## WORKFORCE INVESTMENT ACT PERFORMANCE HIGHLIGHTS

The Office of Performance and Technology has developed a series of "WIA Snapshots" highlighting three years of data on the WIA Adult, Dislocated Worker, and Youth programs.<sup>1</sup> These snapshots provide an overview of recent trends in demographic characteristics, program information, services received, and performance outcomes for individuals who have exited these programs (generally, these are program completers). A snapshot for each program is attached and a synopsis is provided below.

#### **Demographic Characteristics**

- The number of WIA Adults more than doubled between PY 2004 and PY 2006, largely due to the co-enrollment of the Wagner-Peyser Employment Service exiters.
  - Preliminary analysis shows that the majority of co-enrolled exiters that accounted for this overall upswing in WIA Adult exiters occurred in only a few states.
- Both the number and the share of low-income WIA Adult exiters decreased in each of the last three years.
- Both the number and the share of WIA Adult and Youth TANF recipients declined slightly in each of the last three years.
- The share of offenders remained roughly the same among the WIA Adult and Youth populations (about 9 percent for Youth and 7 percent for WIA Adults) between PY 2004 and PY 2006.

### Program Information

- The share of WIA Adults co-enrolled in the Wagner-Peyser Employment Service increased more than 26 percent between PY 2005 and PY 2006; New York 's outcomes reported contributed to roughly half this increase.
- The share of Dislocated Workers co-enrolled in the Wagner-Peyser Employment Service increased by nearly 14 percent from PY 2004 to PY 2006; New York's outcomes reported contributed to roughly a third of this increase.
- As a likely result of increased co-enrollment in the Wagner-Peyser Employment Service, the average length of participation for WIA Adults and Dislocated Workers fell: for WIA Adults, it dropped by 50 percent between PY 2005 and PY 2006 from 42 weeks down to 21 weeks, for WIA Dislocated Workers, it dropped from 42 weeks to 35 weeks.

### Services Received

• Roughly 110,000 WIA Adults continued to receive training but the share of training services as compared to other services (e.g., core and intensive) fell sharply from 45

<sup>&</sup>lt;sup>1</sup> Based on Program Years 2004-2006 Workforce Investment Act Standardized Record Data (WIASRD).

percent to 22 percent because the number of WIA Adult exiters more than doubled as discussed above, and typically co-enrolled Wagner-Peyser Employment Service exiters do not receive training.

- The number of WIA Dislocated Workers who received training continued to fall for the third year in a row, from 93,000 in PY 2004 to 77,000 in PY 2006.
- Less than one-fifth of WIA Adults and Dislocated Workers program exiters received supportive services such as assistance with transportation, assistance with uniforms or other appropriate work attire, or linkages to community services. In contrast, nearly one third of Youth program exiters received such services.

### Performance Outcomes

- The Entered Employment Rate fell between PY 2005 and PY 2006 for WIA Adults and Dislocated Workers program exiters, mostly attributable to New York's reported outcomes.
- Retention remains high, above 80 percent, for all three programs over all three years. This is significant in that in PY 2005 the definition for retention was changed to add another measurement point for retention (2<sup>nd</sup> and 3<sup>rd</sup> quarters after exit).
- Earnings fell slightly among WIA Dislocated Workers program exiters and remained about the same for WIA Adults and Youth program exiters.

