

## Volume I, Management

### I. General Requirements

The offeror's proposed response to the Management sub-factor will describe the proposed approach that reflects a thorough and comprehensive understanding of the management requirements of the contract. The offeror's response will provide sufficient detail to substantiate the proposed approach.

### II. Management Approach

Discuss the proposed management approach to execute, integrate, prioritize, manage, track, and ensure timely completion of routine as well as program-driven requirements.

The offeror will:

- (a) Describe its management approach, strategies, processes, techniques, policies, and procedures to: (1) provide flexible, effective, and efficient implementation of customer requirements; (2) integrate and report cost, technical and schedule performance; (3) effectively utilize workforce; (4) effectively communicate with internal and external customers; (5) provide innovative management solutions; (6) effectively manage and assess contract performance; (7) consolidating work efforts to reduce operational cost; (8) integrating and optimizing across all PWS elements; and (9) accomplish surges in requirements during special testing, operations, and launch manning activities.
- (b) Describe how the offeror will integrate major subcontractors (**any subcontractor that will perform \$5M or more of IMCS work**) among offeror's resources. Discuss how subcontractors will be managed and controlled, and how the offeror complies with the SBA Ostensible Subcontractor rule in accordance with provision L.17.
- (c) Discuss organizational responsibilities and relationships of the proposed approach and how they are managed.
- (d) Discuss any corporate policies or innovative approaches that may offer operational efficiencies, productivity enhancements, and/or improved quality.
- (e) Discuss availability of corporate resources to assist in resolving issues.
- (f) Describe the offeror's decision-making processes and how conflicts are resolved at the various levels within the organization.
- (g) Discuss the offeror's approach to continuous improvement and process control.
- (h) Describe how the offeror will manage configuration control and assess cost and schedule impacts of new requirements.