

February 5, 1999

0083
Ms. Pat Pizzo
Dr. Leon Glass
Laboratory Specialists, Inc.
1101 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the fifteenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. However, the following issues were raised:

E. The Standard Operating Procedures section

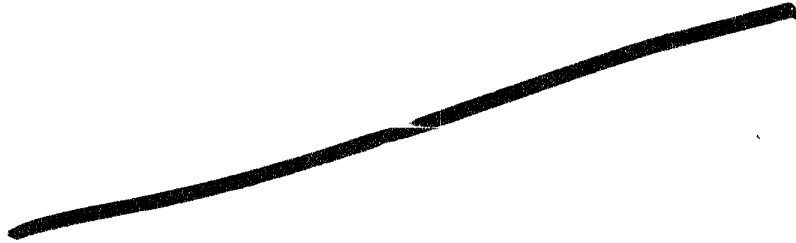


F. The Chain of Custody, Accessioning and Security section

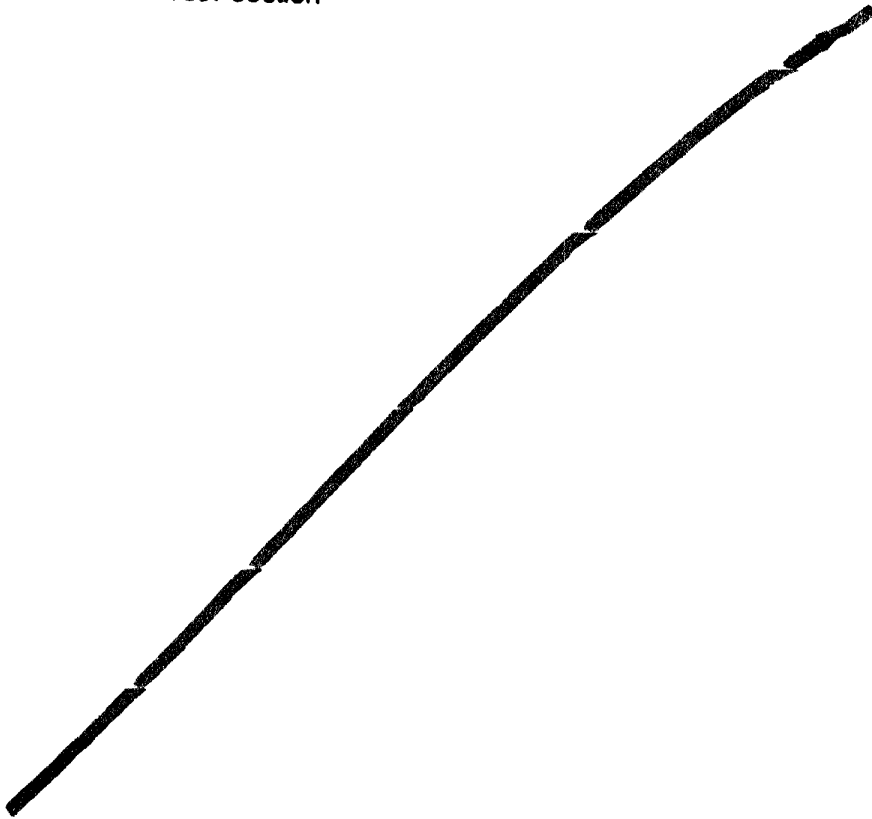


G. The Quality Control and Standards section





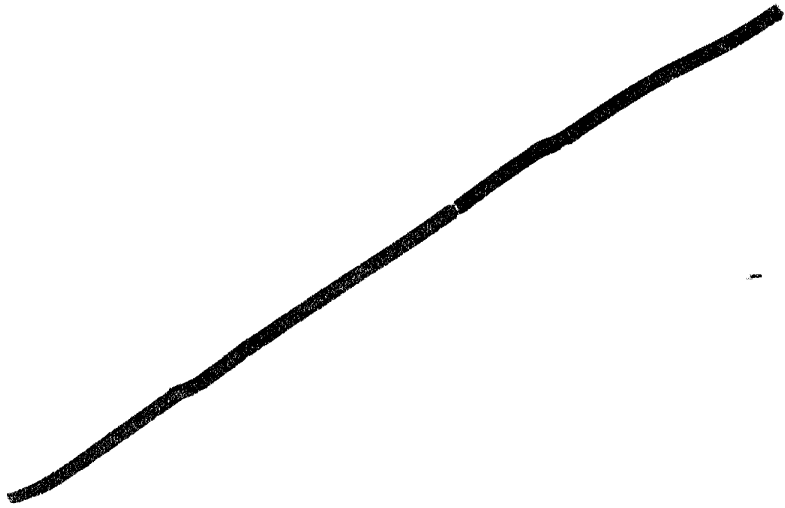
H. The Initial Test section



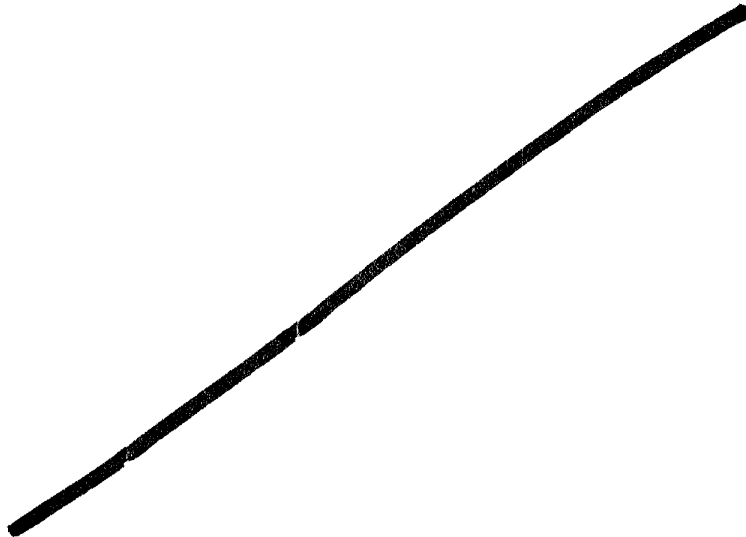
I. The Confirmatory Test section



Ms. Pizzo and Dr. Glass
February 5, 1999
Page 3 of 4



J. The Records Audit section

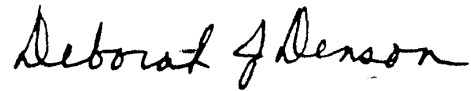


RTI is recommending to the Department of Health and Human Services (HHS) that the laboratory's certification be continued based upon its acceptable performance in the inspection phase of the program. The laboratory must take steps to correct the issues cited above. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days of receipt of this correspondence. It is *not necessary* for the laboratory to submit a written response to RTI. All corrective actions will be reviewed during the next inspection.

Ms. Pizzo and Dr. Glass
February 5, 1999
Page 4 of 4

If you have any questions or if we can be of further assistance, please call me at
(919) 541-7265 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,



Deborah J. Denson
NLCP Inspection Analyst

Enclosure

cc: Project Files/M15



NATIONAL LABORATORY CERTIFICATION PROGRAM

Document Review and Critique

Laboratory I.D. Number: 0083
Document No. Final

Laboratory: Laboratory Specialists, Inc.

Location: Gretna, LA

Document Reviewed: Application Form
 Inspection Report #M15 Date: 3 December 1998
 Other _____

