

## **Introduction**

This document contains the following sections:

- A discussion of the Oregon's economy and its impact on the workforce development system
- A discussion of the cost of activities vs. the effect on performance
- A discussion of receipt of training vs. core and intensive services
- A discussion of the evaluation
- Definitions used in the tables
- A guide to reading the tables
- The tables

## **Oregon's Economy - Job Loss Continued**

A glimmer of job growth in the middle of 2002 gave way to the gloom of additional job loss through the following 12 months. Between July 2002 and June 2003, Oregon lost an estimated 21,000 nonfarm payroll jobs. Meanwhile, the unemployment rate rose from 7.4 percent to 8.5 percent. Oregon's rate was second highest in the nation – behind only that of Alaska – in the last half of 2002; it was highest in the nation in the first six months of 2003.

Few Oregonians escaped the impact of the continuing drop in our economy. The recession's impact on Oregon's workforce development system has been severe and has influenced the system's ability to fully achieve the desired performance measures.

## **Cost of Activities vs. Effect on Performance**

This section addresses the cost of workforce investment activities relative to the effect of those activities on the performance of participants. The performance data comes from the four quarters of the Workforce Investment Act (exits of participants from October 1, 2001 through September 30, 2002).

One-Stop Centers were the main vehicle for the delivery of services within the workforce development system. While the WIA requires a One-Stop Center in each of Oregon's seven local workforce investment areas, it is noteworthy that Oregon's seven local workforce investment areas have more than 40 One-Stop Centers in operation. It is through the One-Stop Centers that core, intensive and training service strategies are delivered. A performance comparison of participants in those services follows in the next section below.

Oregon exceeded its negotiated levels of customer satisfaction with both participants and employers during this time period (Table A).

Older youth program results (Table H) indicate that Oregon exceeded the entered employment rate, employment retention rate, earnings change in six months and credential rate. For younger youth results (Table J), Oregon exceeded the skill attainment rate, diploma or equivalent attainment rate and the retention rate.

For the adult program (Table B), results show that Oregon exceeded the entered employment rate, retention rate and employment and credential rate but fell just short of the earnings change in six months (negotiated performance level = \$2300 while actual performance = \$2274).

The dislocated worker program results (Table E) indicate that the state exceeded the three measures of entered employment, retention rate and employment and credential rate, however, fell short of the earnings replacement in six months measure (negotiated performance level = 97% and actual performance = 86.4%).

## **Receipt of Training vs. Core and Intensive Services**

This section addresses the issues of receipt of training services compared to receipt of core and intensive services only.

**Earnings – Adult and Dislocated Workers** A comparison between individuals who received training services and individuals who received only core and intensive services (Tables D and G) shows that those who received training services experienced significantly higher earnings (adults -\$4020) or a higher earnings replacement rate (dislocated worker – 88.4%) than those who received only core and intensive services (adults - \$2024 and dislocated workers – 85.2%).

**Entered Employment and Employment Retention Rates – Adults and Dislocated Workers** Tables D and G show that, for both programs, rates attained for the entered employment and retention measures for those receiving training and those receiving core and intensive services only are higher for those receiving training services. The adult entered employment rate for those receiving core and intensive services only is 9% lower than those who received training services. The retention rate is also higher for those who received training services.

For dislocated workers, the entered employment rate is 4.1% higher for those who received training than it is for those who received core and intensive services only. The retention rate, however, is basically the same.

## **State Evaluation**

Oregon has taken a comprehensive approach to evaluation, focusing on program improvement. Because workforce programs are largely driven by performance requirements, much of the state's approach to evaluation has focused on the analysis of both individual program and systemwide performance.

This analysis has concentrated on the uses of performance information for the purposes of accountability, continuous improvement, and for “telling the story.” More recently, data availability has allowed the system to focus on the effects of program design on performance, the implications for effective performance management, and on the relationship between demographic factors and performance.

The state has undertaken the following efforts in the area of program evaluation:

- Data from our system-wide performance measures is now available for the employment-related indicators, basic skills attainment, and TANF caseload management. We have set expected levels of performance by workforce region, and review of this data will be used to assess the performance of local systems across programs. This systemwide performance data, available at [www.prism.state.or.us](http://www.prism.state.or.us), has been used in the narrative portion of this annual report.
- Under direction of the Governor's staff, the Workforce Policy Cabinet is developing a plan to evaluate the state workforce system.
- Local regions have ongoing program improvement efforts through dialog with employers and program partners.
- State staff review local areas and statewide performance quarterly. Local areas are contacted about various aspects of their operations and making changes to meet the needs of their customers.
- The state has purchased Performance Matters, a performance management on-line service, for state and local use, which has greatly improved efforts to analyze performance. This program has already been used to improve performance by analyzing how the registration of participants affects the various performance measures.
- Annual quality assurance reviews address multiple aspects of program compliance and program improvement.
- Oregon has participated in various evaluation efforts, including a multi-state evaluation funded by the US Department of Labor.