# WIA ADULT PROGRAM SNAPSHOT Characteristics, Services, and Outcomes of WIA Exiters Program Years (PY) 2004-2006

Demographic Characteristics	PY 2004		PY 2005		PY 2006	
	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters
Number of Exiters	241,533		249,445		510,034	
Female	139,115	57.6%	144,041	57.8%	248,366	48.7%
Male	102,328	42.4%	105,274	42.2%	261,551	51.3%
Disability	14,101	6.0%	13,758	5.8%	23,051	4.9%
Veteran	15,385	6.4%	16,312	6.5%	40,358	7.9%
Limited English Proficiency	10,007	5.4%	8,563	4.6%	9,498	4.9%
Not employed or received layoff notice	189,117	78.5%	186,092	74.6%	416,682	81.7%
Race/Ethnicity						
Hispanic	40,964	17.3%	43,198	17.7%	70,142	14.5%
African American, not Hispanic	80,941	34.3%	82,207	33.7%	144,859	29.9%
White, Not Hispanic	98,199	41.6%	102,007	41.8%	244,398	50.4%
Characteristics of Exiters Who Received Intensive or Training Services <sup>1</sup>	PY 2004		PY 2005		PY 2006	
	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters
Single Parent	40,502	22 .5%	38,724	21.6%	36,819	19.8%
Low-Income	114,679	63.4%	104,001	56.3%	103,213	53.7%
TANF	12,739	7.0%	11,257	6.1%	10,843	5.6%
Other Public Assistance	13,446	7.7%	21,553	11.4%	20,864	10.6%
Offender	9,781	7.3%	10,501	7.0%	10,916	6.7%
No High School Diploma or GED	29,649	17.1%	30,517	16.9%	32,263	16.8%
Program Information/ Services Received	PY 2004		PY 2005		PY 2006	
	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters
Co-enrollment in Wagner-Peyser Employment Service	100,582	41.6%	123,018	49.3%	387,645	76.0%
Average Weeks of WIA Program Participation	43		42		21	
Pre-Vocational Activities	25,941	10.7%	27,036	10.8%	28,084	5.5%
Needs-Related Payments	3,805	1.6%	3,180	1.3%	3,789	0.7%
Supportive Services	46,833	19.4%	48,012	19.2%	51,418	10.1%
Training	110,380	45.7%	112,651	45.2%	109,528	21.5%
Type of Training Received						
On-the-Job Training	12,076	10.9%	12,257	10.9%	13,279	12.1%
Skill Upgrading and Retraining	13,702	12.4%	16,405	14.6%	13,556	12.4%
Entrepreneurial Training	116	0.1%	63	0.1%	53	0.0%
ABE or ESL in Combination with	4,372	4.0%	4,463	4.0%	4,568	4.2%
Iraining	· · · · · · · · · · · · · · · · · · ·		9,231	8.2%	10,745	9.8%
Training Customized Training	6,942	6.3%			-, -	
Customized Training	6,942 77,573	6.3% 70.3%		66.4%	72,358	66.1%
Customized Training Other Occupational Training	6,942 77,573 PY 20	70.3%	74,844 PY 2		72,358 PY 2	
Customized Training Other Occupational Training <b>Performance Outcomes</b> <sup>2</sup>	77,573 PY 20	70.3%	74,844 PY 2	005	PY 2	006
Customized Training Other Occupational Training	77,573	70.3% 004 %	74,844	<b>005</b> 0%		<b>006</b> 1%

<sup>&</sup>lt;sup>1</sup> Data is only collected for exiters who received intensive or training services. Therefore, the share of exiters with these characteristics is not based on the total number of exiters. <sup>2</sup> The program year operates from July 1 through June 30. Due to the availability of wage records and the definitions of each

performance measure, the performance outcomes are calculated using different exiter cohorts.

### WIA DISLOCATED WORKER PROGRAM SNAPSHOT Characteristics, Services, and Outcomes of WIA Exiters Program Years (PY) 2004-2006