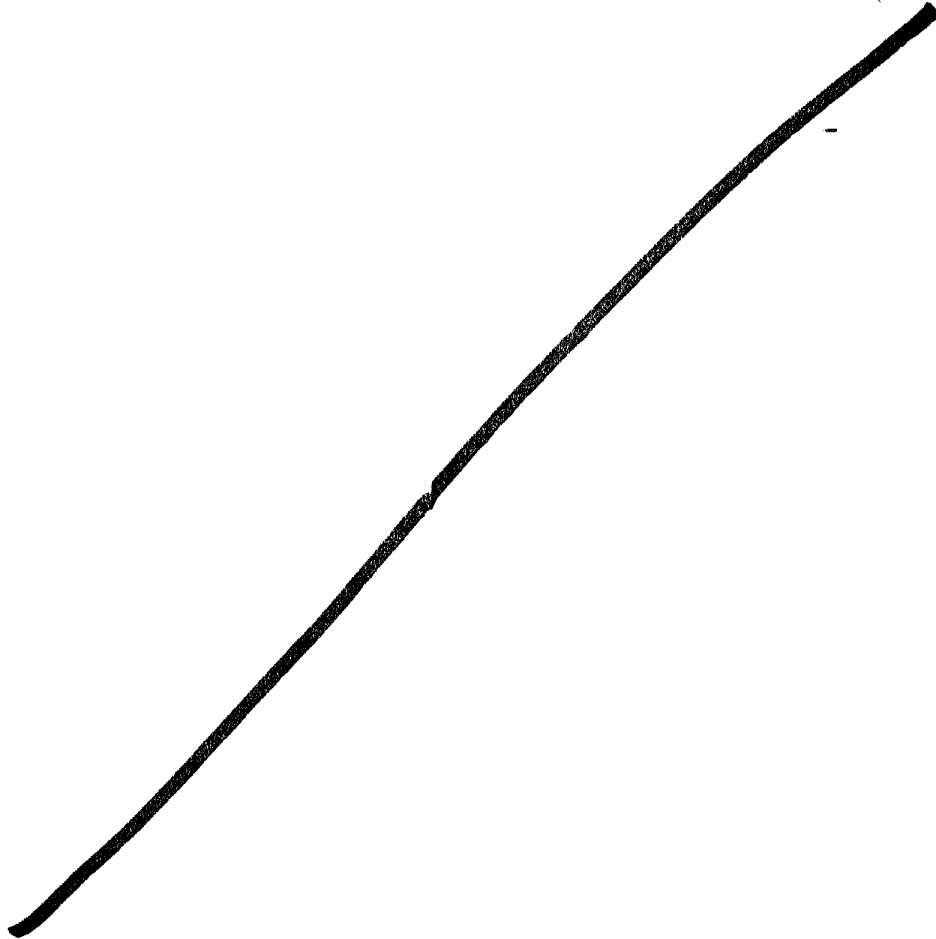
Status: Highly Acceptable Acceptable
 Unacceptable Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual



Section F. Chain-of-Custody, Accessioning and Se



[Redacted]

Section G. Quality Control and Standards

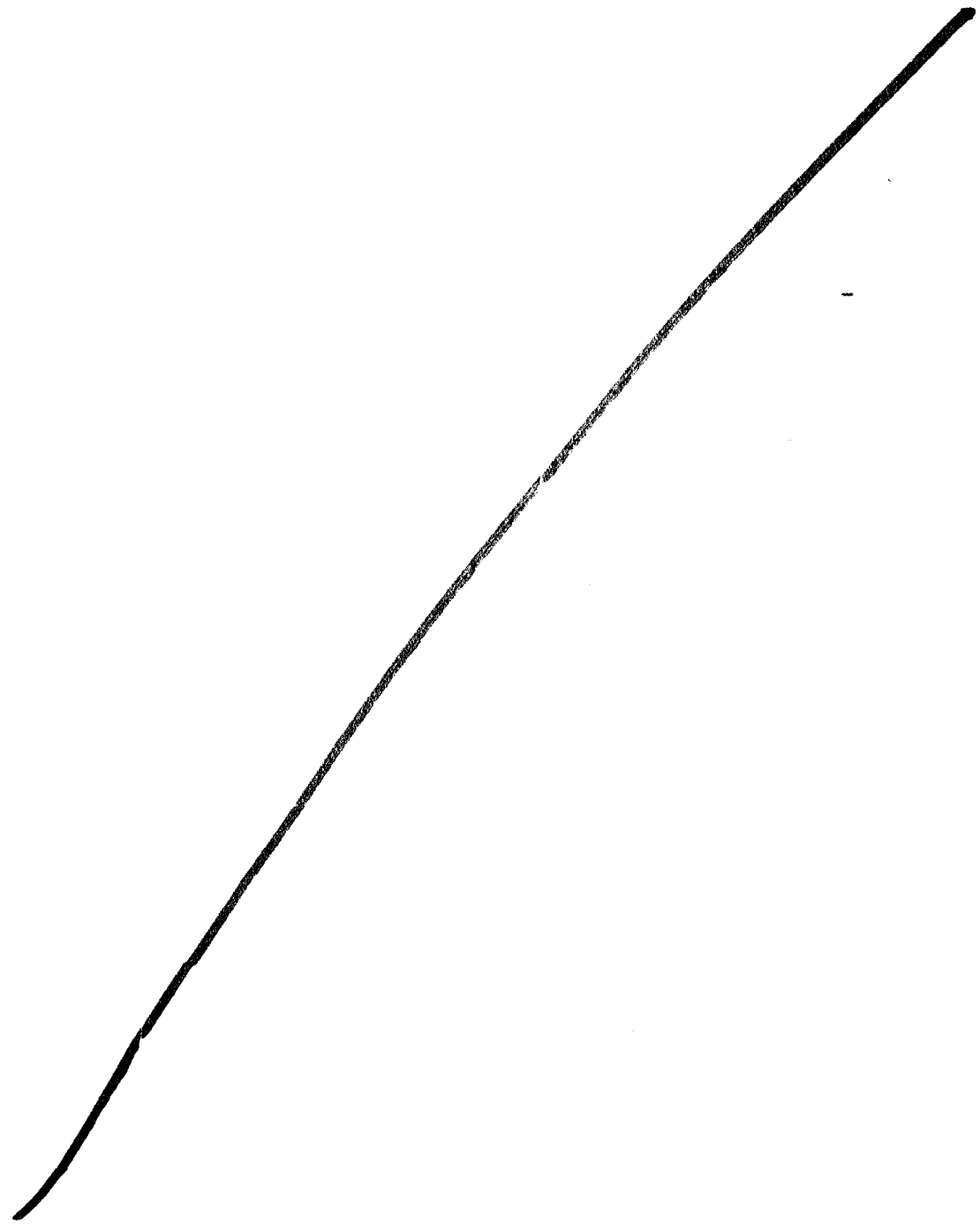
[Redacted]

Section H. Initial Tests

[Redacted]

Section I. Confirmatory Tests

[Redacted]



Section J. Records Audit



Section K. Reporting



Section L. Laboratory Information Management System



Section M. Equipment and Maintenance



Section N. Personnel







RESEARCH TRIANGLE INSTITUTE

National Laboratory Certification Program

July 19, 1999

0083
Ms. Pat Pizzo
Dr. Leon Glass
Laboratory Specialists, Inc.
1101 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the sixteenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is acceptable. Before RTI will recommend continued certification of your laboratory, the laboratory must clarify/correct the following issues raised:

E. The Standard Operating Procedures (SOP) section



G. The Quality Control section



Ms. Pizzo and Dr. Glass
Page 2 of 2
07/19/99

I. The Confirmatory Tests section

The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that the laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,


Susan Crumpton
NLCP Inspection Analyst

Enclosure

cc: Project Files/M16

NATIONAL LABORATORY CERTIFICATION PROGRAM

Document Review and Critique

Laboratory I.D. Number: 0083
Document No. Final

Laboratory: Laboratory Specialists, Inc.

Location: Gretna, LA

Document Reviewed: Application Form
 Inspection Report #M16 Date: 3 June 1999
 Other _____

