#### DEPARTMENT OF HEALTH & HUMAN SERVICES



Region VII 601 East 12th Street Room 284A Kansas City, Missouri 64106

#### APR 1 1 2006

Report Number: A-07-06-00198

R. Paul Warburton, CPA, Director of Finance Regence Blue Cross Blue Shield of Utah 2890 East Cottonwood Parkway Salt Lake City, Utah 84121-7035

Dear Mr. Warburton:

Enclosed are two copies of the U.S. Department of Health and Human Services (HHS), Office of the Inspector General (OIG) report titled "Audit of Blue Cross Blue Shield of Utah's Unfunded Pension Costs for 1986 Through 1997." A copy of this report will be forwarded to the HHS action official noted on the next page for his review and any action deemed necessary.

The HHS action official will make final determination regarding actions taken on all matters in the report. We request that you respond to the HHS action official within 30 days from the date of this letter. Your response should present any comments or additional information that you believe may have a bearing on the final determination.

In accordance with the principles of the Freedom of Information Act (5 U.S.C. 552, as amended by Public Law 104-231), OIG reports are made available to the public to the extent information contained therein is not subject to exemptions of the Act that the Department chooses to exercise (see 45 CFR part 5).

If you have any questions or comments about this report, please do not hesitate to call me at (816) 426-3591, or Jenenne Tambke, Audit Manager, at (573) 893-8338, extension 21, or through email at Jenenne. Tambke@oig.hhs.gov. Please refer to report number A-07-06-00198 in all correspondence.

Sincerely,

Patrick J. Cogley

Regional Inspector General

for Audit Services

**Enclosures** 

#### Page 2 – Mr. R. Paul Warburton

#### **Direct Reply to HHS Action Official:**

Mr. Alex Trujillo Regional Administrator, Region VIII Centers for Medicare & Medicaid Services Colorado State Bank Building 1600 Broadway, Suite 700 Denver, Colorado 80202

## Department of Health and Human Services OFFICE OF INSPECTOR GENERAL

# AUDIT OF BLUE CROSS BLUE SHIELD OF UTAH'S UNFUNDED PENSION COSTS FOR 1986 THROUGH 1997



Daniel R. Levinson Inspector General

> APRIL 2006 A-07-06-00198

## Office of Inspector General

http://oig.hhs.gov

The mission of the Office of Inspector General (OIG), as mandated by Public Law 95-452, as amended, is to protect the integrity of the Department of Health and Human Services (HHS) programs, as well as the health and welfare of beneficiaries served by those programs. This statutory mission is carried out through a nationwide network of audits, investigations, and inspections conducted by the following operating components:

#### Office of Audit Services

The Office of Audit Services (OAS) provides all auditing services for HHS, either by conducting audits with its own audit resources or by overseeing audit work done by others. Audits examine the performance of HHS programs and/or its grantees and contractors in carrying out their respective responsibilities and are intended to provide independent assessments of HHS programs and operations. These assessments help reduce waste, abuse, and mismanagement and promote economy and efficiency throughout HHS.

#### Office of Evaluation and Inspections

The Office of Evaluation and Inspections (OEI) conducts national evaluations to provide HHS, Congress, and the public with timely, useful, and reliable information on significant issues. Specifically, these evaluations focus on preventing fraud, waste, or abuse and promoting economy, efficiency, and effectiveness in departmental programs. To promote impact, the reports also present practical recommendations for improving program operations.

#### Office of Investigations

The Office of Investigations (OI) conducts criminal, civil, and administrative investigations of allegations of wrongdoing in HHS programs or to HHS beneficiaries and of unjust enrichment by providers. The investigative efforts of OI lead to criminal convictions, administrative sanctions, or civil monetary penalties.

#### Office of Counsel to the Inspector General

The Office of Counsel to the Inspector General (OCIG) provides general legal services to OIG, rendering advice and opinions on HHS programs and operations and providing all legal support in OIG's internal operations. OCIG imposes program exclusions and civil monetary penalties on health care providers and litigates those actions within HHS. OCIG also represents OIG in the global settlement of cases arising under the Civil False Claims Act, develops and monitors corporate integrity agreements, develops compliance program guidances, renders advisory opinions on OIG sanctions to the health care community, and issues fraud alerts and other industry guidance.

### **Notices**

## THIS REPORT IS AVAILABLE TO THE PUBLIC at http://oig.hhs.gov

In accordance with the principles of the Freedom of Information Act (5 U.S.C. 552, as amended by Public Law 104-231), Office of Inspector General, Office of Audit Services reports are made available to members of the public to the extent the information is not subject to exemptions in the act. (See 45 CFR Part 5.)