Demographic Characteristics	PY 2004		PY 2005		PY 2006		
	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	
Number of Exiters	181,636		239,943		259,564		
Female	95,647	52.7%	129,238	54.5%	139,322	53.8%	
Male	85,828	47.3%	107,929	45.5%	119,569	46.2%	
Disability	6,487	3.7%	7,725	3.3%	9,827	3.9%	
Veteran	16,844	9.3%	19,170	8.0%	21,782	8.4%	
Limited English Proficiency	9,241	6.0%	8,048	5.1%	7,090	5.0%	
Not employed or received layoff notice	169,059	93.2%	219,211	91.4%	237,634	91.6%	
Race/Ethnicity							
Hispanic	24,924	14.0%	26,779	11.5%	28,904	11.5%	
African American, not Hispanic	37,291	20.9%	83,687	36.0%	83,051	33.1%	
White, Not Hispanic	104,675	58.8%	110,289	47.4%	126,614	50.5%	
Characteristics of Exiters Who Received Intensive or Training Services <sup>1</sup>	PY 2004		PY 2005		PY 2006		
	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	
Single Parent	19,218	12.5%	19,475	13.4%	18,594	13.5%	
Displaced Homemaker	3,106	1.7%	3,875	1.6%	4,351	1.7%	
No High School Diploma or GED	16,725	11.3%	22,537	13.8%	20,109	13.9%	
	PY 2004		PY 2005		2006		
Program Information/ Services Received	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	
National Emergency Grants	30,982	17.1%	93,592	39.0%	66,162	25.5%	
Co-enrollment in Wagner-Peyser Employment Service	87,839	48.4%	102,397	42.7%	16,1322	62.2%	
Co-enrollment in TAA program	20,715	11.4%	20,504	8.5%	17,692	6.8%	
Average Weeks of WIA Program Participation	59		42		35		
Pre-Vocational Activities	25,816	14.2%	29,062	12.1%	25,465	9.8%	
Needs-Related Payments	2,235	1.2%	1,754	0.7%	1,548	0.6%	
Supportive Services	33,075	18.2%	48,241	20.1%	43,725	16.8%	
Training	93,281	51.4%	82,403	34.3%	77,160	29.7%	
Type of Training Received							
On-the-Job Training	6,330	6.8%	6,432	7.8%	7,018	9.1%	
Skill Upgrading and Retraining	16,413	6.8%	11,576	14.0%	9,939	12.9%	
Entrepreneurial Training	220	0.2%	296	0.4%	225	0.3%	
ABE or ESL in Combination with Training	2,992	3.2%	2,097	2.5%	1,587	2.1%	
Customized Training	1,003	1.1%	1,072	1.3%	2,741	3.6%	
Other Occupational Training	68,815	73.8%	63,095	76.6%	57,712	74.8%	
Performance Outcomes <sup>2</sup>	200		2005		200		
Entered Employment Rate	82.5		80.6%		72.4%		
Employment Retention Rate	87.1			87.1%		85.4%	
Average Earnings	\$14,0		\$14,		\$13,		

<sup>&</sup>lt;sup>1</sup> Data is only collected for exiters who received intensive or training services. Therefore, the share of exiters with these characteristics is not based on the total number of exiters. <sup>2</sup> The program year operates from July 1 through June 30. Due to the availability of wage records and the definitions of each

performance measure, the performance outcomes are calculated using different exiter cohorts.