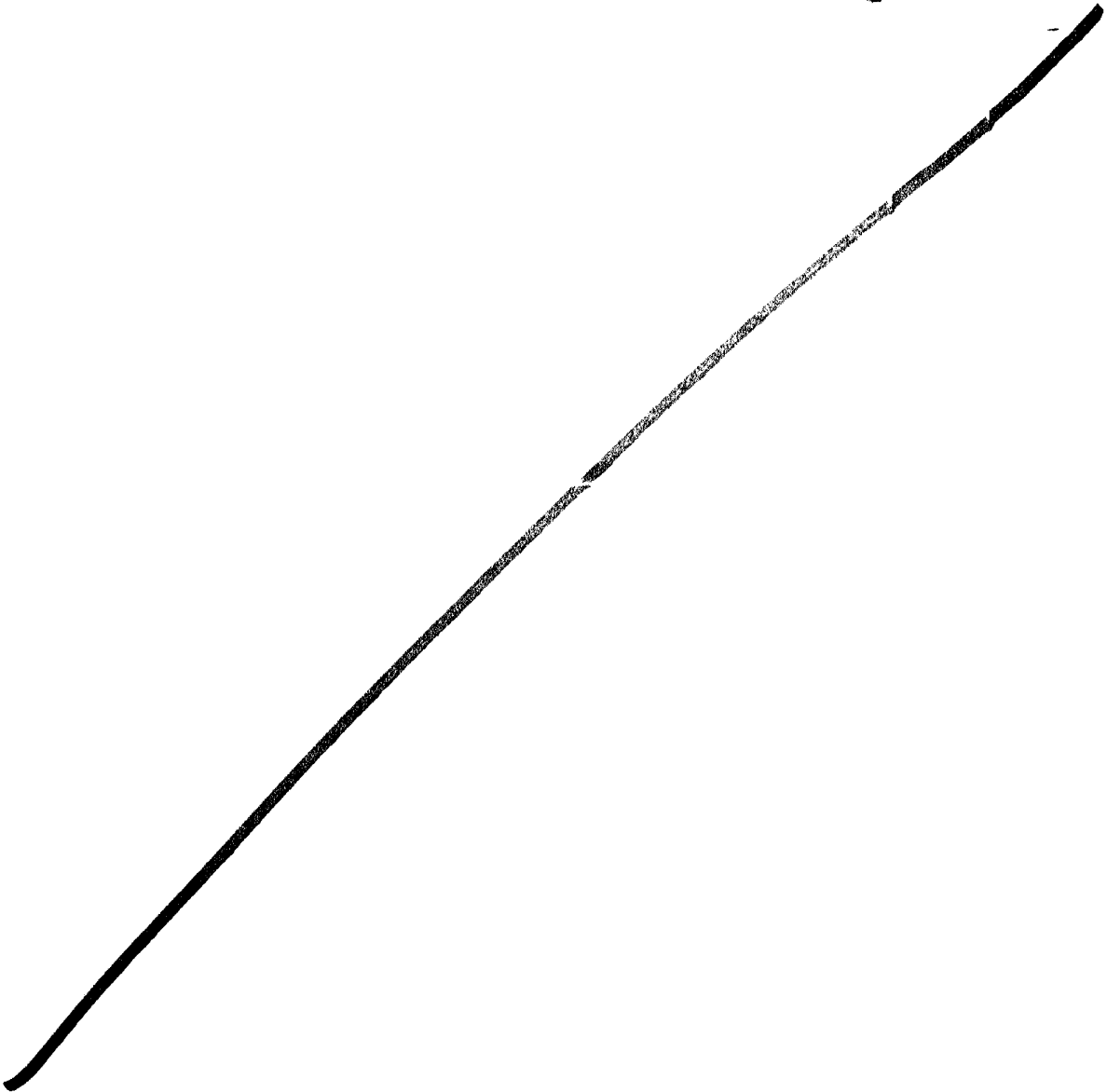
Status: Highly Acceptable Acceptable
 Unacceptable Failure

Inspection reports, from the inspectors who conducted the National Laboratory Certification Program (NLCP) inspection, have been carefully reviewed and found to provide sufficient information to judge that the laboratory has met the standards required for the inspection phase of the Program, pending the submission of evidence that appropriate corrective action has been taken.

There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual



[Redacted]

Section F. Chain-of-Custody, Accessioning, and Security

[Redacted]

Section G. Quality Control

[Redacted]

Section H. Initial Tests

[Redacted]

Section I. Confirmatory Tests

[Redacted]

Section J. Records Audit

[Redacted]

Section K. Reporting

[Redacted]

Section L. Computers, Software, and LIMS

[Redacted]

Section M. Equipment and Mainter

[Redacted]

Section N. Personnel

[Redacted]

received
8/5/99 SDC

Laboratory Specialists, Inc.

A wholly owned subsidiary of Laboratory Specialists of America, Inc. (NASDAQ: LABZ)

1111 Newton Street
Gretna, LA 70053
(504) 361-8989

August 4, 1999

Susan Crumpton
NLCP Inspection Analyst
Research Triangle Institute
3040 Cornwallis Road
Research Triangle Park, NC 27709

RE: 16th Maintenance Inspection

Dear Ms. Crumpton:

Enclosed is Laboratory Specialists, Inc.'s response to the critique of the 16th maintenance inspection. Also, included is the documentation to demonstrate corrective actions have been implemented to address the issues raised.

Sincerely,



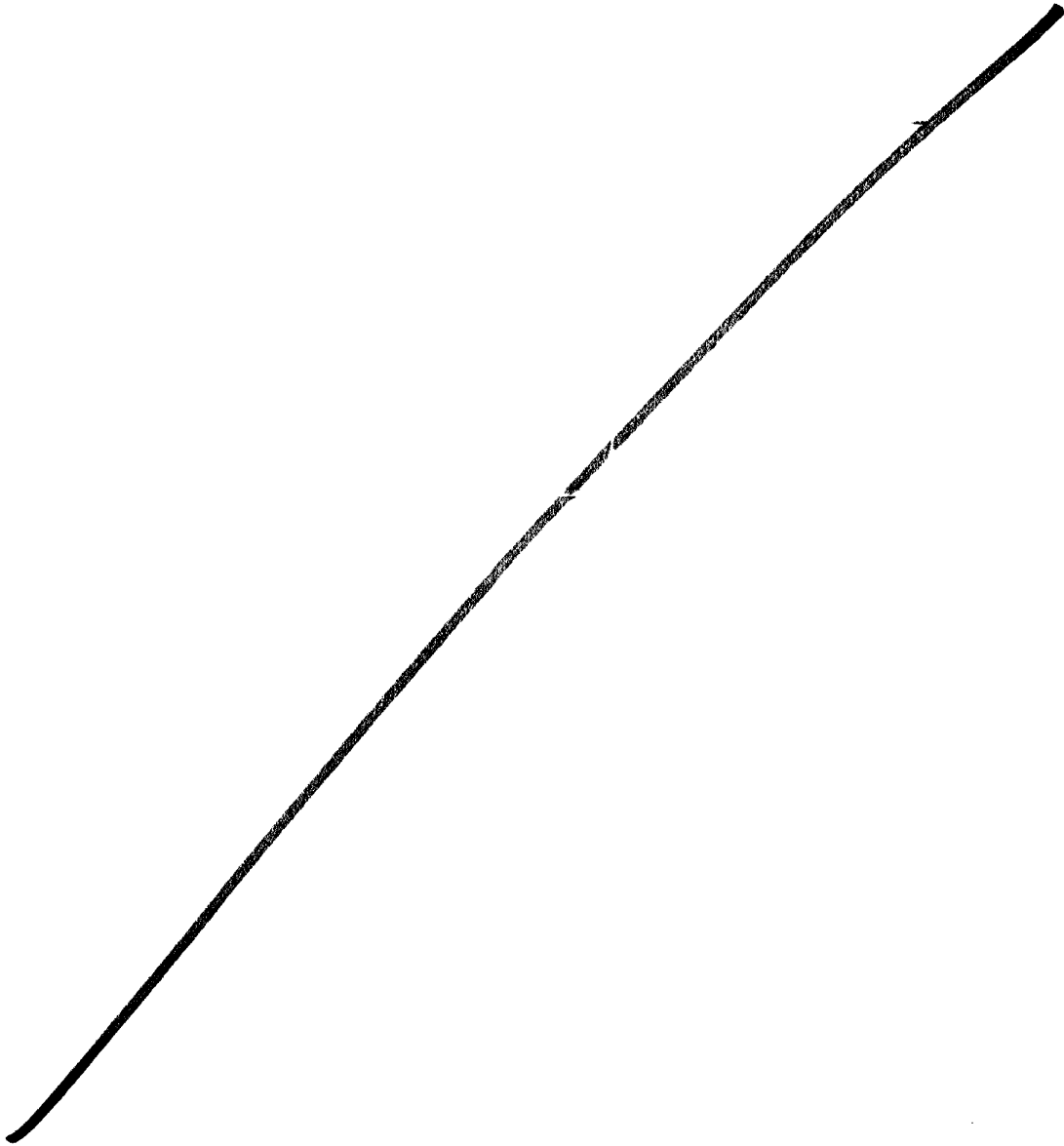
Pat Pizzo, B.S., BCFE
Vice President/Production
Director of Toxicology

