

INDUSTRY DAY PRE-SOLICITATION CONFERENCE

CENTER OPERATIONS

FACILITIES MAINTENANCE SERVICES

NASA Ames Research Center MOFFETT FIELD, CA 94035-1000



FACILITIES MAINTENANCE SERVICES

Solicitation Number: RFP NNA08226867R

Internet Web Site:

Ames Procurement Site - Home Page

http://server-mpo.arc.nasa.gov/services/proc/home.tml

NASA Ames Research Center Business Opportunities

http://www.nasa.gov/centers/ames/business/index.html

Solicitation Site:

http://prod.nais.nasa.gov/cgi-bin/eps/bizops.cgi?gr=D&pin=21

Contracting Officer:

Carol A. Dones

Mail Stop 213-13, Code JAC

Moffett Field, CA 94035-1000

Telephone: (650) 604-3717

FAX: (650) 604-2593

E-Mail: carol.a.dones@nasa.gov



CONFERENCE AGENDA - December 10th

Description of Activity	Speaker/Guide
Opening Remarks	David Yee
Center Operations Directorate Overview	Deborah Feng
Procurement Process Overview	Carol Dones

Statement of Work Overview David Yee

Break

Pricing Schedules David Yee

General Site Tour of ARC/MAC/MHA (Bus Tour)

David Yee

Lunch Break

Tour of ARC/MAC Facilities

Building 213, 211 David Yee
Building 239, 235, 220, 221A, 200 Tianna Shaw
Building 16, 510, 10, 567 Gerry O'Connell
Building T36-A, 19 David Yee
Building 225B Kent Stednitz
Building 258, 269 Kran Kilpatrick

First Day Conclusion (Building 213)

Carol Dones



CONFERENCE AGENDA - December 11th

Description of Activity	Speaker/Guide
Opening Remarks/Questions and Answers	Carol Dones
	David Yee

Presentations

Reliability Centered Maintenance Program	David Yee
Utility Systems	John West
Landscaping/Integrated Pest Management (IPM) Program	Al Lyon
Facility Management Control System (FMCS)	Dora Herrera
Facility Alarm Systems	Kelly Kasser
Computerized Maintenance Management System	Sal Navarro
High Voltage Electrical Distribution Systems	Kent Stednitz
Lifting Devices	Robert Munoz
Roofing/MicroRoofer	Sal Navarro
Environmental Support Services	Kran Kilpatrick

Lunch Break

Comments/Answers to Questions/Conclusion Carol Dones



GENERAL GUIDANCE

- Copies of all presented viewgraphs and pre-solicitation attendance list will be posted to the NASA Acquisition Internet Service (NAIS) website.
- Nothing said here today should be construed as a revision unless subsequently confirmed in the final RFP.
- No Oral Questions relating to this requirement.
 - All questions pertaining to the pre-solicitation conference presentations, please submit questions on 4 x 6 index cards available in the room.
 - All questions pertaining to posted documents shall be submitted in writing by 4:00 p.m. PST, January 23, 2009 to Carol A. Dones, Contracting Officer, at fax (650) 604-2593 or email: carol.a.dones@nasa.gov.

Ames Research Center -

ORGANIZATIONAL OVERVIEW

Deborah L. Feng

Director, Center Operations Directorate

NASA Ames Research Center



AGENDA ITEMS

- Introduction
- Agenda
- Vision
- Organization
- Mission
- Workforce & Financial Summary
- Staffing Levels
- Code J Facilities
- Building Map
- Summary



VISION

We are technical and administrative experts who enable the Center to reach its research and operational goals



•Reflects pending actions

Code J

Director: Deb Feng (Acting)

Deputy Director: Ernest Jennings (Acting)

Associate Director: Phil Fluegemann

Acquisition Division JA

Chief: Jeff Lupis (Act)
Deputy Chief: Gary Heagy

Facilities Engineering & Real Property
Management Division JC

Chief: George Sutton (Act)
Deputy Chief: George Sutton

JAB Acquisition Business & Operations Br Chief Gary Heagy (Act)

JAC Acquisition Mission Support Br Chief Jill Willard

JAZ Acquisition Br for Programs & Projects Chief Kelly Kaplan

JCE Facilities Engineering Branch Chief Steve Frankel
JCM Plant Engineering Branch Chief Kelly Kasser (Act)