**Table A - Workforce Investment Act Customer Satisfaction Results**

<b>Customer Satisfaction</b>	<b>Negotiated Performance Level</b>	<b>Actual Performance Level - American Customer Satisfaction Index</b>	<b>Number of Surveys Completed</b>	<b>Number of Customers Eligible for the Survey</b>	<b>Number of Customers Included in the Sample</b>	<b>Response Rate</b>
<b>Participants</b>	70	78.4	1,379	11,858	2,009	68.6
<b>Employers</b>	70	75.2	1,495	26,242	2,108	70.9

**Table B- Outcomes for Adults**

	<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
<b>Entered Employment Rate</b>	75.0	78.2	4,471
			5,721
<b>Employment Retention Rate</b>	83.0	86.3	4,744
			5,499
<b>Earnings Change in Six Months</b>	\$2,300	\$2,274	10,486,075
			4,612
<b>Employment and Credential Rate</b>	60.0	87.8	727
			828

Table C - Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
	Entered Employment Rate	74.3	78	81.3	403	70.9	411	69.6
		105		496		580		428
Employment Retention Rate	82.8	82	86.8	407	79.8	402	86.0	320
		99		469		504		372
Earnings Change in Six Months	\$4,089	\$359,824	\$1,472	\$551,840	\$2,010	\$862,343	\$917	\$277,786
		88		375		429		303
Employment and Credential Rate	81.0	17	88.5	77	78.8	93	72.4	42
		21		87		118		58

Table D - Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
	Entered Employment Rate	86.2	514	77.2
		596		5,125
Employment Retention Rate	89.3	649	85.8	4,095
		727		4,772
Earnings Change in Six Months	\$4,020	\$2,411,962	\$2,024	\$8,074,113
		600		4,012

**Table E - Dislocated Worker Program Results At-A-Glance**

	<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
<b>Entered Employment Rate</b>	80.0	87.7	4,259
			4,854
<b>Employment Retention Rate</b>	89.0	92.2	3,925
			4,259
<b>Earnings Replacement in Six Months</b>	97.0	86.5	\$40,161,980
			\$46,448,224
<b>Employment and Credential Rate</b>	60.0	90.4	1,530
			1,693

**Table F - Outcomes for Dislocated Worker Special Populations**

<b>Reported Information</b>	<b>Veterans</b>		<b>Individuals With Disabilities</b>		<b>Older Individuals</b>		<b>Displaced Homemakers</b>	
<b>Entered Employment Rate</b>	88.1	585	87.5	315	81.4	499	80.7	71
		664		360		613		88
<b>Employment Retention Rate</b>	92.0	538	88.3	278	91.2	455	81.7	58
		585		315		499		71
<b>Earnings Replacement Rate</b>	81.1	\$6,502,513	87.0	\$2,305,437	76.4	\$4,192,968	173.2	\$362,717
		\$8,017,868		\$2,649,274		\$5,484,697		\$209,392
<b>Employment And Credential Rate</b>	91.5	226	89.2	116	84.7	133	92.0	23
		247		130		157		25

**Table G - Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
	<b>Entered Employment Rate</b>	90.4	1,530	86.3
		1,693		3,161
<b>Employment Retention Rate</b>	92.5	1,415	92.0	2,510
		1,530		2,729
<b>Earnings Replacement Rate</b>	88.4	\$14,672,727	85.4	\$25,489,253
		\$16,591,749		\$29,856,475

**Table H - Older Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		<b>Entered Employment Rate</b>	67.0
			346
<b>Employment Retention Rate</b>	77.0	84.9	282
			332
<b>Earnings Change in Six Months</b>	\$3,200	\$3,273	\$847,689
			259
<b>Credential Rate</b>	50.0	72.0	319
			443



**Table I - Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	77.4	41	100.0	2	69.6	32	86.0
		53		2		46		136
Employment Retention Rate	80.4	37	100.0	2	84.8	39	83.9	213
		46		2		46		254
Earnings Change in Six Months	\$2,896	\$107,150	\$5,869	\$11,737	\$1,737	\$53,857	\$3,349	\$696,654
		37		2		31		208
Credential Rate	68.3	43	100.0	2	69.2	45	72.6	254
		63		2		65		350

