that best describes you: press current telecommunications carrier potential telecommunications carrier business customer evaluating vendors/service options consultant, law firm, lobbyist other business customer academic/student residential customer FCC employee other federal government employee state or local government employee Other (please specify) | | | | | | | |
|----|--|---------------------------------------|----------------------------------|---|-----------------------|--------------------------------------|--|--|
| 2. | Please rate the report: Data accuracy Data presentation Timeliness of data Completeness of data Text clarity Completeness of text | Excellent (_) (_) (_) (_) (_) (_) (_) | Good (_) (_) (_) (_) (_) (_) (_) | Satis: (_ (_ (_ (_ (_ (_ (_ (_ (_ (_ (_ (_ (_ | factory))))))) | Poor (_) (_) (_) (_) (_) (_) (_) (_) | No opinion (_) (_) (_) (_) (_) (_) (_) | |
| 3. | Overall, how do you rate this report? | Excellent (_) | Good (_) | Satisf | Factory) | Poor (_) | No opinion (_) | |
| 4. | How can this report be i | mproved? | | | | | | |
| 5. | May we contact you to Name: Telephone #: | discuss possil | ble improve | ements? | | | | |
| | | the informati | | • | | | 040 | |
| | Fax this response to | TY equipment, call or | | Mail this response to | | | | |
| | 202-418-0520 | | | FCC/IAD Mail Stop 1600 F Washington, DC 20554 | | | | |