Student-Reservists Ordered to Active Duty for a Contingency Operation

In response to recent terrorist attacks, the President has authorized partial mobilization of the Ready Reserve. Some Reserve component members who have been or will be mobilized are students who will be required to interrupt their education. Most schools, colleges and universities work with their Student-Reservists to refund tuition and fees they have paid for the semester they cannot complete, provide partial course credit, and allow the Student-Reservist the right to return to the institution upon completion of their active service.

However, there may be instances in which students encounter problems that they are unable to resolve. The Servicemembers Opportunity Colleges (SOC)—a consortium of national higher education associations and over 1,350 institutional members—is prepared to intercede with post-secondary educational institutions on behalf of Guard and Reserve members who experience problems. If Guard or Reserve members who have been called-up encounter problems relating to course credit, refund of tuition and fees, or reenrollment in a program of study upon demobilization, they should contact the Servicemembers Opportunity Colleges at:

Toll free: 1-800-368-5622; Fax: (202) 667-0622, E-mail: socmail@aascu.org

or write:

Servicemembers Opportunity Colleges 1307 New York Avenue, NW Fifth Floor Washington, DC 20005-4701

A representative from SOC will work with the member and the institution involved to help resolve the problem.