PP/bb

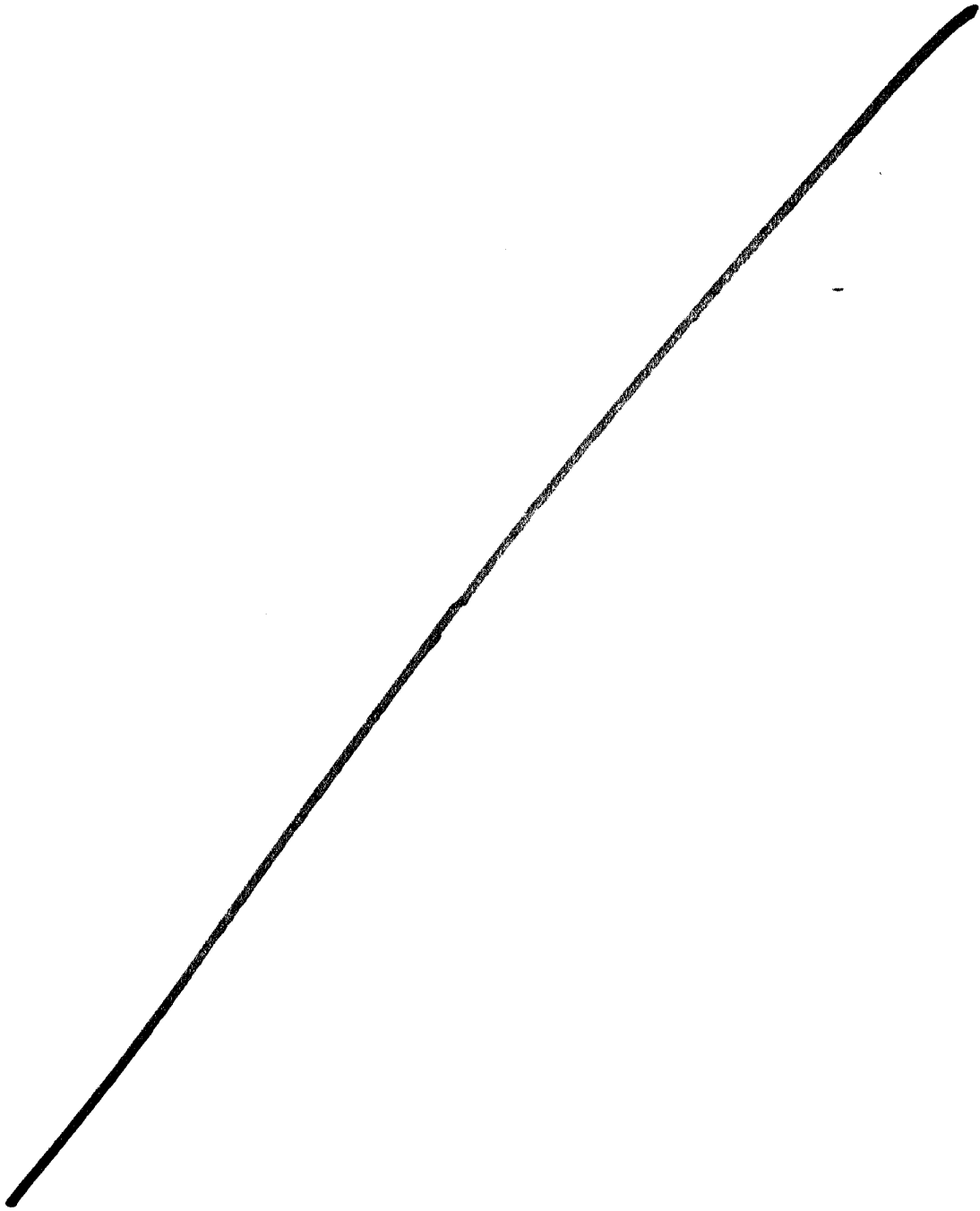
Enclosure

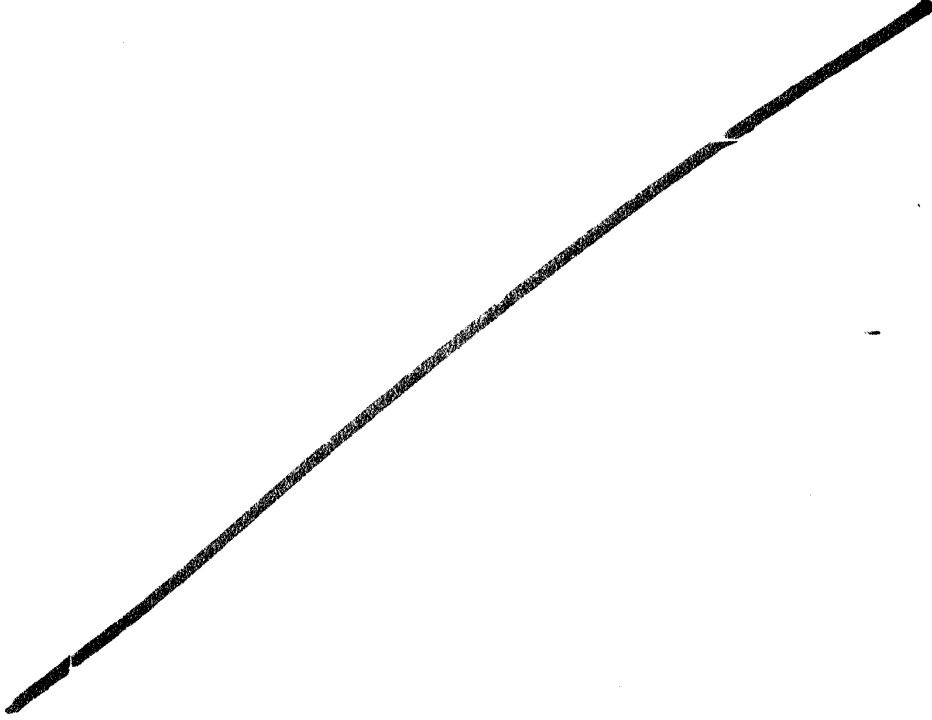
RESPONSE TO CRITIQUE OF
16TH MAINTENANCE INSPECTION
JUNE 1999

Section E. Standard Operating Procedures - Procedures Manual

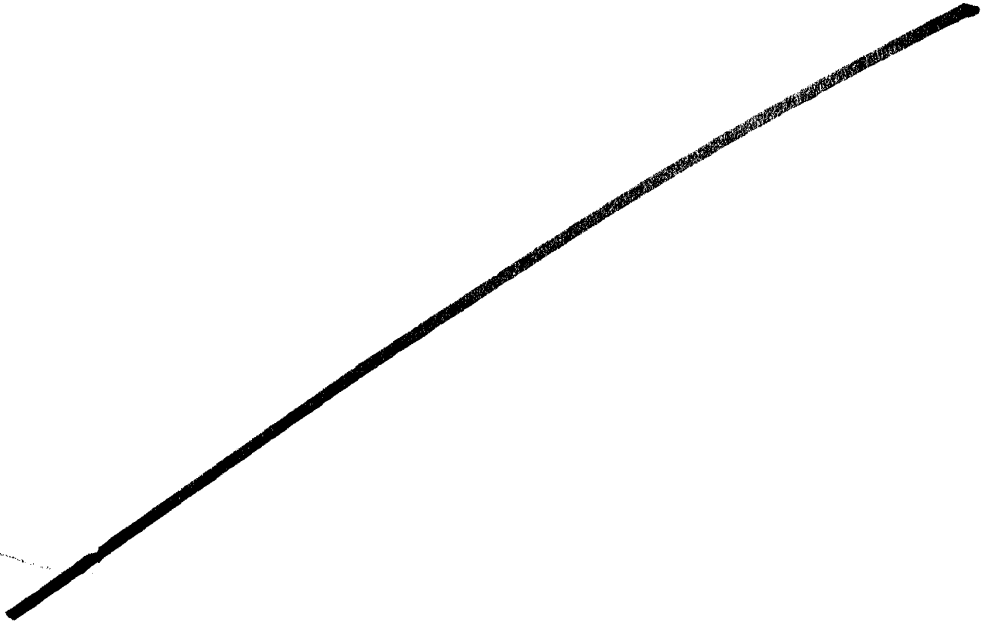


Page 2
August 3, 1999
Response/16th Maintenance Inspection





Section F. Chain of Custody, Accessioning, and Security



[Redacted]

Section H. Initial Tests

[Redacted]

Section I. Confirmatory Tests

[Redacted]

Section M. Equipment and Maintenance

[Redacted]

Section N. Personnel

[Redacted]



