

## SPS – Vista

## Microsoft Vista Operating System:

Some organizations and agencies are moving towards using the Vista operating system within their enterprise as a desktop standard. Many organizations have struggled with this migration due to the significant differences between Vista and Windows XP. Some of the problems encountered include networking problems and desktop configuration problems. According to a Gartner survey most organizations are staying with Windows XP until the Vista product matures to the point of enterprise use. The current commitment to the XP operating system by Microsoft is until 2014.

We give you this background because FMS applications have been developed and tested using Microsoft Windows XP as a desktop platform and Internet Explorer as the browser. As such, FMS is unable to assist business partners with problems related to the partner's use of the Vista Operating System. Such problems may include, but are not limited to, inaccessibility, performance degradation, data corruption, and integration and compatibility issues especially as related to applications requiring Public Key Infrastructure certificates for authentication and/or digital signatures.

FMS will continue to monitor and evaluate the maturity of the Vista Operating System. We feel that with the release of Service Pack 1 the product is moving in the right direction. FMS will re-evaluate its position in 12 months as to support of the Vista OS.

## What should Federal Agencies do:

FMS will continue the support of SPS on Windows XP O/S for the foreseeable future. Agencies are expected to keep using SPS on Windows XP at least until FMS announces their support of SPS operating on Vista.

For FPAs who move to Vista before FMS has tested and made the needed changes to SPS, FMS cannot guarantee the FPA's SPS results nor will FMS support be available for troubleshooting.

"Note that the Microsoft support for Windows XP O/S is expected to be continued for the foreseeable future."

