

Recall Verification of Lawson Products from Lowe's

Currently, as part of a national wide recall of Lawson Products "Nature's Own" bark planters from Lowe's stores, we are asking federal and state regulatory officials to help us verify that the product has been removed from public access and double-bagged. We request that you visit 20% of the identified retail locations (sent under separate cover). Allocation of resources should be coordinated at the state level using APHIS and State staff as needed. Feedback about the recall verification and the total recall effort will be supplied at regular intervals by APHIS. The forms to provide the Lowe's local manager about the recall and the recall verification form are available at the APHIS website address http://www.aphis.usda.gov/plant_health/plant_pest_info/emerald_ash_b/regulatory.shtml

Some things to remember

- Lowe's bought the product in good faith. They are cooperating fully with the recall and should be afforded your professional courtesy.
- Do not seize any product, if you suspect you have EAB infested material do not leave the premises without receiving direction from APHIS regional liaisons for the recall.
- The recall item is Lawson Products "Nature's Own" 24" bark planter constructed of mixed slab woods (Item # 141607, Model # 16018)
- Bark planters that may have already been sold are not being targeted in this phase of the recall effort.

Steps to take when visiting Lowe's retail locations:

1. Proceed to the Customer Service Desk.
2. Identify yourself and your organization (show identification).
3. Request the manager on duty and explain to them you are there on the Lawson Products recall.
4. Provide the manager the Lawson Products federal recall information sheet.
5. Determine if any product is in the store and verify the piece count and appropriate safeguarding.
6. If product on site is still in the public sales area verify that it can not be sold at the register, then have the material double bagged and safeguarded in an area without public access.
7. If product has already been sent back to a consolidation center ask the manager for the piece count sent and the date sent.
8. Fill out the supplied Recall Verification form and forward to the USDA SPHD of your state expeditiously.

If you have any concerns over safeguarding of the product or problems in the retail location please notify the USDA SPHD in your state immediately. The SPHD should then notify the liaison in their region.

Regional liaisons for this recall are:

Eastern Region – Bill Dickerson 919 855 7345

Western Region – Roeland Elliston 970 494 7572

Tim McNary 970 494 7570