RESEARCH TRIANGLE INSTITUTE

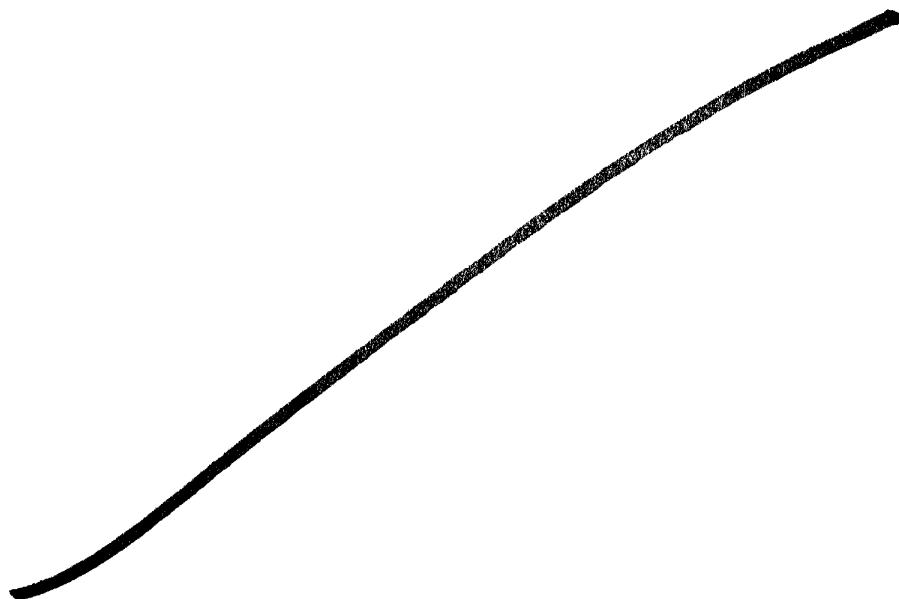
National Laboratory Certification Program

August 16, 1999

0083
Ms. Pat Pizzo
Dr. Leon Glass
Laboratory Specialists, Inc.
1101 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

We have reviewed the material provided in your correspondence of August 4, 1999, submitted in response to issues raised during the sixteenth maintenance inspection of your laboratory as outlined in our correspondence of July 19, 1999. The information submitted by the laboratory appears to demonstrate that appropriate corrective actions have been completed to address most issues raised. However, the following issues were raised during our review of the submitted material:



Ms. Pizzo
Dr. Glass
Page 2 of 2
08/16/99

Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Michael Baylor, Ph.D. at (919) 541-7043.

Sincerely,



Susan Crumpton
NLCP Inspection Analyst

cc: Dr. Michael Baylor
Project Files/M16

received
8/24/99 SDC

Laboratory Specialists, Inc.

A wholly owned subsidiary of Laboratory Specialists of America, Inc. (NASDAQ: LABZ)

1111 Newton Street
Gretna, LA 70053
(504) 361-8989

August 23, 1999

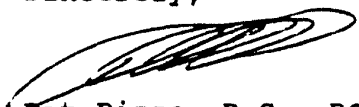
John Mitchell, Ph.D.
NLCP
Research Triangle Institute
3040 Cornwallis Road
Research Triangle Park, NC 27709

RE: RTI Letter Dated August 16, 1999
16th Maintenance Inspection

Dear Dr. Mitchell:

I have enclosed additional material in response to the letter from RTI dated August 16, 1999. This material should demonstrate that the appropriate corrective actions have been completed by LSI. Also enclosed is the check in the amount of \$1200.00 for remedial action.

Sincerely,



Pat Pizzo, B.S., BCFE
Vice President/Production
Director of Toxicology

PP/bb

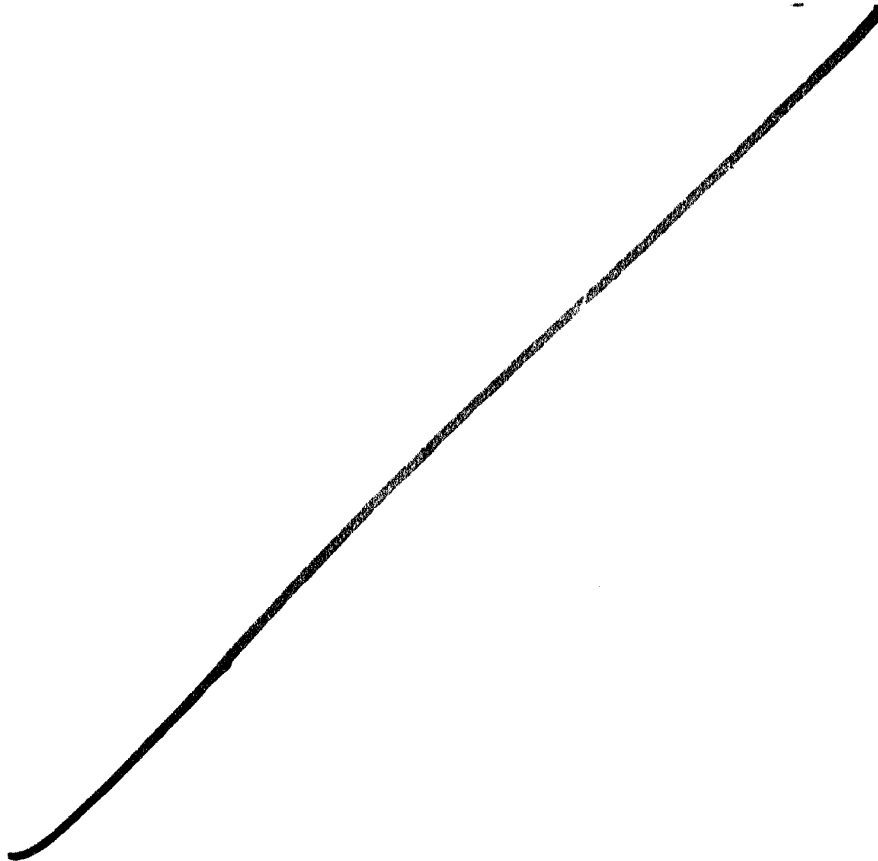
Enclosure

Laboratory Specialists, Inc.

A wholly owned subsidiary of Laboratory Specialists of America, Inc. (NASDAQ: LABZ)

1111 Newton Street
Gretna, LA 70053
(504) 361-8989

RESPONSE TO RTI LETTER
DATED AUGUST 16, 1999



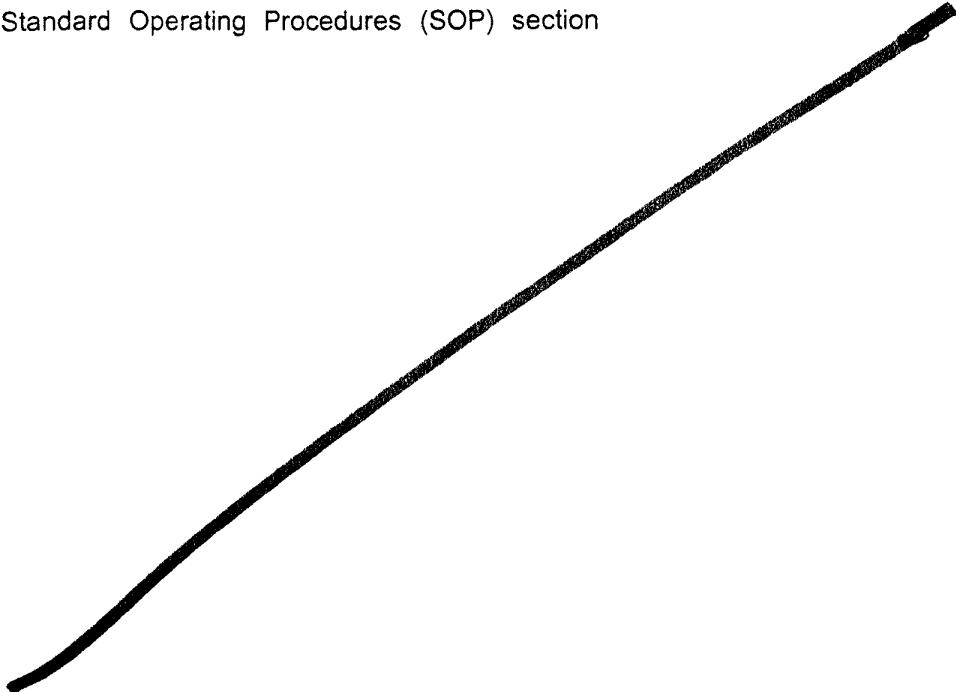
January 13, 2000

0083
Ms. Pat Pizzo
Dr. Leon Glass
Kroll Laboratory Specialists, Inc.
1111 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the seventeenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. The inspection team had some areas of concern, which are detailed in this cover letter and attached critique.

E. The Standard Operating Procedures (SOP) section



[Redacted]

G. The Quality Control section

[Redacted]

H. The Initial Tests section

[Redacted]

I. The Confirmatory Tests section

[Redacted]

J. The Records section

[Redacted]

Ms. Pizzo
Dr. Glass
Page 3 of 3
01/13/00

N. The Personnel section

RTI is recommending to the Department of Health and Human Services (HHS) that the laboratory's certification be continued based upon its acceptable performance in the inspection phase of the program. The laboratory must take steps to correct the issues cited above. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days of receipt of this correspondence. It is *not necessary* for the laboratory to submit a written response to RTI. All corrective actions will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,



Susan Crumpton
NLCP Inspection Analyst

Enclosure

cc: Project Files/M17

NATIONAL LABORATORY CERTIFICATION PROGRAM

Document Review and Critique

Laboratory I.D. Number: 0083
Document No. Final

Laboratory: Kroll Laboratory Specialists, Inc.

