



Carol Helm with SBA Administrator Steven Preston

**Carol Helm
Regional Administration
U.S. Small Business Administration**

Carol began her Federal Government Service with SBA's Colorado District Office in Denver CO in November of 1996. In August of 2003, Carol was selected As the Administrative Assistant to the Regional Administration in the Region VIII office.

Carol responsibilities relate not only to office administration, she also participates in the outreach and marketing goals for the Region and the SBA. Carol is the Regional Liaison for the President's FBCI Initiative (Faith Based Community Initiative); and serves as the Region VIII Training Coordinator. Carol additionally co-ordinates requirements and requests from the Headquarters to insure the Regional response is comprehensive and representative of all the Districts. She Works closely with the Districts to insure the Region is meeting the administrative directives and goals.

Prior to employment with the SBA, Carol was an Expanded Duties Dental Assistant (EDDA) for over 10 years. Working with patients in the dental field was very rewarding, but with the experience gained she was ready for another challenge - a more stimulating career – something completely different. So in 1994 Carol began to explore other avenues. Each position Carol held along her journey from the dental office to the SBA gave her the exposure and experiences she would need for her current position.

Carol is a Colorado native (born in Fort Collins). When she and her family moved to the Denver metro area, her parents purchased and operated two A & W Drive-In Restaurants, one in Wheat Ridge and one in Arvada. From a very young age Carol had the privilege of working in the family business and that has given her an understanding of the rewards (and hard work) having your own small business brings.

Contact Carol Helm at 303-844-0504 or carol.helm@sba.gov