# WIA YOUTH PROGRAM SNAPSHOT Characteristics, Services, and Outcomes of WIA Exiters Program Years (PY) 2004-2006

	PY 2004		PY 2005		PY 2006	
Demographic Characteristics (Younger Youth and Older Youth)	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters
Number of Exiters	159,188		146,309		116,598	
Female	85,153	53.6%	80,146	54.8%	64,775	55.6%
Male	73,792	46.4%	66,041	45.2%	51,777	44.4%
Disability	24,443	15.9%	21,474	15.3%	17,538	15.8%
Limited English Proficiency	18,140	11.4%	12,763	8.7%	9,551	8.2%
Race/Ethnicity						
Hispanic	47,136	30.1%	41,972	29.1%	32,468	28.3%
African American, not Hispanic	56,787	36.2%	53,520	37.1%	41,228	35.9%
White, Not Hispanic	45,418	29.0%	41,529	28.8%	34,926	30.4%
Characteristics of Exiters Who Received	PY 2004		PY 2005		PY 2006	
Intensive Services <sup>1</sup> (Younger Youth and Older Youth)	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters
Single Parent	12,513	7.9%	12,065	8.3%	10,501	9.0%
Low-Income	134,825	94.8%	119,627	94.6%	97,662	94.7%
TANF	14,538	10.4%	13,550	10.2%	10,363	9.7%
Other Public Assistance	18,860	12.4%	25,003	17.1%	18,461	15.8%
Homeless or Runaway	3,692	2.3%	3,474	2.4%	2,950	2.5%
Offender	12,932	8.1%	12,535	8.6%	10,440	9.0%
Pregnant or Parenting Youth	16,870	10.6%	16,993	11.6%	14,696	12.6%
High School Dropout	31,016	19.5%	30,591	20.9%	26,348	22.6%
	PY 2	004	PY 2005		PY 2006	
Program Information/ Services Received (Younger Youth and Older Youth)	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters	Number of Exiters	Share of Exiters
Co-enrollment in Wagner-Peyser	41.545	26.1%	43.028	29.4%	33,988	29.1%
Employment Service	41,545	26.1%	43,028	29.4%	33,988	29.1%
Employment Service Average Weeks of WIA Program Participation	61		62	2	62	2
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments						
Employment Service Average Weeks of WIA Program Participation	61		62	2	62	2
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments	61 8,569 44,264	5.4%	62 9,094 44,897	2 6.2%	62 7,259	<u>2</u> 6.2%
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services	61 8,569 44,264 77,224	5.4% 27.8% 51.9%	6: 9,094 44,897 73,014	2 6.2% 30.7% 52.3%	62,609	2 6.2% 30.1% 56.5%
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services Youth Activities Educational Achievement Services Employment Services	61 8,569 44,264 77,224 79,905	5.4% 27.8% 51.9% 53.7%	62 9,094 44,897	2 6.2% 30.7% 52.3% 58.9%	62 7,259 35,057	2 6.2% 30.1%
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services Youth Activities Educational Achievement Services Employment Services Summer Employment Opportunities	61 8,569 44,264 77,224	5.4% 27.8% 51.9%	6: 9,094 44,897 73,014	2 6.2% 30.7% 52.3%	62,609	2 6.2% 30.1% 56.5%
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services Youth Activities Educational Achievement Services Employment Services Summer Employment Opportunities Leadership Development Opportunities	61 8,569 44,264 77,224 79,905 56,026 43,583	5.4% 27.8% 51.9% 53.7% 37.7% 29.3%	6. 9,094 44,897 73,014 82,176 48,436 43,622	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3%	62 7,259 35,057 62,609 66,717 34,488 36,010	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5%
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services Youth Activities Educational Achievement Services Employment Services Summer Employment Opportunities Leadership Development	61 8,569 44,264 77,224 79,905 56,026	5.4% 27.8% 51.9% 53.7% 37.7%	62 9,094 44,897 73,014 82,176 48,436	2 6.2% 30.7% 52.3% 58.9% 34.7%	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3%
Employment ServiceAverage Weeks of WIA ProgramParticipationNeeds-Related PaymentsSupportive ServicesYouth ActivitiesEducational Achievement ServicesEmployment ServicesSummer Employment OpportunitiesLeadership DevelopmentOpportunitiesAdditional Support for Youth ServicesPerformance Outcomes²	61 8,569 44,264 77,224 79,905 56,026 43,583	5.4% 27.8% 51.9% 53.7% 37.7% 29.3% 40.0%	6. 9,094 44,897 73,014 82,176 48,436 43,622	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3% 48.4%	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613 PY 2	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3% 006
Employment ServiceAverage Weeks of WIA ProgramParticipationNeeds-Related PaymentsSupportive ServicesYouth ActivitiesEducational Achievement ServicesEmployment ServicesSummer Employment OpportunitiesLeadership DevelopmentOpportunitiesAdditional Support for Youth ServicesPerformance Outcomes²Older Youth Entered Employment Rate	61 8,569 44,264 77,224 79,905 56,026 43,583 59,442 <b>PY 2</b> 73,6	5.4% 27.8% 51.9% 53.7% 37.7% 29.3% 40.0% 004 %	6. 9,094 44,897 73,014 82,176 48,436 43,622 67,487 PY 2 76.	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3% 48.4% 2005 7%	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613 <b>PY 2</b> 75.7	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3% 006 7%