**Table J - Younger Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	72.0	84.7	3,926
			4,634
Diploma or Equivalent Attainment Rate	55.0	61.3	572
			933
Retention Rate	56.0	69.8	773
			1,108

Table K - Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals With Disabilities		Out-of-School Youth	
Skill Attainment Rate	84.6	422	84.7	1,264	78.5	764
		499		1,492		973
Diploma or Equivalent Attainment Rate	69.1	65	66.5	165	50.0	151
		94		248		302
Retention Rate	64.2	86	75.4	202	68.8	309
		134		268		449

Table L - Other Reported Information

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	28.8	933	\$985	\$3,193,058	0.7	33	\$3,752	\$14,893,131	37.4	223
		3,242		3,242		4471		3,969		596
Dislocated Workers	34.8	866	33.9	\$10,075,272	1.1	41	\$5,671	\$19,288,658	34.9	520
		2,487		\$29,708,509		3826		3,401		1,490
Older Youth	23.6	26	\$1,389	\$152,803	2.0	5	\$2,704	\$567,818		
		110		110		254		210		

**Table M - Participation Levels**

	<b>Total Participants Served</b>	<b>Total Exiters</b>
<b>Adults</b>	9,068	4,478
<b>Dislocated Workers</b>	9,580	4,926
<b>Older Youth</b>	790	405
<b>Younger Youth</b>	4,209	2,053

Table N - Cost of Program Activities

Program Activity		Total Federal Spending
<b>Local Adults</b>		\$11,000,699
<b>Local Dislocated Workers</b>		\$17,599,793
<b>Local Youth</b>		\$10,685,125
<b>Rapid Response</b> (up to 25%) 134 (a) (2) (A)		\$5,057,819
<b>Statewide Required Activities</b> (up to 25%) 134 (a) (2) (B)		\$836,390
<b>Statewide Allowable Activities</b> 134 (a) (3)		
	<b>Incumbant Worker skill Development</b>	\$3,095,872
	<b>Special Projects</b>	\$652,796
	<b>Miscellaneous</b>	\$379,683
<b>Total of All Federal Spending Listed Above</b>		<b>\$49,308,177</b>

**Table O - Local Program Activities**

Local Area Name		Negotiated Performance Level	
<b>Multnomah/Washington/Tillamook Workforce Investment Board</b>	<b>Total Participants Served</b>	<b>Adults</b>	<b>2,783</b>
		<b>Dislocated Workers</b>	<b>3,838</b>
		<b>Older Youth</b>	<b>565</b>
		<b>Younger Youth</b>	<b>156</b>
	<b>Total Exiters</b>	<b>Adults</b>	<b>1,906</b>
		<b>Dislocated Workers</b>	<b>1,958</b>
		<b>Older Youth</b>	<b>216</b>
		<b>Younger Youth</b>	<b>62</b>
<b>Customer Satisfaction</b>	<b>Program Participants</b>	85.0	76.1
	<b>Employers</b>	80.0	74.9
<b>Entered Employment Rate</b>	<b>Adults</b>	82.0	90.9
	<b>Dislocated Workers</b>	82.0	90.3
	<b>Older Youth</b>	74.0	81.5
<b>Retention Rate</b>	<b>Adults</b>	87.0	98.0
	<b>Dislocated Workers</b>	95.0	98.8
	<b>Older Youth</b>	76.0	96.4
	<b>Younger Youth</b>	58.0	74.3
<b>Earnings Change/Earnings Replacement in Six Months</b>	<b>Adults</b>	3,200	3,368
	<b>Dislocated Workers</b>	96.0	83.0
	<b>Older Youth</b>	3,200	3,996
<b>Credential/Diploma Rate</b>	<b>Adults</b>	60.0	84.3
	<b>Dislocated Workers</b>	60.0	89.0
	<b>Older Youth</b>	60.0	78.0
	<b>Younger Youth</b>	56.0	55.6
<b>Skill Attainment Rate</b>	<b>Younger Youth</b>	80.0	88.9
<b>Description of Other State Indicators of Performance (WIA section 136(d)(1)) (Insert additional rows if there are more than two "Other State Indicators of Performance")</b>			
<b>Indicator Description</b>		0	0
<b>Indicator Description</b>		0	0
<b>Overall Status of Local Performance</b>	<b>Not Met</b>		
	<b>Met</b>	4	
	<b>Exceeded</b>		13
	0		

