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Three Year Performance Data for the HIPAA-Funded Projects (OEI-02-97-00528)

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At the request of the Administration on Aging (AoA), we have continued to collect performance data from the 18 Health Insurance Portability and Accountability Act (HIPAA)-funded projects. The attachment presents cumulative performance data for the entire 3 years of the projects. Please note that these data are self-reported and we have not verified their accuracy.

Virtually all of the HIPAA-funded projects have completed their 3-year grant period. The projects as a whole have accomplished the following. They have trained a total of 25,888 trainers who have gone on to educate a total of 87,221 beneficiaries, family members, caregivers, and others in their sessions. They have also educated 19,942 aging network staff and volunteers about health care fraud, waste, and abuse. They reached an additional 744,383 people through forums and other public information presentations. As a result of these efforts, the projects reported receiving 15,127 complaints, 6 percent of which resulted in some action.

In their final reporting period, only three projects provided documentation of actual recoupment totaling \$12,928. The New York project identified another \$48 million to be recouped primarily in Medicaid funds. This was due to Medicaid/Medicare computer matches that identified double billings. Further, it should be noted that potentially substantial savings may arise from these projects due to a sentinel effect whereby fraud and error are reduced in light of Medicare beneficiaries' scrutiny of their bills. Savings will also result from reports of fraud and error made to the Medicare contractors and to the OIG fraud hotline. Tracking of these effects, however, has proved difficult.

If you have any questions, please call me at 202-619-0480 or have your staff call Jack Molnar at 212-264-1998.

Attachment

Three Year Outcomes for the HIPAA-Funded Projects

| Activity | AZ | CA | CO | FL | GA | IL | LA | MA | MO | NJ | NY | OH | OR | PA | TN | TX | VA | WA | TOTAL |
|---|--------|-------|---------|--------|-------|-------|-------|-------|-------|-------|---------|--------|-------|-------|-------|---------|--------|--------|---------|
| A. Trainers | | | | | | | | | | | | | | | | | | | |
| # of training sessions conducted for network agency staff, volunteers, and others | 99 | 58 | 27 | 36 | 39 | 23 | 47 | 37 | 10 | 0 | 488 | 16 | 13 | 12 | 12 | 426 | 19 | 82 | 1,444 |
| # of network agency staff, including volunteers, trained | 1,370 | 1,186 | 91 | 570 | 1,329 | 787 | 337 | 574 | 70 | 1 | 4,972 | 916 | 564 | 417 | 212 | 4,159 | 404 | 447 | 18,406 |
| # of other staff and volunteers trained | 591 | 210 | 212 | 42 | 0 | 100 | 479 | 0 | 0 | 0 | 4,057 | 10 | 400 | 0 | 121 | 1,260 | 0 | DK | 7,482 |
| Total trained | 1,961 | 1,396 | 303 | 612 | 1,329 | 887 | 816 | 574 | 70 | 1 | 9,029 | 926 | 964 | 417 | 333 | 5,419 | 404 | 447 | 25,888 |
| B. Public information | | | | | | | | | | | | | | | | | | | |
| # of media events conducted | 17 | 138 | 2 | 336 | 90 | 46 | 18 | 9 | 5 | 0 | 217 | 1 | 14 | 8 | 5 | 835 | 83 | 119 | 1,943 |
| # of forums and other public information presentations conducted | 148 | 151 | 27 | 327 | 7 | 25 | 36 | 9 | 24 | 24 | 574 | 72 | 2 | 18 | 95 | 800 | 364 | 482 | 3,185 |
| # of persons attending these forums and other public information presentations | 8,455 | 1,053 | 133,000 | 9,918 | 731 | 1,101 | 1,301 | 2,420 | 6,189 | 2,710 | 237,997 | 40,230 | 184 | 588 | 5,681 | 210,496 | 45,012 | 37,317 | 744,383 |
| C. Activities of trainers | | | | | | | | | | | | | | | | | | | |
| # of trainers currently promoting awareness and reporting of health care fraud and abuse | 115 | 27 | 91 | 130 | 10 | 85 | 197 | 574 | 3 | 1 | 2,352 | 30 | 338 | 417 | 284 | 110 | 259 | DK | 5,023 |
| # of education and training sessions conducted by trainers for network agency or for other staff and volunteers | 165 | 28 | 329 | 6 | 11 | 15 | 71 | 80 | 49 | 0 | 0 | DK | 506 | 8 | 20 | 44 | 8 | DK | 1,340 |
| # of network agency and other staff and volunteers attending these sessions | 6,969 | 586 | 720 | 32 | 340 | 670 | 892 | 2,780 | 2,510 | 0 | 0 | DK | 1,265 | 600 | 1,934 | 569 | 75 | DK | 19,942 |
| # of sessions conducted by trainers or beneficiaries, family members, care givers, and others | 156 | 716 | 72 | 178 | 18 | 127 | 359 | 125 | 0 | 0 | 1,468 | DK | 1,175 | 67 | 21 | 112 | 142 | DK | 4,736 |
| # of beneficiaries, family members, care givers, and others attending these sessions | 13,098 | 1,549 | 2,902 | 22,307 | 920 | 5,023 | 3,105 | 2,350 | 0 | 0 | 18,672 | DK | 1,762 | 2,400 | 842 | 4,571 | 7,720 | DK | 87,221 |

Please note the following:

- New York has always been a Senior Medicare Patrol Project grantee.
- The projects in AZ, OR, and VA are now also Senior Medicare Patrol Project grantees.
- The projects in LA, NJ, and OR were incorporated at a later date and are reporting 30-month data.

Three Year Outcomes for the HIPAA-Funded Projects

| Activity | AZ | CA | CO | FL | GA | IL | LA | MA | MO | NJ | NY | OH | OR | PA | TN | TX | VA | WA | TOTAL |
|---|-----|-------|----|-------|----|-------|-------|-------|----|---------|------------|----|----|----|----|---------|-----|--------|------------|
| D. Health care fraud and abuse complaint receipt and referral activity | | | | | | | | | | | | | | | | | | | |
| # of complaints received attributable to the project | 359 | 8,976 | 0 | 1,480 | 36 | 15 | 33 | 3,154 | DK | 39 | 180 | 32 | 16 | DK | 0 | 466 | 268 | 73 | 15,127 |
| # of complaints referred for follow-up | 56 | 5,471 | 0 | 23 | 24 | 15 | 19 | 2 | DK | 15 | 55 | 1 | 15 | DK | 0 | 117 | 165 | 13 | 5,991 |
| # of complaints that resulted in some action | 8 | 787 | 0 | DK | DK | 4 | 13 | DK | DK | 7 | 37 | DK | 9 | DK | 0 | 45 | DK | 3 | 913 |
| Medicare \$ recouped attributable to the project | 0 | DK | 0 | DK | DK | 7,551 | 1,501 | DK | DK | 3,563 * | 3,008 * | DK | DK | DK | 0 | 6,357 * | DK | 1,400 | 23,380 |
| Other \$ recouped attributable to the project | 0 | DK | 0 | DK | DK | 0 | 0 | DK | DK | 39 | 47,901,200 | DK | DK | DK | 0 | DK | DK | 71,036 | 47,972,275 |
| Total \$ recouped attributable to the project | 0 | DK | 0 | DK | DK | 7,551 | 1,501 | DK | DK | 3,602 | 47,904,208 | DK | DK | DK | 0 | 6,357 | DK | 72,436 | 47,995,655 |

* Documentation of actual recoupments provided

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