



PrimeFlight
AVIATION SERVICES

A PRIMER ON US

Family of Companies

- PrimeFlight is part of SMS Holdings, an American owned, financially stable company, earning annual revenues of more than \$200 million.
- The combination of our financial strength, distinctive management techniques, world-class service and seasoned field experience make us unique to the industry and a solid business partner.



WHO WE ARE

- PrimeFlight is part of a family of companies with broad experience in providing high-quality facility management, security and aviation services.
- Our leadership team has a wealth of experience in managing facility services, providing PrimeFlight with the ability to produce an efficient, and high quality operation, benefiting our customers and employees.

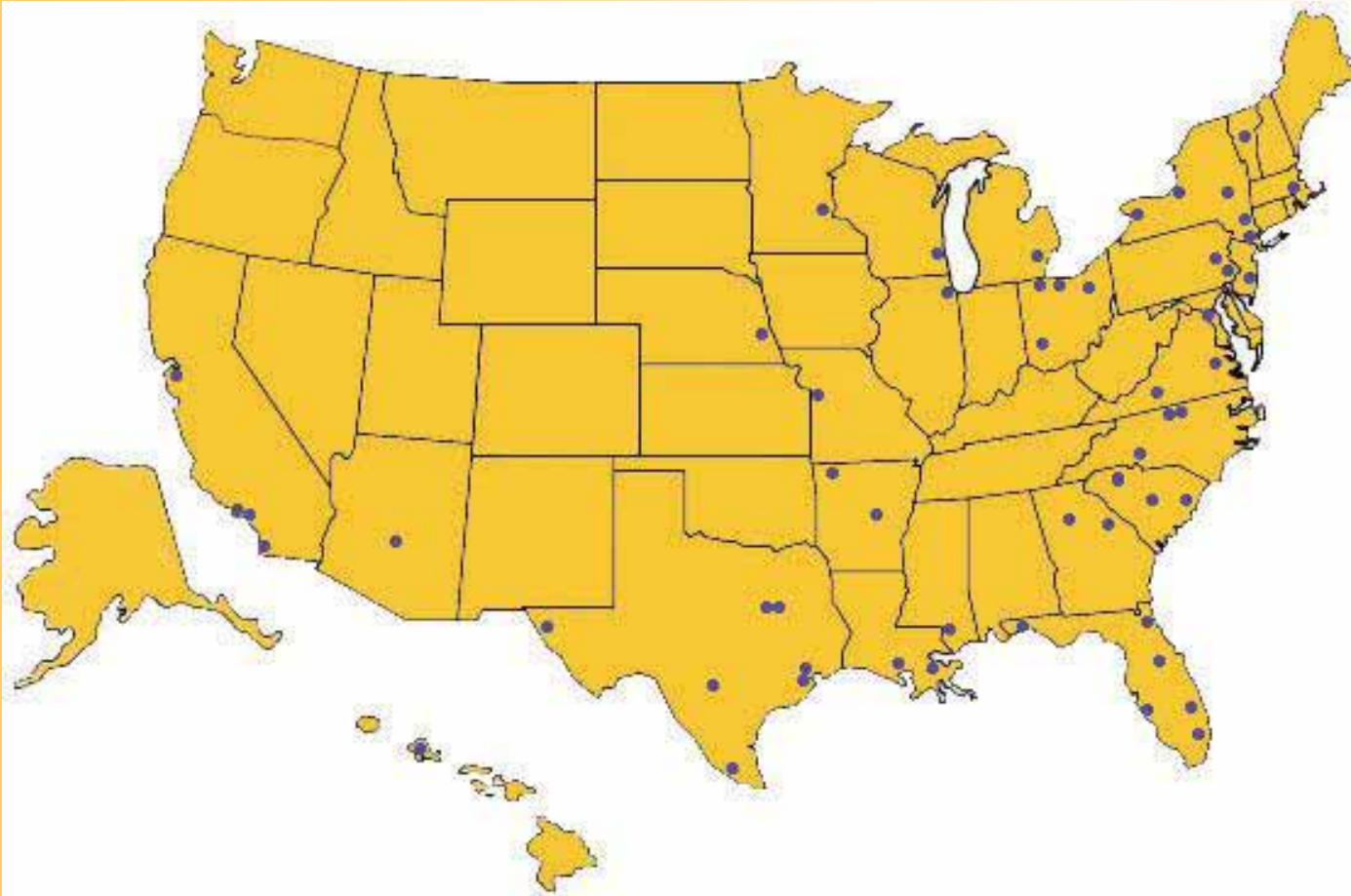


BUSINESS PHILOSOPHY

Our Business Philosophy reflects our commitment to doing “Whatever It Takes” to deliver an excellent and consistent level of service and to establish a long-term, mutually beneficial relationship with our customer.