#### OAS FINDINGS AND OPINIONS

The designation of financial or management practices as questionable or a recommendation for the disallowance of costs incurred or claimed, as well as other conclusions and recommendations in this report, represent the findings and opinions of the HHS/OIG/OAS. Authorized officials of the HHS divisions will make final determination on these matters.



#### **EXECUTIVE SUMMARY**

#### **BACKGROUND**

Blue Cross Blue Shield of Utah (Utah) administered Medicare Parts A and B operations under cost reimbursement contracts with the Centers for Medicare & Medicaid Services (CMS) until Utah merged with The Regence Group on January 1, 1998.

Starting with fiscal year 1988, CMS incorporated segmentation requirements into Medicare contracts. The contracts specify segmentation requirements and require separate identification of unfunded costs for the Medicare segment and the business units comprising the rest of the company, which are aggregated and identified as the "Other" segment.

#### **OBJECTIVES**

Our objectives were to:

- determine if pension costs for plan years 1986 through 1997 were funded in accordance with the Federal Acquisition Regulations and the Cost Accounting Standards and
- identify and properly account for any accumulated unfunded pension costs, including unallowable and reassignable portions.

#### **SUMMARY OF FINDING**

Utah did not properly fund the pension costs allocable to the Medicare contracts for plan years 1993 and 1995. In addition, Utah did not identify or properly account for accumulated unfunded pension costs. As a result, Utah understated the January 1, 1998, accumulated unallowable pension costs by \$202,066 (\$174,774 for the Other segment plus \$27,292 for the Medicare segment).

#### RECOMMENDATION

We recommend that Utah identify accumulated unallowable pension costs of \$202,066 (\$174,774 for the Other segment plus \$27,292 for the Medicare segment) as of January 1, 1998.

#### **AUDITEE'S COMMENTS**

Utah concurred with our recommendation. Utah's comments are included in their entirety as the appendix.

#### OFFICE OF INSPECTOR GENERAL'S RESPONSE

We commend Utah for its action to address the recommendation.

#### INTRODUCTION

#### **BACKGROUND**

#### **Utah and Medicare**

Blue Cross Blue Shield of Utah (Utah) administered Medicare Parts A and B operations under cost reimbursement contracts with the Centers for Medicare & Medicaid Services (CMS) until Utah merged with The Regence Group on January 1, 1998. In claiming costs, contractors must follow cost reimbursement principles contained in the Federal Acquisition Regulations (FAR), Cost Accounting Standards (CAS), and Medicare contracts.

Since its inception, Medicare has paid a portion of the annual contributions made by contractors to their pension plans. The payments are allowable pension costs under the FAR and its predecessor, Federal Procurement Regulations (FPR). In 1980, the Medicare contracts and the FPR incorporated CAS 412 and 413.

#### **Cost Accounting Standards**

The CAS deals with stability between contract periods and requires pension costs to be consistently measured, assigned to contract periods, and allocated to cost objectives, including Federal contracts. On March 30, 1995, the Office of Federal Procurement Policy, Cost Accounting Standards Board, revised the CAS relating to accounting for pension costs applicable with the start of the first accounting period thereafter.

The revised CAS removed the regulatory conflict between the funding limits of the Employees Retirement Income Security Act of 1974 (ERISA) and the period assignment provisions of CAS. The transition provisions of the new rule (48 CFR § 9904.412-64) allow the reassignment of prior period pension costs, with interest, which were not funded because they lacked tax deductibility.

The CAS revision does not remove the requirement to fund pension costs with contributions that are not in conflict with ERISA. If a contractor could have funded pension costs and chose not to, the costs and any accrued interest are unallowable in future periods. The unallowable portion of pension costs must be updated, with interest, per the FAR and CAS.

#### **Federal Acquisition Regulations**

The FAR addresses the allowability of pension costs and requires pension costs assigned to contract periods to be substantiated by funding. The FAR, as found at 48 CFR § 31.205-6(j)(3)(i) and (iii), states:

... costs of pension plans not funded in the year incurred, and all other components of pension costs . . . assignable to the current accounting period but not funded during it, shall not be allowable in subsequent years . . . Increased pension costs caused by delay in

funding beyond 30 days after each quarter of the year to which they are assignable are unallowable.