Aviation Management Office JO

Chief: Roy Williams
Deputy Chief: Munro Dearing

Protective Services Office JP

Chief: Robert Dolci Deputy Chief: Phillip Snyder Logistics & Documentation Services Division JS

Chief Eric Kristich
Deputy Chief: John Adams (Act)

JSG General Services Lead John Adams JSL Property, Supply & Transportation Lead Kelly James



MISSION

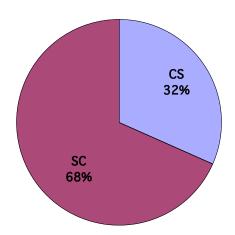
The Center Operations Directorate has the responsibility for managing all center operations in support of ARC's and NASA's missions. Operations include Acquisition, Aviation Management, Logistics and Documentation, Protective Services, and Facilities Maintenance and Engineering.

- Acquires critical contract services and equipment from industry, academia and other entities, necessary to enable efficient and effective research
- Manages and maintains all airfield operations at Moffett Field
- Provide Logistics support including supply, equipment and transportation management as well as janitorial and refuse services
- Disseminates and preserves Ames information through a multimedia approach
- Provides, operates, maintains and protects the institution, airfield, and infrastructure in a manner consistent with the research programs
- Engineers, implements and maintains critical Facilities Management, center-wide
- Manages Center's Internal Controls Program, and interfaces with Office of the Inspector General and the General Accounting Office

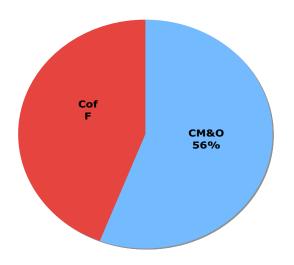


WORKFORCE AND FINANCIAL SUMMARY

Total Workforce 475.5



Total Resources \$103.1





STAFFING I EVELS

SIAFF	ING LEV	/EL3		
	CS	SC	Total	
Center Operations	8	1.5	9.5	
Acquisition	48	3.5	51.5	
Logistics & Documentation Svc	21	73.5	94.5	
Aviation Management	11	16.0	27.0	
Protective Services	16	143.0	159.0	
Facilities Eng & Real Property Mgmt	47	87.0	134.0	
TOTAL	151	324.5	475.5	

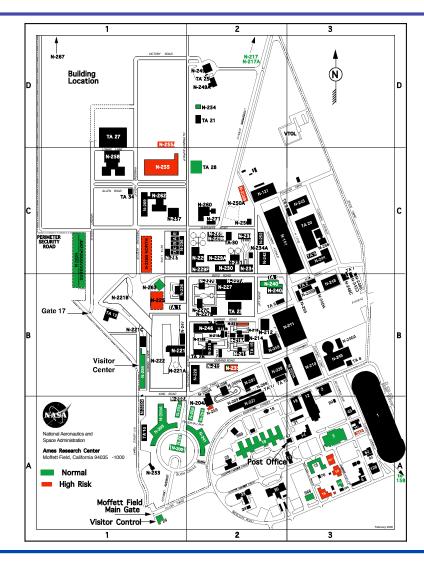
Name	Function	
Tessada and Associates	Logistics, Custodial, Refuse, Recycling	
IAP World Services, Inc,	Facilities Maintenance	
Planners Collaborative	Administrative Services	
Sectek	Protective Services	
Wackenhut Services Inc	Fire Services	
AECOM (DMJM+HN)	Engineering Services	
ASRC	Research and Technology Solutions	
AIB	Self Service Store	