PRIMEFLIGHT LOCATIONS



SCOPE OF SERVICES

PrimeFlight provides a complete range of services on tarmacs, aboard aircrafts, and around terminals for nearly every US airline in more than 60 airports.

- Ramp Handling
- Skycap Services
- Under Wing Services
- Cabin Cleaning-aircraft appearance
- Baggage Assistance
- Wheelchair Services
- Cargo & Mail Handling
- LAV Services
- Grounds Security
- Passenger Assistance Services
- Electric Cart Service
- Club Room Staffing
- Shuttle Bus Service
- Janitorial & Maintenance

PRIME PEOPLE

Strong Leadership

- Every PrimeFlight client is assigned an on-site manager who has completed our progressive training program, with hands-on technical, administrative, and financial training.
- Once certified, all managers are capable of handling every aspect of our business, whether it's human resources, risk/safety issues, or marketing.
- Each manager is supported by our network of corporate personnel and local, regional and national quality control specialists to ensure that the customer receives the attention to detail, experience and accountability you expect from an industry leader.

DEDICATED EMPLOYEES

Strong Leadership

- From corporate management to part-time employees, PrimeFlight hires the best and trains employees well.
- Due to a highly competitive compensation package, an employee recognition program, job advancement opportunities, ongoing training and other benefits, PrimeFlight has one of the highest employee retention rates in the industry.
- Our incentive program further ensures good work, rewarding employees for exercising extra safety precautions. The results have been extremely effective in reducing downtime, personal injury and property damage.

A FAMILY OF COMPANIES

PrimeFlight Aviation Services, Inc. is part of SMS Holdings, a family of companies that includes Service Management Systems, Valor Security Services and FirstLine Transportation Security.

The 10,500 employees who make up SMS Holdings provide commercial housekeeping, security and managed staffing services to 340 high-traffic public facilities, from airports to shopping centers and office buildings.



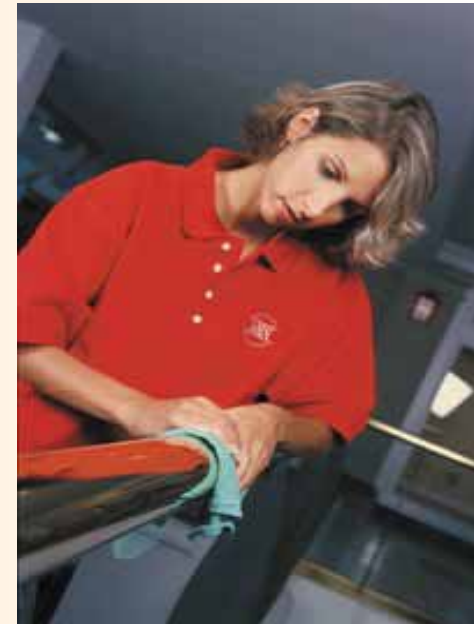


SERVICE MANAGEMENT SYSTEMS

A FAMILY OF COMPANIES

Service Management Systems

Service Management Systems, Inc. specializes in providing full housekeeping programs to high traffic, public facilities 300,000 to 1,500,000 square feet in size. SMS serves over 150 accounts in 32 states and employs more than 3,100.





VALOR SECURITY SERVICES

A FAMILY OF COMPANIES

Valor Security Services

Valor provides security for over 160 shopping centers in 36 states. It specializes in preventing crime (reducing potential loss and liability) and promoting goodwill between mall management, tenants, customers and security.

Valor Security Services is certified by the American Heart Association as a National Corporate Training Center with the ability to train security professionals to administer and perform lifesaving cardiopulmonary resuscitation and defibrillation programs.





A FAMILY OF COMPANIES

FirstLine Transportation Security

FirstLine is one of only three private companies entrusted by the Transportation Security Administration (TSA) with handling aviation screening and security at a major U.S. airport – Kansas City International. FirstLine was recently recognized as outperforming its federal counterparts in security effectiveness.

