



# News Release

## PRESS OFFICE

---

**Release Date:** November 30, 2007  
**Release Number:** 07-85

**Contact:** Christine Mangi (202) 205-6882  
**Internet Address:** <http://www.sba.gov/news>

### *William Manger to head SBA's Office of Field Operations*

**WASHINGTON DC** – William Manger, Jr., has been appointed SBA's Associate Administrator for the Office of Field Operations, the agency announced today. Manger will replace Michael Pappas, who is now serving as SBA's Region II Administrator.

Manger, who has headed Region II since 2005, will oversee implementation of Administrator Steve Preston's reform agenda within the agency's ten regional and 68 district offices. As part of this responsibility, he will monitor district performance goals, provide policy guidance to regional administrators and district directors, and serve as liaison between SBA's field and headquarters. As representative of the field offices, Manger will report directly to the Administrator and Deputy Administrator, on the field's views and solve problems in operational areas.

"Bill's strong leadership, vision and commitment to service have been a huge asset to the agency," said Preston. "He will play an integral role in transforming SBA into a more customer-focused, results-oriented organization. I know he will be a vocal advocate for our field in the same way he has been for small businesses."

As Region II's Administrator, Manger was responsible for delivering the agency's financial assistance, management counseling, business development and minority enterprise activities throughout New York, New Jersey, Puerto Rico and the U.S. Virgin Islands. He also played a key role in helping SBA achieve its objectives to increase outreach to underserved markets such as inner cities. Recently, he helped advance a partnership between SBA and Operation HOPE, Inc. in New York City's Harlem neighborhood, which will enable that area's entrepreneurs to receive training, counseling and business education.

Manger has held a number of public service roles in the last decade. Before joining SBA, he ran for a seat in the U.S. House of Representatives in his hometown of Southampton, New York, where he had also served on the village board. Prior to that, he worked on policy, legislation and the budget in the Maritime Administration at the U.S. Department of Transportation.

He also has extensive experience in the private sector, having worked at the mortgage-backed securities' sale desk at Citicorp Securities and at a boutique investment bank that specialized in helping small, publicly traded companies secure additional capital for growth.

Manger received his bachelor's degree in political science from Trinity College in Hartford, CT and a master's degree in business administration from Columbia University in New York City.

###