CODE J FACILITIES

Bldg#	Code	Building Description	Bldg #	Code	Building Description
6	JCM	HazMat Office	255	JS	Warehouse & Offices
10	JCM	Boiler Plant and Shop	257	JO	116
15	JP	Security Office	258	JAC	208
16	JCM	JCI Shop – elec., wood	267	JCM	DART Training Facility
19	J	1011, 1012, 1013, 1014, Lodge	267	JP	DART Training Site
26	JP	Visitor Badging	482	JCM	Storage Shed/Yard
76	JP	Locksmith	510	JCM	Offices/FMCS Room
109	J	Swimming Pool	527	JCM	Chemical Storage
127	JCM	Storage	542	JCM	Freon Recovery
158	JO	Aviation Management Offices	566	JP	111, 112,
158	JP	101,109,114-116,206,EOC	567	JCM	JCI Warehouse
184	JCM	Landscaping operation	580	JP	Fire Station
200	J	103, 105, 108, 108A	583	J	A & B Lodge – Bill's storeroom
202	JS	Technical Library, basement	943	J	Outside Gift Shop (117)
205	JCM	Facilities Shop	950	JCM	
210	JAZ	107B	202A	JS	118 Technical Library
211	JO	155-157, 262-264A & B	217A	JCM	Empty
213	JC	106A, 217, 218, 219	218E	JCM	116-118
213	JCE	101B - 155,	225B	JCM	Substation North
213	JCM	246-260A	250B	JCM	Storage
213	JAC	105	250B	JCM	Plant Engineering Storage
217	JCM	Empty	255A 255B	JS JS	Chemical Storage
220	JS	Graphics/Reproduction, rooms 200, 201,	359, 399, 409, 471, 934	л э Л	Mail Service Center Golf Course
220	33	202, 203, 209	Arnold Gate Guard	J JP	Entire Building
225	JCM	Substation	Shack	JI	Entire Building
223	JAC	119	Snack Ellis Gate Guard Shack	JP	Entire Building
233	J	100, 102, 103	Gate 17 Guard Shack	JP	Entire Building
233	JP	175, 176	Macon Gate Guard	JP	Entire Building
235	J	Ames Café and Gift Shop	Shack	91	Entire Building
233	JAZ	125	Main Gate Guard Shack	JP	Entire Building
	JAZ JS		Main Gate Guard Shack	91	Entire Building
239	JS JAZ	Life Sciences Library 177	Mark Gate Guard Shack	JP	Entire Building
240	JAZ JA	Acquisition Division Offices			e e
241 241	JA JP	•	T127	JS	Scrap Yard
241		Dispatch Office 184	T127D	JS	Janitorial Service Operations
	10		T28J	JS	Offices
251	JS	Fleet Management/Motor pool	T36A	JCM	101-102, 201-254







SUMMARY

- We are a streamlined organization structured to carry out our vision and mission supporting agency programs and projects
- We are minimally funded and staffed to perform our roles and responsibilities and achieve our goals
- We face exciting and complex challenges



GENERAL GUIDANCE

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- No Oral Questions relating to this requirement.
 - All questions pertaining to the pre-solicitation conference presentations, please submit questions on 4 x 6 index cards available in the room.
 - All questions pertaining to posted documents shall be submitted in writing by 4:00 p.m. PST, January 23, 2009 to Carol A. Dones, Contracting Officer, at fax (650) 604-2593 or email: carol.a.dones@nasa.gov.



GENERAL GUIDANCE (CON'T)

- Communications blackout will be invoked upon release of the final RFP. At such time, all communications with industry concerning this acquisition will be with the Contracting Officer, Carol A. Dones.
- The "blackout" period for communication with industry will continue until all proposals have been received, evaluated, and the contract awarded.
- ARC personnel who are involved with the administration of existing contracts with companies that are competing on this solicitation shall not discuss the subject procurement with company employees.



NASA ACQUISITION INTERNET SERVICE (NAIS)

• Website:

- http://procurement.nasa.gov/
- http://prod.nais.nasa.gov/cgi_bin/nais/index.cgi
- Business Opportunities
- E-mail Notification



NASA E-Mail NOTIFICATION

- Receive the following announcements by e-mail:
 - Pre-solicitation and post-award notices and their amendments
 - Notices of solicitation and solicitation amendment releases
 - General procurement announcements



NASA E-Mail NOTIFICATION (CON'T)

- No need to constantly monitor website
 - Track all procurement notices
 - Track any set or all NASA Center notices
 - Track any set of product service classifications for any or all NASA Centers



ACCESSING THE RFP

Electronic Files

NASA/ARC Business Opportunities Page website:

http://procurement.nasa.gov/cgi-bin/EPS/bizops.cgi?gr=D&pin=21

- The solicitation, RFP NNA08226867R, will be available over the Internet.
- □ All documents are created using Word, Excel, PowerPoint,
 Acrobat. If you are unable to view: contact Carol A. Dones
- Hard copies of the Final RFP will not be available.