**Table O - Local Program Activities**

Local Area Name		Negotiated Performance Level		
Marion/Polk/Yamhill Workforce Investment Board	Total Participants Served	Adults	685	
		Dislocated Workers	868	
		Older Youth	607	
		Younger Youth	134	
	Total Exiters	Adults	470	
		Dislocated Workers	506	
		Older Youth	328	
		Younger Youth	86	
		Negotiated Performance Level		
Customer Satisfaction	Program Participants	80.0	74.8	
	Employers	75.0	74.9	
Entered Employment Rate	Adults	73.0	75.7	
	Dislocated Workers	82.0	80.1	
	Older Youth	69.0	61.9	
Retention Rate	Adults	86.0	87.2	
	Dislocated Workers	92.0	90.9	
	Older Youth	76.0	75.0	
	Younger Youth	58.0	69.2	
Earnings Change/Earnings Replacement in Six Months	Adults	1,880	1,366	
	Dislocated Workers	97.0	91.1	
	Older Youth	3,300	2,094	
Credential/Diploma Rate	Adults	60.0	85.6	
	Dislocated Workers	60.0	86.0	
	Older Youth	60.0	54.3	
	Younger Youth	60.0	63.9	
Skill Attainment Rate	Younger Youth	82.0	76.5	
Description of Other State Indicators of Performance (WIA section 136(d)(1)) (Insert additional rows if there are more than two "Other State Indicators of Performance")				
Indicator Description		0	0	
Indicator Description		0	0	
Overall Status of Local Performance		<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
		2	10	5

**Table O - Local Program Activities**

Local Area Name		Adults	322	
<u>Benton/Linn/Lincoln Workforce Investment Board (Region 4)</u>	Total Participants Served	Dislocated Workers	421	
		Older Youth	255	
		Younger Youth	53	
		Adults	202	
	Total Exiters	Dislocated Workers	233	
		Older Youth	147	
		Younger Youth	24	
		Negotiated Performance Level		
Customer Satisfaction	Program Participants	80.0	79.0	
	Employers	75.0	74.0	
Entered Employment Rate	Adults	80.0	83.9	
	Dislocated Workers	81.0	92.7	
	Older Youth	69.0	88.0	
Retention Rate	Adults	88.0	90.6	
	Dislocated Workers	92.0	93.4	
	Older Youth	77.0	88.5	
	Younger Youth	58.0	67.3	
Earnings Change/Earnings Replacement in Six Months	Adults	2,400	1,745	
	Dislocated Workers	100.0	85.3	
	Older Youth	3,000	2,267	
Credential/Diploma Rate	Adults	60.0	91.7	
	Dislocated Workers	60.0	98.0	
	Older Youth	60.0	83.4	
	Younger Youth	52.0	57.0	
Skill Attainment Rate	Younger Youth		83.0	
Description of Other State Indicators of Performance (WIA section 136(d)(1)) (Insert additional rows if there are more than two "Other State Indicators of Performance")				
Indicator Description		0	0	
Indicator Description		0	0	
Overall Status of Local Performance	Not Met		Met	Exceeded
	1	4	12	

**Table O - Local Program Activities**

Local Area Name		Adults	449	
Lane County Workforce Investment Board	Total Participants Served	Dislocated Workers	775	
		Older Youth	327	
		Younger Youth	44	
		Total Exits	Adults	181
Dislocated Workers	332			
Older Youth	166			
Younger Youth	34			
		<b>Negotiated Performance Level</b>		
Customer Satisfaction	Program Participants	80.0	81.6	
	Employers	74.0	78.0	
Entered Employment Rate	Adults	77.0	91.9	
	Dislocated Workers	82.0	96.6	
	Older Youth	72.0	84.6	
Retention Rate	Adults	83.0	87.0	
	Dislocated Workers	91.0	94.0	
	Older Youth	77.0	100.0	
	Younger Youth	58.0	77.3	
Earnings Change/Earnings Replacement in Six Months	Adults	3,650	4,728	
	Dislocated Workers	103.0	102.8	
	Older Youth	3,150	5,129	
Credential/Diploma Rate	Adults	60.0	95.8	
	Dislocated Workers	60.0	98.0	
	Older Youth	60.0	84.6	
	Younger Youth	51.0	79.1	
Skill Attainment Rate	Younger Youth	85.0	81.8	
Description of Other State Indicators of Performance (WIA section 136(d)(1)) (Insert additional rows if there are more than two "Other State Indicators of Performance")				
Indicator Description		0	0	
Indicator Description		0	0	
Overall Status of Local Performance		<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
		0	4	13