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Employment Service         Average Weeks of WIA Program         Participation         Needs-Related Payments         Supportive Services         Youth Activities         Educational Achievement Services         Employment Services         Summer Employment Opportunities         Leadership Development         Opportunities         Additional Support for Youth Services         Performance Outcomes <sup>2</sup> Older Youth Entered Employment Rate         Older Youth Employment Retention Rate         Younger Youth Diploma or Equivalent Rate	61 8,569 44,264 77,224 79,905 56,026 43,583 59,442 <b>PY 2</b> 73.6 82,6 59,1	5.4% 27.8% 51.9% 53.7% 37.7% 29.3% 40.0% 004 % %	6. 9,094 44,897 73,014 82,176 48,436 43,622 67,487 <b>PY 2</b> 76. 833. 65.	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3% 48.4% 2005 7% 1% 3%	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613 <b>PY 2</b> 75.7 82.8 67.1	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3% 006 7% 3% %
Employment Service         Average Weeks of WIA Program         Participation         Needs-Related Payments         Supportive Services         Youth Activities         Educational Achievement Services         Employment Services         Summer Employment Opportunities         Leadership Development         Opportunities         Additional Support for Youth Services         Performance Outcomes <sup>2</sup> Older Youth Entered Employment Rate         Older Youth Diploma or Equivalent Rate         Younger Youth Retention Rate	61 8,569 44,264 77,224 79,905 56,026 43,583 59,442 <b>PY 2</b> 73.6 82.6 59,1 66.2	5.4% 27.8% 51.9% 53.7% 37.7% 29.3% 40.0% 004 % % % %	6. 9,094 44,897 73,014 82,176 48,436 43,622 67,487 <b>PY 2</b> 76. 833. 65. 69,8	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3% 48.4% 2005 7% 1% 3% 8%	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613 <b>PY 2</b> 75.7 82.8 67.1 68.4	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3% 006 7% 3% 1% 1%
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services Youth Activities Educational Achievement Services Employment Services Summer Employment Opportunities Leadership Development Opportunities Additional Support for Youth Services <b>Performance Outcomes</b> <sup>2</sup> Older Youth Entered Employment Rate Older Youth Employment Retention Rate Younger Youth Diploma or Equivalent Rate Younger Youth Retention Rate	61 8,569 44,264 77,224 79,905 56,026 43,583 59,442 <b>PY 2</b> 73.6 82.6 59.1	5.4% 27.8% 51.9% 53.7% 37.7% 29.3% 40.0% 004 % % % %	6. 9,094 44,897 73,014 82,176 48,436 43,622 67,487 <b>PY 2</b> 76. 833. 65.	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3% 48.4% 2005 7% 1% 3% 8%	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613 <b>PY 2</b> 75.7 82.8 67.1	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3% 006 7% 3% 1% 1%
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services Youth Activities Educational Achievement Services Employment Services Summer Employment Opportunities Leadership Development Opportunities Additional Support for Youth Services Performance Outcomes <sup>2</sup> Older Youth Entered Employment Rate Older Youth Employment Retention Rate Younger Youth Diploma or Equivalent Rate Younger Youth Retention Rate Placement in Employment or Education	61 8,569 44,264 77,224 79,905 56,026 43,583 59,442 <b>PY 2</b> 73.6 82.6 59.1 66.2 <b>PY 2</b>	5.4% 27.8% 51.9% 53.7% 37.7% 29.3% 40.0% 004 % % % % % 004	6. 9,094 44,897 73,014 82,176 48,436 43,622 67,487 <b>PY 2</b> 76. 833. 65. 69,8	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3% 48.4% 2005 7% 1% 3% 8% 2005	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613 <b>PY 2</b> 755. 82.8 67.1 68.4 <b>PY 2</b> 60.3	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3% 006 006 006 006
Employment Service Average Weeks of WIA Program Participation Needs-Related Payments Supportive Services Youth Activities Educational Achievement Services Employment Services Summer Employment Opportunities Leadership Development Opportunities Additional Support for Youth Services <b>Performance Outcomes</b> <sup>2</sup> Older Youth Entered Employment Rate Older Youth Employment Retention Rate Younger Youth Diploma or Equivalent Rate Younger Youth Retention Rate	61 8,569 44,264 77,224 79,905 56,026 43,583 59,442 <b>PY 2</b> 73.6 82.6 59.1 66.2 <b>PY 2</b>	5.4% 27.8% 51.9% 53.7% 37.7% 29.3% 40.0% 004 % % % % 004 % 004	62 9,094 44,897 73,014 82,176 48,436 43,622 67,487 <b>PY 2</b> 76.3 83.3 65.3 69.8 <b>PY 2</b>	2 6.2% 30.7% 52.3% 58.9% 34.7% 31.3% 48.4% 2005 7% 1% 3% 8% 2005	62 7,259 35,057 62,609 66,717 34,488 36,010 54,613 <b>PY 2</b> 755. 82.8 67.1 68.4 <b>PY 2</b>	2 6.2% 30.1% 56.5% 60.2% 31.1% 32.5% 49.3% 006 7% 3% 1% 1% 006 3% 5%

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<sup>&</sup>lt;sup>2</sup> The program year operates from July 1 through June 30. Due to the availability of wage records and the definitions of each performance measure, the performance outcomes are calculated using different exiter cohorts.
<sup>3</sup> Common Measures data based on <u>WIA State Annual Reports</u>

Source: Program Year 2004-2006 Workforce Investment Act Standardized Record Data (WIASRD)