FREEDOM OF INFORMATION ACT (FOIA)

- Requests for information will require a FOIA request
- No proprietary information can be disclosed
- The incumbent contractor for this requirement:
 - NNA04CB37C: IAP World Services, Incorporated
 - Hybrid FFP/IDIQ/CPIF Contract, 5 Year/\$75M
 - Collective Bargaining Agreement with International Association of Machinists and Aerospace Workers, AFL-CIO District Lodge #190, on behalf of Peninsula Automotive Machinists Lodge #1414. POC: Pedro Mendez, Telephone (650) 619-2136



FREEDOM OF INFORMATION ACT (FOIA)(CON'T)

Send FOIA Requests To:

- Kelly Garcia

NASA Ames Research Center

Code VCP, M/S 943-4

Moffett Field, CA 94035-1000

Telephone: (650) 604-3273

Email: foia@arc.nasa.gov



TEAMING ARRANGEMENTS

- Companies are responsible for their own teaming arrangements
- The List of Attendees for this pre-solicitation conference will be available at the end of each day
- The List of Attendees for this pre-solicitation conference will also be posted at the website



SUBCONTRACTING

 Subcontracting Goal Targets 	% of total contract value
Small Business	24%*
Small Disadvantaged Business	2%*
Woman-Owned Small Business	5%*
HubZone Small Business	1%*
Veteran-Owned Small Business	0.5%*
Service Disabled Veteran-Owned Small Busines	s 0.5%*

- FAR 52.219-8, Utilization of Small Business Concerns, and NASA FAR Supplement (NFS) Clause 1852.219-76, NASA Small Disadvantaged Business. Submission of Standard Form (SF) 294, Subcontracting Report for Individual Contracts, and SF 295, Summary Subcontract Report, will be required for this procurement, if the offeror is a large business.
- FAR Clause 52.219-9, Small Business Subcontracting Plan, the solicitation will require submission of a subcontracting plan with the submission of a proposal by the offerors, if the offeror is a large business.

* Pending approval



SCHEDULE

1.	Sources Sought Issued/RFI	04/08/08
2.	Draft Statement of Work	12/05/08
3.	Pre-Solicitation Conference	12/10-11/08
4.	Draft RFP	12/30/08*
5.	Questions/Comments Due	01/23/09*
6.	Formal RFP Issued	02/27/09*
7.	Receipt of Proposals	04/27/09*
8.	Award	07/31/09*

*Tentative



AWARD WITHOUT DISCUSSIONS

- NASA's preferred and <u>intended</u> method of competition is award without discussions
- The terms of the Solicitation and Statement of Work will remain UNCHANGED, once posted, unless the Solicitation is amended in writing
- Offeror's intent to take exceptions to terms and conditions should be communicated to NASA BEFORE offers are due

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AWARD

- Intent is to award a Firm-Fixed Price, IDIQ, and Cost-Plus-Fixed-Fee (CPFF) Contract
- Contract will be performance-based
 - Possibility of 5 Awards Terms
- North American Industry Classification Code is 561210, Facilities Support Services

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AWARD (CON'T)

- Tentative contract schedule is:
 - Phase-In

August 1, 2009 - September 30, 2009

Base Period

October 1, 2009 - September 30, 2012

Option Period

October 1, 2012 - September 30, 2014

Award Term Periods*

October 1, 2014 - September 30, 2019

* Pending HQ approval



SOURCE EVALUATION PROCESS

- Mission Suitability portion of the proposal will initially be submitted in writing
- Section L Proposal Preparation General Instructions: Outlines the general information about the solicitation
- Section L Proposal Preparation Specific Instructions:
 Outlines more specifically information to be in the
 proposal



SOURCE EVALUATION PROCESS (CON'T)

- There will be three (3) Evaluation Factors:
 - Mission Suitability
 - Past Performance
 - Cost or Price
- Mission Suitability Factor is evaluated at the subfactor level and is the only factor scored
- Past Performance is evaluated with an adjectival rating
- Cost is evaluated, but not scored



SOURCE EVALUATION PROCESS (CON'T)

- Section M will identify Weighting and Scoring.
- All evaluation factors, Mission Suitability, Past Performance, and Cost/Price, are essentially equal to each other. Mission Suitability and Past Performance Factors, when combined, are significantly more important than Cost/Price.