**Table O - Local Program Activities**

Local Area Name		Negotiated Performance Level		
Jackson/Josephine County Workforce Investment Board	Total Participants Served	Adults	397	
		Dislocated Workers	498	
		Older Youth	466	
		Younger Youth	75	
	Total Exiters	Adults	302	
		Dislocated Workers	369	
		Older Youth	259	
		Younger Youth	39	
		Negotiated Performance Level		
Customer Satisfaction	Program Participants	75.0	82.6	
	Employers	72.0	74.1	
Entered Employment Rate	Adults	71.0	84.7	
	Dislocated Workers	84.0	88.7	
	Older Youth	65.0	82.9	
Retention Rate	Adults	86.0	84.9	
	Dislocated Workers	87.0	92.1	
	Older Youth	79.0	89.7	
	Younger Youth	73.0	77.5	
Earnings Change/Earnings Replacement in Six Months	Adults	2,800	2,354	
	Dislocated Workers	105.0	89.3	
	Older Youth	3,400	3,168	
Credential/Diploma Rate	Adults	60.0	94.3	
	Dislocated Workers	60.0	90.0	
	Older Youth	60.0	80.4	
	Younger Youth	49.0	45.5	
Skill Attainment Rate	Younger Youth	83.0	92.9	
Description of Other State Indicators of Performance (WIA section 136(d)(1)) (Insert additional rows if there are more than two "Other State Indicators of Performance")				
Indicator Description		0	0	
Indicator Description		0	0	
Overall Status of Local Performance	Not Met		Met	Exceeded
	0		5	12

**Table O - Local Program Activities**

Local Area Name		Adults	319	
Workforce Investment Council of Clackamas County	Total Participants Served	Dislocated Workers	413	
		Older Youth	506	
		Younger Youth	86	
		Adults	102	
	Total Exiters	Dislocated Workers	172	
		Older Youth	269	
		Younger Youth	61	
		<b>Negotiated Performance Level</b>		
Customer Satisfaction	Program Participants	90.0	74.7	
	Employers	72.0	73.2	
Entered Employment Rate	Adults	75.0	77.3	
	Dislocated Workers	81.0	87.8	
	Older Youth	65.0	72.5	
Retention Rate	Adults	85.0	95.0	
	Dislocated Workers	92.0	92.2	
	Older Youth	77.0	73.0	
	Younger Youth	56.0	72.6	
Earnings Change/Earnings Replacement in Six Months	Adults	3,800	3,744	
	Dislocated Workers	95.0	73.7	
	Older Youth	3,300	2,421	
Credential/Diploma Rate	Adults	60.0	82.2	
	Dislocated Workers	60.0	86.0	
	Older Youth	60.0	63.2	
	Younger Youth	37.0	47.3	
Skill Attainment Rate	Younger Youth	79.6	79.7	
Description of Other State Indicators of Performance (WIA section 136(d)(1)) (Insert additional rows if there are more than two "Other State Indicators of Performance")				
Indicator Description		0	0	
Indicator Description		0	0	
Overall Status of Local Performance		<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
		2	3	12

**Table O - Local Program Activities**

Local Area Name		Adults	4,113				
The Oregon Workforce Alliance (Regions 1, 6-7, 9-14)	Total Participants Served	Dislocated Workers	2,767				
		Older Youth	1,483				
		Younger Youth	242				
		Adults	1,315				
	Total Exitors	Dislocated Workers	1,356				
		Older Youth	668				
		Younger Youth	99				
		Negotiated Performance Level					
Customer Satisfaction	Program Participants	68.0	79.2				
	Employers	68.0	75.2				
Entered Employment Rate	Adults	76.0	71.0				
	Dislocated Workers	81.0	84.9				
	Older Youth	67.0	81.9				
Retention Rate	Adults	85.0	79.2				
	Dislocated Workers	91.0	84.5				
	Older Youth	76.0	79.5				
	Younger Youth	60.0	63.4				
Earnings Change/Earnings Replacement in Six Months	Adults	1,900	1,853				
	Dislocated Workers	96.0	88.1				
	Older Youth	3,250	3,970				
Credential/Diploma Rate	Adults	60.0	87.5				
	Dislocated Workers	60.0	91.0				
	Older Youth	60.0	75.7				
	Younger Youth	44.0	64.5				
Skill Attainment Rate	Younger Youth	87.0	87.0				
Description of Other State Indicators of Performance (WIA section 136(d)(1)) (Insert additional rows if there are more than two "Other State Indicators of Performance")							
Indicator Description		0	0				
Indicator Description		0	0				
Overall Status of Local Performance		<b>Not Met</b>		<b>Met</b>	<b>Exceeded</b>		
		0		6		11	