#### **OBJECTIVES, SCOPE, AND METHODOLOGY**

#### **Objectives**

Our objectives were to:

- determine if pension costs for plan years 1986 through 1997 were funded in accordance with the FAR and CAS and
- identify and properly account for any accumulated unfunded pension costs, including unallowable and reassignable portions.

#### Scope

Our review covered January 1, 1986, to January 1, 1998. Achieving our objectives did not require that we review Utah's overall internal control structure. However, we did review the controls with regard to the funding of pension costs to ensure that the pension costs had been funded in accordance with the CAS and FAR.

We performed this review in conjunction with our audits of Medicare segmentation of pension assets (A-07-05-00190) and pension costs claimed for Medicare reimbursement (A-07-06-00199). We used the information obtained and reviewed during those audits in performing this review.

We performed fieldwork at Utah's office in Salt Lake City, UT, during May 2005.

#### Methodology

The CMS Office of the Actuary developed the methodology used to compute CAS pension costs based on Utah's historical practices.

In performing this review, we used information provided by Utah's actuarial consulting firms. The information included assets, liabilities, normal costs, contributions, benefit payments, investment earnings, and administrative expenses. We reviewed Utah's accounting records, pension plan documents, annual actuarial valuation reports, and Department of Labor/Internal Revenue Service Form 5500s. Using the documents, CMS pension actuarial staff calculated the assignable CAS pension costs for each year 1986 through 1997 for both the Medicare segment and the Other segment. Additionally, CMS pension actuarial staff determined the extent to which Utah funded the pension costs with contributions to the pension trust fund and prepayment credits. The CMS pension actuarial staff also determined the unallowable and reassignable portions of unfunded pension costs. We reviewed the methodology for the calculations and updated Utah's unfunded pension costs for 1986 through 1997 for both the Medicare segment and the Other segment.

We performed our review in accordance with generally accepted government auditing standards.

#### FINDING AND RECOMMENDATION

Utah did not properly fund the pension costs allocable to the Medicare contracts for plan years 1993 and 1995. In addition, Utah did not identify or properly account for accumulated unfunded pension costs. As a result, Utah understated the January 1, 1998, accumulated unallowable pension costs by \$202,066 (\$174,774 for the Other segment plus \$27,292 for the Medicare segment).

For Medicare reimbursement, pension costs must be (1) measured, assigned, and allocated in accordance with CAS 412 and 413 and (2) funded as specified by part 31 of FAR. The Medicare contract states that: "The calculation of and accounting for pension costs charged to this agreement/contract are governed by the Federal Acquisition Regulation and Cost Accounting Standards 412 and 413."

The revised CAS states that if a contractor could have funded pension costs and chose not to, the costs and any accrued interest are unallowable in future periods. The unallowable portion of pension costs must be updated, with interest, per the FAR and CAS.

For plan years 1993 and 1995, we identified \$144,531 and \$4,659, respectively, of pension costs that Utah could have funded with contributions per ERISA, but chose not to. As of January 1, 1998, Utah had accumulated \$202,066 in unallowable pension costs (\$174,774 for the Other segment plus \$27,292 for the Medicare segment). The pension costs are unallowable because they were not funded within specific time periods set by FAR regulations. Imputed interest on the unfunded costs is also unallowable per CAS regulations. The \$202,066 represents unfunded pension costs and imputed interest for years 1993 through 1997.