EVALUATION FACTORS

- **★ Mission Suitability (factor)**
 - ★ Typical Subfactors which may be used are:
 - **★**Technical Understanding
 - **★**Management Approach
 - ★Small/Small Disadvantaged Business Participation
 - ★Safety and Health Plan and Environmental Protection Summary



EVALUATION FACTORS (CON'T)

- **□** Past Performance (factor)
 - ☐ Include Major Subcontractors. Value to be identified in Section L.
 - Relevant Technical Performance
 - Contract Management and Administration
 - Corporate Performance
 - Other Information



EVALUATION FACTORS (CON'T)

♦ Cost (factor)

- Cost realism analysis will be performed to assess the reasonableness and realism of the proposed costs
- For the purpose of establishing probable cost, the offeror's proposed fee will be accepted as proposed
- Award will be based on proposed costs



PROPOSAL PREPARATION

- Proposals should be prepared in accord with the written RFP and written amendments, if any.
- Changes to the RFP will be made in writing, and only in writing.
- Our evaluation of proposals will be in accord with the <u>written RFP</u>.



PROPOSAL PREPARATION (CON'T)

- □ Past Performance Proposal
 - Past Performance Questionnaires
 - □Past Performance Questionnaires shall be sent to NASA/ARC
 - □ Send the Contracting Officer a list of contacts/places from whom you've requested past performance information.
 - ■Due date for this information will be stated in Section L.



PROPOSAL PREPARATION (CON'T)

- Cost/Price Proposal
- ◆ Cost Volume shall include FFP, IDIQ and CPFF data.
 - Send one (1) copy to cognizant DCAA office

Note: Submission of financial reports for cost data during the contract are reported on Forms 533M and 533Q.



Statement of Work Overview And Contract/Pricing Information

Plant Engineering Branch Code JCM

NASA Ames Research Center

David Yee



GENERAL INFORMATION

Hybrid Contract:

- Firm Fixed Price (Majority of the Work)
- Indefinite Delivery Indefinite Quantity (IDIQ)
- Cost Plus Fixed Fee (Section C20 of SOW Only)

Moffett Field:

- NASA Ames Research Center (ARC)
- Moffett Airfield Complex (MAC)
- Moffett Housing Annexes (MHA)
- NASA Research Park (NRP)

Scope of Work:

- All paved and landscaped surfaces, buildings, structures, and services at ARC
- All utility distribution systems within the perimeter fence of Moffett Field except as noted (i.e. MHA1 and golf course area, possibly CA Air National Guard)
- Designated buildings, structures, landscape, and services for MAC
- Designated services for MHA2
 - Utility infrastructure (electrical distribution, alarm transmitters, and fire hydrants)
 - Landscaping and pest control services exterior of the facilities
 - Limited Trouble Call response (account through NASA)

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GOVERNMENT FURNISHED

- Installation-Provided Facilities, Material, and Equipment (para. C3.1)
 - See Attachments J-C3.1, J-C3.2, and J-C3.3
 - On-site facilities
 - Facilities for use: 10, 16 (all but one room),184, 510, 567,+81, 482, 542, 570
 - Joint facilities for use: 6, 15 (vehicle maint), 213, 250B, 267 (DART), 528 yard
 - Materials and Furniture (para. C4.1.A and C4.1.C)
 - Contractor to provide all materials and furniture except for C20 personnel
 - Equipment
 - Some vehicles, Server-type computers, FMCS equipment, PT&I equipment (shared), and radios
 - Classified as Type A, B, C, D, and E on page J-C3.3-1
 - Network infrastructure; utilities except for communications (telephones, modems, faxes, cell phones)