## WIA Annual Report Data

State Name: OR

Program Year: 2002

**Table A: Workforce Investment Act Customer Satisfaction Results**

Customer Satisfaction	Negotiated Performance Level	Actual Performance - Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	70	78.4	1,379	11,858	2,009	68.6
Employers	70	75.2	1,495	26,242	2,108	70.9

**Table B: Adult Program Results At-A-Glan**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	75	78.2	4,471
			5,721
Employment Retention Rate	83	86.3	4,744
			5,499
Earnings Change in Six Month	2,300	2,274	10,486,075
			4,612
Employment and Credential Rate	50	87.8	727
			828

**Table C: Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	74.3	78	81.3	403	70.9	411	69.6	298
		105		496		580		428
Employment Retention Rate	82.8	82	86.8	407	79.8	402	86	320
		99		469		504		372
Earnings Change in Six Months	4,089	359,824	1,472	551,840	2,010	862,343	917	277,786
		88		375		429		303
Employment and Credential Rate	81	17	88.5	77	78.8	93	72.4	42
		21		87		118		58

**Table D: Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	86.2	514	77.2	3,957
		596		5,125
Employment Retention Rate	89.3	649	85.8	4,095
		727		4,772
Earnings Change in Six Months	4,020	2,411,962	2,012	8,074,113
		600		4,012

**Table E: Dislocated Worker Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	80	87.7	4,259
			4,854
Employment Retention Rate	89	92.2	3,925
			4,259
Earnings Replacement in Six Months	97	86.5	40,161,980
			46,448,224
Employment and Credential Rate	60	90.4	1,530
			1,693

**Table F: Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	88.1	585	87.5	315	81.4	499	80.7	71
		664		360		613		88
Employment Retention Rate	92	538	88.3	278	91.2	455	81.7	58
		585		315		499		71
Earnings Replacement Rate	81.1	6,502,513	87	2,305,437	76.4	4,192,968	173.2	362,717
		8,017,868		2,649,274		5,484,697		209,392
Employment And Credential Rate	91.5	226	89.2	116	84.7	133	92	23
		247		130		157		25

**Table G: Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Core and Intensive Services	
	Entered Employment Rate	90.4	1,530	86.3
1,693			3,161	
Employment Retention Rate	92.5	1,415	92	2,510
		1,530		2,729
Earnings Replacement Rate	88.4	14,672,727	85.4	25,489,253
		16,591,749		29,856,475

**Table H: Older Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Entered Employment Rate	67
Employment Retention Rate	77	84.9	346
			282
Earnings Change in Six Months	3,200	3,273	847,689
			259
Credential Rate	50	72	319
			443

**Table I: Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	77.4	41 53	100	2 2	69.6	32 46	86
Employment Retention Rate	80.4	37 46	100	2 2	84.8	39 46	83.9	213 254
Earnings Change in Six Months	2,896	107,150 37	5,869	11,737 2	1,737	53,857 31	3,349	696,654 208
Credential Rate	68.3	43 63	100	2 2	69.2	45 65	72.6	254 350

**Table J: Younger Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Skill Attainment Rate	72
Diploma or Equivalent Attainment Rate	55	61.3	572 933
Retention Rate	56	69.8	773 1,108



**Table K: Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients		Individuals Disabilities		Out-of-School Youth	
Skill Attainment Rate	84.6	422	84.7	1,264	78.5	764
		499		1,492		973
Diploma or Equivalent Attainment Rate	69.1	65	66.5	165	50	151
		94		248		302
Retention Rate	64.2	86	75.4	202	68.8	309
		134		268		449

**Table L: Other Reported Information**

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	28.8	933	985	3,193,058	0.7	33	3,752	14,893,131	37.4	223
		3,242		3,242		4,471		3,969		596
Dislocated Workers	34.8	866	33.9	10,075,272	1.1	41	5,671	19,288,658	34.9	520
		2,487		29,708,509		3,826		3,401		1,490
Older Youth	23.6	26	1,389	152,803	2	5	2,704	567,818		
		110		110		254		210		