Location: Gretna, LA

Document Reviewed: Application Form
 Inspection Report #M17 Date: 2 December 1999
 Other _____

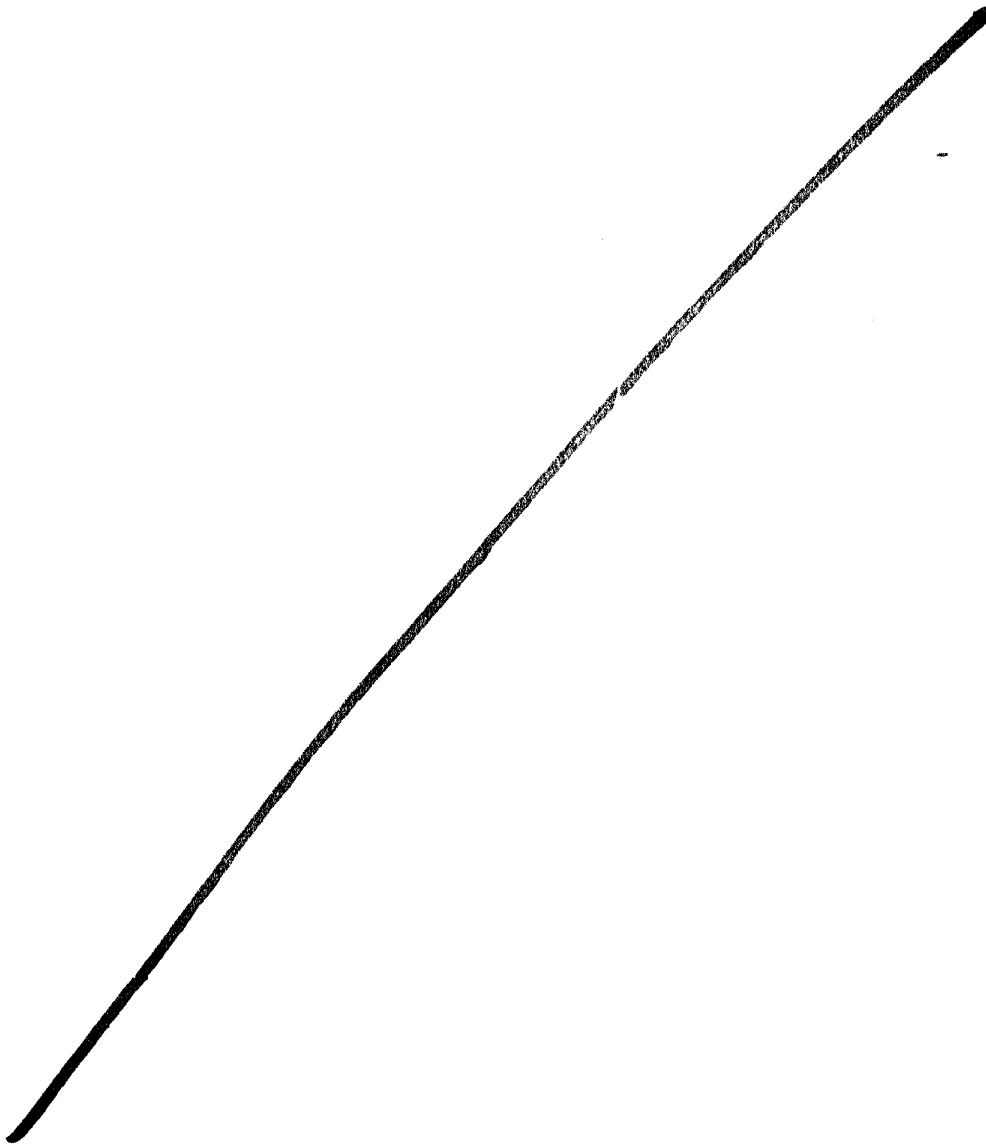
Status: Highly Acceptable Acceptable
 Unacceptable Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.


There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:


Section E. Standard Operating Procedures - Procedures Manual




Section F. Chain-of-Custody, Accessioning, and Security




Section G. Quality Control



Section H. Initial Tests




Section I. Confirmatory Tests




Section J. Records Audit




Section K. Reporting




Section L. Computers, Software, and LIMS



Section M. Equipment and Maintenance



Section N. Personnel





RESEARCH TRIANGLE INSTITUTE

National Laboratory Certification Program

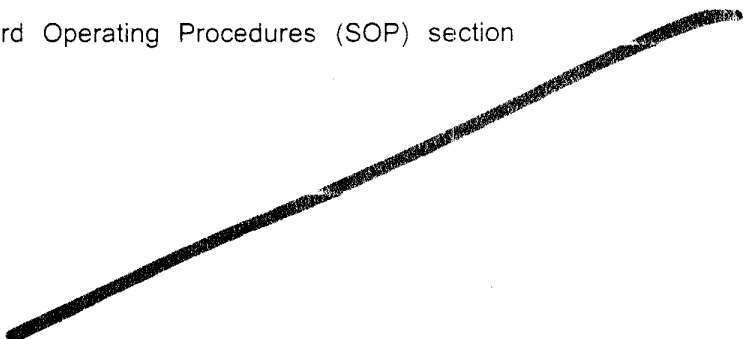
July 17, 2000

0083
Ms. Pat Pizzo
Dr. Leon Glass
Kroll Laboratory Specialists, Inc.
1111 Newton Street
Gretna, LA 70053

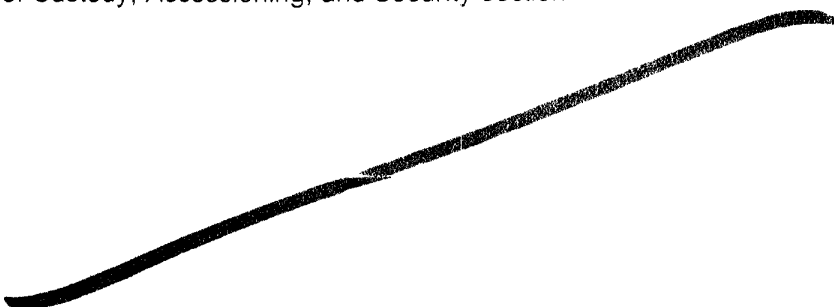
Dear Ms. Pizzo and Dr. Glass:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the eighteenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection is highly acceptable. The inspection team had some areas of concern, which are detailed in this cover letter and attached critique.

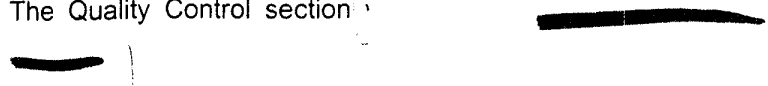
E. The Standard Operating Procedures (SOP) section