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PARTNERING

- Partnering (para. C1.2.S)
 - Encourage the creation of a cohesive partnership among NASA, the Contractor, and the principal subcontractors to establish trust, open communications, safe and efficient contract performance
 - The Facility and Facilitators are available at NASA at no cost to the Contractor
 - If an outside facility and/or facilitators are used, the cost will be shared equally between Contractor and NASA
 - The Contractor will be responsible for all costs of its employees attending the partnering workshop, and likewise for the Government
 - Supplies and snack/refreshments will be shared equally
 - Occur during the first quarter of the base period, and periodically throughout the duration of this contract if agreed upon by the Government and the Contractor
 - Initially 1 to 2 days anticipated; usually 1 to 2 hours afterwards
 - Voluntary participation

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WORK CATEGORIES

- Firm Fixed Price Work
 - Trouble Calls (TC)
 - Recurring Services
 - Preventive Maintenance (PM)
 - Predictive Maintenance (PdM)
 - Maintenance Engineering
 - Operations
 - Customer Service Center
 - Facility Management Control System (FMCS)
 - Engineering Document Control (EDC)
 - Geographic Information System (GIS)
 - · Moffett Boiler Plant steam
 - Adverse Weather Condition Response Support
 - Preparation, Response, Post-Response, Cost Limitation \$10,000 per occurrence
- Indefinite Delivery Indefinite Quantity (IDIQ)
- Cost Plus Fixed Fee (CPFF)
 - Environmental and Emergency Support Services
 - Damage and Utility Control Team (DUCT)



FIRM FIXED PRICE MAINTENANCE SECTIONS

- C5: Firm Fixed Price Work (TC, PM, PdM, Operations, Adverse Weather Condition Response)
- C7: Indefinite Delivery Indefinite Quantity Work
- C8: Energy and Water Management
- C9: Roads and Other Surfaced Areas Maintenance and Repair
- C10: Grounds Maintenance and Pest Control Services
- C11: Facility Alarm and Monitoring Systems Maintenance and Repair
- C12: Utility Systems Maintenance and Repair
- C13: Buildings and Structures Maintenance, Repairs and Alterations
- C14: Mechanical Systems Maintenance and Repair
- C15: Steam Distribution System Operation, Maintenance and Repair
- C16: HVAC/R, and Boilers Maintenance and Repair
- C17: Electrical Distribution and Emergency Generating Systems Maintenance and Repair
- C18: Lifting Devices and Equipment Maintenance and Repair
- C19: Maintenance Engineering Services



INDEFINITE DELIVERY INDEFINITE QUANTITY

- IDIQ (C7) Fixed Price Items
 - Preliminary scoping activities
 - Planning sequences
 - Estimating time
 - Scheduling efforts of IDIQ work
- Include as part of all the CHUP rates in Section J-B



ROADS AND OTHER SURFACED AREAS

- Sweeping
 - Streets (Monthly)
 - Parking Lots (Quarterly)
- Pavement Assessment and Pavement Repair Plan
 - Assess condition of all roadways, sidewalks, and parking lots on ARC and MAC.
 - Surface and subsurface condition for age, historical related events, pothole development, sunken asphalt, obstacles, large cracks, deteriorated joints, spalled/broken concrete, faded markings, wheel blocks, signage
 - Incorporate into Facility Condition Assessment Report



GROUNDS MAINTENANCE

- Landscaping (Section C10)
 - ARC, MAC, and MHA2 (currently Army Housing)
 - Level I Grass Cutting (fine grass turf areas: 2-1/2 to 5 inches)
 - Level II Grass Cutting (Kikuyu turf: 2 to 4 inches)
 - Level III Vegetation Control (shoulders, ditches, fields, airfield)
 - Cycle tree pruning 15% each year and update tree inventory list
 - Maintain in a healthy and vigorous condition
 - Time restrictions on watering, mowing, and air quality
 - \$750 TC limit labor and material or 12 work hours
 - Irrigation Systems
 - From irrigation valves to sprinkler heads within 5 working days
 - Adjustments upon notice by COTR prior to special events
 - Disposal of vegetation and clippings at old VTOL site (NA 292)
 - Maintain Recreation Areas (playgrounds, ball fields, courts, etc.)
 - Maintain Native Plant Garden Areas
 - Removal of unsightly debris on a regular schedule