#### RECOMMENDATION

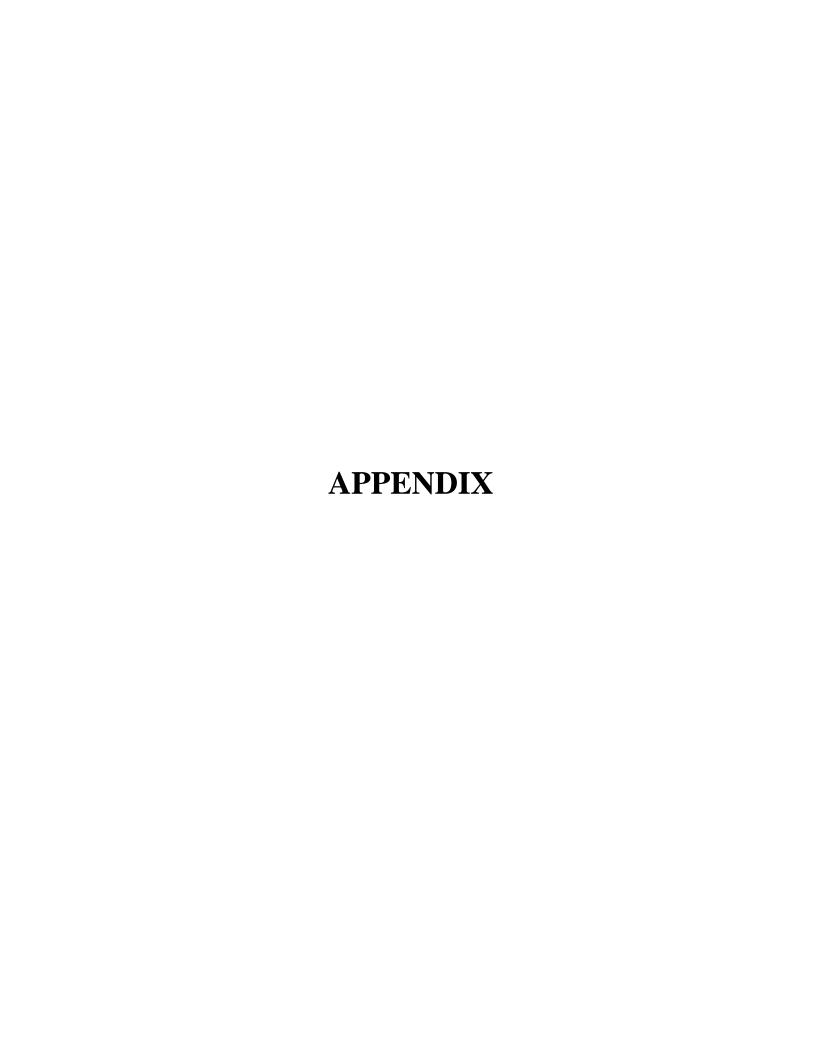
We recommend that Utah identify accumulated unallowable pension costs of \$202,066 (\$174,774 for the Other segment plus \$27,292 for the Medicare segment) as of January 1, 1998.

#### **AUDITEE'S COMMENTS**

Utah concurred with our recommendation. Utah's comments are included in their entirety as the appendix.

#### OFFICE OF INSPECTOR GENERAL'S RESPONSE

We commend Utah for its action to address the recommendation.



Regence BlueCross BlueShield

2890 East Cottonwood Parkway

Salt Lake City, Utah 84121-7035 Tel (801) 333-2000 Customer Service (801) 333-2100

www.regence.com

MAILLING ADDRESS Regence BlueCross BlueShield of Utah P. O. Box 30270 Salt Lake City, Utah 84130-0270

March 31, 2006

Patrick, J. Cogley Regional Inspector General for Audit Services Dept. of Health & Human Services Region VII 601 East 12<sup>th</sup> Street Kansas City, Missouri 64106

Re:

Report Number: A-07-05-00190 Report Number: A-07-06-00198 Report Number: A-07-06-00199

Dear Mr. Cogley

We have reviewed the referenced draft audit reports and include the following written comments for your consideration:

#### Report Number: A-07-05-00190

"Review of Medicare Contractor's Pension Segmentation Requirements, Blue Cross Blue Shield of Utah for the Period Covering January 1, 1986 to January 1, 1998"

<u>Recommendation</u>: We recommend that Utah identify pension assets of \$2,040,174 for the Medicare segment as of January 1, 1998.

Response: We agree with the recommendation. Regence BlueCross and BlueShield of Utah terminated its Medicare contract effective November 30, 2005.

#### Report Number: A-07-06-00198

"Audit of BlueCross BlueShield of Utah's Unfunded Pension Cost for 1986 through 1997"

<u>Recommendation</u>: We recommend that Utah identify accumulated unallowable pension costs of \$202,066 (\$174,774 for the other segment plus \$27,292 for the Medicare segment) as of January 1, 1998).

<u>Response</u>: We agree with the recommendation. Regence BlueCross and BlueShield of Utah terminated its Medicare contract effective November 30, 2005.

#### Report Number: A-07-06-00199

"Review of Pension Costs Claimed for Medicare Reimbursement by Blue Cross Blue Shield of Utah for Fiscal Years 1987 Through 1997."

Recommendation: We recommend that Utah revise its Final Administrative Cost Proposals (FACP) to claim allowable CAS pension cost of \$756,509 for FYs 1987 through 1997.

Response: We agree with the finding. Regence BlueCross and BlueShield of Utah (RBCBSU) terminated its Medicare contract effective November 30, 2005 and will include allowable pension costs of \$756,509 as a part of our global settlement with CMS.

If you have questions or comments concerning our response, please feel free to call me at  $(801)\ 333-5294$ .

R Paul Warburton

Sincerely

Director of Finance