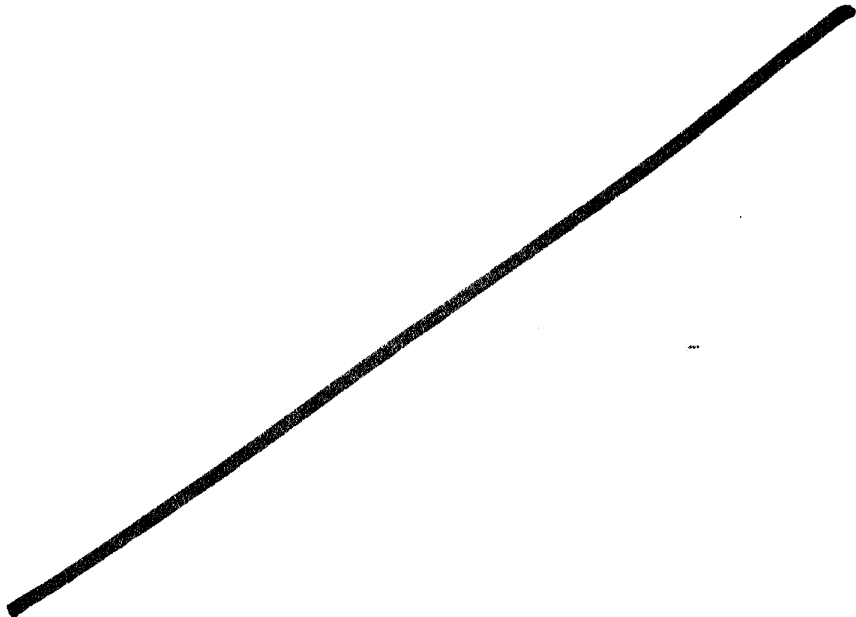


F. The Chain of Custody, Accessioning, and Security section



G. The Quality Control section





H. The Initial Tests section



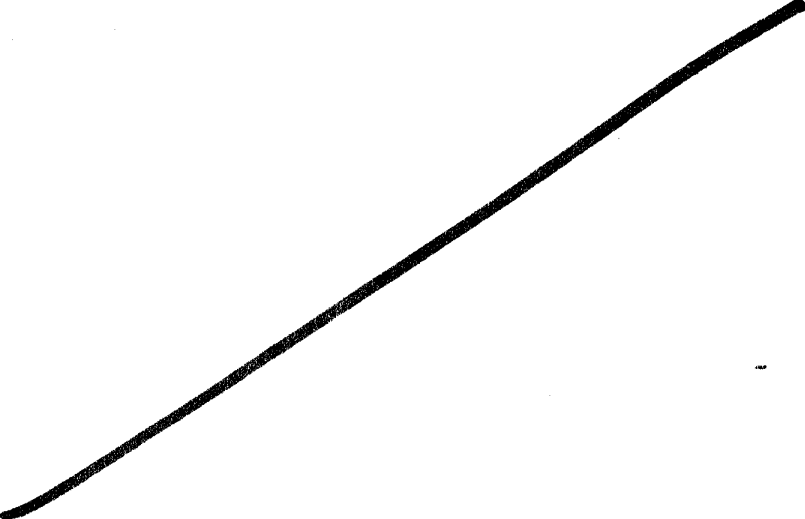
I. The Confirmatory Test section



J. The Records Audit section



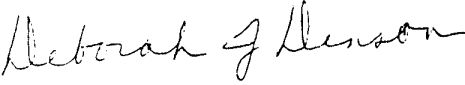
Ms. Pizzo
Dr. Glass
July 17, 2000
Page 3 of 3



The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that the laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Dr. Michael R. Baylor at (919) 541-7043.

Sincerely,



Deborah J. Denson
NLCP Technical Analyst

Enclosure
cc: Project Files/M18



NATIONAL LABORATORY CERTIFICATION PROGRAM

Document Review and Critique

Laboratory I.D. Number: 0083
Document No. Final

Laboratory: Kroll Laboratory Specialists, Inc.

Location: Gretna, LA

Document Reviewed: Application Form
 Inspection Report #M18 Date: 1 June 2000
 Other _____

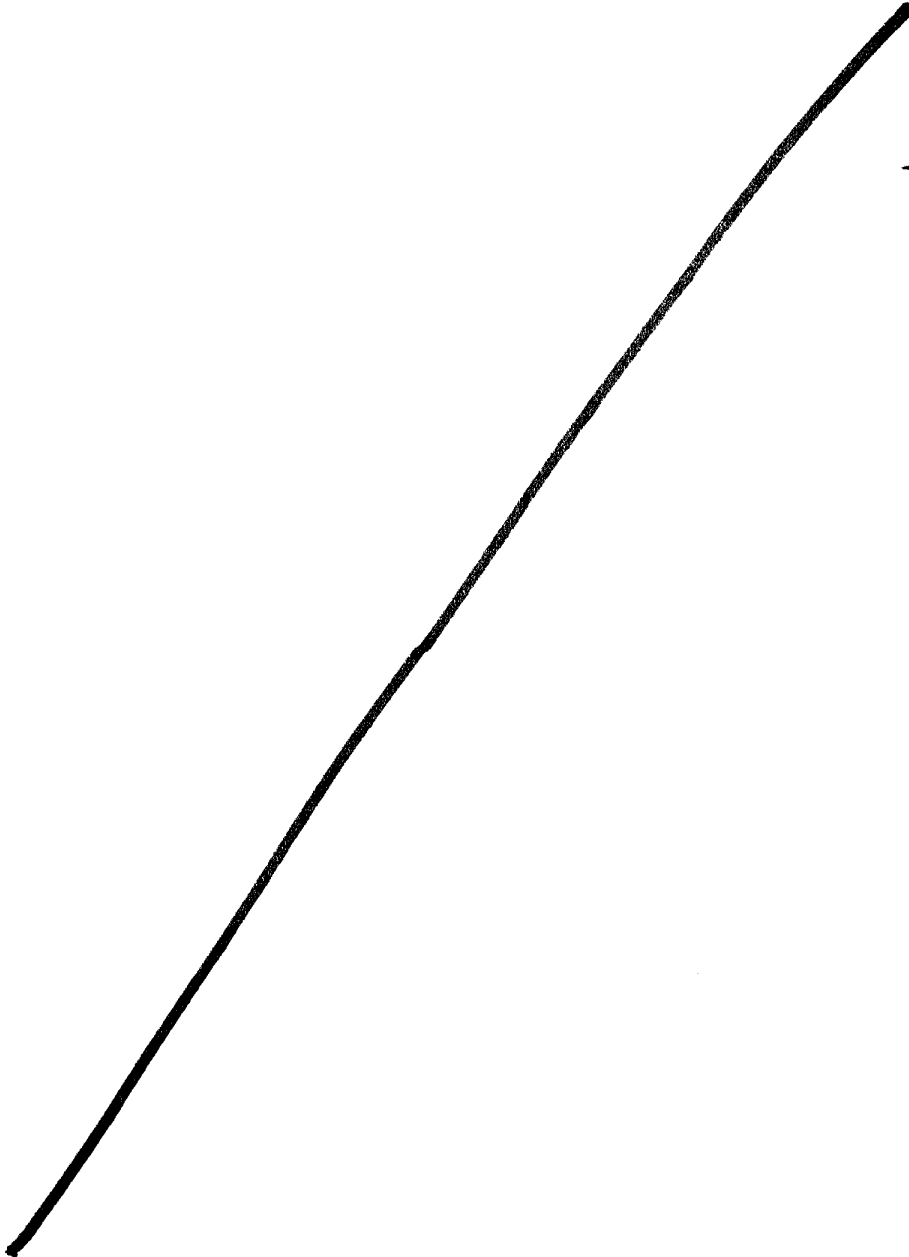
Status: Highly Acceptable Acceptable
 Unacceptable Failure

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. It is the judgment of the reviewers that the laboratory has met the standards required for the inspection phase of the Program.

There were a number of comments and observations generated as a result of the inspection that are detailed on the following pages for the attention of the laboratory before its next inspection.

The following comments were noted, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual




Section F. Chain-of-Custody, Accessioning, and Security


Section G. Quality Control

Section H. Initial Tests


Section I. Confirmatory Tests




Section J. Records Audit




Section K. Reporting




Section L. Computers, Software, and LIMS



Section M. Equipment and Maintenance



Section N. Personnel





**Kroll Laboratory
Specialists**

WORLD LEADER IN SUBSTANCE ABUSE TESTING

1111 Newton Street
Gretna, LA 70053

Tel: (800) 433-3823
(504) 361-8989

Fax: (504) 361-1530

August 3, 2000

John Mitchell, Ph.D.
National Laboratory Certification Program
Research Triangle Institute
3040 Cornwallis Road
Research Triangle Park, NC 27709

RE: Eighteenth Maintenance Inspection

Dear Dr. Mitchell:

Attached is Kroll Laboratory Specialists, Inc.'s response to the critique of the maintenance inspection. If you require additional information, please contact us immediately.

Sincerely,

Pat Pizzo, B.S., BCFE
V.P. Production/Director of Toxicology

PP/bb

Attachment



**Kroll Laboratory
Specialists**
WORLD LEADER IN SUBSTANCE ABUSE TESTING

received
8/14/00

1111 Newton Street
Gretna, LA 70053

Tel: (504) 361-8989
Fax: (504) 361-1530
Toll Free: (800) 433-3823

krollworldwide.com

RESPONSE TO CRITIQUE
OF
EIGHTEENTH MAINTENANCE
INSPECTION
JUNE 2000

RESPONSE TO CRITIQUE OF
INSPECTION JUNE 2000

Section E. Standard Operating Procedures – Procedures Manual

ction F. Chain-of-Custody, Accessioning and Security

Section G. Quality Control

Section H. Initial Tests

Section I. Confirmatory Tests

Section J. Records Audit



RESEARCH TRIANGLE INSTITUTE

National Laboratory Certification Program

August 14, 2000

0083
Ms. Pat Pizzo
Dr. Leon Glass
Kroll Laboratory Specialists, Inc.
1111 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

We have reviewed the material provided in your undated, unsigned correspondence received August 04, 2000, submitted in response to issues raised during the eighteenth maintenance inspection of your laboratory as outlined in our correspondence of July 17, 2000. The information submitted by the laboratory appears to demonstrate that corrective actions have been initiated to address a majority of the issues raised. The following is a review of the material submitted:



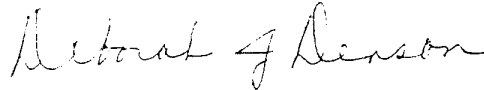
Ms. Pizzo
Dr. Glass
August 14, 2000
Page 2 of 3

Ms. Pizzo
Dr. Glass
August 14, 2000
Page 3 of 3

Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continues to be certified under the National Laboratory Certification Program. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Michael R. Baylor, Ph.D. at (919) 541-7043.