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PEST CONTROL

- Integrated Pest Management (IPM)(Section C10)
 - Employs a mix of physical, mechanical, biological, educational, and least toxic chemical strategies and tactics to keep pest numbers low (within tolerance level)
 - Emphasis on long term suppression
 - Improved sanitation measures
 - Occupant education
 - Building repairs
 - Pest-proofing methods that reduce pest access to food, water, harborage, or entrance to buildings



BUILDINGS AND STRUCTURES

- Roof Inspections
 - 1/3 inspected annually & MicroRoofer documentation monthly
- Facility Condition Assessment (FCA)
 - 1/3 inspected annually and reported semi-annually
- Roof drains cleaned annually
 - Drains free flowing and clear of all obstructions and blockages
 - Drain caps and strainers cleaned out of all debris
 - Repair/replace damaged or missing caps, strainers, and ancillary components
- Emergency exit lighting and lighted exit signage
- Locksmith services
 - All services with some restrictions on Government cores/docs



CUSTOMER SERVICE CENTER

- Customer Service Center (para. C5.2.D)
 - Screen, classify, assign control numbers, and issue TC to its own staff, Government, and the Government's janitorial contractor
 - Responsible for receiving, recording, reporting, and tracking all
 TC and TC complaints regardless of who performed them
 - Not responsible for performance not directly assigned to the Contractor
 - Representative available 24/7
 - Service center phones and radios GFE



MOFFETT BOILER PLANT

- Steam Distribution System (Section C15)
 - Two high pressure steam boilers
 - Steam generation operations and distribution
 - Keep in operation 24/7
 - Daily operator checks/logs, once per shift minimum
 - \$750 material fixed price repair work liability limit per occurrence
 - Annual certifications

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LIFTING DEVICES

- Lifting Devices (Section C18)
 - Maintain built-in (fixed) cranes (approx. 125) and mobile crane(s)
 - Overhead gantry and bridge cranes
 - Jib and wall cranes
 - Remote, pendant and cab operated
 - Work requirements
 - Preventive Maintenance (PM)
 - Safety Inspection Services
 - Hooks and wire rope
 - Structure (catwalks, handrails, fasteners, hoist/trolley frames, lights)
 - Electrical Systems
 - Motors and machinery
 - Operational adjustments
 - Load Testing
 - Labeling/tagging



MAINTENANCE ENGINEERING

- Maintenance Engineering (Section C19)
 - On-site services for repair and replacement operations for facilities, utility infrastructure systems, and collateral equipment
 - Repair projects and maintenance activities
 - Field consultation and recommendations
 - Engineering analysis
 - Maintenance repair oversight
 - CADD drawings
 - · Equipment sizing
 - Equipment specifications for improved maintainability and efficiency
 - Required construction
 - Evaluation of equipment



ADVERSE WEATHER CONDITION RESPONSE

- Adverse Weather Condition Response Support (para. C5.5)
 - Preparation
 - Increase maintenance activities prior to storm
 - Mobilization/testing of portable pumps and generators
 - Covering exposed areas of vulnerability
 - Other portable equipment to readiness mode
 - Inspection/clearing of debris from storm drainage system
 - Pruning/clearing branches/shrubs that pose threat
 - Response/Post Response
 - During and after storm
 - Increase monitoring of machinery and equipment
 - Respond to maintenance issues as they occur
 - Inspection of outdoor machinery and equipment
 - Demobilization of equipment and documentation
 - Cost and Limitations
 - Total liability up to \$10,000 per adverse weather condition
 - Excess will be covered under IDIQ



ENVIRONMENTAL & EMERGENCY SUPPORT SERVICES

- COST PLUS FIXED FEE WORK
- Establish and maintain internal environmental compliance controls
 - Own operations only
 - Hazardous waste/substance spill clean-up
 - Clean-up assistance
 - Pump and treat processed water
 - Pumping electrical/communication vaults
 - Bioremedial treatment and composting activities
 - TC, PM, and PdM support
- Provide emergency support services as required to support agency disaster response activities
 - Logistics support
 - Emergency Response
 - Damage Utility Control Team (DUCT)(30% of maintenance personnel)
 - · DUCT training and certification
 - DUCT response



PRICING SCHEDULES



PRICING SCHEDULE SUMMARY (PSS)

