George Grob Deputy Inspector General for Evaluation and Inspections

24-Month Performance Data for Senior Medicare Patrol Projects (OEI-02-97-00523)

Edwin Walker, Director Office of Program Operations and Development Administration on Aging

At the request of the Administration on Aging, we have continued to collect performance data from the 12 senior Medicare patrol projects. The attachment presents cumulative performance data for the first 24 months on the projects.

We note a number of substantial increases in the performance data over the past 6-month reporting period. The total number of trainers has almost doubled from 3,700 to 6,300. This is due primarily to the efforts in Minnesota and New York. We also note that the total number of beneficiaries educated has almost doubled from 61,000 to 116,000. This is due to increases in virtually all States. And while the total funds recouped has remained relatively constant, the number of complaints referred for follow-up and resulting in action have both increased 50 percent to 601 and 138, respectively. Please note that the data contained in the attachment are self reported, and that we have not verified their accuracy. We believe that these data indicate that the projects are perfecting their craft, that beneficiaries are responding, and that we can anticipate increased savings in the future. We will continue to monitor these projects and provide you with 30-month performance data. If you have any questions, please call me at (202) 619-0480 or have your staff call Jack Molnar at (212) 264-1998.

Attachment

Senior Medicare Patrol Projects: 2-Year Outcomes

INPLICY Securiting retired professionals 2,000 67,680 35,000 0 21,846 67,824 20,18 0 19,134 64,800 38,760 10,000 21,840 37,779 0 15,000 26,480 33,760 15,000 38,760 0 14,849 70.20 38,760 0 14,849 70.20 38,760 0 14,849 70.20 14,849 70.20 2,500 17,849 42,720 48,700 70.00 2,600 38,760 17,149 42,720 48,700 70.00 70.00 8,600 17,149 42,700 70.00 70.00 8,600 8,700 2,700 11,860 11,600 9,600 <th>State Projects</th> <th>RI Aging 2000</th> <th>IL Sub. AAA</th> <th>PA CARIE</th> <th>MD MD SUA</th> <th>CA CHA</th> <th>MO Dist. 3 AAA</th> <th>MN MN SUA</th> <th>IA IA SUA</th> <th>HI HI SUA</th> <th>WI CWAG</th> <th>NY NY SUA</th> <th>NH NH SUA</th> <th>TOTAL</th>	State Projects	RI Aging 2000	IL Sub. AAA	PA CARIE	MD MD SUA	CA CHA	MO Dist. 3 AAA	MN MN SUA	IA IA SUA	HI HI SUA	WI CWAG	NY NY SUA	NH NH SUA	TOTAL
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Note: DK indicates grantees were unable to provide specific data.

Definitions

RETIRED PROFESSIONAL These are retired individuals who were professionals (e.g.,

teachers, lawyers, doctors, or accountants), who are new volunteers to the aging network, and who are trained to help

beneficiaries identify Medicare fraud.

OTHERS These are any other individuals who are trained to help

beneficiaries identify Medicare fraud.

RECRUITING Any effort to get individuals to take the training to become a

trainer.

TRAINING The process of training the trainer.

SUPPORT Any activity to help the trainers, such as transportation,

renting space, printing material, and telecommunications.

TRAINED Completed training to conduct beneficiary education.

MEDIA EVENTS Any individual airing or publishing of media (e.g., print, radio,

television, or electronic) to educate beneficiaries and their families about Medicare fraud. (If it is geared to trainers it is

recruiting.)

COMMUNITY EDUCATION

ACTIVITIES Any beneficiary education activity not given by trainers or

counted as media events.

Definitions (continued)

BENEFICIARIES Includes beneficiaries, family members, caregivers, and

others who attended sessions.

GROUP SESSIONS Medicare fraud education sessions for beneficiaries, family

members, caregivers, and others led by trainers.

ONE-ON-ONE SESSION Sessions led by trainers for an individual beneficiary and/or

his or her family.

COMPLAINTS Allegations of health care fraud and abuse reported by any

individual as a result of the project's efforts.

COMPLAINTS REFERRED

FOR ACTION Complaints deemed worthy of referring to a Medicare

contractor or an investigative agency.

COMPLAINTS THAT

RESULTED IN SOME ACTION Referrals successfully closed by a Medicare contractor or an

investigative agency (e.g., conviction, judgement, plea, or

overpayment).

MEDICARE \$ IDENTIFIED

FOR RECOUPMENT Funds where recoupment action has been initiated by a

Medicare contractor or a law enforcement agency.