Sincerely,



Deborah J. Denson
NLCP Technical Analyst

cc: Project Files/M18
Dr. Donna Bush (SAMHSA)
Dr. Walt Vogl (SAMHSA)



**Kroll Laboratory
Specialists**

WORLD LEADER IN SUBSTANCE ABUSE TESTING

received
8/17/00 DD

1111 Newton Street
Gretna, LA 70053

Tel: (800) 433-3823
(504) 361-8989

Fax: (504) 361-1530

August 17, 2000

Deborah Denson
National Laboratory Certification Program
Research Triangle Institute
3040 Cornwallis Road
Research Triangle Park, NC 27709

RE: Letter Dated August 14, 2000

Dear Ms. Denson:

Please excuse the omission of the cover letter. It was not included in your copy. I have a copy to be added to the original response.



**Kroll Laboratory
Specialists**

WORLD LEADER IN SUBSTANCE ABUSE TESTING

Page 2
August 17, 2000
Ms. Denson

Sincerely,

Pat Pizzo, B.S., BCFE
V.P. Production/Director of Toxicology

PP/bb

Attachments



RESEARCH TRIANGLE INSTITUTE

National Laboratory Certification Program

August 22, 2000

0083
Ms. Pat Pizzo
Dr. Leon Glass
Kroll Laboratory Specialists, Inc.
1111 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

We have reviewed the material provided in your correspondence of August 17, 2000, submitted in response to issues raised during the eighteenth maintenance inspection of your laboratory as outlined in our correspondence of August 14, 2000. The laboratory submitted information to further clarify issues raised during the inspection. It appears to demonstrate that appropriate corrective actions have been completed to address the issues raised. The following is a review of the material submitted:

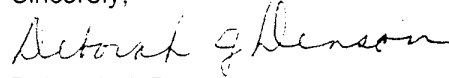
Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continues to be certified under the National Laboratory Certification Program. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection.



Ms. Pizzo
Dr. Glass
August 22, 2000
Page 2 of 2

If you have any questions or if we can be of further assistance, please call me at (919) 541-7265 or Michael R. Baylor, Ph.D. at (919) 541-7043.

Sincerely,



Deborah J. Denson
NLCP Technical Analyst

cc: Project Files/M18



RESEARCH TRIANGLE INSTITUTE

National Laboratory Certification Program

February 8, 2001

0083
Ms. Pat Pizzo
Dr. Leon Glass
Kroll Laboratory Specialists, Inc.
1111 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

The enclosed critique was developed from the inspection reports of the inspectors who conducted the nineteenth maintenance inspection of your laboratory under the National Laboratory Certification Program (NLCP). Based upon our review of these reports, the laboratory's performance in this inspection appeared to meet most of the minimum technical criteria. However, the laboratory must take steps to correct the following issues raised:

- E. The Standard Operating Procedures (SOP) section acceptable. The following issues were raised:

Ms. Pizzo
Dr. Glass
Page 2 of 3
02/08/01

address this issue. Personnel records will be reviewed at the next inspection.

8. The laboratory's signature page was incomplete. The laboratory must take steps to address this issue, to document the signature and initials of all staff working with regulated specimens. This will be reviewed at the next inspection.

The Chain of Custody, Accessioning, and Security section

- L. The Certification and Reporting section

Ms. Pizzo
Dr. Glass
Page 3 of 3
02/08/01

The laboratory must submit, within 30 calendar days of receipt of this letter, documentation to demonstrate that corrective actions have been implemented to address the issues raised. In responding to these issues, please organize the material in your document in accordance with the sections and item numbers as listed in this correspondence. Once these issues have been successfully addressed, RTI will recommend to the Department of Health and Human Services (HHS) that the laboratory's certification be continued. The laboratory must also review the enclosed critique and take all necessary corrective actions. All corrective actions must be implemented within 30 days receipt of this correspondence and will be reviewed at the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Dr. Michael Baylor at (919) 541-7043.

Sincerely,



Susan Crumpton
NLECP Technical Analyst

Enclosure

cc: Project Files/M10

NATIONAL LABORATORY CERTIFICATION PROGRAM

Document Review and Critique

Laboratory I.D. Number: 0083
Document No. Final

Laboratory: Kroll Laboratory Specialists, Inc.

Location: Gretna, LA

Document Reviewed: Application Form
 Inspection Report #M19 Date: 7 December 2000
 Other _____

Status: Appeared to meet most of the minimum technical criteria
 Appeared to meet a number of the minimum technical criteria
 Failed to meet a number of the minimum technical criteria
 Failed to meet a significant number of the minimum technical criteria

A review of the National Laboratory Certification Program (NLCP) inspection reports has been completed. The laboratory has appeared to meet most of the minimum technical criteria required for the inspection phase of the Program.

Deficiencies identified as a result of the inspection are detailed on the following pages. The laboratory is required to correct the deficiencies before its next inspection.

The following deficiencies were identified, and appear in the same order as the corresponding questions in the Laboratory Inspection Report:

Section E. Standard Operating Procedures - Procedures Manual

Section F. Chain-of-Custody, Accessioning, and Security

Section G. Quality Control and Quality Assurance

Section H. Initial Tests

Section I. Specimen Validity Tests

Section J. Confirmatory Tests

Section K. Records Audit

Section L. Certification and Reporting

Section M. Laboratory Information Management System (LIMS)

Section N. Personnel



**Kroll Laboratory
Specialists**
WORLD LEADER IN SUBSTANCE ABUSE TESTING

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February 28, 2001

Susan Crumpton
NLCP Technical Analyst
National Laboratory Certification Program
Research Triangle Institute
3040 Cornwallis Road
Research Triangle Park, NC 27709

RE: Nineteenth Maintenance Inspection

Dear Ms. Crumpton:

Attached is Kroll Laboratory Specialists, Inc.'s response to the critique of the nineteenth maintenance inspection. If you require additional information, please contact us.

Sincerely,

Pat Pizzo, B.S., BCFE
V.P. Production/Director of Toxicology

PP/bb

Attachments

RESPONSE TO CRITIQUE OF
DECEMBER 2001 INSPECTION

Section E. Standard Operating Procedures – Procedures Manual

Section F. Chain-of-Custody, Accessioning, and Security

Section G. Quality Control and Quality Assurance

Section I. Specimen Validity Tests

Section J. Confirmatory Tests

Section L. Certification and Reporting

RESEARCH TRIANGLE INSTITUTE



National Laboratory Certification Program

March 12, 2001

0083
Ms. Pat Pizzo
Dr. Leon Glass
Kroll Laboratory Specialists, Inc.
1111 Newton Street
Gretna, LA 70053

Dear Ms. Pizzo and Dr. Glass:

We have reviewed the material provided in your correspondence of February 28, 2001, submitted in response to issues raised during the nineteenth maintenance inspection of your laboratory as outlined in our correspondence of February 8, 2001. The information submitted by the laboratory appears to demonstrate that appropriate corrective actions have been completed to address most issues raised. The following is a summary of remaining issues:

Ms. Pizzo
Dr. Glass
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03/12/01

Ms. Pizzo
Dr. Glass
Page 3 of 3

Based upon our review of the material submitted, RTI is recommending to the Department of Health and Human Services (HHS) that your laboratory continue to be certified under the National Laboratory Certification Program. The laboratory must take corrective action to address issues outlined in this correspondence. All corrective actions must be implemented within 30 days of the receipt of this correspondence and will be reviewed during the next inspection.

If you have any questions or if we can be of further assistance, please call me at (919) 541-6176 or Michael Baylor, Ph.D. at (919) 541-7043.

Sincerely,


Susan Crumpton
NLCP Technical Analyst

cc: Dr. Michael Baylor
Project Files/0083