- Pricing Schedule Summary (page J-B#-1)
 - Five sets of schedules, one for each contract year
 - First page of each contract year
 - Contains totals for CLIN:
 - #A: Firm Fixed Price Work
 - #B: Indefinite Delivery Indefinite Quantity (IDIQ) Work (TBD)
 - #C: Cost Plus Fixed Fee (CPFF) Work
 - #D: Phase-In Period (PIP): First year only
 - #E: Total Price For Each Year
 - All total prices must be filled out completely. The Government will not consider an offer for quantities less than those specified



FIXED PRICE PRICING SCHEDULE (FPPS)

- FPPS Pricing Schedules (page J-B#-2 to 7)
 - Five sets of schedules, one for each contract year
 - Follows Statement of Work section outline
 - Primarily Annual quantity basis
 - Total price for FPPS work must equal to the total price from the pricing schedule summary line #A
 - All unit and total prices must be filled out completely. The Government will not consider an offer for quantities less than those specified

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TROUBLE CALLS

- Fixed Price Pricing Schedule (FPPS)
 - Item Number C5.2, Trouble Calls
 - Annual Quantity and Unit = 12 Months
 - Contractor is responsible for all Trouble Calls
 - Contractor to provide Unit Price per month and Total Price for
 12 months of service each contract year
 - The Contractor shall estimate the annual quantity of trouble calls based on historical data and enter it in the second trouble call line item on the schedule
 - A unit price for each trouble call shall be provided by the Contractor
 - The unit price per trouble call provided by the Contractor will be the basis for determination of cost outside the ±20% range



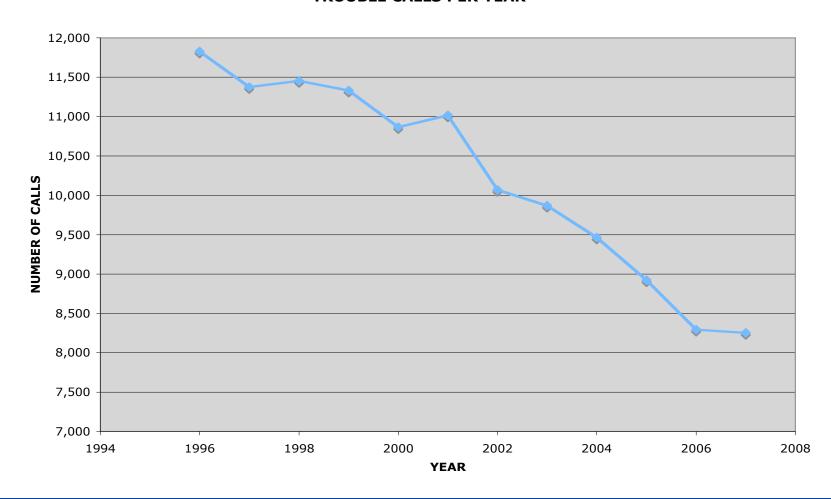
VARIATION IN QUANTITIES - TROUBLE CALLS

- Variation in Quantities for Fixed Price Services (para. C1.2.G)
 - Trouble Calls (TC)
 - ±20% of original quantity identified on the Fixed Price Pricing Schedule, no cost adjustment
 - >20%, Government may order at contract Unit Price with contract modification
 - <20%, 50% cost sharing adjustment based on the unit bid price
 - Contractor is still responsible for ALL TC regardless of how many are performed under this contract



COMPLETED TROUBLE CALLS - CHART

TROUBLE CALLS PER YEAR





IDIQ PRICING SCHEDULE (IDIQPS)

- IDIQ Pricing Schedules (page J-B#-8 to end of table)
 - Five sets of schedules, one for each contract year
 - Craft Hour Unit Price (CHUP) work broken out by craft or trade
 - DBA and SCA categories
 - Materials and equipment not priced here (per delivery order)
 - Subcontractor rates (first line baseline; specifics underneath)
 - · Regular shift unit price and off-shift unit price
 - Total price for IDIQ work must equal to the total price from the pricing schedule summary line #B
 - All unit and total prices must be filled out completely. The Government will not consider an offer for quantities less than those specified



COST PLUS FIXED FEE (CPFF)

- Complete Exhibits located in Section J-L1 to 9
 - Part of the Cost Volume



QUESTIONS AND ANSWERS