**Table M: Participation Levels**

	<b>Total Participants Served</b>	<b>Total Exiters</b>
<b>Adults</b>	<b>9,068</b>	<b>4,478</b>
<b>Dislocated Workers</b>	<b>9,580</b>	<b>4,926</b>
<b>Older Youth</b>	<b>790</b>	<b>405</b>
<b>Younger Youth</b>	<b>4,209</b>	<b>2,053</b>

**Table N: Cost of Program Activities**

<b>Program Activity</b>		<b>Total Federal Spending</b>
<b>Local Adults</b>		<b>\$11,000,699.00</b>
<b>Local Dislocated Workers</b>		<b>\$17,599,793.00</b>
<b>Local Youth</b>		<b>\$10,685,125.00</b>
<b>Rapid Response</b> (up to 25%) 134 (a) (2) (A)		<b>\$5,057,819.00</b>
<b>Statewide Required Activities</b> (up to 25%) 134 (a) (2) (B)		<b>\$836,390.00</b>
<b>Statewide Allowable Activities</b> 134 (a) (3)	Incumbant Worker Skill Development	<b>\$3,095,872.00</b>
	Special Projects	<b>\$652,796.00</b>
	Miscellaneous	<b>\$379,683.00</b>
<b>Total of All Federal Spending Listed Above</b>		<b>\$49,308,177.00</b>

# WIA Annual Report Data

State Name: OR

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Multnomah/Washington/Tillamook Workforce Investment Board	<b>Total Participants Served</b>	Adults	2,783
		Dislocated Workers	3,838
		Older Youth	565
		Younger Youth	156
	<b>Total Exiters</b>	Adults	1,906
		Dislocated Workers	1,958
		Older Youth	216
		Younger Youth	62

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	85	76.1	
	Employers	80	74.9	
Entered Employment Rate	Adults	82	90.9	
	Dislocated Workers	82	90.3	
	Older Youth	74	81.5	
Retention Rate	Adults	87	98	
	Dislocated Workers	95	98.8	
	Older Youth	76	96.4	
	Younger Youth	58	74.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,200	3,368	
	Dislocated Workers	96	83	
	Older Youth (\$)	3,200	3,996	
Credential / Diploma Rate	Adults	60	84.3	
	Dislocated Workers	60	89	
	Older Youth	60	78	
	Younger Youth	56	55.6	
Skill Attainment Rate	Younger Youth	80	88.9	
Description of Other State Indicators of Performance				
0		0	0	
0		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

# WIA Annual Report Data

State Name: OR

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Marion/Polk/Yamhill Workforce Investment Board	<b>Total Participants                  Served</b>	Adults	685
		Dislocated Workers	868
		Older Youth	607
		Younger Youth	134
	<b>Total Exitters</b>	Adults	470
		Dislocated Workers	506
		Older Youth	328
		Younger Youth	86

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	80	74.8	
	Employers	75	74.9	
Entered Employment Rate	Adults	73	75.7	
	Dislocated Workers	82	80.1	
	Older Youth	69	61.9	
Retention Rate	Adults	86	87.2	
	Dislocated Workers	92	90.9	
	Older Youth	76	75	
	Younger Youth	58	69	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	1,880	1,366	
	Dislocated Workers	97	91	
	Older Youth (\$)	3,300	2,094	
Credential / Diploma Rate	Adults	60	85.6	
	Dislocated Workers	60	86	
	Older Youth	60	54.3	
	Younger Youth	60	63.9	
Skill Attainment Rate	Younger Youth	82	76.5	
Description of Other State Indicators of Performance				
0		0	0	
0		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	10	5

# WIA Annual Report Data

State Name: OR

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Benton/Linn/Lincoln Workforce Investment Board(Region 4)	<b>Total Participants                  Served</b>	Adults	322
		Dislocated Workers	421
		Older Youth	255
		Younger Youth	53
	<b>Total Exiters</b>	Adults	202
		Dislocated Workers	233
		Older Youth	147
		Younger Youth	24

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	80	79	
	Employers	75	74	
Entered Employment Rate	Adults	80	83.9	
	Dislocated Workers	81	92.7	
	Older Youth	69	88	
Retention Rate	Adults	88	90.6	
	Dislocated Workers	92	93.4	
	Older Youth	77	88.5	
	Younger Youth	58	67.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,400	1,745	
	Dislocated Workers	100	85	
	Older Youth (\$)	3,000	2,267	
Credential / Diploma Rate	Adults	60	91.7	
	Dislocated Workers	60	98	
	Older Youth	60	83.4	
	Younger Youth	52	57	
Skill Attainment Rate	Younger Youth	83	83	
Description of Other State Indicators of Performance				
0		0	0	
0		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	4	12

