

The Department of Energy (DOE) Office of the Chief Information Officer (OCIO) is pleased to introduce an Enterprise Incident Capability (EIC) that will provide a single point of focus for all Departmental incident management activities. The EIC includes the DOE Cyber Incident Response Capability (DOE-CIRC) operating in the DOE Enterprise Security Operations Center (ESOC), replacing the Computer Incident Advisory Capability (CIAC) and the Information Assurance Response Center (IARC). Beginning October 1, 2008, DOE-CIRC will coordinate the reporting and management of all cyber incidents across the Department.

How do I reach DOE-CIRC?

Effective October 1, 2008, contact **DOE-CIRC** at:

Phone: 1-866-941-CIRC (2472).

Email: DOECIRC@DOECIRC.ENERGY.GOV

Website: WWW.DOECIRC.ENERGY.GOV

Services will no longer be available through IARC or CIAC contact points after September 30; communications to these contact points will be redirected to DOE-CIRC.

What Incident Management Services are being provided?

Initially, incident management services will be identical to those provided by IARC and CIAC. The phased implementation for DOE-CIRC allows for the identification and deployment of new services by April 2009.

Why is the EIC needed?

The launching of the EIC initiates a single enterprise incident management program that will provide Department-wide benefits to protecting our mission-critical information and technology assets... For example, the EIC provides:

- An enterprise view of the operational and security status of the Department's systems and networks being operated by DOE or on behalf of DOE.
- A consistent and evolving approach to managing, responding to, and mitigating the effects of incidents.
- Early detection of cyber attacks and coordinated response.
- Better preparation for future incidents and stronger protection for systems and data.
- Fewer decision points.
- Strengthened implementation of and response to National cyber security initiatives.

What comes next?

The implementation of the EIC is a critical part of securing the Department's information assets for the future. Communicating the changes involved in establishing the EIC is essential to its success; the Department, including NNSA, has made a serious commitment to ensure that all Departmental Elements receive the information and training needed to work successfully through the transition. In the coming months, the OCIO will roll out briefing sessions, training, print materials, and frequent updates to the DOE-CIRC website to provide this essential information.

Please share this announcement across your organization. If you have any questions regarding the transition, please contact the Office of Cyber Security at 202-586-1090 or send an email to doe-circtransition@hq.doe.gov.