# WIA Annual Report Data

State Name: OR

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Lane County Workforce Investment Board	Total Participants Served	Adults	449
		Dislocated Workers	775
		Older Youth	327
		Younger Youth	44
	Total Exiters	Adults	181
		Dislocated Workers	332
		Older Youth	166
		Younger Youth	34

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	80	81.6	
	Employers	74	78	
Entered Employment Rate	Adults	77	91.9	
	Dislocated Workers	82	96.6	
	Older Youth	72	84.6	
Retention Rate	Adults	83	87	
	Dislocated Workers	91	94	
	Older Youth	77	100	
	Younger Youth	58	77.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,650	4,728	
	Dislocated Workers	103	103	
	Older Youth (\$)	3,150	5,129	
Credential / Diploma Rate	Adults	60	95.8	
	Dislocated Workers	60	98	
	Older Youth	60	84.6	
	Younger Youth	51	79.1	
Skill Attainment Rate	Younger Youth	85	81.8	
Description of Other State Indicators of Performance				
0		0	0	
0		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

# WIA Annual Report Data

State Name: OR

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Jackson/Josephine County Workforce Investment Board	Total Participants Served	Adults	397
		Dislocated Workers	498
		Older Youth	466
		Younger Youth	75
	Total Exiters	Adults	302
		Dislocated Workers	369
		Older Youth	259
		Younger Youth	39

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	82.6	
	Employers	72	74.1	
Entered Employment Rate	Adults	71	84.7	
	Dislocated Workers	84	88.7	
	Older Youth	65	82.9	
Retention Rate	Adults	86	84.9	
	Dislocated Workers	87	92.1	
	Older Youth	79	89.7	
	Younger Youth	73	77.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,800	2,354	
	Dislocated Workers	105	89	
	Older Youth (\$)	3,400	3,168	
Credential / Diploma Rate	Adults	60	94.3	
	Dislocated Workers	60	90	
	Older Youth	60	80.4	
	Younger Youth	49	45.5	
Skill Attainment Rate	Younger Youth	83	92.9	
Description of Other State Indicators of Performance				
0		0	0	
0		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	5	12

# WIA Annual Report Data

State Name: OR

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Workforce Investment Council of Clackamas County	Total Participants Served	Adults	319
		Dislocated Workers	413
		Older Youth	506
		Younger Youth	86
	Total Exiters	Adults	102
		Dislocated Workers	172
		Older Youth	269
		Younger Youth	61

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	90	74.7	
	Employers	72	73.2	
Entered Employment Rate	Adults	75	77.3	
	Dislocated Workers	81	87.8	
	Older Youth	65	72.5	
Retention Rate	Adults	85	95	
	Dislocated Workers	92	92.2	
	Older Youth	77	73	
	Younger Youth	56	72.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,800	3,744	
	Dislocated Workers	95	74	
	Older Youth (\$)	3,300	2,421	
Credential / Diploma Rate	Adults	60	82.2	
	Dislocated Workers	60	86	
	Older Youth	60	63.2	
	Younger Youth	37	47.3	
Skill Attainment Rate	Younger Youth	79.6	79.7	
Description of Other State Indicators of Performance				
0		0	0	
0		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	3	12



# WIA Annual Report Data

State Name: OR

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> The Oregon Workforce Alliance(Regions 1 6-7 9-14)	<b>Total Participants Served</b>	Adults	4,113
		Dislocated Workers	2,767
		Older Youth	1,483
		Younger Youth	242
	<b>Total Exiters</b>	Adults	1,315
		Dislocated Workers	1,356
		Older Youth	668
		Younger Youth	99

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68	79.2	
	Employers	68	75.2	
Entered Employment Rate	Adults	76	71	
	Dislocated Workers	81	84.9	
	Older Youth	67	81.9	
Retention Rate	Adults	85	79.2	
	Dislocated Workers	91	84.5	
	Older Youth	76	79.5	
	Younger Youth	60	63.4	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	1,900	1,853	
	Dislocated Workers	96	88	
	Older Youth (\$)	3,250	3,970	
Credential / Diploma Rate	Adults	60	87.5	
	Dislocated Workers	60	91	
	Older Youth	60	75.7	
	Younger Youth	44	64.5	
Skill Attainment Rate	Younger Youth	87	87	
Description of Other State Indicators of Performance				
0		0	0	
0		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	6	11